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# **HUB DATABASE DESCRIPTION OF VARIABLES**

An Overview of Variables to be used in the Hub Database for Purposes of Tracking General Information, Risk Factors and Actions of Hub Discussions and Collaborative Interventions in Saskatchewan

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Building Partnerships to Reduce Crime

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## INTRODUCTION

The *Hub Database* was created to allow for a number of important activities that are necessary for the community mobilization model to be effective, implemented similarly across time and space, and for its effectiveness to be adequately measured. These activities include:

- Identification of systemic issues and root causes of social problems.
- Provide opportunities for analysis and research, resulting in new solutions to systemic issues and social problems.
- Effectively support ongoing Hub discussions.
- Protect privacy rights of individuals discussed at the Hub table.
- Account for the due diligence of Hub discussants in their efforts to reduce risk.
- Help improve the operational effectiveness and efficiency of the Hub discussion process.
- Build capacity for proper and systematic evaluation that assesses the reach, performance and impact of the mobilization process by measuring outputs and outcomes of the Hub discussion.
- Justify collaborative intervention as an effective tool of public safety and wellness.
- Assist in replication of the Hub model in other jurisdictions.

Overall, data collected by the Hub will help build capacity for proper and systematic evaluation, generate opportunities for researching solutions to social problems and systemic gaps, and most importantly, help improve the operational effectiveness and efficiency of the Hub discussion process. As such, ongoing daily entry of data shall always remain a critical part of the Hub discussion process.

The Hub Database is comprised of multiple variables that help gather information needed to fulfill the activities mentioned herein. The variables are grouped into three different types. These include *General Information Variables*, *Risk Variables* and *Hub Action Variables*. The following section introduces the different types of variables designed to capture the information on the Hub process. Many of the variables introduced in this description have both operational importance to the Hub and an evaluative importance to researchers and analysts.

### **Part I - GENERAL INFORMATION VARIABLES**

These variables were designed to help gather basic information about discussions for the purposes of supporting discussions around the Hub table. This information helps organize the needs of Hub discussants, including the types of individuals, families and agencies involved in a given situation.

A) DISCUSSION TYPE  $\rightarrow$  Coding the type of discussion helps Hub discussants determine what the focus of their intervention will be on. This helps determine needs and which agencies should be involved in the intervention.

DISCUSSION TYPE		
Dwelling		
Environmental		
Family		
Neighbourhood		
Individual		

**B) DISCUSSION SUBJECTS**  $\rightarrow$  The next data entered into the Hub database during a discussion is information on the discussion subject. A *discussion subject* is the focus of the Hub discussion—whether it is an individual, family, neighbourhood, etc. In the event that the discussion type is a family or individual, data should be entered on all individuals affected by a situation (e.g. mother, children).

**B.1) GENDER**  $\rightarrow$  Identifying the gender of discussion subjects helps narrow the needs of individuals for Hub discussants involved in an intervention. From an analytical perspective, it also helps assess collated needs of all individuals discussed at the Hub table. Data on gender are recorded for all individuals and family members discussed at the Hub table.

GENDER	
Female	
Male	
Unknown	

**B.2)** AGE COHORT  $\rightarrow$  Grouping discussion subjects by age cohort allows Hub discussants to get a better understanding of the discussion subject's needs, abilities and capacity without identifying who they are<sup>1</sup>. Age is also important in the broader analysis of the target group reached by the community mobilization process. Data on age are recorded for all individuals and family members discussed at the Hub table.

<sup>&</sup>lt;sup>1</sup> The term 'discussants' refers to those human service professionals collaborating in a Hub discussion.

AGE COHORT	
Infant	0 - 2
Toddler	3 - 4
Child	5 - 11
Youth	12 - 15
	16 - 17
Adult	18 - 24
	25 - 29
	30 - 39
	40 - 49
	50 - 59
	60 -69
Older Adult	70 -79
	80+
Unknown	
NA	

**B.3)** SUBJECT ROLE  $\rightarrow$  It is important for Hub discussants to be able to differentiate the risk factors and demographics between the primary individual they are supporting, and the others closely involved (e.g. parent, sibling). Quite often, the issues of the caregiver may be impacting those of the primary subject, and vice-versa. In the event that the *discussion type* is an "individual" or "family", a sub-category of information is gathered on the role of one or more Hub subjects. If a Hub subject is the primary individual of interest in a discussion, they shall be identified as "primary subject". If a Hub subject is a primary caregiver to a primary subject involved in the discussion, they shall be identified as "primary caregiver". One or more individuals can be identified as the primary subject and/or primary caregiver, and a primary subject can also be a primary caregiver.

SUBJECT ROLE	DATA FORM
Primary Subject	If yes, check
Primary Caregiver	If yes, check
Unknown	

**C) YCJA CONFERENCE**  $\rightarrow$  It is important for several participants of a Hub discussion to know if charges are pending on an individual under the Youth Criminal Justice Act. This has an impact on the type of information that can be shared and the types of interventions the Hub can develop.

YCJA CONFERENCE	
NA	
No	
Yes	

**D) REOPENING**  $\rightarrow$  These data are captured to help Hub discussants determine whether a discussion subject and/or situation had already been opened at Hub in the past, and whether or not the same or different elements of risk are present.

REOPENING		
No		
Yes - different risk		
Yes - same risk		
Yes - but unknown if same risk or not		
Unknown		

**E)** OLD DISCUSSION NUMBER  $\rightarrow$  Allows for entry of the discussion subject's former discussion number (if available), which allows for consideration of their previous discussion at Hub.

OLD DISCUSSION NUMBER		
NA		
Unknown		
Manually enter old discussion #		

### Part II – RISK VARIABLES

A) RISK FACTORS  $\rightarrow$  Under the Hub model, determining risks which lead to imminent and probable harm of a significant interest at stake is an important first step to identifying root causes of social problems and systemic issues. Having a good understanding of the presented risks of Hub discussions also helps in the development of potential solutions.

To better organize information around risk, notions of both risk categories and risk factors were adopted. Risk factors are conditions of presumed risk that elevate the probability/intensity of harm for a significant interest at stake. There are reasonable grounds to believe they are true; and are related to the onset of acutely-elevated risk. Risk categories are the broader groupings of risk that help Hub discussants identify the relevant categories of service supports to become involved in the intervention.

To develop a list of risk factors, analysts from CMPA and an evaluator from the University of Saskatchewan met weekly for several months to examine Hub discussions. During the analysis of this information, various risks were identified as common or reoccurring. Over an 8-month process, an extensive list of risk factors was developed, refined, reviewed and eventually piloted in real Hub discussions. Results of the pilot process, along with feedback from various service sector professionals, helped solidify a final list of risk factors. In total, 26 different risk categories present 102 separate risk factors that are distinct from one another.

RISK CATEGORY	RISK FACTORS	DESCRIPTION
Alcohol	alcohol use by person	known to consume alcohol; no major harm caused
	alcohol abuse by person	known to excessively consume alcohol; causing self-harm
	alcohol abuse in home	living at a residence where alcohol has been consumed excessively and often
	harm caused by alcohol abuse in home	has suffered mental, physical or emotional harm or neglect due to alcohol abuse in the home
	history of alcohol abuse in home	excessive consumption of alcohol in the home has been a problem in the past
Drugs	drug use by person	known to use illegal drugs (or misuse prescription drugs); no major harm caused
	drug abuse by person	known to excessively use illegal/prescription drugs; causing self-harm
	drug abuse in home	living at a residence where illegal (or misused prescription drugs) have been consumed excessively and often
	harm caused by drug abuse in home	has suffered mental, physical or emotional harm or neglect due to drug abuse in the home
	history of drug abuse in home	excessive consumption of drugs in the home has been a problem in the past
Gambling	chronic gambling by person	regular and/or excessive gambling; no harm caused
	chronic gambling causes harm to self	regular and/or excessive gambling; resulting in self-harm
	chronic gambling causes harm to others	regular and/or excessive gambling that causes harm to others
	person affected by the gambling of others	is negatively affected by the gambling of others

Mental Health	diagnosed mental health problem	has a professionally diagnosed mental health problem
	suspected mental health problem	suspected of having a mental health problem (no diagnosis)
	self-reported mental health problem	has reported to others to have a mental health problem(s)
	witnessed traumatic event	has witnessed an event that has caused them emotional or physical trauma
	mental health problem in the home	residing in a residence where there are mental health problems
	grief	experiencing deep sorrow, sadness or distress caused by loss
	not following prescribed treatment	not following treatment prescribed by a mental health professional; resulting in risk to self or others
Cognitive	diagnosed cognitive impairment	has a professionally diagnosed cognitive impairment
Impairment	suspected cognitive impairment	suspected of having a cognitive impairment (no diagnosis)
	self-reported cognitive impairment	has reported to others to have a cognitive impairment
Physical Health	pregnant	pregnant
	physical disability	suffers from a physical impairment
	terminal illness	suffers from a disease that cannot be cured and that will soon result in death
	chronic disease	suffers from a disease that requires continuous treatment over a long period of time
	nutrition deficit	suffers from insufficient nutrition, causing harm to their health
	general health issue	has a general health issue which requires attention by a medical health professional
	not following prescribed treatment	not following treatment prescribed by a health professional; resulting in risk

Suicide	person current suicide risk	currently at-risk to take their own life
	person previous suicide risk	has in the past, been at-risk to take their own life
	affected by suicide	has experienced loss due to suicide
Self-Harm	person has engaged in self-harm	has engaged in the deliberate non-suicidal injuring of their own body
	person threatens self-harm	has stated that they intend to cause non-suicidal injury to their own body
Criminal Involvement	damage to property	has been suspected, charged, arrested or convicted for damage to property
	arson	has been suspected, charged, arrested or convicted for arson
	theft	has been suspected, charged, arrested or convicted for theft
	break and enter	has been suspected, charged, arrested or convicted for break and enter
	robbery	has been suspected, charged, arrested or convicted for robbery (which is theft with violence or threat of violence)
	assault	has been suspected, charged, arrested or convicted of assault
	sexual assault	has been suspected, charged, arrested or convicted for sexual assault
	threat	has been suspected, charged, arrested or convicted for uttering threats
	homicide	has been suspected, charged, arrested or convicted for the unlawful death of a person
	animal cruelty	has been suspected, charged, arrested or convicted for animal cruelty
	drug trafficking	has been suspected, charged, arrested or convicted for drug trafficking
	possession of weapons	has been suspected, charged, arrested or convicted for possession of weapons

	other	has been suspected, charged, arrested or convicted for other crimes
Crime Victimization	damage to property	has been reported to police to be a victim of someone damaging their property
	arson	has been reported to police to be the victim of arson
	theft	has been reported to police to be the victim of theft (someone stole from them)
	break and enter	has been reported to police to be the victim of break and enter (someone broke into their premises)
	robbery	has been reported to police to be the victim of robbery (someone threatened/used violence against them to get something from them)
	assault	has been reported to police to be the victim of assault (i.e: hitting, stabbing, kicking)
	sexual assault	has been reported to police to be the victim of sexual assault (i.e: touching, rape)
	threat	has been reported to police to be the victim of someone uttering threats to them
	other	has been reported to police to be the victim of other crimes not mentioned above
Physical Violence	person victim of physical violence	has experienced physical violence from another person (i.e: hitting, pushing)
	person perpetrator of physical violence	has instigated or caused physical violence to another person (i.e: hitting, pushing)
	physical violence in the home	lives with threatened or real physical violence in the home (i.e: between others)
	person affected by physical violence	has been affected by others falling victim to physical violence (i.e: witnessing; having knowledge of)
Emotional Violence	person victim of emotional violence	has been emotionally harmed by others who have controlled their behaviour, name-called, yelled, belittled, bullied or intentionally ignored them, etc.
	person perpetrator of emotional violence	has emotionally harmed others by controlling their behaviour, name-calling, yelling, belittling, bullying, intentionally ignoring them, etc.
	emotional violence in the home	resides with a person who exhibits controlling behaviour, name-calling, yelling, belittling, bullying, intentional ignoring, etc.

	person affected by emotional violence	has been affected by others falling victim to controlling behaviour, name-calling, yelling, belittling, bullying, intentional ignoring, etc. (i.e: witnessing; having knowledge of)
Sexual Violence	person victim of sexual violence	has been the victim of sexual harassment, humiliation, exploitation, touching, or forced sexual acts
	person perpetrator of sexual violence	has been the perpetrator of sexual harassment, humiliation, exploitation, touching, or forced sexual acts
	sexual violence in the home	resides in a home where sexual harassment, humiliation, exploitation, touching, or forced sexual acts occur
	person affected by sexual violence	has been affected by others falling victim to sexual harassment, humiliation, exploitation, touching, or forced sexual acts (i.e: witnessing; having knowledge of)
Elderly Abuse	person victim of elderly abuse	has knowingly or unknowingly suffered from intentional or unintentional harm because of their physical, mental or situational vulnerabilities associated with the aging process
	person perpetrator of elderly abuse	has knowingly or unknowingly caused intentional or unintentional harm upon others because of physical, mental or situational vulnerabilities associated with the aging process
Supervision	person not properly supervised	has not been provided with adequate supervision
	person not providing proper supervision	has failed to provide adequate supervision to a dependent person (i.e: child, elder, disabled)
Basic Needs	person being neglected by others	basic physical, nutritional or other needs are not being met by others they depend upon
	person neglecting others' basic needs	has failed to meet the physical, nutritional or other needs of others under their care
	person unable to meet own basic needs	cannot independently meet their own physical, nutritional or other needs
	person unwilling to have basic needs met	person is unwilling to meet or receive support in receiving their own basic physical, nutritional or other needs met
Missing School	Truancy	has unexcused absences from school without parental knowledge

	Chronic Absenteeism	has unexcused absences from school with parental knowledge, that exceed the commonly acceptable norm for school absenteeism
Parenting	person not receiving proper parenting	is not receiving a stable, nurturing home environment that includes positive role models and concern for the total development of the child
	person not providing proper parenting	is not providing a stable, nurturing home environment that includes positive role models and concern for the total development of the child
	parent-child conflict	ongoing disagreement and argument between guardian and child that affects the functionality of their relationship and communication between the two parties
Housing	person does not have access to appropriate housing	is living in inappropriate housing conditions or none at all (i.e. condemned building, street)
	person transient, but has access to appropriate housing	has access to appropriate housing but is continuously moving around to different housing arrangements (i.e: couch-surfing)
Poverty	person living in less than adequate financial situation	current financial situation makes meeting the day to day housing, clothing or nutritional needs, significantly difficult
Negative Peers	person associating with negative peers	is associating with people who negatively affect their thoughts, actions or decisions
	person serving as a negative peer to others	is having a negative impact on the thoughts, actions or decisions of others
Antisocial/ Negative Behavior	person exhibiting antisocial/negative behavior	is engaged in behaviour that lacks consideration of others, which leads to damages to other individuals or the community (i.e: partying; public urination; rude, obnoxious or disruptive behaviour)
	antisocial/negative behavior within home	resides where there is a lack of consideration for others, resulting in damage to other individuals or the community (i.e: partying; public urination; rude, obnoxious or disruptive behaviour)
Unemployment	person temporarily unemployed	without paid work for the time being
	person chronically unemployed	persistently without paid work

	caregivers temporarily unemployed	caregivers are without paid work for the time being
	caregivers chronically unemployed	caregivers are persistently without paid work
Missing/ Runaway	runaway with parents' knowledge of whereabouts	has run away from home with guardian's knowledge but guardian is indifferent
	runaway without parents' knowledge of whereabouts	has runaway and guardian has no knowledge of whereabouts
	person reported to police as missing	has been reported to the police and entered in the Canadian Police Information Centre (CPIC) as a missing person
	person has history of being reported to police as missing	has a history of being reported to police as missing and in the past has been entered on CPIC as a missing person
Threat to Public Health and Safety	person's behaviour is a threat to public health and safety	is currently engaged in behaviour that represents a danger to the health and safety of the community (e.g., unsafe property, intentionally spreading disease, putting others at risk)
Gangs	gang association	social circle involves known or suspected gang members, but is not a gang member
	gang member	is known to be a member of a gang
	threatened by gang	has received a statement of intention to be injured or have pain inflicted by gang members
	victimized by gang	has been attacked, injured, assaulted or harmed by a gang in the past
Social Environment	negative neighbourhood	lives in a neighbourhood that has the potential to entice negative behaviour or increase the risks of an individual to be exposed to or directly involved in other social harms
	frequents negative locations	is regularly present at locations known to potentially entice negative behaviour or increase the risks of an individual to be exposed to or directly involved in other social harms

**B) MANDATORY ISSUE FLAGS**  $\rightarrow$  To assist Hub discussants identify specific needs and vulnerabilities of individuals, and to gather additional information about individuals that is separate from other risk factors, *issue flags* have been created to code discussions on a number of select issues that are important to the broader model of community mobilization.

MANDATORY ISSUE FLAGS	DATA FORM
domestic violence^	y/n
discussion reveals a systemic issue*	y/n
# of people who were informed of/connected to/engaged in	#
services through the intervention	

^ Domestic Violence is present where physical/psychological harm occurs (or is expected to occur) through conflict between individuals of the same family or between individuals engaged (or formerly engaged) in a relationship. It is included as an issue flag because of the vast interconnectedness of risk factors in situations involving family violence, and because of the interpersonal dynamics associated with a situation involving domestic violence. This will often have an impact on the available intervention strategies to be considered by human service professionals.

\* Systemic Issues are present where characteristics and applications of, or procedures affecting human service sector institutions, either serve as a barrier to, or plainly fail to, alleviate situations of acutely-elevated risk. Systemic issues are also present where large inefficiencies exist in producing expected outcomes (e.g. solving social problems). The systemic issue flag should be used when an attempted mobilization of service did not occur because of a 'systemic issue'; and/or if the discussion was marked as a 'systemic issue' in the closure variable and/or if the situation is showing another systemic issue that was not recorded via the 'services not mobilized' variable or the 'closure' variable. Ultimately, any situation showing any systemic issue issue should be flagged.

**C) STUDY FLAGS**  $\rightarrow$  Each Hub is provided with an opportunity to create *study flags* to track and monitor specific trends in their community (e.g., cyber-bullying, newcomers to area). These trends may be variants of existing risk factors in the Hub database or something completely different altogether. They are simply a check box that allows local Hubs to gather information on certain conditions that they have an interest in studying. Care should be taken when adding study flags to protect the privacy of discussion subjects (i.e. no rare traits that would make an individual/family identifiable).

### Part III – HUB ACTION VARIABLES

A) ORIGINATING AGENCY  $\rightarrow$  When a situation is brought to the table, the agency which brought the situation is recorded as the *originating agency*. This helps maintain continuity of the discussion over time, and provide information linkages on originating agencies with risks identified during the Hub discussion.

**B)** LEAD AGENCY  $\rightarrow$  Once acutely-elevated risk has been identified, the Hub discussants collectively decide which agency shall lead the intervention. Recording the lead agency allows for better coordination of services and verification of which service providers shall lead the discussion/intervention, and respectively, which agency will have the primary responsibility of reporting back to the Hub at the next meeting. If during a Hub discussion an alternative agency becomes more ideal for the lead agency role, the data can be changed. The names of these agencies will change depending upon the community a Hub operates within.

**C) ASSISTING AGENCIES**  $\rightarrow$  Once the lead agency of a Hub discussion has been identified, the Hub discussants collectively decide which agencies shall play a supportive role in the intervention. Recording the assisting agencies allows for better coordination of services and verification of which service providers shall assist in the discussion/intervention. The names of these agencies will change depending upon the community a Hub operates within. Note: Conducting a *system check* on the discussion subject does NOT qualify a Hub partner to be coded as an assisting agency.

ACRONYM	ORIGINATING/LEAD/ASSISTING AGENCY	
PARCSSD	Ministry of Education – Prince Albert Roman Catholic Separate School Division	
SRPSD	Ministry of Education – Saskatchewan Rivers Public School Division	
MSS CFS	Ministry of Social Services – Child and Family Services	
MSS IA	Ministry of Social Services – Income Assistance	
MSS MCU	Ministry of Social Services – Mobile Crisis Unit	
PAFD	Prince Albert Fire Department	
PAGC	Prince Albert Grand Council	
PAPHR ASA	Prince Albert Parkland Health Region – Addiction Services Adult	
PAPHR ASY	Prince Albert Parkland Health Region – Addiction Services Youth	
PAPHR MH	Prince Albert Parkland Health Region – Mental Health	
PAPS	Prince Albert Police Service	
PAPS BYLAW	Prince Albert Police Service – Bylaw	
PAPS VS	Prince Albert Police Service – Victim Services	
CORR	Ministry of Justice – Corrections	
RCMP	Royal Canadian Mounted Police	

Each Hub will be able to create its own local list of agencies. Below is an example of agencies listed in Prince Albert Hub:

**D) OPEN/CLOSE/PENDING DATES**  $\rightarrow$  Once a Hub discussion opens, the date of opening is recorded. Should the Hub table decide to keep the discussion pending, a date for 'updates' is

added. Likewise, the closing date of a Hub discussion is also recorded. This allows for monitoring of intervention periods and the resources required.

E) SERVICES MOBILIZED → Once an intervention is implemented by Hub discussants, the services mobilized because of the Hub discussion shall be recorded. This helps record part of the outputs of the mobilization process. This is ultimately a mechanism that promotes collective due diligence among agencies involved in Hub discussions. There are three ways in which the Hub can mobilize services around individuals: "informing" (e.g., letting them know what services are available); "connecting"(e.g., facilitating their communication with a service provider) and "engaging" (e.g., client actually begins receiving services/supports from an agency).

Where services are not mobilized, the Hub must identify why support was not mobilized. This provides analysts an opportunity to identify the types of services not available. It also helps provide a reason why no further support could be offered to the discussion subject from the Hub.

	SERVICES MOBILIZED/NOT MOBILIZED
Informed of	social services
Connected to	social assistance
	housing
Engaged with	mental health
No Services Available	sexual health
Refused Services	public health
Refused Services	medical health
	addictions
	harm reduction
	counselling
	cultural support
	spiritual support
	parenting support
	education support
	employment support
	home care
	life skills
	victim support
	safe shelter
	police
	courts
	corrections
	probation
	parole
	legal support
	fire department
	mentorship
	recreation
	food support
	other
Not Mobilized	systemic issue
	overall risk lowered – through no action of Hub
	new information reveals AER did not exist to begin with
	relocated
	unable to locate
	deceased

**G)** NUMBER OF TIMES DISCUSSED AT HUB TABLE  $\rightarrow$  Helps Hub discussants keep track of how many times a certain situation is discussed at the Hub table.

NUMBER OF TIMES DISCUSSED Manually enter the number of times the situation was discussed at Hub (add 1 each time the situation is discussed) H) REASONS FOR DISCUSSION REJECTION/CLOSURE → When a situation that is brought to the table is rejected, it is important to record the reason for the rejection. This provides analysts with an opportunity to identify the types of situations that are most often rejected; it helps Hub discussants verify and record why they have rejected a situation; it provides a reason for why no further action was taken by the Hub; and it informs the originating agency of why the situation was rejected (thereby supporting their referral process). In contrast, when a Hub discussion opened, then Hub discussants collectively decide that there is an absence of acutely-elevated risk, and/or no further action can immediately be taken to mitigate the original risks, the group moves to close a discussion. The reasons for collecting data on why the discussion is closed helps with managing discussion needs and for generating discussion outcome data. These data are also recorded to show why a situation of acutely-elevated risk may have been closed, even if elevated risk was still present—thereby providing valuable information on barriers to addressing acutely-elevated risk.

REASONS FOR DISCUSSION CLOSURE	
Rejected - Originator has not exhausted all options to address the issue	
Rejected - Services mobilized and risk was mitigated	
Rejected - Personal supports mobilized and risk was mitigated	
Rejected - Services mobilized with potential to mitigate the risk	
Rejected - Personal supports mobilized with potential to mitigate the risk	
Rejected - Situation not deemed to be one of acutely-elevated risk	
Rejected - Single agency can address risk alone	
Overall risk lowered - services mobilized	
Overall risk lowered - through no action of Hub	
New information reveals AER did not exist to begin with	
Still AER - services mobilized with potential to lower risk	
Still AER - agency/agencies will take over situation	
Still AER - refusal of services	
Still AER - relocated	
Still AER - systemic issue	
Still AER - unable to locate	
Deceased	

**I) TRANSFER TO ANOTHER HUB**  $\rightarrow$  On occasion, where a Hub subject relocates to another jurisdiction, the Hub may transfer the discussion to another Hub. When transferring a discussion, the originating Hub records that they had made the transfer by selecting the transfer box.

J) DATE OF TRANSFER  $\rightarrow$  When a Hub discussion is transferred to another Hub; the date of transfer shall be recorded.

**K) DESTINATION OF TRANSFER**  $\rightarrow$  When a transfer occurs, the destination of the discussion transfer is recorded. The originating Hub should reach out to the Hub receiving the transfer and provide the necessary information.