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Community Service Centre Locations

The Community Service Centres operate in conjunction with the existing District Stations. The combined effect is more efficient service and a more positive relationship between the Winnipeg Police Service and our communities. Centre locations and hours of operation are listed in the table below.

DOWNTOWN	District 1	Hours	Phone Number
Public Safety Building Service Centre	151 Princess St.	Open 24 hours	204-986-6246
WEST	District 2	Hours	Phone Number

WEST	District 2	Hours	Phone Number
District 2 Service Centre	210 Lyle St.	8 a.m 9 p.m. 7 days a week	204-986-6060

NORTH	District 3	Hours	Phone Number
District 3 Service Centre	260 Hartford Ave.	8 a.m 9 p.m. 7 days a week	204-986-6313

EAST	East	Hours	Phone Number
East District Service Centre	1750 Dugald Rd.	8 a.m 9 p.m. 7 days a week	204-986-6262
East District Service Centre	1400 Henderson Hwy.	8 a.m 9 p.m. 7 days a week	204-986-7684
East District Service Centre	1086 St. Mary's Rd.	8 a.m 9 p.m. 7 days a week	204-986-7686

SOUTH	District 6	Hours	Phone Number
District 6 Service Centre	1350 Pembina Hwy.	8 a.m 9 p.m. 7 days a week	204-986-6042

WPS Core Values

Honesty Being truthful and open in our interactions with each other and the citizens we serve

Integrity Being above reproach, ethical and doing what is right

Trust | Being honourable and maintaining a high level of trust with each other and the members of our community

Respect | Valuing each other and our citizens by showing understanding and appreciation for our similarities and differences

Accountability Being conscientious, professional, dependable and accountable for our actions by the citizens we serve

Commitment to Excellence Adhering to strict standards of conduct and performance in everything we do



Vision

Quality policing with commitment to excellence.

Mission Statement

To provide a continuously improving police service to the citizens of Winnipeg through ongoing community commitment.



"I am proud of the work that has been done — and continues to be done — on all fronts allowing us to continually improve and better serve the citizens of Winnipeg."



Message from the Chief

On behalf of the men and women of the Winnipeg Police Service, I am proud to present our 2009 Annual Report. The pages that follow provide not only a statistical summary of our activities in 2009, they also provide a snapshot of our day-to-day operations, activities and accomplishments.

We established four clear and concise goals for our organization in 2009.

First and foremost we **continued building upon the relationships we've developed with the public.** Through enhanced communication with citizens, and public and private organizations, we continued working together to find long-term solutions to crime-related issues.

We also continued **building upon the working relationships within the Service**. We are strengthening our organizational culture to encourage open communication between all members of the Service.

By empowering our frontline members, who best know their own jobs and responsibilities, we continued identifying and developing efficiencies within our procedures, systems, and daily operations to more effectively manage the work-load for our members and better serve the community.

Armed with the feedback from the public, we have **put a greater emphasis on education and enforcement relating to traffic matters.** Led by our Central Traffic Unit, with the continuing support of members from across the Service, we've been able to develop a coordinated traffic enforcement strategy that enhances our ability to keep our streets safe.

I am proud of the work that has been done - and continues to be done - on all fronts allowing us to continually improve and better serve the citizens of Winnipeg.

To be sure, we cannot do it alone. I encourage citizens and community organizations to continue working with us and provide feedback that will help us serve the community even better.

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Working together, we are making a difference.

Keith McCaskill Chief of Police

Improving **COMMUNICATION** with the Community

The Winnipeg Police Service has made tremendous strides to improve the way we communicate with each other and the community:



Throughout 2009, the Service was actively involved in the development of the City of Winnipeg's long term plan. This included active participation in the "SpeakUpWinnipeg" consultation process where the public was asked to tell us what they envisioned for Winnipeg over the next few decades. Representatives from the Service attended a number of public forums and held regular meetings with other civic officials to identify, using significant public input, the key directions for the final plan related to safety and security. This work continued through the spring of 2010. Once completed, the "OurWinnipeg" plan will serve as a guide to support a safe, sustainable community. > speakupwinnipeg.com



In June 2009, the WPS introduced a service that allows citizens to receive WPS media releases via email. The Winnipeg E-Watch email subscription service was also launched; enabling citizens to receive up-to-date information on property crimes in their neighbourhood and crime prevention information. > winnipeg.ca/wpgmail/WPS/wps_subscribe.stm



An upgraded version of our **CrimeStat website** was launched in January, 2009. Visitors to the site now have access to statistics that are as current as two days old and a new reporting category relating to shootings. Users also now have the flexibility to produce a map and statistics based on the criteria they are most interested in such as date ranges, crime types and specific areas. > winnipeg.ca/CrimeStat/



The Human Resources Division launched a revamped **Recruiting website** enabling potential police recruits, staff hires and volunteers to more easily navigate and obtain information about the requirements and selection process for a career with the WPS. > www.winnipeg.ca/policerecruiting



Chief Keith McCaskill launched a monthly Behind the Badge radio show on CJOB. The program, airing at 9 a.m. on the last Friday of each month, enables the Chief to share our success stories, inform the public about police initiatives and respond to community concerns.



The **Missing Persons Unit**, in partnership with Child Find Manitoba, turned to the popular **YouTube website** to renew public interest in an international investigation concerning the parental abduction of two missing children, 8 year old Dominic Maryk and 6 year old Abby Maryk. It was the first time the WPS has used social media in this fashion.



The Winnipeg Police Advisory Board concluded operations on December 31. The decision is in keeping with new provincial legislation which requires municipalities with police forces to implement a police board. Once The Police Services Act has been implemented by the Province, the civilian police board, with governance capabilities and a significantly different mandate from the Advisory Board, will be established by the City of Winnipeg.



Uniform Operations

The heart of the Winnipeg Police Service's organizational strength lies within our **General Patrol Divisions**. These members are our most visible police presence, responding to emergency calls for service with a wealth of skills, experience and knowledge. These men and women also use proactive patrol practices and the latest criminal investigative techniques to protect the lives and property of citizens.

Street Crime Unit

The **Street Crime Unit (SCU)** provides valuable support to Uniform Patrol and Investigative Units working on projects to address specific concerns. When not assisting with such investigations, SCU members continues to be active on Winnipeg streets. They provide a visible police presence in hot spots of criminal activity, carry out regular spot checks and execute warrants.

Tactical Support Team

The **Tactical Support Team (TST)** provides a safer, more effective way of dealing with calls for service where there is violence, the threat of violence, or weapons. The TST consists of highly trained members, supporting uniform and plainclothes units by providing tactical entry in higher-risk events such as weapons calls or search warrants where weapons are believed to be present. This enables the Service to enhance the safety of responding officers and the public. TST adds to our overall efficiency and effectiveness by performing other police related duties, when they are not in tactical use.

Canine Unit

The WPS Canine Unit teams are often the first ones into unknown or dangerous situations, serving to protect members and the public. They are also trained to track suspects immediately following certain crimes. The Unit provides 24-7 support for our front-line operations, and also features specially trained drug and explosive detector dogs.

These members are our most visible police presence, responding to emergency calls for service with a wealth of skills, experience and knowledge.





Community Support Units (CSU) work collaboratively with investigative units, specialty units and general patrol members on problem solving.

Operating in each of the five Districts, CSU officers identify community problems through crime analysis, CrimeStat data and by speaking directly with citizens. This approach to policing enables them to proactively address the root of community concerns and create sustainable, long term solutions.

CSU officers identify community problems through crime analysis, CrimeStat data and by speaking directly with citizens.



Examples of their work in 2009 include:

District 3 CSU members have been active in area schools through the School Resource Officer Program, which sees officers assigned to specific area schools. These officers have identified a need for more recreational opportunities and have created programs such as a high school hockey team at St. John's High School, Community Cadet Corps youth programs and a more targeted approach with the community to provide sports and recreation programs.



District 6 CSU members worked with the Osborne Village community to address issues related to aggressive panhandlers, squeegee kids, and a transient population. CSU members worked with City of Winnipeg Public Works to remove a "squatters" camp established in the summer under the Osborne Street Bridge. Enforcement of criminal, provincial and by-law statutes has enabled the WPS to successfully manage these issues, while allowing the area to retain its unique culture.



A Downtown property owner contacted **Division**11 **CSU** members about intoxicated persons using the lane beside his building for drinking parties. CSU members attended and, in partnership with members of the Downtown Watch Foot Patrol, made apprehensions under the **Intoxicated Persons Detention Act**. A large seizure of mouthwash, hand sanitizer and other non-potable products was made. Through the barcodes on the products, CSU members tracked the products to a specific store. CSU, in partnership with the **Public Safety Investigations Unit of Manitoba Justice** and the **WPS Vice Unit**, coordinated a project to gather evidence which led to arrests. CSU members also worked the **Manitoba Liquor Control Commission** and the

Downtown Business Improvement Zone to create awareness of the fact hand sanitizer was now being consumed for its alcohol content. Information was shared with the media and presentations were provided to area stores on what to watch for and how they could help stop the problem.



District 2 CSU members addressed concerns about an increase in crime and disorder in the Brooklands neighbourhood. With the support of General Patrol members, CSU members provided a greater police presence in the areas identified in partnership with local residents and business owners. During a onemonth project, 28 people were arrested in relation to 50 Criminal Code offences and \$14,370 in illegal drugs including crack cocaine, cocaine, crystal meth and marihuana was seized. An additional \$6,217 in cash was seized as proceeds of crime. Two sawed-off shotguns were taken from known street gang members. With additional consultation with community members several other neighbourhood complaints were resolved including ongoing neighbour disputes and abandoned vehicles, among others.



East District CSU members identified four youths that were linked to approximately twelve different "tags" in the Transcona area. The youths were interviewed and subsequently admitted to their involvement in more than 400 "tagging" incidents. CSU members, in co-operation with the Transcona Anti-Graffiti Campaign Inc., the Transcona BIZ, and the parents of the involved youths came up with a plan to deal with these offenders, none of whom had any previous involvement with police. These young offenders, under the direct supervision of the Transcona Anti-Graffiti Campaign and

a CSU officer, were tasked with removing the graffiti and repainting all buildings and surfaces they defaced.

Following two high profile incidents in the Gilbert Park Community, **District 3 CSU** members connected with the community **Resident's Association** and **Manitoba Housing** security officers to develop an action plan to address disorder in the community. Officers increased and continued proactive enforcement in the area, and worked with the community to identify opportunities to work together to address the broader issues that cannot be solved through police enforcement. It is an approach being used in communities throughout Winnipeg's North End.

Division 11 CSU members were made aware of ongoing issues concerning an Exchange District area bar and warehouse "booze cans" through meetings with the Residents of the Exchange District neighbourhood group. Unit members provided targeted enforcement in the District in partnership with City of Winnipeg By-Law Officers and Manitoba Liquor Control Commission (MLCC) Inspectors. The effort resulted in a change to a problematic bar patio speaker system, increased Liquor Control Act and Highway Traffic Act enforcement projects in the area and the closure of an illegal drinking establishment.



City-wide CSU members work with the WPS Vulnerable Persons Unit, General Patrol members, and the City of Winnipeg Community Services Department to identify individuals in the community in need of support which often includes community mental health services. Once a client is identified, a CSU member and a City of Winnipeg social worker meet with the person and refers the person to social services and programs available in the community. Often these individuals have had no connection to social services. These visits may prevent individuals from further psychological deterioration and from possibly "falling through the cracks".



Traffic enforcement continues to be a high priority for Winnipeggers. Most of this work is coordinated by the members of our **Central Traffic Unit** with the ongoing support of General Patrol members who are responsible for traffic issues within their Districts.

In 2009, the Winnipeg Police Service made one of its four major goals to **"Focus on Traffic Matters"**. The service increased its traditional Highway Traffic Act enforcement by 76% over 2008, with a strong emphasis on speeding, traffic control devices, and occupant restraints.

The service increased its traditional Highway Traffic Act enforcement by 76% over 2008, with a strong emphasis on speeding, traffic control devices, and occupant restraints.



Comprised of several specialty sections, the Central Traffic Unit coordinates several initiatives:

Collision Investigations



The **Collision Reconstruction Section** is responsible for conducting follow up investigations on all "Hit and Run" motor vehicle collisions, serious injury and fatal motor vehicle collisions. In 2009, the Section was responsible for over 800 investigations.

Sunday Cruise Night

The Unit coordinated increased enforcement during the busy Cruise Night season which sees hundreds of cars driven along the city's main roadways. While the majority of car enthusiasts participating adhere to the rules of the road, there are continued concerns about vehicles being operated in an unsafe manner. Notably on June 30 2009, charges in relation to street racing were laid and a vehicle was seized.

Impaired Driving



Manitoba has among the toughest impaired driving legislation in Canada.

During July and August the Unit, in partnership with Manitoba Public Insurance, conducted highly visible **Sobriety Checkpoints** and **Area Saturation Patrols** throughout Winnipeg as part of the "Road Watch" program.

The **Central Traffic Unit** also increased its presence and enforcement in December as part of its annual **Festive Season Checkstop Program**. Adding impact to the initiative was the decision to release the names of drivers charged with impaired driving related offences through news releases.

Vehicle Inspections

The **Vehicle Inspection Section** is primarily responsible for enforcing sections of the Highway Traffic Act and the City of Winnipeg By-Laws which control the movement of commercial vehicles. In 2009, the Section:



■ conducted vehicle inspections of a number of "party buses" promoting vehicle safety through maintenance and safety for motorists. Nine vehicles were inspected in total with eight failing to meet various inspection standards resulting in the vehicles being removed from service. A total of 26 Offence Notices were issued, 13 of those were for liquor offences. The inspections revealed several infractions that threaten passenger safety including non-working emergency exits and unsafe mechanical issues such as faulty braking systems and unsafe tires.



- inspected 321 commercial vehicles in excess of 4,500 Kilograms during a two month project. Thirty per cent of the vehicles failed the inspection, requiring repairs. Additionally, 32% of the vehicles failed the inspection and were taken out of service for serious mechanical defects. There were also 53 Provincial Offence Notices issued.
- offered its expertise to passenger vehicle operators by providing voluntary vehicle inspections to owners wishing to ensure that their vehicles are in compliance with applicable laws and standards. Vehicle owners were advised of any defects that required attention. Re-inspection was not required and no offence notices were issued as a result of the inspections.

Photo Enforcement Program

The **Photo Enforcement Program** is an integral part of Central Traffic Unit, and enhances our traditional enforcement efforts.



■ In 2009, 9,664 red light offences and 34,611 speeding offences were recorded through our intersection safety cameras. In the first 11 months of 2009 there were 48 intersection safety cameras, and in December a 49th location was added. Up to 33 locations may be active at any one time.



- An additional 66,383 offences were recorded by the Service's 10 **mobile photo radar units** which are used to enhance speed enforcement in school, playground and construction zones.
- The highest speed recorded in 2009 was on May 5, when a vehicle was recorded driving 203 kph through the 60 kph zone at the corner of Henderson Highway and Kimberly Street.



Photo Enforcement enforcement is supplemented by an education component - the Service's Just Slow Down speed reduction campaign. > justslowdown.ca



The **WPS Criminal Investigation Bureaus** are comprised of 25 units including major crimes, gang, commercial, high risk offender and drug enforcement units. These entities bring together "common-mandated" units to investigate crimes involving similar aspects of criminal activity (i.e., interrelatedness of drug trafficking, prostitution, organized crime and violent crimes including homicide).

This coordinated approach eliminates overlapping investigations of similar individuals/groups by units formerly operating in isolation from each other, resulting in enhanced intelligence-sharing and improved operational efficiencies.



Following are examples of the work of members in these units:



Between October 29, 2008 & January 12, 2009 members of the **Organized Crime Unit**, with the assistance and cooperation of the **RCMP Integrated Gang Intelligence Unit**, initiated an investigation in relation to the operation of **PAA PII WAK**. This federally funded organization was intended to be a "safe haven" for homeless Aboriginal males wanting a change in lifestyle from the criminal element and/or addictions. The program was also used to assist gang members and/or criminal associates to secure release from custody.

A significant component of the investigation related to the need to determine whether or not charged persons released on various Court Orders were being adequately supervised by staff members employed by this organization. The investigation revealed that a number of current active gang members were employed by the agency and provided with credentials to supervise other charged persons released by the courts. The charged persons were often gang members or criminal associates.

Through investigation, staff members were found to be non-compliant with police attempts to enforce conditions on release orders. In one particular case, the program manager and a staff member allegedly obstructed police in their enforcement efforts. The investigation also revealed a significant use and abuse of alcohol by clients, visitors and staff members and other breaches of the facility's regulations.

Between March 11 and 13, four people involved in a major cheque kiting scheme were charged and arrested. Between 2004 and 2006 officers with the now defunct companies, Maple Leaf Distillers and Protos International in collusion with a former senior employee of a local financial institution, devised a cheque kiting scheme to obtain unauthorized credit from the financial institution. This scheme was set into motion to keep the financially distressed companies afloat in hopes of a potential sale to an international distilling company. More

than \$300 million in cheques were written and cycled among the companies. This enabled the two companies to fraudulently inflate the amount of funds in their accounts resulting in the financial institution granting credit they were not entitled to and in excess of their authorized limits. The total loss suffered by the financial institution was over \$3.9 million.



On August 17, the Commercial Crime Unit revealed the results of a six-month investigation carried out in conjunction with the Manitoba Public Insurance (MPI) Special Investigation Unit, concerning persons involved in a fraudulent scheme centered on odometer rollbacks, sale document manipulation, staged incidents including collisions, hit and run collisions and false stolen vehicle reports. As a result of this scheme, the exposure of loss to MPI exceeded \$800,000. Thirty seven people were arrested and charged in connection with **Project** "Rollback" and 77 charges were laid.

On November 6 the **Organized Crime Unit** concluded an investigation that began in April regarding drug trafficking within Winnipeg and surrounding areas. Twenty-seven people were arrested and a high level drug trafficking network operating in and around the city was shut down.



On November 17, the **Vice Unit** revealed the results a project that focused enforcement on the sex trade. Thirty males were arrested over 90 days. Thirty vehicles were also seized with the possibility of forfeiture if convictions are entered relating to the charges.

Following a month-long investigation, members of the **Vice Unit** executed a Common Bawdy House search warrant at a Wolseley residence on June 24. A number of rooms within the residence were being rented to sex trade workers for illegal sexual activity. A number of items relating to management of a sex trade business were seized. Two people were arrested and charged in relation to Keeping a Common Bawdy House, Living on Avails of Prostitution and Procuring. Three females and one male were also arrested and faced charges of Inmate in Common Bawdy House.



On December 2, WPS members serving with the **Manitoba Integrated Organized Crime Task Force** (MIOCTF), along with over 300 police officers, made numerous arrests and conducted searches as part of a long-term investigation known as **Project DIVIDE**.

Initiated in November 2008, Project DIVIDE focused on high level members of organized crime and drug trafficking cells operating in Manitoba and British Columbia. The investigation also focused on the criminal activities of the Zig Zag Crew and their association to the Manitoba chapter of the Hells Angels. During the investigation, police made several drug seizures. Arrest warrants were issued for 34 individuals and search warrants were executed at 23 locations across Manitoba, including the Manitoba Hells Angels clubhouse in Winnipeg. Search Warrants were also executed at one residence in BC. During the mass take-down police seized money, a quantity of cocaine and marihuana, Hells Angels and Zig Zag Crew related documents/property and other offence-related property.

Charges were laid relating to a variety of offences associated to drug trafficking, firearms trafficking, proceeds of crime, money laundering, conspiracy to obstruct justice and criminal organization related offences. Those charged include members and associates of the Zig Zag Crew and Manitoba Hells Angels.



The WPS invests about 30,000 officer-hours in missing person investigations each year. About half of this work is handled by our **Missing Persons Unit (MPU)**, which on any given day is tracking and coordinating investigations that include abductions, chronic missing youths, high risk victims, child disappearances, elderly walk-a-ways, and major long-term missing person investigations.

Analysis has revealed that about 70% of the 5,000 missing person reports managed each year by the WPS are wards of child protection agencies. Many of these youths are chronic runaways, some with more than 150 police contacts. Research and experience has taught us that these chronic runaways are frequently victimized, criminalized and exploited by predators while on the run from child-care facilities.

In 2009, in partnership with Manitoba's Department of Child and Family Services, a new High Risk Victim Protocol was introduced to enable the Unit to more effectively locate and help these high risk, exploited youth.

Each MPU Detective is now assigned six to eight "High Risk Victims" and works within the multistakeholder, multi-disciplinary system to intervene and bring them to safety as soon as possible after they are reported missing. This gives the assigned Detectives the opportunity to get to know these youths on a personal level, which aids in quickly locating these vulnerable people before they are exploited, victimized, injured, or, become the victim of a future homicide.

In cases where the whereabouts of these individuals cannot immediately be determined, the Unit has benefited greatly from the support of local media outlets and the community at large. Media Alerts for Missing Children are distributed frequently and media outlets have been quick to disseminate the information to the public. Following most releases, information on the location of these individuals is quickly obtained and the vulnerable youths are returned to a safer environment.

Through this protocol MPU members are also committed to pursuing exploitation prosecutions whenever possible. This strategy has resulted in

increased accountability in the community towards high-risk youth. Resources are better focused and true collaboration is occurring between all of the partner agencies.

Missing Women Task Force

The WPS, RCMP and the Province of Manitoba formally established a task force to review cases involving missing and murdered women. The Unit focuses on:

- the review of homicide files involving women victims:
- the review of missing person files involving women victims where foul play is suspected;
- the analysis of the file review data to determine what, if any, linkages exist between occurrences; and
- determining appropriate avenues for follow up investigation(s).





One of the most effective partnerships the WPS has entered into is the Winnipeg Auto Theft Suppression Strategy (WATSS), which was a finalist for the 2009 Centre for Problem-Oriented Policing Goldstein Award. Based on the success of this program, the approach is now being used as a model for addressing gang activity in Winnipeg.

Launched in 2005, WATSS is a partnership between Manitoba Public Insurance (MPI), Manitoba Justice and the WPS. It is designed to keep auto theft

in check. Since its inception, WATSS has reduced auto theft in Winnipeg by over 70%, resulting in 9,000 fewer vehicle thefts and attempts in 2009 than took place in 2004.

The results are improved safety on Winnipeg streets, reduced strain on police resources and substantial reductions in auto theft claims and frustration levels for drivers who may have otherwise fell victim to auto theft. MPI reports that keeping 9,000 vehicles from being stolen saved approximately \$25 million in claims in just one year.

High levels of coordination and cooperation between partner agencies are critical to achieving success in the WATSS model.

The initiative features intensive community supervision by probation workers and strict enforcement by the **WPS Stolen Auto Unit**. The monitoring and curfew program can include mandatory daily inter-

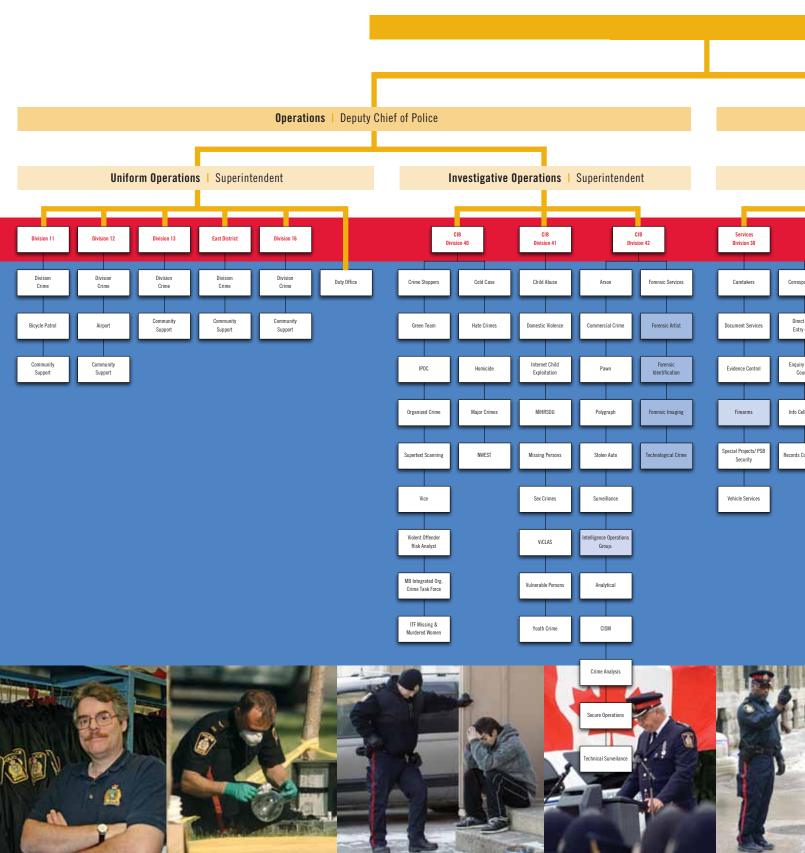
views and checks as frequent as every three hours. Supervision is stepped up dramatically for those who enter the high and very high risk groups, which account for 30% of all auto thefts in Manitoba.

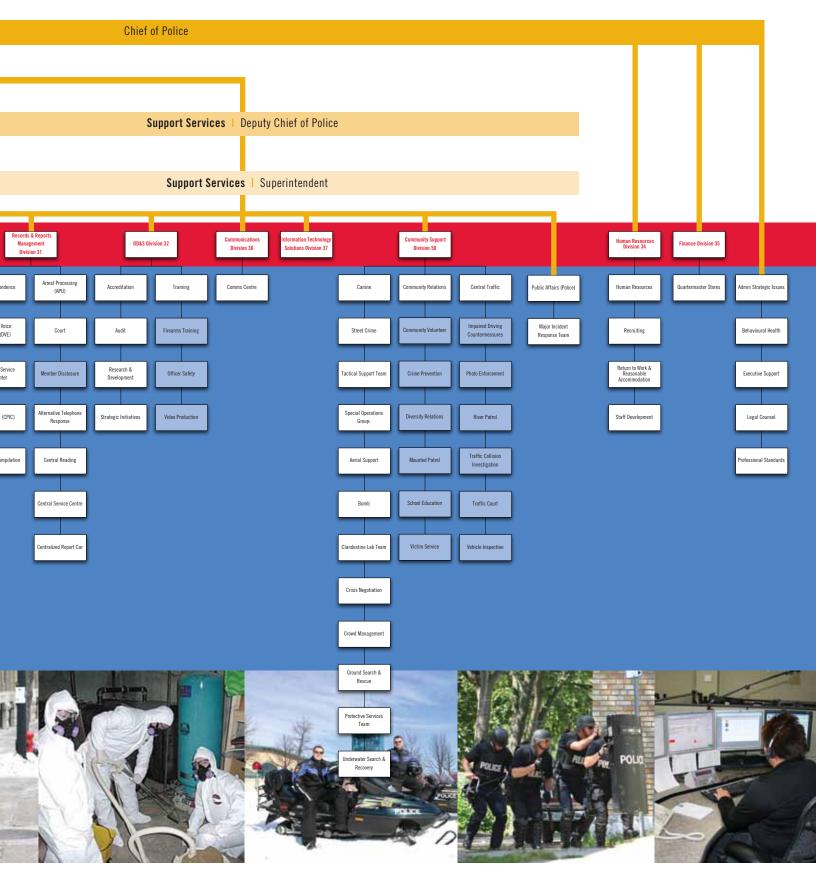
The WATSS team makes as many as 8,000 contacts per month with individuals in the program, and failure to comply with its conditions results in swift action by specialized Crown attorneys.

WATSS also promotes a community based intervention strategy that seeks to turn low-risk offenders away from auto crime.



WINNIPEG POLICE SERVICE ORGANIZATIONAL CHART





Building a STRONGER POLICE SERVICE

A Continuously Improving Police Service

The **Organizational Development & Support Division** facilitates the implementation of strategic initiatives, operational planning and quality assurance. The Division also coordinates all police service research and provides performance measures for the service based budget. The Division completed 193 administrative tasks in 2009. This included requests relating to procedural amendments, workload analyses, Service audits, research and benchmarking with other agencies. A number of strategic initiatives were also undertaken throughout the year in order to make the Service more effective. This included improvements in how cases are assigned for follow up, the reduction of reports submitted for minor criminal events, and the development of an electronic method of notifying Probation Services when an individual on probation is arrested for an offence.



New Location for WPS Headquarters

On December 1, **Mayor Sam Katz** and **Chief Keith McCaskill** were given the keys to the Canada Post building at 266 Graham Avenue. The building, which served as a Canada Post mail processing plant, will replace the existing Winnipeg police headquarters at 151 Princess Street.

The decision came after an 18-month review of options available for housing the WPS headquarters. This included examining the options of recladding and retrofitting the existing Police headquarters in the Public Safety Building, and building an entirely new facility. City staff concluded that redevelopment of the Canada Post Building is both a cost-effective option, and the one which best meets the needs of the WPS and the residents of Winnipeg.





Recruitment

WPS held two recruit classes in 2009. Forty-two recruits graduated from the Academy as part of Recruit Class #147 on May 22. An additional 40 recruits graduated from the Academy as part of Recruit Class #148 on November 26.



Auxiliary Force Cadet Program announced

The Service announced plans to introduce an Auxiliary Force Cadet program. The Auxiliary Force Cadets will be a unique complement in the staff sector as defined in the Service's Collective Agreement. Cadets, serving in paid positions, supplement the duties performed by police officers and staff, but will not to replace police or staff positions.

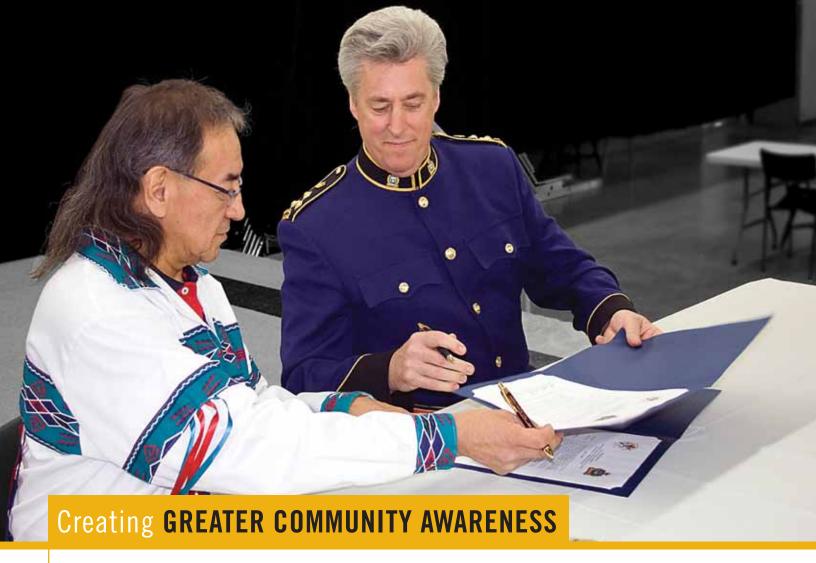


Providing Timelier Record Checks

Over the past few years, members of the Records and Reporting Divisions (RRD) experienced a significant increase in requests for criminal record checks. This resulted in a five-week delay in processing. To address this backlog and provide ongoing timely completion of record checks, the Enquiry Counter was closed to public access on Fridays during the month of October. The goal was to remove the backlog and institute measures to prevent potential future backlogs. The effort relieved the backlog, allowing RRD members to complete new criminal record checks within a 24-hour period and whenever possible, while the applicant waits.

New Alarm Permit Renewal Process

A change to the way Alarm Permits are issued and maintained was initiated. Previously, citizens with alarms had to apply for a permit just once after installing an alarm system. A 2008 motion by City Council now requires permit holders to renew their permits every four years. The new process serves to verify the accurateness of information on file for frontline members responding to alarm incidents.



Public education and awareness continues to be an increasing aspect of our operations. Sharing timely and accurate information can improve safety and the quality of life for citizens while helping to keep the calls for service in check. This enables our members to more quickly respond to emergent situations. Examples include:

- The "Just Slow Down" Speed Reduction Campaign was launched in February. The campaign features people who shared their personal experiences through videos and the impact speeding drivers had on their lives. A special initiative targeted youth through a contest for video-based submissions. "JUST SLOW DOWN" decals were distributed free of charge at all Winnipeg 7-Eleven stores and police service centres. > justslowdown.ca
- In May, the Treaty Relations Commission of Manitoba and the Service signed a mutually beneficial partnership agreement supporting cooperation, understanding and enhancing the Treaty relationship in Manitoba. The Commission not only promotes public education on the history and the role of the Treaty relationship between First Nations people and other Manitobans, but also explores Treaty issues while enhancing a common understanding of the Treaty relationship.
- As part of **National Fraud Prevention Month**, the Service launched a series of consumer fraud and identity theft information sessions across Winnipeg, and an event where unwanted documents could be destroyed in a secure way.
- The WPS and Royal Canadian Mounted Police joined forces to recognize World Elder Abuse Day in June. A new video "It's Everybody's Business" was premiered at a local theatre. Members joined with many agencies such as Age & Opportunity, Winnipeg Regional Health Authority, and Manitoba Seniors and Healthy Aging Secretariat, to make it available for use in communities across Manitoba.
- The Crime Prevention Section launched a series of **Crime Awareness Presentations**. Selected based on feedback from the community, the topics covered included personal safety, being aware of your surroundings and tips, tools and techniques for staying safe in your community. In 2009, 168 presentations were made to 4,643 people.

- The School Education Section provided crime prevention programming to parent groups, school administrators, teachers, and students at more than 300 city schools. Fifty-eight **Take***Action* in **Schools** PowerPoint presentations were made to 1,824 people. Topics included internet safety, drug awareness, gang awareness, bullying, personal safety, arson, and driving.
- In November, WPS members participated in a public forum, hosted by the Neighbour to Neighbour Safety Strategy, consisting of a number of North End associations and groups. The forum addressed the impact the sex trade was having on area neighbourhoods. Members of our Morals Unit, the Manitoba Justice Public Safety Investigations Unit and a community prosecutor participated in a panel discussion for concerned residents.



The WPS benefits greatly from the many relationships we have with community stakeholders and a dedicated group of volunteers working within our organization:

- The Kinsmen Club of Winnipeg pledged an additional \$40,000 over two years to assist with youth programming. The majority of this money was used to fund the WPS Community Cadet Corps Program. Promoting respect, responsibility, integrity, teamwork, self worth and discipline, the program offers young people (ages 11 to 14) the opportunity to participate in a structured program that provides them with the tools and skills needed to build a positive future for themselves and their community. The funding assists with transportation cost, admission fees, programming costs and uniforms. In 2009, 168 cadets participated in nine Corps established across Winnipeg. Since its inception in 2003, more than 1,000 cadets have gone through the program. The Kinsmen contribution also provided \$15,000 to support North End after-school hockey and the St. John's Hockey team.
- The WPS enjoys a strong partnership with the more than 50 members who participate in the **Community Volunteer Program**. These dedicated

people contributed more than 8,800 volunteer hours in 2009. They assist police members working out of our service centres by sharing their knowledge of the community, answering telephone calls and providing the public with general information and guidance over the phone or in person with respect to completing police reports. They also assist with numerous special projects and events.



There are **54** trained volunteers serving as part of our **Victim Services Section**. Working along side a full-time police officer and social worker, these

- volunteers provides victims of crime with information about their cases at any stage of an investigation, and assists them in dealing with problems they have encountered as a result of the crime. In 2009, volunteers contributed **8,467** hours. The Section made **9,078** contacts with victims of crime by phone or by providing information packages.
- The School Education Section maintains the School Safety Patrol Program in 188 schools, providing training, evaluations and support. More than 8,800 school patrols participate in the program, ensuring our children arrive safely at their schools everyday. The program is made possible through the support of partners including Manitoba Public Insurance, McDonalds, CAA Manitoba and The Winnipeg Free Press. In 2009, Ecole Lacerte was named the top School Patrol program for the school year, while George McDowell School was recognized for having the Most Improved Program. Tanner Vasquez-Boehm of Shamrock School was the recipient of the 2009 Louise Staples Award.



The WPS is committed to working within the broader law enforcement community to enhance the profession and provide the citizens of Winnipeg with a continuously improving police service.



■ It was announced in March that the WPS successfully passed through the process of re-accreditation by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). In addition.

the Service received **CALEA's Meritorious Award**, recognizing the fact that we have achieved accreditation for 15 consecutive years. In order to ensure our continued compliance with the requirements of CALEA, members of the WPS Audit Unit were placed under the supervision of the Accreditation Officer to assist with conducting compliance and "best practice" checks.

■ WPS members are contributing subject matters experts to the Canadian Police Knowledge Network (CPKN). Two sets of officers have prepared course content relating to Search & Seizures and

Domestic Violence that is now being used to teach other officers across Canada. CPKN is a not-forprofit organization providing online training.



■ The WPS Ground Search and Rescue Unit, in conjunction with a variety of outside agencies from across Manitoba, conducted a ground search and rescue training exercise — WINSAR 2009 in November. The training was designed to integrate the Winnipeg and SARMAN volunteers into future WPS searches.



■ WPS D/Sgt. Sandra Martin was appointed Western Canada's Regional Director of the International Association of Women Police (IAWP). With

members in 57 countries, the IAWP represents the interests of policewomen throughout the world.

■ The WPS hosted the 4th Annual Upper Red River Valley Crisis Negotiation Conference & Competition. Teams from Manitoba, Saskatchewan, British Columbia and North Dakota were in attendance. Presentations relating to armed and barricaded incidents and negotiations were offered by national experts. Negotiation teams were given the opportunity to test their skills in realistic scenarios and were judged on their use of established negotiation practices and principles.



The WPS is fortunate to have an amazing team of men and women, officers and civilians, committed to providing our community with outstanding service. Following is a glimpse at some of the awards and honours bestowed on our members in 2009.



Supt. Corrine Scott was invested into the Order of Manitoba. The Order of Manitoba is the province's highest honour. It recognizes individuals who have demonstrated excellence and achievement in any field of endeavour, benefiting in an outstanding manner the social, cultural or economic well-being of Manitoba and its residents. Throughout her 28-year career, she has been a pioneer, role model and a source of inspiration to women in policing across Canada. She is a member of the Canadian and Manitoba Associations of Chiefs of Police, as well as the International Association of Women Police.

In 2002, she founded the Winnipeg Police Service Policewomen's Network. Its mandate includes recruitment, retention, mentorship and support of female officers.



Sgt. Darrall Kotchon was one of six Manitoba police officers who received Excellence in Law Enforcement Awards from Attorney General Andrew Swan. The honour recognizes police officers who have distinguished themselves in the performance of their duties and in their communities. Kotchon has been deeply involved in providing police assistance with at-risk youth programming and in

community policing initiatives including developing the WPS graffiti program and other programs to combat workplace violence and identity theft.

At the WPS Annual Awards Day Ceremony:

- 10 police members were presented with 30 Year Police Exemplary Service Bars.
- 66 police members were presented with 20 Year Police Exemplary Service Medals.
- 7 police members and 12 civilian members were presented the 25 Year City of Winnipeg Service Pin.
- 9 civilian members were presented Staff Exemplary Service Awards.
- 19 police members and 3 civilian members were presented **Certificates of Commendation**.
- Cst. Guy Leveille was posthumously awarded the James Toal Award of Excellence.

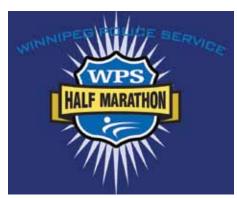
COMMUNITY VOLUNTEERISM

Support for the community is a trait that carries over into the personal lives of our members, who continue to find new ways to demonstrate their support for local organizations sharing our vision for a stronger community in which to live and work.

- WPS members participated in the **4th Annual Sirens for Life Blood Challenge** a friendly competition between the WPS and the Winnipeg Fire Paramedic Service to see which organization could donate the most blood to Canadian Blood Services. The WPS won the challenge with a participation rate of 7.36 of our membership. Blood Services reports that only 4% of Canadians donate blood.
- Members participated in the **Cerebral Palsy Association of Manitoba Stationary Bike Race**, raising more than \$1,200.



■ WPS members helped organize the **2nd Annual Winnipeg Police Service 5 km Fun Run** in Point Douglas on April 19. A partnership with the Point Douglas Community Association, the event promotes the neighborhood and encourages the local youth to become active.



■ The 6th Annual WPS Half Marathon was held on May 2. The 1,460 half marathon participants, 325 relay participants and 310 volunteers raised approximately \$80,000 for the Canadian Cancer Society - Manitoba Division under the Cops for Cancer banner.



■ On May 23, The **Cops for Cancer 2009 Head Shave** was held at the Kildonan Place Shopping
Centre to raise money for the Canadian Cancer Society, Manitoba Division. Over the past decade, this event has raised over \$370,000 and has become a cornerstone fundraiser for the Cancer Society.



- More than 400 motorcycle enthusiasts including approximately 100 retired and current WPS members braved cool winds to take part in the inaugural **Motorcycle Ride for Dad** on May 30. Spearheaded by the Winnipeg Police Association and supported by the WPS, the event raised more than \$69,000 in support of prostate cancer research and education in Manitoba.
- The Winnipeg Police All-Stars softball team played the CFL All-Stars at the Blumberg Softball Complex on July 16. This year marked the 18th anniversary for the annual charity event, and more than \$4,000 was raised for KidSport Manitoba—an organization that helps less fortunate children participate in sport.
- On September 25 WPS members were well represented among a group of runners during the 2009 **Law Enforcement Torch Run** in support of Special Olympics Manitoba.



■ The WPS "Cops for Kids" Bicycle Relay team embarked on their 8th bi-annual tour to raise awareness and funds for the Children's Wish Foundation in September. The team cycled 5,000 km around the Perimeter Highway, and an "in city" route, raising \$60,000 for this cause.



■ The WPS and Winnipeg School Division, in partnership with St. Vital Shopping Centre, treated 60 children to a morning of shopping on December 7 through a program known as **CopShop**. Each child was given a \$200 gift card and accompanied by a police officer "personal shopper" as they shopped for items of their choice, such as toys, games or clothes. Participating children were selected based on need, recognition of specific academic or sports achievements, and because of volunteer efforts that are making a difference in their communities.

Criminal Code Offences by District¹

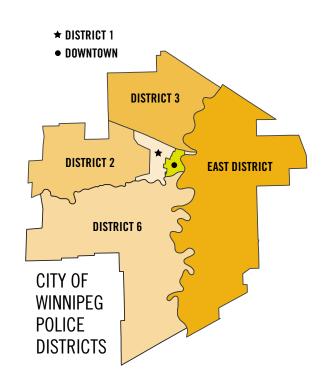
		City of Winnip	eg	Downtow	vn Winnipeg Dis		rict 1
	Total	Clearance Rate	2008 - 2009 % Change	Total	2008 - 2009 % Change	Total ⁶	2008 - 2009 % Change
CRIMES AGAINST PERSONS							
Homicide ²	30	81%	0%	3	-40%	21	0%
Attempted Murder ²	16	94%	-38%	0	-100%	6	-45%
Sexual Assault ^{2, 3}	649	30%	3%	60	18%	209	5%
Other Sexual Offences ^{2, 3}	15	31%	-52%	1	-80%	5	-62%
Assault ^{2, 3}	6,176	64%	11%	703	8%	2,111	15%
Abduction ^{2, 3}	19	56%	-5%	1	0%	5	67%
Robbery ^{2, 3}	2,125	29%	30%	268	18%	749	22%
Other Crimes Against Persons ^{2,3,4}	1,668	51%	17%	155	17%	428	18%
Total	10,698	52%	14%	1,191	11%	3,534	16%
CRIMES AGAINST PROPERTY							
Break & Enter ³	5,671	7%	7%	223	-17%	1,040	-9%
Theft - Motor Vehicle (attempted)	2,263	1%	-34%	81	-24%	402	-14%
Theft - Motor Vehicle (completed)	2,250	6%	-34%	76	-53%	376	-38%
Total Theft - Motor Vehicle ³	4,513	3%	-34%	157	-42%	778	-28%
Theft - Over \$5,000 (Non-Motor Vehicle) ³	278	15%	-7%	27	-40%	45	-42%
Theft - \$5,000 or Under (Non-Motor Vehicle) 3	13,501	16%	2%	2,228	10%	3,636	4%
Have Stolen Goods	313	98%	-14%	19	-50%	48	-47%
Fraud ³	1,482	30%	15%	118	10%	283	4%
Arson ³	397	16%	35%	9	50%	76	69%
Mischief ³	14,752	5%	-5%	1,337	0%	3,406	7%
Total	40,907	10%	-13%	4,118	-10%	9,312	-13%
OTHER CRIMES 3							
Prostitution	103	97%	-44%	1	-50%	41	-55%
Firearms/Offensive Weapons	524	82%	46%	50	14%	164	52%
Other Criminal Code 4	4,195	89%	6%	664	42%	1,397	3%
Total	4,822	88%	7%	715	40%	1,602	3%
GRAND TOTAL	56,427	24%	-1%	6,024	6%	14,448	3%
Total Area (square km)	475.20			3.30		14.22	
Events for Service - Dispatched & Police-Initiated 5	162,394		5%	18,312	5%	45,483	8%

Criminal Code Offences by Month¹

CRIMES AGAINST PERSONS	JAN	FEB	MAR	APR	MAY	JUNE
Homicide ²	6	0	0	1	4	3
Attempted Murder ²	0	0	0	1	3	2
Sexual Assault ^{2, 3} Other Sexual Offences ^{2, 3}	49 0	47 2	44 3	54 0	60	72 3
Assault ^{2, 3}	522	369	3 476	470	538	590
Abduction ^{2, 3}	1	0	2	1	3	330 1
Robbery ^{2, 3}	129	152	144	183	190	170
Other Crimes Against Persons ^{2,3}	138	109	118	115	184	167
Total	845	679	787	825	983	1,008
CRIMES AGAINST PROPERTY						
Break & Enter ³	385	330	343	393	582	539
Theft - Motor Vehicle (attempted)	174	141	175	313	244	186
Theft - Motor Vehicle (completed)	200	143	174	208	220	214
Total Theft - Motor Vehicle ³	374	284	349	521	464	400
Theft - Over \$5,000 (Non-Motor Vehicle) ³	23	17	24	21	18	24
Theft - \$5,000 or Under (Non-Motor Vehicle) ³ Have Stolen Goods	834 30	734 24	786 14	966 19	1,262 33	1,257 34
Fraud ³	104	24 125	14 89	94	123	116
Arson ³	104 7	16	37	28	63	42
Mischief ³	868	802	978	1,244	1,400	1,279
Total	2,625	2,332	2,620	3,286	3,945	3,691
OTHER CRIMES ³						
Prostitution	4	14	19	3	9	1
Firearms/Offensive Weapons	29	28	46	56	59	54
Other Criminal Code ⁴	339	300	312	309	379	377
Total	372	342	377	368	447	432
GRAND TOTAL	3,842	3,353	3,784	4,479	5,375	5,131

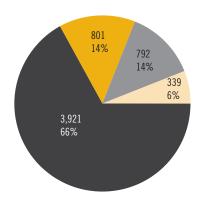
District 2		Dist	trict 3	East	District	Dist	trict 6
Total	2008 - 2009 % Change	Total	2008 - 2009 % Change	Total	2008 - 2009 % Change	Total	2008 - 2009 % Change
0 0 52 2 505 2 167 163	NC -100% -19% -33% -5% -33% -9% -6%	5 8 168 5 1,654 3 628 374	0% -33% 29% 0% 15% -73% 54% 29%	3 1 129 3 1,167 2 369 387	0% -50% -16% -57% 6% 100% 39% 8%	1 1 91 0 739 7 212 316	0% NC 11% -100% 2% 250% 11% 36%
001	270	2,010	2070	2,001	070	1,007	1170
599 401 409 810 47 1,729 50 252 16 1,558 5,061	-1% -23% -20% -22% -23% -6% -6% -40% -33% -15%	1,289 681 570 1,251 53 2,260 55 272 198 3,282 8,660	5% -37% -39% -38% 23% 13% -19% 19% 60% -4%	1,610 472 532 1,004 91 3,462 94 352 58 4,021	16% -46% -38% -42% 26% 3% 4% -1% -13% -2%	1,133 307 363 670 42 2,414 66 323 49 2,485 7,182	19% -34% -30% -32% -9% -2% 5% 29% 48% -16%
0 57 303 360 6,312	-100% 33% -6% -2% -8%	62 187 1,240 1,489 12,994	-31% 87% 13% 16% 2%	0 83 777 860 13,613	NC 8% 3% 4% -2%	0 33 478 511 9,060	-100% 3% 8% 8% -4%
65.11 17,443	7%	65.28 40,106	5%	174.37 36,106	1%	156.22 23,256	7%

JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL		
3	1	4	3	1	4	30		
1 61	1 60	2 54	2 40	1 59	3 49	16 649		
1	0	0	0	2	3	15		
602	550	580	548	503	428	6,176		
1	2	5	1	2	0	19		
205	215	203	173	214	147	2,125		
164	123	154	134	142	120	1,668		
1,038	952	1,002	901	924	754	10,698		
546	619	577	482	450	425	5,671		
206	178	170	145	141	190	2,263		
208	217	197	145	152	172	2,250		
414	395	367	290	293	362	4,513		
23	29	33	32	19	15	278		
1,356	1,524	1,290	1,264	1,175	1,053	13,501		
25	38	27	26	14	29	313		
105 40	106 53	129 29	277 43	107 23	107 16	1,482 397		
1,373	1,409	1,396	1,357	25 1,564	1,082	14,752		
3,882	4,173	3,848	3,771	3,645	3,089	40,907		
0,002 7,110 0,040 0,111 0,040 0,000 40,001								
20	8	8	10	2	5	103		
50	46	33	54	49	20	524		
381	399	376	345	341	337	4,195		
451	453	417	409	392	362	4,822		
5,371	5,578	5,267	5,081	4,961	4,205	56,427		

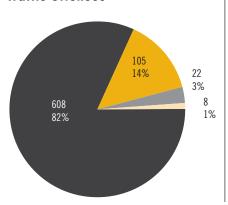


Criminal Code Offences by Persons Charged⁷

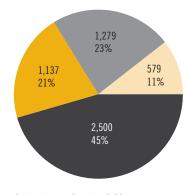
Crimes Against Persons



Traffic Offences

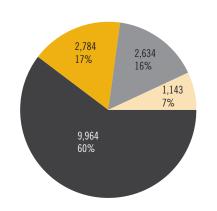


Crimes Against Property

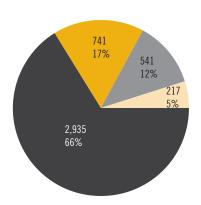


Total Criminal Code Offences

CITY OF WINNIPEG



Other Crimes



DISTRICT 1

Total ⁶

2,538

3,653

9,088

2008 - 2009

% Change

-5%

5%

50%

202%

Highway Traffic Act Offences

POLICE ISSUED	Total	2008 - 2009 % Change
Speeding	21,838 12.243	140% 133%
Disobey Traffic Control Device	2,656	22%
Total (includes all HTA Offences)	53,245	116%
PHOTO ENFORCEMENT		
Mobile Photo Radar	66,383	-44%
Intersection Safety Camera (Speeding)	34,611	-10%
Intersection Safety Camera (Red Light)	9,664	-6%
Total Intersection Safety Camera	44,275	-9%
Total	110,658	-34%
GRAND TOTAL	163,903	-15%

Motor Vehicle Traffic Offences 1

2008 - 2009

% Change

800%

3%

86%

DOWNTOWN WINNIPEG

Total

1,091

3,124

5,782

162

	# of Persons Charged	% Change
Dangerous Operation Causing Death	1	-50%
Dangerous Operation Causing Bodily Harm	9	29%
Dangerous Operation	75	15%
Dangerous Operation Evade Police	13	-35%
Impaired Operation Causing Death	0	-100%
Impaired Operation Causing Bodily Harm	16	78%
Impaired Operation or Over .08	526	14%
Fail/Refuse to Provide Breath/Blood Sample	1	-93%

Domestic Violence 1,8 286 425 46 15% 12% 91 2% 3% 17 24 1% 1% 1,568 82% 2,933 84% **Persons Charged Charges Laid** 2009 Totals

Alarms

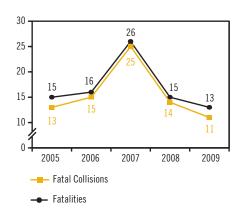
	2009 Totals		
Alarm Type	Verified Alarms	False Alarms	
Business	180	2,459	
Distress	85	1,277	
Domestic Violence	0	3	
Hold Up	79	582	
Local	12	77	
Residential	63	1,611	
Total	356	6,009	

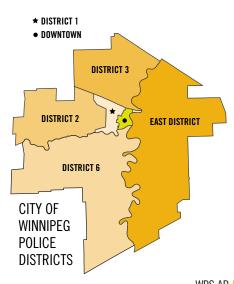
Amount collected from false alarm fines: \$18,901.16

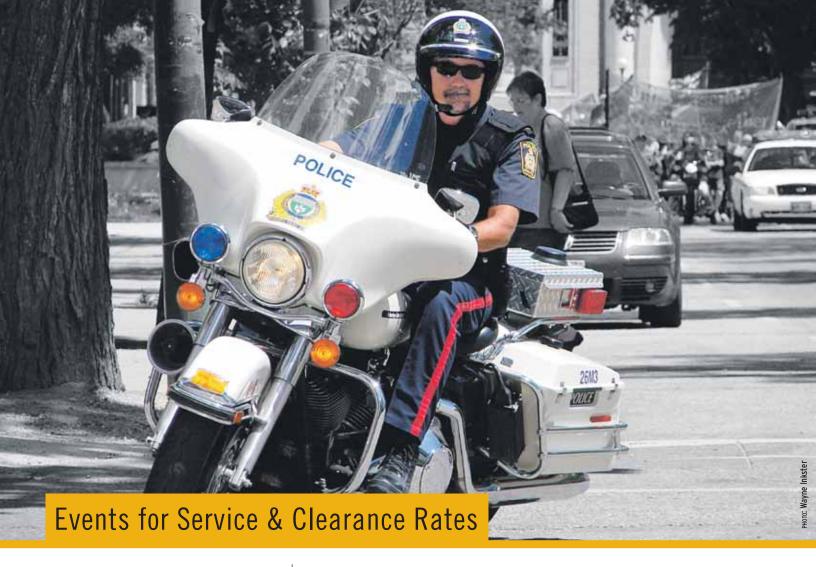
Total - Events for Service 9	17,119
Total - Criminal Events 3, 7, 10	2,133
Criminal Events - Both Persons Charged	53

DIS	TRICT 2	DIS	TRICT 3	EAST	DISTRICT	DIS	TRICT 6
Total	2008 - 2009 % Change	Total	2008 - 2009 % Change	Total	2008 - 2009 % Change	Total	2008 - 2009 % Change
796 1,327 462	142% 104% 86%	4,045 1,366 631	124% 41% 14%	6,333 3,110 598	180% 117% -12%	8,126 2,787 563	301% 183% 84%
4,509	116%	9,159	83%	14,666	108%	15,823	257%

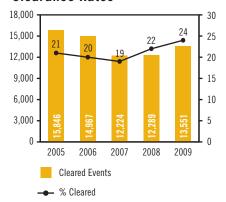
Fatal Motor Vehicle Collisions



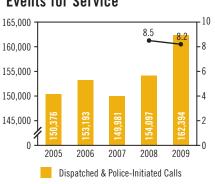






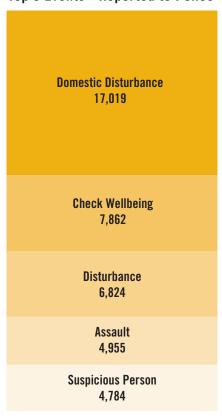


Events for Service



- Response Time (Priority 1 Calls)

Top 5 Events - Reported to Police



Top 5 Events - Police Initiated 11

Traffic Stop 19,724

Special Attention 9,217

Traffic Complaint 3,546 Disturbance 1,908 Warrant 1,582

Policing per Capita Costs

Population ^A	674,800	Tax Supported Expenses	\$181,837,268.00
Police per Residents	1/501	Per Canita Cost	\$269.47

A Statistics Canada 2009 population estimate, based on census data.

Authorized 2009 Complement*	
Chief of Police	1
Deputy Chief	2
Superintendent	3
Inspector	19
Staff Sergeant	27
Sergeant	86
Patrol/Detective Sergeant	179
Constable	1,031
Total Police Members	1,348
Non sworn (staff) members	368
Total Members	1,716
*Includes externally funded positions:	
Funded by MPI	6 police
Funded by the Province of Manitoba	122 police
Funded by the Winnipeg Airport Authority	17 police
Funded by the Government of Canada	1 police
(National Weapons Enforcement Support Team & Commu	unity Corrections Officer)
Funding shared by WPS, Winnipeg School Division	8 police

Sworn (Actual)	
Caucasian	
Aboriginal	
Visible Minorities	
Total	
Male	
Female	
Total	
Civilian (Actual)	
Caucasian	
Aboriginal	
Visible Minorities	
Total	
Male	
Female	
Total	

Professional Standards Unit Files Initiated 2009 (Criminal)

Not Sustained	4
Sustained	0
Unfounded	0
Abandoned	4
Informal	0
Information Only	1
Crown Opinion — No Charge	2
Stayed	2
Open	15
Total	28

Professional Standards Unit Files Initiated 2009 (Regulatory)

Not Sustained 6 Sustained 1 Unfounded 2 Abandoned 2 Informal 5 Information Only 0
Unfounded 2 Abandoned 2 Informal 5
Abandoned 2 Informal 5
Informal 5
Information Only 0
Open 8
Total 24

Statistical Endnotes

NC = Not Calculable

- 1 Criminal Code Offence data are based on Uniform Crime Reporting data submitted to the Canadian Centre for Justice Statistics, Statistics Canada (CCJS), and are not directly comparable to data published on the WPS CrimeStat website. Data were compiled in accordance with crimes against persons (i.e. most serious violation against the victim), and crimes against property and other crimes (i.e. first violation) scoring rules.
- 2 Totals reflect number of victims.
- 3 Includes attempted and actual.
- 4 The recent reclassification of some Criminal Code offences by CCJS means that criminal harassment, extortion, kidnapping, sexual offences against children, threatening or harassing phone calls, and uttering threats, which were previously listed as Other Criminal Code offences within the Other Crimes category, have been moved into the Other Crimes Against Persons category. Caution

- should be exercised in interpreting the comparison data for 2009 with those of other years
- Calls where a police unit was assigned.
- Downtown Winnipeg statistics are included in District 1 totals.
- 7 Includes events where there is sufficient evidence to lay a charge, but the suspect is processed by other means.
- 8 Events where the accused and victim are in a current or past domestic relationship.
- 9 Includes criminal, and non-criminal events.
- 10 Events where police confirmed a criminal offence occurred.
- 11 The Top 5 Events for Service Police Initiated Chart reflects events viewed by police members as they proactively patrol the city. For example, when patrolling police officers observe a traffic problem that requires intervention they advise the communication center of the issue, are given an event number for the problem and are immediately assigned to the task.

