



## ARCHIVED - Archiving Content

### Archived Content

Information identified as archived is provided for reference, research or recordkeeping purposes. It is not subject to the Government of Canada Web Standards and has not been altered or updated since it was archived. Please contact us to request a format other than those available.

## ARCHIVÉE - Contenu archivé

### Contenu archivé

L'information dont il est indiqué qu'elle est archivée est fournie à des fins de référence, de recherche ou de tenue de documents. Elle n'est pas assujettie aux normes Web du gouvernement du Canada et elle n'a pas été modifiée ou mise à jour depuis son archivage. Pour obtenir cette information dans un autre format, veuillez communiquer avec nous.

This document is archival in nature and is intended for those who wish to consult archival documents made available from the collection of Public Safety Canada.

Some of these documents are available in only one official language. Translation, to be provided by Public Safety Canada, is available upon request.

Le présent document a une valeur archivistique et fait partie des documents d'archives rendus disponibles par Sécurité publique Canada à ceux qui souhaitent consulter ces documents issus de sa collection.

Certains de ces documents ne sont disponibles que dans une langue officielle. Sécurité publique Canada fournira une traduction sur demande.



# Community COMMITMENT

WINNIPEG POLICE SERVICE



2003  
ANNUAL  
REPORT





## Vision

Quality policing with commitment to excellence

## Mission Statement

To provide a continuously improving police service to the citizens of Winnipeg through ongoing community commitment.

## Core Values

**Honesty** | Being truthful and open in our interactions with each other and the citizens we serve

**Integrity** | Being above reproach, ethical and doing what is right

**Trust** | Being honourable and maintaining a high level of trust with each other and the members of our communities

**Respect** | Valuing each other and our citizens by showing understanding and appreciation for our similarities and differences

**Accountability** | Being conscientious, professional, dependable and accountable for our actions by the citizens we serve

**Commitment to Excellence** | Adhering to strict standards of conduct and performance in everything we do



The Winnipeg Police Service is very proud to be one of a select few police services in Canada to be accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA). Our accreditation is our promise of professionalism to the citizens of Winnipeg.



# WINNIPEG POLICE SERVICE

# Message from the Chief

## 2003 WILL LONG BE REMEMBERED AS A YEAR OF SIGNIFICANT CHANGE FOR THE WINNIPEG POLICE SERVICE.

It was a year in which we received formal approval to implement our more efficient Four-District Model, implemented a new Community Patrol Model, continued to build on our use of technology to aid us in our efforts through the implementation of Photo Safety Technology and all the behind-the-scene work that was done in building our new Computer Aided Dispatch and Records Management Systems.

Through these initiatives we are better-positioned to tackle the challenges that await.

We remain committed to providing a continuously improving police service to the citizens of Winnipeg through ongoing community commitment. Our citizens deserve nothing less.

Our Communications Centre team continues to enhance its abilities to more effectively manage the myriad calls that come in. They've seen an increase of more than 30,000 calls in the past five years. They handled 284,127 calls in 2003 and dispatched our members to 170,158 calls.

The members of our Traffic Division continued their campaign for greater road safety public awareness, education, traditional enforcement and the continued evaluation and expansion of alternate enforcement strategies and deployment models.

Officers of our Community Services Division continue to build on our efforts to keep the public informed on public safety issues so that everyone has the information they need to continue their fight against crime. They have conducted 335 information meetings and made presentations to over 8,000 citizens.

These are stories we are proud to share through the pages that follow in our 2003 Annual Report.

While we have made important strides forward in keeping and maintaining the peace, we know there is more work to be done and our members are certainly up to the challenge.

With continued teamwork and progressive thinking within the Service, and the ongoing support of the citizens we serve, we will continue building Winnipeg into a safer place to live and work.



J.J. Ewatski  
Chief of Police



• Chief Jack Ewatski



• Deputy Chief Menno Zacharias



• Deputy Chief Jim Thompson  
(Retired)



• Acting Deputy Chief Bill Evans  
(Retired)

# Building a Stronger Police Service

FOLLOWING A REVIEW BY AN OUTSIDE CONSULTANT, 18 MONTHS OF PLANNING AND DEVELOPMENT, AND TWO MONTHS OF PUBLIC CONSULTATION, THE WINNIPEG POLICE SERVICE RECEIVED FORMAL APPROVAL FROM CITY COUNCIL TO IMPLEMENT A FOUR-DISTRICT MODEL FOR POLICING OUR CITY.

This plan calls for the amalgamation of Districts 4 and 5 to form an East District, and Districts 2 and 6 to form a West District. Districts 1 (Central) and 3 (North) remain unchanged in the proposal.

This will result in the creation of new Stations in the East, West and North Districts of Winnipeg. We are currently awaiting allocation of funds before construction can begin. Central District Operations which are housed out of the Service's hub – the Public Safety Building – were recently renovated.

The Service's goal throughout this project has been to facilitate a more efficient and effective deployment of officers, while at the same time ensuring our officers have adequate facilities in which to work.

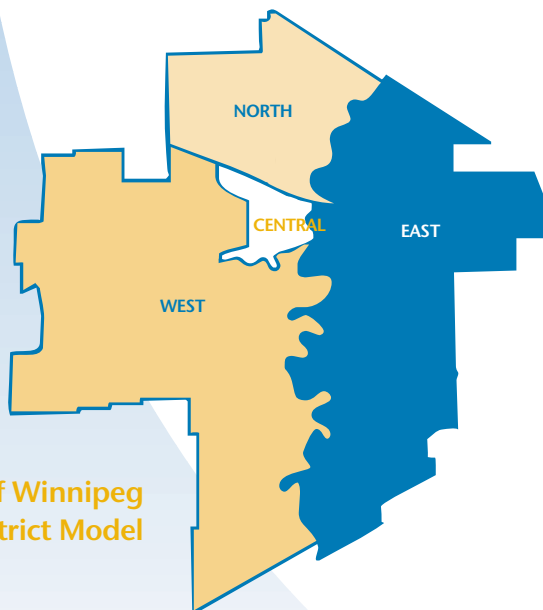
Existing stations do not meet many building code requirements, and do not support modern-day computerized systems that have become essential to crime prevention and investigation. Stations were not built to accommodate locker facilities for female officers, of which there are over 150 in uniform operations today. In the 1970's, there were only eight female officers, all working in Plain Clothes assignments.

Implementation of the Four-District Model will equalize workloads and supervisory control. Resulting efficiencies will help offset construction costs to replace obsolete police facilities.

There was a great deal of publicity concerning the loss of a physical police presence in some communities. This was a message we heard loud and clear through a series of 11 Public Forums. With the feedback of the community, we modified our plans to address those concerns by committing to open two new Service Centres; one in Transcona and one in the area of Portage Avenue West, to avoid gaps in service to the public following the amalgamation of police districts.

With the assistance of Progestics International, an external consulting firm that has reviewed Police Services across the world, it was determined that a four-district structure best suited our particular City's layout and requirements.

This is a very important and exciting time of change for our Service and the pending reorganization of our Districts will be the cornerstone of that change.



The City of Winnipeg  
Four-District Model



# TAP-ing Into Technology

**2003** WAS ALSO A YEAR IN WHICH THE WINNIPEG POLICE SERVICE TOOK TREMENDOUS STEPS FORWARD WITH RESPECT TO THE TECHNOLOGY WE USE THROUGH THE TECHNOLOGY ADVANCEMENT PROJECT (TAP).

This initiative puts the Winnipeg Police Service at the forefront of technology and will result in a fundamental change in the way the Service communicates internally and with external agencies.

TAP will result in all Winnipeg Police Service critical police computer applications and wireless data technology being replaced with state-of-the-art technology solutions. This includes the replacement of the Service's Computer Aided

The new technology replaces existing systems that were fast approaching obsolescence and had reached their maximum capacity.

This project meets and exceeds national data exchange and security standards, and will allow our members to more efficiently exchange confidential information with other agencies in a secure and seamless manner.

**THESE NEW SYSTEMS PROVIDE OUR MEMBERS OF THE WINNIPEG POLICE SERVICE WITH THE INFORMATION AND TOOLS NECESSARY TO ENHANCE THEIR ABILITY TO SERVE THE CITIZENS OF WINNIPEG MORE EFFECTIVELY AND EFFICIENTLY.**

Dispatch and Records Management systems, mobile computing equipment and wireless network.

These new systems provide members of the Winnipeg Police Service with the information and tools necessary to enhance their ability to serve the citizens of Winnipeg more effectively and efficiently.

This transition also enables the Service to reduce the duplication of effort by ensuring a single point of entry for all data as close to the source as possible.

The financial investment dedicated to the Technology Advancement Project is substantial. Our vendor partners in this effort are committed to providing regular updates that will preserve our investment in current and future technology.



# Connecting with Community Concerns

THE MEMBERS OF THE WINNIPEG POLICE SERVICE PRIDE THEMSELVES ON THE LEVEL OF SERVICE THEY PROVIDE. THAT IS NO MORE EVIDENT THAN AMONGST THE MEMBERS OF OUR UNIFORM PATROL DIVISIONS.

These are our members that citizens are most likely to encounter on Winnipeg streets. They are among our most skilled members – our first responders on every call for service – dealing with all calls ranging from domestic disputes and burglaries, robberies and internal theft matters to more basic disputes concerning neighbourhood issues.

Our members were dispatched to 170,158 calls last year.

They pride themselves in knowing the community they serve and are always ready to identify issues of concern and, working with our investigators, find the solutions community members seek.

A few examples of this extra effort include:

- Recognizing the increasing demand on Uniform Patrol resources over the busy summer months, the Service deployed extra relief cars on Friday and Saturday nights during the summer. The six cars – one in each Division – provided the public with **faster response times** and provided our front line members **added safety** support when responding to high-risk incidents.
- Extra foot patrols in the West End, Exchange and Downtown areas, were added to **increase our presence, visibility and accessibility** during the late night weekend hours when illegal and unruly activities are at their peak.
- A West Broadway neighbourhood foot patrol officer identified a newly formed street gang in the area. By combining undercover operations, source information and a zero tolerance presence **the newly formed gang was virtually dismantled.**



Operation B-Sting resulted in the arrest of five individuals and a number of weapons and drug-related charges being laid.

- The Winnipeg Police Service began a summer project targeting prostitution, with concentrated efforts in Winnipeg's West End and North End areas. With the assistance of six uniform districts, area community officers, and undercover officers from the Morals Unit, the Service **significantly curtailed the prostitution trade by aggressively pursuing both street workers and johns.** Police arrested 50 males aged between 19 and 75. Forty-five vehicles were seized. Females ranging in age from 18 to 35 were arrested.

- Division 16's Community Constables, Neighbourhood Foot Patrol Officers and General Patrol members, in partnership with the Osborne Village Business Association, have made serious inroads in **disrupting the sale of illegal drugs** in Osborne Village. Periodic surveillance in this area, historically known to both street level buyers/sellers as an area to conduct business, identifies offenders who are arrested and processed accordingly. These accused are then placed on Court Orders to stay away from the area. Arresting officers working in the area are easily able to identify repeat offenders. Dozens of people have been arrested as a result of this active enforcement.

- Community Officers in Richmond West have joined forces with area residents to set up a "**Citizens on Patrol Program**". The program is credited with helping to reduce the amount of vandalism and graffiti in the area. With 72 active community members, the group patrols their neighbourhood on bikes and on foot in the summer and by vehicle in the winter. Weekly meetings between the Community Officer and the COPP Co-ordinators keep the lines of communication open so proper responses can be formulated to concerns that arise. Plans are underway to expand the program to other neighbourhoods in Division 16.

The commitment exhibited by our front line officers to respond to the needs of the community on these projects are excellent examples of how our members are working closer with the community and developing their own solutions to address community concerns across the city.



# Community Connections

**Knowledge is power – especially in the fight against crime.**

**T**HE WPS CRIME PREVENTION UNIT PLAYS AN INTEGRAL ROLE IN ENSURING CITIZENS HAVE THE INFORMATION THEY NEED TO HELP ENSURE THEIR SAFETY AND THE SECURITY OF THEIR COMMUNITY.

The Unit has officers dedicated to two main programs, the award-winning **CounterAction** and **TakeAction** Programs.

CounterAction provides an education program that focuses on the business community's needs.

Presentation topics range from robbery, fraud and shoplifting to CPTED (Crime Prevention Through Environmental Design).

The TakeAction program focuses on the needs of community groups such as Neighbourhood Watch, seniors, government agencies and interested citizens. Presentation topics focus on preventing house and apartment break and enters, auto theft, and personal safety.

During 2003, the Crime Prevention Unit was involved in 328 public information meetings, attracting 8,298 citizens. This included:

- 34 Neighbourhood Watch New Members Meetings
- 5 Neighbourhood Watch Block Captain Meetings,

- 10 Citizens for Crime Awareness Meetings
- 74 Personal Safety Meetings
- 21 Senior Safety Meetings
- 38 Workplace Safety Meetings
- 48 CounterAction presentations.

The Crime Prevention Unit also coordinates the Winnipeg Police Graffiti Program and assists our Stolen Auto Unit and Manitoba Public Insurance with auto theft prevention initiatives.

**The Unit's Stolen CAPTAIN Auto Analyst regularly updates a Web site that provides information on auto theft prevention and trends. For more information on this initiative, e-mail [wpg\\_stolen\\_vehicles-owner@yahoogroups.ca](mailto:wpg_stolen_vehicles-owner@yahoogroups.ca).**

## New Community Patrol Model

The Winnipeg Police Service conducted a Community Patrol Model Pilot Project in Divisions 13, 14 and 15. The purpose of this pilot project was to provide a variety of alternate responses when handling calls for service by permitting the:

- increased availability of two-member units for high priority calls
- ability to provide sufficient resources to respond to non-emergency calls for service
- continued accessibility to Service Centres during key times
- Community Patrol members in each Division to spend more time conducting follow-up investigations.

This three-year pilot project concluded in December, 2003. This model was formally adopted in Divisions 13, 14 and 15 and will be expanded into Divisions 12 and 16 in 2004.





# Exchanging Ideas

**P**OLICING TOUCHES EVERY ASPECT OF LIFE IN OUR COMMUNITY.  
CHANGE IS CONSTANT AND FAST-PACED.

While the Winnipeg Police Service is fortunate to have one of the most highly regarded police training academies in Canada, we are also very fortunate to share excellent working relationships with other jurisdictions so that we can combine our experiences for the betterment of policing throughout North America.

The Winnipeg Police Service had the distinct pleasure of hosting two major conferences in 2003.

In partnership with members of RCMP "D" Division, the Winnipeg Police Service hosted 620 participants at the first ever **Respect in Service Aboriginal & Diversity Law Enforcement Conference**. The event brought law enforcement professionals and community stakeholders together to discuss issues and exchange ideas.

A key initiative to come out of this gathering was the creation of the Law Enforcement and Diversity (LEAD) network. This network will address the gap that exists between the values and lifestyles of Aboriginal and diverse communities, and the capacity of our police officers to serve them with an understanding and respect that contributes in a meaningful way to the safety and security of these communities.

Based on the success of this Conference, it has been decided that an Aboriginal and Diversity Conference will be held every two years.



The Winnipeg Police Service also hosted the **2003 Northwest Chapter FBI National Academy Associates Re-trainer**. The event was open to all graduates of the National Academy living and working in the region, which includes North Dakota, South Dakota, Minnesota, Manitoba and Northwest Ontario.

The FBI National Academy, founded in 1935, has long been a vital element in the continuing improvement of law enforcement standards, knowledge, and cooperation throughout the world. The National Academy provides a wide range of leadership and specialized training. The theme of this year's Conference was Leadership and Management of Emergent Police Issues.

With FBI members and Academy alumni from across the region in attendance, this Re-trainer was a great opportunity to showcase our Service before some of the top law enforcement professionals in the area, while exchanging ideas, techniques and experiences in the field of law enforcement.

This spirit of cooperation is very much alive and well within the Service.

Such is the case with our efforts to increase the number of female officers within the Service. To facilitate this growth, a **Policewomen's Network** was introduced. The goal of the Network is to create a permanent entity that will identify and deal with issues specific to female officers, including recruitment, mentoring, retention and promotion.

The Policewomen's Network held its inaugural Conference – Women in Leadership – in 2003. This Conference will become an annual event.

# Academy Training Provides Sound Foundation

**M**AINAINING OUR STREET STRENGTH IS A HIGH PRIORITY. IN 2003, OUR TRAINING ACADEMY ONCE AGAIN CONDUCTED TWO RECRUIT CLASSES. RECRUIT CLASS #136, WITH A COMPLIMENT OF 51 MEMBERS, WAS THE LARGEST CLASS TO GRADUATE FROM THE ACADEMY.

To better ensure our newest officers are ready for the challenges that await them in the community, the Recruit Training Program Syllabus is continually being enhanced and new sessions are being added. In 2003, our Crisis Negotiation Unit began teaching a **Crisis Communication** session on verbal tactical communication. The Diversity Unit has also enhanced Recruit training with the introduction of a **Policing Our Diverse Community** session.

in conjunction with members of the Aboriginal community, examines contemporary issues involving Aboriginals.

## 2004 and beyond

With an eye toward the future, and the delivery of cost-effective "just-in time" training, the Winnipeg Police Service has entered into a partnership with other major Canadian police services

**WITH AN EYE TOWARD THE FUTURE, AND THE DELIVERY OF COST-EFFECTIVE "JUST-IN TIME" TRAINING THE WPS HAS ENTERED INTO A PARTNERSHIP WITH OTHER MAJOR CANADIAN POLICE SERVICES IN THE DEVELOPMENT OF A NATIONAL CONSORTIUM OF DISTANCE LEARNING MODULES.**

Ensuring all of our members have the training they need to meet the needs of the community is paramount to our success. In 2003, our Training Academy provided 123 specialty courses to 1,772 officers and 418 civilian members. These courses ranged in size and scope from basic computer skills to crime scene protection and investigation, suicide intervention and police management. The service also presented information sessions to 392 individuals from outside agencies.

The Winnipeg Police Service also became the first municipal police service to provide an **Aboriginal Perceptions** course. This five-day session, taught by our members in

in the development of a national consortium of Distance Learning Modules. This collaborative **E-learning** effort in the design and delivery of training for skills and knowledge that are common to policing across jurisdictions can create a 50 per cent time saving and a 40-60 per cent cost saving compared to regular classroom training. The biggest advantage is neither the cost nor the speed, but rather the student's convenience in effectively learning when they can afford the time, wherever they are.



# Volunteers Prove Invaluable

**T**HE WINNIPEG POLICE SERVICE CONTINUES TO ENJOY A GREAT PARTNERSHIP WITH OUR VOLUNTEERS. IN 2003 THERE WERE **217** ACTIVELY SERVING VOLUNTEERS WHO CONTRIBUTED **23,971** HOURS TO OUR EFFORTS.

These are the people who help us perform our duties by contributing countless hours:

- sharing their knowledge of the community
- answering telephone inquiries at our Division Stations and Service Centres
- helping the public with non-emergency incident reports and motor vehicle accident reports
- accepting voluntary payments of parking offence notices
- compiling statistics regarding walk-in and phone inquiries
- assisting in special projects.

These special projects involved assisting with Vehicle Inspections, Winnipeg Police Service Career Symposiums, Public Safety Building Open House, Fingerprint Clinics, Mall Displays and volunteer initiated safety surveys focusing on panhandling and crime prevention in the downtown.

We also received tremendous efforts from the volunteer members of our Victim Services Unit.

- This group made **8,457 contacts with victims of crime** by phone or by way of an information package that was sent out. 6,521 letters were mailed out to victims of crime providing information on the Victim Services Unit, Victim Impact Statements, Victim's Bill of Rights, Compensation for Victims of Crime, Crime Prevention and Critical Incident Stress.
- 549 Undertakings were mailed out to victims of crime.
- A social worker and specially trained volunteers worked on 493 cases involving sexual assault, child abuse or homicide.
- 683 cases were referred to Age & Opportunity.



# Committed To Our Community

WHILE THERE'S NO DOUBT OUR VOLUNTEERS ALWAYS SEEM TO PUT IN AN EXTRA EFFORT, THAT SAME SPIRIT OF CARING AND COMMITMENT ALSO SHINES THROUGH IN THE VOLUNTEER EFFORTS OF OUR FRONT-LINE MEMBERS.

- The 16 team members of the Winnipeg Police Service Cops for Kids Bicycle Relay Team made a 3,200 km journey to New York's Statue of Liberty in support of the Children's Wish Foundation. Their goal was to raise \$50,000 for the Children's Wish Foundation through their six-day **Torch-to-Torch – Light of Hope Tour**.
- Inspired by one of our volunteers, Mr. Bob Simmons who put in a remarkable 1,500 hours in 2003, the Service is proud to partner with the Kinsmen Club of Winnipeg to participate in the highly successful **Parkas for the Penniless Program**. More than 12,000 coats have been collected through our Division Stations and Community Service Centres since 1999. These are coats that find their way to those less fortunate and make the cold Winnipeg winters a little more bearable – not only through the gift of a warm coat but through the warmth of compassion and caring as well.
- The Community Officers in Division 13 hosted the **7th Annual Spring Feast**. The event takes a page out of Aboriginal history with a re-enactment of the traditional functions of the tribal police as hunters and gatherers for the community. Our members don their aprons and cook up some wonderful food such as a stew and pickerel for the community. This year, those in attendance were treated to an extra special event as the entertainment for the afternoon was provided by a Boys and Girls Cultural Program led by our own Constables Ken Anderson, Janet Dykstra and Bonnie Emerson.
- A series of events were held in conjunction with the **15th Annual Law Enforcement Torch Run**. Each year, through a variety of events supported by law enforcement professionals from across the province, the Torch Run raised \$83,000 in support of Special Olympics Manitoba.
- Members from all aspects of the Service participated in the **Cops For Cancer** head shaving event. Their efforts raised \$20,600 in 2003 and \$205,000 since 1997.



# School Resource Officer Project Update

IN PARTNERSHIP WITH THE NORTH END COMMUNITY RENEWAL CORPORATION AND WITH FUNDING ASSISTANCE FROM THE PROVINCE OF MANITOBA'S NEIGHBOURHOODS ALIVE! PROGRAM, AND IN-KIND CONTRIBUTIONS FROM THE WINNIPEG SCHOOL DIVISION, THE WINNIPEG POLICE SERVICE CONTINUES TO BE A PARTNER IN THE THREE-YEAR **POLICE IN SCHOOLS PILOT PROJECT** ENTITLED THE **NORTH END SCHOOL RESOURCE PARTNERSHIP INITIATIVE**. THIS CRIME PREVENTION AND EDUCATION INITIATIVE BEGAN AT THE START OF THE 2002-03 SCHOOL YEAR AND INVOLVED ASSIGNING THREE OF OUR OFFICERS TO WORK DIRECTLY WITH 15 NORTH WINNIPEG SCHOOLS.

The intent of Year 1 of the project was for our officers to establish relationships with the students and school administrators. Officers have been involved in a number of activities in these mini-communities, including:

- one-on-one counselling with students
- mediation
- responding to parent inquiries and concerns; and
- responding to criminal activity within and around school grounds.

The project has generated a lot of public interest, and at the conclusion of the first year, we began a formal evaluation process funded through the generosity of The Winnipeg Foundation. The evaluation assesses the effectiveness of the pilot project in providing role models to youth,

contributing to awareness of dangerous and illegal activities, and public perception of impacts on overall community safety and well-being.

So far, this evaluation suggests that the program is on the right track.

Seventy-two per cent of students surveyed said their school felt safer and 57 per cent of students felt there was less bullying and/or violence in their schools. Students also reported that they now better understand the officer's job and that they are more at ease speaking with police officers.

The report also found benefits to the program when inquiring with neighbourhood stakeholders. Of particular note is that businesses in the project area have reported slightly fewer instances of graffiti and vandalism. School administrators also report a 60 per cent decrease in graffiti and vandalism in their schools.

Our commitment is to continue this evaluation process through the remaining two years of this Pilot Project.





## When Every Second Counts

**PUBLIC SAFETY COMMUNICATION SYSTEMS MUST MEET THE EVOLVING NEEDS OF THE COMMUNITY. FOR EVERY ONE OF THE 284,127 CALLS FOR SERVICE IN 2003, VITAL INFORMATION MUST BE RECEIVED FROM THE CALLER; THEN TRANSMITTED TO POLICE OFFICERS AND/OR OTHER PUBLIC SAFETY SERVICE PROVIDERS, QUICKLY AND ACCURATELY.**

Ensuring this critical link is maintained requires continuously improving processes, technology, and staffing. In 2003, our Communications Centre team took tremendous steps forward in this regard.

During 2003 our Communications Centre team:

- reviewed and enhanced its policy guidelines
- upgraded its hardware and software applications

- provided additional supervisor training on workplace culture, conflict resolution, delivering feedback, as well as supporting team members who need assistance.

Our Communications Centre team remains committed to transparency, accountability, diversity and training as the cornerstones to meeting the increasing demands this Division faces.

### OUR COMMUNICATION CENTRE TEAM REMAINS COMMITTED TO TRANSPARENCY, ACCOUNTABILITY, DIVERSITY, AND TRAINING AS THE CORNERSTONES TO MEETING THE INCREASING DEMANDS THIS DIVISION FACES.

- increased staffing levels to accommodate increased demands during peak times, including the new three-dispatch model from 12 noon – 4 a.m. daily.
- added second supervisory positions for each platoon to enhance the management capability of the Centre
- conducted extensive training for team members on topics including domestic violence, crisis intervention, Aboriginal awareness, the justice system and creating a respectful workplace

The accomplishments of the Communications Division were showcased when Debbie Johnson, one of our Police Communications Operators, was honoured by the Association of Public-Safety Communications Officials in Canada as the 2003 Communicator of the Year.

# Teaming up to Combat Domestic Violence

**T**HE WINNIPEG POLICE SERVICE IS COMMITTED TO CONTINUED IMPROVEMENT IN OUR RESPONSE TO FAMILY VIOLENCE. THE WINNIPEG POLICE SERVICE RECOGNIZES THAT FAMILY VIOLENCE IS A SOCIETAL PROBLEM, WHICH IS NOT ISOLATED TO INCIDENTS WHICH POLICE RESPOND.

Over the past three years, we have been very fortunate to foster the development of an important relationship with the City of Winnipeg Community Services Department. Working together, **we have developed a two-pronged approach to Family Violence issues in our city.**

Since 2001, the Family Violence Intervention Teams (F.V.I.T.) have dealt with Families in situations where they have contacted police for help, and no criminal charge would be laid. By the end of 2003, the F.V.I.T. had dealt with over 2,200 incidents of reported Family Violence. The teams have made contact with over 900 families.

At the end of 2003, the F.V.I.T. was reviewed by researchers from R.E.S.O.L.V.E. (Research and Education for Solutions to Violence and Abuse). Based on this report, 100% of people surveyed felt more positive about their personal situation after contact with F.V.I.T.

This three-year pilot project concludes June 30, 2004.

The Winnipeg Police Service continues to proactively seek out such innovative partnerships and effective responses to the important issue of Family Violence in our city. In December of 2003, the Winnipeg Police Service agreed to join forces with the Province of Manitoba Department of Justice in the implementation of the Domestic Violence Front End Project. This project will attempt to reduce the waiting time between arrest and prosecution, and provide some closure for victims.

## Grow Operations and Clandestine Lab Activity heats up

A recent drug trend has found its way to the Winnipeg area. Sophisticated indoor marijuana grow operations and clandestine drug labs, began turning up with some regularity throughout the city.

Evidence of methamphetamine, Ecstasy, GHB, and other chemically derived drugs is increasingly being seen and seized on the streets of Winnipeg. Winnipeg Police are discovering these commercial operations on a regular basis. Many are filled with safety hazards that put our neighbourhoods at risk.

A total of 108 marijuana grow operations were shut down in our city in 2003. To date, our members have closed down to two clandestine labs.

To provide the public with more information about the dangers of such operations, information on how to recognize these illegal operations and pictures of an existing one police have found is posted on our web site at [Winnipeg.ca/police](http://Winnipeg.ca/police).



# Combating Organized Crime

**C**RIMINAL ORGANIZATIONS WITHIN WINNIPEG HAVE HAD A SIGNIFICANT IMPACT ON OUR COMMUNITY, AND THE DEDICATED MEMBERS OF OUR ORGANIZED CRIME UNIT HAVE BEEN EQUALLY DILIGENT IN COMBATING THESE ILLEGAL EFFORTS.

This success is the direct result of cooperation throughout the Service, with external agencies, fellow law enforcement agencies and community stakeholders.

- The continued growth of local street gangs, which has been a springboard to larger criminal activities, has been limited by **aggressive enforcement** by all our members.
- **Partnerships have been forged with Federal and Provincial Parole and Probation Agencies** in monitoring paroled and probation high-risk offenders. This working relationship has resulted in offenders being immediately arrested after a breach and in the solution of crime based upon the exchange of information.
- The Organized Crime Unit has taken a **proactive approach** in targeting gang members believed to be in possession of firearms. Using information from all available sources, and diligent investigations, has resulted in **hundreds of seizures** including numerous high-end automatic rifles, stolen police pistols and explosives from across Canada and the U.S.
- The Winnipeg Police Service has formed a close working relationship with the **Manitoba Public Safety Branch** whose mandate is to make neighbourhoods safer through the **elimination of problem houses**, which lead to activities such as prostitution and drug dealing, and gang related activity. New Provincial Legislation drafted under The Safer Communities and Neighbourhoods Act has enabled authorities to close those properties identified as a problem.
- We've teamed up with the RCMP and the Manitoba Department of Justice to establish the Manitoba Integrated Organized Crime Task Force.
- Intelligence has revealed a growing network of street gang members have established criminal-based activities throughout Western Canada. By working with law enforcement agencies across the western provinces our Gang Unit recently intercepted a group of gang members who returned to Winnipeg after being recruited from the West to assassinate members of a rival gang.
- Major blows have also been struck against the drug trade in our city with high-level arrests of enforcers and dial-a dealers working for the largest of criminal organizations. In one instance, working in concert with various police agencies across western Canada over \$400,000 in cash and assets were seized.
- The addition of drug sniffing dogs to our canine unit has allowed for interdiction drug seizures as shipments pass through Winnipeg.

There is still a lot of work to be done in combating organized crime in our city, and the Winnipeg Police Service is committed to carrying the fight to those who wish to infringe upon the safety and security of law-abiding citizens. By presenting a united front with community stakeholders who share our concerns, we are confident this is a battle we will win.







# Safe Streets

## 2003 MARKED THE WINNIPEG POLICE SERVICE'S FIRST FULL YEAR OF PHOTO SAFETY TECHNOLOGY.

On January 7th, 2003, the Service began issuing actual tickets for speeding and red light offences at 12 Intersection Safety Camera locations that were being tested during the Fall of 2002. Mobile Speed Enforcement Units were also used in school and playground zones as well as construction sites.

Twelve new Intersection Safety Cameras were added to the program in August.

These units, along with mobile photo radar and existing traffic enforcement are part of the Winnipeg Police Service's overall initiative of Education, Engineering and Enforcement to reduce injuries and deaths caused by preventable collisions.

During 2003, a total of 74,983 tickets were issued for offences at intersections; and an additional 103,093 tickets were issued for violations around schools and playgrounds.

By the end of 2007, Winnipeg will have 10 per cent of the city's signalized intersections enforced by intersection safety cameras. Thirty camera units will rotate within those 60 intersection locations.

The introduction of our photo enforcement program has generated plenty of interest - not just in the implementation of the cameras but on the number of violations these cameras are capturing.

To provide a more transparent accounting of the program, and all our traffic enforcement activities, we have launched a new page on our Internet site providing detailed information on the number of Highway Traffic Act Offence Notices issued throughout the City.



These Web pages allow the browser to find out which areas of the City or what intersections generate the most Offence Notices; and, on the Intersection Safety Camera Page, just how fast some drivers have been caught traveling.

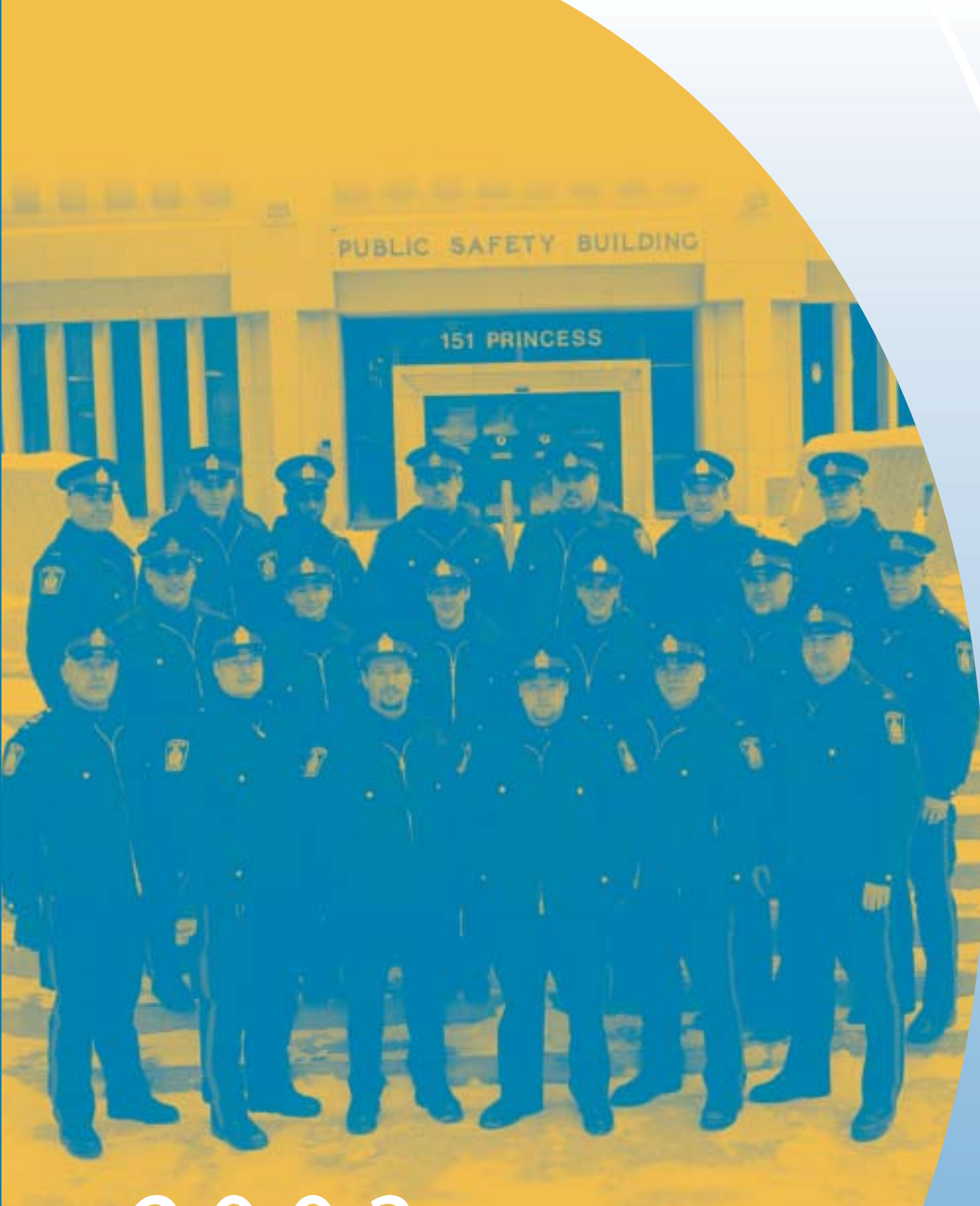
While photo enforcement technology received the lion's share of publicity concerning the Service's efforts to make our roadways safer, there were plenty of special projects carried out in addition to traditional traffic enforcement to ensure the safety of our streets.

### Reduce the Risks

Of particular note, the Winnipeg Police Service, with the support of Manitoba Public Insurance, also launched an aggressive 'Reduce the Risks' traffic enforcement project on the busy Bishop Grandin and Kenaston corridors. This special traffic enforcement project, designed to increase the public's awareness about safe driving practices and reduce collisions, has proven highly successful. The 'Reduce the Risks' project saw police conduct intensive enforcement along these corridors, with priorities being given to speed enforcement, intersection enforcement, and impaired driving. To bolster resources for this initiative, the Service and Manitoba Public Insurance developed a strategy to fund additional, off-duty police officers to work on this safety initiative.

The Bishop Grandin and Kenaston Corridors have been identified as having an unusually high collision rate. From June 2, 2002 to May 30, 2003, there were 562 collisions resulting in more than 1,100 claims being filed at a cost of \$2.5 million. About 75 per cent of those collisions were rear-enders. Speeding results in following too closely and that precipitates rear-end collisions.

Using the latest technology, the unwavering commitment of our uniform patrol members to traffic enforcement and working closely with community stakeholders, we can picture Safe Streets.



# 2003 Statistical Summary

# Criminal Code Offences

	City of Winnipeg Totals				Downtown Winnipeg			District 1		
	Total	Clearances	2002 - 2003 Change		Total	2002 - 2003 Change		Total	2002 - 2003 Change	
			#	%		#	%		#	%
<b>CRIMES AGAINST PERSONS</b>										
Homicide <sup>1</sup>	18	83%	-3	-14%	4	-3	-43%	8	-6	-43%
Attempted Murder <sup>1</sup>	10	80%	-2	-17%	0	0	NC	2	-1	-33%
Sexual Assault <sup>1,2</sup>	713	39%	36	5%	140	22	19%	256	22	9%
Other Sexual Offences <sup>1,2</sup>	35	43%	4	13%	8	0	0%	16	6	60%
Assault <sup>1,2</sup>	5,950	71%	-558	-9%	555	-52	-9%	1,844	-254	-12%
Abduction <sup>1,2</sup>	16	13%	3	23%	2	1	100%	5	3	150%
Robbery <sup>2</sup>	1,610	34%	112	7%	235	-28	-11%	613	25	4%
<b>Total</b>	<b>8,352</b>	<b>61%</b>	<b>-408</b>	<b>-5%</b>	<b>944</b>	<b>-60</b>	<b>-6%</b>	<b>2,744</b>	<b>-205</b>	<b>-7%</b>
<b>CRIMES AGAINST PROPERTY</b>										
Break & Enter <sup>2</sup>	7,622	15%	873	13%	353	86	32%	1,648	121	8%
Theft Motor Vehicle (attempted)	3,277	3%	394	14%	143	26	22%	638	109	21%
Theft Motor Vehicle (actual)	6,856	13%	418	6%	284	-35	-11%	1,201	47	4%
Total Theft Motor Vehicle <sup>2</sup>	10,133	10%	812	9%	427	-9	-2%	1,839	156	9%
Theft – Over \$5,000 <sup>2</sup>	239	23%	-7	-3%	35	-20	-36%	55	-25	-31%
Theft – Under \$5,000 <sup>2</sup>	23,249	14%	4,160	22%	2,631	438	20%	5,313	895	20%
Have Stolen Goods	484	98%	50	12%	58	21	57%	112	20	22%
Fraud <sup>2</sup>	1,222	61%	-75	-6%	265	12	5%	392	11	3%
Arson <sup>2</sup>	551	30%	77	16%	25	-2	-7%	134	-16	-11%
Mischief <sup>2</sup>	17,412	5%	2,404	16%	1,143	68	6%	3,331	461	16%
<b>Total</b>	<b>60,912</b>	<b>13%</b>	<b>8,294</b>	<b>16%</b>	<b>4,937</b>	<b>594</b>	<b>14%</b>	<b>12,824</b>	<b>1,623</b>	<b>14%</b>
<b>OTHER CRIMINAL CODE</b>										
Prostitution	185	99%	18	11%	5	2	67%	115	-33	-22%
Firearm/Offensive Weapons	404	89%	11	3%	45	0	0%	130	-18	-12%
Other Criminal Code <sup>3</sup>	8,848	81%	-167	-2%	1,665	-97	-6%	3,403	-69	-2%
<b>Total</b>	<b>9,437</b>	<b>81%</b>	<b>-138</b>	<b>-1%</b>	<b>1,715</b>	<b>-95</b>	<b>-5%</b>	<b>3,648</b>	<b>-120</b>	<b>-3%</b>
<b>Grand Total</b>	<b>78,701</b>	<b>26%</b>	<b>7,748</b>	<b>11%</b>	<b>7,596</b>	<b>439</b>	<b>6%</b>	<b>19,216</b>	<b>1,298</b>	<b>7%</b>
Total Area (square km)	475.2				3.3			14.22		
Population <sup>5</sup>	633,000									
Police per Residents	1/536									
Calls for Service – Total	284,127							72,673		
Calls for Service – Dispatched <sup>4</sup>	170,158							46,313		
Operating Expenses <sup>6</sup>	\$118,902,487.71									
Per Capita Cost	\$187.84									

<sup>1</sup> Totals reflect number of victims.

<sup>2</sup> Includes attempted and actual.

<sup>3</sup> Other Criminal Code includes kidnapping, hostage taking, criminal harassment, uttering threats, production/distribution of child pornography, explosives causing death/bodily harm, criminal negligence causing death, other related offences causing death, conspire to commit murder, bail violations, disturbing the peace, breach of probation, indecent acts, counterfeiting currency and other violations.

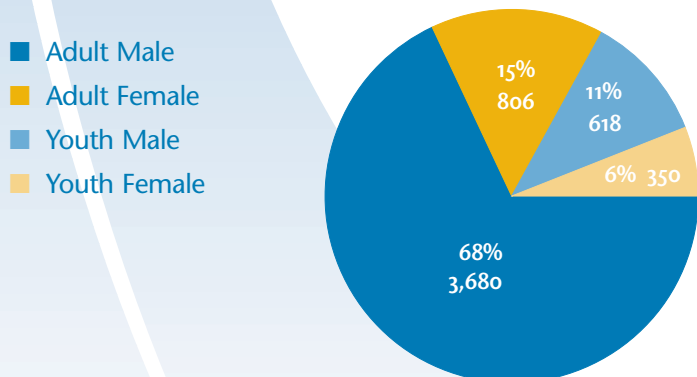
<sup>4</sup> Calls where a unit was assigned for dispatch.

<sup>5</sup> Based on Conference Board of Canada 2003 forecasted population.

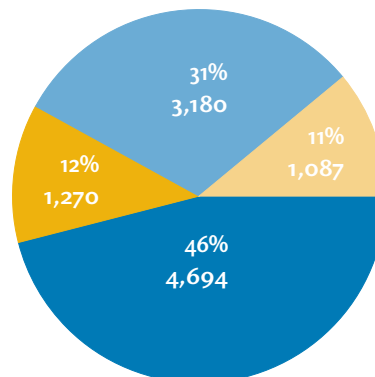
<sup>6</sup> Tax Supported Expenses.

## Criminal Code Offences – Persons Charged<sup>1</sup>

### Crimes Against Persons



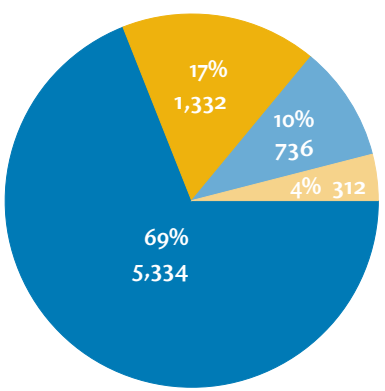
### Crimes Against Property



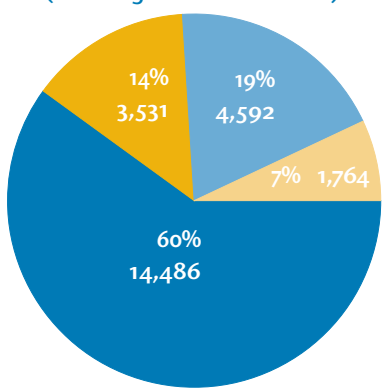
<sup>1</sup> Includes persons where there is sufficient evidence to lay a charge but the suspect is processed by other means.

District 2			District 3			District 4			District 5			District 6		
Total	2002 - 2003 Change #	%	Total	2002 - 2003 Change #	%	Total	2002 - 2003 Change #	%	Total	2002 - 2003 Change #	%	Total	2002 - 2003 Change #	%
0	0	NC	6	1	20%	1	1	NC	1	0	0%	2	1	100%
1	1	NC	4	1	33%	1	0	0%	1	-2	-67%	1	-1	-50%
66	25	61%	164	-1	-1%	80	1	1%	55	-5	-8%	92	-6	-6%
2	2	NC	7	-1	-13%	6	0	0%	0	-4	-100%	4	1	33%
546	-42	-7%	1,450	-191	-12%	841	31	4%	578	-48	-8%	691	-54	-7%
0	0	NC	8	3	60%	2	1	100%	0	-4	-100%	1	0	0%
141	35	33%	375	3	1%	165	-17	-9%	138	60	77%	178	6	3%
<b>756</b>	<b>21</b>	<b>3%</b>	<b>2,014</b>	<b>-185</b>	<b>-8%</b>	<b>1,096</b>	<b>17</b>	<b>2%</b>	<b>773</b>	<b>-3</b>	<b>0%</b>	<b>969</b>	<b>-53</b>	<b>-5%</b>
945	140	17%	1,687	108	7%	1,127	14	1%	866	122	16%	1,349	368	38%
475	63	15%	925	169	22%	482	26	6%	241	-60	-20%	516	87	20%
944	34	4%	1,991	253	15%	989	0	0%	628	-84	-12%	1,103	168	18%
1,419	97	7%	2,916	422	17%	1,471	26	2%	869	-144	-14%	1,619	255	19%
50	6	14%	27	-13	-33%	22	-1	-4%	28	-1	-3%	57	27	90%
3,442	568	20%	4,204	964	30%	3,200	312	11%	2,577	311	14%	4,513	1,110	33%
66	1	2%	107	-14	-12%	64	5	8%	53	22	71%	82	16	24%
176	-27	-13%	205	-35	-15%	150	-7	-4%	147	-6	-4%	152	-11	-7%
50	7	16%	166	37	29%	78	10	15%	48	11	30%	75	28	60%
2,193	365	20%	4,042	857	27%	2,695	-161	-6%	1,965	241	14%	3,186	641	25%
<b>8,341</b>	<b>1,157</b>	<b>16%</b>	<b>13,354</b>	<b>2,326</b>	<b>21%</b>	<b>8,807</b>	<b>198</b>	<b>2%</b>	<b>6,553</b>	<b>556</b>	<b>9%</b>	<b>11,033</b>	<b>2,434</b>	<b>28%</b>
1	-1	-50%	69	52	306%	0	0	NC	0	0	NC	0	0	NC
41	11	37%	106	25	31%	42	-4	-9%	38	1	3%	47	-4	-8%
718	-8	-1%	1,792	-113	-6%	1,120	25	2%	777	-48	-6%	1,038	46	5%
<b>760</b>	<b>2</b>	<b>0%</b>	<b>1,967</b>	<b>-36</b>	<b>-2%</b>	<b>1,162</b>	<b>21</b>	<b>2%</b>	<b>815</b>	<b>-47</b>	<b>-5%</b>	<b>1,085</b>	<b>42</b>	<b>4%</b>
<b>9,857</b>	<b>1,180</b>	<b>14%</b>	<b>17,335</b>	<b>2,105</b>	<b>14%</b>	<b>11,065</b>	<b>236</b>	<b>2%</b>	<b>8,141</b>	<b>506</b>	<b>7%</b>	<b>13,087</b>	<b>2,423</b>	<b>23%</b>
65.11			65.28			63.72			110.65			156.22		
32,044			62,306			38,021			31,258			47,825		
17,135			39,615			23,400			18,213			25,482		

**Other Criminal Code**



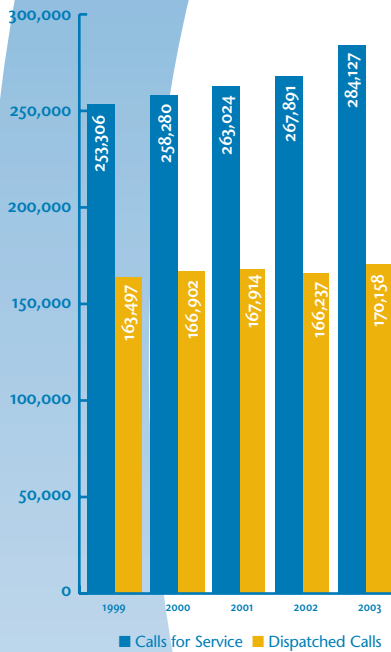
**Total Criminal Code (including CC Traffic Offences)**



## Traffic Offences

	# of Persons Charged 2003	# of Persons Charged 2002	2002 - 2003 Change	
			#	%
Dangerous Operation of a Motor Vehicle Causing Death	1	1	0	0%
Dangerous Operation of a Motor Vehicle Causing Bodily Harm	12	6	6	100%
Dangerous Operation of a Motor Vehicle	46	39	7	18%
Dangerous Operation of a Motor Vehicle Evade Police	83	67	16	24%
Impaired Operation of a Motor Vehicle Causing Death	1	2	-1	-50%
Impaired Operation of a Motor Vehicle Causing Bodily Harm	11	18	-7	-39%
Impaired Operation of a Motor Vehicle or Over .08	729	761	-32	-4%
Fail/Refuse to Provide Breath/Blood Sample	37	40	-3	-8%
Moving Violations	29,048	37,465	-8,417	-22%
Parking Violations	156,142	168,885	-12,743	-8%

## Calls for Service



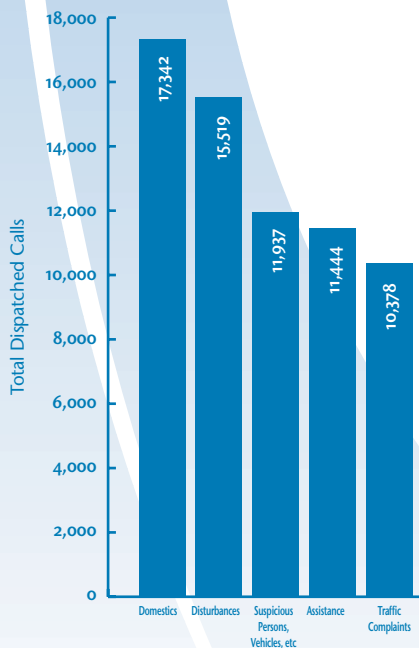
## Domestic Violence

	2001	2002	2003
Total Domestic Calls for Service <sup>1</sup>	14,523	16,669	17,342
Total – Domestic Violence <sup>2</sup>	3,470	3,514	3,051
Persons Charged			
Adult Males	2,598	2,666	2,305
Adult Females	558	530	465
Youth Males	46	51	41
Youth Females	25	21	21
<b>Total Number of Persons Charged</b>	<b>3,227</b>	<b>3,268</b>	<b>2,832</b>

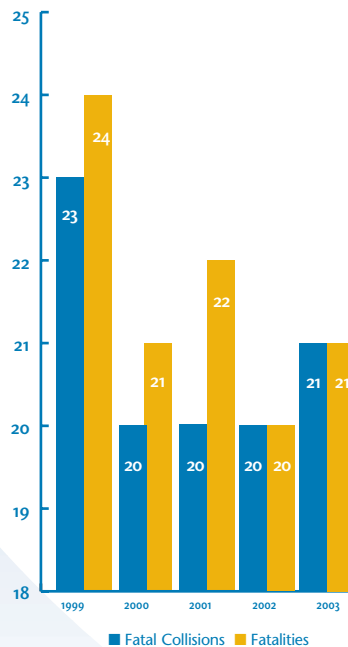
<sup>1</sup> Includes domestic-related cases which involve breaches of court orders only.

<sup>2</sup> Includes incidents which may be processed by means other than arrest.

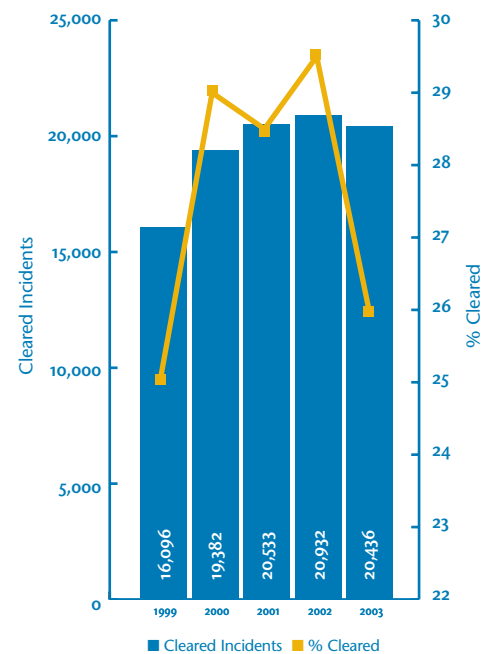
## Top 5 Dispatched Call Types

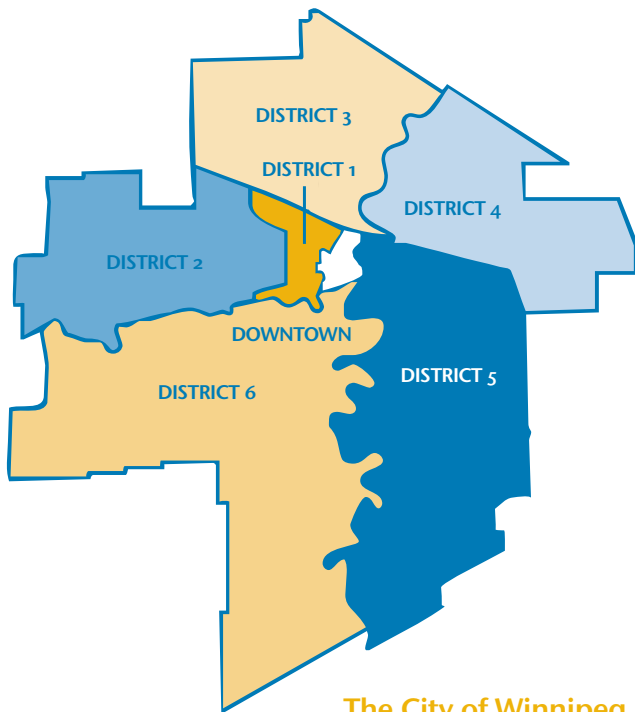


## Fatal Motor Vehicle Collisions



## Clearance Rates





The City of Winnipeg  
Police Districts



The City of Winnipeg  
Downtown (from Centreplan)

### Authorized 2003 Complement

Chief of Police	1
Deputy Chief	2
Superintendent	1
Inspector	18
Staff Sergeant	25
Sergeant	80+1*
Patrol/Detective Sergeant	154+6*
Constable	919+62*
Non-Sworn Members	327+1**
<b>Total Members</b>	<b>1,527</b>

\* Externally funded positions including;  
 1 Sergeant (Winnipeg Airport Authority)  
 4 Patrol Sergeants (Winnipeg Airport Authority)  
 2 Detective Sergeant (Integrated Proceeds of Crime)  
 1 Detective Sergeant (National Weapons Enforcement Officer)  
 12 Constables (Winnipeg Airport Authority)  
 40 Constables (Provincial Funding Agreement)  
 6 Constables Stolen Auto Unit (Funded by MPI)  
 3 Constables North End School Resource Officers  
 \*\* 1 – Identification Technician Stolen Auto Unit (Funded by MPI)

### Police Demographics (Actual)

(As of December 31, 2003)

Caucasian	1,073
Aboriginal	109
Black	22
Filipino	12
South/Southeast Asian	11
Oriental	3
Other	2
<b>Total</b>	<b>1,232</b>
Male	1,074
Female	158

### Staff Member Demographics

(As December 31, 2003)

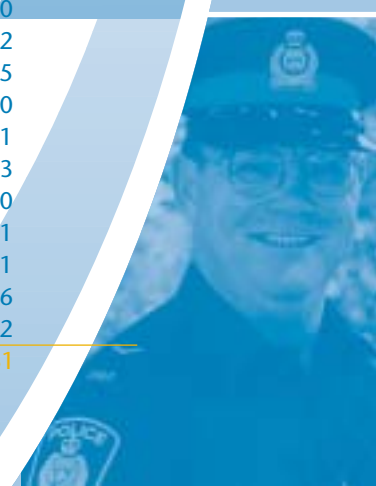
Caucasian	339
Aboriginal	11
Filipino	7
Black	4
Oriental	2
South/Southeast Asian	2
Other	1
<b>Total</b>	<b>366</b>
Male	67
Female	299

Note: Numbers include job-sharers, casual employees and members on supernumerary status.

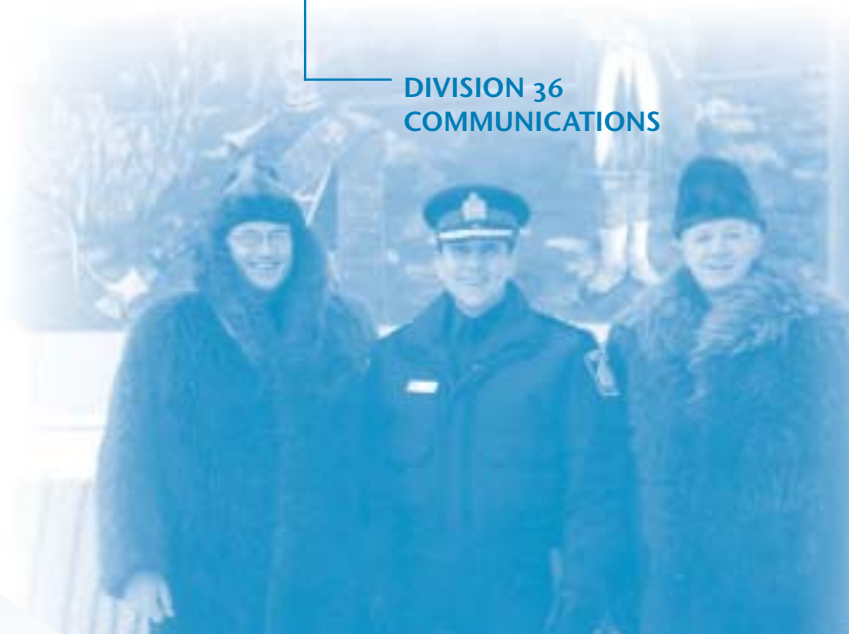
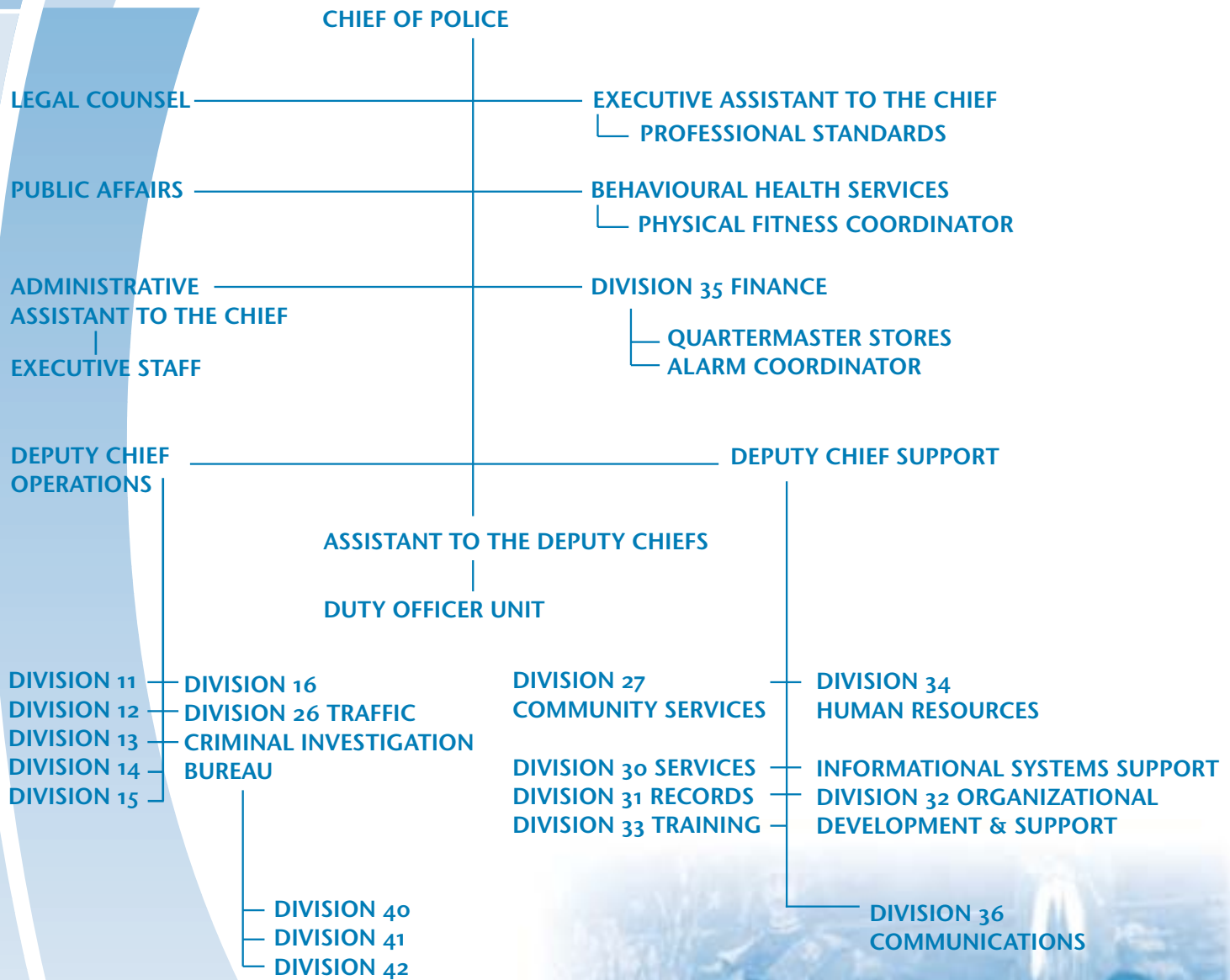
The above statistics are based on voluntary declaration made by employees. The Human Resources Division is permitted to ask for the ethnic/race declaration but does not compel employees to respond if they choose not to. Actual percentages of minorities may be higher than depicted as employees choosing not to make a declaration are assumed to be Caucasian.

### Professional Standards Investigations Initiated in 2003

<b>Resolution</b>	<b>TOTAL</b>
Abandoned	10
Dropped	2
Informal	5
Information Only	20
No Charge Per Crown	1
Not Sustained	3
Section 37(1) LERA	0
Sustained	11
Sustained – No Charge	1
Unfounded	6
Pending	72
<b>Total Investigations</b>	<b>131</b>



# Organization Chart



## Award Recipients

**2003** SAW MANY OF OUR MEMBERS RECOGNIZED FOR THEIR EXCELLENT WORK – BOTH FROM WITHIN THE SERVICE AND FROM OUTSIDE AGENCIES – PROVIDING A SNAPSHOT OF THE COMMITMENT TO EXCELLENCE THAT EXISTS THROUGHOUT THE SERVICE.

- **Police Communications Officer Debbie Johnson** was recognized by the Association of Public-Safety Communications Officials in Canada (APCO – Canada) as the *2003 Public Safety Communicator of the Year* for her efforts in the May 1st, 2002 Armed and Barricaded incident that resulted in the arrest of the infamous Yuletide Bandit.
- **Constables Marc Philippot and Darryl Smuttell**, two of the first officers on the scene, were recognized with *Awards of Excellence* by the Canadian Police Association for their actions in response to the Yuletide Bandit Armed and Barricaded incident.
- **Constable Ed Chalmers** was presented the *James Toal Award of Excellence*. The Award recognizes significant contribution to his or her community, the Service and law enforcement in general.
- The members of the **Manitoba Integrated Child Exploitation Unit** (a joint initiative between the WPS and RCMP "D" Division) were finalists for the *2003 International Association of Chiefs of Police/Choicepoint Award for Excellence* in Criminal Investigation.
- **Constable Ken Anderson** was honoured with a *Certificate of Distinction* as part of the fourth annual *Minister of Justice National Policing Awards* for his efforts in establishing a *Boys Cultural Awareness Program* for children at risk in the Lord Selkirk Housing Development.
- **18 members** received the Commemorative Medal for the Queen's Golden Jubilee.
- **28 members** were presented with *Exemplary Service Medals* as part of the Queen's Honours System for consistently going above and beyond the call of duty over the past 20 years to ensure the safety and security of our community.
- **6 Members** were presented *Exemplary Service Bars* as part of the Queen's Honours System for carrying on their outstanding service and commitment to our community for 30 years.
- **18 members** were presented with *25-Year Service Pins* from the City of Winnipeg.
- **30 Commendation Certificates** were awarded involving **29 officers and one staff member**.
- **67 Divisional Presentation of Thank You Letters**, were presented by the Chief recognizing good work.
- **76 Conduct Forms**, were presented for good work performed.





## WINNIPEG POLICE SERVICE



PUBLIC SAFETY BUILDING  
P.O. BOX 1680  
WINNIPEG, MANITOBA R3C 2Z7  
[winnipeg.ca/police](http://winnipeg.ca/police)



"An Internationally Accredited Law Enforcement Agency"