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2012 ANNUAL POLICING PLAN Report Card



We are proud to present the 2012 Annual Policing Plan Report Card.

The Edmonton Police Service and Edmonton Police Commission developed the 2012 Annual Policing Plan to address community needs, expectations, and emerging trends. The Plan is about setting realistic targets that are achievable, yet still challenge the EPS to strive for excellence.

The 2012 Plan included 14 initiatives with 24 measurable targets. This document outlines the overall performance of the EPS based on the targets achieved at the end of the year.

We are pleased to report that 16 of the targets were either exceeded or fell within an acceptable range of the target. Over the course of 2012, there was a 40% drop in serious injury collisions in high-risk corridors, a 9.7% decrease in property crime in designated police officer beat areas, and a 6.9% reduction in the time it takes for a call to be answered through the non-emergency line.

Edmonton continues to be a city that citizens are proud to call home. Edmontonians expect and deserve a professional, efficient, and effective police service. Through concentrated efforts to enhance professionalism and improve service, the EPS experienced a 20% drop in public complaints in 2012. Although the latest EPS Citizen Survey told us that citizens hold the EPS in high regard, efforts to decrease complaints will continue.

Sworn and non-sworn EPS members continue to show a solid commitment to public safety and building strong communities. We are proud of all the police officers and civilian members who work tirelessly to make Edmonton a safe city.

Increasing public safety through excellence in the prevention, intervention, and suppression of crime and disorder is possible only through collaboration and dedication of many people in many organizations.

The Commission and the EPS are committed to working together and with community partners who share the same goal of reducing violence.

Shami Sandhu
Chair,
Edmonton Police Commission

Rod R. Knecht
Chief of Police,
Edmonton Police Service



PERFORMANCE MEETS OR EXCEEDS TARGET

PUBLIC COMPLAINTS

2012 Target: 5% reduction in complaints	2012 Results: 20% reduction
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The EPS received 141 complaints in 2012 – this is 36 fewer than in 2011. The Commission and the EPS continue to focus on professionalism and giving citizens alternate ways to have their voices and concerns heard.

COMMUNITY ACTION TEAMS

2012 Target: Launch 12 CAT deployments	2012 Results: Monthly CAT deployments launched
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Twelve CAT deployments were launched in 2012. Deployments occurred in several neighbourhoods on different days, weeks, and times to ensure that specific community needs were addressed. This resulted in 544 arrests, 555 criminal charges, 1,734 warrant executions, 2,403 tickets and 45 housing referrals.





PERFORMANCE MEETS OR EXCEEDS TARGET

INTEGRATED CORRIDOR SAFETY PROGRAM (ICSP) SERIOUS INJURY COLLISIONS

2012 Target: 5% reduction in serious injury collisions	2012 Results: 40% reduction
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Through the ICSP, current and emerging high risk corridors are identified, allowing for better use of police resources and support of data-driven enforcement. Of the 46 serious collisions in 2012, six occurred in ICSP locations. This is below the four-year average of eight serious injury collisions from 2008 to 2011.

GANG AND DRUG ENFORCEMENT CIVIL FORFEITURES

2012 Target: 5% increase in civil forfeitures	2012 Results: 37% increase
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In 2012, the EPS conducted investigations that focused on higher level criminals. These types of investigations lead to more valuable property being seized.

BEAT OFFICER PROGRAM PROPERTY CRIME REDUCTION

2012 Target: 4% reduction in property crime	2012 Results: 9.7% reduction
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Property crime was down in designated police beat areas by 9.7%, from 2,351 crimes in 2011 to 2,123 crimes in 2012



POLICE DISPATCH 9-1-1 AVERAGE SPEED OF ANSWER (ASA)

2012 Target: 5% reduction in ASA – target 40 seconds	2012 Results: 6.9% reduction
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The Average Speed of Answer (ASA) is the time it takes to answer a call to the non-emergency line. The ASA dropped to 39.1 seconds in 2012, down from 42 seconds in 2011. A staff-to-workload study in the third quarter assisted in keeping call answer times in check and improved customer service.

PUBLIC SAFETY COMPLIANCE TEAM

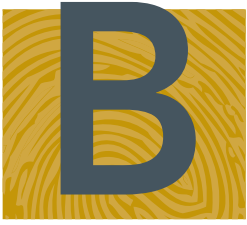
2012 Target: Shared scanning system developed and implemented	2012 Results: System developed, shared and implemented
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The Person of Interest Patron Scanning Initiative resulted in 62 bars using the scanning system and 114 notifications of known gang members scanning into licensed establishments, which resulted in 38 ejections.

REPORT A DRUG HOUSE PROGRAM

2012 Target: 2% increase in resolutions	2012 Results: 2% increase
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There were 71 concluded calls through the Report A Drug House Program in 2012, one more than in 2011. Throughout 2012, training sessions were held with frontline utility services workers. The goal was to have every utility worker who visits a home in Edmonton know what to watch for and how to report drug-related activity.



PERFORMANCE WITHIN ACCEPTABLE RANGE OF TARGET

TRAFFIC ENFORCEMENT UNITS (TEU)

2012 Target: Evaluate the TEU framework

2012 Results: Evaluation ongoing

Specialized Traffic Apprehension Teams (STAT) were created to detect criminals when they are mobile. Their goal is to remove drugs, weapons, and criminals from Edmonton streets. Team 1 became operational in July, Team 2 in October, and Team 3 in December. In 2012, STAT was responsible for 78 arrests, 133 criminal charges, execution of 455 warrants, and over 6,000 summonses.

CLEARANCE RATES

2012 Target: 42.7% clearance rate

2012 Results: 40.2% clearance rate

A crime is considered cleared or solved when a suspect has been identified, regardless of whether that person is formally charged or dealt with by other means such as extrajudicial measures. Due to a three-month time lag to ensure accurate results, only the first three quarters of 2012 are included in this report.





PERFORMANCE WITHIN ACCEPTABLE RANGE OF TARGET

GEOGRAPHIC DEPLOYMENT MODEL RESPONSE TIMES TO A FIXED LOCATION

2012 Target: ≤ 7 minutes 80% of the time	2012 Results: ≤ 7 minutes 77% of the time
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Officers reached their destination in under seven minutes 77% of the time in 2012. This falls within an acceptable range of the target.

GANG AND DRUG ENFORCEMENT DRUGS SEIZED

2012 Target: 5% increase in seizure of cocaine, marijuana, methamphetamine, and pills.	2012 Results: 51.2 kg cocaine (216% over target) 2.64 kg methamphetamine, (188% over target) 40 kgs marijuana (80% under target) 2,064 pills (79% under target)
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Information gathered and the intelligence generated from that information leads to the types of investigations conducted and the types of drugs seized.

While seizures relating to cocaine and methamphetamine surpassed the expected performance measures, seizures of marijuana and pills were down.

GEOGRAPHIC DEPLOYMENT MODEL PROPERTY CRIME REDUCTION

(Break & Enter, Theft from Vehicle, Theft of Vehicle, Theft over \$5000)

2012 Target: 4% reduction in property crime	2012 Results: 2.53% reduction
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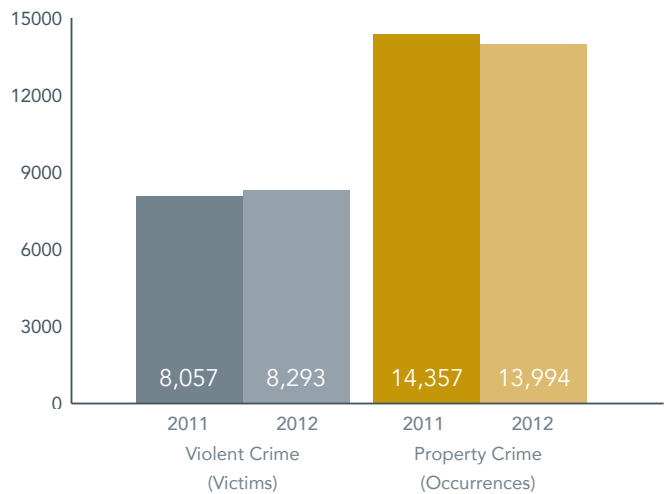
Property crime was down 2.53% as compared to the number of incidents in 2011. The largest decrease was in the Theft of Vehicle category, with a 13.4% reduction. The data collected represents all occurrences within the four categories.

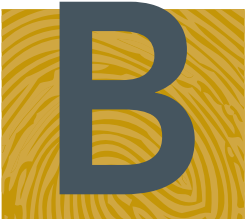
VIOLENT CRIME REDUCTION

(Homicide, Robbery, Sexual Assault, Assault)

2012 Target: 5% reduction in violent crime	2012 Results: 2.93% increase
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In 2012, violent crime incidents rose 2.93% over the 2011 results. While assaults and sexual assaults saw a modest increase, homicides were down significantly by 37.8% and robberies dropped by 1.7%. The data reflects the number of victims in each of the four categories.





PERFORMANCE WITHIN ACCEPTABLE RANGE OF TARGET

SEXUAL ASSAULT INVESTIGATIONS

2012 Target: 3% reduction in alcohol-facilitated sexual assaults

2012 Results: 2% increase

The EPS continues to partner with community organizations to promote an advertising campaign that addresses alcohol-facilitated sexual assault and encourages people to file reports. Several other jurisdictions have adopted this campaign.



BEAT OFFICER PROGRAM

VIOLENT CRIME REDUCTION

2012 Target: 5% reduction in violent crime

2012 Results: .04% increase

Violent crime in designated police beat areas was up slightly in 2012 with 2,302 incidents as compared to 2,293 in 2011.

NEIGHBOURHOOD EMPOWERMENT TEAMS (NET)

2012 Target: 4% reduction in calls for service in NET hotspot locations

2012 Results: 4 out of 5 locations met target

Efforts were focused on five locations in 2012, with four of the five reaching the goal of reducing calls for service. Although the target was not achieved in the fifth location, there was a 29% reduction in violent crime within that neighbourhood.



PERFORMANCE OUTSIDE ACCEPTABLE RANGE OF TARGET

DOMESTIC VIOLENCE INTERVENTION

2012 Target: 2% reduction in domestic violence occurrences	2012 Results: 23% increase
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The number of domestic violence occurrences reported to EPS in 2012 was 7,761. This is a 23% increase over the 6,312 occurrences in 2011. In late 2012, the EPS launched an awareness campaign called *SPEAK OUT: We Need Your Help*. While the number of reported incidents is troubling, it may indicate that more people are choosing to come forward.

GANG AND DRUG ENFORCEMENT ARRESTS

2012 Target: 5% increase in arrests	2012 Results: 25% reduction
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In 2012, the EPS conducted investigations that focused on higher-level criminals. Arrests and charges were down in 2012 as a result of the complexity of files. In 2012, 235 people were arrested and 513 charges were laid by the EPS Drug and Gang Section.

CHARGES

2012 Target: 5% increase in charges laid	2012 Results: 20% reduction
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Although there was a decrease in charges laid, this is a reflection of the larger seizures being associated to fewer people.





PERFORMANCE OUTSIDE ACCEPTABLE RANGE OF TARGET

INTEGRATED CORRIDOR SAFETY PROGRAM (ICSP) FATAL COLLISIONS

2012 Target: 5% reduction in the 12 corridors identified through the ICSP	2012 Results: 150% increase
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Through the ICSP, current and emerging high risk corridors are identified, allowing for better use of police resources and support of data-driven enforcement. Of the 28 fatal collisions in 2012, 5 (18%) occurred in identified ICSP corridors. The EPS and the City of Edmonton's Office of Traffic Safety continue to review the current corridors and identify new ones.

ENFORCEMENT

2012 Target: 5% increase in enforcement by Traffic Section	2012 Results: 74.3% reduction
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The high number of fatal and serious injury collision investigations reduces the amount of time that Traffic Section officers can dedicate to enforcement. In 2012, a total of 2,607 tickets were issued in ICSP corridors.

GEOGRAPHIC DEPLOYMENT MODEL PROACTIVE POLICING TIME

2012 Target: 25% proactive time	2012 Results: 16.3% proactive time
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Proactive policing time allows EPS officers to focus on crime prevention, intervention and suppression activities. However, proactive time is directly impacted by calls for service. As calls for service increase, the ability to do proactive policing decreases.

BEAT OFFICER PROGRAM SOCIAL DISORDER

2012 Target: 3% reduction in social disorder occurrences	2012 Results: 20.4% increase
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In 2012, the number of social disorder offences in beat areas was 1,297 as compared to 1,077 in 2011. Social disorder offences were measured in designated police officer beat areas in 2012. Offences included complaints under the Mental Health Act, abandoned auto, mischief such as graffiti, disturbing the peace, person with gun, and dispute with a weapon.



LOOKING FORWARD

2013 ANNUAL POLICING PLAN

Each year, the EPS identifies and undertakes initiatives to help realize their main goals as outlined in the current strategic business plan.

1. **Commitment to professionalism**
2. **Reduced crime and victimization**
3. **Investigative excellence**
4. **Increased efficiency and effectiveness**

Over the past several years, citizens consistently stated that their top policing-related issues are traffic, gangs and organized crime, homicides, and drugs. These concerns and the Service's four main priorities guide the EPS in establishing their targets for the 2013 Annual Policing Plan.

The 2013 Plan highlights the operational initiatives that will be monitored and measured quarterly throughout the year. The results will be reported to the Commission.

Below are some initiatives the EPS will undertake to meet its 2013 goals.

Violence Reduction Strategy Community Deployments – Targeted community deployments help reduce violence and social disorder in specific communities. The 2013 goal is to reduce crime within the four violent crime indicators (homicide, assault, sexual assault, and robbery) by 4% and social disorder by 4% for each community where concentrated deployment occurs.

Traffic Safety – An increase in enforcement will lead to a reduction in property and injury collisions, resulting in reduced costs and improved safety. The EPS plans to increase enforcement by 5% through traffic programs such as Checkstop, Strategic Traffic Apprehension Teams, and Operation 24 hours.

Homicide Section – An increase in the number of solved historical homicides bolsters public confidence, improves offender management, and decreases violent crime. The goal for 2013 is to increase clearance rates of cold case homicides by 100%.

Public Complaints – Fewer public complaints means higher citizen satisfaction and fewer officers who must engage in an investigation or resolution process. The goal for 2013 is to reduce public complaints by 5% and to conclude 10% informally through alternative dispute resolution.

Gang and Drug Enforcement – Through enhanced enforcement, the EPS will decrease the impact of gangs in Edmonton, thereby improving public safety. In 2013, the EPS plans to increase productivity measures by 5% in the areas of arrests, civil forfeiture, drug seizures, and firearms seizures.

