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Annual Policing Plan

Public Initiatives

2013 Q2 Report

Edmonton Police Service

Edmonton Police Commission Copy



Table of Contents

Presentation for Edmonton Police Commission

Balanced Scorecard – Public Initiatives

EPS APP Initiatives 1 - 15



2013 Annual Policing Plan Q1 Results Edmonton Police Service



2013 Annual Policing Plan - Q2 Results

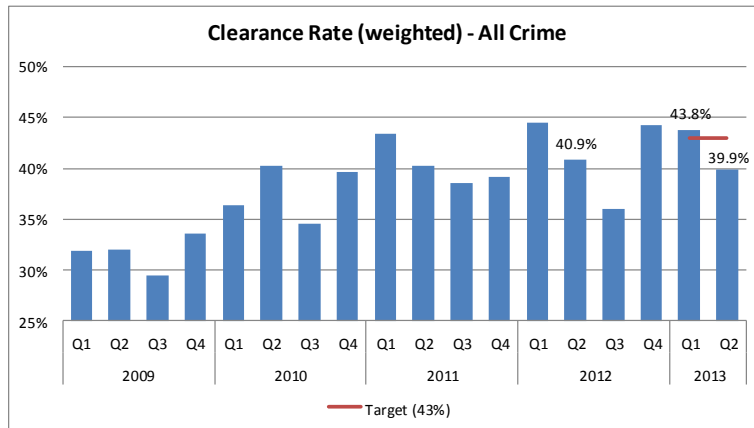
#1 Clearance Rates	#2.1 GDM - Response Times	#2.2 GDM - Proactive Time
#3 Crime Reduction	#4.1 Violence Reduction Strategy <i>Violent Crime</i>	#4.2 Violence Reduction Strategy <i>Social Disorder</i>
#5 Prisoner Transportation	#6 Public Safety Compliance Team	#7 Neighbourhood Empowerment Teams
#8 Traffic Safety	#9.1 Gang & Drug Enforcement <i>High Level Arrests</i>	#9.2 Gang & Drug Enforcement <i>Mid Level Arrests</i>
#9.2 Gang & Drug Enforcement <i>Low Level Arrests</i>	#10 Specialized Traffic Apprehension Teams	#11 Aboriginal Strategy
#12 Homicide Section	#13 Recruiting	#14 Public Complaints
#15.1 Public Complaint Investigations - <i>ADR</i>	#15.2 Public Complaint Investigations - <i>APA Guidelines</i>	





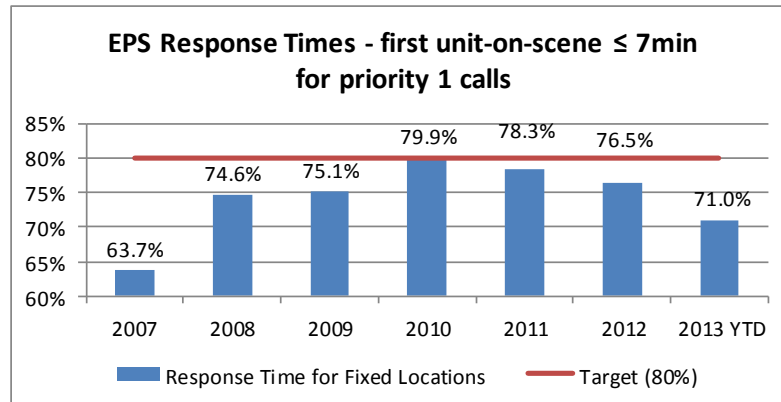
2013 Annual Policing Plan - Q2 Results

#1 Clearance Rates



2013 Annual Policing Plan - Q2 Results

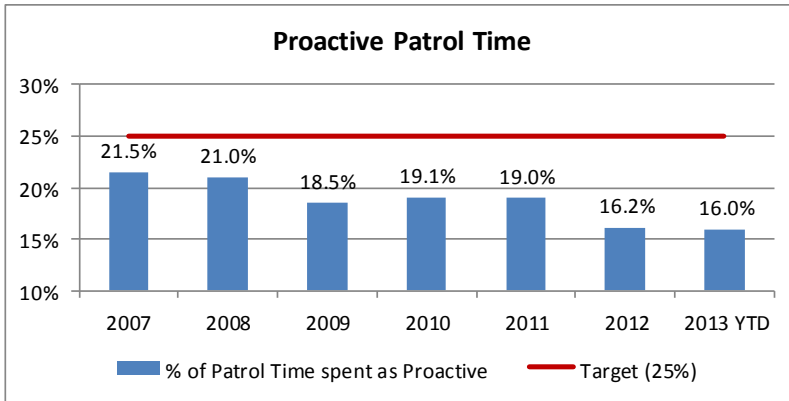
#2.1 GDM - Response Times





2013 Annual Policing Plan - Q2 Results

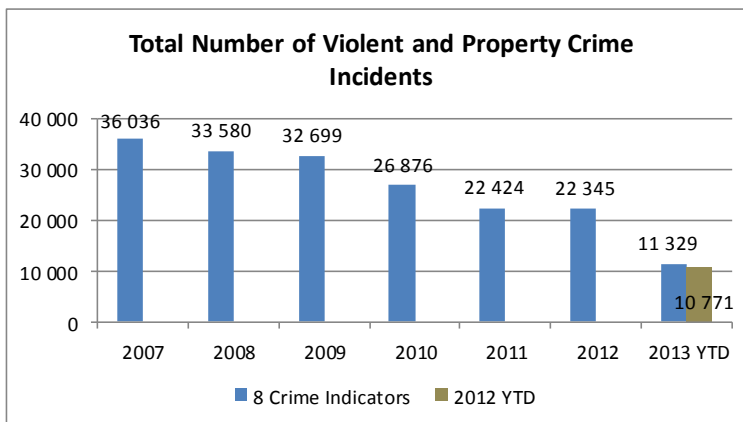
#2.2 GDM – Proactive Time



2013 Annual Policing Plan - Q2 Results

#3 Crime Reduction

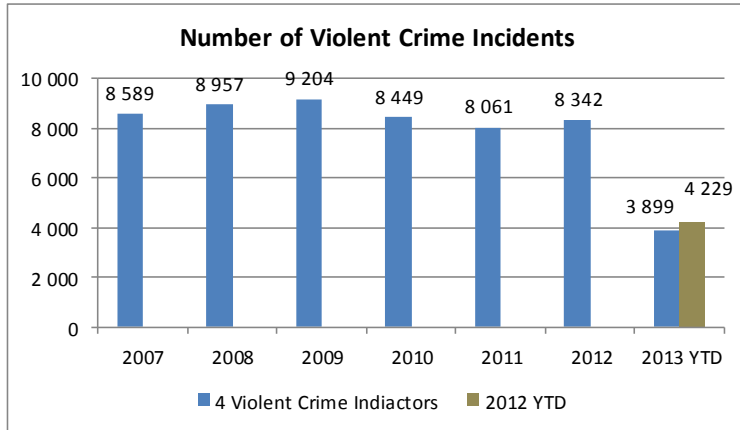
• Target: 2% reduction from 2012





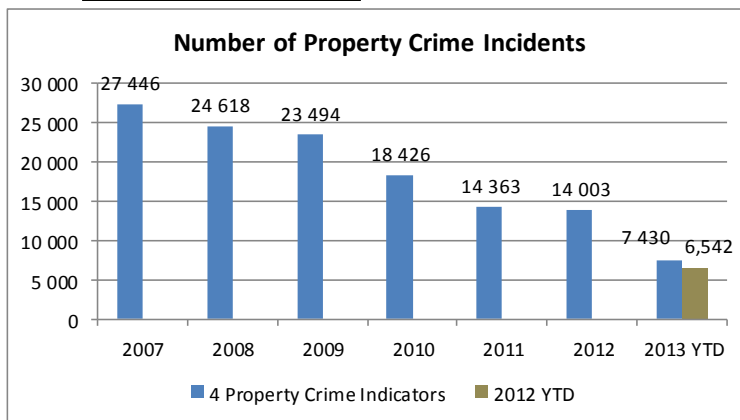
2013 Annual Policing Plan - Q2 Results

#3 Crime Reduction



2013 Annual Policing Plan - Q2 Results

#3 Crime Reduction





2013 Annual Policing Plan - Q2 Results

#4.1 Violence Reduction Strategy Violent Crime

#4.2 Violence Reduction Strategy Social Disorder

# Occurrences			2nd Quarter				Total	
			April	May	June	2nd Quarter Total		
Violence Indicator	Assault	2012	435	513	512	1,460	1,460	
		2013	425	471	452	1,348	1,348	
		Variance	-10	-42	-60	-112	-112	
		% Increase/Decrease	-2.3%	-8.2%	-11.7%	-7.7%	-7.7%	
	Homicide	2012	1	6	3	10	10	
		2013	1	3	4	8	8	
		Variance	0	-3	1	-2	-2	
		% Increase/Decrease	0.0%	-50.0%	33.3%	-20.0%	-20.0%	
	Robbery	2012	76	84	99	259	259	
		2013	62	88	80	230	230	
		Variance	-14	4	-19	-29	-29	
		% Increase/Decrease	-18.4%	4.8%	-19.2%	-11.2%	-11.2%	
Sexual Assaults	2012	67	70	63	200	200		
	2013	65	71	71	207	207		
	Variance	-2	1	8	7	7		
	% Increase/Decrease	-3.0%	1.4%	12.7%	3.5%	3.5%		
2012			579	673	677	1,929	1,929	
2013			553	633	607	1,793	1,793	
Variance			-26	-40	-70	-136	-136	
% Increase/Decrease			-4.5%	-5.9%	-10.3%	-7.1%	-7.1%	

- Target: 4% reduction in violent crime and social disorder crime from 2012



2013 Annual Policing Plan - Q2 Results

#5 Prisoner Transportation

- New Remand Centre opened in April 12, 2013, **2,577 persons** transported there and to EYOC since then
- Estimated that by year-end, **11,000** persons to be transported
- Transportation function will continue by EPS sworn members until another viable resource identified and secured





2013 Annual Policing Plan - Q2 Results

#6 Public Safety Compliance
Team

- Top 20 Edmonton Licensed Premises identified
- Q4 target: reduce calls for service by 5%
- **387 calls YTD (304 in 2012 YTD)**



2013 Annual Policing Plan - Q2 Results

#7 Neighbourhood
Empowerment Teams

- Substantial transition of NET teams this year presents challenges in measurement
- Hotspot locations identified for new locations
- **Q4 target:** reduce calls for service by 5% and crime reduction by 5% for relevant crime type
- Statistics on progress will come in a future APP report





2013 Annual Policing Plan - Q2 Results

#8 Traffic Safety

- **Target: 5% increase in enforcement incidents by Traffic Section**
- YTD, Traffic Tickets from Traffic Section **up 18.0%** compared to 2008-2012



2013 Annual Policing Plan - Q2 Results

#9 Gang & Drug Enforcement

- Substantial change in monitoring performance – identifying arrests by their criminal network disruption
- Low, medium, and high categories
- YTD, the EDGE unit has made:
 - 2 high-level arrests
 - 12 mid-level arrests
 - 6 low-level arrests
- Targets to be developed after sufficient baseline of data





2013 Annual Policing Plan - Q2 Results

#10 Specialized Traffic Apprehension Teams

- **Q2 Target: four squads to be staffed**
- Staffing decisions currently being finalized, target completion expected by Q3



2013 Annual Policing Plan - Q2 Results

#11 Aboriginal Strategy

- **Q2 Target: Aboriginal Liaison Unit fully staffed and operational**
- Completed hiring of one sworn member and a non-sworn Aboriginal Relations Consultant
- As well, June 2013 acquisition of Tipi, with ceremony in late June





2013 Annual Policing Plan - Q2 Results

#12 Homicide Section

- **Q4 Target: +100% increase in the number of cleared cold cases/historical homicides**
- Q2 Status: +100% increase

- Related:
 - 61% clearance rate for 2013 homicides
 - 8 homicides in Q2 – 3 charges
 - Additional resources in Homicide Section allow more uninterrupted work on unsolved homicides



2013 Annual Policing Plan - Q2 Results

#13 Recruiting

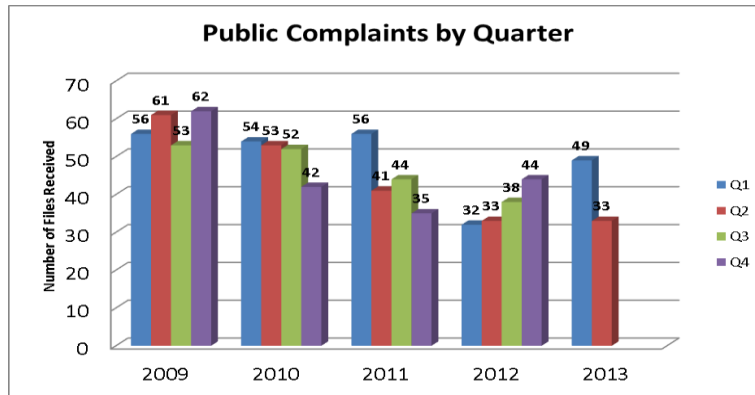
- **Q4 Targets: 10% increase in diverse recruitment initiatives, 10% increase in successful applicants with credible cultural competency**
- Collection of statistics for future report ongoing
- Internal consultations ongoing followed by report with recommendations for Chief's Committee (Q2)
- 7 community consultations with minority groups (Q1)





2013 Annual Policing Plan - Q2 Results

#14 Public Complaints



2013 Annual Policing Plan - Q2 Results

#15.1 Public Complaint Investigations - ADR

#15.2 Public Complaint Investigations - APA Guidelines

- **15.1: Target: conclude 10% of public complaints via Alternative Dispute Resolution**
- 23% of complaints (24 of 102) concluded via ADR YTD
- **15.2 Target: 75% of Public Complaints Investigations completed within 6 months**
- Status: 73% (for complaints opened in Q4)





2013 Annual Policing Plan Q2 Results

Questions?





EDMONTON POLICE SERVICE 2013 ANNUAL POLICING PLAN - BALANCED SCORECARD - Q2

No.	INITIATIVE - Q1 STATUS	Year End Target	Trend	2013 Q2	2012 Q2	2011 Q2	2010 Q2	2013 Q2 Target
1	Clearance Rates	≥ 43%	↓	38.3%*	41.7%*	42.6%*	41.7%*	43% clearance rate
2.1	Geographic Deployment Model - Response Times	≥ 80%	↓	71.1%	76.9%	80.9%	80.8%	≤ 7 min 80% of the time
2.2	Geographic Deployment Model - Proactive Time	≥ 25%	↓	15.0%	16.4%	18.7%	18.7%	25% Proactive Time
3	Crime Reduction	≥ 2% reduction	↓	5.2%*	-0.2%	-19.4%*	-15.9%*	Overall (citywide) reduction of 2%
4.1	Violence Reduction Strategy - Violent Crime	≥ 4% reduction	↑	-7.6%*	-5.6%*	-6.9%*	-5.1%*	4% reduction in the 4 violent crime indicators
4.2	Violence Reduction Strategy - Social Disorder	≥ 4% reduction	■	■	■	■	■	4% reduction in the social disorder indicators
5	Prisoner Transportation	■	■	■	■	■	■	Id/implement resources for transportation
6	Public Safety Compliance Team	≥ 4% reduction	↓	+26.1%	■	■	■	4% reduction in calls for service for top 20 licensed premises
7	Neighbourhood Empowerment Teams	■	■	■	■	■	■	End of Q4, %5 ↓ calls for service/id'd crime type
8	Traffic Safety - Enforcement Incidents	≥ 5%	↑	+18%*	■	■	■	5% increase in enforcement incidents
9.1	Gang and Drug Enforcement - High Level Arrests	■	■	2	■	■	■	New measure, developing baseline
9.2	Gang and Drug Enforcement - Mid Level Arrests	■	■	12	■	■	■	New measure, developing baseline
9.3	Gang and Drug Enforcement - Low Level Arrests	■	■	6	■	■	■	New measure, developing baseline
10	Specialized Traffic Apprehension Teams	■	■	■	■	■	■	Four squads to be staffed
11	Aboriginal Strategy	■	■	■	■	■	■	ALU fully staffed and operational
12	Homicide Section - Historical Homicides	100%	■	+100%	■	■	■	↑ 100% - historical homicide clearance rates
13	Recruiting	≥ 10%	■	■	■	■	■	↑10% - in diverse community initiatives
14	Public Complaints	≤ 134	↓	82	64	97	106	5% reduction in public complaints
15.1	Public Complaint Investigations - ADR	≤ 10%	↑	23%*	17.7%*	19%*	■	Conclude 10% of public compl's through ADR
15.2	Public Complaint Investigations	≥ 75%	■	73%	■	■	■	Investigations done within 6 mths 75% of time

STATUS		TREND	
■	Performance meets or exceeds target	↑	Performance is improving from previous reporting period
■	Performance is within acceptable range of target	■	Performance is the same as previous reporting period or N/A
■	Performance is outside acceptable range of target	↓	Performance has decreased from previous reporting period
	* YTD	■	No previous comparative information available



2013 Annual Policing Plan – Q2

INITIATIVE #1

Clearance Rates

Initiative Owner – Chief of Police

Performance Measures / Targets:

The EPS will achieve a weighted clearance rate of 43% as per Canadian Centre for Justice Statistics (CCJS) reporting standards.

*CCJS Weighted Clearance Rate calculation includes all UCR violations.

Year to Date Status:



41.8% (1.2% below target)

Commentary:

Reported criminal offences are considered cleared when the offence is investigated and the suspected offender is identified and charged, or dealt with by extrajudicial means. The clearance rate is the percentage of reported criminal incidents that were cleared. The weighted clearance rate – developed by the Canadian Centre for Justice Statistics – assigns greater weight to more serious crimes.

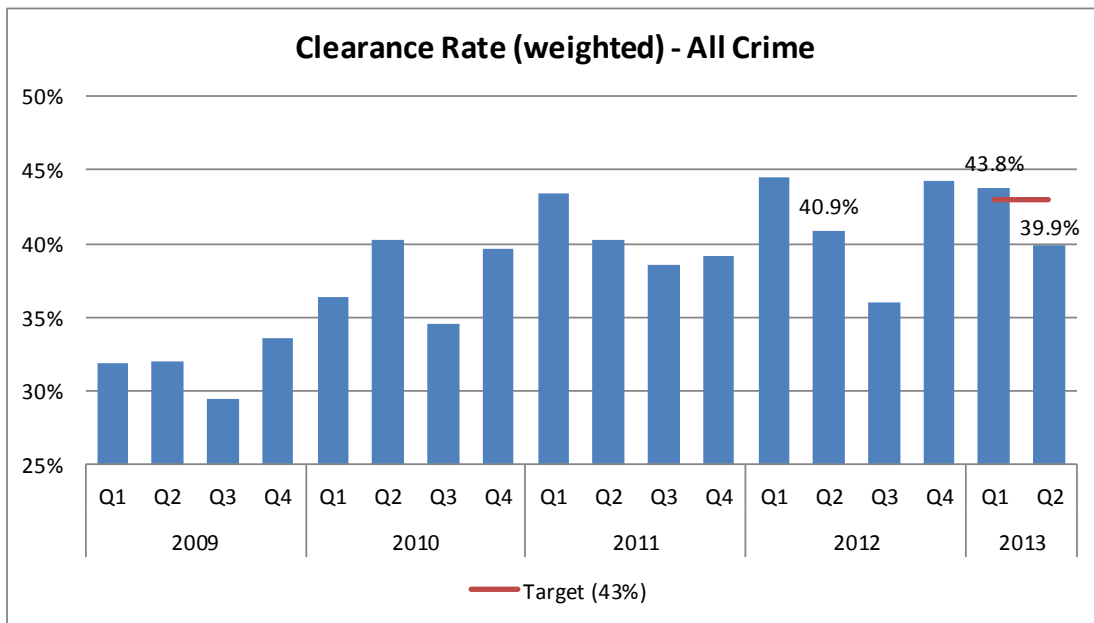
The weighted clearance rate signals how well EPS is in investigating and solving crime – a critical function for police services.

Q2 Analysis:

- In Q2 of 2013, the weighted clearance rate for all crime was 39.9%, a 2.5% decrease as compared the Q2 2012. Year-over-year, the weighted clearance rate for **violent crimes** increased by 1.6%, which was more than offset by the 3.9% decrease in the weighted clearance rate for **non-violent crime**.
- Long-term, clearance rates have steadily improved from a range about 29-34% in 2009 to consistently above 40% since 2012.

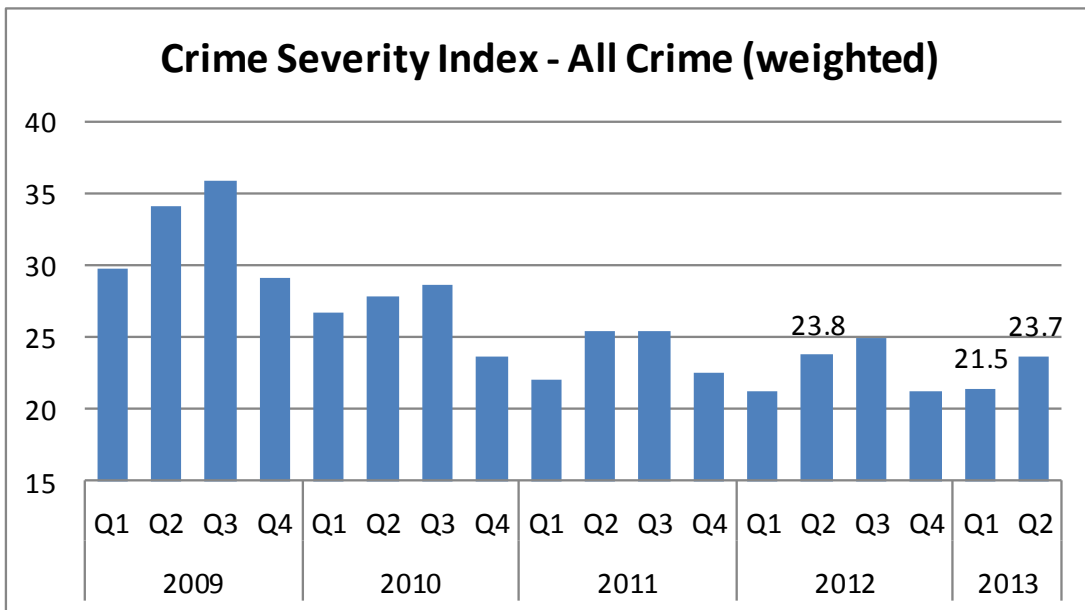


2013 Annual Policing Plan – Q2



Data obtained from CSR-02 Report 2009-2013 Q1, 2013July05

- The Crime Severity Index for Q2 of 2013 experienced a small uptick compared to the previous quarter, but was roughly unchanged compared to Q2 2012.
- Long-term, the Crime Severity Index has continually reduced, from a high of about 30-35 in 2009 to approximately 21-25 since 2012.



Data obtained from CSR-02 Report 2009-2013 Q1, 2013July05



2013 Annual Policing Plan – Q2

INITIATIVE #2

Geographic Deployment Model (GDM)

Initiative Owner – Chief of Police, Community Policing Bureau

Performance Measures / Targets:

First responder on scene to a fixed location ≤ 7 minutes to priority one calls 80% of the time.

25% of patrol time for directed proactive work focused on reducing the frequency, severity, and fear and perception of violence.

Year to Date Status:



Response Times 71%
(Target 80%)



Proactive Time 16%
(Target 25%)

Quarterly Results

Response Times

Q1	Q2	Q3	Q4
70.8%	71.1%		

Data obtained from PMR-9Q Report, 2013 July 20

Proactive Time

Q1	Q2	Q3	Q4
17.0%	15.0%		

Data obtained from PMR-34 Combined Service Time Summary Report, 2013 Sept 13

Commentary:

Geographic Deployment Model (GDM)

The Geographic Deployment Model is service delivery built around the philosophy of a district team policing model built on geographic ownership. This model assists the EPS in ensuring a proactive and equitable police service, with supportive Detective investigations, which satisfy the policing needs of the community.

The GDM requires consistent and timely examination to ensure that:

- Response time is maintained equitably in all 5 patrol divisions;



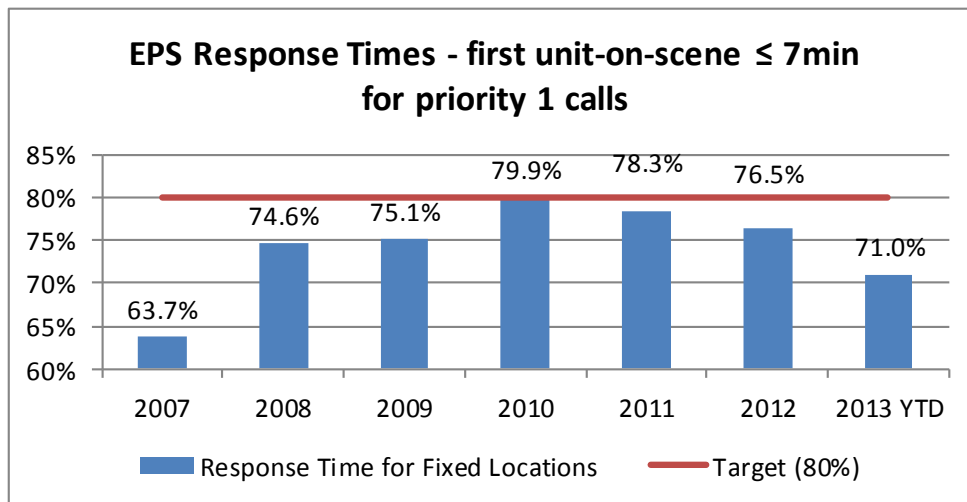
2013 Annual Policing Plan – Q2

- Workload in all 5 divisions is aligned to resources in an attempt to achieve 25% proactive time
- We maintain the mandated percentage (%) of two person vehicles as per Collective Bargaining Agreement
- We manage quality assurance evaluations in the 8 core functions required of a patrol officer

Q2 Analysis:

Response Times:

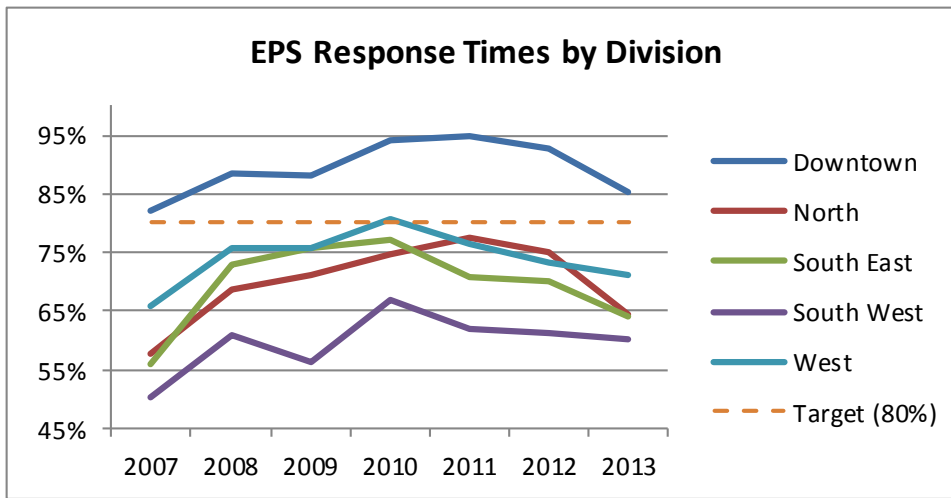
- After experiencing significant improvement in 2010/2011 for City wide EPS Response Times for fixed locations, Response Times have been consistently underperforming for the last three quarters (since 2012 Q4).
- The 2013 year-to-date EPS Response Time (for fixed locations) was **71.0%**.



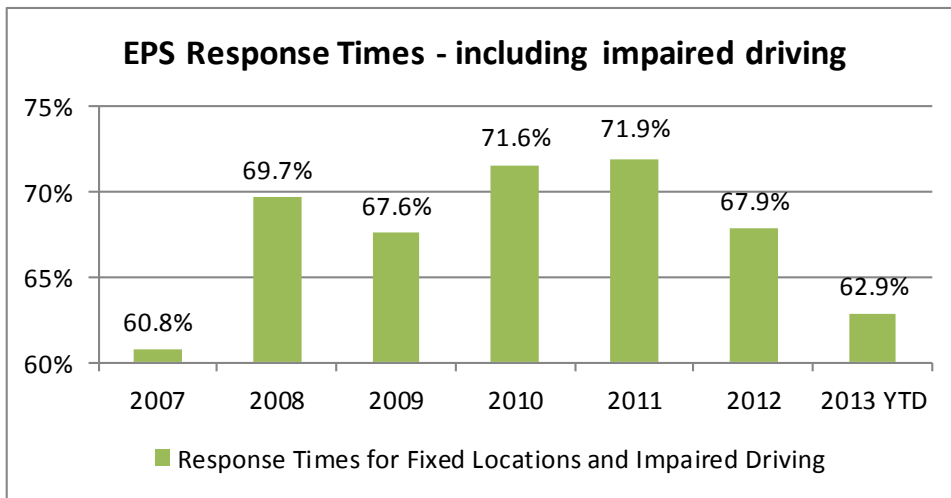
- Seasonality does adversely impact performance in the first and last months of a year, but this can only partially explain the noticeable decrease in performance in Response Times.
- Although all five divisions in Edmonton have experienced declining performance, it has been most significant for the North, Downtown, and South Divisions.
- Downtown division is the only division to consistently meet its Response Time targets on a quarterly basis. Despite a steep decline in the last three quarters in Downtown, 2013 YTD Response Times have been meet 85.3% of the time.
- From 2007 to current, South West has had the most challenge in meeting its Response Time targets, which currently is at 64.1%



2013 Annual Policing Plan – Q2



- When measuring Response Times for fixed locations and non-fixed locations (Curb The Danger calls), the same overall trend of declining performance has occurred, albeit with lower overall performance. Lower performance is expected due to the increased challenge to quickly locate moving suspects and hence the 80% target does not apply.

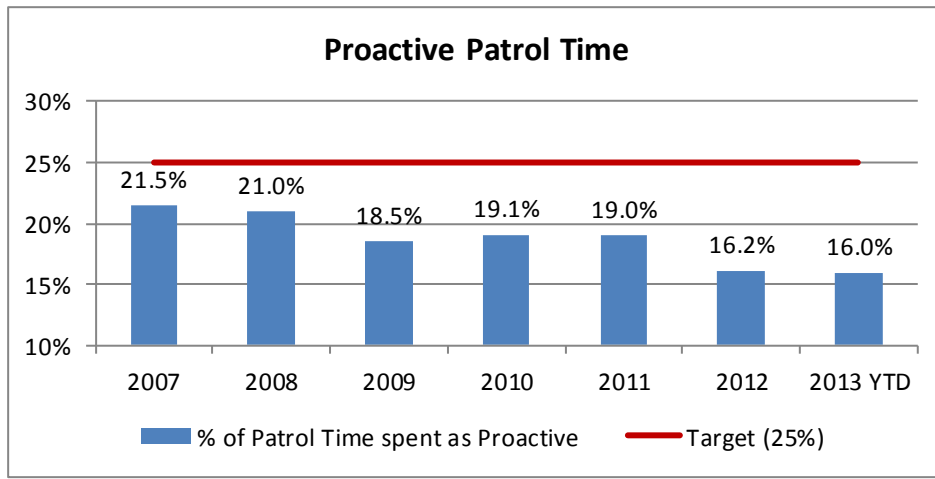


Proactive Time:

- Proactive Patrol Time has steadily reduced since 2007 from a relative high of 21.5% to **16.0%** in 2013 year-to-date.
- Proactive Patrol Time across divisions was relatively consistent for 2013 Q2, with a high of 19% in South East and a low of 13% in Downtown.



2013 Annual Policing Plan – Q2



Avg. Combined Patrol Time Spent by Task (%) - 2013 Q2 YTD

Division	Total Proactive Time	CFS Time	Admin Time	Undefined Time	Total Time
Citywide	16%	56%	18%	10%	100%
Downtown	13%	57%	20%	10%	100%
North	14%	61%	16%	9%	100%
South East	19%	52%	20%	10%	100%
South West	17%	53%	19%	11%	100%
West	18%	56%	16%	10%	100%

Data obtained from PMR-34 – Combined Service Time Summary Report, 2013 August 16

Q1 Analysis:

Response Times:

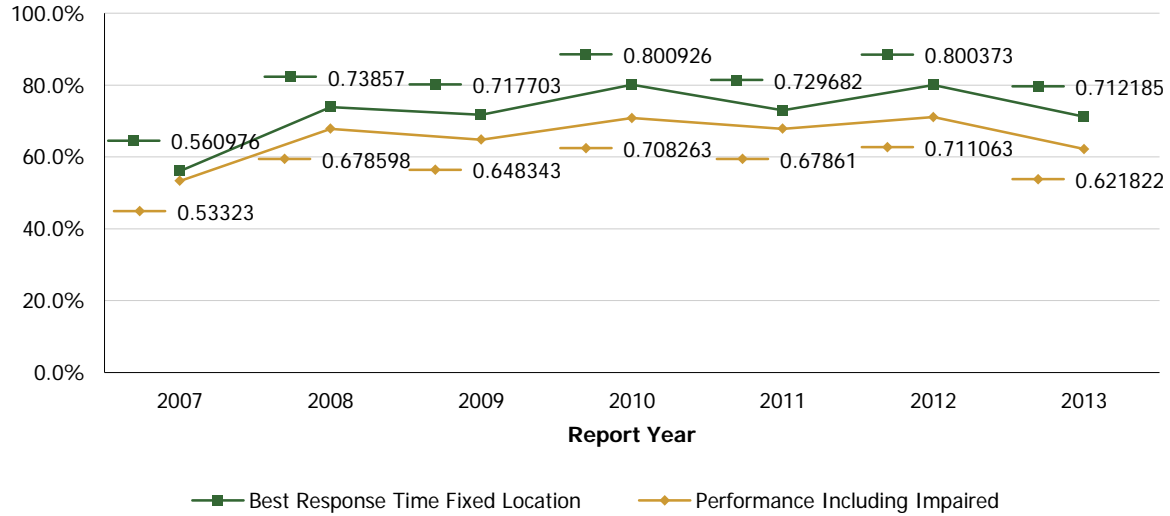
Best Response Time Fixed Location	1st Quarter				Total
	January	February	March	1st Quarter Total	
2012	79.9%	79.5%	80.8%	80.0%	80.0%
2013	71.2%	69.8%	72.3%	71.2%	71.2%
Change	-8.7%	-9.7%	-8.5%	-8.8%	-8.8%
% Increase/Decrease	-10.9%	-12.2%	-10.5%	-11.0%	-11.0%

Data obtained from PMR-9Q Report, 2013 April 15



2013 Annual Policing Plan – Q2

Citywide



Data obtained from PMR-9Q Report, 2013April15

Proactive Time:

	% Total Proactive Time	% CFS Time	% Admin Time	% Undefined Time	% Total Time
CITYWIDE	16.4%	56.2%	19.5%	10.0%	102.1%
DOWN	12.9%	58.0%	21.9%	9.7%	102.5%
NORTH	14.4%	60.9%	17.4%	9.1%	101.8%
SOUTHEAST	20.2%	51.3%	20.3%	10.0%	101.7%
SOUTHWEST	17.2%	54.3%	20.4%	10.6%	102.5%
WEST	17.7%	55.8%	17.6%	10.6%	101.8%

Data obtained from PMR-34 Report, 2013April15



2013 Annual Policing Plan – Q2

INITIATIVE #3

Crime Reduction

Initiative Owner – Chief of Police, Community Policing Bureau

Performance Measures / Targets:

An overall (citywide) crime reduction of 2% within the eight crime indicators from the 2012 baseline = a year-end target of 21,898 incidents or less.

The eight crime indicators are composed of:

Violent Crime Indicators: Homicide, Robbery, Sexual Assault, Assault,

Property Crime Indicators: Break and Enter, Theft from Vehicle, Theft of Vehicle, Theft Over \$5000.

***Note:**

Analysis for the four violent crime indicators is based on counting the most serious violation attached to each victim record. Where a victim was not recorded then the count is based on the most serious UCR violation per incident.

Analysis for the four property crime indicators is based on counting the most serious violation for each UCR incident.

Data was obtained from CSR-12 Report, 2012-2013, 2013Aug19

Year to Date Status:



8 Crime Indicators

11,329 crime incidents YTD

(5.2% above 2012 Q2 YTD)

Quarterly Results

*Eight Crime Indicators:

Year	Q1	Q2	Q3	Q4	Total
2013	5,146	6,183			
2012	5,060	5,711			

Commentary:

EPS strives to bring crime reduction by providing a response and proactive police service for the protection of life and property; suppress crime, disorder, and traffic offences, preserve the public peace, detect and prevent crime, and regulate other non-criminal conduct as required by law.



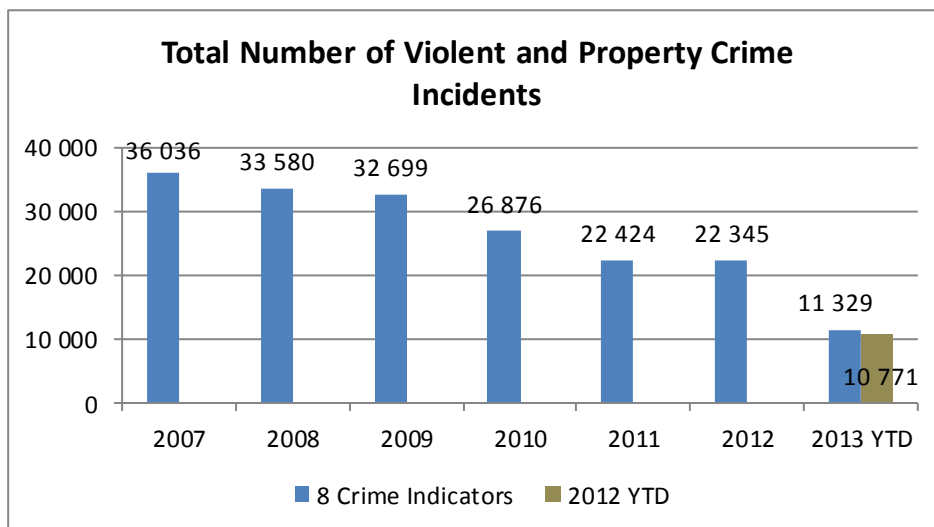
2013 Annual Policing Plan – Q2

Q2 Analysis:

As of **2013 YTD**, the total number of 8 citywide crime indicators stood at **11,329**. Compared to the YTD Q2 target of 10,556 (2% less the 2012 YTD figure), EPS is currently **7.3%** above its target for crime reduction.

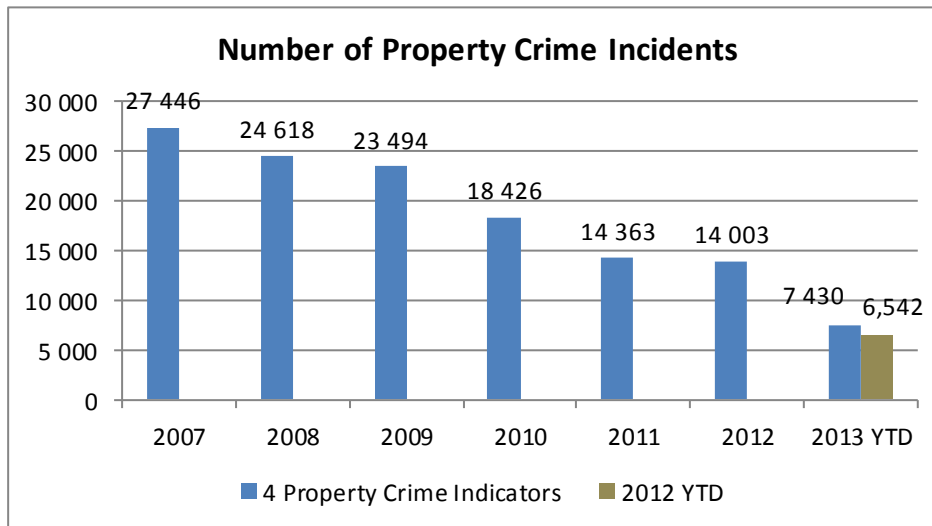
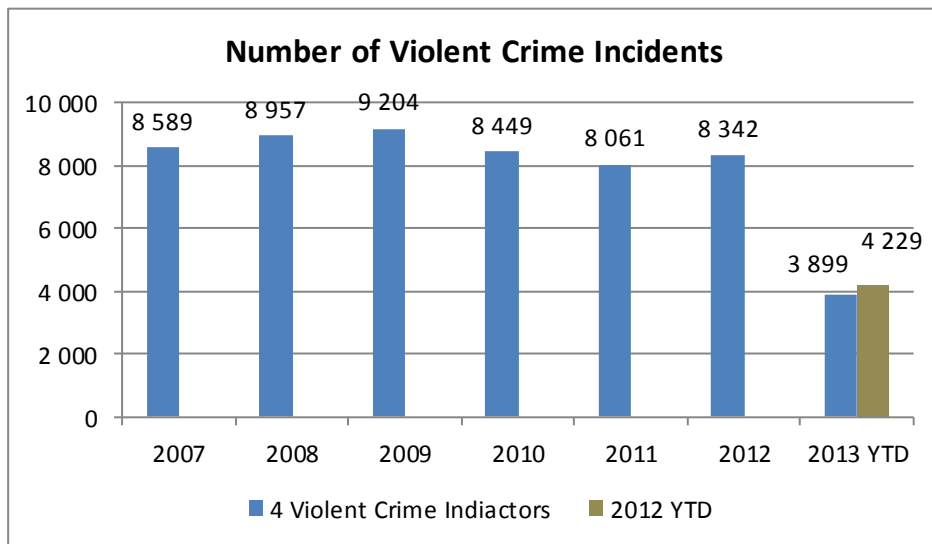
This increase was not shared evenly between the violent and property crime indicators; as compared to 2012 YTD figures, **property crime increased 13.6%** while **violent crime reduced by 7.8%**. Comparing 2013 YTD to 2012 YTD figures, the crime indicators that have seen the largest reductions (in terms of percentage changes) have been **homicides (-13.3%)**, **robberies (-12.5%)** and **theft over \$5,000 (-13.8%)**. Crime indicators that have seen relatively large percentage increases have been **theft from vehicles (22.9%)** and **theft of vehicle (19.4%)**.

Over the long-term, the 8 crime indicators has fallen drastically from a high of roughly 36,000 in 2007 to 22,500 in 2012, a **38.0% decrease**. In the last few years, the 8 crime indicators have leveled off at about 22,500 per year. While crime reduction has moderated, this has been occurring in a city that has rapidly been growing.





2013 Annual Policing Plan – Q2



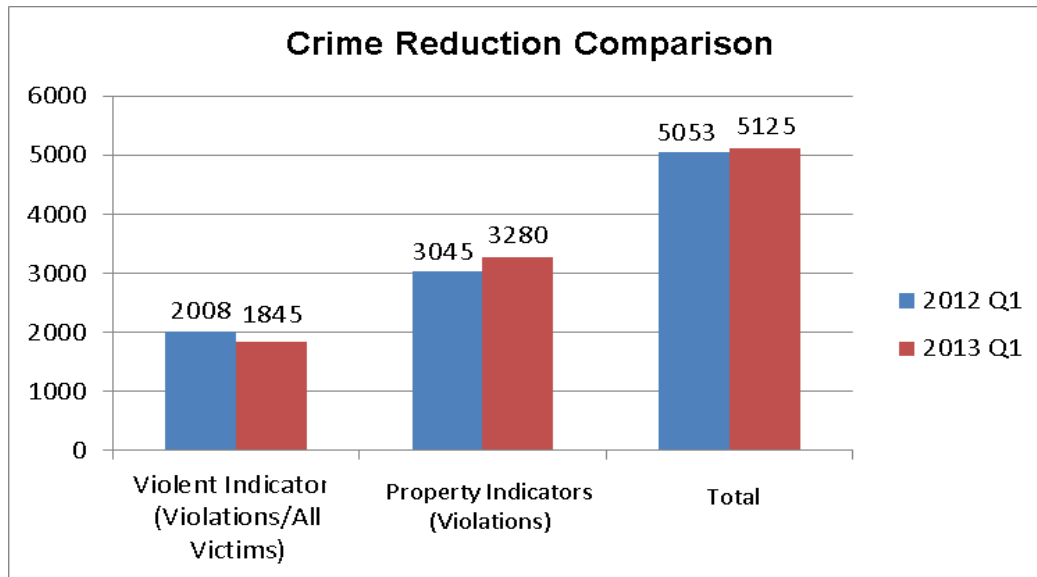
Violent and Property Crime Indicators – 2012/2013 YTD Comparison				
	Crime Types	2012 YTD	2013 YTD	% Change
Violent Crime Indicators	Assault	3196	2963	-7.3%
	Homicide	15	13	-13.3%
	Robbery	594	520	-12.5%
	Sexual Assaults	424	403	-5.0%
Property Crime Indicators	Break and Enter	2066	2034	-1.5%
	Theft From Vehicle	2872	3531	22.9%



2013 Annual Policing Plan – Q2

Theft Of Vehicle	1452	1734	19.4%
Theft Over \$5,000	152	131	-13.8%

Q1 Analysis:



Data obtained from CSR-01 Report, 2012-2013, 2013May09

*Violent Indicators (Violations/All Victims) Data obtained from CSR-01 Report, 2012-2013, 2013May09

Violations/Victims			1st Quarter				Total
			January	February	March	1st Quarter Total	
Violence Indicator	Assault	2012	488	468	546	1 502	1 502
		2013	486	430	481	1 397	1 397
		Variance	-2	-38	-65	-105	-105
		% Inc/Dec	-0.41%	-8.12%	-11.90%	-6.99%	-6.99%
	Homicide	2012		1	2	3	3
		2013	2	1	2	5	5
		Variance	2			2	2
		% Inc/Dec		0.00%	0.00%	66.67%	66.67%
	Robbery	2012	116	86	96	298	298
		2013	97	65	91	253	253
		Variance	-19	-21	-5	-45	-45
		% Inc/Dec	-16.38%	-24.42%	-5.21%	-15.10%	-15.10%
	Sexual Assaults	2012	72	65	68	205	205
		2013	69	62	59	190	190
		Variance	-3	-3	-9	-15	-15
		% Inc/Dec	-4.17%	-4.62%	-13.24%	-7.32%	-7.32%
Total Prior Year Victims			676	620	712	2 008	2 008



2013 Annual Policing Plan – Q2

Total Current Year Victims	654	558	633	1 845	1 845
Total Variance	-22	-62	-79	-163	-163
Total %Inc/Dec	-3.25%	-10.00%	-11.10%	-8.12%	-8.12%

In Q1 2013, the violent crime indicators (All Victims) overall experienced an 8.1% decrease. The largest decrease was in the Robbery category (-15.1%), while Homicides experienced an increase of 66.7% (from 3 homicides in Q1 2012 to 5 homicides in Q1 2013).

*Property Indicators (Violations) Data obtained from CSR-01 Report, 2012-2013, 2013May09

# Violations			1st Quarter				Total
			January	February	March	1st Quarter Total	
Property Indicator	Break and Enter	2012	382	281	347	1 010	1 010
		2013	358	303	329	990	990
		Variance	-24	22	-18	-20	-20
		% Inc/Dec	-6.28%	7.83%	-5.19%	-1.98%	-1.98%
	Theft From Vehicle	2012	466	416	421	1 303	1 303
		2013	531	498	481	1 510	1 510
		Variance	65	82	60	207	207
		% Inc/Dec	13.95%	19.71%	14.25%	15.89%	15.89%
	Theft Of Vehicle	2012	225	200	235	660	660
		2013	299	216	210	725	725
		Variance	74	16	-25	65	65
		% Inc/Dec	32.89%	8.00%	-10.64%	9.85%	9.85%
	Theft Over \$5000	2012	29	20	23	72	72
		2013	19	18	18	55	55
		Variance	-10	-2	-5	-17	-17
		% Inc/Dec	-34.48%	-10.00%	-21.74%	-23.61%	-23.61%
2012 Monthly Total			1 102	917	1 026	3 045	3 045
2013 Monthly Total			1 207	1 035	1 038	3 280	3 280
Total Variance			105	118	12	235	235
Total % Inc/Dec			9.53%	12.87%	1.17%	7.72%	7.72%

In Q1 2013, the property crime indicators overall saw a 7.7% increase. The largest increase was in the Theft from Vehicle category (+15.9%), while the largest decrease was in the Theft over \$5000 category (-23.6%).

Previous Quarter Comparison (Q4 2012 – Q1 2013):

In Q4 of 2012, the total of the combined 8 crime indicators (as described) was 5261. This is greater than the 5125 identified in Q1 of 2013 which demonstrates a reduction in crime from the previous quarter.



2013 Annual Policing Plan – Q2

INITIATIVE #4

Violence Reduction Strategy: Community Safety Response

Initiative Owner – Community Policing Bureau / Investigative Services Bureau

Performance Measures / Targets:

A reduction in the violent crime indicators of 4% has been set for targeted locations where concentrated deployment occurs.

A reduction in the social disorder indicators of 4% has been set for targeted locations where concentrated deployment occurs.

An Increase in Proactive Deployments and Proactive time in these targeted areas of 5%.
(Reported on in Initiative #2 – Geographic Deployment Model)

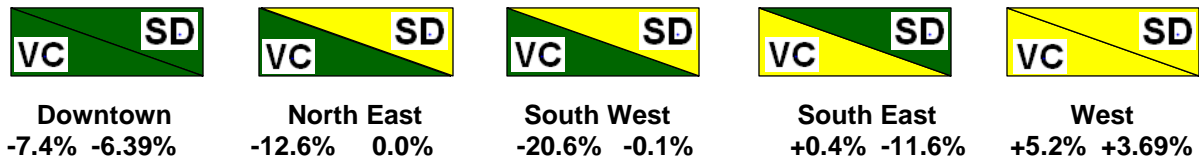
Targets are based on a baseline of 2012 figures

Year to Date Status:

City-wide Totals



Broken Down by Division



Commentary:

People and places are at a heightened risk of crime and disorder based on physiological, social and environment factors. Analysis indicates that over a three year period the concentration of violence indicators coincides with an intensity of disorder occurrences. When compared with factors that contribute to crime such as bars, liquor outlets, cash and pawn shops, group homes, and transit locations etc, there is a clear relationship between these generators and attractors of crime and the hotspots that emerge.



2013 Annual Policing Plan – Q2

The goal for this initiative is to identify with crime intelligence the location and attributes of these hotspots; develop a response and manage resources and plans directed to these locations; and measure the change in intensity and behaviours of people: legitimate and illegitimate users of the space.

Innovative responses will be encourage and empowerment of the frontline to develop partnerships and problem solve the issues will be encouraged.

Q2 Analysis:

Violence continues its downward trend for 2013 in Q2. Notable decreases were seen in assaults, homicides and robberies. However, sexual assaults are up 3.5% from Q2 2012.

# Occurrences			2nd Quarter				Total
			April	May	June	2nd QuarterTotal	
Violence Indicator	Assault	2012	435	513	512	1,460	1,460
		2013	425	471	452	1,348	1,348
		Variance	-10	-42	-60	-112	-112
		% Increase/Decrease	-2.3%	-8.2%	-11.7%	-7.7%	-7.7%
	Homicide	2012	1	6	3	10	10
		2013	1	3	4	8	8
		Variance	0	-3	1	-2	-2
		% Increase/Decrease	0.0%	-50.0%	33.3%	-20.0%	-20.0%
	Robbery	2012	76	84	99	259	259
		2013	62	88	80	230	230
		Variance	-14	4	-19	-29	-29
		% Increase/Decrease	-18.4%	4.8%	-19.2%	-11.2%	-11.2%
	Sexual Assaults	2012	67	70	63	200	200
		2013	65	71	71	207	207
		Variance	-2	1	8	7	7
		% Increase/Decrease	-3.0%	1.4%	12.7%	3.5%	3.5%
2012			579	673	677	1,929	1,929
2013			553	633	607	1,793	1,793
Variance			-26	-40	-70	-136	-136
% Increase/Decrease			-4.5%	-5.9%	-10.3%	-7.1%	-7.1%

Data obtained from CSR-12 Report

Much of the success in the decline of violence can be attributed to the work of the Victim Support Teams, the increase attention to the idea of offender management, the role of PST, Specialized Investigators and STAT have all contributed to the decline in violence.



2013 Annual Policing Plan – Q2

Divisions have concentrated their efforts to target the root causes of crime, and although disorder shows a moderate decrease of 2.2%, efforts from Beats, NET, and Public Safety Compliance Team in dealing with disorder often resulted in on-view reporting of these interactions.

For example Downtown Division initiated project Dismantle II in May, targeting drugs and predatory drug dealers in Delta Zero, and a Project at Capital Towers was also initiated in Q2. North Division continued with Cops on Dots, and Gunz II targeting a number of high risk offenders in a joint project. Southwest Division continued to focus on the Whyte Avenue entertainment district and is also recognized as having a very refined offender management model. Supt Stevens also Chairs the Crime Management Collaboration meetings that create a coordinated organizational response to high risk offenders. In addition we have found that there are 'more eyes' on the streets with the increase of Outreach Teams (Mobile Assistance Program implemented in Q2) and security people, both private and public (e.g., ETS Security.)

Q1 Analysis:

Note: For this Quarter the report will focus on the response and performance of violent crime and disorder management from a Divisional level.

Hot spot maps have been produced and provided to the Divisions, for a three year period (2010-2012) and for Q1 2013. Q2 will report on the crime and intensity in direct response to violence and disorder responses.

We have seen some great results so far this year:

- Violence is down 6.6% (115 fewer occurrences) than at this time in 2012.
- Assaults are down 7.1%.
- Robberies are down 14.4%, and have been for the first three months of 2013.
- Sexual Assaults are up 7.4% and Homicides increase during this time period from 2 to 4 occurrences.

The Violence Reduction Strategy initiatives have been in place for more than a year now. We have become familiar with the initiatives and have adapted them to our experiences and operational priorities – they are always evolving. For example the identification of 5 Communities in each Division has been adjusted to focus on the violent crime and disorder hotspots, in each division.

The approaches to violence reduction that we have taken so far are showing real promise. We have focused on the people, places and precipitating factors of crime and disorder by addressing the personal, social and environmental factors that lead to violence. For example:

- The Victim Support Teams now provide follow-up to people involved in domestic violence; they also help with referrals and safety planning, this work is directly related to the Domestic Violence Strategy.
- We hold offenders accountable to judicial sanctions with initiatives such as offender management, curfew checks, warrant execution programs, STAT and the Youth Unit's Y-50!
- Our partners continue to add more resources and capacity to deal with vulnerable people. This includes Hope Mission's addition of Intox beds, a growing number of outreach teams, and an increase in social service agencies outside of the downtown core (Mosaic Centre, Neighbour



2013 Annual Policing Plan – Q2

Centre). Community Action Teams are strategically deployed to places where there is high risk of crime and disorder. These deployments are supplemented by some very creative divisional and organizational responses to make people and places safer.

Some Divisional responses that focus on Violent Crime and Disorder are identified below. All practice a blend of suppression, prevention and intervention tactics:

- **Downtown Division**: have organized their work around a Safer Streets 2013 strategic plan which includes: Delta Zero, D-Blitzs, additional Beat Resources and a focus on places and people of crime and disorder, an effective 3rd Party policing model,
- **Northeast Division**: has developed an Offender Management model (task specific that utilizes Community Sergeants, CLC's, Beats, all whom are responsible for reporting; along with CSI and PST for the focused deterrence of Offenders), 'Cops on Dots' approach
- **Southeast Division**: leads a reduction plan with Project Eumerades, two officers concentrate on crime and disorder in E3 and E4 (especially around transit zones) and establishments along 23 Avenue, Offender Management and at-risk youth.
- **Southwest Division**: implemented the Domestic Violence Reduction Strategy, which serves to reduce the severity and frequency of violence in both couples and families. This strategy is twofold with a focus on: victim intervention through safety planning and offender management through proactive condition checks. Further resource attention has also been brought to Whyte Avenue by a concentrated response to identified "hot-spots". By utilizing strategies such as CAT deployments, to coincide with University schedules, provided an opportunity to educate students about potential risk factors and prevention techniques; this will help to prevent violence in this geographical area.
- **West Division**: through a very thorough court management program they are developing a "crime and disorder" response to their three (3) identified "hot spot" locations; which incidentally coincide in three (3) areas where beat members are deployed. Ongoing projects between various West Division police units (District and Beat members) and partner agencies have also been established. A police member exchange program with the RCMP has also been designed and put into action to enhance corporate relationships as well as build on information communication for cross jurisdictional criminals.
- **STAT**: a 2013 Action Plan for Road Safety will focus initiatives on Education, Enforcement and Engineering



2013 Annual Policing Plan – Q2

INITIATIVE #5

Prisoner Transportation

Initiative Owner – Community Policing Bureau

Performance Measures / Targets:

UPDATED Performance Measures:

By end of Q1, establish a resource plan based on internal reallocation. 1 STAT team to remain vacant and personnel assigned to this initiative.

By Q2, identify and implement resources to manage detainee transportation.

By end of Q4, all detainee transports from DMU are completed by non-EPS patrol resources.

Year to Date Status:



Commentary:

The opening of the New Edmonton Remand Centre (NERC) in April 2013, will require the transportation of in excess of 10,000 detainees per year, from Detainee Management Unit located in PHQ to the NERC located at the northern edge of the city.

Q2 Analysis:

Dialogue with the Province of Alberta continues with respect to contracting Alberta Sheriffs for both the Detainee Management and Detainee Transport functions. In the interim, four Sergeant positions have been authorized and eight Constable positions are on loan to the Detention Management Unit.

During Q2, a total number of **2577** persons were transported to ERC and EYOC. (This figure includes 153 young persons transported to EYOC.)

A total number of 797 persons were transported to ERC and EYOC in April, 2013*

A total number of 895 persons were transported to ERC and EYOC in May, 2013

A total number of 885 persons were transported to ERC and EYOC in June, 2013

By year end, it is estimated that **11,000** persons will be transported to ERC and EYOC by the Edmonton Police Service.

Note: In addition to transporting individuals to ERC and EYOC, our Community Peace Officers assigned to DMU also walked 127 individuals over to the Courthouse where custody was transferred over to Alberta Sheriffs.

*The ERC opened its doors on April 12, 2013

Q1 Analysis:

As of March 25, a detainee transportation team of two Constables has been attached to each of the four squads in Detention Management Unit, for a total complement of eight transportation team members. The transportation function will continue to be resourced by sworn members of the Edmonton Police Service until such time as another viable resource is identified and secured. Discussions with Alberta Sheriffs are to reopen in June/July 2013.

The Q2 analysis will include statistical information relative to numbers of detainees transported and highlight what is going well, as well as challenges faced, with the current model.

Inspector D. JOLLY



2013 Annual Policing Plan – Q2

INITIATIVE #6

Public Safety Compliance Team (PSCT)

Initiative Owner – Community Policing Bureau, Specialized Community Support Bureau

Performance Measures / Targets:

By the end of Q2, the PSCT, with the assistance of CPB, will identify the top 20 licensed premises based on calls for service and non-compliance with regulatory expectations for public safety.

By the end of Q4, the PSCT will reduce calls for service by 5% in the top 20 identified licensed premises.

Year to Date Status:



**387 calls for service 2013 Q2 YTD
(26.1% above 2012 Q2 YTD of 307)**

Commentary:

City by-laws around the critical areas of patron management, patron security, noise control, medical and safety plans and the effective use of GLA section 69.1 will allow the EPS to take a proactive approach to reducing the risk of alcohol or drug related harms and negative influence of organized crime and violence in and around licensed premises.

Q2 Analysis:

The top 20 licensed premises based on calls for service have been identified.

The PSCT, with the assistance of CPB, interacted with Edmonton's Top 20 Licensed Premises by way of education, prevention and enforcement. As a result of the PSCT and CPB's intervention and enforcement two of the top 20 venues have closed. One as a result of business license conditions initiated by the PSCT and one due to management decision. Two have increased compliance as a result of team initiated business license conditions and intense collaborative PSCT work.

10 of the Licensed Premises saw an increase in EPS calls for service, 8 saw a decrease in EPS calls for service, and 2 of the venues saw no change in EPS calls for service.

A variety of reasons may attribute in an increase in calls for service that may actually be positive. Venue management may be more inclined to contact police after receiving education and advice. The



2013 Annual Policing Plan – Q2

surrounding community may be more aware and inclined to contact police knowing that genuine efforts are underway. Or, there may be valid activities occurring which may be harming the community and impacting public safety resulting in calls to the police.

TOTAL

2012 - 304

2013 – 387

(Increase)

Q1 Analysis:

The PSCT, with the assistance of CPB, identified the top 20 problematic Edmonton licensed premises. The EPS Business Intelligence Group worked with PSCT to create a weekly CAD reporting system for each of the Top 20 Problematic Licensed Establishments. The EPS Business Intelligence Group will also put together a quarterly report for PSCT comparing 2011, 2012, and 2013 CAD statistics for each of the top 20 problematic licensed establishments. These statistics will assist PSCT and CPB to determine whether EPS calls for service at each venue are increasing or decreasing.



2013 Annual Policing Plan – Q2

INITIATIVE #7

Neighbourhood Empowerment Teams (N.E.T.)

Initiative Owner – Specialized Community Support Bureau, Community Policing Bureau

Performance Measures / Targets:

By the end of Q1, identify two problem locations (one private place, one public space) within each of the N.E.T. targeted neighbourhoods to reduce calls for service. Also identify a crime type to target with advanced problem solving techniques and collaboration with community partners.

By the end of Q4, show reduction of 5% in calls for service within each identified location. In addition, show crime reduction of 5% for identified crime type in targeted N.E.T. neighbourhood within violent crime, property crime, or social disorder indicators.

Year to Date Status:



Commentary:

Neighborhood Empowerment Teams (N.E.T.) utilize community-specific interdisciplinary approaches to reduce and prevent crime. N.E.T. also develops community action plans and builds community capacity.

Q2 Analysis:

In Quarter 2, the Northeast Division team exited from Calder and deployed to Killarney. The Southeast Division team exited from Bonnie Doon and deployed to Forest Heights. The Southwest Division team in Callingwood South is preparing to exit September 30th, 2013 and then deploy to Queen Alexandra. The Downtown Division team is readying to transition from a neighbourhood model to a division wide, “enduring crime” project team approach.

With all of the NET transitions this year, we are able to report on the following for Q2:

1. Provide statistical updates on identified hotspots for our West Division team in Inglewood (which has not moved).
2. Provide hotspot identification for North and Southeast NET teams that moved June 1st
3. Provide exit plan updates for the Downtown and Southwest Teams that will move in the fall.

Inglewood (West Division) hotspot statistical update:



2013 Annual Policing Plan – Q2

Private place: This address has seen a 50% reduction in calls for service from 2012 to date in 2013.

Public space: This location has seen a 57% reduction in calls for service from 2012 to date in 2013.

Crime Type: Break and Enters

This crime type has seen a 17% decrease comparing the first two quarters of 2012 with the two quarters of 2013.

Killarney (Northeast Division) hot spot identification:

Private Place: drug and disorder address

Public Place: Business area, (further research is being done to identify specific targets, appropriate for N.E.T. intervention)

Crime Type: Theft from Vehicle

Forest Heights (Southeast) hot spot identification:

Private Place:

Public Place:

Crime Type: Theft from/of vehicle

118th Avenue exit update:

- Ensure that the Alberta Avenue Business Association has the skills, knowledge and motivation to complete and maintain the Shop Alberta Ave, Shop Smart campaign
- Complete assessment and short-term action. Ensure that other key agencies have the knowledge to complete the work (assault SARA)
- Transition of Break and Enter SARA and remaining actions, funds and key knowledge to the CLC program.

Callingwood South – exit update:

- Support the transition of the Callingwood Cares Group (crime council) to becoming a committee within the Callingwood Lymburn Community League
- Identify a coordinator to take over responsibilities of facilitating the TwEENS Team anti-bullying group activities
- Continue to implement the stolen licence plate project

Q1 Analysis:

In 2013 (by end of Quarter 2) **four out of five** N.E.T. teams will be transitioned out of their current neighbourhoods (through completion of exits plan) and into new target areas. This transitioning inhibits our ability to identify new hotspot locations to measure call for service reductions. However, we will be able to report on “crime type” reductions based on the total time deployed. Once these four teams are



2013 Annual Policing Plan – Q2

established in their new neighborhoods (Quarter 3), they will identify hotspot locations for measurement in Quarter 4.

Our West Division team, which targets the Inglewood neighbourhood, will continue to work crime reduction strategies in the area throughout 2013. Hotspot locations for this team have been selected by reviewing the top 10 repeat calls for service locations within the neighbourhood boundaries. They were selected, as they can be addressed within the context of the partnership goals and objectives. In determining the actual number of calls for service, we eliminate police-generated occurrences such as proactive time, follow-up investigations and duplicated events to ensure we specifically address the crime and disorder prompting citizens to request police attendance (such as assaults, thefts, noisy parties, disturbances). In doing so, we are responding to identified community concerns and occurrences impacting the surrounding community.



2013 Annual Policing Plan – Q2

INITIATIVE #8

Traffic Safety

Initiative Owner – Investigative Support Bureau

Performance Measures / Targets:

A 5% increase in enforcement incidents by all Units assigned to MCIS and STOpS over the 2008 - 2012 baseline on enforcement incidents for approved enforcement programs [ie: Operation 24 / Strategic Traffic Enforcement Program (STEP) / Checkstop, commercial vehicle inspections, Curb the Danger, Operation Impact , Child Restraint Program etc.]

Year to Date Status:



**16,411 Tickets issued Q2 YTD from Traffic Section
(18.0% above 2008-2012 average)**

Commentary:

Improve road safety for pedestrians, motorists, and all users of the roadway.

Q2 Analysis:

Traffic Section - Total Tickets Issued by Quarter				
Quarter	Baseline (2008 - 2012 Average)	Target (Baseline + 5%)	Actual	Change (Actual vs. Baseline)
Q1*	5 367	5 635	7 639	42.3%
Q2	8 536	8 963	8 772	2.8%
Q3	7 151	7 508	n/a	n/a
Q4	5 586	5 866	n/a	n/a
YTD	13 903	14 598	16 411	18.0%
Annual Total	26 641	27 973	n/a	n/a

The above table is limited to Traffic Services in all enforcement programs. It does not include data for other Branches of the EPS participating in Traffic-coordinated initiatives.

Total Traffic Services enforcement for **Q2 2013** is **2.8% above** the previous five-year average. This does not achieve the targeted 5% increase. **Year to date**, the 2013 total is 16,411 tickets, which is **18.0% above the baseline**.



2013 Annual Policing Plan – Q2

The following two tables show programs coordinated by Traffic Services but with enforcement from members throughout the EPS. The tables show total EPS enforcement.

Curb the Danger: YTD Results (End of Q2)				
Measure	YTD Baseline (2008 – 2012)	YTD Target (5% increase)	YTD Actual	Change (Actual vs. Baseline)
Calls	4164	4373	3951	- 5.1%
Impaireds	407	428	406	- 0.3%
Roadside Suspensions	152	159	91	- 40.0%
Letters	540	567	470	-13.0%

YTD calls are down slightly (-5.1%), thus not achieving the targeted 5% increase. Resulting impaired enforcement is also down slightly (-0.3%).

Checkstop: YTD Results (End of Q2)				
Measure	YTD Baseline	YTD Target	YTD Actual	Change (Actual vs. Baseline)
Vehicles Checked	3 052	3 205	3 768	3.5%
Impaired Arrests	82	86	77	-5.6%
Roadside Suspensions	131	138	85	-35.2%

Vehicles checked increased by 3.5% YTD 2013 compared to the baseline. Impaired arrests decreased by 5.6% and suspensions were down 35.2%.

Q1 Analysis:

Traffic Section - Total Tickets Issued by Quarter					
Quarter	Baseline (2008 - 2012 Average)	Target (Baseline + 5%)	Actual	Change (Actual vs. Baseline)	
Q1	5,367	5,635	7,245	35.0%	
Q2	8,536	8,963	n/a	n/a	
Q3	7,151	7,508	n/a	n/a	
Q4	5,586	5,866	n/a	n/a	
YTD	5,367	5,635	7,245	35.0%	
Annual Total	26,641	27,973	n/a	n/a	

The above table is limited to Traffic Section enforcement in all enforcement programs. It does not include statistical data for other Divisions or Sections of the EPS participating in Traffic-coordinated initiatives.

Total Traffic Section enforcement for Q1 2013 is 35.0% above the previous five-year average. This surpasses the targeted 5% increase.



2013 Annual Policing Plan – Q2

The following two tables show programs coordinated by Traffic Section but with enforcement from members throughout the EPS. The tables show total EPS enforcement.

Curb the Danger: Q1 Results				
Measure	Q1 Baseline	Q1 Target	Q1 Actual	Change (Actual vs. Baseline)
Calls	1926	2023	1855	-3.7%
Impaireds	198	207	209	5.8%
Roadside Suspensions	69	72	49	-29.0%
Letters	224	236	251	11.9%

Although calls were down slightly in Q1 2013, resulting impaired enforcement increased by 5.8%.

Checkstop: Q1 Results				
Measure	Q1 Baseline	Q1 Target	Q1 Actual	Change (Actual vs. Baseline)
Vehicles Checked	1118	1174	1656	48.1%
Impaired Arrests	36	38	48	32.6%
Roadside Suspensions	54	57	39	-27.8%

Vehicles checked increased by 48.1% in Q1 2013 compared to the baseline, and resulting impaired enforcement increased by 32.6%.



2013 Annual Policing Plan – Q2

INITIATIVE #9

Gang and Drug Enforcement

Initiative Owner – Specialized Community Support Bureau, Specialized Investigation Division – Organized Crime Branch

Performance Measures /

Number of High Level Criminal Networks disrupted
Number of Medium Level Criminal Networks disrupted
Number of Low Level Criminal Networks disrupted

Targets will be assigned in 2014 after a sufficient baseline is developed from 2013 statistics.

Year to Date Status:

Level of Criminal Network Disruptions:

High Level arrests: 2

Mid Level arrests: 12

Low Level arrests: 6

Commentary:

Organized Crime Branch will develop tactics to identify, target, and disrupt organized crime groups/networks in order to improve public safety and reduce community harm.

Enforcement is critical to the suppression of gangs, drugs and related activities through persons arrested, civil forfeitures, charges laid, drugs seized, search warrants executed, and firearms seized.

The disruption of criminal networks and the seizure of their related assets will assist in violence reduction and enhance public safety.

Q2 Analysis:

Commencing in Q2 of 2013, EDGE Unit will not be reporting on number of arrests made and value of civil forfeitures, rather, the number of criminal networks disrupted; broken down to High, Mid and Low level networks. A scoring scheme has been developed to assign a numeric value to our individual investigations. The scoring scheme is based on 9 specific factors; each with an assigned value depending on its significance as it relates to disrupting organized crime in Edmonton. This scoring scheme will be applied at the conclusion of the file. Once a score is assigned to an investigation, it will allow us to gauge the value of any given file for EDGE Unit and the EPS in terms of significance of crime suppression and violence reduction. This change in performance measures was implemented to



2013 Annual Policing Plan – Q2

better reflect the work that EDGE Unit does on a quarterly and annual basis. It became apparent that reporting on the number of arrests and civil forfeitures does not properly contextualize the significance in the arrests being made. Simply reporting on these two measures does not give the public an understanding the kind of impact that any given investigation has on organized crime. Since organized crime investigations have evolved and become more complex, the number of arrests has decreased. However, the quality of these arrests as they relate to organized crime are significantly better. EDGE is focusing on the disruption of more Mid to High level criminal networks than in the past. We are seeing higher volumes of drugs, cash, and firearms seizures. Reporting on the number of criminal networks disrupted will be a more accurate and meaningful measure of our performance. In the case for Q2, EDGE disrupted the same level of High, Mid, and Low level Criminal Networks as was done in Q1. It is expected that these numbers will be matched again for Q3. These values will set a baseline of what to expect for 2014 and beyond.

Q2 Drugs Seized:

Cocaine: 2.5kg

Marihuana: 1.4kg

Morphine based pills: 1367

Ecstasy: 36 pills

Q2 Money:

\$182,637 (Q1: \$143,355)

Q2 Firearms:

19 (Q1: 4)

The Q2 yield for drugs is lower than that of Q1 due to the lengthy projects that culminated in July; however, there was an increase in the seizure of money and firearms assisting to the reduction of potential violence on the streets of Edmonton. As some of these projects wrap up in the next two quarters, the yield of drugs seized will be much higher than that of Q2. Overall, EDGE is on track for having yet another successful year in the disruption of Criminal Networks, and will continue working with other agencies and the community to keep the City of Edmonton safe.

Requests for Assistance Q2:

Assist EPS: 74

Assist Regional: 8

Assist Provincial: 5

Assist Extra-Provincial: 12

Assist EPS, refers to EDGE Unit assisting other divisions/units with CDSA warrants, cell phone downloads, surveillance, vehicle stops, interviews of subjects, information regarding drug traffickers, civil forfeiture legislation, source meets and source information, assisting patrol members with OMG members in licensed premises, identification of subjects, and other general investigations.

Assist Regional, refers to EDGE Unit assisting the surrounding areas of Edmonton such as ALERT, Camrose Police, and other surrounding RCMP detachments. These assists include, cell phone downloads, assists with arrests, surveillance, drug investigations, source information, and investigative strategies.



2013 Annual Policing Plan – Q2

Assist Provincial, refers to EDGE Unit assisting other agencies in the rest of the province including Calgary Police, ASLET, Ft. McMurray RCMP, etc. The assists include but are not limited to, assisting ASLET with the development of the upcoming Western Canadian Gang Conference, assisting Calgary Police Service with surveillance, and assisting Spruce Grove RCMP with a group trafficking controlled substances from Spruce Grove to Edmonton.

Assist Extra-Provincial, refers to EDGE Unit assisting agencies outside of Alberta including CBSA, VPD, RCMP detachments outside of Alberta, Saskatchewan CFSEU, Saskatoon Police, and Canadian Forces. These assists include surveillance of subjects, assisting with information for drug investigations, undercover drug purchases, assisting with gang information, assisting with locating subjects, and other requests for information.



2013 Annual Policing Plan – Q2

INITIATIVE # 10

Specialized Traffic Apprehension Teams

Initiative Owner – Investigative Support Bureau

Performance Measures / Targets:

By the end of Q2, four squads will be staffed.

By the end of Q4, set a baseline for the number of arrests, summonses, vehicles seized and contraband seizures.

Year to Date Status:



Commentary:

Improve public safety by enforcing traffic laws and detecting and identifying criminals who transport and distribute various forms of contraband in our community.

Q2 Analysis:

The Specialized Traffic Operations Section (STOpS), including STAT, will move into the former Southwest Division station on 51 Ave by September 2013. This move will enable the addition of the fourth STAT team. Interviews for Squad 4 have been completed and staffing decisions are being finalized. This will result in STAT being at or near full staffing by the end of Q3.

Q1 Analysis:

Current facility does not have sufficient space to facilitate an additional squad. The anticipated date to move into a new facility is in Q3. Squad 4 is currently being staffed. This will result in STAT being fully staffed in Q2-Q3.



2013 Annual Policing Plan – Q2

INITIATIVE # 11

Aboriginal Strategy

Year to Date Status:



Initiative Owner – Investigative Support Bureau

Performance Measures / Targets:

By the end of Q1, the Aboriginal Liaison Unit will be created and potential candidates to fill sworn & non-sworn positions will be identified.

By the end of Q2, the Aboriginal Liaison Unit will be fully staffed and operational.

By the end of Q4, identify strategic partnerships.

20% of all EPS employees will have taken the cultural awareness course.

Commentary:

A successful implementation of the Aboriginal Strategy will better prepare the EPS to work effectively with the Aboriginal Community to achieve mutual goals. It will also serve to better prepare our members to be more effective when dealing with Aboriginal People and the complexities they face daily.

Q2 Analysis:

With funding for the two positions identified in Q1, Q2 was busy with hiring processes for both the sworn and non-sworn positions. The Aboriginal Relations Unit (ARU) has been established and will be staffed with a non-sworn Aboriginal Relations Consultant and one sworn member. S/Sgt. Dan JONES has been identified for secondment to the Aboriginal Relations Unit beginning July 23, 2013 for up to 5 months to assist in further developing the ARU's strategy and action plan.

In June 2013, the EPS was successful in acquiring its new Tipi as a result of the project funding from the Edmonton Police Foundation. On June 19, 2013, the EPS Tipi dedication ceremony was held and the ceremony was attended by over 120 community and EPS members. This was viewed by the community as a successful first step to further the development and implementation of the Aboriginal Policing Strategy.



2013 Annual Policing Plan – Q2

Following the evaluation of a number of Aboriginal Awareness courses, the EPS will be moving ahead with tailoring an 8-hour Aboriginal Awareness training for members. The training will begin with piloting 2-3 sessions in late fall 2013 and will be delivered to approximately 560 frontline patrol members through the Geographic Deployment Model (GDM) training between January and March 2014. In addition to this 8 hour course, we are working with the Canadian Police Knowledge Network (CPKN) to tailor a 2 hour on-line course that will supplement the classroom training. This on-line training will be a pre-requisite to the full day course. With this new training schedule established, we will not be meeting our year-end training target of 20%, however, the target will be met in the first quarter of 2014.

Q1 Analysis:

In January of 2013 it was learned that the additional positions requested through the 2013 budget process were not approved through the City budget process. Based on that information, we used Q1 to look at other sources of funding for the two positions from within the EPS. Funding sources have now been identified and we await approval through Chief's Committee to approve the new positions with the new funding source. In anticipation of staffing, job postings have been created.

An application for funding was presented to the Edmonton Police Foundation for the purchase of a Teepee and was approved. The specifications for the Teepee were created through consultation with the Community and the Teepee is now on order with a delivery in June.

Potential sources for delivering aboriginal awareness training to the EPS have been researched. Two courses have been audited thus far and we are waiting on the evaluation from the attendees before moving forward with selecting a vendor.



2013 Annual Policing Plan – Q2

INITIATIVE # 12

Homicide Section Investigations

Initiative Owner – Investigative Support Bureau

Performance Measures / Targets:

By the end of Q4, increase the number of cleared cold cases/historical homicides by 100% from 2012.

Year to Date Status:



Cleared historical homicides +100%
(Target 100%)

Commentary:

Homicide Section will reduce the number of active and open homicide investigations, in addition to responding to incoming homicide investigations in an expedient fashion.

An increase in the number of solved historical homicides will provide an increase in public confidence, an increase in offender management, and a decrease in violent crime.

Q2 Analysis:

During the second quarter of 2013 Edmonton recorded eight homicides. In three of the eight investigations, charges have been laid. Three of the eight homicides (37%) this quarter were linked to organized crime. These homicides are typically more difficult to solve.

In addition to the 61% clearance rate for this year's homicides, investigators continue to work diligently at solving open files from last year. In Q2 three suspects were charged for their involvement in a homicide which occurred in 2012.

Four homicides from 2012 have been cleared by charge in 2013. In addition other unsolved homicides have moved toward long term project style investigations. One long term project style investigation was successfully concluded in Q2. The investigation resulted in charges of 2nd Degree Murder against two suspects and accessory after the fact against one individual.

With the addition of resources in Homicide Section the opportunity for members to work uninterrupted on unsolved homicide investigations is now available.



2013 Annual Policing Plan – Q2

Q1 Analysis:

During the first quarter of 2013 Edmonton recorded five homicides and in all five investigations charges have been laid. Two of the five homicides (40%) solved this quarter were linked to organized crime. These homicides are typically more difficult to solve, but due to the enhanced capacity in Homicide Section, they were able to solve them. The clearance rate is 100% in Q1.

In addition to the 100% clearance rate for this year's homicides, investigators continue to work diligently at solving open files from last year. In the first quarter of this year, two suspects have been charged for their involvement in homicides that occurred in 2012.

With the addition of resources in Homicide Section the opportunity for members to work uninterrupted on unsolved homicide investigations is now available. As a result seven files have moved from the open/active status to the suspended/closed status. Homicide Section has also moved a number of investigations to the project stage.



2013 Annual Policing Plan – Q2

INITIATIVE # 13

Recruiting

Initiative Owner – Corporate Services Bureau

Performance Measures / Targets:

Using 2012 as a baseline, increase recruiting initiatives for sworn members in diverse communities by 10%.

Increase the number of successful sworn member applicants from diverse communities by 10%.

Increase the number of successful sworn member applicants with credible cultural training, experience or speak second languages by 10%.

Year to Date Status:



Commentary:

Develop and implement a positive sworn member recruiting strategy to enhance the culturally diverse work force of the Edmonton Police Service that will focus on the following:

- Increase the number of successful applicants from diverse communities.
- Increase the number of successful applicants familiar with cultural or ethnic issues.
- Review the recruiting and selection process for both sworn and non-sworn employees.

Enhance the skill set of Edmonton Police Service employees to improve their abilities to recruit within diverse communities.

Q2 Analysis:

EPS internal consultations have been initiated starting with a presentation to the Senior Management Team in May. Following which, Senior Managers provided valuable input that will assist in reaching initiative goals. Feedback is now being solicited from other key internal stakeholders including Recruit Selection Unit and Professional Development Branch. Once the internal consultations are complete, a report with recommendations will be drafted for approval by Chief's Committee.



2013 Annual Policing Plan – Q2

Q1 Analysis:

In order to ensure a culturally diverse work force, Equity Diversity & Human Rights Unit has completed 7 community consultations with the following liaison committees: Muslim, Indo-Canadian, Chinese, Aboriginal, Black, African, and Sexual Minorities.

On April 23, a final consultation will be held with the Chief's Advisory Council and an update will also be provided in relation to input/themes to date. EPS internal consultations will also be carried out following which EDHR staff will begin drafting the final report with findings and recommendations.



2013 Annual Policing Plan – Q2

INITIATIVE # 14

Public Complaints

Initiative Owner – Community Policing Bureau, Investigative Support Bureau, Corporate Services Bureau

Performance Measures / Targets:

Reduce public complaints by 5% over the 2012 baseline (141 complaints).

2013 Target:

≤134 public complaints

Year to Date Status:



82 Complaints YTD
(33% above YTD target of 62)

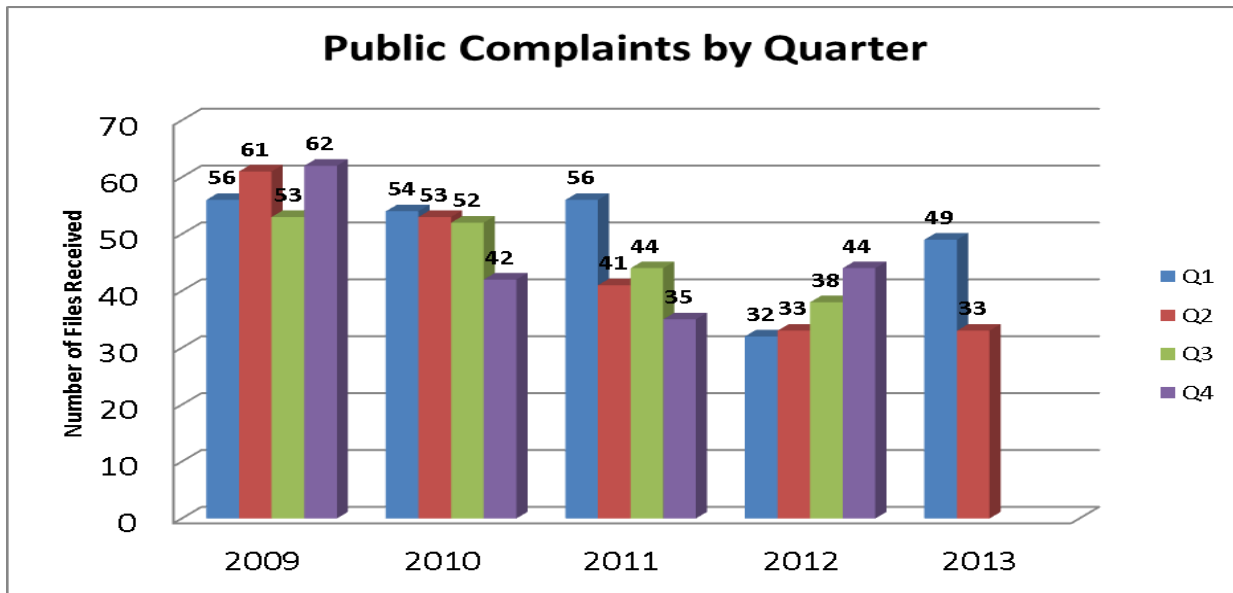
Commentary:

Improve professionalism within the EPS through improved quality of investigations and processes. This will result in fewer members having to engage in the complaint investigation or resolution process.

Q2 Analysis:



2013 Annual Policing Plan – Q2



Quarterly Results:

Q1	Q2	Q3	Q4
2013: 49 complaints	2013: 33 complaints	2013:	2013:
2012: 32 complaints	2012: 33 complaints	2012: 38 complaints	2012: 44 complaints

In the second quarter of 2013, PSB received the same number of complaints (33) as in the second quarter of 2012. Year-to-date, this represents a 26% increase in the number of public complaints as compared to 2012.

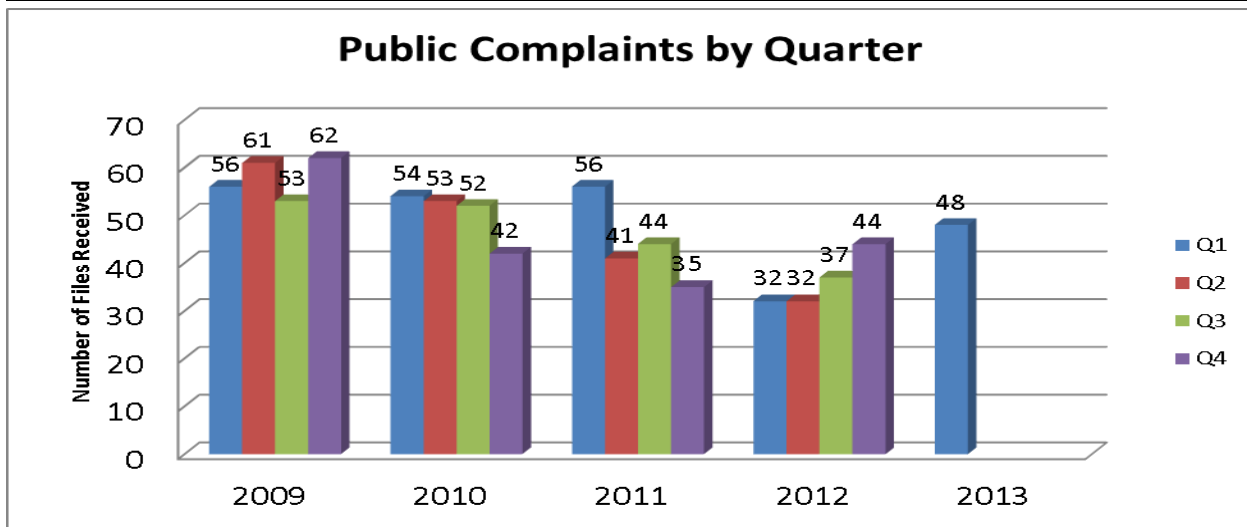
As noted below, the number of “delayed” complaints (i.e. complaints with an occurrence date prior to the quarter in which the complaint is received by PSB) in the first quarter was higher than average. In the second quarter, the number of “delayed” complaints returned to an average rate.

Q1 Analysis:

Annual Trending:



2013 Annual Policing Plan – Q2



Quarterly Results:

Q1	Q2	Q3	Q4
2013: 48 complaints	2013:	2013:	2013:
2012: 32 complaints	2012: 32 complaints	2012: 37 complaints	2012: 44 complaints

In the first quarter of 2013, PSB received 50% more public complaints (48) than in the first quarter of 2012 (32). Although it is a large increase, the number of complaints received in the first quarter (48) is consistent with the number of complaints received in the previous quarter (i.e. 44 complaints received in the fourth quarter of 2012). There are potential reasons for the increase in public complaints:

- 1) **Higher than average “delayed” complaints.** 19 of the 48 complaints (40%) are related to events that occurred prior to this quarter. In some cases, there are intuitive or logical reasons for a delay between the complained-of event and the filing of a complaint (e.g. a person may choose to wait until the “holiday season” is over before filing a complaint); eight of the 19 “delayed” complaints have an occurrence date during the fourth quarter of 2012. In other cases, the complaint is filed a year after the complained-of event to ensure that jurisdiction is not lost; 7 of the 19 “delayed” complaints occurred during the first quarter of 2012. Typically, 30% of public complaints are “delayed” complaints, so the number of “delayed” complaints in this quarter was higher than average.
- 2) **Return to “steady” rate of complaints.** The number of public complaints received during the first quarter of 2012 was exceptionally low compared to previous years. This quarter’s level of complaints is consistent with the number of complaints received in previous quarters. A better analysis will be available in upcoming quarters.



2013 Annual Policing Plan – Q2

INITIATIVE # 15

Public Complaint Investigations

Initiative Owner – Legal and Regulatory Services Division, Community Policing Bureau, Investigative Support Bureau, Corporate Services Bureau

Performance Measures / Targets:

Conclude 10% of public complaints informally through Alternative Dispute Resolution.
Complete public complaint investigations within Alberta Police Act guidelines (six months) 75% of the time.

Year to Date Status:



Alternative Dispute Resolution 23.5% YTD
(Target 10%)



Public Complaint Investigations 73%
(Target 75%)

Commentary:

Increase the conclusion of the number of public complaints received within Professional Standards Branch.

By increasing informal resolutions, and completing complaint investigations in a timely manner, the public will be more satisfied and accepting of police efforts.

Q2 Analysis:

In the second quarter of 2013, PSB concluded 48 public complaints. As shown in the table below, 11 of those complaints (23%) were resolved informally through Alternative Dispute Resolutions.

	2011	2012	2013
Formal Resolutions			
Reasonable Prospect - Proven	0	1	1
Reasonable Prospect - Not Proven	1	0	0
No Reasonable Prospect	17	19	30
Minor Contravention	0	4	3
Dismissed/Withdrawn	12	4	3
Informal Resolutions			
Supervisory Review	20	5	7
Resolved through PSB	2	1	0
Mediation	0	0	4
Total	52	34	48



2013 Annual Policing Plan – Q2

Year-to-date, 24 of 102 concluded public complaints were resolved through ADR (24%).

The status of all public complaints opened during the fourth quarter of 2012 – that is, all files that would have reached an age of 6 months during the second quarter of 2013 – is displayed in the table below. 19 of the 44 files have been listed as completed (43%) and an additional 13 files (listed as suspended) are in the stage of executive review (i.e. the investigation of the complaint is complete). Based on this information, 73 % of the investigations are either concluded or awaiting disposition.

File Status	Number of Files
Active	11
Completed	19
	<i>Resolved Through ADR</i>
	8
	<i>Dismissed/Withdrawn</i>
	4
	<i>Not Sustained (NRP)</i>
	6
	<i>Minor Contravention</i>
	1
Forwarded	0
Suspended	14
	<i>Executive Review</i>
	13
	<i>Criminal Investigation</i>
	1
Grand Total	44

Q1 Analysis:

In the first quarter of 2013, PSB concluded 51 public complaints. As shown in the table below, 13 of those complaints (25%) were resolved informally through Alternative Dispute Resolutions.

	2011	2012	2013
Formal Resolutions			
Reasonable Prospect - Proven	0	0	2
Reasonable Prospect - Not Proven	1	0	0
No Reasonable Prospect	15	11	19
Minor Contravention	0	5	5
Dismissed/Withdrawn	11	6	12
Informal Resolutions			
Supervisory Review	14	10	9
Resolved through PSB	16	2	2
Mediation	0	0	2
Total	57	34	51

The status of all public complaints opened during the third quarter of 2012 – that is, all files that would have reached an age of 6 months during the first quarter of 2013 – is displayed in the table below. 15 of the 37 files have been listed as completed (41%) and an additional 3 files (listed as suspended) are in the stage of executive review (i.e. the investigation of the complaint is complete). Based on this information, 49 % of the investigations are either concluded or awaiting disposition.



2013 Annual Policing Plan – Q2

File Status	Number of Files
Active	16
Completed	15
	<i>Resolved Through ADR</i> 8
	<i>Dismissed/Withdrawn</i> 4
	<i>Not Sustained (NRP)</i> 2
	<i>Minor Contravention</i> 1
Forwarded	1
	<i>Forwarded to Outside Investigator</i> 1
Suspended	5
	<i>Executive Review</i> 3
	<i>Criminal Investigation</i> 2
Grand Total	37