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# EDMONTON POLICE SERVICE



## REPORT TO THE EDMONTON POLICE COMMISSION

**DATE:** 2012 May 02

**SUBJECT:** Office of Strategy Management Division  
2012 Annual Policing Plan – Q1 Report

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### RECOMMENDATION(S):

That this report be accepted by the Edmonton Police Commission for information purposes.

### INTRODUCTION:

This report will provide information on the 2012 Annual Policing Plan – Q1 Results.

### BACKGROUND:

The Edmonton Police Service 2012 Annual Policing Plan (APP) was developed to respond to community needs and expectations, organizational priorities and emerging trends.

The 2012 APP – Q1 Report consists of 14 initiatives that are on the Public Dashboard. Each initiative has been assigned a colour (green / yellow / red) representing the degree to which its performance measures have been met. Commentary and trending (where applicable) is provided for each initiative.

A Balanced Scorecard (BSC) has been presented for information. The BSC provides an overview of Q1 results including status, targets, and performance.

### COMMENTS/DISCUSSION:

The attached 2012 Annual Policing Plan – Q1 Results are to be reviewed then forwarded to the Edmonton Police Commission for information purposes.

**CONCLUSION:**

For your review and consideration.

**ADDITIONAL INFORMATION ATTACHED:**

- Attachment 1 – 2012 Annual Policing Plan – Q1 Report

**Written by:** Acting S/Sgt Clint HOLM, OSM Division

**Reviewed By:** Acting Inspector Chris BOEHNKE, OSM Division

**Chief of Police:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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*CBK*

*[Signature]*

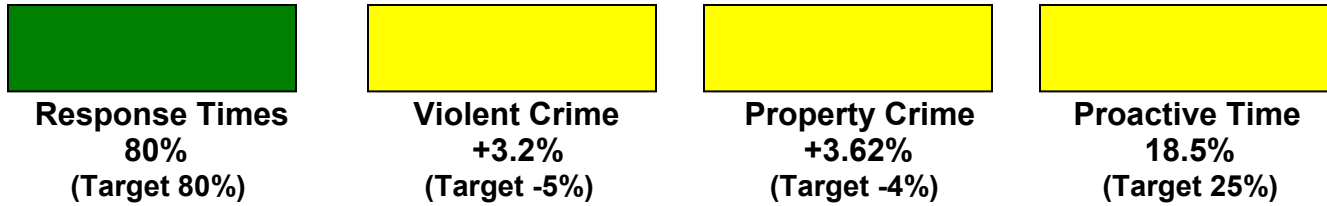
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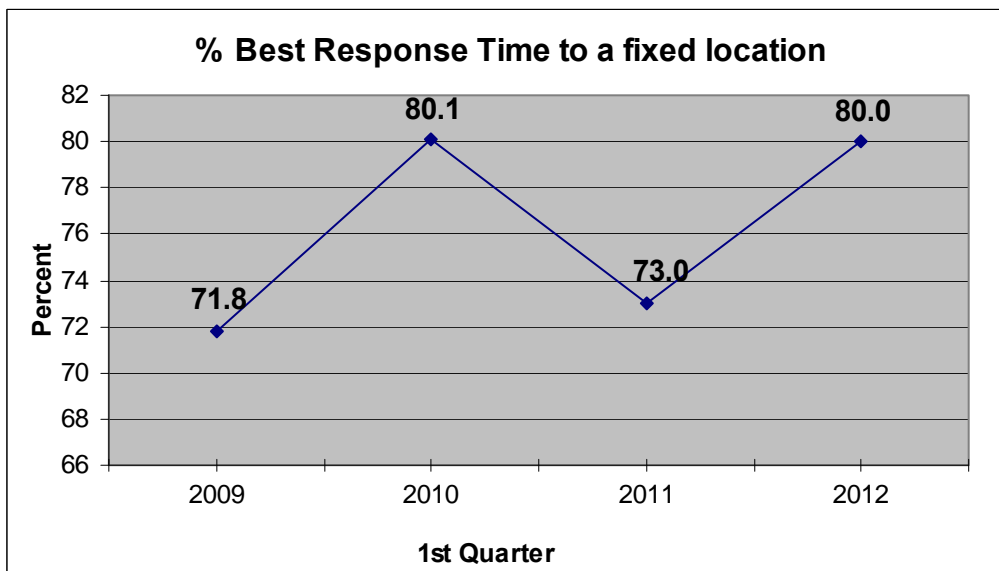
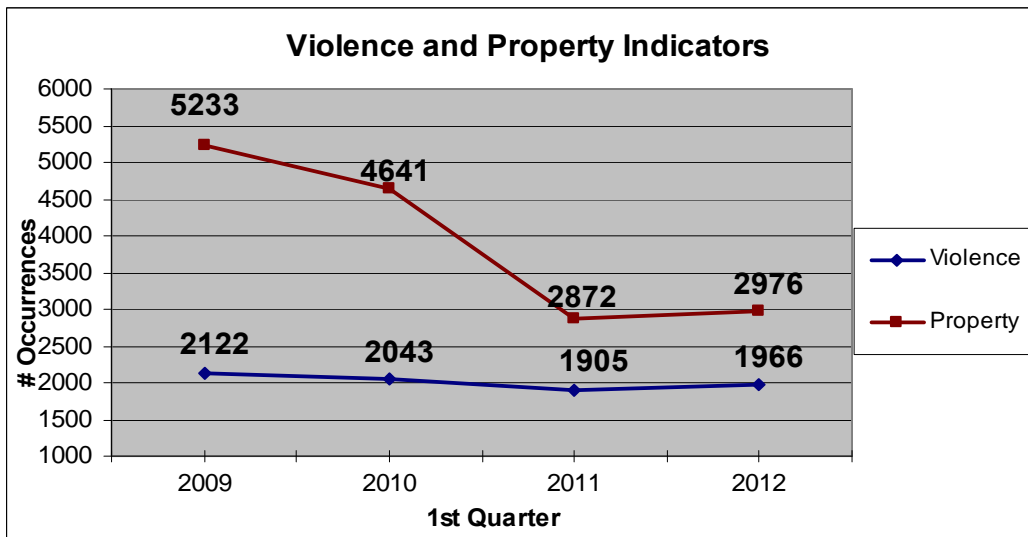
# 2012 Annual Policing Plan – Q1

## INITIATIVE #1

### Geographic Deployment Model & Crime Reduction



## ANNUAL TRENDING:





## 2012 Annual Policing Plan – Q1

### VIOLENT CRIME:

Violent Crime Indicator	Q1 2012	Q1 2011	Variance	Crime Indicator % Increase/Decrease
Assault	1473	1408	65	4.62%
Homicide	3	15	-12	-80.0%
Robbery	297	306	-9	-2.94%
Sexual Assaults	193	176	17	9.66%
<b>Total Violent Crime</b>	<b>1966</b>	<b>1905</b>	<b>61</b>	<b>3.2%</b>

- Violent crime in Q1 2012 was up 3.2% over Q1 2011 results. There were however reductions in homicides (-80%) and robberies (-3%). Violent crime in Q1 2012 is down 7.35% from Q1 2009.

### PROPERTY CRIME:

Property Crime Indicator	Q1 2012	Q1 2011	Variance	Crime Indicator % Increase/Decrease
Break and Enter	1004	814	190	23.34%
Theft from Vehicle	1258	1206	52	4.31%
Theft of Vehicle	645	796	-151	-18.97%
Theft Over \$5000	69	56	13	23.21%
<b>Total Property Crime</b>	<b>2976</b>	<b>2872</b>	<b>104</b>	<b>3.62%</b>

- Property crime in Q1 2012 was up 3.62% over Q1 2011 results. There was however a reduction in theft of vehicles (-19%). Property crime in Q1 2012 is down 43% from Q1 2009.



## 2012 Annual Policing Plan – Q1

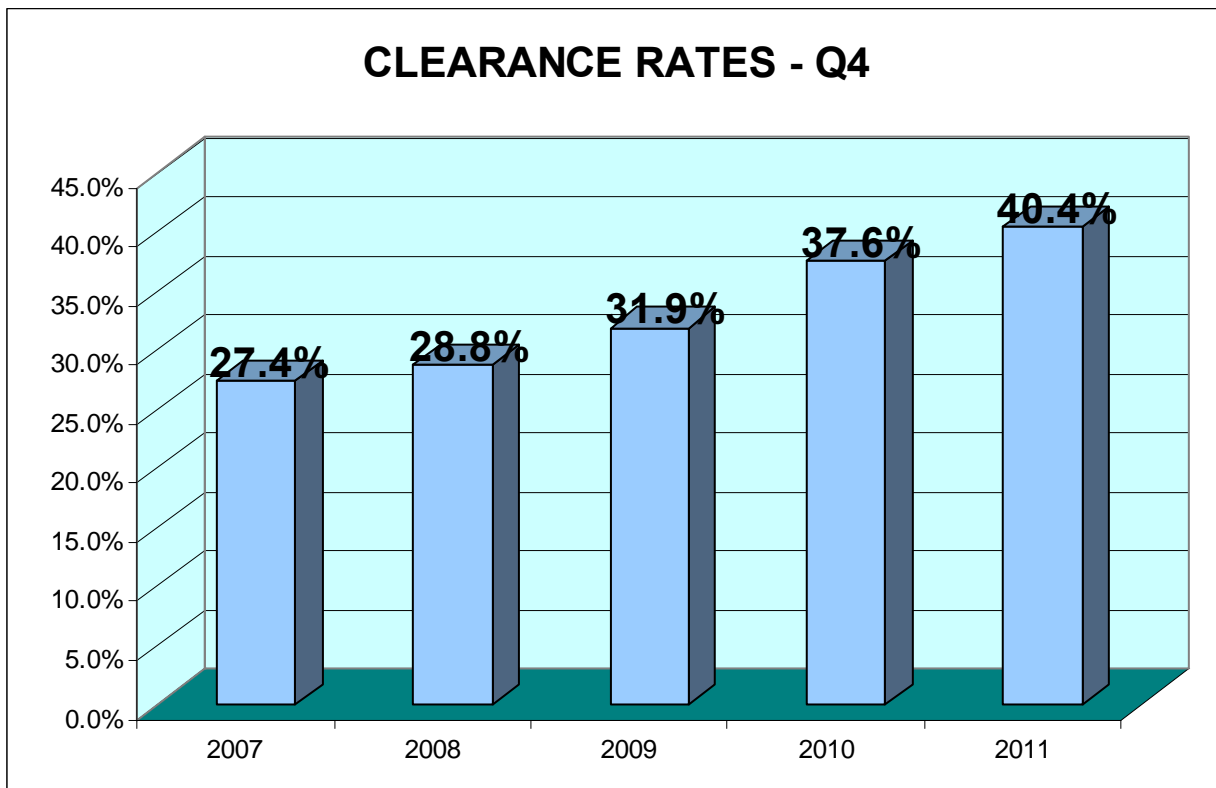
### INITIATIVE #2

## Clearance Rates



**40.4%** (2011 Q4)  
+7.4% over 2010

### ANNUAL TRENDING:



### COMMENTARY:

Due to a three month time lag in reporting (to ensure accurate results), the above clearance rates are for the year 2011 (end of Q4). Clearance rates in 2011 were up 7.4 % over 2010 (37.6%), exceeding the performance measure of having a 5% increase for that year. 2012 Q1 results will be available for Q2 reporting. The performance measure in 2012 is to have a 4% increase over 2011.



## 2012 Annual Policing Plan – Q1

### INITIATIVE #3

## CITIZEN SATISFACTION / PUBLIC COMPLAINTS

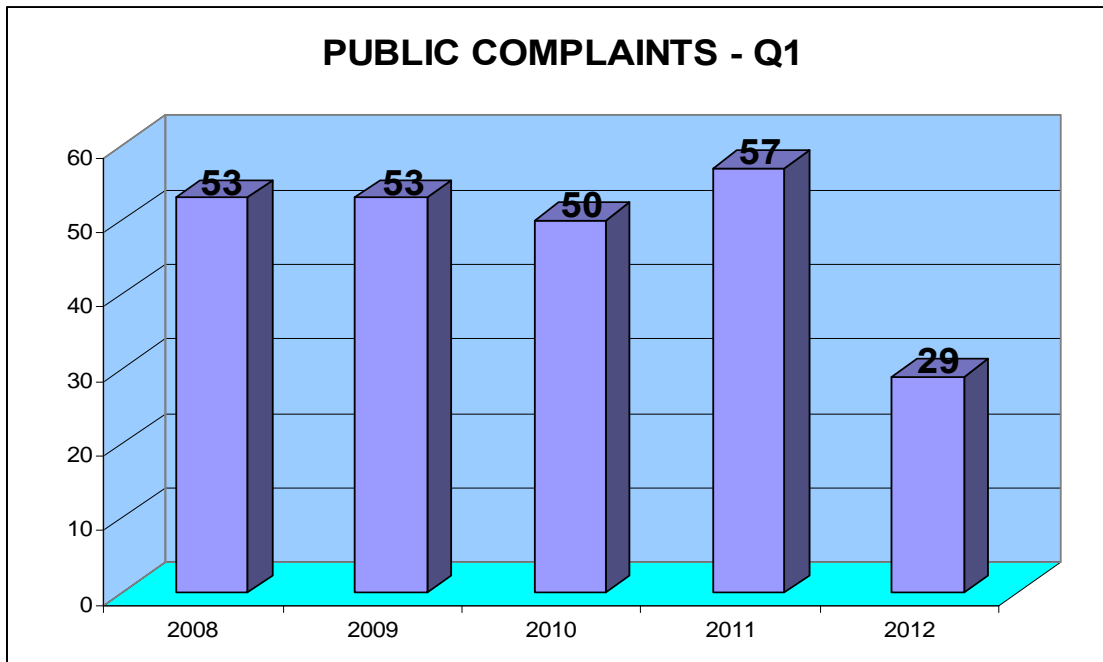


Public complaints were down 49% in Q1 compared to 2011

91% Confidence Rating (Citizen Survey)

89% Satisfaction - Police Dispatched / 82% Satisfaction - Telephone Initiated (Citizen Survey)

### ANNUAL TRENDING:



### COMMENTARY:

The number of public complaints received in the first quarter of 2012 was down 49% compared to the number of public complaints received in the first quarter of 2011. Although this is a dramatic decrease, the number of complaints received in Q1 of 2012 was consistent with the number of complaints received in the previous quarter (34 public complaints were received in Q4 of 2011).

In the bi-annual 2011 Citizen Survey, both confidence and satisfaction in the EPS were up 2% compared to results in the 2009 survey.



# 2012 Annual Policing Plan – Q1

## INITIATIVE #4

# INTEGRATED CORRIDOR SAFETY PROGRAM



**Fatal Collisions**  
10 Collisions  
+400%

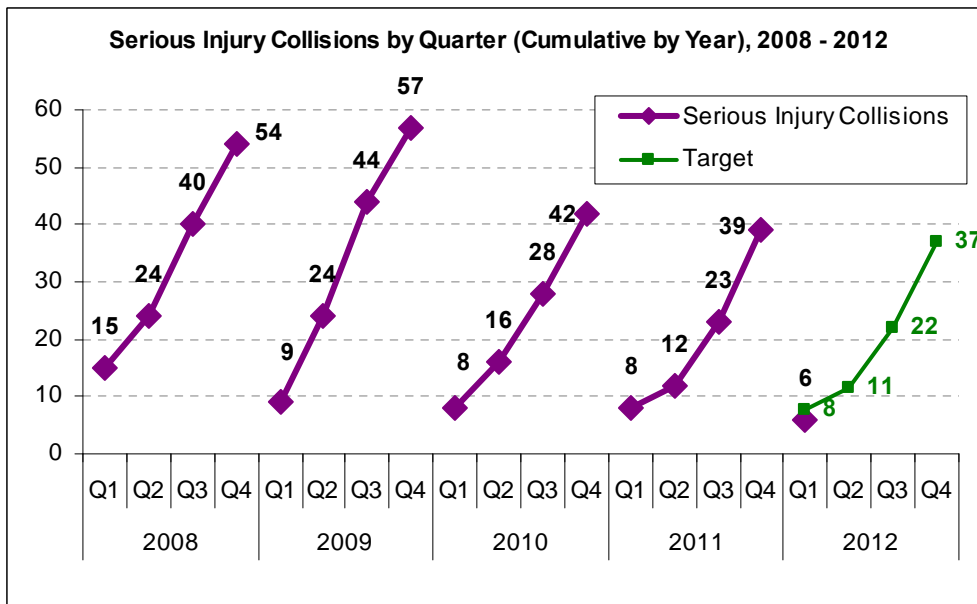
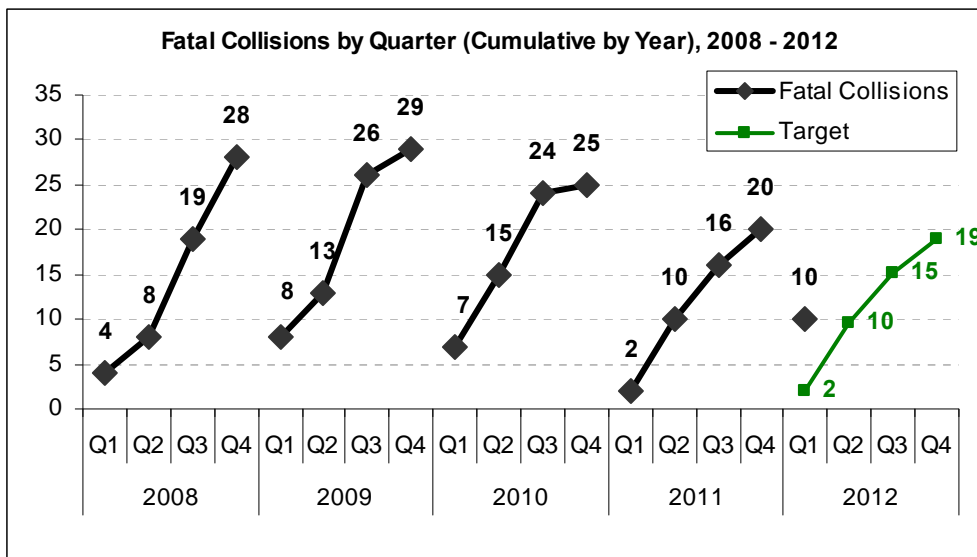


**Serious Injury**  
6 Collisions  
-25%



**Enforcement**  
24,796 Tickets  
+20%

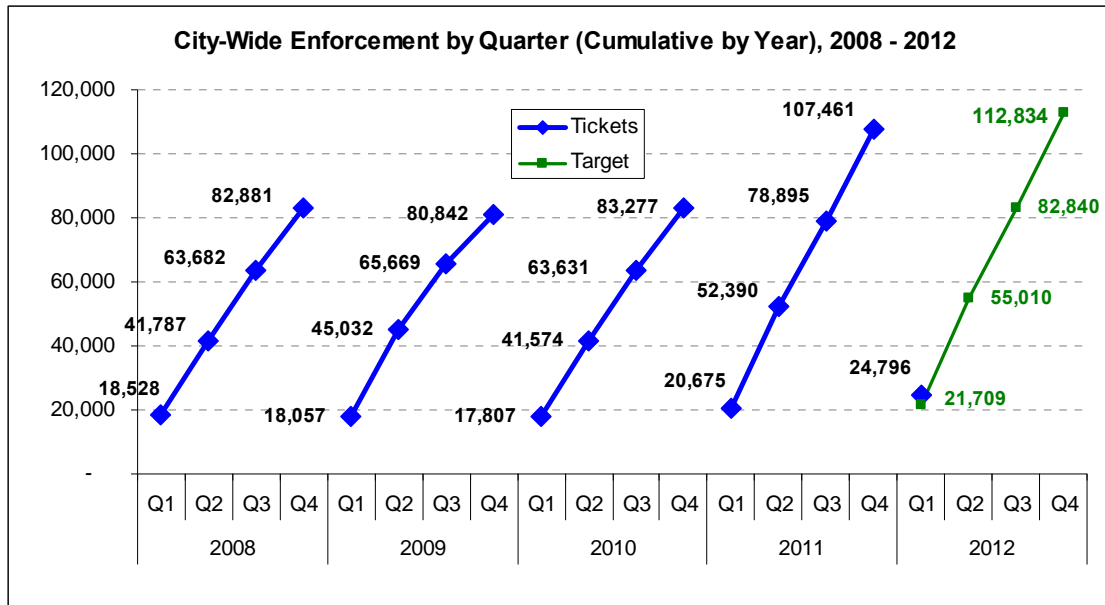
## ANNUAL TRENDING:







## 2012 Annual Policing Plan – Q1



### COMMENTARY:

While many factors impact collision levels, there is no distinctive trend which would explain the large increase in fatal collisions from 2011. The fatalities included three drivers, three passengers, and four pedestrians. Of the six vehicle occupants (three drivers and three passengers), two were not wearing seatbelts at the time of the collision. Of the ten fatal crashes, four involved excessive speed. Although some files are still under investigation, an impaired driver appears to be a factor in two of the ten crashes, and an impaired pedestrian was a factor in two collisions. All together, alcohol was a factor in four out of ten fatal collisions (40.0%).

There were 6 serious injury collisions during Q1 2012. This continues a downward trend for serious injury collisions over the past three years which can be at least partially attributed to various initiatives in enforcement, education, and engineering in partnership with the Office of Traffic Safety.

The large increase in traffic enforcement can be attributed at least partially to the addition of a fourth Traffic Squad dedicated to enforcement (this squad contributed nearly 4,000 tickets this quarter). As well, weather and road conditions were much better in Q1 2012 as compared to Q1 2011, which leads to more violations (speeding, etc.) and more enforcement resulting.



## 2012 Annual Policing Plan – Q1

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### INITIATIVE #5

## TRAFFIC ENFORCEMENT UNITS



### Q1 PERFORMANCE MEASURES:

By the end of Q1, complete initial staffing model and initiate training.

### COMMENTARY:

Traffic Enforcement Units, in addition to enforcing traffic laws, will detect and identify criminals who transport and distribute various forms of contraband in our community, including drugs, stolen property and weapons. The rationale of this approach is that criminals are identified and apprehended while at their most vulnerable, typically while driving a vehicle.

PENDING FUNDING APPROVAL – Funding not received in Q1.

Funding was received on 2012 April 17 to facilitate staffing of Traffic Enforcement Units.



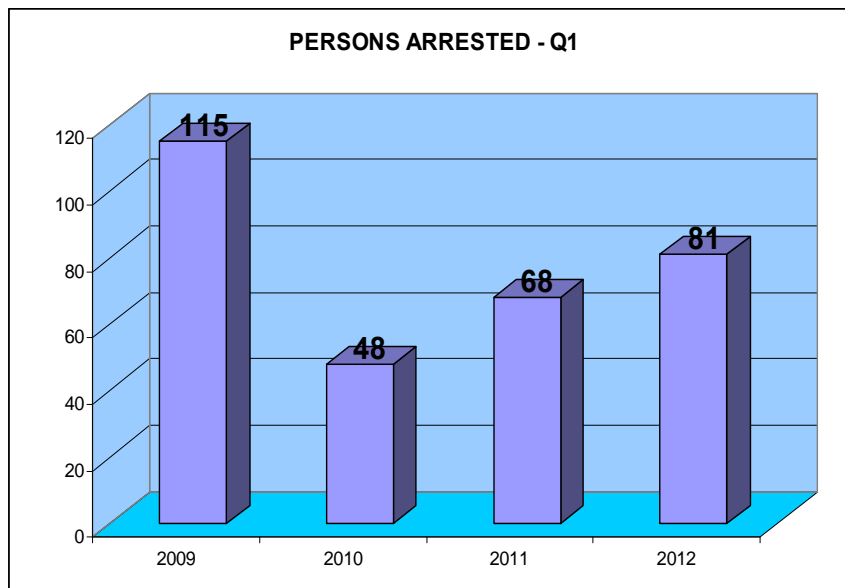
## 2012 Annual Policing Plan – Q1

### INITIATIVE #6

## Gang and Drug Enforcement



### ANNUAL TRENDING:



### COMMENTARY:

Productivity measures for EDGE are impacted by the type of information that is gleaned through information and intelligence gathering techniques. Although charges laid (-50%) and civil forfeiture seizures (-41%) are low this quarter compared to quarter one for 2011, future files this year may result in higher results as the trend is that more seizures of drugs will be made which means more arrests, charges, and civil forfeiture seizures.

In 2011 EDGE seized a total of 22.8kg of cocaine for the entire year. In Q1 2012 EDGE seized 30.6kg. This supports the belief that Edmonton is a hub for drug trafficking, especially when it comes to cocaine.



## 2012 Annual Policing Plan – Q1

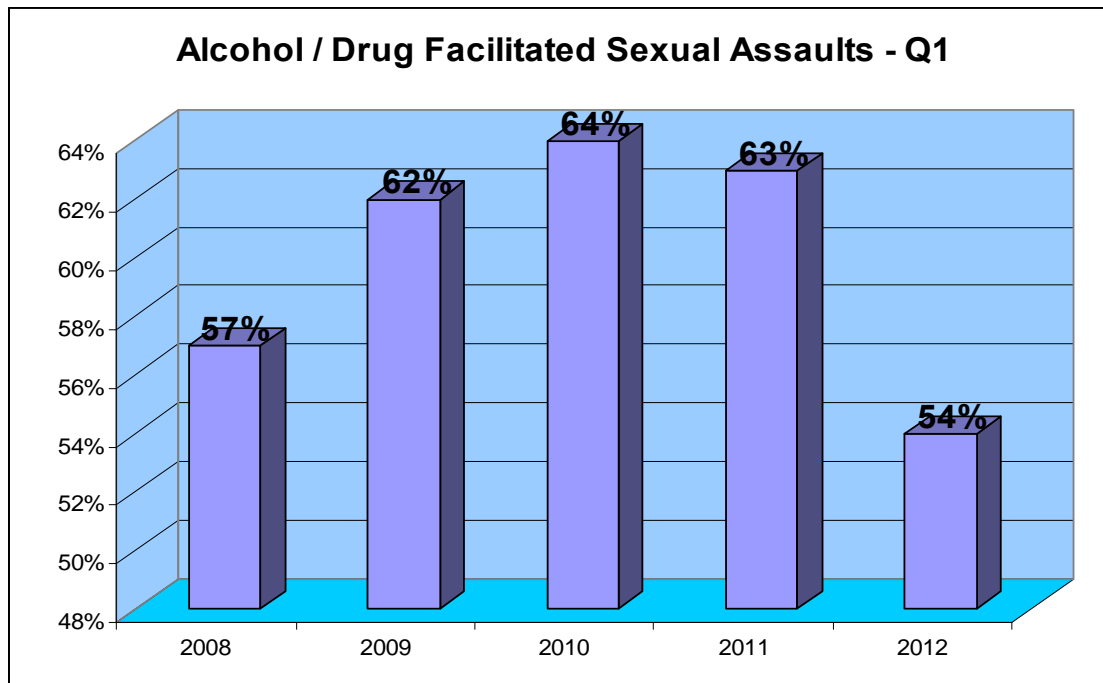
### INITIATIVE #7

## SEXUAL ASSAULT INVESTIGATIONS



54% of occurrences investigated by the Sexual Assault Section in Q1 involved the use of alcohol or drugs. The 2012 target is  $\leq 57\%$ .

### ANNUAL TRENDING:



### COMMENTARY:

The “Don’t Be That Guy” campaign continues to pick up momentum, and was recently launched by the Las Vegas Metropolitan Police Department. One or two requests are received per month for the information package and EPS continues to track those agencies who have implemented the campaign.

Members of the Sexual Assault Section once again facilitated Recruit Scenario Training with one of the scenarios focusing on the investigation of an alcohol facilitated event.

The Divisional Sexual Assault Development Program will have a partial focus on educating the general membership about alcohol facilitated sexual assault, and learning how to identify key pieces of evidence to support a criminal code charge. There is also collaboration with the Ontario Police College to develop a sexual assault investigators’ course for the Edmonton Police Service, of which a focus will include the investigation of alcohol and/or drug facilitated events.



## 2012 Annual Policing Plan – Q1

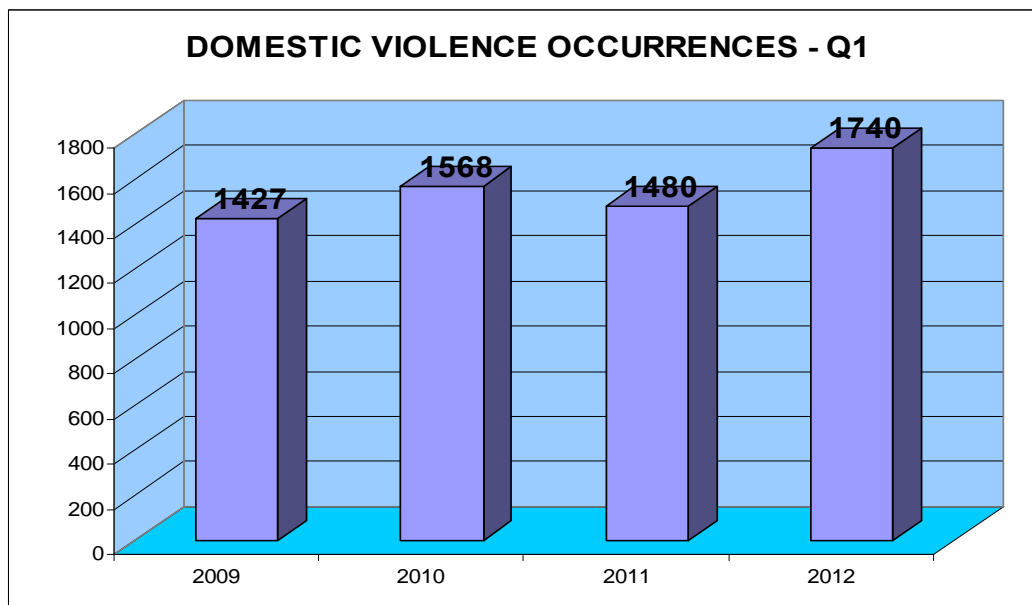
### INITIATIVE #8

## DOMESTIC VIOLENCE INTERVENTION



+17.6% increase in domestic violence occurrences reported to the EPS compared to 2011

### ANNUAL TRENDING:



### COMMENTARY:

Issues that may be influencing the increase in domestic violence numbers include:

- Increased awareness of domestic violence and encouragement to report
- An increased population in Edmonton
- Increased education to front line members leading to files being properly coded as a domestic violence occurrence
- Proper classification of files now that Quality Assurance Unit staff has increased awareness of what constitutes a domestic violence incident
- Increased quality of response by the EPS that leads to:
  - Encourages complainant to come forward
  - Complainants share their experience with others facing similar circumstances
  - More proactive response in terms of breach follow-ups
  - DOCS investigations lead to additional charges due to the thoroughness of interviews



# 2012 Annual Policing Plan – Q1

## INITIATIVE #9

### BEAT OFFICER PROGRAM



**Violent Crime**  
**+3.1%**  
**(Target -5%)**

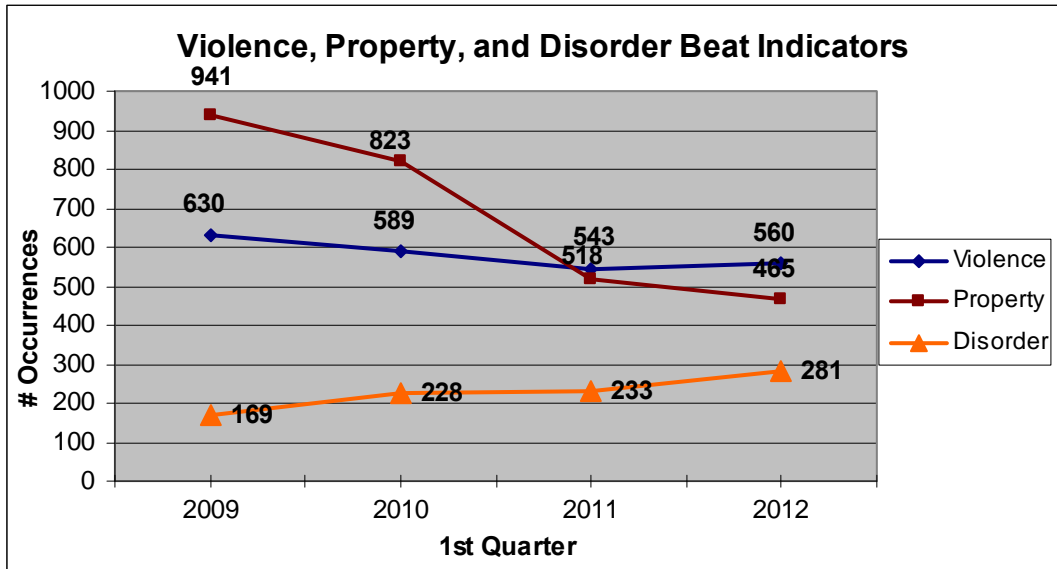


**Property Crime**  
**-10.2%**  
**(Target -4%)**



**Social Disorder**  
**+20.6%**  
**(Target -3%)**

## ANNUAL TRENDING:



## COMMENTARY:

Violent crime in Beat areas in 2012 Q1 was up 3.1% over 2011 Q1, consistent with the increase in city wide violent crime numbers (+3.2%). Despite the increase this quarter, violent crime in Beat areas is down -11% since 2009.

Social Disorder Offences include: Mental Health Act / Abandoned Auto / Mischief Graffiti / Disturb the Peace / Person with Gun / Dispute with a Weapon



## 2012 Annual Policing Plan – Q1

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### INITIATIVE #10

## NEIGHBOURHOOD EMPOWERMENT TEAMS



### Q1 PERFORMANCE MEASURES:

By the end of Q1, based on a consistent method of selection, identify five problem locations (one per Division) for calls for service reduction of 4%.

### COMMENTARY:

Five problem locations were identified (1 per division) for a reduction in calls for service and violent crime occurrences:

- North Division: 12760 114 Street
- Downtown Division: 12025 120 Avenue
- Southeast Division: 8715 85 Street
- Southwest Division: 17323 69 Avenue
- West Division: 11637 124 Street

These addresses have been selected by reviewing annual Calls for Service to the address in a specific NET neighbourhood. In determining the actual number of Calls for Service, we eliminate police-generated occurrences such as proactive time, follow-up investigations and duplicated events to ensure we specifically address the crime and disorder prompting citizens to request police attendance (such as assaults, thefts, noisy parties, disturbances). In doing so, we are responding to their identified community concerns and occurrences impacting the surrounding community.



## 2012 Annual Policing Plan – Q1

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### INITIATIVE #11

## COMMUNITY ACTION TEAMS



### Q1 PERFORMANCE MEASURES:

By the end of Q1, implement the evaluation and performance measurement framework developed during the pilot project conducted in 2011.

### COMMENTARY:

An organized and focused mobile police unit created to identify & target struggling communities in the City of Edmonton. The C.A.T. (Community Action Team) will empower, educate, & reassure communities that the Edmonton Police Service is dedicated to curbing crime and disorder & maintain the faith of the citizens of the City of Edmonton through a comprehensive Violence Reduction Strategy. There were three deployments in the first Quarter of 2012:

1. January 17-20<sup>th</sup> in North Division Communities Balwin, Belvedere and Kilarney
2. February 22-25<sup>th</sup> in Downtown Division Communities of Central McDougall and McCauley
3. March 22-25<sup>th</sup> in Downtown Division Community Alberta Avenue and Parkdale

### Abridged Statistical Results:

- Arrests- 178
- Charges- 64
- Warrants- 442
- J444's- 558
- People Housed- 32





## 2012 Annual Policing Plan – Q1

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### INITIATIVE #12

## PUBLIC SAFETY COMPLIANCE TEAM



### Q1 / Q2 PERFORMANCE MEASURES:

By the end of Q1, develop internal processes that can be implemented to address the changes to the Business License By-Laws which came into effect on January 1, 2012.

By the end of Q2, the EPS will have identified 20 known organized crime / gang targets in relation to frequenting licensed establishments.

### COMMENTARY:

The Public Safety Compliance Team (PSCT) was established under Responsible Hospitality Edmonton to collaborate and partner to ensure a safe environment for patrons and staff of all licensed facilities and events in an effort to build quality communities within the City of Edmonton.

The PSCT initiated amendments to existing City of Edmonton Business License By-Laws to ensure that Security, Patron Management, Noise Control and Medical /Safety plans are in place at licensed establishments within the City of Edmonton. The PSCT will also be given an opportunity to consult on the appropriateness of issuing a business license. Internal processes have been implemented to address those changes and thirty EPS members have been given specific training in relation to them.

Twenty-two packages have already been completed and approved in relation to organized crime / gang targets that frequent licensed establishments. Additional packages will be completed.



## 2012 Annual Policing Plan – Q1

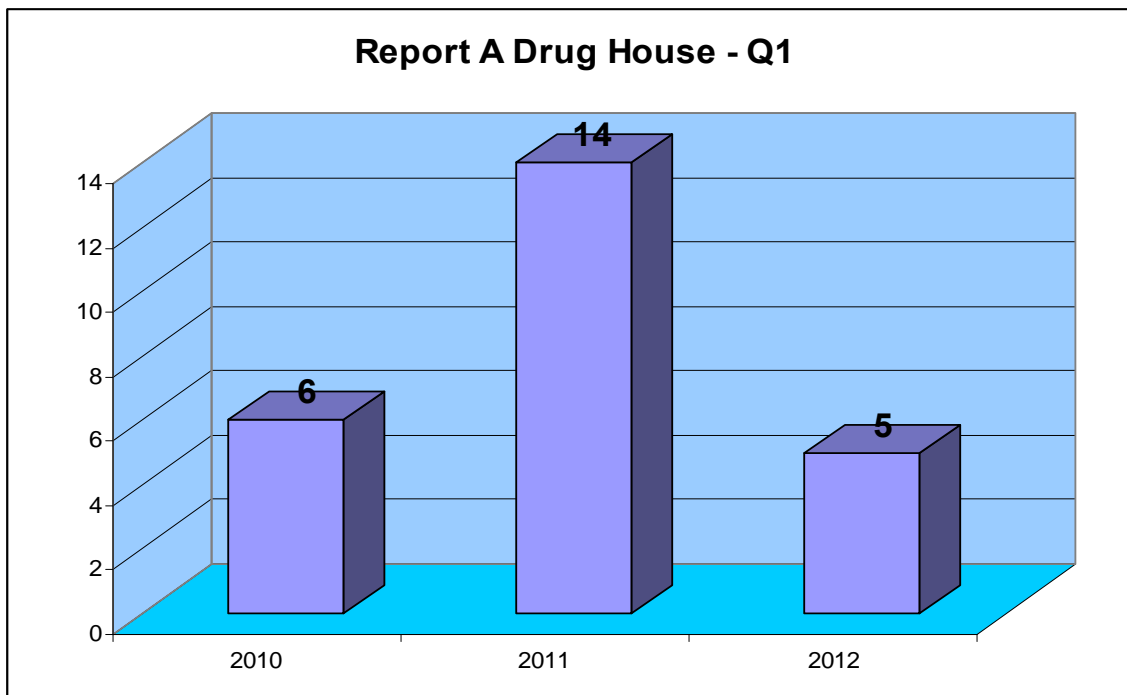
### INITIATIVE #13

## REPORT A DRUG HOUSE



-64% compared to Q1 2011.

### ANNUAL TRENDING:



### COMMENTARY:

Though the concluded number of cases is down from the first quarter in 2011, an increase is expected for the second quarter if the Unit remains fully staffed. During the first quarter, the field investigator was dividing time between different assignments which affected Report A Drug House's ability to investigate and clear reported drug houses.

2011 was an exceptional year for the Report A Drug House program with a 43% higher rate of concluded calls than in 2010. The 2012 target is to conclude 71 Report A Drug House calls (+2% increase over 2011).



## 2012 Annual Policing Plan – Q1

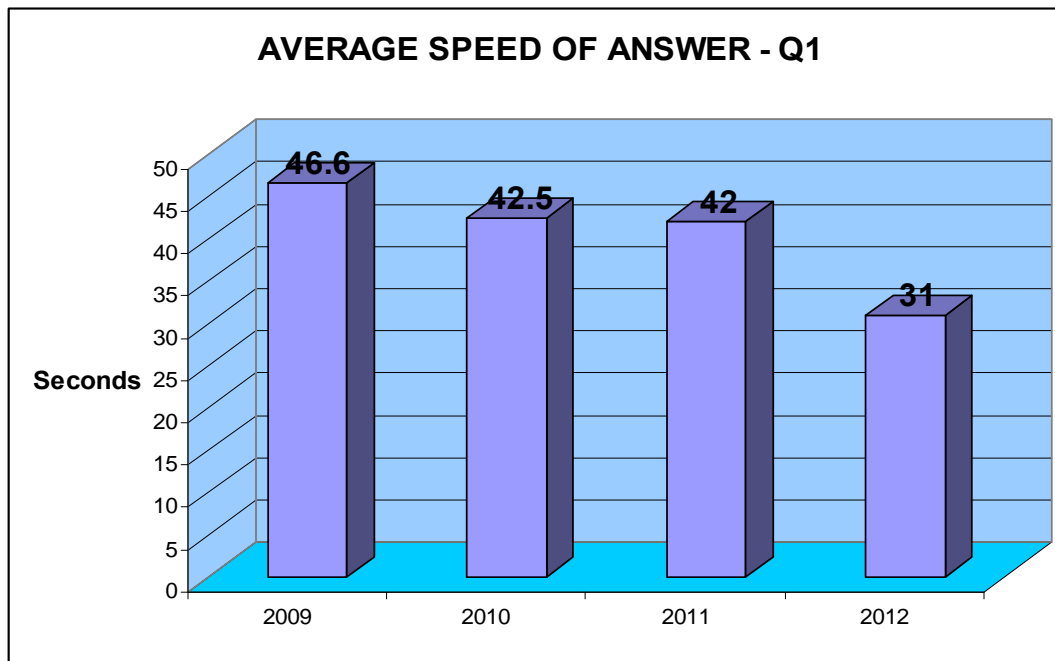
### INITIATIVE #14

## DISPATCH / 911 - AVERAGE SPEED OF ANSWER



31.0 seconds (2012 target = 40 seconds)  
-26.2% compared to 2011

### ANNUAL TRENDING:



### COMMENTARY:

The Average Speed of Answer is the time it takes for a police evaluator to answer a call placed to the non-emergency complaint line.

On a year-over-year Q1 comparison basis, the 2012 Q1 ASA of 31.0 seconds was 26.2% lower than the 2011 Q1 ASA of 42.0 seconds. Although this considerable reduction is at least somewhat due to the 5% less calls placed to PD911 in Q1 2012 versus Q1 2011, it is more likely the result of a pilot project conducted in 2011 in which minimum staffing requirements were increased by one Relief Member - Call Evaluator per shift. Another contributing factor being that many Call Evaluators are becoming more familiar and efficient in the use of the ProQA call evaluation software due to increased training, coaching and workshop sessions conducted in the 2<sup>nd</sup> half of 2011.