

ARCHIVED - Archiving Content

Archived Content

Information identified as archived is provided for reference, research or recordkeeping purposes. It is not subject to the Government of Canada Web Standards and has not been altered or updated since it was archived. Please contact us to request a format other than those available.

ARCHIVÉE - Contenu archivé

Contenu archivé

L'information dont il est indiqué qu'elle est archivée est fournie à des fins de référence, de recherche ou de tenue de documents. Elle n'est pas assujettie aux normes Web du gouvernement du Canada et elle n'a pas été modifiée ou mise à jour depuis son archivage. Pour obtenir cette information dans un autre format, veuillez communiquer avec nous.

This document is archival in nature and is intended for those who wish to consult archival documents made available from the collection of Public Safety Canada.

Some of these documents are available in only one official language. Translation, to be provided by Public Safety Canada, is available upon request. Le présent document a une valeur archivistique et fait partie des documents d'archives rendus disponibles par Sécurité publique Canada à ceux qui souhaitent consulter ces documents issus de sa collection.

Certains de ces documents ne sont disponibles que dans une langue officielle. Sécurité publique Canada fournira une traduction sur demande.







EDMONTON POLICE SERVICE REPORT TO THE COMMUNITY 2006

OUR 2006 ANNUAL REPORT TO THE COMMUNITY

The past year has been a time of reflection and revitalization for the Edmonton Police Service. Across the organization, we challenged ourselves to reach beyond and work in new and different ways for the benefit of the people we serve. Achieving policing excellence means delivering outstanding services to all Edmontonians.

The year began with welcoming a new leader to our Service, who made it a priority to understand the policing needs of our community and the needs of our membership. Together, we renewed our commitment to be the best and uphold our international reputation of being a progressive and innovative police service.

To that end, the 100-day plan was born and strategic directions were put into motion to shape our efforts from 2006 to 2008, and provide benchmarks for evaluating progress. Together, our goal is to work with our citizens to strengthen this community by reducing

victimization, providing outstanding customer service, and streamlining how our business is done.

We are proud of our workforce - people who are committed, motivated and willing to go the extra mile. As a Service, we continue to cultivate a culture and environment around openness and accountability.

Each and every day, our members continue to demonstrate acts of kindness and go above and beyond to support the communities we serve. Whether on duty or through volunteerism, their efforts stem from a sense of empathy and caring. We also take great pride in our employees who were recognized by the community for their contributions, successes and innovations.

As a police service, we remain committed to partnering with you to make our homes, neighbourhoods and communities a safer place to live.

MISSION

In partnership with our citizens, we will build safe communities through leadership and policing excellence.

CORE VALUES:

Integrity:	Doing the right things for the right reasons all the time
Accountability:	Responsible for our own decisions and actions
Respect:	Treating others as we would like to be treated
Innovation:	Pursuing excellence and creativity
Customer service:	Delivering a professional service that meets our customers' expectations

SERVICE DELIVERY MODEL

Community Policing

Community Policing is the delivery of effective and efficient policing services through a collaborative partnership with the citizens of Edmonton. It is characterized by an appropriate balance of:

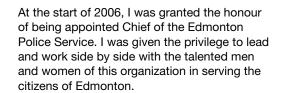
- Community consultations; Community partnerships; Prevention; Problem solving; and,

- Response, investigation and enforcement.

Our success will be measured by:







My wife Margo and I were warmly welcomed into the community. We quickly began to witness and appreciate the generous spirit of this vibrant city. Edmonton is home to extraordinary people who are caring, positive and passionate about their city, their neighbourhoods, and their police service.

This past year has been one of the most exhilarating and rewarding of my 36-year policing career. I have had the opportunity to meet and exchange ideas with many of our community members, leaders and partners, I am inspired by their willingness to work collaboratively with their police service, and invest the time and effort necessary to make our city a safer place to live. The process of talking, listening and making contact with each other removes barriers, and inspires confidence and mutual trust to work in partnership.

Organizationally, and within the community, fueling a passion to move people forward in a unified direction has reaffirmed how much more can be accomplished by working together rather than in isolation. Many successes were realized in 2006 as we identified and focused on common goals. For example, the Community Safety Initiative led to our members working with neighbourhoods across our city to identify specific community needs, thus allowing us to further direct police resources where and when necessary.

I continue to be impressed with all the members of our Service who collectively share the responsibility of guiding our organization into the future. I applaud their accomplishments and efforts to bring innovation to the forefront and shape a culture of continual improvement.

Initiated in early 2006, members from across our organization focused on identifying and building solutions around inter-related crime and disorder under eight major crime indicators for this community. We set out a course of action on how we can leverage intelligence and technology in the best way possible to streamline all our operations. This past year was truly about setting the stage to be more effective and efficient, and create lasting results that will benefit Edmontonians in the future.

As we move forward. I encourage the strengthening of our community partnerships, and a continued commitment to reducing victimization, delivering a high level of customer service, and being efficient, professional and accountable. Together, we will continue to build safe communities and improve the quality of life for all Edmontonians.

Whey

Michael J. Boyd, C.O.M. Chief of Police



MESSAGE FROM THE EDMONTON POLICE COMMISSION



BACK L-R: Murray Billett (Vice Chair), Dennis Anderson, Councillor Janice Melnychuk, Robert Dunster FRONT L-R: Arlene Yakeley, Brian Gibson (Chair), Bill Daye, Gary Sciur, Q.C., Councillor Karen Leibovici

Committed to Policing Excellence in Edmonton

The Edmonton Police Commission's mandate is to provide excellence in governance and civilian oversight. During 2006, we worked closely with the Edmonton Police Service to deliver on this mandate, which for us means: enhancing commission leadership, enhancing strategic planning, strengthening governance practices, and building partnerships and relationships. We are happy to report that our work in these four key areas has been productive and positive.

One of the most important functions that the Commission performs is to hire and guide the Chief of Police. 2006 began with the swearing in of Chief Mike Boyd, and a renewed commitment to a collegial, mutually respectful and effective working relationship between the Commission and the Service. We are proud of the Chief of Police and his many accomplishments in this first year of service with us. We thank him for his ongoing commitment to making Edmonton a safer city.

Another significant accomplishment of the year was that we developed, along with the Service, a joint strategic plan to guide policing and police governance Brian Gibson in our community. This joint planning exercise, the first of its kind for this Commission and Service, signals a new era of collaboration and a shared vision for policing that recognizes the values, expectations and diversity of the citizens who live in our city.

The next five years will mark an important period of transformation in Edmonton, characterized by a prosperous economy, significant population growth, greater ethnic diversity and continual technological change. The Commission is committed to meeting these challenges as members and leaders of the community, and to ensuring that together with City Council, the Edmonton Police Service, and the people of Edmonton we can live in a capital city known for being safe, secure and innovative in its capacity for problem solving.

To the dedicated officers and civilian staff who work so hard every day on our community's behalf, we thank you for your tireless commitment to law, order and a civil society. We know that through the large and small things that you do every day, our city is a better place in which to live, work and raise our families.

Chair, Edmonton Police Commission





MESSAGE FROM HIS WORSHIP MAYOR STEPHEN MANDEL

MESSAGE FROM HONOURABLE FRED LINDSAY, SOLICITOR GENERAL AND MINISTER OF PUBLIC SECURITY



As Mayor of Alberta's Capital City, I am keenly aware of the social issues that dictate the challenges the Edmonton Police Service deals with on a daily basis. I know it takes visionary leadership and a deeply felt commitment to integrity and justice to ensure that Edmontonians can continue to enjoy a tremendous quality of life.

As we are all aware, however, not all Edmontonians are benefiting from our phenomenal economic growth. I salute the EPS for partnering with all manner of community groups in an effort to reach out to Edmontonians from all walks of life. The Hate and Bias Crime Unit immediately comes to mind when one considers the scope of the EPS commitment to ensuring a fair and just society. From collaborations with Aboriginal organizations. inner-city groups, and multicultural organizations, to working with school boards and youth groups, the EPS stands out as a particularly communityminded organization.

The 'Enough is Enough' campaign to stop violence, in particular, stands out as an innovative response to an almost overwhelming problem. This most worthwhile program is one example of the importance of community partnerships. Working together, at all levels, through education, through encouraging young people to speak out against bullying, against violence, against racism, we are building a better future for our children and our grandchildren.

Thank you to all police officers for all you have done, and continue to do, to make Edmonton a truly great place to call home. We, on City Council, are very proud of you!

Yours truly,

Styla Mandel

Stephen Mandel Mayor

Alberta Solicitor General and Public Security is committed to providing safe and secure communities for all Albertans. This is why we support the fine work done year after year in Edmonton by some of the best police officers in the country.

The Edmonton Police Service has dedicated important resources to tackle critical issues facing Albertans today such as organized crime and gangs, Internet child sexual exploitation, and the spread of deadly and highly addictive drugs.

But the Service's contributions go far beyond addressing such serious crime problems. The Edmonton Police Service continues to demonstrate strong leadership willing to look at new ways to deliver effective services. The advice and input regularly provided to our department from the EPS shows that leadership is found at all levels within the Edmonton Police Service.

A prime example of this leadership is the impressive 'Enough is Enough' campaign that began in December of 2006. This campaign saw the Edmonton Police Service unite with the City of Edmonton, media outlets, and community partners to combat street violence.

Another great example of partnership was the Gun Amnesty program that ran in October 2006. That joint effort between the Edmonton Police Service and Alberta Solicitor General and Public Security, together with other police services throughout the province, highlighted what can be accomplished through cooperation, collaboration, and innovation.

The future will present many challenges for policing in Alberta. But the strong partnership Solicitor General and Public Security has developed with the Edmonton Police Service will enable us to meet those challenges together.

Sincerely

Fred Lindsay Alberta Solicitor General and Minister of Public Security





Reaching Beyond

The best leaders and managers in our organization have boundless energy and share a passion for the pursuit of excellence. They lead by example, set clear expectations, and model professionalism in every action, every decision and every call for service.

Within the EPS, we share a conviction that 'good enough is not enough' when we know we can do more. And we have an expectation of each other to reach beyond the ordinary. Society trusts police officers to uphold the law and keep their communities safe. We need to make sure that we continue to earn that trust. We believe that in order to inspire community cooperation, we must function this way to awaken enthusiasm, gain support, and encourage progress.

Leaders of today must understand where their organization fits within their community; understand the needs and the relationships of those we serve; and, find ways to act and work together that will move the community forward.

Use authority wisely COMMIT TO EXCELLENCE Embrace accountability Lead with Tenacity





EDMONTON WELCOMES A NEW POLICE CHIEF

On January 1, 2006, Michael J. Boyd became the 24th chief of police for the Edmonton Police Service (EPS). After a highly decorated, 35-year career with the Toronto Police Service, Chief Boyd turned his focus towards the West and was chosen by the Edmonton Police Commission to lead this organization down a new path.

The Edmonton Police Commission, with suppor from the Service, held a formal inauguration ceremony on January 18 in the City Room at City Hall to publicly mark the appointment of Chief Boyd to his new position. Under the theme 'A Community Celebrates Together,' hundreds of community partners, government representatives and members of the public joined together to meet and congratulate the new chief.

Chief Boyd shared with the audience his reasons for coming to Edmonton, which, in his own words, stemmed from a desire to work with one of the great police organizations in the world today, one that has earned an international reputation for leading progressive change, and one that years ago developed a culture for continual improvement. He also expressed his desire to live in a city with a spirit and a vision to move forward and a determination to work together to make that happen.

UNDERSTANDING THE NEEDS THROUGH THE '100 DAY PLAN'

As a newcomer to Edmonton, and in order to better understand concerns and issues around public safety, crime and disorder, professionalism and quality of service, and the need for public confidence in policing, Chief Boyd identified four initial goals:

- to become familiar with all operational and administrative activities of the EPS;
- to meet face to face with as many staff as possible;
- to hear from the citizens of Edmonton; and, to connect with political leaders, stakeholders, social and government agencies, and the media.

The '100 Day Plan' was created by Chief Boyd as his measure of time needed to gauge the current status of the EPS and where it needed to enhance services. Activities formally began on January 9, with April 18 as the 100-day mark

Chief Boyd referred to the '100 Day Plan' as the opportunity to deliberately take a few steps back, examine the EPS's strengths, uncover the weaknesses, make the necessary changes, and then move forward.

The main focus of the '100 Day Plan' was to consult with as many individuals and groups as possible, both within the EPS and throughout the community. There is no better way for a police chief to understand the public's feelings about safety or fear from crime and disorder than to hear it first hand from those who live in the community, and those directly involved in providing services.

Over the course of the 100 days, Chief Boyd, along with other senior members of the EPS, participated in:

Five town hall meetings across the city that involved more than 1,500 citizens;

Internal meetings and visits, which enabled the Chief to meet and talk face to face with almost all EPS employees, including police officers and civilian staff;

One-on-one discussions with Mayor Mandel, City Councillors, members of the Edmonton Police Commission, as well as numerous other provincial and federal elected officials;

More than 75 events and meetings held by various community groups, government agencies, and not-for-profit organizations; and,

· A variety of media availabilities and one-on-on interviews with all major media organizations.

At the completion of the 100 days, Chief Boyd, along with his executive officers, were prepared to work with the Edmonton Police Commission to identify future priorities and a firm direction for policing in Edmonton.



STRATEGIC FOCUS FOR POLICING IN EDMONTON

In May 2006, executive members of the EPS, including Chief Boyd, Deputy Chiefs Darryl da Costa and Mike Bradshaw, and Chief Administrative Officer Carol Wagar, participated in a joint strategic planning process with members of the Edmonton Police Commission.

Through many discussions, off-site planning sessions, and much collaboration, the two organizations identified five strategic directions for policing in Edmonton that would establish



L-R: Deputy Chief Darryl da Costa, Deputy Chief Mike Bradshaw, Chief Mike Boyd, Chief Administrative Officer Carol Wagar

a foundation for any further development of organizational priorities, and those specific recommendations to move forward with. The following five strategic directions for 2006 to 2008 were established:

- · Reduce victimization;
- Improve service;
- Improve effectiveness, efficiency and innovative business processes;
- Improve financial investment, sustainability and accountability;
- · Enhance professionalism.

Under these five strategic directions, 27 priorities were identified that would provide the framework for prioritizing those needs and ideas that stemmed from the '100 Day Plan', as well as past needs outlined in an organizational review from 2004 plus recommendations generated by a Professionalism Committee established in 2005.

In the end, the EPS and Police Commission created a working document with 143 recommendations that would set the course for future policing in Edmonton.



EMPOYERING CHIZENS

<image>

Reduce Victimization

The people of Edmonton have a right to feel safe in their homes and in the communities in which they live. As a police service, one of our primary goals is to reduce victimization. We do this by engaging our communities and collaborating with each other to reduce crime, reduce disorder and address matters of public safety. Our work together marks a shift to the next generation of social problem solving that leads to an improved quality of life - ultimately making our city a better place to work, play and call home.

Another goal as a police service, where we are unable to prevent a crime, is to investigate and bring offenders into the justice system and help victims find justice. In 2006, the Edmonton Police Commission and EPS focused on developing mechanisms and processes that allowed us to direct our resources on those individuals, situations and locations requiring police attention.

Engage LISTEN Collaborate Reference build serve lationships



COMMUNITY SAFETY INITIATIVE

In 2006, the EPS launched a service-wide initiative intended to reduce victimization and disorder in our communities. Under the scope of the Community Safety Initiative (CSI) program, the EPS deployed a highly visible concentration of uniformed police officers into neighbourhoods identified as areas of concern, both by the public and through police-gathered intelligence, as well as for special events including the Stanley Cup playoffs and Canada Day.

Each division has a dedicated CSI team with a sole purpose to address crime and community concerns. The teams collaborate closely with community leagues, schools, businesses, crime councils, Neighbourhood Watch groups, and other city departments to meet specific community needs.

The CSI teams are supported by EPS crime analysts who identify crime trends based on data collection. Their research provides a qualitative approach to understanding crime trends, and the justification to deploy needed resources in problem areas.

From here, the CSI teams develop strategic operating plans to address and reduce related criminal activity. This program is not a shortterm answer, but rather the first step towards building long-term solutions to enhance community safety.

South Division Highlights

AUTO THEFT

The Southeast Division CSI team implemented a project to address the growing number of theft from autos. In July and August, South Division stepped up police enforcement involving surveillance of the top 30 repeat offenders. Enforcement was the key factor to deter offenders from the area including strict enforcement of minor infractions and/or monitoring offenders for breach of probation. A dedicated patrol team was in place to monitor offenders' activities. Bait cars and GPS tracking methods were introduced and utilized for the first time by the EPS. The operation was supported by a public education campaign imparting crime prevention messages. Theft from autos was reduced in the targeted area for the duration of the project. Related to this, there was a reduction in break and enters as well as theft of autos. Due to the project's success, EPS patrol divisions throughout Edmonton adopted aspects of the program and customized it to their respective areas.

SOCIAL DISORDER

Amongst concerns brought to the attention of the CSI team in South Division was social disorder in park areas, alleys, parking lots and businesses on the periphery of Whyte Avenue. The team concentrated their patrol activities in the area and monitored individuals known to police and those exhibiting suspicious behaviour. An increased police presence reduced incidents of theft, property damage, drug dealing and disruptive partying in the known areas.



REPORT A DRUG HOUSE

This valuable initiative was continued from 2005 due to the growing methamphetamine problems in South Division neighbourhoods. Through community meetings and the media, citizens were educated in drug house identification and encouraged to call an established 'Report A Drug House' phone line

Community response indicated a high level of satisfaction with the program and the EPS witnessed a decline in the number of calls for service in the areas immediately surrounding the closed drug houses. In South Division, 162 houses were made inactive.

West Division Highlights

DRUG HOUSES

Police attention is often devoted to older neighbourhoods experiencing changes in population demographics. These older areas often lack amenities and can become magnets for drug traffickers and property criminals. It takes time, persistence and community partnerships to remedy these situations.

West Division maintains a 'Top 10' list of drug trafficking houses monitored by the CSI team, patrol members, beat constables in conjunction with the Drug Section. Persistent attention to these 'hot spots' places pressure on criminals, eventually forcing them out of the neighbourhood. Drug houses in West Division under investigation resulted in the seizure of drugs and weapons followed by several occupant arrests.

COMMERCIAL VEHICLE THEFT

Commercial vehicle theft occurs in West Edmonton's industrial area partly due to the expansive and open nature of the large trucking, distribution and production facilities. Detection of stolen tractor trailer units and heavy equipment is difficult because once equipment is moved off a property it cannot easily be identified. To make detection even harder, organized crime groups store stolen equipment in rural areas where there is less of a police presence. From these obscure locations, these groups coordinate the movement of stolen property to locations within and outside the province.

In early 2006, West Division officers identified and shut down the activities of an organized crime group involved in commercial vehicle and equipment theft. Employing various means, including cultivating informants, surveillance, working with other police agencies, and executing search warrants, key members of this organized group were arrested. A search warrant was executed at an acreage home near Camrose leading to the recovery of trucks, quads, heavy machinery and oil field equipment valued at over \$450,000.

Investigators remained focused on this group and in April 2006 they executed another search warrant, this time in Strathcona County. Four persons were arrested and another \$450,000 in property was recovered.



Downtown Division Highlights

118 AVENUE / DERELICT HOUSING

Residents living north and south of the 118 Avenue corridor expressed concerns during the spring town hall meetings, hosted by Chief Mike Boyd, regarding the decline of their community and diminished quality of life due to crime and disorder issues. Community members felt unsafe in their neighbourhoods primarily due to prostitution, drug and gang activity, and resulting violence.

Criminal activities often revolve around drug houses. The CSI team, in collaboration with beat constables, the Drug Undercover Street Team (DUST), Derelict Housing Unit, Auto Theft Unit, Capital Health Authority, Alberta Gaming and Liquor Commission, and Edmonton Bylaw Enforcement proactively targeted 'hot spot' addresses through surveillance, source cultivation, and undercover operations for a period of six weeks. Together, they successfully shut down 40 known drug houses.



Empowering Citizens



North Division Highlights

In North Division, the CSI team served as an added resource and support to patrol members in addressing emerging crime trends and traffic concerns between June 30 and October 21, 2006. Teams were made up of one sergeant and six constables, generally working Thursday to Saturday evenings from 7 p.m. to midnight.

Some of the final outcomes included the recovery of stolen vehicles as well as rifles and handguns during traffic stops, numerous traffic summonses, arrests of persons wanted on outstanding criminal and non-criminal warrants, and various arrests for break and enters and other types of crime.

TACTICAL RESPONSE FOR AUTO THEFT PREVENTION

The Tactical Response for Auto Theft Prevention (TRAP) was implemented in June 2006 to reduce the high frequency of auto thefts in Edmonton. The goal was to reduce theft of autos within Edmonton by 20 per cent over a two-year period through public education, intervention with first-time offenders, and targeting of repeat offenders.

Members of the TRAP team coordinate data collection then identify major auto theft locations and primary offenders through analytical measures and covert surveillance. The TRAP team takes police involvement beyond the traditional limits of investigation and arrest by establishing liaisons with the Crown Prosecutor's office and Adult and Youth Probation. With these partners, TRAP ensures that comprehensive bail packages are presented upon the detention of offenders, a selected Crown Prosecutor is available for the main offender's bail hearing, the conditions placed on an offender's release are closely monitored, and that sentencing packages are presented to educate the judiciary.

The TRAP team also focuses on public awareness and education in an effort to proactively reduce the auto theft rate.

In the period June to December 2006, TRAP recovered 233 stolen vehicles valued at \$3,276,550.

METRO EDMONTON GANG UNIT

A goal of the EPS is to contribute to a significant reduction in drug and gang-related violence in Edmonton by developing focused and aggressive intervention and suppression strategies while continuing our collaborative partnerships that target innovative prevention initiatives.

The Metro Edmonton Gang Unit is a joint operation between the EPS and RCMP partially funded by Alberta Solicitor General and Public Security. It began as a pilot project in the fall of 2005 and was made official in 2006. The combined efforts of the two police services have shown to be an effective way to combat the growing issue of gang activity in Edmonton and its surrounding area. It removes jurisdictional boundaries between municipalities, allowing officers province-wide authority to pursue an investigation without jeopardizing time.

In 2006, the Metro Edmonton Gang Unit had a number of successes, including the seizure of 60.5 kilos of cocaine, 14 kilos of marijuana, more than 100 firearms, and over \$1 million in cash.

TRAFFIC - INTEGRATED CORRIDOR SAFETY PROGRAM

A partnership program between the EPS and the City of Edmonton's Transportation and Streets remained strong in 2006, with a focus on keeping Edmonton roadways safe. The EPS identified the top 25 collision locations in Edmonton and provided targeted enforcement aimed at reducing collisions,



especially fatal and serious injury collisions. These locations received increased traffic enforcement for speeding and impaired driving, red light violations, and failure to yield to pedestrians.

Based on 2006 data, the following are the top 25 high-collision locations within Edmonton:

RANK

LOCATION

23 Avenue / Gateway Boulevard	1
107 Avenue / 142 Street	2
23 Avenue / 91 Street	3
118 Avenue / Groat Road	4
87 Avenue / 170 Street	5
Yellowhead Trail / 149 Street	6
34 Avenue / 91 Street	7
137 Avenue / 127 Street	8
137 Avenue / 97 Street	9
137 Avenue / 113A Street	10
Mill Woods Road / 91 Street	11
23 Avenue / 111 Street	12
95 Avenue / 170 Street	13
Wayne Gretzky Drive / Fort Road	14
Yellowhead Trail / 127 Street	15
82 Avenue / 109 Street	16
137 Avenue / St. Albert Trail	17
51 Avenue / 111 Street	18
Whitemud Drive / Gateway Boulevard	19
Yellowhead Trail / 142 Street	20
23 Avenue / 50 Street	21
23 Avenue / Parsons Road	22
137 Avenue / 50 Street	23
118 Avenue / 101 Street	24
87 Avenue / 178 Street	25

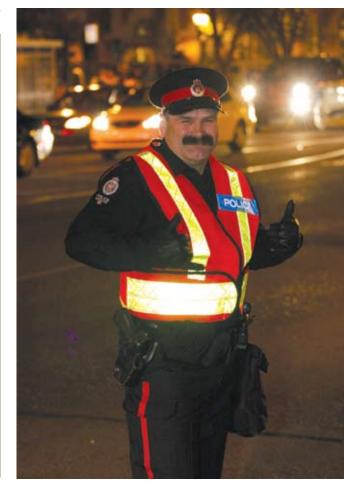
CURB THE DANGER

The EPS launched the Curb the Danger campaign to enlist the public's help in reporting suspected impaired drivers to police. The program was based on an Ontario initiative called Operation Lookout and, like its mentor, the goal of Curb the Danger was to bring the community and police together to reduce the number of impaired drivers, and send the message to offenders that more than just police are looking for them. The public was asked to call 9-1-1 and immediately report any sighting.

After Curb the Danger was launched on October 26, 2006, the EPS received 1,364 calls in the first three months from citizens reporting suspected impaired drivers. Police pulled over 430 drivers, resulting in 153 impaired charges and 12 24-hour suspensions. An additional 372 registered owners received letters in the mail indicating their driving habits were reported to police.

THE GUILT IS FOREVER

Throughout the summer of 2006, the areas around sporting and cultural events, ETS Park and Ride locations as well as bars and restaurants received extra police attention to deter impaired driving.



The Guilt is Forever (TGIF) campaign was designed to target social drinkers to remind them about making responsible choices around alcohol consumption and the consequences of drinking and driving. The goal was to educate the public that impaired driving enforcement is ongoing throughout the spring and summer months, and that the consequences are forever.

CHECKSTOP

Each year, EPS members spend numerous hours at Checkstop locations, speaking to thousands of motorists as they pass through. During the 2006 winter campaign, 4,851 vehicles were stopped, resulting in 276 impaired driving charges and 484 24-hour suspensions. Officers also executed 92 outstanding warrants, found 38 people who were driving while suspended, and laid 29 other criminal charges. Of those charged, 90 per cent were male.



CRIME STOPPERS UNIT

Crime Stoppers and the EPS continue to engage the public's support and assistance for information in an effort to solve criminal activity occurring within Edmonton. In 2006, Crime Stoppers received 1,974 anonymous tips – a nine per cent increase in tips over 2005. These tips resulted in 43 arrests, 36 files being cleared, 116 charges laid, and a total value of \$663,700 for recovered property and drugs seized.

The board of Crime Stoppers entered into a partnership with Global Edmonton in 2006 to begin producing timely re-enactments of criminal activities in the city, along with educational segments on how to prevent, reduce and report a crime.

SPOUSAL VIOLENCE INTERVENTION TEAMS

Spousal Violence Intervention Teams developed and implemented a 'vulnerable persons approach' to connect those people who are greatest risk for repeat victimization or increased violence to the appropriate helping resources. The new model expands upon traditional investigation, prevention and intervention methods to include a risk assessment tool used by officers in the Communications call centre. The new protocol enables those who evaluate calls to police to assess the level of risk necessitating a certain priority response.

In addition to determining the level of harm to victims and families reporting spousal violence, a new Family Violence Investigation Report was piloted in North Division. This new electronic reporting system was developed and implemented in partnership with Alberta Solicitor General and Public Security, Alberta Justice, as well as mental health and other police agencies in Alberta. It is made up of 19 critical risk factors that point to the escalation of violence. The goal is to implement the reporting system province-wide in 2007. The new risk assessment model aims to create offender accountability and decrease the number of calls made to police by providing better safety plans to victims.

REPORT-A-'JOHN' SIGNS TO WARD OFF PROSTITUTION

The EPS joined with community partners including the Prostitution Action and Awareness Foundation of Edmonton (PAAFE) and the City of Edmonton in an attempt to ward off prostitution in Edmonton's known problem areas.



Signs were posted at various locations known to have heavier prostitution-related traffic, giving citizens a number to call if they spot suspicious activity. Beat officers also handed out Report-a-'John' cards to citizens who live in the area and are concerned about ongoing prostitution problems in their neighbourhood. In 2006, 621 Report-a-'John' occurrences were collected.

In 2006, EPS Vice Section detectives arrested 268 men under Section 213 (Communication for the purpose of prostitution) and laid 372 prostitution-related charges. Seventeen youths under the age of 18 were apprehended under the Protection of Children Involved in Prostitution Act (PChIP).

The Prostitution Offender Program alternative measures program saw 248 offenders attend, while another 36 offenders did not qualify for the program.

The Personal Services Bylaw Joint Enforcement Project initiative has continued to be a success since its inception in 2005. Among those massage parlours, exotic entertainment establishments and escort agencies dealt with during the year, 60 summonses were issued for various licence infractions resulting in fines totaling \$80,100.

NORTHERN ALBERTA INTEGRATED CHILD EXPLOITATION TEAM

In 2006, Northern Alberta Integrated Child Exploitation detectives began to unravel a network of individuals around the world who were actively involved in creating and/or distributing child pornography images and video through the Internet. During the course of this investigation, it was believed a number of the suspects were in fact molesting children and taking pictures and video of molestations to share with others on the Internet.

Throughout the investigation, Edmonton detectives linked with officers across Canada, the United Kingdom, the United States, and other European countries. Over the course of several weeks, the international exercise produced more than 60 arrests in Canada, the United States, Great Britain, Europe and Australia, and resulted in more than 20 children being rescued from situations in which they were being sexually exploited.

One of the suspects involved in distributing child pornography was identified as living in Edmonton. A search warrant was executed and Carl Treleaven, a significant and high-level suspect, was arrested and charged on January 26, 2006. Carl Treleaven, 49, was charged and pleaded guilty to distributing child pornography. In 2006, the Northern Alberta Integrated Child Exploitation Team investigated 310 files.

GUN AMNESTY

Edmontonians were encouraged to safely hand over their unwanted, unregistered, registered, licensed and unlicensed weapons and ammunition to the EPS throughout October. In cooperation with Alberta Solicitor General and Public Security and Alberta Justice and Attorney General, the program gave residents who possess weapons the opportunity to safely turn them over to police without facing criminal charges for possessing unregistered and unlicensed weapons.

During the month-long amnesty, the EPS picked up 72 handguns, 405 long guns, 223 shotguns and over 15,000 rounds of ammunition. Edmontonians were also encouraged to turn over any unwanted replicas/imitations or pellet guns that could potentially be used to commit a crime. As a result, 23 air guns, 45 pellet guns, six starter pistols and one flare gun were also removed from circulation.

FRAUD – RECOGNIZE IT. REPORT IT. STOP IT.

In March, the EPS participated in Fraud Awareness Month, a province-wide program involving various law enforcement agencies and government services throughout Alberta, as well as the private sector.

Working closely with the Fraud Prevention Forum of Canada, the goal of Fraud Awareness Month was to educate Albertans on how to recognize it, report it and stop it. The program informed consumers and businesses on how they can protect themselves from various forms of fraud, including identity theft, debit and credit card fraud, telemarketing scams and Internet fraud.

Throughout the month of March, the participating agencies and businesses were encouraged to engage and educate their customers and employees through various EPS community presentations, interviews, media events and print articles.

As a result of Fraud Awareness Month, traffic to the fraud prevention website at Heads-up.ca increased by almost 70 per cent in March.





CRIMINAL FLIGHT POLICY

As an accredited law enforcement agency, the EPS regularly conducts an analysis of its practices to identify patterns or trends to indicate policy modifications. In 2006, the EPS implemented a revised criminal flight policy to increase both officer and public safety. Based on extensive research, the EPS identified industry leading practices in pursuit prevention, policy and training. As part of the extensive overview of the policies governing the EPS response to criminal flight, both internal and public consultations were conducted to encourage discussion and response.

It is the policy of the EPS "to respond to criminal flight when all other alternatives are unavailable or unsatisfactory, and that should a criminal flight response be initiated, the primary consideration shall be public safety."

The revised policy includes the following components and considerations: public safety; training; alternative tactics and strategies; clear guidelines; supervisory control and monitoring; and, mandatory reporting, investigation and evaluation of every criminal flight incident.



VOLUNTEERS MAKE A DIFFERENCE

The EPS is proud to work alongside community volunteers who help to prevent and report crime, assist victims of crime, and provide safety resources to the community.

It is recognized that a safe community is created and maintained through citizens who take ownership of their neighbourhood. Through their dedication and involvement, streets are safe places to stroll and parks are refuges for children to play. Those who have been victimized are assured that there are people who care and are provided resources to help them through their difficult experience. In EPS police stations, volunteers offer their services to the public and assist police to ensure each visit by a citizen is handled efficiently and is as positive as possible.

In 2006, 558 EPS volunteers contributed over 54,000 hours of service.

The EPS also has access to a diverse pool of over 15,000 dedicated community members who volunteer behind the scenes from reporting drug houses and drunk drivers to providing meals and assistance during extensive operations such as search and rescue activities and other unexpected events that require additional community resources.

Throughout Edmonton, the volunteers with Neighbourhood Watch and Safe Parent keep a watchful eye on their neighbourhoods. Over 30 citizen patrol groups walk or drive around neighbourhoods providing an additional layer of protection.

The combined efforts of EPS volunteers and those groups we partner with have assisted police during search and rescue operations, the Stanley Cup playoffs, and community events such as Canada Day celebrations, Capital EX and Heritage Days.



PUBLIC SAFETY COMPLIANCE TEAM

The EPS partnered with Fire Rescue Services, the City's Licensing Branch, and Alberta Gaming and Liquor Commission in the development of a Public Safety Compliance Team, which falls under the City of Edmonton's Responsible Hospitality Edmonton initiative. Th team forms a multi-agency approach to working with licensed establishments in the hospitality industry to ensure all regulatory standards are being met. There is increased pressure on citywide licensed businesses as well as regulatory bodies and enforcement agencies to ensure the safety of patrons – inside bars, nightclubs and drinking establishments and on their surrounding sidewalks and streets.

The majority of bars and nightclubs in Edmonton follow the rules, create positive and safe environments for their patrons, and contribute to a top quality hospitality industry in Edmonton. The Public Safety Compliance Team focuses its efforts on the small percentage of licensed businesses causing the majority of the issues by violating the regulatory codes.

To support these efforts, the Public Safety Compliance Team began reviewing the Municipal Licensing Bylaw passed in other jurisdictions to examine best practices and the types of operating conditions that can be placed on licensed establishments when the need arises.

MAYOR, CHIEF OF POLICE AND THE COMMUNITY SAY "ENOUGH IS ENOUGH" ON STREET VIOLENCE

Mayor Stephen Mandel and Police Chief Mike Boyd teamed up with Edmonton media outlets, the Edmonton Oilers, Edmonton Eskimos, bar owners and youth to deliver a strong message about street violence to the entire community in 2006.

As a first step, Chief Boyd encouraged media managers to get involved in spreading an anti-violence message throughout the city. In response, CTV (CFRN Edmonton) took the lead in developing a public service message that was played on all television and radio stations as well as shared through print ads. This was the first time in history that the majority of Edmonton's media organizations came together to support a community cause with one unified voice.

The message encouraged parents to talk to their kids while empowering young people to think about making the right choices in difficult situations, and having the courage to challenge what is wrong.



CONTRACT OF THE DISTANCE DISTANCE IN THE COMMUNITY'S Changing needs

Customer Service

Quality customer service, collaboration, and ongoing dialogue serve as the foundation for effective community policing. Organizationally, the EPS strives to continually enhance customer service, both externally and internally. As well, police officers have a desire to get back to the basics and provide citizens with the type of policing they deserve and expect – performance that is honourable, competent and fair in the process of helping the helpless, maintaining order and keeping the peace.

AFFRM dialogue COURAGEOUS understand Responsive



NEW DISPATCH GUIDELINES IN PLACE

The EPS has a duty to both the public and its own members to respond to high priority calls in a timely fashion. In May 2006, new dispatch guidelines came into effect with the intent to improve high priority response times throughout the city.

Staff in Communications Section use uniform dispatch guidelines to respond to calls using priority level assignments and call management strategies. As events requiring police response are entered for dispatch, they are assigned a priority based on the level of emergency.

In 2006, the median response time of officers arriving at Priority One calls was within 5.6 minutes. Priority One calls are defined as "High Priority in Progress - Person at Risk" where an immediate police response will likely prevent or reduce further harm to a person.

In 2006, the total incoming calls to police went up by 11 per cent to 594,848 from 533,519 in 2005. Of those, 541,566 were non-emergency calls while 53,282 were 9-1-1 calls to police. Police calls dispatched as a Priority One totalled 18,000.



VERBAL JUDO

The EPS Training Branch created a new mandatory training program, which involves 'tactical communication' or a de-escalation technique that helps street-level patrol members circumvent physical confrontations before they occur. The EPS believes by embracing the concepts and practices endorsed in Verbal Judo training, it will equip its members with the skills to verbally de-escalate and effectively manage perilous situations.

The current Verbal Judo program was initiated in 2006 with recruit classes and in-service members. The goal is to also provide Verbal Judo training to all commissionaires and non-sworn members working in specialized areas of the Service.

COMMUNITY STATIONS

Community stations provide a vital link between the EPS and the community. One of the primary purposes of a community station is to allow for the convenient reporting of non-emergency calls. The types of occurrences most frequently reported at these stations include thefts, mischief, motor vehicle collisions, lost and found property, and minor assaults.

Opening of Southwest **Community Station**

In July, the EPS officially opened the doors to the Southwest Community Station and welcomed the public for an open house and tours of the facility. The former South Division Station was closed last April to undergo renovations. Once work was completed, the building was re-opened as the new Southwest Community Station, providing a strong police presence in the southwest business community and offering the public another reporting location.

South Edmonton is a dynamic region of this city and accounts for 40 per cent of Edmonton's population. Plans began in 2006 to create two separate divisions in south Edmonton in order to provide equitable policing to the growing population.

Closure of Norwood Community Station

The Norwood Community Station was situated in one of the city's oldest neighbourhoods. While this area consistently demonstrated a high level of need for police attention, the station itself was under-utilized and had very little community involvement. This may have been due to a combination of factors, including a location that provided low visibility, limited accessible parking, and was in close proximity to the other two downtown community police stations. In 2006, the EPS transferred staff out of the Norwood Community Station and converted the location into a beat office. EPS members who previously worked in this station were reassigned to areas of greater need, including traffic enforcement and assisting with follow-up investigations.

BEAT CONSTABLES

Neighbourhood Foot Patrol members, also known as beat constables, are a part of the EPS's street presence. Assigned to a specific neighbourhood or 'beat', these uniformed members are able to build relationships with area residents, business owners and visitors

prevention. Patrolling either on foot or by bicycle, beat constables get to know many of the individuals on their beat by name. By becoming part of the community they serve, beat constables work with community members to develop innovative and effective neighbourhoods they patrol.

solvers and remain committed to addressing problems in their areas through innovative and creative collaborations, and through the use of traditional policing involving enforcement, investigating and solving crime, and directed patrols based on hot-spot intelligence.

In 2006, the EPS evolved the beat program to deliver police services in the areas of greatest chart' for beat constables was implemented in Communications Section allowing the teams to focus on issues afflicting the communities they serve, rather than acting as first responders to calls for service outside their respective areas.

PATROL RESPONSE MULTIPLIER PROGRAM

In 2006, the EPS implemented a Patrol Response Multiplier program that saw administrative constables and newly promoted sergeants and detectives (in non-frontline positions) commit to three 10-hour shifts over an 11-week summer period - a time when there is increased tourism, warmer temperatures and greater activity in our communities and on the streets of Edmonton. The program resulted in at their peak.

The reasons driving the Patrol Response Multiplier program and the addition of up to eight two-member patrol cars during the peak summer hours were:



an increase in public confidence and professionalism; increased organizational readiness ; decreased overtime costs; and,

- reduction of crime.

At the conclusion of the program, 108

SAFETY FAIRS

The EPS hosted a Police Expo and Summer Safety Fair in the community of Britannia/ Youngstown in June 2006.

The primary purpose of this free, familypolicing and promote the importance of community involvement in the creation of safe and caring communities. The fair served as an engaging opportunity for West Division members to meet their neighbours while highlighting some of the community crime prevention initiatives undertaken by the EPS

MEN'S ALTERNATIVE **TEMPORARY HOUSING AND SUPPORTS**

The EPS partnered with several community agencies to launch the Men's Alternative Temporary Housing and Supports (MATHS) program, which provides a chance for men involved in domestic violence to receive instead of returning to the home, and Edmonton John Howard Society, Aboriginal Counselling Services Association of Alberta, the University of Calgary's Faculty of Social Work, the City of Edmonton's Community Services Department, Edmonton Family Violence Treatment, Education, and Research Centre - 'Changing Ways' Program, Edmonton YMCA, and the EPS.

emotional support, de-escalation, suicide prevention, and stress management. MATHS is a proactive approach that increases the safety of family violence victims and decreases the risk that the person will re-offend.





how business is done

Improve Effectiveness, Efficiency and Innovation in Business Processes

The EPS is committed to policing in a manner that is state of the art and supported by science. Throughout the Service, leaders encourage creativity, innovation, exploring new ways of working, and implementing better business processes to increase cooperation between areas within the EPS.

In 2006, numerous internal practices were identified where the EPS could improve 'how we do busines' by implementing more efficient processes and technological solutions to allow members to spend more time in the community.

STRATEGIC continuity Innovation partnership focus Stewardship



RISK MANAGEMENT

The police face a myriad of risks ranging from the trivial to the catastrophic. In order to traverse this landscape of risks, the EPS recognizes the value of an integrated risk management framework. Through a process of identifying risks, analyzing their probability and impact on the organization's objectives, then identifying possible responses, implementing the most appropriate response, and monitoring the results, the EPS can employ proactive risk management efforts rather than simply reactive incident responses.

Work continued in 2006 around the development and implementation of ar

integrated risk management model. The EPS began to integrate its current risk management efforts with an organizational view of risk. It also aligned practices with the comprehensive Enterprise Risk Management approach implemented by the City of Edmonton.

EDMONTON POLICE REPORTING AND OCCURRENCE SYSTEM (EPROS)

The Edmonton Police Reporting and Occurrence System (EPROS) is a single electronic reporting and records management program that integrates all aspects of police reporting, recording, tracking, searching, task managing, and filing into one application.

The new system provides the ability to simultaneously conduct searches for information contained in internal and external databases, including the Canadian Police Information Centre (CPIC). EPROS also offers integrated mobile reporting that allows police officers to prepare reports and update data at mobile workstations, like those in police vehicles, and provides investigative information that shows links between people, places, things, and occurrences.

In the past, information was previously sorted and tracked by each individual occurrence, making it difficult to link or find associations between people, addresses, vehicles and property. These associations can now be easily detected using the new application, which will result in a more comprehensive investigative analysis of cases and crime trends within Edmonton.

Overall, EPROS will better position the EPS for intelligence-led policing by providing the ability to capture and access all police-related records in the most effective manner possible. The system is widely accepted by police agencies in Great Britain, numerous municipal police agencies in Canada, the Ontario Provincial Police, and the RCMP.



INFORMATICS -DECENTRALIZATION

The Decentralization Project moved identified Quality Assurance Unit (QAU) resources, currently located in Headquarters, into the patrol divisions. This project moved 11 data entry positions and eight classifier positions closer to the occurrence report sources in the patrol divisions to increase data entry efficiencies, decrease the time to access occurrence information in EPROS, and decrease data entry errors. The project significantly reduced the time it takes to process occurrence reports, collisions, and member-written traffic tickets into EPROS.

DRUG TREATMENT COURT

The Canadian Department of Justice provided funding to establish a Drug Treatment Court in Edmonton. This collaborative process included the judiciary, the federal and provincial crown prosecutors, court services, Alberta Solicitor General and Public Security, AADAC, the EPS, and numerous community organizations. As a



member of the planning and implementation group, the EPS provided recommendations on eligibility criteria to determine who could participate in this alternative program.

Drug Treatment Court is an intensive, courtmonitored alternative to incarceration. Participants follow a structured program of treatment, drug testing and community service support to reduce their dependence on illegal drugs. By helping non-violent offenders overcome their addictions and improve their social stability, the program reduces the criminal behaviour associated with substance abuse. Drug Treatment Court staff also work with community partners to address participants other needs, such as safe housing, stable employment and job training.

Referrals to Drug Treatment Court come from a variety of sources including self-referrals, lawyers, social workers, probation officers and EPS officers. To ensure referrals are appropriate and meet strict eligibility requirements, the EPS Drug Unit staff sergeant conducts comprehensive background checks before recommendations are put forward.

PROJECT PASCAL

In 2006, the EPS launched Project Pascal, a drug strategy initiative intended to study the association between alcohol, drugs and crime in Edmonton. Project Pascal involves collecting data regarding substance use by suspects, accused persons and complainants when an incident is reported and an investigation ensues.

Initially launched as a pilot project with the Robbery Section in 2006, results demonstrated a significant relationship between drugs, alcohol and crime in Edmonton. It was established that drugs and alcohol were a factor in 85 per cent of robberies, and more than one type of drug was a factor in 13 per cent of robberies. Cocaine was the most prevalent drug, involved in 70 per cent of occurrences, while methamphetamines were a factor in 17 per cent of occurrences. Further findings demonstrated that an increase in the numbers of drug types along with an increase in the street value of drugs predicted a higher number of robberies.

Project Pascal, funded by Health Canada Drug Strategy Community Initiatives, will commence Service-wide beginning in 2007. Information collected will determine which drug types are associated with different crime types, and if drug types can predict the category of crime committed. This information will be valuable in developing prevention and education programs by law enforcement agencies, correctional organizations and health authorities.

SOURCE MANAGEMENT

In 2006, the Source Management Unit within the EPS prepared a comprehensive new policy and source manual addressing the risk and liability concerns of the EPS as it relates to the responsibilities in handling/managing of confidential sources. Sources, also known as informants, are those individuals who can provide the police with information leading to the arrest and prosecution of criminals.



The new policies were developed following extensive research including examining best practices of other law enforcement agencies across Canada and Great Britain. The new practices and protocols will help protect both the risk and liability of the EPS while protecting the sources' identity from public disclosure.

THREAT ASSESSMENT UNIT

The mandate of the Threat Assessment Unit is to assess incidents of threats, harassment, stalking, penetration of organized crime into organizations, and other situations that may directly affect the EPS, its members, and criminal justice partners. It is part of due diligence to ensure the safety of all personnel connected to the EPS, and assist other law enforcement agencies who request assistance in this regard. The unit continually evaluates any threat assessment investigation until the threat has been addressed.

The Threat Assessment Unit also investigates matters that compromise the EPS, or have the potential to compromise the EPS. In 2006, the EPS experienced 36 threat complaints, an increase from 28 investigated in 2005. These types of investigations are very intense and time consuming to ensure that the safety and well-being of members is attended to in a timely and appropriate manner.

USE OF FORCE POLICY

Across the country, less than two per cent of 'police and public' encounters involve use of force. Defined as the amount of force required by police to compel compliance by an unwilling subject, use of force by police typically occurs when a subject is resisting arrest and/or poses a threat to themselves or others.

Section 25 of the Criminal Code authorizes the use of necessary force, provided the officer's assessment is based on reasonable grounds. Officers are trained to use force progressively along a continuum and follow a policy which requires the use of the least amount of force necessary to accomplish their goals.

An officer must constantly assess the risks presented by a situation, decide on a plan of action, and then act knowing that the use of force applied will be measured against what a reasonable and prudent officer would do in similar circumstances. It is important to note that there is no specific formula that governs an officer's actions in particular situations. This is because every situation presents unique circumstances, such as environmental factors, officer capabilities and subject abilities. For this reason, an officer is required to assess the situation and determine the appropriate response based on the totality of the circumstances.

In 2006, the EPS enhanced its guidelines and policies to assist police officers in understanding the options that are reasonable and lawfully authorized, pursuant to the Criminal Code of Canada, in a variety of different circumstances.





FLEET MANAGEMENT

The Fleet Management section, responsible for purchasing, operating, servicing and disposing of EPS vehicles, conducted an internal audit to ensure the sourcing of its fleet and its operating practices supported the work of the Service in an effective and efficient manner. The unit reviewed its mix of vehicles and determined if resources were allocated appropriately. Fleet Management also examined the use of visible markings on vehicles from an officer safety perspective, examined parking issues, and ensured financial and maintenance records were up to date on all vehicles.

It was found:

- the current vehicle assignments are appropriate for the different areas of the service;
- vehicle markings are effective from an officer safety standpoint;

unmarked vehicles should not have additional graphics added in order to keep them from being readily identified, but would benefit from the addition of high-intensity LED lighting bars inside the vehicle when required to be turned on; and,

 adequate financial and maintenance records are available on all EPS vehicles and can be accessed through electronic resources or paper file records.

FACILITIES

Facilities Management Section provides management assistance to senior managers and administrative staff to effectively and efficiently plan, manage, operate and construct the facility assets of the EPS by ensuring compliance with Provincial Occupational Health and Safety Codes and amendments, accreditation requirements, enhanced employee wellness, and sustainability of infrastructure.

The following facility projects were completed in 2006:

- Vallevand Kennels Installation of air conditioning in the canine area.
- Southwest Community Station -Refurbishment of the facility including infrastructure upgrades.
- Internal Affairs Renovations to accommodate additional staff in expanded office space.
- North Division Expansion of the female locker room.
- West Division Engineering assessment identifying options to relocate existing weight room.
- Police Headquarters:
- Upgrade of the fire alarm system to provide for the hearing and seeing impaired;
- Replacement of the existing uninterruptible power supply system, which provides back-up power to our critical systems;
- Installation of the front, new larger capacity generator to eventually replace the existing two older, lower capacity emergency generators; and,
- Engineering assessment of the heating, ventilation and air conditioning systems.
- William Nixon Memorial Training Centre: Installation of sound abatement material on the walls in the range areas to assist in reducing the sound levels in the shooting areas.
- Data Retention Centre: Relocation to a newer and larger area reducing the risk of damage to files caused by older facility equipment.



AN FIGAGED

WORKFORGE

committed, motivated and willing to go the extra mile

Enhance Professionalism

The EPS is proud to have an engaged workforce that is committed, motivated and willing to go the extra mile in all areas of business. As a leading policing organization, the EPS is focused on cultivating an internal culture and environment around openness and accountability. We strive to work creatively and passionately towards common goals, build trust amongst our members and with the community, demonstrate pride in all we do, and encourage a cooperative spirit. Our employees dedicate themselves to do the right things for the right reasons in service to our communities.

STRON G recognition diversity *Leadership Leadership* Inspiring



PROFESSIONALISM

Police officers have a responsibility to meet the high expectations of the public in both their personal and professional conduct, displaying ethical behaviour in everything they do. In recent years, police organizations have increasingly focused efforts on defining, communicating and enforcing clear standards for professional conduct and ethical behaviour. This is further accentuated by the trend toward greater public scrutiny of police activity and greater expectations for police transparency and accountability.



Addressing and evaluating professionalism within the EPS continues to be a priority. Efforts in 2006 focused on defining and enforcing standards to guide the practices and behaviours of all personnel. The EPS began integrating ethics into all aspects of recruit training and in-service training for all its members. Incorporating ethics as a mandatory learning objective in all lesson plans was designed to equip personnel with the tools necessary to identify, analyze and correctly respond to any ethical dilemma.

Policing requires technical expertise and competence, but it also means making difficult decisions in trying times. Members serve and protect while honouring human dignity in the preservation of the law and the justice system. Principled policing distinguishes members as professionals and demonstrates accountability to the public, the law enforcement community, to themselves and to their families.

PERFORMANCE MANAGEMENT

The EPS is committed to the ongoing professional development of its employees. All sworn and non-sworn members are encouraged to pursue developmental opportunities including post-secondary education funded in part by the EPS. Authorized programs include certificate, diploma, degree or graduate degree programs at recognized post-secondary institutions. Employees who take on these commitments dedicate themselves personally and professionally to furthering their education, largely on their own time. This advanced education benefits the EPS and in turn improves our service to the community.

The Performance Management program was originally created to encourage life-long learning and ongoing professional development of the members of the EPS. It addresses the need for a heightened level of professionalism and an understanding of the complex issues that face society and the residents of Edmonton in particular.

In 2006, two EPS employees graduated from certificate programs through the University of Alberta Faculty of Extension and Mount Royal College. Nine employees graduated from the Bachelor of Professional Arts Degree program through Athabasca University. As well, one graduated with a Bachelor of Management Degree from the University of Lethbridge. Doctorates were achieved by two employees for their studies through the University of Alberta and California Coast University. Several other members within the organization are continuing their education and will be graduating from various other programs in upcoming years. Those who complete such programs are awarded annually with the Chief's Award for Educational Achievement.

RECRUITING UNIT

The recruiting landscape has shifted dramatically for police services across Canada. Traditionally the policing community experienced the luxury of having a large applicant pool to select the 'best and the brightest', whereas now the environment is far more competitive. Faced with a shortfall of individuals interested in pursuing a policing career, competition with other industry sectors in a strong economy and a shift in demographics to an aging workforce, recruiting and succession planning has never been more important.



The strategic focus of the EPS Recruiting Unit is critical in this competitive marketplace to meet the needs of today and effectively plan for the future. The EPS is committed to developing a diverse, inclusive, bias-free and non-discriminatory police service. Therefore, the Recruiting Unit employs recruitment strategies to attract individuals who represent our city's cultural mosaic and reflect the community it serves.

Recruiting efforts took our officers across Canada in 2006 to reach diverse audiences. Face-to-face communication remained the most effective means to cultivate interest in a policing career. Individuals were further directed to the EPS recruiting website for detailed information on the recruiting process. In 2006, the EPS experienced an average of 50,000 hits per month and welcomed online visitors from over 43 countries. In 2006, 120 new recruits were hired.

The Recruiting Unit was also the first police agency in Canada to be awarded with a 'Provincial Nominee Program' status. This initiative is run by the provincial government in conjunction with employers to facilitate a fast-tracking process for foreign workers to enter into the province. Thus far, the EPS has hired recruits from the United Kingdom, China, Scotland, Ireland and Austria.

In Edmonton, the Recruiting Unit members continually reach out to university and college students and offered student placements and a one-week "View of Blue" police camp. Students are introduced to a policing career and are able to gain hands-on experience as a recruit.

A mentoring program is also offered to assist and prepare applicants for the rigorous exams, fitness testing, and interviewing process. The goal is to support quality candidates in pursuit of a policing career.

WILLIAM GRIESBACH TRAINING CENTRE OPENS

The William Griesbach Training Centre opened in January 2006 to accommodate the growing needs of the Recruit Training Unit. The new training facility has the capacity to manage multiple or overlapping recruit classes.

The 34,000-square-foot facility, once home to the Canadian military, consists of two classrooms, a lunch area, gymnasium, weight training room, locker rooms for instructors and recruits, six offices, an open area office and other storage areas.

ONLINE INFORMATION AND LEARNING (OIL) SYSTEM

Finding time to train and update skills is one of the most difficult tasks police officers face. The new EPS Online Information and Learning (OIL) system is designed to provide members with 24-7 access to timely and informative resources designed specifically for the EPS, including interactive courses, policy updates, performance support, recertification training and testing, and access to personal training histories.

This new online system ensures more courses are available to all members. It is a convenient way to enhance member knowledge, improve skills using the latest technology, shorten learning times, allow review whenever work requires it, and accommodate any work schedule.



BEYOND THE BADGE

part of Edmonton's giving spirit

Volunteer Involvement

EPS employees share a deep respect for individuals and for the communities in which we live and work. Sworn and civilian members strengthen the bond with our communities by getting involved through volunteerism. Volunteer efforts become very personal as members connect with a cause they believe in and lend a helping hand. Their efforts stem from a sense of empathy and caring. Supporting our communities and ultimately effecting immediate and positive change inspires our employees and reinforces the importance of joining together.

The following pages include a few examples of how employees volunteered time and talent in support of various organizations and events, thus further building a caring community.

CARING hope volunteerism compassion Selfess



HABITAT FOR HUMANITY 'WOMEN'S BUILD'

This summer, women of the EPS spent a full day volunteering their time to build a Habitat for Humanity home. The group framed the top floor of two duplexes, installed windows, and built stairs. By the end of the working day, all felt a tremendous sense of accomplishment, camaraderie and goodwill for the future recipients of the homes.



'FREE THE FUZZ' FOR SPECIAL OLYMPICS

The 'Free the Fuzz' fundraiser for Special Olympics generated over \$47,000 due to the efforts of three law enforcement officers who made their home on the rooftop of the westend Wal-Mart store for an entire weekend.

Back L-R: Clair Seyler, Shirley Nowicki, Michelle Rose, Cindy Selinski, Cst. Janice Forcade, Lisa Jimmo, Caitlin Jimmo, Det. Cathy Oakden, Cst. Eleanor Innes, Karen McDonnell, Carol Wagar **Front L-R:** Joanne Graham, Abby Kerr, Bev Atkey, Margo Boyd, S/Sgt. Teri Uhryn, Sgt. Sharon Bach, Sgt. Geri Kerr (an RCMP member who joined the group from Fort McMurray) Cst. Todd Lorenz, Cst. Olena Fedorovich and Sheriff JJ Maulder are being lowered from the Wal-Mart roof following a 56-hour camp-out.

IRONCOPS FOR CANCER RAISE THE BAR IN 2006

In August 2006, EPS members completed Ironman in Penticton, BC with the Cops for Cancer team. The Ironman consists of a 3.8 km swim, 180 km bike and 42 km run. The Edmonton IronCops for Cancer team (consisting of 80 members including sworn and civilian staff) raised over \$800,000 for the Canadian Cancer Society. Collectively, all IronCops for Cancer teams across Canada raised \$1.3 million.



Back L-R: Det. Tom Bell, Cst. Derek MacIntyre, Sgt. Tom Pallas, Supt. Dwayne Gibbs, Cst. Don Kightley, Det. Dave Christoffel, Sgt. James McDonald, S/Sgt. Gary Goulet **Front L-R:** Blake MacEachern (Retired), S/Sgt. Kerry Nisbet, Cst. Niki Pallas, Cst. Lisa Simonson, Cst. Derek Simonson, Cst. Cam Hawrish

COPS & LOBSTERS

Red Lobster and the Edmonton Police Service have been partnering for the past 12 years to raise money for Special Olympics Alberta. In 2006, over \$31,000 was raised. *West Division Members serve up some charm for Special Olympics.*

STOLLERY CHILDREN'S HOSPITAL

On August 10, EPS members participated in Miracle Treat Day, with proceeds benefiting the Children's Miracle Network. Members volunteered as 'celebrity servers' to raise funds for the Stollery Children's Hospital.

Cst. Brian Parker gets a lesson in making ice cream treats from Manager Colleen Olson at the Clairview Dairy Queen during Miracle Treat Day for the Stollery Children's Hospital.



Employees within the EPS Information Technology Branch shared the spirit of Christmas with the Grade One class at Norwood Elementary School. The group wanted to make a difference in the community and took it upon themselves to buy gifts for each student, and books and videos for the classroom. Employees remain committed to these students and have plans to help them every year.

MUSTARD SEED CHURCH

Employees throughout the EPS raised funds and collected donations for the Mustard Seed Church located in Edmonton's inner city. In addition to charity book sales, clothing, food hampers, blankets, toiletries and other necessities were collected in an effort to ease the lives of those less fortunate.



THE COMMUNITY CELEBRATES OUR MEMBERS

Above and Beyond

The EPS continues to be recognized as a leader in best practices and innovation amongst the international law enforcement community. We take great pride in the reputation we have achieved through the dedication, creativity and commitment of our membership to reach beyond. Throughout 2006, the EPS and many of its members were recognized and awarded for their contributions, successes and innovations. The stories on the following pages are just a few examples.

HUML Y merit **Celebrate** *Recognition* **Recognition Recognition Celebrate Appreciate Appreciate**





AIR-1 on patrol over Edmonton

FLIGHT OPERATIONS UNIT **RECOGNIZED AS GLOBAL** FLEET LEADER

Normand Chevrier of Eurocopter Canada presented Chief Mike Boyd with an award to recognize the Edmonton Police Service Flight Operations Unit as a global leader in safe flight operation of the EC-120 (better known as AIR-1).

AIR-1 safely logged more flight hours than any other EC-120 in the world. Edmonton's use of the EC-120 has proven the airframe's effectiveness, and has led to it being adopted by several other police organizations including Calgary and Vancouver.

While presenting the award, Chevrier called attention to the fact that AIR-1 has logged more than double the number of flight hours than a similar commercial helicopter would.

More importantly, AIR-1 logged this flight time with an impeccable safety record. Since its launch in early 2001, AIR-1 has logged over 6.000 hours.

MEMBERS AWARDED WITH **ORDER OF MERIT**

Inspector John Ratcliff and Inspector Dan Jones both received the Order of Merit of the Police Force by Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada, at Rideau Hall in Ottawa in 2006.

The Order of Merit was created in October 2000 to recognize the exceptional service of police officers who have contributed to their



Inspector Dan Jones and Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada.

Inspector John Ratcliff and Her Excellency the Right Honourable Michaëlle Jean, Governor General of Canada.

community beyond its protection. Inspector John Ratcliff was honoured for his extensive volunteer work in the inner-city community. Inspector Dan Jones was honoured for his work with the Beslan Children's Fund and for his work in Kosovo as part of the EPS's International Peacekeeping Initiative.

HATE CRIME UNIT **RECOGNIZED WITH** INTERNATIONAL AWARD

address hate crime rather than a traditional reactive approach in which crimes were independently investigated. It is grounded in careful research about hate crime incidents as well as establishing outreach and trust with the groups most frequently targeted. Central to this approach is the work of designated liaison officers who work directly with identified groups within the diverse communities of Edmonton.

KIWANIS 'TOP COP' AWARD

Constable Kim Houle was awarded this year's Kiwanis 'Top Cop', making her the first female recipient in the award's 31-year history. The Kiwanis Club recognized Cst. Houle for her dedication and volunteer commitment to mentoring and coaching the Harry Ainlay Titans Cheer Team over the past nine years in a volunteer capacity.

Police Service Dog (PSD) Cora earned 2nd place in Tracking, while Constable Trevor Dzioba and PSD Duke earned 4th place in Tracking, 4th place in Obedience, 3rd place in Agility, and 2nd place in Evidence Search. Based on their performance, Constable Dzioba and PSD Duke also placed third overall for the competition.



Constable Trevor Darren Smith and PSD Cora

Constable Trevor Dzioba and PSD Duke



Constable Robinder Gill and Constable Dave Huggins, are congratulated by Chief Mike Boyd.

In 2006, the EPS was recognized for excellence in civil rights by the International Association of Chiefs of Police (IACP) for the EPS Community Liaison Officer Partnership Model.

The EPS model is an excellent example of community-based policing, a philosophy that is essential for the protection of the community, preventing crime, and building partnerships. Through this model, the EPS created solid partnerships with the Aboriginal, Black, Indo-Canadian, Muslim, Jewish, and the Lesbian, Gay, Bisexual, Transgender, Two-Spirited and Queer communities.

The program, which is administered by the EPS Hate Crime Unit. stems from insights of patrol officers working the streets. The model reflects the realization that a concerted effort was needed to

She dedicates a minimum of six hours each week throughout the seven-month cheerleading season. In the off-season, she runs training camps for students, speaks at cheer conferences, and prepares for the upcoming season. During her tenure as head coach, the cheer team has experienced a number of successes locally, provincially, nationally and internationally.

Constable Houle inspires others by example, encourages young people to reach higher, and empowers them to be the best they can be.

EPS DOG TEAMS AT **CANINE TRIALS**

The EPS participated in the annual Canadian Police Canine Trials held in Saanich, B.C. in September 2006. Constable Darren Smith and Chief Mike Boyd congratulates

2006 DARE OFFICER OF THE YEAR AWARD

This award is presented annually to an EPS officer who best exemplifies commitment, leadership, and education for students through the Drug Abuse Resistance and Education (DARE) program in Edmonton. Constable Howie Long taught classes in several schools every year since becoming a DARE officer in 2001. He participated and assisted in the Annual DARE Fun Run and the DARE Golf Tournament. He accomplished these feats with a



positive outlook that impacted both his students and his co-workers. Cst. Long retired in 2006 after 38 years of service with the EPS, the last five of which included volunteering with DARE. He continues to volunteer for DARE.

CONSTABLE WAYDE PEACHMAN RECEIVES ANNUAL DEMPSEY CUSTOMER SERVICE AWARD



Chief Mike Boyd and Kathy Dempsey present Cst. Wayde Peachman with the Annual Dempsey Customer Service Award for 2006.

Constable Wayde Peachman, was awarded with the Annual Dempsey Customer Service Award in 2006. This award was created in honour of Constable Jim Dempsey, to recognize members who 'go the extra mile' by performing their duties in a positive manner and who go beyond what is normally expected.

Constable Peachman responded to a call for service to a home of an individual who made regular unfounded complaints against police. The man's apartment suite had been broken into and a computer and stereo had been taken. Cst. Peachman recognized the importance of the items to this man and brought him a replacement stereo the following day (one of his own stereos from home).

While this may seem like a small gesture, it sums up the very reason that many people join the EPS: to do the right thing and make a difference in the lives of others. This selfless act is typical of Cst. Peachman's style of policing. He is currently a beat officer in the Stony Plain Road area.

SOUTHEAST DIVISION RECOGNIZED FOR ENVIRONMENTAL DESIGN

The City of Edmonton attained gold-level LEED® (Leadership in Energy and Environmental Design) certification for the sustainable design of the Southeast Division Station.

The award recognizes building projects that demonstrate a commitment to sustainability by meeting higher performance standards in environmental responsibility and energy efficiency.

The Southeast Division Station is the first police station in North America to achieve gold-level LEED® certification. It is also the first building in Edmonton, the second building in Alberta, and one of only 17 buildings across Canada to achieve this level of certification.

LONGEST-SERVING EPS MEMBER

Jeanne Gingell was recognized in 2006 by Mayor Stephen Mandell for her 43 years of service with the City of Edmonton. She is also the longest-serving member (police officer or civilian) to have worked specifically with the Edmonton Police Service.

Jeanne joined the City of Edmonton in 1964. Her first position was in the EPS's Central Registry Unit and she has spent her entire career with the Service in different areas including the Case Management Unit and the Quality Assurance Unit where she currently works. During her tenure, Jeanne has experienced the leadership of 10 police chiefs, and fondly witnessed 90 recruit classes go through training and graduate.



L-R: EPS Deputy Chief Mike Bradshaw, Jeanne Gingell, City Manager Al Maurer, and Mayor Stephen Mandel during a recognition ceremony at City Hall.

STATISTICS & FINANCIALS

checks and balances

Fiscal Responsibility

Policing is a significant public investment. The community and political leadership must have confidence we are being effective and efficient with the tax dollars we spend. Organizationally, we need to identify and address 'issues of vulnerability' related to the wise stewardship of tax dollars. These issues include but are not limited to: overtime; management of assets; and, the clear and accurate communication of the ongoing financial requirements for the organization.





EDMONTON POLICE SERVICE AUTHORIZED POSITIONS 2006 (IN FULL TIME EQUIVALENTS)

Chief of Police	1.0
Deputy Chiefs of Police	2.0
Superintendents	9.0
Inspectors	18.0
Staff Sergeants	49.0
Sergeants	115.5
Detectives	143.0
Constables	1,003.0
Total Police	1,340.5
Chief Administrative Officer	1.0
Director	1.0
Branch Managers	3.0
Other Civilian Staff	450.5
Total Civilians	455.5
Total Authorized Positions	1,796.0

2006 DEMOGRAPHICS¹ AS OF DECEMBER 31, 2006

Aboriginal Officers	3.5%
Racially Visible Officers (Other)	6.1%
(Includes: Arabic, Black, Chinese, East Indian, Filipino, Greek, Japanese,	
Korean, Latin, Lebanese, Portuguese, Vietnamese, West Indies)	
Racially Visible Officers (Total) ²	9.6%
(Includes: Aboriginal and Racially Visible (Other Categories)	
Female Officers	18%
Male Officers	82%
¹ Detailed demographic information is available from the annual report to the Edmonton Police Cor	nmission.
² Figures represent only the members who have self identified themselves as being racially visible.	

STATUS OF DISPOSITIONS WITHIN INTERNAL INVESTIGATIONS INITIATED IN 2006

Internal Affairs Section is responsible for investigating complaints against the EPS and its members in a fair, thorough and unbiased manner. Their mission is to safeguard public trust and promote confidence in the EPS, while resolving all complaints of policy, service delivery and employee conduct in a fair, transparent and timely manner. The following statistics represent the status of dispositions within internal investigations initiated in 2006.

Resolved through Internal Affairs	60
Resolved through supervisory review	39
Withdrawn by complainant	6
Loss of jurisdiction	16
(Not sustained) No reasonable prospect	2
(Sustained) Reasonable prospect	4
Ongoing files	224
Total conduct complaints	1158
Total criminal complaints	49

OPERATING EXPENDITURES BY MAJOR CATEGORY

MAJOR CATEGORY	(Millions \$)			
	2005	2006	Change	% Change
Salary, wages and benefits	\$150.9	\$160.4	\$9.5	6.3%
Total Personnel	150.9	160.4	9.5	6.3%
Contracted and general services Materials and supplies Fleet costs Furniture and equipment Facility costs Other general costs	13.5 2.1 7.3 7.9 8.9 2.1	14.8 2.2 7.0 6.7 9.8 2.3	1.3 0.1 (0.3) (1.2) 0.9 0.2	9.6% 4.8% -4.1% -15.2% 10.1% 9.5%
Total Non-Personnel	41.8	42.8	1.0	2.4%
Total Operating Expenditures	\$192.7	\$203.2	\$10.5	5.4%

OPERATING REVENUES AND TAX LEVY	(Millions \$)			
	2005	2006	Change	% Change
Fines and Penalties	\$22.6	\$25.5	\$2.9	12.8%
Provincial and Federal Grants	11.1	11.7	0.6	5.4%
Police Seized Vehicle Lot Operations	3.3	4.0	0.7	21.2%
Emergency 911 Revenue	1.9	1.7	(0.2)	-10.5%
Other Revenues	1.4	1.2	(0.2)	-14.3%
Special Event Policing	1.4	1.6	0.2	14.3%
Police Information Check Revenue	1.3	1.2	(0.1)	-7.7%
School Resource Program Partner Funding	0.7	0.7	-	0.0%
Total Revenues	43.7	47.6	3.9	8.9%
Tax Levy Total Revenues and Tax Levy	149.0 \$192.7	155.6 \$203.2	6.6 \$10.5	4.4% 5.4%

CAPITAL EXPENDITURES

BY PROJECT CATEGORY	(Millions \$)			
	2005	2006	Change	% Change
Police Facilities	\$3.8	\$1.5	\$(2.3)	-60.5%
Information Technology	2.5	4.9	2.4	96.0%
Other Equipment	0.1	0.3	0.2	200.0%
Communications	0.5	0.1	(0.4)	-80.0%
Total Capital Expenditures	\$6.9	\$6.8	\$(0.1)	-1.4%

/.

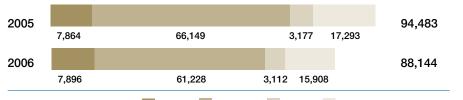


CRIMINAL CODE OFFENCES IN EDMONTON DOWN SEVEN PER CENT IN 2006

Criminal Code offences include the categories of violent crime, property crime, Criminal Code traffic violations and 'other' Criminal Code violations (e.g., mischief, bail violations, counterfeiting

currency, weapons offences). The total number of Criminal Code offences in Edmonton fell seven per cent in 2006 down to 88.144 from 94.483 in 2005.

NUMBER OF CRIMINAL CODE OFFENCES



VIOLENT PROPERTY TRAFFIC OTHER CRIMINAL CODE

crimes per 1,000 people.²

EDMONTON'S CRIME RATE DOWN EIGHT PER CENT IN 2006

Edmonton's overall crime rate fell eight per cent in 2006 to 121 crimes per 1,000 Edmontonians, down from 131 in 2005. The property crime rate dropped nine per cent in 2006, while the violent

¹ Based on the four most serious violations per incident.
² Population data from 2005 Edmonton Civic Census and 2006 Federal Census.

CHIEF'S EIGHT CRIME INDICATORS 2005-2006

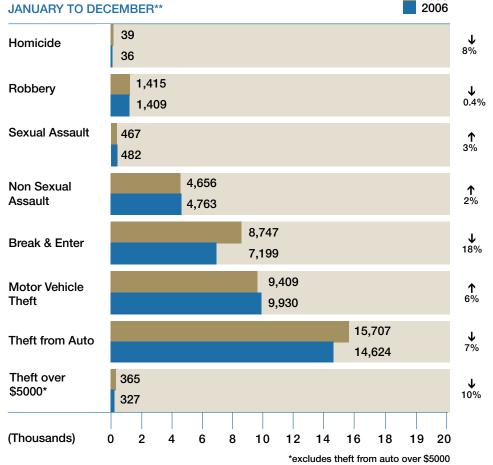
As part of the '100 Day Plan', Chief Boyd introduced a crime reduction target of 14 per cent to reduce crime across eight crime indicator categories over a 12-month period from May 01, 2006 to April 30, 2007. The graph below includes preliminary results for January to December 2006.

For each crime indicator, the graph shows the number of offences reported to the Edmonton Police Service based on the four most serious violations within an incident. It is important to note that this information will differ from data released by the Canadian Centre for Justice Statistics which reports only the most serious violation within an incident.

2005

crime rate decreased one per cent. Crime rates are based on population - the number of reported

CHIEF'S EIGHT CRIME INDICATORS **JANUARY TO DECEMBER****



**based on the four most serious violations per incident

IN THE LINE OF DUTY



Constable Dan Furman and Constable Bruce Edwards with Police Service Dog Wizzard.

Police officers strive to serve their communities with great dedication in order to preserve the public's safety and security. The badge they wear represents allegiance to duty, respect, authority and the awesome responsibility that comes with that authority. Each and every day they demonstrate courage and commitment to serve others, often facing dangerous circumstances.

Officer safety will always remain paramount for the EPS. Members are highly trained to respond to a myriad of situations. Throughout their careers, officers receive ongoing training to meet the highest professional standards. Still, injury in the line of duty is a reality. In 2006, the community reached out and shared our concern for the well-being of members who incurred serious injuries while on the job.

Constable Dan Furman

Police Service Dog Wizzard

impact to his body armour. Following emergency surgery, he remained under the watchful eye of doctors, family and friends. Although Dan's injuries were very extensive, his excellent physical condition before the incident promoted recovery. It is anticipated Dan will return to active

support from so many people ranging from Chief Boyd to the newest recruits. We had well wishes from all over Canada and the world including Paris, France. For the first time I realized that I was part of a much bigger family than I could

severe knife wound near his left shoulder while attempting to subdue a suspect. One month later, PSD Wizzard and his handler, Cst. Bruce Edwards, were back on the beat. Within one week of returning to active duty, PSD Wizzard



REACHING BEYOND Achieving Policing Excellence

EDMONTON POLICE SERVICE REPORT TO THE COMMUNITY 2006

POLICE HEADQUARTERS

9620 - 103A AVENUE EDMONTON, ALBERTA CANADA T5H 0H7 ACCREDIT ATUCK

www.police.edmonton.ab.ca