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POWERFUL RELATIONSHIPS. POWERFUL COMMUNITIES.

EDMONTON POLICE SERVICE

Report to the Community 2005



OUR 2005 ANNUAL REPORT TO THE COMMUNITY

Powerful relationships. Powerful communities. Ultimately, this is what the Edmonton Police Service is in business to achieve. Our 2005 annual report recognizes the giant strides our membership has made by collaborating with our many partners to improve the quality of life for all Edmontonians.

Throughout each section of this annual report, we highlight how the EPS has taken steps to strengthen and empower our communities.

We have worked hard to build powerful partnerships, create safer communities, and invest in our people to pursue and deliver policing excellence. We could not have succeeded in isolation, and we thank all our partners for their continued commitment, support and resolve to make a difference in our city.

We are also proud to share our celebrations and moments of recognition in 2005, and highlight the tremendous volunteer efforts our employees continue to contribute to the community.

Lastly, we thank you, the citizens of Edmonton, for your continued support. In the Spring of 2005, Corus Radio launched a public 'Blue Ribbon' campaign to demonstrate support for the women and men of the EPS. The banner, approximately 200 feet in length, displays personal messages and signatures of Edmontonians as a way of thanking and honouring our members. Throughout the pages of this annual report, messages from the banner have been captured to share the sentiments received from the community.

We remain committed to partnering with you, and strengthening your community, your neighbourhood, and the city you call home.

VISION

World-class policing that enhances safety and quality of life in the community.

MISSION

Policing with the citizens of Edmonton to achieve a safe, healthy and self-reliant community.

SERVICE DELIVERY MODEL

COMMUNITY POLICING

The delivery of effective and efficient policing services through a collaborative partnership with the citizens of Edmonton. It is characterized by an appropriate balance of community consultations, community partnerships, prevention, problem solving, response, investigation, and enforcement.

VALUES

The work of the Edmonton Police Service is guided by a clear set of values.

WE VALUE:

Integrity:Doing the right things for the right reasons all of the time.Accountability:Demonstrating responsibility in all activities.Respect:Treating others as we would like to be treated.Teamwork:Achieving more through partnerships.Innovation:Pursuing creative solutions to difficult problems.Customer Service:Exceeding our customers' expectations.

STRATEGIC PRIORITIES

- Prevent Incidents of Neighbourhood Crime and Disorder
- Improve Traffic Safety
- · Identify and Implement Leading Practices in Effectiveness and Efficiency
- Reduce Drug and Gang-Related Crime

FROM THE OFFICE OF THE CHIEF



Acting Chief Darryl da Costa

f there is one theme that carried the Edmonton Police Service through 2005, it is one of partnerships.

From every corner of this organization, people reached out and sought to work more closely with colleagues, community agencies, businesses, and our diversity of citizens alike. We looked beyond traditional police roles to focus on building relationships with Edmontonians.

We understood the necessity and value of sharing the ownership of solutions to our community's problems. Together, the collective goal was to improve public safety, reduce crime and disorder, and empower all citizens to live their lives in the best way possible.

Throughout our organization, we saw powerful examples of collaboration and innovative thinking – patrol officers working directly with neighbourhood residents, specialized investigators working jointly with other agencies, departments and businesses, and support staff building an efficient and effective infrastructure for day-to-day business.

Whether we were focused on preventing, solving or reducing the harm that comes from crime and disorder, our police officers and support staff followed our basic philosophy of 'community policing' – working together with the community to improve our quality of life.

We're proud of both our staff and our citizens for believing in each other, and embracing every opportunity to be better together than we could ever be apart. For every challenge we faced, we gained experience and confidence. For every success we shared, we strengthened our commitment to become one of the safest cities in Canada.

Darryl da Costa Acting Chief of Police, 2005



MESSAGE FROM THE EDMONTON POLICE COMMISSION



BACK L-R: Don Sieben, Gary Sciur, Dennis Anderson, Murray Billett FRONT L-R: Bill Daye, Coun. Karen Leibovici, Coun. Janice Melnychuk, Robert Dunster, Brian Gibson (Chair)

The challenges of 2005 were many for the Edmonton Police Commission, but the partnership between the Commission, the Edmonton Police Service and the community remained strong.

We continued to expand our vision of community policing as a 'collaborative way of doing business.' The Agenda for Change, which involved charting the course for the future of the Police Service in response to local community needs and social change, was a critical part of our vision.

Continuing changes in the community requires our ongoing efforts to ensure policing programs remain effective, efficient and ethically sound to meet the needs and requirements of the citizens of Edmonton. The Commission continues to be impressed and reassured with the quality of policing programs provided to the community. There were leadership changes made in 2005, both for the Edmonton Police Commission and the Edmonton Police Service. We feel these changes will greatly impact both organizations in the coming years, and provide for a stronger focus on relationship building throughout the community.

The Commission continues to view this policing organization as one of the leading police services. We extend our gratitude and support to all the men and women of the Edmonton Police Service for their professionalism and dedication to duty and the community.

Brian Gibson Edmonton Police Commission Chair, 2005



MESSAGE FROM HIS WORSHIP MAYOR STEPHEN MANDEL



On behalf of City Council and the people of Edmonton, Alberta's Capital City, I salute the Edmonton Police Service for its commitment to policing excellence.

As Mayor of this city, I am keenly aware that our Police Service works hard to ensure Edmontonians have access to prompt service, delivered in a professional manner by highly trained police officers.

We, on City Council, are proud of the efforts our Police Service is making

to build partnerships at all levels of the community. As a prime example, community policing is meant to foster cooperative relationships between police officers and the communities they serve, thus strengthening the overall effectiveness of the Edmonton Police Service and its members.

The relationships that police officers have with individuals within the community result in ever stronger bonds being forged, lines of communication opening, and both parties feeling empowered to work collaboratively, ensuring the community-at-large is a safe place in which to do business or raise a family.

I congratulate the Edmonton Police Service for its ongoing commitment to building partnerships in communities across the city, and for always striving for excellence in service delivery.

Yours truly,

Styla Mandel

Stephen Mandel *Mayor*

MESSAGE FROM HONOURABLE HARVEY CENAIKO, SOLICITOR GENERAL AND MINISTER OF PUBLIC SECURITY



and Public Security

A lberta Solicitor General and Public Security works closely with all police departments in the province to ensure the delivery of high quality policing services.

The contributions of the Edmonton Police Service towards this objective have benefited the citizens of Edmonton and all Albertans. The EPS has committed resources to tackle critical issues such as organized crime and gangs, Internet child sexual exploitation and the spread of deadly and highly addictive drugs like crystal meth.

But the Service's contributions go far beyond

supplying resources to address these serious crime problems that face every community in this province. It has also shown outstanding leadership in providing advice and input as our department continues to look at new ways to deliver effective policing services.

A prime example was the launch of the Community Service Officer pilot project in downtown Edmonton in the spring of 2005. It marked an important step in the evolution of public safety in our province. That joint effort between the Edmonton Police Service and Alberta Solicitor General and Public Security highlighted what can be accomplished through cooperation, collaboration and innovation.

The future of policing in Alberta faces many challenges. But the strong partnership we have developed with the Edmonton Police Service will enable us to rise to those challenges.

Sincerely.

Harvey Cenaiko Alberta Solicitor General and Minister of Public Security

WELCOME TO THE EDMONTON POLICE SERVICE

The Edmonton Police Service (EPS) is built upon three pillars referred to as Bureaus – Patrol Services, Investigative Services and Administrative Services. Patrol and Investigative Services Bureaus are guided by a Deputy Chief, while Administrative Services Bureau is led by a Chief Administrative Officer. Each Bureau has specific areas of responsibility to ensure the EPS delivers effective policing services to the citizens of Edmonton.

PATROL SERVICES BUREAU

Patrol Services Bureau, steered by Deputy Chief Mike Bradshaw, consists of all patrol members working in the operational divisions in Edmonton including West, North. South and Downtown. Support Division members from the Communications Call Centre, Traffic, Tactical, Canine, Flight Operations and Disaster and Emergency Operations Planning also belong to this Bureau. Members of Patrol Services are the first responders to calls for service: they thereby have the most contact and connection with the community.



L-R: Chief Mike Boyd, Deputy Chief Darryl da Costa, CAO Carol Wagar, Deputy Chief Mike Bradshaw

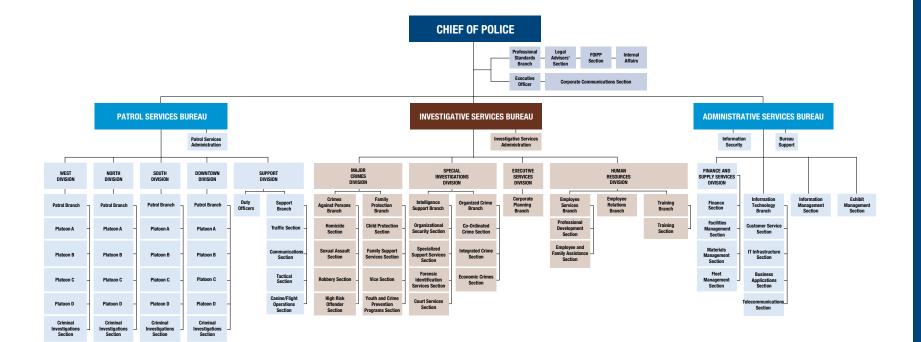
INVESTIGATIVE SERVICES BUREAU

Leading the Investigative Services Bureau is Deputy Chief Darryl da Costa who oversees Major Crimes, Specialized Investigations, Executive Services and Human Resources. This Bureau provides specialized organizational support and is staffed predominantly by senior and specialized investigators. Their role is both preventative and investigative in nature – solving and preventing crimes against persons, communities and property. Within this Bureau, Human Resources ensures the EPS hires the most qualified individuals, and ensures they receive the highest level of training. Executive Services staff provide strategic organizational planning.

ADMINISTRATIVE SERVICES BUREAU

Chief Administrative Officer Carol Wagar is in charge of those support teams that provide administrative and technical expertise to the organization, including the Information Technology Branch, Exhibit Management Section, Information Management Section and Finance and Supply Services Division. These staff provide the necessary resources, tools, systems and processes to support the overall work of the Service.

ORGANIZATIONAL CHART





EDMONTON POLICE SERVICE Report to the Community 2005 ORGANIZATIONAL CHART

PS Blue Banner: Expressions from the community.

I would like to sincerely thank all the dedicated men and women, along with the Canine Unit, for putting your lives on the line everyday for the safety and protection of the pub-lic. No one ever thanks you all enough, so I am. Keep up the good work and God Bless.



HE POWER OF PARTNERSHIPS

ne EPS works collectively with our partners to empower Edmontonians and build stronger communities



The Edmonton Police Service (EPS) values, builds upon and relies on its strong working relationships with the community to make Edmonton a safe city – a place we are proud to call home.

Partnerships are the cornerstone of 'community policing' – police and citizens working together, rather than in isolation, to identify and address problems of crime, fear of crime, and social disorder. Shared ownership and responsibility is fundamental to community policing, and leads to improved quality of life and stronger communities.

Ultimately, police hope to help individuals and neighbourhoods help themselves by serving as catalysts. They take on a proactive leadership role to engage the community, and facilitate crime prevention and problem solving.

To effectively create safer communities, our police develop working partnerships with these five stakeholder groups:

- the residential and business community;
- social and government agencies;
- political leaders at every level;
- media organizations; and,
- other police and security agencies.

PARTNERSHIPS WITH THE COMMUNITY

The EPS currently delivers over 80 crime prevention and intervention programs for the benefit of the community at large. Each formal program has dedicated police officers who, in turn, work closely with other agencies and groups to ensure a collective approach.

In addition, there are hundreds of other informal partnerships that have been established with various stakeholders to address specific instances of crime and order.

Among the many programs developed and delivered by the EPS, two have a city-wide reach and truly represent our underlying philosophy and practice of 'community policing' – Neighbourhood Empowerment Teams and Community Program Coordinators.

NEIGHBOURHOOD EMPOWERMENT TEAMS (NET)

The NET program is a multi-disciplined crime prevention and crime reduction program aimed at stabilizing environments within 'at-risk' communities. NET incorporates a proactive problem-solving approach to increase community wellness and help communities work towards self-reliance.

Each NET is comprised of an EPS police officer and a Capacity Builder. Together, they foster partnerships in the community and mobilize individuals to take action on community concerns by establishing crime prevention strategies owned and maintained by the residents and supported by police.

In 2005, the EPS increased the presence of NET from a single division (North) to all four divisions, with a team in each one. NET expanded in 2005 to include the areas of Queen Mary Park in Downtown Division and Britannia/Youngstown in West Division. In North Division, NET continued to work in Belvedere and in April 2005 began working in the Dunluce community. NET has worked in the LeeRidge/Richfield community in South Division for the past two years, and there have been many successes.

Priorities for NET are as follows:

To reduce crime and fear of crime in areas that have suffered from community apathy, neighbourhood decay, and diminished resource support.

RESULT: Significant decreases in property crime (such as break and enters and auto theft) with some NET targeted areas witnessing a reduction in these types of crime by over 50 per cent.

To mobilize those who live, work and play in identified areas to take action on community concerns by establishing residentdriven/police-supported crime prevention strategies. **RESULT:** Development of a Safe and Secure Homes Program to deliver strategies on safe-proofing homes and preventing residential break and enters from occurring.



- To foster partnerships that are designed to integrate community resources; to provide customized responses to the root causes of crime and reduce the demand for traditional police intervention. **RESULT:** Development of Community Crime Councils in each division with representatives from businesses and service organizations as well as residents who meet monthly to explore sustainable solutions to chronic community issues.
- To provide multi-disciplined interventions to at-risk populations within the community.

RESULT: Youth Capacity Building – providing enhanced youth outreach and support to at-risk youth and their families. Youth-targeted programming includes Bully-Busters, First Offence/Community Consequence, Drop-in Gym Nights, and Graffiti Patrols.

COMMUNITY PROGRAM COORDINATORS

Throughout 2005, new Community Program Coordinator positions were added to North, South and Downtown Divisions, with plans to introduce this position to West Division in early 2006.

The dynamic and diverse role of the Community Program Coordinator is wholly defined by community-driven needs and concerns, therefore defining the responsibilities of these positions.

Community Program Coordinators are constables who dedicate 100 per cent of their time problem solving and building relationships with schools, post-secondary institutions, businesses, community leagues, business associations, social service agencies, seniors groups, health care professionals, government and other law enforcement agencies, and municipal and provincial government departments.

The following summaries capture the major initiatives launched in the community by both Community Program Coordinators and by other members within each division.

South Division Community Programs

Mentoring Youth

Two Community Program Coordinators work in South Division with a strong focus on building relationships and mentoring youth, especially at the junior-high level. Throughout 2005, 248 school presentations took place to address safety, bullying, drugs, abuse, traffic safety, and career and life management.



Report a Drug House

South Division launched a new program in 2005 to combat the increasing number of drug-related crimes committed in south-side neighbourhoods. This program enables residents, businesses and visitors to easily report neglected homes in their area that may be responsible for fostering criminal behaviour.

This program generated 76 reports of suspicious drug activities in south-side residential neighbourhoods. As a result, 30 drug houses were shut down and 20 reports are still under investigation.

Cooperative partnerships with the City of Edmonton Bylaw Enforcement Office, Safer Housing, Emergency Response Department, Animal Protection, Capital Health, and Alberta Family and Children's Services have also contributed to successfully shutting down drug houses.

Target Hardening

South Division constables trained MacEwan College Law Enforcement students in basic CPTED (Crime Prevention through Environmental Design) principles, and with a police constable by their side, students canvassed neighbourhoods to inform residents of recent crime activities. Crime prevention tips were provided, and a residential security pamphlet was left behind at all addresses in the area. Just over 2,000 homes were visited in 2005.

North Division Community Programs

The 118 Avenue Project

Street prostitution is a complex social problem with many potential contributors - drug addiction, sexual abuse, victimization, oppression, family dysfunction, inadequate housing, demand for sex, mental health issues, and poverty.

Since neighbourhoods are so strongly impacted by the activities associated with prostitution, North Division began working with businesses, social agencies and other partners to address these harms.

Two beat officers and additional patrol officers were added to the 118 Avenue area from May to October. Their work focused on assisting women in getting off the streets, while targeting 'customers' through vehicle check stops. Business owners and residents were asked to participate by reporting any activity related to prostitution. By the end of the year, increased police presence resulted in a visible decrease in activities associated with prostitution.

FOMONTON POLICE SERVICE

ORTH DIVISION STATION

DO - SOTH STREET

AutoSafe North Division

This crime prevention program was introduced in the Evansdale community with a grant from the Edmonton Police Community Initiative Fund. The program aims to prevent high-risk vehicles from being stolen. Working in partnership with the Alberta Motor Association, crime prevention information and a steering wheel locking device were provided to owners of vehicles identified as being at high risk for theft.



Construction site thefts from new home developments have been on the rise in North Division. A relationship was established with the Edmonton Home Builders Association to combat this problem. North Division officers worked alongside members of the Home Builders Association to take preventative measures to deter thefts from occurring, including marking equipment and properly storing materials.

Downtown Division Community Programs

Derelict Housing Program

The EPS liaises with several agencies to deal with problem landlords and derelict houses to help create and ensure a safe and healthy community.

In 2005 and in cooperation with the City of Edmontons' Planning and Development Department and Safe and Derelict Housing Committee, Capital Health, and downtown residents, 19 drug houses were

condemned and 46 derelict houses demolished.

Clean Slate Graffiti Proiect

The EPS partnered with several major downtown businesses to clean up and combat graffiti. Over 130 volunteers took to the streets between 96th and 116th Street and 100th and 104th Avenue, armed with paint and other equipment to cover graffiti on several downtown businesses and garbage dumpsters. Waste Management of Canada recruited several members of the Royal Air Cadets 12th Squadron to assist in the clean up.



Community Service Officers

A study conducted with downtown stakeholders showed a high level of concern regarding a concentrated amount of disorder in the area, increased calls for minor incidents, and a lack of consistently visible police.

With additional funding from the Alberta Solicitor General, members of Downtown Division trained and deployed six Community Service Officers to work in pairs during daytime hours in the area of Jasper Avenue to 104th Avenue and 97th to 105th Street.

A survey of downtown stakeholders indicated the presence of these Community Service Officers provided a significant, positive contribution to the reduction of public displays of crime and disorder.

West Division Community Programs

West Edmonton Mall (WEM) Stop Thief Program

The WEM 'Stop Thief' program is intended to educate visitors on the hazards of leaving valuables in their vehicles while shopping. This is a cooperative program involving WEM police officers and security personnel, as well as EPS Cadets and other volunteers. Over 10,000 crime prevention pamphlets have been distributed.

Thefts from autos have decreased by 50 per cent since launching this program in 2005.

Fenced Compounds

In 2005, there were 108 commercial break and enters into fenced compounds reported to police, representing 20 per cent of all commercial break and enters in the west end. West Division teams, with the assistance of RCMP members and volunteers from both the Community Police Radio Network and EPS, were able to make two significant arrests and seized stolen property valued at over \$1,000,000.

Community Consultations

The most recent Neighbourhood Empowerment Team (NET) was established in the West Division neighbourhood of Britannia-Youngstown. Working in partnership with that community, the NET is now able to move forward to implement crime prevention initiatives while working with other police teams with a focus on organized crime and traffic safety initiatives.

PARTNERSHIPS WITH SCHOOLS, GOVERNMENT AND SOCIAL AGENCIES

POLICE AND CRISIS TEAM (PACT)

The PACT program is a formal partnership between the Capital Health Regional Mental Health Program and the EPS, designed to meet the emerging needs of individuals experiencing mental health crises in our community. Specialized teams consisting of a police officer and a mental health professional respond to calls for service where a mental health crisis is identified and must be assessed for proper referral.

In 2005, PACT was dispatched to 970 events, and, of those 85 per cent of the individuals were stabilized within the community. The success of the three teams translates into improved service for the mental health community as well as significant savings of time and resources for the EPS.



THANK YOU TO OUR PARTNERS

Every effort has been made to compile and highlight all our partners and those we have a working relationship with. Please accept our sincerest apologies should your organization have been missed.

BUSINESS AGENCIES

• Business Associations:

124 Street & Area Business Association 97 Street & Area Business Association Alberta Avenue Business Association Avenue of Nations Business Association Beverly Business Association Downtown Business Association of Edmonto Fort Road & Area Business Association Inglewood Business Association Kingsway Business Association Northwest Industrial Business Association Old Strathcona Business Association South Edmonton Business Association West Edmonton Business Association

• Other Business Agencies:

Alberta Hotel Association Canadian Organization of Small Business Economic Development Edmonton Edmonton Chamber of Commerce Edmonton Downtown Development Corporation Old Strathcona Foundation Pawnshops (throughout Edmonton) Retail Merchants Association of Canada (Alberta) Security & Loss Prevention Officers for Retail, Office, Education and Hospital Outlets The Business Link

COMMUNICATIONS AGENCIES

Alberta Emergency 911 Advisory Association Association of Public Safety Officials Canadian Intergraph Public Safety Users Group Canadian Radio and Television Commission Edmonton Public Safety Radio System User Group National Emergency Number Association Telus E911 Network

CORRECTIONAL AGENCIES

Alberta Corrections Corrections Services of Canada District Parole Board Drumheller Institution Edmonton Institution Edmonton Institution for Women Edmonton Parole Office Edmonton Parole Office Edmonton Remand Centre Edmonton Young Offenders Centre Fort Saskatchewan Correction Centre Grande Cache Institution Grierson Correction Centre National Parole Board Stan Daniels Community Correction Centre Yellowhead Youth Centre

CRIME PREVENTION SERVICES

Alberta Association for Safety Partnerships Alberta Community Crime Prevention Association Community Police Radio Network Crime Stoppers Association of Edmonton & Northern Alberta Edmonton Block Parent Association Edmonton Neighbourhood Watch Association

EDUCATIONAL AGENCIES

Alberta Home & School Council's Associat Alberta School Boards Association Alberta Teachers Association Athabasca University Concordia College Edmonton Catholic Schools Edmonton Private Schools Edmonton Public Schools Kings College Lethbridge Community College MacEwan College Medicine Hat College NAIT Norquest College University of Alberta

EMERGENCY SERVICES & RELATED AGENCIES

Alberta Hate Crime Investigators Team BC Hate Crime Team Canadian Activist Intelligence Network Canadian Intelligence Service Alberta Canadian Police Accreditation Coalition (CANPAC) City of Edmonton Emergency Response Department Creating Options Aimed at Reducing Sexual Exploitation (COARSE) Criminal Intelligence Service of Alberta (CISA) FAMG – Forensic Accountants Fire Investigation Association of Alberta National Police Service National Security Investigative Services Police Agencies across Canada RCMP – K Division, and Capital Region Detachments Search and Rescue Alberta

EMPLOYMENT AGENCIES

Alberta Career & Employment Services Alberta Family Employment Alberta Income & Employment Programs Alberta Job Corps Careers—The Next Generation Foundation Human Resources Development Canada

OTHER FEDERAL AGENCIES

Canada Customs Canadian Military CEDA Federal Competition Bureau GST/Taxation Office Human Resources Canada Public Trustees Office Seized Property Management Directorate Statistics Canada

OTHER PROVINCIAL AGENCIES

Alberta Committee of Citizens with Disabilities Alberta Human Resources Law Enforcement Review Board Wildfire Enforcement Branch, Alberta Sustainable Resource Development

OTHER MUNICIPAL AGENCIES

City of Edmonton - All Departments

FINANCIAL AGENCIES

AI B Financial Bank Crime Prevention Investigators Office (BCPIO) International Association of Financial Crimes Investigators (IAFCI)

HEALTH SERVICE AGENCIES

Alberta Alliance on Mental Illness and Mental Health Alberta Association of Services for Children and Families Alberta Child Health Benefit Alberta Medical Association Alberta Mental Health Alberta Municipal Health & Safety Association All Metro-Edmonton Hospitals Capital Health Authority College of Pharmacists E-Ship Student Health Initiative Health Canada Health Services First Nations & Indian Health Services Labs: BODE, MAXIM, LABCORP Medical Examiners Office Mental Health Associations Multicultural Health Brokers Perianathesia Nurses Association Psychologists' Association of Alberta Sexual Assault Centre Edmonton (SACE) Sexual Assault Response Team Edmonton (SARTE)

HOUSING AGENCIES

Capital Region Housing City of Edmonton Housing Services Edmonton Apartment Association Edmonton Joint Planning Committee Housing & Homelessness Edmonton People in Need of Shelter Society Real Estate Boards

IMMIGRATION AGENCIES

Canada Customs CISC Citizenship & Immigration Canada Revenue Canada Taxation & Border Services

INSURANCE AGENCIES

Insurance Bureau of Canada

INTERNATIONAL AGENCIES

Consulates Drug Abuse Resistance Education (D.A.R.E.) America Drug Abuse Resistance Education (D.A.R.E.) International Interpol United States Federal Trade Commission United States Postal Inspection Services Commission on Accreditation for Law Enforcement Agencies (CALEA)

JUDICIAL AGENCIES

Alberta Justice Alberta Solicitor General and Ministry of Public Security Canadian Bar Association City of Edmonton Legal Services Court of Queen's Bench of Alberta Criminal Trial Lawyers Association Crown Prosecutors Association Edmonton Bar Association Federal Court of Canada Justice Canada Legal Aid Society of Alberta NCSA Court Workers

LABOUR ORGANIZATIONS

Alberta Federation of Labour Alberta Union of Provincial Employees (AUPE) CUPE 30 Edmonton District Labour Council Occupational Health and Safety Provincial & Federal Labour Boards Unions for the following organizations: Burnco Rock Products, Canada Post, A-Channel, Telus, CN Rail, Labatts, Wow Desserts/UFCW, Petro-Canada, United Nurses of Alberta, Sobeys, Waiward Steel, United Parcel Service, Federal Corrections Officers, Air Liquide Canada

MULTICULTURAL ORGANIZATIONS

Alberta Hate Crime Committee Alberta Human Rights Commission Anti-Defamation League B'nai Brith Canadian Heritage Canadian Human Rights Commission Canadian Islamic Centre Edmonton Islamic Council Edmonton Multicultural Association Immigrant Neighbourhood Community Planning Association Jewish Federation of Edmonton Mennonite Centre for Newcomers Millwoods Welcome Centre Northern Alberta Alliance on Race Relatior

Cultural Groups: Aboriginal:

Aboriginal Youth & Family Wellbeing & Education Society Alberta Native Friendship Centres Association Assembly of First Nations Ben Calf Robe Society Bent Arrow Traditional Healing Society **Canadian Native Friendship Centre** Canadian Native Friendship Family Connections Edmonton Aboriginal Urban Affairs Committee Indian & Northern Affairs Canada Métis Child and Family Services Métis Judiciary Council Métis Nation of Alberta Métis Regional Council Zone IV Native Counselling Services of Alberta Poundmakers Lodge Urban Aboriginal Brotherhood Society

Arab:

Arab Business Association (Sine Chadi) Canadian Arab Friendship Association

Chinese: Assist (Chinese Community) Edmonton Chinatown Multicultural Centre

East Indian:

Council of India Societies of Edmonton Hindu Society of Alberta Sikh Federation of Edmonton

Jamaican:

Council of Canadians of African & Caribbean Heritage Jamaican Association of Northern Alberta National Black Coalition Edmonton Chapter

Pakistani:

Pakistan Canada Association of Edmonton

Vietnamese:

Edmonton Vietnamese Chinese Association Edmonton Viets Association

Lesbian/Gay/Bisexual/Trans-identified/Queer (LGBTQ):

Gay Lesbian Community Centre

COMMUNITY SERVICE & DEVELOPMENT AGENCIES

189th Parent Youth Group of Edmonton
Alberta Community Development
Boyle Street Community Services Cooperative
City of Edmonton Community Support
Clifford E. Lee Foundation
Community Action Program (CAP)
Community Solutions to Gang Violence
Downtown Rotary Club of Edmonton
Edmonton Community Foundation
Edmonton Federation of Community Leagues
Edmonton Police Foundation
Millwoods Presidents Council
Prostitution Awareness and Action Foundation
of Edmonton (PAAFE)
Protection of Children Involved in Prostitution
(PCHiP)
United Way

RECREATIONAL AGENCIES

City of Edmonton Recreation Facilities Branch Edmonton Social Planning Council Junior League of Edmonton Neighbourhood Social & Recreation Service Telus World of Science West Social & Recreation Services

RELIGIOUS ORGANIZATIONS

Edmonton City Centre Church Corporation Mustard Seed Church

SOCIAL SERVICE AGENCIES

• Family Services: Alberta Alcohol & Drug Abuse Commission (AADAC) Alberta College of Social Workers Arch Psychological Services **Catholic Social Services** Child & Family Services Child & Family Services Crisis Unit Edmonton Community Services **Family Violence Prevention** Humans on Welfare Society Ma'mowe Capital Region Child & Family Mothers Against Drunk Driving (MADD) Tough Love Parent Support Group Victims of Homicide Women's Shelters in the Edmonton Region

• Youth & Child Services:

Alberta Foster Parents Association Blue Line Racing Boys and Girls Clubs of Edmonton Child and Adolescent Service Association City of Edmonton Out-of-School Care Coles Kids Association Community Services – Northeast Teen Centre Dimensions Youth & Community Association Girl Guides Headstart Inner City Youth Housing Kids in the Hall Kids on Track Association of Edmonton Kids Safe Kids' Help Phone McMann Youth, Family & Community Services Association Old Scona Youth Co-op Scouts Canada YMCA You Can Youth Emergency Shelter of Edmonton YWCA

Rehabilitation & Reintegration Services: Elizabeth Fry Society George Spady Centre John Howard Society Stan Daniels Healing Centre

TRANSPORTATION AGENCIES

Alberta Motor Association Alberta Occupant Restraint Committee Alberta Registries Alberta Transportation City of Edmonton Transit System City of Edmonton Transportation Department Edmonton Taxi Commission

COMMUNITY AT LARGE

Aboriginal Communities across Alberta Edmontonians Metro Edmontonians (Sherwood Park, Beaumont, Fort Saskatchewan, Leduc, Stony Plain, Spruce Grove, St. Albert, and Morinville)

MEDIA AGENCIES

All Edmonton Print, Radio & Television Organizations

ZEBRA CENTRE

Since 2002, the Zebra Child Protection Centre has been lending strength to victims of child abuse within Edmonton and surrounding areas. EPS members team up with forensic investigators plus specialized investigators from Alberta Children's Services, as well as a committed group of EPS Victim Services volunteers, to minimize trauma and foster healing for children and their caregivers throughout the disclosure, investigation, justice, and recovery process.

In 2005, successful initiatives included:

- A six-month pilot project bringing a psychologist into the Centre three days a week, working directly with victims and their families.
- Child advocate volunteers working closely with families an average of 470 hours per month as a result of EPS and Child Welfare referred files. (The Zebra Centre receives approximately 50 to 75 new files per week.)
- Assisting in organizing a new Child Friendly Court Room at the Law Courts Building. Feedback from children and their families who must prepare for court has been extremely positive.

SCHOOL RESOURCE OFFICERS (SRO)

The SRO program is in partnership with the Edmonton Public and Catholic School Boards. A total of 18 high schools throughout Edmonton have a dedicated SRO, with one serving all inner-city elementary schools. Working with the whole school community, each SRO offers a visible police presence and works to maintain a safe school environment, provides education through structured lectures, and serves as a positive role model for students.

In 2005, SROs launched the 'Dogs For Drug Free Schools' pilot project. One hundred presentations including drug dog demonstrations were conducted by Constable Doug Green and Police Service Dog 'Ebony' to almost 34,000 junior and senior high school students.



Other SRO successes this past year included:

- A youth diversion pilot program called 'Police Assisted Youth Oriented Formative Fitness' (PAYOFF), open to any student but geared towards students who are at risk and have been in minor trouble with their high school.
 - The launch of 'Don't Get Stuck', an injury prevention program aimed at elementary school children to teach them what to do if they find a needle in their neighbourhood. The Norwood School SRO identified a growing concern for dirty needles found in school yards and playgrounds.

DARE (DRUG ABUSE RESISTANCE EDUCATION)

The DARE program is a prevention and partnership program designed to delay or eliminate the use of alcohol, tobacco, and illegal drugs by young people through curriculum-based education. DARE involves a partnership with the Edmonton Public and Catholic School Boards, other police agencies, and DARE America.

In 2005, the EPS DARE Unit revised the DARE training curriculum and recertified 196 DARE Officers across the province with the new curriculum.



CRIME STOPPERS

Crime Stoppers and the EPS had a very successful year in 2005. Through public awareness and education, Crime Stoppers saw a 16 per cent increase in tips over 2004. In total, Crime Stoppers received 2,260 calls generating 1,795 anonymous tips.

As well, information received specifically about organized crime activities resulted in a 10 per cent increase of seized stolen property and drugs.

THE FOLLOWING STATISTICS SUMMARIZE THE RESULTS FOR 2005

Tips Received	1,795
Calls Received	2,260
Arrests Made	63
Cases Cleared	81
Fugitives	105
Charges Laid	51
Weapons Recovered	15
Property Recovered	\$240,674
Drugs Seized	\$3,441,325

VICE SECTION

Vice Section is responsible for investigating and developing proactive strategies to identify criminal activity relating to prostitution and pornography.

The Vice team has built a strong relationship with the Prostitution Awareness and Action Foundation, Crossroads, Kindred House, and Catholic Social Services. Together, in 2005, they implemented program 'SNUG', an intervention designed to offer women involved in prostitution alternatives and immediate access to long-term assistance. The program successfully helped remove 25 women from active street prostitution. A working group was also established to allow community agencies and area stakeholders the opportunity to develop and implement new ideas to help remove vulnerable women from the street. In 2005, Vice Section hosted a Western Canadian, Vice Conference for 250 front-line workers and police officers to address the harms created by prostitution.

In 2005, there were 309 women charged for solicitation, 158 'johns' charged for solicitation, 201 warrants executed, 53 other criminal charges laid, and 44 summonses issued. Of the 158 johns charged, 48 were not eligible for john school due to prior convictions. Lastly, 18 women under the age of 18 were apprehended under the PChIP legislation.

PARTNERSHIPS WITH LAW ENFORCEMENT AGENCIES

When it comes to disrupting or dismantling organized crime groups, police do not work in isolation. Joining forces and sharing intelligence, resources, and manpower is critical. Organized crime groups operate with sophistication, taking advantage of new technology to operate their criminal businesses. Boundaries are now a thing of the past and law enforcement agencies, the courts, and legislators are joining forces to suppress gang activity.

INTEGRATED RESPONSE TO ORGANIZED CRIME (IROC)

The Alberta Solicitor General committed funds to strengthen the province's fight against organized crime and gangs. The funding supported the establishment of an IROC Unit, directed by senior members of the EPS, Calgary Police Service and the RCMP.

In 2005:

- Six individuals were charged in the largest mortgage fraud investigation in Alberta history. The total value of the fraudulent mortgages were \$30 million and involved 118 properties in Edmonton, and another six in Camrose.
- A short-term drug file resulted in the recovery of approximately five kilograms of cocaine, a handgun, and \$80,000 in cash.

PROJECT KARE

Project KARE was created by the RCMP in 2003 to investigate a number of missing person cases involving high-risk lifestyles within Alberta.

In January 2005, the EPS reaffirmed its support to Project KARE by reassigning four police officers to work full time on the Project KARE investigation team, making Project KARE a true 'Joint Forces Operation.' Other EPS members, including patrol beat officers and those working in Vice Section, Sexual Assault Section, Missing Persons Unit, Homicide Section and Spousal Violence Section were also part of the Project KARE team.



HIGH RISK OFFENDER SECTION

High Risk Enforcement and Apprehension Team (HEAT) and Behavioural Assessment Team (BAT)

BAT assesses high-risk violent offenders who are released into the community after serving their prison term. Through a court application, the released offenders are subject to several conditions that allow the team to assess and monitor their daily activities and determine whether these individuals are a threat to the community, victims, witnesses, or themselves. The EPS partners with Correctional Services Canada and Alberta Correctional Services to ensure the appropriate monitoring of released high-risk offenders whether they have reached the end of their sentence, or are on parole or probation.

HEAT members, also responsible for tracking down parolees unlawfully at large, conducted 1,295 location checks, apprehended 217 parolees, executed 368 arrest warrants, and generated 54 new criminal charges. In 2005, 32 high-risk offenders were monitored.

INTERNET CHILD EXPLOITATION TEAM (ICE)

ICE investigations involve more than simply investigating persons possessing a handful of images of children posing in semi-nude or completely nude situations. It is child abuse and, in its extreme form, presents itself in the actual physical rape of children from infancy to teens up to 17 years. The ICE Unit currently has two investigators and one analyst who work closely with other Canadian and international police agencies to investigate these crimes.

During 2005, the ICE Unit investigated 65 child exploitation files resulting in 14 arrests, numerous seizures of computers, child pornography images and videos, and, subsequently, the laying of 40 criminal charges. Apart from dealing reactively with this problem, the





EPS ICE Unit conducted over 30 information/prevention presentations within the community to schools, churches, community groups and other stakeholders to share a message of prevention and awareness.

In May 2005, ICE investigators became embroiled in an investigation, with international repercussions. As result of this EPS investigation, numerous other law enforcement agencies from around the world (USA, UK, Australia, Canada, Denmark, Sweden, Germany and South America) were contacted to provide immediate assistance. New predators world wide were identified and arrested in a massive sweep and approximately 12 young victims (children) were identified and saved.

PARTNERSHIPS WITH THE MEDIA

EPS, through its Media Relations Unit and Corporate Communications Section has been working with the local media since the mid 1970's.

With respect to the criminal justice system, and police in particular, members of Edmonton's media work diligently to prevent or uncover any abuses of power with the goal of keeping these public institutions responsible and honest. Crime and disorder are matters of public concern and, as such, form a large portion of what Edmontonians receive as daily news.

Today, EPS Corporate Communications staff who specialize in media relations liaise daily with reporters from all print, radio and television news agencies in Edmonton. These staff work quickly to share factual and timely information about police investigations, on-going incidents of crime and disorder, as well as positive achievements by police and their many partners.



SOUTHEAST DIVISION OPENS ITS DOORS TO THE COMMUNITY

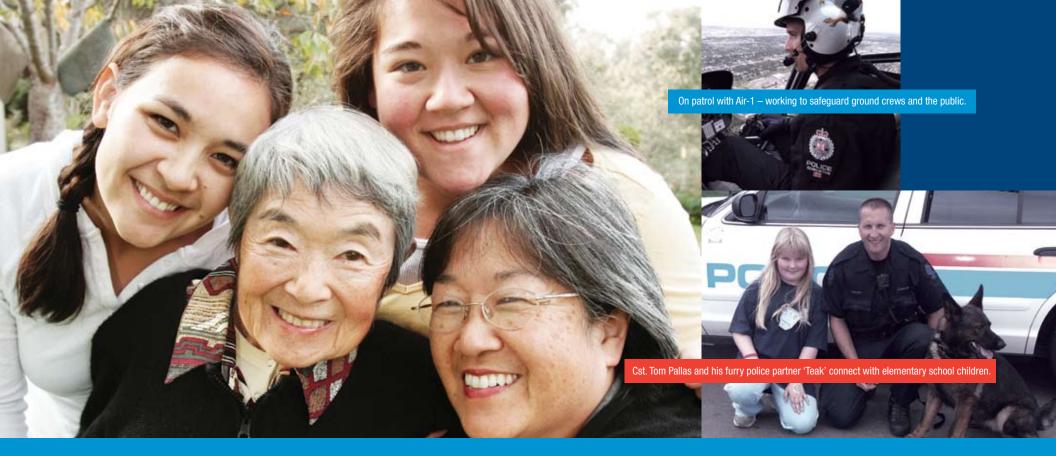
In April 2005, the new Southeast Division Station opened its doors to the community.

Divisional Superintendent Mark Logar acknowledges the station is "an unbelievable gift from taxpayers." Community groups persistently lobbied City Council for funding to open an office in Mill Woods, and now, with the increased police presence in the neighbourhood, he hopes it will have a positive effect on crime rates in the community.

The 40,000-square-foot building expresses true community partnership and shared ownership. The welcome mat is laid out for community groups to host their meetings in the division's state-of-the-art community room. Space is also shared with community partners, volunteers and others units within the EPS to come in, join in, and work together. Bringing services under one roof will help with information sharing, identifying trends, and closing the gap on identified needs and concerns. The partnership area of the division houses the Neighbourhood Empowerment Team, an area for adult and youth probation officers, and eight Edmonton Transit inspectors and two transit security officers.

The EPS's new Southeast Division Station held an official grand opening weekend in June and welcomed over 2,500 community residents for a tour and celebration.





CREATING SAFER COMMUNITIES

The EPS is committed to protecting our communities and making Edmonton a safe place to work, live and play

EPS Blue Banner: Expressions from the community

I feel safe and honoured knowing the Edmonton police are on my side and watching over my family.

A s committed as the Edmonton Police Service (EPS) is to community partnerships, crime prevention and problem solving, of equal importance is traditional policing, which involves response to citizens' calls for service, investigations into crime and disorder, and enforcement of laws to protect our communities and make Edmonton a safe place to work, live and play.

SUPPORT DIVISION

In their vast array of everyday activities, patrol officers in all four divisions of the city rely upon fellow officers who work in specialized units to provide their skills, expertise, and back-up support at any given time, any given location. These specialized units make up the EPS Support Division and include Air-1 Flight Operations, Canine, Tactical, Traffic, Disaster and Emergency Operations Planning, and the Communications Call and Dispatch Centre.

In 2005, the EPS partnered with the RCMP, the City of Edmonton and Province of Alberta in planning such Edmonton events as the RCMP National Memorial Service, the visit of Queen Elizabeth II for Alberta's centennial celebrations, the Grand Prix, and the World Masters Games.

FLIGHT OPERATIONS UNIT - AIR-1

Considered a patrol car in the sky, Air-1 can dart across Edmonton in seconds to offer their partners on the ground police back-up. The Air-1 flight crew safeguards both ground officers and the public by safely managing pursuits and assisting police members with high-risk vehicle stops or incidents. Their involvement increases the likelihood of capturing and apprehending suspects.

Air-1, equipped with a forward-looking, infra-red camera (technology that creates images from heat sources), allows crew members to search the ground for suspects, vehicles or evidence, and, in turn, relays timely information to the officers below.

The Air-1 flight crew monitors several radio frequencies, and is prepared to respond to calls arising from any EPS member, the RCMP, as well as fire and emergency medical services personnel.

In 2005, the Flight Operations team:

- Safely managed 53 criminal flight incidents with a 100 per cent apprehension rate.
- Attended 2,782 calls for support, and was responsible for the arrest of 312 individuals who otherwise may have evaded capture.
- Conducted 643 proactive patrols in high-risk areas and backed up members at 220 vehicle stops.
- Assisted the regional RCMP during 53 incidents, including providing arial support during the Mayerthorpe RCMP murder investigation.

CANINE UNIT

Members of the Canine Unit respond to high priority police calls involving tracking, criminal apprehension, area/building searches, evidence searches, and narcotic/explosive detection. Honourably, Police Service Dogs (PSDs), protect our members in high-risk situations and prevent patrol members from being put in a position of harm. They can also be found interacting with elementary school students during educational demonstrations.

In 2005, the following successes were achieved:

- PSDs tracked and helped arrest 436 suspects, and located and recovered 146 stolen autos worth \$358,000.
- Dog and handler teams attended 1,315 calls for service; handlers, without their furry partners, additionally dealt with another 2,336 calls.



- Canine members conducted 461 hours of training, in addition to their annual certification, and conducted 56 public demonstrations.
- Constable Dzioba and PSD 'Duke' finished second overall at the Canadian Police Canine Association annual trials in Drumheller.

DISASTER AND EMERGENCY OPERATIONS PLANNING SECTION (DEOPS)

DEOPS is responsible for the planning, management, and implementation of a response to natural or man-made disasters, civil disturbances, large public events, or unusual occurrences requiring a concentration of police resources. The member in charge of DEOPS updates and maintains the EPS's Emergency Management Plan and is responsible for the deployment of specialty vehicles to assist with planned or unplanned events.

In 2005, DEOPS planned complex logistics and VIP security for the following events:

- RCMP National Memorial Service;
- Queen's visit in celebration of Alberta's Centennial;
- Canada Day; and,
- Champ Car Races.

DEOPS also coordinated a tri-services (fire, emergency medical, police) training exercise involving a hypothetical chemical threat scenario on a LRT train.

TRAFFIC SECTION

EPS traffic safety initiatives combine basic enforcement, education programs, and widespread communication with the community. Enforcement is targeted at problem *areas* as well as problem *driving behaviours*. Tradeshows and special events provide excellent educational opportunities for traffic officers to interact with a variety of publics. Widespread communication ensures the greater public is aware of special programs put in place to address traffic safety issues.

In 2005, Traffic members were actively involved in 18 traffic safety partnerships with research agencies, private businesses, health agencies, enforcement organizations, government, and groups

attached to grass-roots initiatives. These partnerships allowed the EPS to leverage limited resources, share ideas, and address traffic issues from multiple perspectives.

Integrated Corridor Safety Program (ICSP)

ICSP is a collaborative approach, involving the EPS and the City of Edmonton, Transportation and Streets, that combines the prevention aspects of enforcement with improvements to the road environment and public awareness as the best way to reduce all types of collisions, including fatal and serious injury collisions.

Rolled out in June 2005, this program targets six city corridors with high crash histories and demonstrated high-risk driving behaviours.

The six targeted corridors are:

- 1. 97th Street between 118th and 167th Avenue;
- 2. 170th Street between Whitemud Drive and 107th Avenue;
- 3. 137th Avenue between St. Albert Trail and Victoria Trail;
- 4. Gateway Boulevard between 23rd and 51st Avenue;
- 5. 118th Avenue between 97th Street and Victoria Trail; and,
- 6. Whyte Avenue between 99th and 112th Street.

These corridors received increased traffic enforcement for speeding and impaired driving, red light violations, and failure to yield to pedestrians.

Capital Region Intersection Safety Partnership (CRISP)

CRISP is a long-term partnership between the EPS and Capital Health, the City of St. Albert, Strathcona County, the City of Edmonton, the Alberta Motor Association and the Royal Canadian Mounted Police, which focuses on intersection safety within the Capital Region.

In 2005, CRISP sponsored *Red means STOP*, a large-scale public awareness campaign intended to reduce red light violations.

Occupant Restraint Checks

EPS members participate in bimonthly seatbelt and child seat checks in partnership with nurses from Capital Health and safety specialists from Alberta Infrastructure and Transportation. The nurses and safety specialists inspect child seat installations and use.

In 2005, over 1,300 vehicles were inspected across Edmonton and 586 tickets were issued.

TACTICAL SECTION

Tactical members are responsible for planning, organizing, controlling and coordinating operational support activities with other areas of the EPS.

In 2005, the Tactical Section:

- completed 395 assists to Gang, IROC and Drug Units; and,
- provided vital support during Edmonton's special events including the: RCMP Memorial, Royal Visit, Champ Car Races, Canada Day, floods in Alberta, and Alberta Centennial Celebrations.

COMMUNICATIONS SECTION

On a 24-hour basis, Communications Section directs and controls responses to calls for service, and provides communication links between the police service, the public and other essential service providers.

In 2005, Communications received 536,494 total calls for service (including 911 and non-emergency calls). Of the total calls, 267,092 calls were for 911, with 46,778 requesting police. In 2005, patrol units were dispatched 139,511 times.

MAJOR CRIMES

ROBBERY SECTION

The Robbery Section is responsible for investigating all robberies or attempted robberies of financial institutions, commercial businesses, armoured cars and money carriers, as well as extortions, hijackings, and kidnappings of persons 18 years of age and older.

Commercial Robberies

In 2005, the EPS Robbery Section investigated 22 financial and 398 commercial robberies/attempted robberies. In Edmonton, commercial robberies dropped by four per cent from 2004, and saw a 26 per cent drop when compared to 2003. In 2005, Robbery Section improved the clearance

rate on commercial robberies to 49 per cent from the historical rate, which is generally in the mid-30 per cent range. Over the last five years, financial robberies have dropped by 78 per cent. These changes are a reflection of both broader crime trends in Edmonton and other Alberta cities, but can also be attributed to specific robbery prevention and investigative strategies initiated by Robbery Section over the past three years.

STOREWATCH Robbery Prevention Initiative

STOREWATCH is a robbery prevention initiative designed to help commercial business owners protect their employees, their property, and their customers from robberies. STOREWATCH also helps police to make auicker arrests when robberies occur.

Developed in 2005 by EPS Robbery Section members, this initiative targets the 'top 100' most-robbed commercial businesses in Edmonton. These locations. which are primarily convenience stores and gas stations, are being approached to become involved in the STOREWATCH program, which will seek to improve staff training and the quality of video surveillance at those locations. Full CPTED (Crime Prevention Through Environmental Design) reviews are also done at each STOREWATCH location. Southland Corporation (7-11), Domo Gasoline Corporation and Mac's Convenience Stores have all partnered with the EPS to implement STOREWATCH.



STOREWATCH is supported by recent changes to the Occupational Health and Safety Act stating that "employers must do everything reasonable to protect the health and safety of employees." This means employers must set up safe work practices at the work site and ensure they are followed.



HOMICIDE SECTION

In 2005, the Homicide Section experienced a record-breaking number of investigations involving 39 individuals who were victims of homicide. Despite this high number, 69 per cent of the cases from this past year are considered solved.

Two homicide investigations took an international turn, and those responsible were brought to justice in 2005 through the cooperative efforts of many global agencies and police services.

The Raglon homicide in September 2003 led EPS officers to Trinidad and Tobago in pursuit of the accused. After an extradition hearing, the local government surrendered the offender, Shaun Toon, to Canadian jurisdiction. The trial concluded in December 2005 with a verdict of manslaughter and three weapons offences. This investigation was a cooperative effort between the EPS, Interpol, Edmonton Crown Prosecutors Office, Ottawa Department of Justice, RCMP and Trinidad and Tabago police. Sentencing for Shaun Toon will take place in April 2006.

The Zhang murder in 2004 resulted in a joint file between the EPS and law enforcement officials from the People's Republic of China, who traveled to Edmonton to further their investigation. The accused was tried for the Edmonton murder of his wife in China and found guilty on all counts. He is currently serving a life sentence in China.

One of the big wins for the Homicide Section in 2005 was the successful conviction of Clifford Mathew Sleigh in May for the 1992 slaying of six-year-old Corrine (Punky) Gustavson. This high profile case, close to the heart of all Edmontonians, extended over 13 years from the date of occurrence to the date of conviction. Over 300 EPS investigators were involved in this investigation, including one retired homicide detective who returned to service specifically to investigate this murder. Teaming with these officers were other police agencies, including the RCMP and Forensics. This investigation took a huge toll on the personal and professional lives of all involved. It was through their ongoing tenancity, dedication to purpose, investigative prowess and commitment to the Gustavson family, that this file was successfully concluded.

ORGANIZED CRIME

GANG UNIT

The EPS is doing everything it can to suppress organized criminal networks and governs its actions by a legal and constitutional framework. These networks are referred to as gangs or street gangs, but, for the most part, they are organized criminal networks structured primarily to trafficking in illegal drugs.

Last October, the EPS Gang Unit integrated with 10 RCMP detachments in the Edmonton Capital Region, creating three dedicated squads to disrupt and dismantle street gang activity. The partnership between the EPS and RCMP removes jurisdictional boundaries to more efficiently proceed with investigations. It also enables both police agencies the ability to gather and share intelligence and conduct joint forces operations against criminal networks moving their drug activities to outlying areas.

Gang Unit officers continue to take a zero tolerance approach with gang members. In 2005, 195 gang members were arrested with 621 criminal charges laid.

In an effort to deter young people from becoming involved in dangerous gang lifestyles, Gang Unit members delivered 49 lectures to community groups, schools, youths and parents.

Community Solutions to Gang Violence

The Community Solution to Gang Violence (CSGV) is a large-scale initiative involving people from diverse organizations, all levels of government, and everyday citizens working collaboratively on a community-wide approach to gangs and gang violence. The initiative was launched in 2003 with the EPS, Native Counselling Services of Alberta and the City of Edmonton as the founders. Today, over 100 agencies are actively involved to address issues of gang violence in four key areas: increasing the community's understanding of gangs and gang activity; promoting positive family communication and healthy family development; building relationships with young people; and, bringing organizations and government together to develop policies, programs and services for the prevention, intervention and suppression of gang violence.

DRUG UNIT

In 2005, the Drug Unit completed 66 detailed drug investigations in addition to following up on 75 tips that became part of a project known as *Operation Clean Sweep* – a combination of Drug Unit, Tactical Section and divisional beat teams addressing public complaints. Of the 75 tips, 59 resulted in police action being taken including warrants executed, charges laid, or suspects voluntarily turning over drugs.

Some major highlights include:

- General investigations that led police to seize large amounts of cash, several kilos of cocaine, 10,000 Ecstasy tablets and numerous weapons, and make 16 arrests.
- The Meth Project Team targeted methamphetamine/speeder groups and executed 19 search warrants, laying 319 criminal charges.
- The Drug Undercover Street Team was successful in laying 610 criminal charges, seizing four pounds of cocaine, two pounds of meth, \$33,000 cash and six handguns.
- The EPS and RCMP 'Green Team' joint forces operation resulted in 75 search warrants; police seized 24,000 marijuana plants, 100 pounds of processed marijuana 'bud', and \$750,000 in grow equipment. One hundred suspects were successfully charged.

ECONOMIC CRIMES SECTION

The EPS Economic Crimes Section (ECS) is responsible for investigating major frauds that occur in Edmonton. In 2005, ECS received 2,931 fraud files; 68 files were concluded with 329 charges laid.

Members of ECS initiated Alberta's first Fraud Awareness Month campaign in early 2005. In keeping with the federal program, ECS hosted several information sessions and media availabilities to create awareness around the prevention of fraud for individuals and businesses within Edmonton. Throughout the year, ECS continued to work with media to identify new scams and promote prevention strategies. Police also provided monthly fraud presentations to businesses, investigative agencies and community groups. In addition, ECS collaborated with the Heads Up Fraud Prevention Program, resulting in 7,818 new visitors to the Heads Up website in 2005.

HATE AND BIAS CRIME INITIATIVE (HBCI)

The EPS advocates for a safe and inclusive environment for people living in our diverse and multicultural society. The Hate and Bias Crime Initiative (HBCI) continues to build a framework to manage issues, respond to hate crime and disorder, and prevent such instances from occurring in the first place.

In December 2005, the Hate and Bias Crime Unit conducted an investigation resulting in the first conviction of hate propaganda on the Internet.

HBCI members also attended Holland College in Charlottetown, PEI in February 2005 to develop a 'Hate Crime Investigator' course, in collaboration with the Canadian Police Knowledge Network, to be offered to all law enforcement members across Canada.

On the preventative side, members of the HBCI developed a new *Community Liaison Officer Partnership* model, and established the following committees:

- Aboriginal and EPS Community Liaison Committee;
- Black Community EPS Liaison Committee;
- Muslim Liaison Committee;
- Jewish Liaison Committee;
- Lesbian, Gay, Bisexual, Transgender and Queer Liaison Committee;
- Indo-Canadian and EPS Liaison Committee;
- Jewish and Muslim Steering Committee; and,
- Alberta Ad Hoc Steering Committee.

Representatives from these committees, together with the EPS Chief of Police and Community Liaison Officer, formed the new Chief's Advisory Committee (CAC).



gratitude than they get. Thank you to all of the members for the sacrifices they All members of the EPS are true Heroes and deserve much more respect and and their families make so that we can be safe in the City of Champions.



- these are the expectations set forth for all our employees.



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Citizens deserve outstanding customer service.

The Edmonton Police Service (EPS) is a globally respected police organization with a reputation for continually striving for excellence in every aspect of business. In order to build and maintain strong, trusting and effective working relationships with citizens and groups alike, the EPS must ensure a high level of public confidence in what we do and say.

Edmontonians expect and deserve absolute integrity and adherence to the highest ethical standards from every member of the EPS, as well as outstanding customer service. And we want to ensure this is exactly what they receive.

Professional; respectful; trustworthy; confidence inspiring – these are the expectations set forth for all our employees.

INTERNAL AFFAIRS

EPS commitment to all these values can be demonstrated, in part, by a fair, responsible and accountable public complaint process. Internal Affairs Section is responsible for investigating complaints against the police service and its members in a fair, thorough and unbiased manner. Their mission is to safeguard public trust and promote confidence in the EPS, while resolving all complaints of policy, service delivery and employee conduct in a fair, transparent and timely fashion.

PROFESSIONALISM COMMITTEE

Addressing and evaluating professionalism and ethics remains an on-going priority for the EPS. We want to create the best possible work environment for all employees, and ensure Edmontonians have a strong sense of trust and confidence in their police service.

The EPS consolidated a number of existing programs in 2005 in order to establish the new Professionalism Committee, which set out to identify areas of improvement needed throughout the organization, opportunities for training, and 'best practices' from other police services and businesses in the areas of accountability and risk management.

In order to determine the current state of professionalism within the EPS, the Professionalism Committee conducted research with both members and external stakeholders.

CALEA ACCREDITATION

The EPS continues to be internationally accredited by the *Commission* on Accreditation for Law Enforcement Agencies (CALEA). Accreditation is a coveted recognition that symbolizes professionalism, excellence and competence by meeting and/or exceeding over 430 criteria or standards.

The EPS is proud of its 18-year history as a CALEA accredited law enforcement agency. It demonstrates our desire and ability to fulfill our commitment to Edmontonians, and continually honour the profession of law enforcement.



One of the reasons I am proud to say I am from Edmonton is because of the men and women we are fortunate to have on our force. Thank you!

INVESTING IN OUR GREATEST RESOUF

We are proud to have an engaged workforce - one that is committed, motivated and willing to go the extra mile.



Employees are the heart and soul of any organization. Within the Edmonton Police Service (EPS), our people are and will continue to be the single biggest factor defining our success. We are proud to have an engaged workforce – one that is committed, motivated and willing to go the extra mile.

To deliver effective policing, the EPS depends on the diverse backgrounds, knowledge, skills, creativity and motivation of all our employees. And, in turn, we are committed to the success, development and well-being of each and every member. Equally as important, the EPS strives to ensure our future by attracting and retaining 'the best' candidates for any position, including police officers and civilian staff.

RECRUITING

Similar to other police services, the EPS is anticipating a high number of police retirements over the next five years. Succession planning saw the Recruiting Unit develop and execute an extensive recruitment drive across Canada and across international borders to attract qualified candidates, resulting in the hire of 164 new officers. Three recruit training classes graduated in 2005, along with two experienced officer classes.

In total, the EPS generated 704 applications in 2005, up from the 391 received the previous year.

The EPS continues to partner with MacEwan College by providing field placement positions for students in the Police and Security program. In 2005, an additional practicum was initiated to meet the needs of students enrolled in the accelerated Police and Security program.

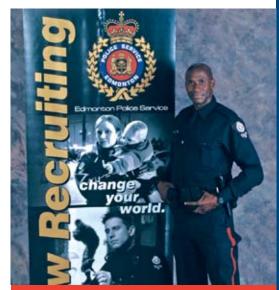
POLICE TRAINING OFFICER (PTO) PROGRAM

An innovative and successful police recruit training model has been sweeping across the United States and the EPS was the first Canadian police agency to adopt it.

The Police Training Officer (PTO) program relies on problem-based learning as its method of teaching, and incorporates modern research on how people best learn. It focuses on developing each recruit's

learning capacity and recognizes recruits could better receive and understand information by 'doing' or being active participants in the process. This program ensures the recruits' first exposure to the real world is one that reflects policing in the 21st century, and is very different from traditional police training methods that overemphasize mechanical skills and memory capabilities.

The PTO program moves training in a new direction to ensure recruits, from day one, are focused on community-based, problemsolving methods for addressing issues in their communities instead of traditional, rigid training that focuses on reactive policing.



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PERFORMANCE MANAGEMENT AND IN-HOUSE TRAINING

We're committed to investing in employees and promoting life-long learning opportunities. All employees are further invited to continue their education and pursue a certificate, degree, diploma, masters or doctorate, funded in part by the EPS.

POST-SECONDARY EDUCATION

The EPS has partnered with the University of Alberta and Athabasca University to enable employees to pursue post-secondary studies and earn transferable credit from in-house training courses.

Another partnership with Athabasca University offers our employees an opportunity to earn a Bachelor of Professional Arts, majoring in Criminal Justice. Six employees graduated with this degree in 2005.

ON-THE-JOB TRAINING

It is imperative for the EPS to provide learning tools and development opportunities for its employees. In-house training programs are designed to enhance performance, support career development, and provide growth and learning experiences. Innovative training helps employees achieve success in both their personal and professional lives.



STAFFING COMPLEMENT

Authorized Positions by Rank

Chief of Police	1
Deputy Chiefs of Police	2
Superintendents	9
Inspectors	18
Staff Sergeants	47
Sergeants	114
Detectives	142
Constables	1009
Total Police	1,342
Total Civilians	410.5
Total Authorized Positions	1752.5

TOTAL FEMALE	242
TOTAL Visible Minority/Aboriginal Members ²	140
West Indies	2
Vietnamese	4
Portuguese	3
Lebanese	2
Latin	2
Korean	1
Japanese	3
Greek	1
Filipino	4
East Indian	18
Chinese	27
Black	2 19
Aboriginal Arabic	54 2

1 Detailed demographic information is available from the annual report to the Edmonton Police Commission.

2 Figures represent only the members who have self identified themselves as being racially visible.

THANK YOU TO OUR VOLUNTEERS

EPS is proud to have many talented, skilled and selfless individuals who offer their gift of time to become involved in our work. Their dedication and contributions create a positive impact within our Service, and strengthen our ability to reach out into the community. Volunteers are valued partners.

SOUTH DIVISION VOLUNTEERS

South Division has built a strong network of 278 volunteers who give their time to work at the Divisional or Community Station front counters, or who are involved with the Mill Woods and Ottewell Community Patrols. Collectively, they provided 15,080 volunteer hours in 2005.

Volunteers provide support to police officers at the stations by:

- greeting visitors;
- triaging cases based on concerns;
- assisting drivers to report collisions and prepare written statements;
- initiating the MTS Collision Report; and,
- answering phones and redirecting callers to appropriate areas.

Community Patrol volunteers assist the EPS by:

- utilizing their own vehicles (and fuel) to patrol their communities;
- · radioing in any suspicious activity or crimes in progress; and,
- note-taking and preparing witness statements of events they observe.

The constable in charge of the South Division volunteer program manages the volunteers at these work locations and ensures that the needs of the public, police, and volunteers are being met. The volunteer program continues to expand, reaching all divisions within the EPS.

LONDONDERRY MALL INFORMATION CENTRE

EPS Information Centre at Londonderry Mall has proved to be a valuable service to the community.

The volunteer-run centre was initially set up in 2004 to increase presence in the community and educate area residents about crime prevention



and safety issues. It has evolved to become an important liaison between the community and the police. Approachable volunteers and a storefront location have resulted in people making their first contact with the EPS.

Working in three-hour shifts, volunteers strive to assist the public with their concerns or questions. They provide information when they can, and redirect larger issues, complaints or questions to a beat officer or the appropriate EPS unit.

Volunteers are good listeners and hear peoples' general concerns about drugs, crime, and traffic problems. In short, they act as ambassadors for the EPS by promoting crime prevention and safety messages.

VICTIM SERVICES UNIT

The EPS currently has 149 trained volunteer advocates who provide support, referral and information to victims of crime and tragedy. Over 22,000 volunteer hours were spent assisting victims of crime in 2005.

In 2005, the EPS Victim Services Unit partnered with the Alberta Solicitor General Victim Training program to develop evaluation criteria for advocates pursuing provincial certification standards.



what you will encounter. I appreciate and respect the work you do. You do the best On the day of the Mayerthorpe tragedy it struck me how lucky I am to work at a job that has little or no risk. Each of you enter the workforce daily not knowing you can to keep us safe from harm. Thank you from the bottom of my heart.



STRENGTH FROM OUR SUPPORT TEAMS

A committed team of professionals work behind the scenes to support the Service in delivering policing excellence



The Edmonton Police Service (EPS) relies on essential internal support to operate and deliver effective policing. The EPS Administrative Services Bureau is shaped by professional people who work behind the scenes to provide efficient and effective systems, processes, tools and resources to support the overall work of the Service.

INFORMATION SECURITY

Establishing and maintaining security safeguards for police computer systems and networks continues to be a top priority. The creation of information security policies and the implementation of regular Network Security Assessments form the foundation of the EPS Information Security program.

Some significant achievements in 2005 included:

- The EPS computer infrastructure remaining free from any incident of virus or malicious code propagation. As a result, we were able to host some critical system processing for partners who did in fact experience technical outages from virus infection.
- The Network Security Assessment program formalized as a way of regularly assessing the security of EPS systems and networks against hacking and unauthorized external access.

EXHIBIT MANAGEMENT

Exhibit Management Section consists of the Drug Exhibit Unit, the Property & Exhibit Unit and the Police Seized Vehicle Unit. Overall, staff provides care, custody, security, and disposal services for drugs, property and vehicles seized by police. Staff also assists in the dismantling of drug grow operations and supervises vehicle tow lot operations.

Highlights for 2005 included:

- The City of Edmonton entering into a new two-year agreement with four separate contractors to provide towing services to the EPS. The contractors are: Auto Rescue Ltd.; Cliff's Towing Service Ltd.; Custom Auto Carriers Ltd.; and, Kingsway Towing (1978) Ltd.
- The successful and much-needed relocation of the Property & Exhibit Unit from Police Headquarters to a new off-site facility, allowing for more exhibit space.

INFORMATION MANAGEMENT

Information Management Section provides support to EPS members through management of police records, responding to internal requests for information from police records, providing access to provincial and national police databases, providing internal mail service, and serving court documents.

Highlights for 2005 included:

 Creation of the Quality Assurance Unit to enable staff to respond efficiently to new business processes that will result from a new records management system.

FACILITIES MANAGEMENT

Staff in Facilities Management Section acquires, maintains, controls and operates EPS property including buildings, sites and leased space. They also identify and assess facility and equipment needs, capital budget projects, and provide conceptual designs.

Major accomplishments for 2005 included:

Completion of the new Southeast Division Station.
 The new facility was fully operational by April.



- Finalized leasing arrangements for the new Griesbach Recruit Training Centre. The tenant improvements were completed late in the year.
- Completion of the Arrest Processing and Control Building at the William Nixon Memorial Training Centre.

MATERIALS MANAGEMENT

Materials Management Section is the official procurement agent for the EPS, liaising with internal EPS customers, City of Edmonton purchasing, as well as suppliers.

Staff oversees the acquisition of goods, management of contract services, and inventory for all clothing and equipment (except vehicles) required throughout the EPS.

Highlights for 2005 included:

- Providing uniforms and officer safety gear for 166 police recruits.
- Working with Disaster and Emergency Operations Planning Section (DEOPS) and Occupational Health & Safety (OH & S) to set up a gas mask fitting, issue and replacement program.

FLEET MANAGEMENT

This Section is responsible for purchasing, operating, servicing and disposing of EPS vehicles. Staff review and evaluate tenders, specifications and manufacturers' information to ensure the EPS fleet meets approved standards for police vehicles.

Highlights for 2005 included:

- Initiation of an audit to identify patrol car usage and areas where reductions in vehicles were made. The average EPS patrol car logs 27,000 km every year.
- Implementation of LED light bars and new console design on patrol cars to improve officer safety and reduce costs.
- Completion of GPS installation in all patrol, tactical and canine vehicles.

FINANCE

Staff are primarily responsible for facilitating the preparation of the annual Operating and Capital Budgets, projecting future requirements, and assisting EPS management in monitoring and reporting expenditures to the Edmonton Police Commission and City Council.

The Division's accounting services include timely and accurate processing of accounting transactions, regulating the processing of requisitions and disbursements, and maintaining the financial information system (SAP).

Major accomplishments for 2005 included:

- Completion of the long-range EPS financial plan for 2006 to 2015.
- Facilitating the development and presentation of quarterly financial results to EPS senior officers as well as the Edmonton Police Commission Finance Committee.

INFORMATION TECHNOLOGY

Staff in the Information Technology Branch provide overall planning and round-the-clock support for EPS information and technology systems. They strive to design and apply information technology (IT) that enhances the safety, efficiency, and effectiveness of the EPS.

Significant highlights for 2005 included:

- Achieving 98 per cent availability to members of all EPS applications.
- Installation of 70 personal computers, 15 printers and 90 phones into the new Southeast Division Station.
- Completely reprogramming all police radios and converting telephone calls over the radio system from analog to digital to enhance call security.
- Upgrading the Computer Aided Dispatch (CAD) system in the main Communications call centre as well as in 237 police vehicles. CAD is the system used to dispatch police vehicles to calls.

WORKLOAD SUMMARY STATISTICS

Area	Category	2004 Year End	2005 Year End
Exhibit Mgmt Sect.	Calls for Tow Truck Dispatch	23,554	24,024
Exhibit Mgmt Sect.	Vehicles Towed to PSVSL	17,418	17,852
Exhibit Mgmt Sect.	Drug Related & Property Exhibits	61,377	60,250
F & SS Div.	General Financial Transactions	13,445	13,337
F & SS Div.	Renovation & Construction Projects	102	127
F & SS Div.	Facilities Service Calls	2,157	1,934
F & SS Div.	EPS Facilities Maintained	43	46
F & SS Div.	Recruits Outfitted	92	166
F & SS Div.	Purchase Orders Created	1,642	1,811
F & SS Div.	Vehicles in Fleet (New Information)	449	498
F & SS Div.	Work Orders for EPS Fleet	18,001	11,213
F & SS Div.	Kilometres Driven by EPS Fleet	7,142,159	7,479,569
Information Mgmt Sect.	Pieces of Mail Processed	400,342	476,236
Information Mgmt Sect.	Total Reports Classified	149,388	136,557
Information Mgmt Sect.	Central Registry Files Created	167,777	171,991
Information Mgmt Sect.	Requests for Traffic Collision Reports	16,262	14,421
Information Mgmt Sect.	Warrants Processed	41,096	43,173
Information Mgmt Sect.	Info Channel Queries	72,164	73,044
Information Mgmt Sect.	Data Entry Reports Entered	173,522	167,650
Information Mgmt Sect.	Documents Served	23,791	24,200
IT Branch	Telecom Service Calls	948	551
IT Branch	Telecom Equipment in Service	2,469	2,412
IT Branch	Help Desk Calls Received	26,330	25,626
IT Branch	IT Systems Projects - completed & on-going	49	94
IT Branch	IT Equipment in Service (MWS,Desktops,		
	laptops, printers & PDA's)	2,366	2,485
IT Branch	Spam E-mails & Sniff Attempts Blocked	4,235,334	28,114,213
IT Branch	Viruses Cleaned	307,018	32,685

Notes

Warrants Processed

The number of traffic and criminal warrants that are received by EPS and entered onto the CPIC system.

Info Channel Queries

The number of police members who call into Information Channel for information retrieved from various police/court databases.

Documents Served Refers to Court Documents

For example, summons, or subpoena) which have been delivered by hand to an individual either in person or by leaving the document with another person at the address they reside or work.



years, I enjoy every single minute and I have a great deal of respect for every As a Community Police Radio Network volunteer with EPS for the last 13 single man and woman in BLUE!



1SA _

Throughout the year, Edmonton Police Service (EPS) employees seek to enrich the lives of others, as well as their own, by offering their personal time, energy and skills in support of charitable activities in the community. Stretching outside their job-related responsibilities, our police members and other staff support causes they believe in, with the ultimate hope of improving the quality of life for someone.

EPS members were proud to be a part of Edmonton's 'giving spirit' through their volunteer involvement with the following organizations and activities in 2005.

COPS FOR CANCER

This program started in 1994 when an Edmonton police officer with a shaved head posed for a picture with a young cancer patient. The officer wanted to support the boy, who was being ridiculed at school because of his hair loss. Since then, police officers from across Canada have held Cops for Cancer fundraising events for the Canadian Cancer Society.

Now celebrating its 10th anniversary, Cops for Cancer is still going strong. Cops for Cancer has raised over \$16 million dollars in the fight against cancer.

IRON COPS FOR CANCER

A challenge was sent out to all police services across Canada to join in the Iron Cops for Cancer to raise money for the Canadian Cancer Society. In 2005, there were 100 members from across the country on the Cops for Cancer Ironman Team. Edmonton had a team of 52 members who collectively raised over \$500,000.

CUP OF COMPASSION

For the past three years, Second Cup has asked prominent members of Edmonton, including EPS police officers, to volunteer their time to pour coffee for customers in the morning at various Second Cup locations throughout the city. A dollar from every coffee beverage goes to Sorrentino's Compassion House – a non-profit organization which offers transitional housing to out-of-town breast cancer patients and other aid to families in need.

ANNUAL PARENT/TEEN HOUSE BUILDING MEXICO TRIP

This annual house-building trip for Mexico's unfortunate is a charitable function with the Diakonos Retreat Society, and is open to all peace officers and civilian staff of the EPS. It is an opportunity for parents to spend time with their teen(s) – an experience of a lifetime!

COPS & LOBSTER FOR SPECIAL OLYMPICS

EPS officers involved in 'Cops and Lobsters' serve as celebrity hosts and waiters during a lunch or dinner period to fundraise for Alberta Special Olympics. This partnership between the law enforcement community and Special Olympics raises money and awareness for the Special Olympics organization. In 2005, over \$25,000 was raised by 150 EPS members who donned aprons, rolled up their sleeves, and waited on tables, exceeding 2004 fundraising total by \$7,000!



PREVENT ALCOHOL & RISK-RELATED TRAUMA IN YOUTH (PARTY) PROGRAM

The PARTY program is an injury prevention program that has enjoyed a very close working relationship with EPS members that donate their time and experience to increase the awareness of the effects of risky behaviour to youth. The program runs out of the Misericordia Community Hospital and targets Grade 9 students from Edmonton and surrounding areas.

CARING FOR THE INNER CITY

A group of EPS volunteers prepared and delivered care packages for the community's less fortunate at Christmas time at the Mustard Seed Church (96 Street and 106A Avenue). The Mustard Seed Church is dedicated to meeting the physical, emotional, social, and spiritual needs of people in Edmonton's inner city.

SANTAS ANONYMOUS GIFT COLLECTING AND WRAPPING

EPS members from West Division came in on their day off to help the city's less fortunate children. Thanks to these members, approximately 800 gifts for Santas Anonymous were wrapped—including the 35 gifts from members. An EPS transport wagon was used to take the gifts to the Santas Anonymous depot.

BLUE SANTAS CAMPAIGN

This program is a partnership with Santas Anonymous. Patrol members deliver packages to families in quadrants of the city where volunteers may not always feel safe delivering the packages. The police involvement in delivering these packages allows for interaction between police and children who otherwise may not encounter police in a positive manner.

CHRISTMAS TREE MITT CAMPAIGN

Spearheaded by the Edmonton Police Association, every year at Christmas time a tree is put up in the middle of the atrium at Police Headquarters to encourage all police employees to donate winter wear such as gloves, mitts, etc. and hang them on the tree. All the clothing is then collected and donated to people in need throughout Edmonton.

TOYS FOR TOTS

Every Christmas, the EPS collects toys for children on behalf of the Salvation Army. Bins are located at every divisional station at the beginning of December and collected prior to Christmas to distribute to children in need.



READ-IN-WEEK

Each year in October, police officers throughout the city volunteer their time to read a book to elementary and junior high children attending Edmonton Public and Edmonton Catholic schools during Read-in-week. The police officer may either bring a favourite book of their own or read a book the teacher suggests.

LAW ENFORCEMENT TORCH RUN

The Law Enforcement Torch Run is an international grass-roots fundraiser and public awareness vehicle for Special Olympics. In 2005, law enforcement officers and employees in Alberta initiated the Torch Run in Alberta.

"TOUR DE WEST EDMONTON MALL" – THE POLICE VS. MEDIA AMAZING RACE CHALLENGE

Police challenged media in the second annual wheelchair race at West Edmonton Mall to raise funds for the Steadward Centre – a non-profit organization that provides a wide range of short and long-term health, fitness, and lifestyle programs for children, youth, and adults with disabilities.

JACK'S KIDS IN KOSOVO

While Sergeant Jack Kraus was involved in peacekeeping duties in Kosovo in 2003, he saw the level of poverty around him and felt a need to assist families and children in need. He initially set up a fund through the Emergency Services Credit Union and advertised to the Edmonton public for donations to this worthy cause. This program has since developed provincially, and now seeks to raise \$50,000 for children in Kosovo.

BESLAN CHILDREN'S FUND

Inspector Dan Jones started this fund after he heard about the terrorist attack on the school in Beslan, Russia last September. The EPS teamed up with the Russian Alberta Society to bring over a number of children

involved in the attack at the school. In 2005, the children were taken all over Alberta including Calgary, Banff, and Drumheller. This program was started to show the children involved in the terrorist attack that they have not been forgotten.







CELEBRATING THE OUTSTANDING

EPS employees are recognized for their contributions to the community and innovative programs.

EPS Blue Banner: Expressions from the community.

Thanks for your unyielding courage and devotion to the citizens of Edmonton.

Each and every day, the Edmonton Police Service (EPS) is proud to see its police officers and staff demonstrate the smallest acts of kindness, go above and beyond to help someone in need, reach out to those who are disconnected, and change somebody's life for the better. Heroes and heroines. Role models and mentors. Advocates for positive change. These all describe our police officers. Although many will agree "it's all in a day's work," there are some stories worthy of highlighting.

RECOGNIZED IN OUR OWN COMMUNITY

KIWANIS TOP COP AWARD

FOMONTON

The Kiwanis Oil Capital Top Cop Award annually recognizes an active EPS police officer for his or her dedication and commitment to policing, and for outstanding volunteer efforts in the community.

With 32 years of distinguished police service, and a record of outstanding volunteer contributions to the community, Inspector John Ratcliff was the 2005 Top Cop Award recipient. He was recognized for developing collaborative partnerships and community policing initiatives that strengthened the 'heart and soul' of this community.

ANNUAL JIM DEMPSEY CUSTOMER SERVICE AWARD

The Jim Dempsey Customer Service Award regularly recognizes EPS employees who provide outstanding customer service, internally or externally, by 'going the extra mile.' The award is named after an EPS constable who died in 1996 of heart failure at the age of 38. Jim's passion for customer service will forever be remembered through this employee award program.

In 2005, Constable Glen Haneman was selected from amongst the monthly winners to receive the annual award for the selfless manner in which he aided a 75-year-old woman after her fence was struck by a hit-and-run driver.

After completing his investigation and seeing how distraught the woman was, he returned on his own time to repair her fence and talk with her. Although Constable Haneman kept his good deed to himself, a neighbour noticed his acts of kindness and wrote a letter to the EPS stating, "I am certainly impressed by this kind and caring deed. Police officers like him are a credit to your department and our city."

DARE OFFICER OF THE YEAR AWARD

This award is annually presented to an EPS DARE Officer who best exemplifies commitment, leadership and service to the Drug Abuse Resistance Education (DARE) program and its students in Edmonton. Police members who are trained to provide the DARE curriculum to students do so in addition to their regular police duties.

Constable Lisa Trenka was nominated by a number of her peers for displaying exceptional commitment to the program. Lisa has offered to teach up to three classes per year as well as participate in various promotional activities since becoming a DARE Officer in November 1999.





RECOGNIZED AROUND THE WORLD

The EPS has earned a strong reputation amongst the international police community as being innovative and focused on policing excellence. Throughout 2005, our whole organization and many of its members received awards and top honours for new programs and initiatives demonstrating best practices in policing.

IACP/MOTOROLA WEBBER SEAVEY AWARD

The Webber Seavey Award, jointly sponsored by the International Association of Chiefs of Police (IACP) and Motorola, is presented annually to agencies and departments worldwide in recognition of promoting a standard of excellence that exemplifies law enforcement's contribution and dedication to the quality of life in local communities.

Three EPS initiatives were nominated for a *2005 Webber Seavey Award: Quality in Law Enforcement* – the Hate & Bias Crime Initiative (top 10 finalist), the Elder Abuse Intervention Team (top 10 finalist) and the Traffic Strategy Briefing (top 25 semi-finalist). The EPS was the first organization to ever have three initiatives among the top 25 awarded.



CAPITAL HEALTH REACH AWARD OF EXCELLENCE

Since its inception in January 2004, the Police and Crisis Team (PACT) program – designed to meet the emerging needs of individuals experiencing mental health crises in our community – has proven to be effective and efficient in providing specialized expertise of both police officers and Capital Health workers.

The innovative work of each team was recognized in 2005 by the Capital Health REACH (Recognition of Excellence and Achievement in Capital Health) Awards, and was presented with an Award of Excellence.

MICROSOFT INNOVATIONS IN POLICING TECHNOLOGY AWARD

The EPS received an honourable mention as one of the 'top 11' out of 60 entries for the Microsoft Innovations in Policing Technology Award in 2005 for its 'Virtual Intelligence Network' software technology. This software enables police members to have continuous access to accurate, timely and consistent information or 'intelligence' so they can make informed decisions on how to respond to crime and disorder.

SHIELD AWARD FOR INTERNATIONAL VIDEO PRODUCTION

Multimedia Services in-house staff produce broadcast-quality training and promotional videos for the EPS and its partner agencies. They also provide audio/visual support for training conferences.

In 2005, this team received four distinguished *Shield Awards* at the Annual Law Enforcement and Emergency Services Association Training Conference held in Coeur d'Alene, Idaho.

With two gold, one silver and a bronze, these awards complement a long list of awards this unit has received over the years in recognition of their high quality video productions. Impressively, EPS Multimedia Services Unit has received 52 awards since 1988.

The 2005 winning productions include:

- Dark Matter: Methamphetamine;
- Is it Real? Identifying Fraudulent Documents;
- Life's Short, Bite Hard (EPS Canine Unit); and,
- Recruit Class 101: The Tradition Continues.



STATISTICS AND FINANCIALS Reporting crime trends and financial accountability to our citizens.

CRIME STATISTICS OVERVIEW

Statistics presented in this report are solely collected by the EPS based on citizen – generated calls for service and police officer reports.

OVERALL CRIME DOWN 2% IN 2005

A total of 92,358 criminal code offences were reported in Edmonton from January to December 2005, down 2% compared to 2004. Reductions were seen in all major categories of crime with the largest absolute decrease occurring for property crime, followed by criminal code traffic offences, 'other' crime, and violent crime.

VIOLENT CRIME AT FIVE-YEAR LOW

In 2005, violent crime decreased slightly to a total of 6,718 offences compared to 6,784 in 2004, reaching a five-year low. Violent crime accounted for 7% of total criminal code offences in 2005.

PROPERTY CRIME DOWN 2% IN 2005

Property crime accounted for 59% of all criminal code offences in 2005. Following four consecutive years of increases, property crime decreased 2% in 2005 compared to 2004, resulting in a total of 54,520 offences. Theft accounted for more than half of all property crime in 2005, followed by motor vehicle theft & attempts, break & enter offences, fraud, and possession of stolen goods.

TRAFFIC CRIME AT FIVE-YEAR LOW

Criminal code traffic offences tend to be driven by police enforcement rather than by public reporting. Traffic crime accounted for 5% of all criminal code offences in 2005. When compared to 2004, traffic crime decreased 8% to a total of 4,232 offences.

'OTHER' CRIME DOWN MARGINALLY IN 2005

'Other' crime refers to criminal code offences that do not fall into the categories of violent, property, or traffic crime. Some examples of 'other' crime include mischief, weapons offences, prostitution, arson, bail violations, and disturbing the peace. 'Other' crime accounted for 29% of criminal code offences in 2005. When compared to 2004, 'other' crime decreased 1% to a total of 26,888 offences. The largest absolute decreases were for failing to attend court, breach of recognizance, and mischief \$5,000 & under.

Despite the overall decrease in 'other' crime in 2005, there was an increase in failure to comply with an appearance notice, female solicitation, and offensive weapons offences. Please note that solicitation offences tend to reflect the level of police enforcement.

CRIME STATISTICS

CRIMINAL CODE OFFENCES CITY OF EDMONTON TOTALS FOR 2005

	Total Offences		Offences Cleared 5
	2005	% Change in Offences over 2004	2005
CRIMINAL CODE OFFENCES TOTAL (INCLUDING TRAFFIC) & OTHER CRIME 1	92,358	-2%	38%
VIOLENT CRIME - TOTAL 2 Homicide 3 Attempted Murder Sexual Assault Non Sexual Assault Other Sexual Offences Abduction Robbery	6,718 39 6 393 4,756 89 14 1,421	-1% 39% -57% -25% 1% -30% 40% 3%	60% 69% 83% 50% 68% 154% 36% 29%
PROPERTY CRIME - TOTAL Break and Enter & Attempts - Total Residential Business Other Motor Vehicle Theft & Attempts Theft Over \$5,000 Theft \$5,000 and Under Have Stolen Goods Fraud	54,520 8,713 3,655 2,187 2,871 9,561 398 29,043 2,379 4,426	-2% -8% -7% -17% 0% 5% -3% 3% -16% -20%	19% 8% 11% 6% 4% 3% 11% 16% 102% 52%
OTHER CRIME - TOTAL Prostitution Gaming & Betting Offensive Weapons Other Criminal Code 4 CRIMINAL CODE TRAFFIC - TOTAL (See next page for breakdown)	26,888 477 2 1,101 25,308 4,232	-1% 28% -60% 10% -2% -8%	63% 100% 350% 100% 61%

Notes

1 Due to variable reporting procedures counterfeiting currency offences are excluded.

2 Totals reflect number of victims of violent crime excluding robbery.

3 Homicides within Edmonton investigated by the EPS.

4 Other Criminal Code includes kidnapping, hostage taking, criminal harassment, uttering threats, production/distribution of child pornography, explosives, causing death/bodily harm, criminal negligence causing death, conspire to commit murder, bail violations, disturbing the peace, breach of probation, indecent acts, and other violations. For 'other' crime, the September-December 2005 values for several administration of justice offences were estimated using September-December 2004 values (breach of recognizance, fail to appear summons, fail to appear notice, fail to attend court).

5 CLEARANCE RATE: Criminal offences can be cleared by charge or cleared otherwise. An offence is considered cleared when it has been solved. Cleared by charge indicates that a person(s) has been charged in connection with an incident. A clearance rate is calculated by dividing the actual offences reported by the total offences cleared in a year. Offences that are cleared may be offences that have occurred in previous years, and thus the clearance rate may exceed 100% in a given year.

TRAFFIC STATISTICS JANUARY TO DECEMBER 2004/2005

CRIMINAL CODE TRAFFIC OFFENCES	2004	2005	% Chg
		·	
Criminal Code Traffic Offences - Total	4,583	4,232	-8%
Dangerous Driving Causing Death	3	2	-33%
Dangerous Driving Causing Bodily Harm	15	10	-33%
Dangerous Driving Evade Police Causing Death	1	0	-100%
Dangerous Driving Evade Police Causing Bodily Harm	3	7	133%
Dangerous Driving Evade Police	186	180	-3%
Dangerous Driving	274	219	-20%
Impaired Driving Causing Death	3	0	-100%
Impaired Driving Causing Bodily Harm	24	9	-63%
Impaired Driving	1,529	1,427	-7%
Blood Alcohol Exceed 0.08	1,225	1,116	-9%
Refuse Breathalyzer/Roadside Screening/Blood Sample	292	307	5%
Fail to Remain On Scene	88	68	-23%
Drive While Disqualified	940	887	-6%

2004	2005	% Chg.
0.47 0.07	040.007	00/
· · · · · · · · · · · · · · · · · · ·		-3%
212,547	211,168	-1%
2,291	1,972	-14%
2,077	2,573	24%
4,981	5,528	11%
164,744	171,545	4%
15,570	12,571	-19%
22,884	16,979	-26%
34,690	29,199	-16%
	247,237 212,547 2,291 2,077 4,981 164,744 15,570 22,884	247,237 240,367 212,547 211,168 2,291 1,972 2,077 2,573 4,981 5,528 164,744 171,545 15,570 12,571 22,884 16,979

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Numbers reflect summonses issued within the City of Edmonton under the Alberta Traffic Safety Act.

MOTOR VEHICLE COLLISIONS	2004	2005	% Chg.
Collisions - Total	29,203	31,775	9%
Fatal ¹	34	26	-24%
Non-Fatal Injury	5,967	6,148	3%
Property Damage	23,202	25,601	10%

Notes

1 Refers to the number of collisions where one or more fatalities occurred.



FINANCIALS

OPERATING EXPENDITURES

BY MAJOR CATEGORY		(Milli	on's \$)	
	2004	2005	Change	% Change
Salary, wages and benefits	139.8	150.9	11.1	7.9% 1
Total Personnel	139.8	150.9	11.1	7.9%
Contracted and general services	12.5	13.5	1.0	8.0%
Materials and supplies	1.9	2.1	0.2	10.5%
Fleet costs	6.5	7.3	0.8	12.3%
Furniture and equipment	6.4	7.9	1.5	23.4%
Facility costs	8.7	8.9	0.2	2.3%
Other general costs	1.6	2.1	0.5	31.3%
Total Non-Personnel	37.6	41.8	4.2	11.2%
Total Operating Expenditures	177.4	192.7	15.3	8.6%

CAPITAL EXPENDITURES BY PROJECT CATEGORY	(Million's \$)				
	2004	2005	Change	%Change	
Police Facilities	6.8	3.8	(3.0)	-43.8%	
Information Technology	2.1	2.5	0.4	19.0%	
Other Equipment	0.7	0.1	(0.6)	-86.0%	
Communications	0.1	0.5	0.4	366.4%	
Total Capital Expenditures	9.7	6.9	(2.8)	-28.7%	

Notes

1 Hiring of new provincially-funded positions plus associated costs.

2 Majority of costs for Southeast Station were expended in 2004.

OPERATING REVENUES

AND TAX LEVY	(Million's \$)				
	2004	2005	Change	% Change	
Fines and penalties	23.6	22.6	(1.0)	-4.2%	
Provincial and Federal Grants	11.0	11.1	0.1	0.9%	
Police Seized Vehicle Lot Operations	3.1	3.3	0.2	6.5%	
Emergency 911 Revenue	1.6	1.9	0.3	18.8%	
Other revenues	1.6	1.4	(0.2)	-12.5%	
Special Event Policing	1.3	1.4	0.1	7.7%	
Police Information Check Revenue	0.9	1.3	0.4	44.4%	
School Resource Program	0.6	0.7	0.1	16.7%	
Partner Funding					
Total Revenues	43.7	43.7	-	0.0%	
Tax Levy	133.7	149.0	15.3	11.4%	
Total Revenues and Tax Levy	177.4	192.7	15.3	8.6%	



RCMP MEMORIAL

On March 10, 2005, over 5,000 law enforcement members converged en masse in Edmonton to participate in the National Memorial Service as a tribute to the lives and service of RCMP Constables Peter Schiemann, Brock Myrol, Leo Johnston and Anthony Gordon.

With only three days notice, Edmonton Police Service (EPS) members stepped up to coordinate complex logistics in the University of Alberta Butterdome to welcome thousands of visitors and law enforcement officers to our city.

In addition to liaising with all levels of government and working closely with the RCMP, our employees provided for transportation, lodging (often in their own homes), VIP security and escorts, traffic control, and parade marshalling. During the memorial parade, more than 700 EPS employees, police and civilian, marched alongside those from the global police family.

EPS members continue to reflect on the circumstances of these tragic deaths, and in the words of Chief Mike Boyd:

We should all be guided by the strength and actions of the families of our fallen comrades, who lost their sons, husbands, brothers and fathers. With dignity and determination they have committed to seeing positive change come from this terrible tragedy. In policing, our grief was eventually replaced by sorrow... from sorrow came reflection... from reflection we moved to recommitment, and this is where we are today. The best remembrance and tribute we can pay to Peter, Brock, Leo and Anthony is to remain committed and true to our oath of office and our sense of duty. These four officers will forever be remembered as "Heroes in Life."



POWERFUL RELATIONSHIPS. POWERFUL COMMUNITIES.

EDMONTON POLICE SERVICE

Report to the Community 2005





POLICE HEADQUARTERS 9620 - 103A AVENUE EDMONTON, ALBERTA, CANADA T5H 0H7