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2010  
First  
Quarter  
Report  
to Edmonton  
City Council



COMMITTED TO POLICING EXCELLENCE

# Vision: A safe, vibrant city achieved in partnership through innovative, responsive policing.

The Edmonton Police Service is governed by the Edmonton Police Commission, a civilian oversight body that is responsible for ensuring the EPS provides effective, responsive and professional policing to the citizens of Edmonton.

The function of the EPS is to provide protection of life and property, preservation of public peace, prevention and detection of crime, regulation of non-criminal conduct as required by law, and perform services incumbent upon police as a social and community agency.

This is achieved through a Community Policing service delivery model. Community Policing is the delivery of effective and efficient policing services through a collaborative partnership with the citizens of Edmonton. It is characterized by an appropriate balance of:

- community consultation,
- community partnerships,
- prevention,
- problem solving,
- response, investigation and enforcement.

Our success will be measured by:

- a reduction in crime,
- a reduction in disorder,
- an increase in traffic safety, and

## Overview of First Quarter Results

At the conclusion of 2009, the EPS had effectively reduced crime in our city by 2.2 per cent. Chief Mike Boyd set a crime reduction target of 4 per cent in 2010.

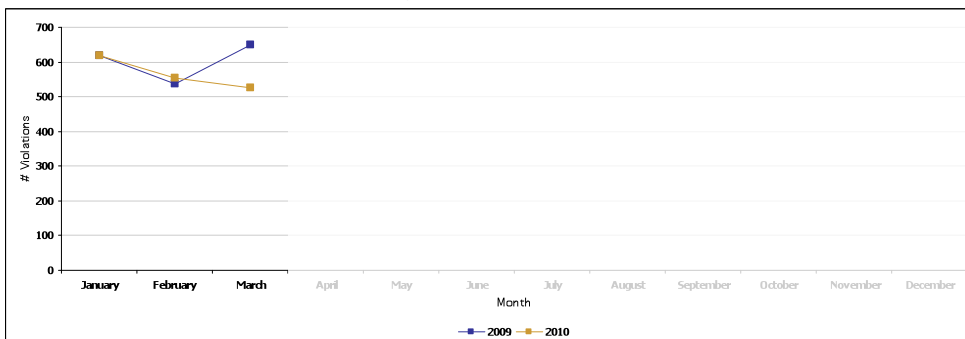
Our first quarter results show that significant progress has been made towards this goal. More specifically, Edmonton's overall crime rate dropped 12.61 per cent from January 1 – March 31, 2010. This can be attributed to a number of initiatives the EPS is undertaking in its Annual Policing Plan to reduce crime and victimization, become a model of efficiency and effectiveness, and focus on being a citizen-centered police service.

This first quarter report highlights a number of success stories that resulted from the work of the Community Policing Bureau, the efforts of the Edmonton Drug and Gang Enforcement Unit to get drugs off the streets and the work of the Identification Unit to identify criminals.



# Crime Indicators

Violent Crime in Edmonton (January 1 - March 31)

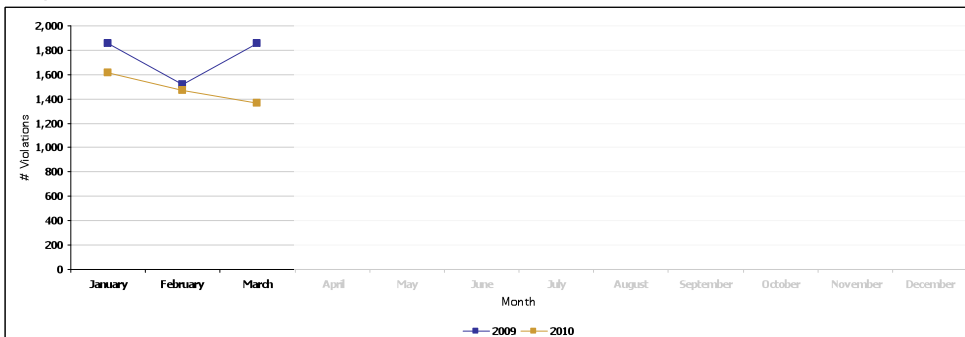


Violent Crime indicators:

- Assault
- Homicide
- Sexual Assault
- Robbery

Violent crime has decreased by 5.88% over the same time period in 2009.

Property Crime in Edmonton (January 1 - March 31)



Property Crime Indicators:

- Break and Enter
- Theft from Vehicle
- Theft of Vehicle
- Theft over \$5000

Property crime has decreased by 14.94% over the same time period in 2009.

Significant gains were made in the first quarter of 2010 to reduce crime. Specifically, there has been a 12.61 per cent reduction in the eight crime indicators measured by the Edmonton Police Service.



# Community Policing

## Reduce Crime and Victimization

Since establishing the eight crime indicators in 2006, Chief Boyd, the leadership team and all police officers have used data provided daily to map out and deploy resources in areas that experience ongoing or increasing violence and property crime. Patrol divisions work proactively to address issues of crime and disorder, focusing on crime 'hotspot' identification and relationship building.

**Southwest Division** developed a Crime Intensity Indicator that provides a visual representation of changes in crime intensity in the 42 communities it polices. The Crime Intensity Indicator uses neighbourhood crime statistics and crime thresholds to identify communities in which to implement a Neighbourhood Crime Hotspot Plan. The Indicator measures crime reduction success achieved through significant arrests or in response to crime prevention strategies.

**Downtown Division** developed and implemented Operation Keep the Lights On as a means to provide a tailored approach to solving crime in the Oliver area. Police officers identified the cause and effect of crime in this community. Homelessness, panhandling, and disorderly and intoxicated persons in public

places were determined to be the 'cause' of crime and disorder. The 'effect' was 584 crime occurrences in the first quarter of 2010 (571 for the same period in 2009). The Downtown Division flooded the area with resources – patrol officers, beat officers, D3 project team and Detectives, the Mobile Community Station and Air 1, and provided public education and crime awareness to residents. At the same time, criminals were identified and arrested, and violation tickets were issued. This successful, proactive program took place February 24 – 27 and March 23 – 27, 2010.

**Southeast Division** has identified Bonnie Doon as an area of interest and increasing crime. Implementation of a regular beat patrol in the fall of 2009 has led to a 16 per cent decrease in reported crime as well as stronger relationships between beat members, the community, City of Edmonton Park Rangers, the Bonnie Doon Neighbourhood Empowerment Team and Bylaw Officers. Together, these groups have addressed issues associated with problem houses and apartment complexes, disorder in the Mill Creek Ravine and theft from cars at Boonie Doon Mall. Beat patrol members have also established regular, near daily, visits to the Youth Emergency Shelter, building trust with troubled youth and staff.

## Edmonton Drug and Gang Enforcement Unit (EDGE)

The ability to remove drugs from the street and to lay charges against those who manufacture, distribute and sell drugs is a significant measure of success in reducing crime and victimization. The chart that follows demonstrates EDGE unit's success to date in seizing drugs, weapons, vehicles and cash. Of particular interest is the amount of cocaine and methamphetamine seized in the first three months of 2010.

### Edmonton Drug and Gang Enforcement Unit

Commodity	2009 Year Total	2010 First Quarter
Cocaine	25.6 kg	11.5 kg
Methamphetamine	1.3 kg	7.5 kg
Firearms	77	14
Cash	\$716,000	\$461,000
Vehicles	40	6



## Crime Free Multi-housing

The Crime Free Multi-housing Program (CFMH) is a crime prevention initiative developed specifically to help apartment owners, managers, residents and police work together to keep illegal and disorderly behaviour out of high density residential properties.

These properties typically face issues with illicit drugs and public safety. The goal is to reduce criminal activity and to maintain public safety.

The 2010 performance measure was to increase the number of audits by 10 per cent over the 2009 baseline. This goal was exceeded during the first quarter of 2010; 69 inspections resulted in a 21 per cent increase over the 2009 established baseline for CFMH audits.

### Crime Free Multi-housing – How it Works

The strength of the CFMH program lies in ongoing maintenance to retain certification. Audits are a mandatory part of this three-phase program.

Phase I: Pre-inspection Audit – This audit determines if compliance is met or if additional steps or corrective action is needed prior to moving to Phase II.

Phase II: Certification Audit – This mandatory audit, conducted by a CFMH coordinator, results in either a pass or a fail.

Phase III: Annual Re-certification Audit – Annual inspections and audits of the premises ensure that standards are met and that issues are dealt with in a timely manner.



# Customer Service

## A Citizen-Centered Police Service

### Crime Scene Investigations

The EPS committed to attend 10 per cent more break-and-enter and theft-from-auto reported crimes in 2010. In the first quarter of 2010, the EPS responded to 345 break and enters (up from 261 during the same period in 2009) and 98 theft of automobiles (up from 66 during the same period in 2009).

The Identification Unit has been able to attend more of these crime scenes and record increases in both DNA and latent print hits. Increased attendance at crime scenes and success in identifying criminals has resulted in strong first quarter results, which are shown in the chart below.

## Chief's Advisory Council

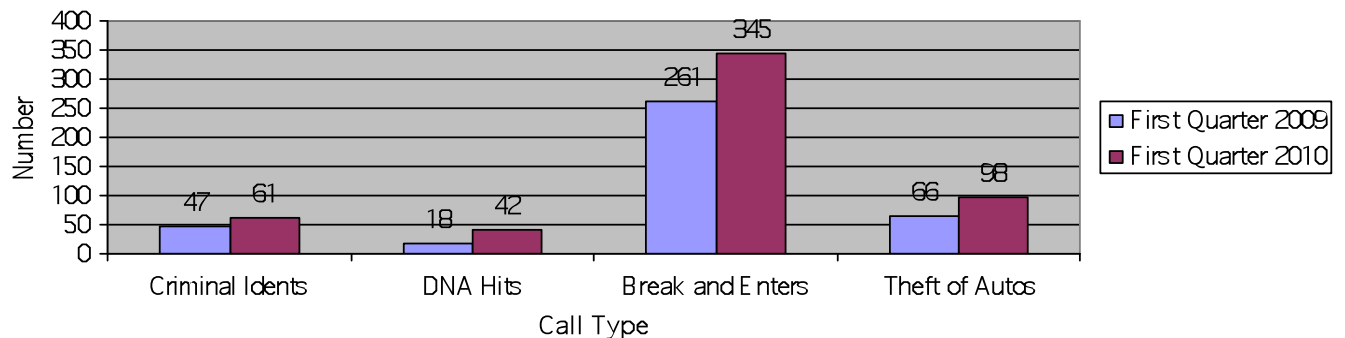
Building on the work done in 2009 to engage Edmonton's religious, youth and ethno-cultural communities, the Chief's Advisory Council (CAC) has begun a series of public forums to ensure the voices of people in the community are heard. These forums are an opportunity to identify issues, share ideas and problem solve.

During the first quarter of 2010, a meeting was held with members of the Chinese community. This forum was very well attended and resulted in work to ensure that those who wish to speak to EPS members in their native language can do so.

Also in this quarter, the CAC issued a statement in support of the International Day for the Elimination of Racial Discrimination. The CAC believes it is important that they stand together and publicly support the customs and beliefs of others and that we work to ensure that all citizens enjoy a workplace and community free of discrimination.

The CAC will host forums with the Somali community and the African-Canadian community in the second quarter of 2010.

Forensic Investigations Attended





# Proactive Policing

## A Model of Efficiency and Effectiveness

### Responding to Citizen Calls

The EPS is measuring response time and proactive patrol time throughout 2010 to determine whether we meet the following objectives:

1. A first responder will be on scene to emergency priority-one calls, in less than seven minutes, 80 per cent of the time.

During the first three months of 2010, the EPS was the first responder on scene to priority-one calls, in less than seven minutes, 70.8 per cent of the time. Response time increases to 80.2 per cent if responses to impaired driving reports, through the Curb the Danger program, are excluded.

2. Twenty-five per cent of officer patrol time will be used for proactive work (prevention and awareness), focused on addressing community problem solving specific to each district.

### Summary of Proactive Time - First Quarter 2010

	% Total Proactive Time
Citywide	20.1%
Downtown	17.5%
North	21.3%
Southeast	22.0%
Southwest	22.5%
West	17.2%

First quarter results indicate that the EPS is on track to meet or exceed its objectives by year end.



# Appendices

## EPS Staff Complement

### SWORN, NON-SWORN AND RECRUITS

STAFF	2009 AUTHORIZED FTEs	2010 FTEs AT MAR. 27, 2010	VACANCIES (OVERSTRENGTH)
SWORN STAFF	1,551.0	1,517.5	33.5
RECRUITS		54.0	(54.0)
NON-SWORN	573.5	568.0	5.5
<b>FULL COMPLEMENT</b>	<b>2,124.5</b>	<b>2,139.5</b>	<b>(15.0)</b>
The authorized FTEs represent 2,141.5 authorized positions in 2010.			

## Financials

### BUDGET VARIANCE by Major Category of Revenues & Expenditures For the Period Ending September 30, 2009 (\$000's)

	2010 YEAR TO DATE				YEAR END FORECAST			
	Budget	Actual	Var	%	Budget	Projected	Var	%
<b>REVENUE</b>								
Traffic Safety Act	\$2,672	\$2,580	\$(92)	-3.4%	\$11,658	\$11,658	\$-	0.0%
Transfer to COE General Revenues	-	-	-		-	-	-	
Provincial Grants	4,326	4,326	-	0.0%	22,144	22,144	-	0.0%
Other	5,850	6,072	222	3.8%	22,218	22,293	75	0.3%
<b>Total Revenue</b>	<b>12,848</b>	<b>12,978</b>	<b>130</b>	<b>1.0%</b>	<b>56,020</b>	<b>56,095</b>	<b>75</b>	<b>0.1%</b>
<b>EXPENDITURES</b>								
<b>PERSONNEL</b>								
Salary and benefits	55,161	56,048	(888)	-1.6%	222,608	226,215	(3,607)	-1.6%
Overtime	1,761	1,577	184	10.4%	8,608	8,608	-	0.0%
	56,922	57,625	(704)	-1.2%	231,216	234,823	(3,607)	-1.6%
<b>NON-PERSONNEL</b>								
Furniture, equipment, IT, materials and supplies	2,358	1,786	572	24.3%	11,435	11,435	-	0.0%
Contracts and services	4,665	3,935	730	15.6%	20,237	20,425	(188)	-0.9%
Vehicles	1,485	1,497	(12)	-0.8%	5,935	5,935	-	0.0%
Facilities	3,252	3,460	(208)	-6.4%	14,086	13,950	136	1.0%
Legal fees/settlements	528	484	44	8.3%	2,110	2,110	-	0.0%
Other	(426)	(422)	(4)	0.9%	(379)	(430)	51	-13.5%
	11,862	10,740	1,122	9.5%	53,424	53,425	(1)	0.0%
<b>Total Expenditures</b>	<b>68,784</b>	<b>68,365</b>	<b>419</b>	<b>0.6%</b>	<b>284,640</b>	<b>288,248</b>	<b>(3,608)</b>	<b>-1.3%</b>
Position before Adjustments	55,936	55,387	549	1.0%	228,620	232,153	(3,533)	-1.5%
Pending Special Forces Pension Plan Budget Adjustment					2,265	2,265	-	0.0%
Tangible Capital Assets Budget Adjustment					5,480	5,480	-	0.0%
<b>Net Position</b>	<b>\$55,936</b>	<b>\$55,387</b>	<b>\$549</b>	<b>1.0%</b>	<b>\$236,365</b>	<b>\$239,898</b>	<b>\$(3,533)</b>	<b>-1.5%</b>