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2009

Edmonton Police Service and Edmonton Police Commission
Annual Report To The Community



Message from the Edmonton Police Commission

Committed to Policing Excellence

We live in a dynamic, metropolitan city with more than one million residents in the greater metro area. Quality of life, safety and security are top priorities for Edmontonians.

Policing is an essential service the city provides to protect citizens from crime and victimization; the Edmonton Police Commission is entrusted with the responsibility of overseeing the police and ensuring that citizens have access to effective, responsive and innovative police services.

In 2009, the Commission worked with Chief Mike Boyd and his leadership team to develop an Annual Policing Plan that outlined the policing priorities for the city and performance targets for the police service. Despite the slowing economy and other environmental factors, we were pleased to see crime decrease in Edmonton by over two per cent in 2009. This success had a positive impact on public confidence and the overall quality of life for Edmontonians.

The Commission is proud of the police officers and civilian members who work tirelessly to make Edmonton a safe city for citizens to live, work and play. We look forward to continuing to work together – along with residents, Edmonton City Council and our many other partners – to further reduce crime in our community.



Brian Gibson
Commission Chair

Message from the Chief

I am pleased to introduce the 2009 Annual Report to the Community.

The Edmonton Police Service (EPS) provides services to the community 24 hours a day, seven days a week. Our people work from 15 locations across Edmonton, including five police patrol divisions. In 2009, Edmonton City Council approved a net operating budget of \$217 million for the police, an increase of \$17.8 million including \$5.4 for new services. These funds enabled us to continue to deliver first-rate policing services to Edmontonians. They also enabled us to introduce some exciting new initiatives.

Although 2009 will be remembered as the year the global recession came to Edmonton, it will also be remembered as a very important year for the EPS because it became a year of firsts. The EPS and Commission developed their first Annual Policing Plan to respond to

community needs and expectations, organizational priorities and emerging trends. We launched a new crime-mapping online system that enables Edmontonians to view local crime statistics; this tool provides citizens with knowledge about crime occurring in their neighbourhood and empowers them to work to prevent crime. We also unveiled our first Colours as well as a newly redesigned crest.

The EPS continued to receive interest from people wanting to join our organization. In 2009, we graduated 169 new recruits; whether at the neighbourhood level or at a special event, citizens of Edmonton welcome the presence of more police officers on the street. We, at the EPS, know a safe and secure society is the cornerstone of a strong and vibrant city.

In presenting this report to you, I wish to commend all members of the EPS who have a strong and deep commitment to achieve our vision of “A safe, vibrant city, achieved in partnership through innovative, responsible community policing”, and I am sure that, with the continued support of the Commission, Edmonton City Council and the citizens we serve, our efforts will be rewarded.



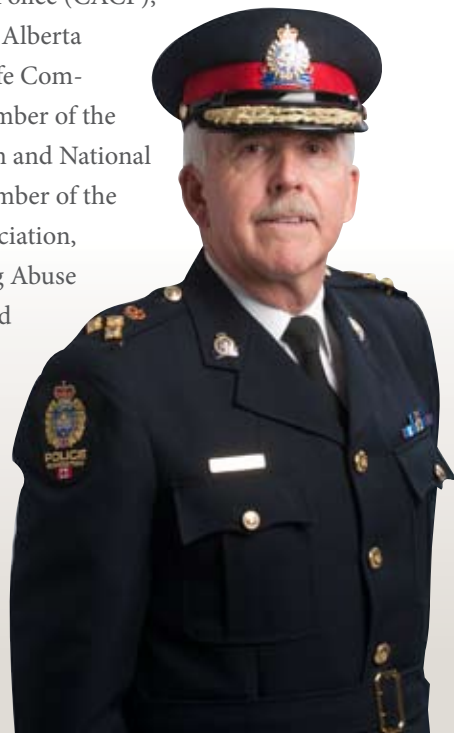
Michael J. Boyd, C.O.M.
Chief of Police

Edmonton Police Service Leadership Team

Michael J. Boyd - Chief of Police

Michael J. Boyd was appointed Chief of the EPS on January 1, 2006. Chief Boyd started his policing career as a 17-year-old cadet with the Toronto Police Service, advancing through the ranks to become Toronto's Deputy Chief in charge of Specialized Investigative and Operation Units. After 34 years of dedicated service, Chief Boyd relocated to Edmonton, where he embraced the city, its citizens and the opportunity to make a difference.

Chief Boyd has taken a leadership role in municipal, provincial, national and international crime prevention and policing realms. He is a member of the Community Safety Leadership Council, a member of the transitional Board of "Reach Edmonton", President of the Alberta Association of Chiefs of Police (AACCP), Vice President of the Canadian Association of Chiefs of Police (CACCP), member of the Premier's Alberta Crime Reduction and Safe Communities Task Force, member of the CACP Counter-terrorism and National Security Committee, member of the Major Cities Chiefs Association, former Chair of the Drug Abuse Committee for CACP and past Co-chair of the CACP Emergency Measures Committee.



Darryl da Costa - Deputy Chief Specialized Community Support Bureau

As head of the Community Policing Bureau for most of 2009, Deputy Chief Darryl da Costa was responsible for providing policing services to maintain peace and good order, protect lives and property and prevent and detect crime. These services are provided through five patrol divisions (West, North, Southeast, Southwest and Downtown) and four respective districts in each patrol division. The patrol divisions provide primary street-level police services to the community on a 24-hour basis. In November 2009, after five years leading CPB, da Costa was appointed to the position of Deputy Chief of the Specialized Community Support Bureau.

da Costa has served the city for 32 years. He joined the EPS in 1977 and was promoted through the ranks to become Deputy Chief of the Community Support Bureau in 2004. In his early years, Deputy Chief da Costa worked in Patrol, Surveillance and Tactical as well as in the Drug Unit and Traffic Section. With his promotion to Superintendent, he was responsible for the Special Investigations Division; this role included investigating Major Crimes, Technological Crimes, Crime Scenes, Court Services, Organized Crime and Economic Crimes.

Deputy Chief da Costa graduated with distinction from the University of Alberta Police Management Certificate program in 2003 and completed his Bachelor of Arts degree in Criminal Justice in 2005.



David Korol - Deputy Chief Corporate Services Bureau

Deputy Chief David Korol has been in charge of the Corporate Services Bureau since November 2009 where he oversees Finance and Supply Services, Human Resources, Informatics (Security, Information Technology, Information Management, Exhibit Management and Project Portfolio Management), and Training for the EPS. Prior to November 2009, he was in charge of the Specialized Community Support Bureau that provided Investigative and Operational Support to the EPS.

Deputy Chief Korol joined the EPS in 1978, graduating with the highest academic and overall standing in his recruit class. As a Constable he worked in Warrant and Document Services, Training Section, Patrol Division and Crime Scene Examination Unit. He was promoted to Detective in the Criminal Investigation Section and subsequently worked as a Sergeant in the Crime Scene Examination Unit and the Recruiting Unit. Deputy Chief Korol was promoted to Staff Sergeant in 1992 and worked in the Police Staff Unit, and as a Watch Commander in South Division and Bureau Administration Section prior to his promotion to Superintendent in 1997.

Deputy Chief Korol completed both a Bachelor of Arts Degree and a Public Administration Certificate while serving with the EPS.



Norm Lipinski - Deputy Chief Community Policing Bureau

Deputy Chief Norm Lipinski took over the Community Policing Bureau in November 2009. Prior to assuming this role, Deputy Lipinski was in charge of the Corporate Services Bureau (2006-2009), where he was responsible for providing administrative and technical expertise through the coordinated efforts of three divisions – Human Resources, Finance and Supply Services, and Informatics.

Deputy Chief Lipinski has been a member of the EPS since 1978, graduating with the highest academic standing in his class. In 1997, he was promoted to Superintendent and spent time in North Division, Special Projects, Executive Services and South Division. He was appointed Deputy Chief in charge of the Corporate Services Bureau in 2006.

Deputy Chief Lipinski has instructed at the Canadian Police College, Ontario Provincial Police Academy and the British Columbia Justice Institute. He obtained his Bachelor of Laws Degree and MBA while with the EPS.

Being a uniformed officer on the street numbers among Deputy Chief Lipinski's proudest moments of being a police officer in the city of Edmonton because it meant direct interaction with the citizens he served.



Commissioner Biographies

Commissioner - Brian Gibson, Chair

Commissioner Gibson is a successful business entrepreneur with a remarkable track record of volunteer, charity and philanthropic accomplishments. Prior to joining the Commission in January 2005, Mr. Gibson served on the boards of the Alberta Ballet, Bissell Centre, Edmonton Downtown Development Corporation, Grant MacEwan College Foundation, Junior Achievement of Northern Alberta and the Rotary Club of Edmonton.

Mr. Gibson retired from a successful career with ED TEL/TELUS prior to opening a consulting firm that specializes in strategic business, market planning and operations management. Mr. Gibson holds a Bachelor of Commerce degree from the University of Alberta and has completed marketing and management courses from the University of Western Ontario and the Banff School of Advanced Management.



Commissioner - Arlene Yakeley, Vice Chair

Commissioner Yakeley has extensive senior management experience in the private, not-for-profit and public sectors. Ms. Yakeley honed her in-depth experience in budget planning, management, capital project planning and priority setting throughout her career. She has taken executive training at Harvard University, Queen's University and Sheridan College.

Ms. Yakeley retired as Director, IFR Operations Ottawa, for NAV Canada where she managed the delivery of IFR Air Traffic Control service to all commercial, private and general aviation aircraft and operators flying over and landing in Canadian airspace. She also held the title of General Manager, IFR Operations Edmonton; in this role, Ms. Yakeley was responsible for the safe, efficient and cost-effective delivery of air traffic control service in Alberta, northeastern British Columbia, Nunavut, the Yukon and the Northwest Territories. Ms. Yakeley joined the Commission in January 2007.



Commissioner - Dennis Anderson

Commissioner Anderson has brought strong leadership and advocacy interests to the Commission since he was appointed in November 2005. Mr. Anderson is a published author, the Consul General for Thailand, founder of the Alberta Alliance for Mental Illness and Mental Health, and a former cabinet minister and Member of the Legislative Assembly of Alberta. He has spent his life working to improve the lives of those less fortunate, fighting for human rights and fair government in countries like Peru, Russia and the Ukraine.

Mr. Anderson was a leader and champion during the debates to improve Canada's Constitution. He is the name behind the Dennis Anderson Citizenship Award, which was established after his four terms as legislative member and Minister of the Crown. The award is presented, each year, to youth who provide leadership in the community. Mr. Anderson is President of D.L.A. International Inc., an international development and communications company, and founder of the Chimo Project, a program that uses animals and therapists to improve the lives of those suffering from mental illness.



Commissioner - Murray Billett

Commissioner Billett is a Labour Relations Officer with United Nurses of Alberta (U.N.A.), where he presents before a variety of quasi-judicial review panels, including arbitrations, pension appeals, the Labour Board, human rights hearings and professional conduct hearings. Mr. Billett was appointed to the Commission in January 2005 and resigned from the Commission in December 2009.

Prior to his position with U.N.A., Mr. Billett spent nine years as an International Representative for United Food and Commercial Workers. Mr. Billett is a human rights activist and community volunteer. He regularly speaks as a representative for the gay and lesbian community. Mr. Billett has sat on the board of directors of several charitable organizations and is the recipient of the Alberta Centennial Gold Medal, which honours outstanding Albertans (2005); the John DeSmit Citizen of Year Award (2004); the Edmonton Social Planning Council Award for "Equality of Life for All Albertans" (1999); and numerous other awards for his human rights and community leadership.



Councillor - Tony Caterina

Councillor Caterina is a strong advocate for business revitalization and community redevelopment. He was elected to City Council in 2007 to represent the citizens of Ward Three and was appointed to the Commission in October 2008.

As a business owner and the president of an industrial supply company, Councillor Caterina is passionate about making northeast Edmonton a crime-free and business-and family-friendly community. He was a member of the Board of Directors with Alberta Avenue Business Association and worked to advance the goals of the Alberta Avenue Revitalization, Fort Road Revitalization and Beverly Revitalization initiatives.

Councillor Caterina currently represents City Council on the Edmonton Northlands Board of Directors.



Commissioner - Bill Daye

Commissioner Daye is a veteran in the accounting profession who brings strategic thinking, leadership and business acumen to the Commission. Mr. Daye is a senior tax partner at Daye & Company, where he has focused on taxation, estate planning, succession planning, purchase and sale of businesses and agricultural tax for more than 19 years. He was appointed to the Commission in April 2005.

Mr. Daye is actively involved in the accounting industry and has extensive volunteer experience. He is a member of the Board of Governors for the Canadian Tax Foundation and a member of the Board of Directors and Chair of the Audit Committee for the Agricultural Financial Services Corporation. In 2003, Mr. Daye was named a Fellow of Chartered Accountants by the Institute of Chartered Accountants of Alberta (ICAA).



Commissioner - Bob Dunster

Commissioner Dunster has extensive public sector experience with the provincial government. He started his career as a management consultant with Alberta Treasury in 1975 and, after a progressive 30-year career, retired as Assistant Deputy Minister, Public Security Division, with Alberta Solicitor General. In this capacity, he participated in law enforcement, security services, crime prevention programs, the administration of the R.C.M.P. provincial policing agreement and victims' programs.

In the years prior to his retirement, Mr. Dunster worked as Executive Director, Alberta Court Services, where he was responsible for a staff of 1,000 situated in 100 court facilities across the province. He assumed the role of Assistant Deputy Minister, Motor Vehicles Division, before moving to Alberta Justice. Commissioner Dunster is currently a director with the Canadian Association of Police Boards. He has been a member of the Commission since November 2005.



Commissioner - Gary D. Sciur

Commissioner Sciur is a senior partner at Prowse Chowne, LLP and a leader in business dispute resolution and law. Mr. Sciur was admitted to the Bar in Alberta in 1981, received his Queen's Counsel appointment in 1998 and was granted his "CV" rating by Mardindale and Hubbel in 2003. His expertise in strategic planning and problem solving has been a welcome addition to the Commission since his appointment in January 2006.

Mr. Sciur has held over 15 senior board and committee membership positions with organizations such as Edmonton Northlands, Alberta College, Capital Health Authority, Royal Alexandra Hospital, Grant MacEwan College, Alberta Consumers Association and the City of Edmonton Planning Process Round Table Advisory and Integrating Committee. Mr. Sciur has extensive political experience; he has worked in senior advisory and leadership positions at both the civic and provincial level and has participated in several government round table discussions.



Councillor - Amarjeet Sohi

Councillor Sohi is an active member of the Indo-Canadian community and a passionate advocate for multicultural relations. Elected to City Council in 2007 to represent the citizens of Ward Six, Councillor Sohi has an extensive record of community and civic involvement. He was appointed to the Commission in October 2007.

As City Council's sponsor for Safedmonton, Councillor Sohi participates in a city-wide committee that is exploring community solutions for crime prevention and drug issues. He also represents City Council on Racism Free Edmonton, a committee that has developed an action plan to end racism and discrimination in Edmonton.

Councillor Sohi is a champion for safe neighbourhoods and for crime prevention. He founded the Mill Woods Crime Prevention Council, volunteered with Meadows Community League Neighbourhood Watch and served on the Southwood Community League as well as the T.D. Baker Parent Advisory Council. Councillor Sohi has worked to foster multicultural relations through various groups, such as the Police Chief's Indo-Canadian Liaison Committee, the Punjabi Cultural Association and the Punjabi Arts Association.





Edmonton Police Commission

EXEMPLARY LEADERSHIP

Good governance involves public accountability, fiscal responsibility, ethical and professional conduct, advocating for advancement and recognizing excellence. Good governance is achieved through exemplary leadership and builds public confidence. As the oversight body for the Edmonton Police Service, the Commission is committed to these principles.

Public accountability:

Our citizens expect police to be able to react to emergent needs, adapt quickly to crime trends and address chronic issues of public disorder. In 2009, we co-authored the first Annual Policing Plan, which identified 53 city-wide policing initiatives. Progress updates on these activities were provided quarterly to City Council, and were made available on the Commission's website.

We are pleased with the results achieved by the Edmonton Police Service in 2009. We also recognize there are some areas where the police service was unable to gain traction and we will continue to monitor these initiatives for progress in 2010.

Fiscal Responsibility:

In today's economic reality, we recognize the need to find a balance between optimum service and maintaining costs. Our goal is to ensure our vibrant city has adequate law enforcement to meet the needs of citizens as efficiently and cost effectively as possible.

In 2009, we requested 150 new positions to accommodate the growing needs of our city. Edmonton City Council demonstrated their commitment to ensuring the safety and security of all Edmontonians by providing funding for 80 new positions. In addition, the Province of Alberta provided 70 new positions. These police officers enhanced our ability to deal with the issues citizens identified as priorities: improving the response time of first responders, increasing our expertise and capacity for criminal investigations, addressing crime and disorder 'hot spots' with proactive policing, and strengthening our capacity to deal with gangs, organized crime and repeat offenders.

Ensuring Ethical and Professional Conduct:

As the police oversight body, our primary responsibility is ensuring professional and ethical policing to the citizens of Edmonton. We ensure that the Edmonton Police Service puts into practice sound ethical principles including equality and freedom from bias, discrimination and harassment. Furthermore, we watch over the public complaint process to ensure that complaints regarding police officer conduct and complaints of service are dealt with in a timely, thorough and fair manner.

Under the guidance of the Commission's Internal Affairs Committee, the police service has become much more efficient in dealing with public complaints. In 2009, the average number of days to investigate complaints decreased 50 per cent from 203 days down to 101 days. These efficiencies translated into quicker resolution of complaints for both citizens and police officers.

Advocating for Advancement:

In 2009, there were 29 fatal collisions and 4,104 injury collisions in Edmonton; each incident was preventable. As a strong advocate of traffic safety and injury prevention, the Commission, along with the Office of Traffic Safety, co-hosted Edmonton's first International Conference on Urban Traffic Safety.

The conference generated interest from international traffic safety experts and nearly 200 delegates. Keynote speakers challenged old notions about traffic safety and showcased initiatives to deter speeding, impaired driving,

red light violations, and to ensure pedestrian safety and change attitudes towards traffic safety.

Recognizing Excellence:

Each year, the Commission recognizes remarkable citizens who demonstrate exemplary bravery by intervening in a crime in progress, assisting the EPS in apprehending an offender or coming to the aid of a victim, and in doing so prevent injury, trauma or death. In 2009, we recognized eight Edmontonians with citizen awards.



All citizens are welcome to attend public meetings with the Commission. Go to www.edmontonpolicecommission.ca to check the schedule.

At a Glance

The EPS is governed by the Commission, a civilian oversight body that is responsible for ensuring the EPS provides effective, responsive and professional policing to the citizens of Edmonton.

The function of the EPS is to provide protection of life and property, preservation of public peace, prevention and detection of crime, regulation of non-criminal conduct, as required by law, and to perform services incumbent upon police as a social and community agency.

Mission

In partnership with our citizens, we will build safe communities through leadership and policing excellence.

Core Values

Integrity

Doing the right things for the right reasons all the time

Accountability

Responsible for our own decisions and actions

Respect

Treating others as we would like to be treated

Innovation

Pursuing excellence and creativity

Customer Service

Delivering a professional service that meets citizens' expectations

Service Delivery Model

Community Policing

Community Policing is the delivery of effective and efficient policing services through a collaborative partnership with the citizens of Edmonton. It is characterized by an appropriate balance of:

- community consultations
- community partnerships
- prevention
- problem solving
- response, investigation and enforcement.

Our success will be measured by:

- reduction in crime
- reduction in disorder
- increase in traffic safety
- a high level of public trust.

Police Station Locations

The EPS has locations throughout the city to serve the citizens of Edmonton.

In addition to Police Headquarters downtown, there are four larger stations located throughout Edmonton.

*Downtown Division Station

Phone: 780-421-2200

9620-103A Avenue

Edmonton, Alberta

T5H 0H7

Southeast Division Station

Phone: 780-426-8200

#104 Youville Drive East

28 Avenue & 58 Street

Edmonton, Alberta

T6L 7H6

West Division Station

Phone: 780-426-8000

16505-100 Avenue

Edmonton, Alberta

T5P 4X9

North Division Station

Phone: 780-426-8100

14203-50 Street

Edmonton, Alberta

T5A 5H6

Southwest Division Station

Phone: 780-426-8300

9710 – 51 Avenue

Edmonton, Alberta

T6E 0A6

All division stations are open 8 a.m. to 8 p.m. - seven days a week.

* Downtown Division is open 6 a.m. to 8 p.m. - seven days a week.

Going the Distance.... in Service to our Communities

This year, the EPS and Commission developed the Annual Policing Plan, Going the Distance... in Service to our Communities. The Plan reflects the organizations' commitments to what would be delivered, how it would be delivered and the cost of delivery.

Going the Distance outlined 53 initiatives and measurable objectives, which correspond with the direction outlined in the 2009 – 2011 Strategic Business Plan. Over the life of Going the Distance, the EPS has committed to focus on three areas: Reduced Crime and Victimization, Citizen-Centred Police Service and A Model for Efficiency and Effectiveness.

Reduced Crime and Victimization

Throughout 2009, the EPS continued its focus to reduce crime and victimization through citizen-centred policing. Familiarity with a community is essential to understanding the

needs of the areas that EPS patrols. The EPS continued to work towards its goal of reducing crime and victimization by responding to priority one calls within seven minutes, 90 per cent of the time; dedicating 25 per cent of patrol time to proactive activities; and working closely with community partners.

Citizen-Centred Police Service

As a citizen-centred police service, the EPS understands that a safe and secure society is one of the cornerstones of a strong and vibrant city. Getting citizens more involved in the health of their communities is a true partnership between the EPS and Edmontonians.

Throughout 2009, we continued to focus on the needs and concerns of Edmontonians to ensure that the EPS always responds in a manner that provides reassurance, and promotes confidence and trust in police services.

Efficiency and Effectiveness

The EPS believes that the proper use of authority and accountability goes a long way to streamline processes and ensure maximum efficiency. Stewardship and individual accountability of the resources we have control over, from daily supplies to vehicle use, help ensure we get the maximum value from our cost of services. Throughout 2009, the EPS continued to build a responsive and respectful police service that delivered on the vision of a safe and vibrant community.

The following are some of success stories that contributed to the EPS Going the Distance in 2009.

Pride

Unveiling of Colours

The new Colours and redesigned crest were unveiled at Edmonton City Hall on January 22, 2009. The Colours, created to honour EPS members who lost their lives in the line of duty, were designed and approved by the Canadian Heraldic Authority.

The Colours are dark blue and have a gold fringe that contains embroidered wild roses and maple leaves. At the centre of the Colours is the new EPS crest, surrounded by the names of officers who have been killed in the line of duty. Retired EPS Chaplain Kurt Schmidlin blessed the Colours and the Honourable Norman L. Kwong, Lieutenant Governor of Alberta, officially presented them to Chief Michael Boyd.

The new EPS crest was unveiled at the same time as the Colours. The motto on the crest – integrity, courage, community – expresses the character of the EPS.



There are several symbolic meanings to the parts of the new EPS crest. The Royal Crown at the top of the crest symbolizes the administration of Crown's justice. The laurel of maple leaves and wild roses refer to Canada and Alberta respectively. Elements of the City of Edmonton's coat of arms, located in the centre of the emblem, contain a sun, which represents Edmonton's above average amount of sunshine. The winged wheel represents the city's importance as an aviation and industrial centre; the wavy ribbon symbolizes the North Saskatchewan River; and the sheaf represents agriculture.

Perserverance

The number of gangs in the Edmonton area has increased in the past 13 years and continues to be one of the biggest issues for the EPS. Progress made by the Metro Edmonton Gang and Drug Section (EDGE) include:

Charges

Since 2006 there has been a varying amount of the number of new charges laid by EDGE. In 2006, there were 636 new charges laid, 814 in 2007, 588 in 2008, and 1,129 in 2009.

Arrest Warrants

The number of arrest warrants executed has fluctuated over the past four years with the lowest number being in 2008. In 2006, 332 arrest warrants were executed, 230 in 2007, 151 in 2008, and 159 in 2009.

Former Gang Member off the Streets

A mother of five who spent 16 years tied to a gang gave up the high-risk lifestyle almost three years ago, thanks to Detective Dan Jones. The officer never gave up on the ex-gang member and remained her constant support as she broke free from the unforgiving lifestyle.

The misleading image of a gang lifestyle drew the young woman in very easily. It was much more difficult for her to break

free from the dangerous lifestyle. Detective Jones was able to help her make the break; he stepped in, keeping the lines of communication open, and offered his help. The two developed a bond of trust that helped her make the break. Detective Jones periodically makes contact with the 34-year-old woman to make sure she is doing well.

Prevention

Getting Drugs and Dealers Off the Street

Edmonton Drug and Gang Enforcement (EDGE) made great progress in 2009.

The section maintained a strong focus on street-level drug dealers and seized hundreds of thousands of dollars worth of vehicles, cash, guns, rifles and drugs under the Victims Restitution and Compensation Payment Act. The EPS is committed to reducing or eliminating drug operations from the city and holds a three-pronged mandate to:

- investigate, gather intelligence and organize operations to cripple or disrupt the drug trade in Edmonton and the surrounding region
- exchange intelligence with other agencies to suppress illicit drug trafficking on a local, national and international level
- provide expert witness testimony.

The Drug Section also works with outside agencies, media and other groups to provide public education about current drug trends.

The following demonstrates the section's success in 2009 in seizing drugs, weapons, vehicles and cash.

Commodities	2009 Total
Cocaine	25.6 kg
Methamphetamine	1.3 kg
Firearms	77
Cash	\$716,000
Vehicles	40



Constable Michael Bates, Downtown Division

PROBLEM SOLVING

Help Is Just a Phone Call Away for Chinese Elders

Constables in Downtown Division helped break down the language barrier in policing during 2009. Many elders in the Chinese community speak very little English. When officers became aware that Chinese elders were not reporting crime because they struggled with the English language, they responded by creating “Chinese cards” that are distributed to businesses and organizations in the Chinese community. These cards provide a hotline phone number that connects citizens to one of three Chinese-speaking officers who can help the complainant and try to resolve the issue – in Cantonese or Mandarin.

Crime reporting has increased significantly in the Chinese community since the project was introduced. A list of Chinese-speaking constables is being compiled and the EPS is considering the idea of expanding the project to other areas of the city.

Value

Air 2 – A Great Addition to Flight Operations and Canine Units

Air 1 took to the skies in 2001 and proved itself to be an invaluable aid to officers, including police dogs, on the ground. There is no question that the Flight Operations Unit did an admirable job to keep Air 1 in top flying form.

With the addition of Air 2 on Sept. 24, 2009, the Flight Operations Unit is now able to respond to more calls, making our streets safer

for everyone. The Flight Operations Unit is now able to provide air service seven nights per week (up from five nights per week) and anticipates that total annual air time will be 1,500 hours, up from approximately 1,000 hours per year.

The Flight Operations Unit and the Canine Unit work closely together, with an eye in the

sky and canine noses to the ground. Together, these two highly-trained units play pivotal roles attending 2,200 calls for support that resulted in the arrest of 462 individuals in 2009.

The Commission and Edmonton City Council are to be highly commended for jointly supporting the purchase of Air 2.



Air 1 and Air 2, equipped with forward-looking infra-red cameras, allow crew members to search the ground for suspects, vehicles or evidence, and, in turn, relay timely information to the officers below. In 2009, the Air teams total flight time was 1,092 hours, with Air 1 at 902 hours and Air 2 at 190 hours.

Teamwork

Hostage-taking Incident Peacefully Resolved

The hostage situation at the Workers Compensation Board (WCB) on October 21, 2009 focused international media attention on the EPS. As the situation unfolded, over the course of the day, all members of the EPS – those involved in Critical Incident Response, traffic and pedestrian control, communications and investigative support, victim/witness after-care – showed the world that the EPS is a highly-trained and highly-skilled organization.

The WCB hostage-taking incident showcased the incredible teamwork that is an EPS hallmark. It is difficult to work in a crisis situation and we're proud of all members, sworn and non-sworn, who worked together to ensure the situation was resolved in a peaceful manner.



Integrated Operation Facility Moves

In 2009, the Disaster Emergency Operations Preparedness Section, Traffic, Crime Scenes Investigation Unit and Tactical moved to the state of the art Integrated Operation Facility (IOF). One of the many benefits of this move is the much-needed space and updated equipment, especially for the Crime Scenes Investigation Unit. Updated equipment includes a laser light source that will help in enhancing prints on various articles and a *DFO chamber that detects latent prints on paper and other porous surfaces. DFO is a fluorescent agent which attaches to fingerprint residues on paper and other porous surfaces and causes them to emit light when viewed.

* 1,8-Diazafluoren-9-one, also known as DFO, is a chemical that is used to find fingerprints on porous surfaces. It makes fingerprints glow when they are lit by blue-green light..

Community Partnerships

Chief's Community Advisory Council

The Chief's Community Advisory Council (CAC) was developed in 2004 to engage the EPS and Edmontonians in proactive dialogue centred on developing mutual trust, information sharing and relationship building. Since its inception, CAC has been working with communities to foster a climate of safety, security and mutual respect.

CAC is currently composed of nine diverse Community Liaison Committees, including African-Canadian, which was added in 2009.

- Aboriginal
- African-Canadian
- Asian
- Indo-Canadian
- Jewish
- Lesbian, Gay, Bisexual, Trans-Identified, Two-Spirited and Queer
- Muslim
- Somali
- Youth



Constables Mike Furman and Derek Huff, Downtown Patrol



POLICE

POLICE

Vertical sign on the gate structure, partially obscured.

門 路
WELCOME TO HAPPY ARRIVAL

Connecting with the Community

COMMITMENT

Homicide Detectives Solve 22-year-old Murder Case

“Man charged in 22-year-old homicide case.” That headline captures the essence of the perseverance of our Homicide Detectives.

Lillian Berube was alone in her home when she confronted a burglar some time during the dates of August 27-28, 1987. The 83-year-old woman was brutally beaten; she died from her injuries on September 2, 1987. Homicide Detectives of the day worked tirelessly to solve the crime, but to no avail.

More than two decades passed and Homicide Detectives never gave up. Extensive investigations over the years, including DNA testing, led Homicide Detectives to formally charge a 41-year-old British Columbia man with the murder in November 2009.

This case stands out as a shining example of top-notch investigative skills and a deeply-felt commitment to capture a criminal who had eluded detection for more than two decades.

The EPS is committed to community consultation as a way to ensure we provide services and programs that align with the needs and preferences of the community.

In 2009, the EPS teamed up with several community organizations to host a crime prevention forum. A dozen community groups and organizations gave presentations and handed out information on how citizens can make their communities safer and more vibrant.

Several members of the EPS, including Chief Boyd, met with members of the local Somali community in 2009.

“Communication leads to the building of trust and understanding,” says Chief Boyd. “When we have that trust and understanding,

there’s nothing we can’t accomplish in moving towards improving the quality of life for all Edmontonians.”

The EPS and Commission hosted five Town Hall meetings throughout 2009. Approximately 500 people attended the meetings, which provided an opportunity for the Chief, Deputies and members of the Commission to hear the concerns of residents.

The EPS also partnered with the RCMP to sponsor an Open House about the increased frequency, volume and impact of metal thefts from commercial and residential construction sites, and industrial break-and-enters in and around the Edmonton area. The cumulative value of copper wire stolen in the greater Edmonton area in 2009 was approximately \$1.8 million.

Celebration

Commission and EPS Co-host Awards

Six members of the EPS were recognized for their personal heroism, acts of courage in the face of danger and officer safety techniques in times of conflict at the April 2009 Investiture Ceremony. Over 100 members received Provincial 25 year Long Service Medals, Jordan International Police Training Centre Service Medals or the National 20 and 30 year Police Exemplary Medals.

For the first time, the Commission and the EPS jointly hosted a dinner celebration where the EPS Chief's Awards and the Commission Citizen Awards were handed out. EPS members received recognition for Education Excellence, Customer Service and D.A.R.E. Officer of the Year. Eight Commission Citizen Awards were awarded to citizens who demonstrated outstanding civic responsibility by assisting the police in preventing a crime, intervening in a crime in progress, apprehending an offender or coming to the aid of a victim.



Chief Mike Boyd presenting Constable Dan Furman with the IACP/DuPont Kevlar Survivors Club Award, and the EPS Medal of Honour.

Transformation

Old City Market Site Becomes New Home of the EPS Recruiting Centre

The EPS Recruiting Centre officially opened on June 04, 2009. The Centre is located in the heart of Edmonton's 20-year downtown revitalization project, The Quarters, on the site of the former City Market (10177 – 97 Street).

Dub Architects Ltd., owner of the building, won awards for its work; the company transformed a 1960s concrete structure into a very welcome addition to the neighbourhood. The building is home to the EPS Recruiting Centre as well as 72 units of government-sponsored affordable housing.

The EPS hired an impressive number of recruits in 2009, fielding four recruit classes and one Experienced Officer class – for a total of 169 new members. Recruiters traveled from coast to coast across Canada and ventured into the United States of America on four separate recruiting trips, all in search of the best applicants.

BLOCK I	BLOCK II	BLOCK III	START #	GRAD #
04 FEB 08-27 JUN 08	30 JUN 08-2 JAN 09	5 JAN 09-15 JAN 09	55	47
14 JUL 08-5 DEC 08	8 DEC 08-15 MAY 09	19 MAY 09-28 MAY 09	53	48 3-Camrose
6 OCT 08-20 FEB 09	23 FEB 09-28 AUG 09	31 AUG 09-20 SEP 09	36	29
08 DEC 08-1 MAY 09	4 MAY 09-13 NOV 09	16 NOV 09-27 NOV 09	54	48

If you would like to become a member of the team, go to www.joineps.ca

Specialization

Special Project Teams

Implementation of the special project teams in the city's five patrol divisions numbers as one of the EPS's most significant accomplishments in 2009. The majority of crime and disorder is perpetrated by repeat offenders. Roughly 80 per cent of crime is committed by 20 per cent of offenders. The majority of

prolific offenders commit these crimes to support drug and alcohol addictions. The ability to use specialized teams to focus solely on these repeat offenders and to work directly with Divisional Intelligence and Crime Investigation Detectives has proven to be an effective and efficient mechanism

to combat crime. Special project teams have helped the EPS to identify potential suspects and targets responsible for the majority of the crime, disorder and victimization in each division.



Constable Paul Branco, Downtown Division

EPS Neighbourhood Crime Mapping Tool

ATTACKING CRIME

Geographic Deployment

Geographic deployment of resources and collaboration with citizens are basic requirements of proactive community policing. Familiarity with the community is essential to understanding the needs and opportunities of the patrolled areas. By strategically placing the same patrol officers in each neighbourhood throughout the city, the officers monitor and provide additional visibility and implement community policing strategies.

This focus on crime and other social disorders promotes a higher quality of life for the entire community. Citizens have the opportunity to get to know their community police officers and the resulting relationships build trust and encourage neighbourhood teamwork to prevent crime as a citizen-centred police service.

Now Available to the Public

The EPS developed a Neighbourhood Crime Mapping Tool that allows citizens to see the types of crime, as reported to EPS, that are occurring in their neighbourhood and throughout Edmonton.

To access the tool, go to www.edmontonpolice.ca/crimemapping and click on the city map. Citizens can select one, several or all

eight crime groups (i.e., Homicide, Robbery, Sexual Assault, Assault, Break & Enter, Theft of Vehicle, Theft from Vehicle, Other Thefts over \$5000) to plot on the map. They can also select a time period, ranging from one day to the last 60 days.

Since its launch on July 15, 2009 the site has received over 187,000 hits.

Edmonton Police Service - Map - Microsoft Internet Explorer provided by Edmonton Police Service

File Edit View Favorites Tools Help

Address <http://www.crimemappingx/#>

Edmonton Police Service
Neighborhood Crime Map
Please enter your search criteria to begin.
[Disclaimer](#) | [Help](#) | [Feedback](#)

VIEW MAP **VIEW STATISTICS** Data last updated on Jul 07, 2009

1. SELECT CRIME & NEIGHBOURHOOD

[Select All](#) | [Select None](#)

<input checked="" type="checkbox"/>	Assault	<input checked="" type="checkbox"/>	Sexual Assaults
<input checked="" type="checkbox"/>	Break and Enter	<input checked="" type="checkbox"/>	Theft From Vehicle
<input checked="" type="checkbox"/>	Homicide	<input checked="" type="checkbox"/>	Theft of Vehicle
<input checked="" type="checkbox"/>	Robbery	<input checked="" type="checkbox"/>	Theft Over \$5000

Multiple Crimes in a Single Location

Neighbourhood:
BEVERLY HEIGHTS

2. SELECT TIME PERIOD

Yesterday Custom Dates

Last 7 Days

Collaboration

Alberta Law Enforcement Response Teams Ltd. (ALERT)

ALERT was incorporated on March 22, 2006, as a non-profit corporation, operating at arms length from the provincial government. ALERT was established to bring together, under one umbrella, the province's most sophisticated law enforcement resources to strategically tackle serious and organized crime. Funding for this initiative, including the cost of the policing resources, is provided by the Government of Alberta.

Since 2006, ALERT has arrested more than 2,500 individuals on 6,500 charges related to drugs, weapons and violent crime. The units have seized \$8 million in cash and have been responsible for taking 800 kilograms of drugs and 350 firearms off the streets. During September and October of 2009, ALERT units struck a powerful blow to organized crime in our province with three significant drug busts in Medicine Hat, Edmonton and Calgary.

ALERT is comprised of 396 police officers and support personnel, including 45 Edmonton police officers.



Statistical and Financials Section

Authorized Positions 2009

	2009 Authorized Positions	2009 Actual Positions	Vacancies/ (Overstrength)
Chief Of Police	1.0	1.0	-
Deputy Chiefs	3.0	3.0	-
Superintendents	10.0	10.0	-
Inspectors	20.0	20.0	-
Staff Sergeants	56.0	56.0	-
Sergeants	145.0	136.5	8.5
Detectives	164.0	135.0	29.0
Constables (1)	1,091.0	1,086.0	5.0
Total Sworn	1,490.0	1,447.5	42.5
Executive Directors	4.0	4.0	-
Branch Directors	11.0	11.0	-
Section Managers	11.0	11.0	-
Other Non-Sworn	492.0	473.0	19.0
Total Non-Sworn	518.0	499.0	24.0
Total Temporary & Part-Time Employees	36.5	63.0	(26.5)
Full-Time Employees	2,044.5	2,009.5	35.0
Recruit Constables & Pre-Hires		104.0	(104.0)
Full-Time Employees, Including New Recruits	2,044.5	2,113.5	(69.0)

Demographics as of December 7, 2009

Visible minority / Aboriginal Members*

Aboriginal:	54
Afghanistan:	1
Arabic:	2
Black:	28
Chinese:	36
East Indian:	31
Filipino:	6
Greek:	1
Japanese:	3
Korean:	3
Latin:	2
Lebanese:	2
Portugese:	2
Thai:	1
Vietnamese:	4

176

**Figures represent only the members who have self identified themselves as being racially visible.*



Throughout 2009, the EPS produced several brochures around the theme of crime prevention. To assist non-English speaking citizens, some brochures were produced in Punjabi, Somali, Hindu, Persian, Chinese, French and Plains Cree.

Professional Standards Branch (PSB)

Every effort is made to ensure that members of the EPS serve the community in a safe, professional and respectful manner. The PSB of the EPS is charged with using innovative approaches and outstanding customer service to appropriately resolve all complaints of policy, service delivery and employee conduct in a fair, transparent and timely fashion. Professional and ethical policing are fundamental values shared by the EPS and the Commission. It is the Commission's mandate to monitor the public complaint process and to support the EPS in fostering a work culture that promotes these high standards.

During 2009, a total of 1,054 files were opened. The classifications were:

	Public	Internal	Total
Criminal Investigation Files	7	6	13
Misconduct Files	149	44	193
Complaint of Service Files	63	1	64
Citizen Concern Files	17	0	17
EPS Concern Files	0	27	27
Information Only Files	662	78	740
Total	898	156	1054

Dispositions On Completed Files

The following table reflects the disposition of the complaints concluded in 2009.

Note: As of March 19, 2010 a total of 937 of the 1,054 files received have been concluded.

Criminal and Misconduct Dispositions (All Types)

Charges Laid	2
No Charges	13
Abandoned/Withdrawn by Complainant	4
Frivolous	2
Loss of Jurisdiction/No Jurisdiction	12
Reasonable Prospect – Not Proven	8
Reasonable Prospect – Disciplined (includes Official Warnings and Disciplinary Hearing findings)	19
No Reasonable Prospect	119
Resolved through Professional Standards Branch	45
Resolved through Supervisory Review	23
Resolved through Agreement with cited officer (Section 19)(1)(b) PSR)	7
Resolved through Counseling	2
Dismissed	2
	258

Complaints of Service

Withdrawn by Complainant	1
Resolved through Professional Standards Branch	27
Resolved through Supervisory Review	2
Concluded by the Chief of Police	30
Frivolous	3
Loss of Jurisdiction	1
	64
Information Files	749
Concluded as Citizen Concern	19
Concluded as EPS Concern	39
Total Completed Files	1,129

Criminal Allegations

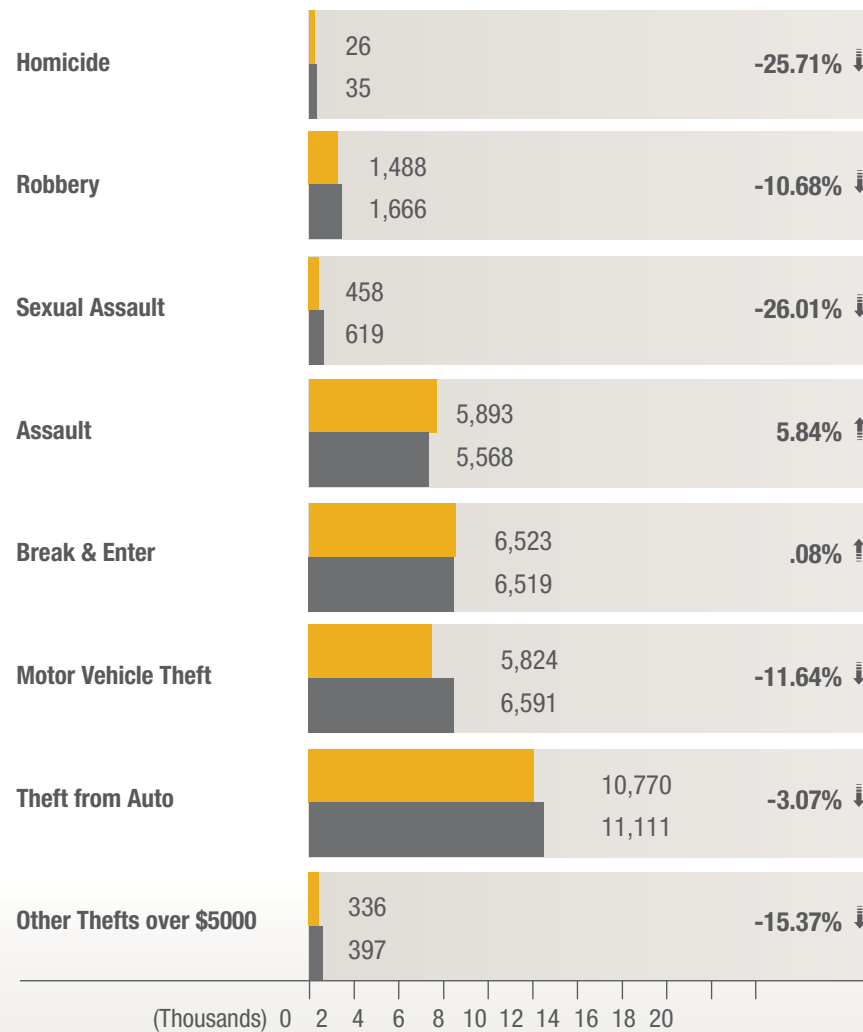
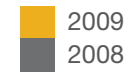
Complaints of various types of criminal conduct by members of the EPS were received and investigated by the PSB. The majority of the complaints of criminal conduct related to the use of force.

In 2009, 13 investigations, containing a total of 17 specific allegations, met the above criteria.

Criminal Allegation	2009	2008
Assault	9	7
Assault causing Bodily Harm	0	3
Assault with a Weapon	1	0
Aggravated Assault	1	0
Careless Storage of Firearm	0	1
Improper Use of Firearms	0	1
Mischief	0	1
Misconduct of an Officer Executing Process	0	1
Obstruct Justice	2	1
Perjury	1	0
Personation	1	0
Theft	0	0
Theft Under	1	1
Utter Threats	1	0
Total Criminal Allegations:	17	16

Eight Crime Indicators 2008 – 2009

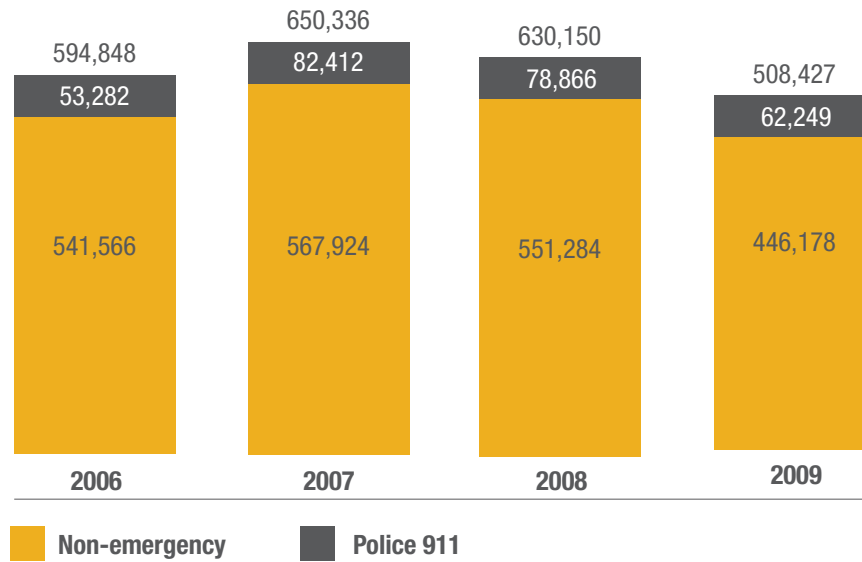
Since 2006, the EPS has used a crime reduction target to reduce crime across eight crime indicator categories. In 2009, the EPS reported a 3.6 per cent reduction in crime for these eight offences.



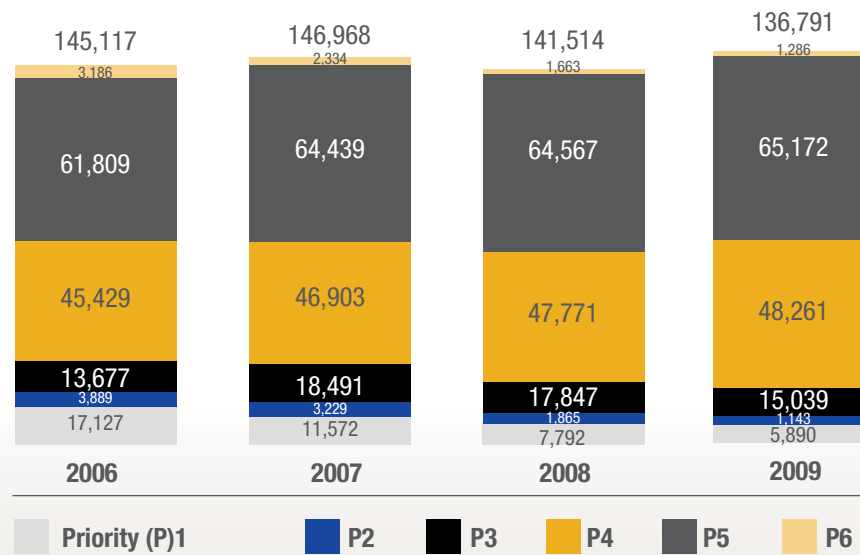
The graph shows preliminary annual results for 2008 and 2009 based on the most serious violation per incident. Overall there was a 3.6% reduction in offences across the eight crime indicators. (Based on UCR Incident Report Data June 2010)

Workload Trends January – December 2009

Incoming Calls = 508,427 911 Extended to Police = 62,249

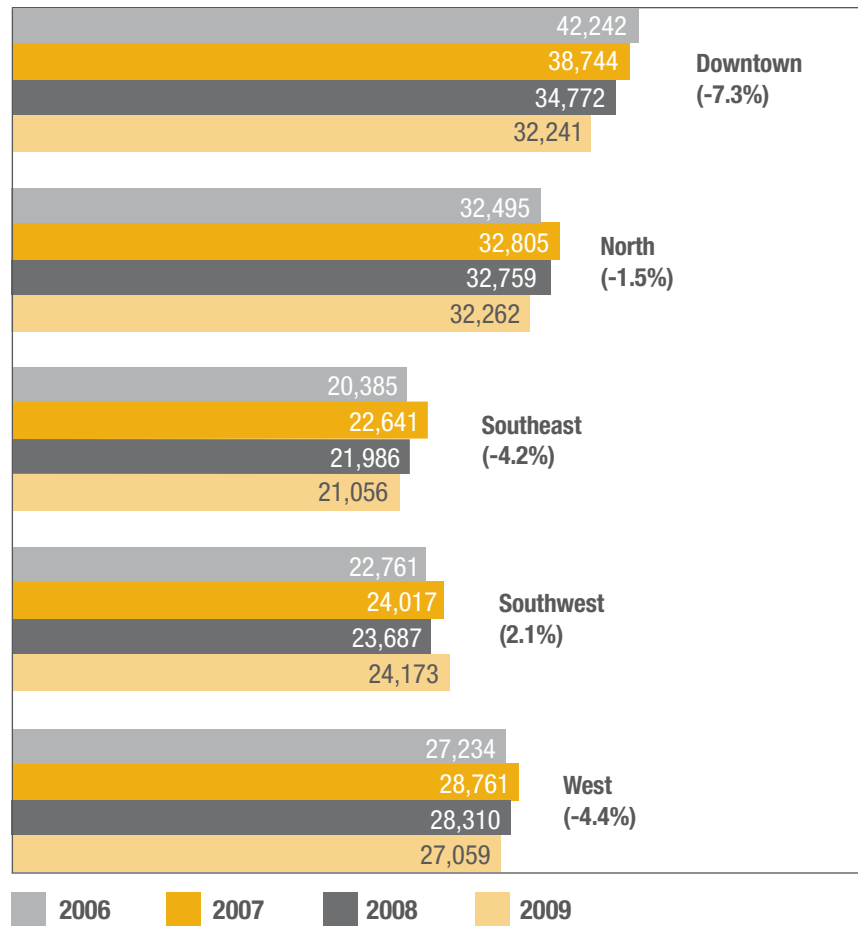


Patrol dispatches by Priority Patrol dispatches down 3.7%



All 911 calls are answered by 911 operators who screen the call and transfer them to either Police, Fire or Ambulance.

Dispatched Calls by Division



Priority Levels are as follows:

- 0 Officer Emergency
- 1 High Priority in Progress, person at risk
- 2 In progress, property at risk
- 3 Just Occurred
- 4 Priority
- 5 Non Priority, e.g. Abandoned Autos
- 6 Non Priority, e.g. Parking Complaints

Financials – 2008 versus 2009

Operations Expenditures by Major Category (Millions)

Operating Expenditures by Major Category	2008	2009	Change	% Change
Salary, wages and benefits	\$183.7	\$206.2	\$22.5	12.2%
Contracted and general services	23.6	17.3	(6.3)	-26.7%
Materials and supplies	2.4	2.6	0.2	8.3%
Fleet costs	8.2	4.5	(3.7)	-45.1%
Furniture and equipment	10.0	8.2	(1.8)	-18.0%
Facility costs	11.2	11.8	0.6	5.4%
Other general costs	3.8	1.7	(2.1)	-55.3%
Total Non-Personnel	59.2	46.1	(13.1)	-22.1%
Total Operating Expenditures	\$242.9	\$252.3	\$9.4	3.9%

Operating - Revenues and Tax Levy	2008	2009	Change	% Change
Fines and penalties	\$30.7	\$12.0	\$(18.7)	-60.9%
Provincial and Federal Grants	12.9	19.3	6.4	49.6%
Police Seized Vehicle Lot Operations	5.1	5.1	-	0.0%
Emergency 911 Revenue	2.4	2.1	(0.3)	-12.5%
Other revenues	1.6	1.0	(0.6)	-37.5%
Special Event Policing	2.1	2.0	(0.1)	-4.8%
Police Information Check Revenue	1.2	1.3	0.1	8.3%
School Resource Program Partner Funding	0.8	0.8	-	0.0%
<i>Total Revenues</i>	<i>56.8</i>	<i>43.6</i>	<i>(13.2)</i>	<i>-23.2%</i>
Tax Levy	186.1	208.7	22.6	12.1%
Total Revenues and Tax Levy	\$242.9	\$252.3	\$9.4	3.9%

Capital Expenditures-By Project Category	2008	2009	Change	% Change
Police Facilities	\$9.3	\$4.3	\$(5.0)	-53.8%
Information Technology	5.9	3.8	(2.1)	-35.6%
Other Equipment	0.1	6.2	6.1	6100.0%
Communications	0.1	0.1	-	0.0%
Total Capital Expenditures	\$15.4	\$14.4	\$(1.0)	-6.5%

2009



Edmonton Police Service and Edmonton Police Commission
Annual Report To The Community

Edmonton Police Commission
Suite 171, 10235 – 101 Street
Edmonton, Alberta T5H 3E9

Edmonton Police Headquarters
9620 – 103A Avenue
Edmonton, Alberta T5H 0H7



Front cover photo, Recruit Training Class 113, May 2009