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CACP
PREVENTION OF CRIME IN INDUSTRY COMMITTEE

ANNUAL REPORT
2002-2003

**Prevention of Crime in Industry Committee
Annual Report 2002/2003**

Executive Summary

During the course of the past year, the Prevention of Crime in Industry Committee (PCIC) has been very active in delivering on their overall purpose of providing a forum for discussion & collaboration with Canadian Police Executives, Government Policy advisors and key Private Sector Corporations on emerging criminal trends and corresponding remedial actions. Equipped with a strategic plan developed during our fall/03 meeting in Toronto, the membership was organized into specific working groups addressing the following issues;

- Emerging trends in criminal activity
- Identity theft
- Public policing/private security
- Workplace violence
- E-commerce/cyber crime

For each of the above a detailed list of initiatives was developed and, wherever feasible, collaboration with other CACP standing committees was solicited. The workplace violence group is an excellent example of joint committee collaboration between the PCIC, HR and Crime Prevention committees. The ultimate goal is to develop a series of web-based communication tools on workplace violence accessible by all CACP members. Topics such as the current legislative framework and an inventory of "best practices" are but a few of the topics under consideration. Follow-up reports by each of the 5 working groups were tabled at all 3 meetings held this year.

In addition, at our June/03 meeting we had a presentation on the inadequacies of the current Uniform Crime Reporting processes regarding the level of fraud incidents in Canada. The fact that a large number of fraud crimes are not reported to the local Police Service (in part due to a lack of investigative resources) has negatively skewed this particular type of criminal activity. It was pointed out that this "statistical abnormality" has significant policy implications at all levels of government. The PCIC is attempting to address this issue with the Canadian Center for Justice Statistics through the assistance of the POLIS committee.

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PCIC Mandate/Objectives

The PCIC's overall objective is to serve as a forum for the exchange of crime prevention strategies between Police Executives and Corporate/Private Security. Over the years the committee has adjusted their focus taking into account the continued growth in "private security" coupled with the constant decrease in the number of police investigators and support staff assigned to <white collar crimes>. This past year we have continued on this path of increasing each other's awareness on the crime prevention challenges facing both the public and private police/security services with a special emphasis on emerging criminal activities such as identity theft and e-commerce/cyber crime.

Dates/Overview of Meetings Held

Since last year's CACP conference, the PCIC committee held 3 face-to-face meetings, Toronto November 28-29/02, Vancouver February 27-28/03 and Montreal June 5/03, attended on average by 75-80% of the membership. Our Toronto meeting served as a strategic planning session and this enabled us to identify 5 key areas upon which to concentrate our efforts for the next 2-3 years. The areas identified are the following;

- Emerging criminal trends
- Identify theft
- Public policing/private security
- Workplace violence
- E-commerce/cyber crime

Summary of Activities & Initiatives

For each of the above-mentioned topics a working group was formed within the PCIC tasked with developing a detailed action plan, including timelines & deliverables. Even though most of the action plans were finalized at our February meeting thereby allowing little time between then and now for any substantial accomplishments, there are several activities worth mentioning.

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Summary of Activities & Initiatives (cont'd.)

The business crime trends working group organized a seminar in Toronto on June 25th last. Attended by representatives of the various associations serving the retail, financial, manufacturing, insurance and healthcare sectors, the one-day seminar allowed for an open discussion on the total financial impact of fraud-type crimes as well as an exchange of ideas on how to address this serious problem. The consensus of those in attendance was that the seminar (a first in Canada) was very informative and plans are under way to hold a follow-up session later on this year. Involvement of the CACP's Organized Crime & POLIS committees will be explored for this event.

The public policing/private security group took on as a challenge to pursue the on-going debate surrounding the interface between these 2 entities. Issues such as certification of security personnel, selection & training, professional code of ethics, governance and access to restricted data are but a few of the areas that the group wishes to explore with the intent of putting forth to the CACP a list of recommendations on the issues raised. To assist in this process several of the PCIC members were active participants at the Law Commission of Canada's International Conference on Policing and Security held this past February in Montreal. The publication of the conference report anticipated in September/03 will serve as a roadmap for this working group going forward.

The workplace violence group continues to focus their attention on generating greater awareness amongst police and security professionals on how to detect and prevent incidents of this nature happening in the

work environment. For several years now they have joined forces with the CACP's HR committee and foresee as deliverables in the near future using the CACP's web site as a means to communicate current best practices and other related information on the topic. Ultimately, their goal is to have all of Canada's Police Services perceived as "key resources" in how to develop a policy framework and supporting action plan. The collaboration of the Prevention of Crime committee coupled with the HR committee will provide guidance on how to achieve this goal.

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Summary of Activities & Initiatives (cont'd.)

The e-commerce/cyber crime working group has taken on the task of tracking closely this ever-increasing type of criminal activity with the intent of creating greater awareness amongst police and security professionals on the risks, scope and economic impact of e-commerce/cyber crimes. The first phase of their plan is to organize an information/training seminar for those Police Officers and Security Professionals currently assigned to investigate computer-type crimes. There exists a wealth of knowledge on how to identify and investigate cyber crime, both within the several large Canadian Police Services and private Corporations, some of which is represented within the PCIC itself and for this reason this working group is well positioned to organize a training seminar. Once again, partnerships with other key CACP standing committees will be sought.

Last but not least, the identity theft working group is focusing their attention on the ever-increasing theft of one's ID and the multiple fraudulent uses that this provides. Very few people are immune to this type of crime notwithstanding the continuous efforts by financial institutions and the credit card industry to prevent this type of crime. A very informative status report on the economic impact and various types of ID theft was tabled at our February/03 meeting and the group is currently evaluating how they can best get this information to all concerned.

Resolutions for Presentation to 2003 AGM

No resolutions were planned for this year's AGM

Activities Planned for 2003/04

As mentioned above, there are several seminar/training type activities planned for fall/03. The business crimes working group as well as the ID theft foresee pursuing their awareness/sensitization objectives by having a meeting with those public police & security professionals currently dealing with these crimes. Although in the preliminary stages of planning, the intent of each working group is to build on the success of the most recent business crimes seminar of June/03.

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Activities Planned for 2003/04 (cont'd.)

Also noteworthy and on-going is the involvement and leadership of several PCIC members in bringing about the creation of a new organization aimed at addressing the continuing problem of <white collar crime>. The incorporation of the National White Collar Crime Centre of Canada (NW4C) in May/03 and it's affiliation with the RECOL and Phone-Busters programs will go a long way in increasing awareness to this multi-billion dollar crime problem of the 21st century.

Committee Members and Advisory List

The PCIC membership is a constant evolutionary process. This past year in addition to the loss of several Police Executives due to retirement we were unfortunate in having some of the original founders of the committee take a well-deserved retirement both from their professional jobs and as a consequence from the committee. Nonetheless, the energy of the existing members coupled with the timeliness of the issues on the table has allowed us to continue to replace our Police Service representatives and also attract new members from private sector Corporations not represented on the committee.

A complete list of the current membership is attached.

Committee Partners and Sponsors List

The composition of the PCIC with members from government agencies, Police Services and key private sector industries provides the committee with a balance of professionals from all geographic regions of the

country. We purposely rotate our face-to-face meeting from East to West to allow maximum participation from those members who may face travel restraints and this also ensures that we incorporate regional issues in our discussions and deliberations. As a consequence, we haven't developed an external partners nor sponsor's list but rather have emphasized internal partners with other CACP standing committees.

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Hopefully this provides but a brief overview of the committee's work throughout the past year and we welcome all suggestions on how to better serve the CACP membership in the future.

John Dalzell
Chair
Prevention of Crime in Industry
Canadian Association of Chiefs of Police