Canadian Association of Chiefs of Police

leading progressive change in policing

Association canadienne des Chefs de police

à l'avant-garde du progrès policier

May 6, 2003

Law Enforcement Information Partnerships:
Making It Happen!

Dear Colleagues:

The Canadian Association of Chiefs of Police is developing a national conference on information sharing and technology in law enforcement. The conference *"Law Enforcement Information Partnerships: Making It Happen!"* will be held from November 24 to 26, 2003, in Montreal, Quebec.

As part of the conference development, we wish to assess the state of information technology in law enforcement policing and the sharing of information among agencies. With this goal in mind, we are asking for your cooperation in completing the enclosed questionnaire (available also in Word, Word Perfect, in English and in French, at: www.cacp.ca). The results will be available at the conference. All information received will be shared without identifying individual contributors.

Please respond freely and openly to each question. Do not feel as though you must respond to every question. We would appreciate very much if four (4) of your front-line workers could also respond to the questionnaire.

If possible, we would very much appreciate receiving the questionnaires before May 29, 2003, by e-mail (survey@cacp.ca), fax (613) 233-6960 or regular mail (582 Somerset Street West, Ottawa, Ontario K1R 5K2).

Thanking you in advance for taking the time to complete the questionnaire and contribute to the understanding of information technology in the police field.

Looking forward to meeting you at the conference in November.

Chief Vince Bevan
Ottawa Police Service
Conference Co-Chair

Peter D. Martin
Chief Information Officer, RCMP
Conference Co-Chair

A) IDENTIFICATION

Identify the type of organization you work for.
  [ ] Municipal police   [ ] Provincial police
  [ ] Federal police   [ ] Non-police _____

What is the size of your organization.
  [ ] over 2,000 employees   [ ] between 501 and 2000 employees
  [ ] between 201 and 500 employees   [ ] between 101 and 200 employees
  [ ] between 31 and 100 employees   [ ] less than 31 employees

Indicate your region. _____
  [ ] Atlantic Provinces   [ ] Ontario   [ ] Quebec
  [ ] Prairie Provinces   [ ] British Columbia [ ] Yukon/Nunavut/ NW Territories

Describe your role in your organization.
  [ ] Manager   [ ] Front line

B) SOFTWARE / HARDWARE USED BY ORGANIZATION

1. Does your organization have a Web site?
  [ ] Yes   [ ] No

  If yes, indicate its features.
  [ ] General crime/security prevention [ ] Drug prevention
  [ ] Safety tips (bike, Halloween, etc.) [ ] Overview of organization
  [ ] Description of emblem   [ ] Wanted suspects
  [ ] Missing persons   [ ] News items, press releases, publications
  [ ] Statistics (criminal or other)   [ ] Information on emergency services
  [ ] Recruiting, job opportunities   [ ] Possibility for public to send e_mail
  [ ] Electronic reporting of crime   [ ] Links to external web sites
  [ ] Sex offender information (name, photo, description, etc.)
  [ ] Other_____

2. Does your organization have an Intranet?
  [ ] Yes   [ ] No

3. Do you have access to the Internet?
  [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

4. Does your organization provide you with an e-mail address?
  [ ] Yes   [ ] No

5. Does your organization provide you with secure/encrypted electronic communication tools?
  [ ] Yes   [ ] No
  Explain_____

6. Do you have your own computer at the office?
    [ ] Yes   [ ] No, it's shared

7. Do you have your own laptop at the office?
    [ ] Yes   [ ] No, it's shared   [ ] No, none available

8. Your main computer is of what type?

[ ] MacIntosh / Apple	[ ] PC (486 or less)
[ ] PC (Pentium I or equivalent)	[ ] PC (Pentium II or equivalent)
[ ] PC (Pentium III or IV or equivalent)	[ ] Other_____

9. Do you have a handheld/PDA (Palm)?
    [ ] Yes   [ ] No

10. What do you use the computer for?

[ ] Word processing (letters, reports, etc.)	[ ] Human resources software
[ ] Search criminal databases	[ ] Data entry in criminal databases
[ ] Prepare/deliver presentations	[ ] Internet / Intranet (browsing)
[ ] E_mail	[ ] Learning
[ ] Activity management (firing drills, exhibits, etc.)	[ ] Access /Complete forms

[ ] Other_____
_____

C) SHARING OF INFORMATION

Information relates here mostly to material linked to law enforcement operations and management.

Questions 11 to 13 relate to the sharing of information *WITHIN* your organization

11. How do you share your information within your organization? Check where applicable

    [ ] Telephone [ ] In person   [ ] E-mail   [ ] Regular mail   [ ] Fax
    [ ] Giving access to your data banks
    [ ] Other_____
_____

12. Does the information shared influence the choice of the communication method used ?
    [ ] Yes   [ ] No

    Explain_____

13. Do you have to know the recipient before sending information via e-mail?
    [ ] Yes   [ ] No
    Explain_____

Questions 14 to 16 relate to the sharing of information *OUTSIDE* your organization

<u>14- How do you share information with other organizations /law enforcement agencies?</u>
[ ] Telephone [ ] In person [ ] E-mail [ ] Regular mail [ ] Fax
[ ] Giving access to your data banks
[ ] Other_____
_____

<u>15- Does the information to be shared influence the choice of the communication method used ?</u>
[ ] Yes [ ] No

Explain_____
_____

<u>16. Do you have to know the recipient before you send information via e-mail?</u>
[ ] Yes [ ] No

Explain_____
_____

<u>17. Do you take the *Privacy Act* into consideration before sharing information?</u>
[ ] Yes [ ] No

If no why ?_____
_____

<u>18. Are there rules/policies to be considered before sending information outside your organization</u>
[ ] Yes [ ] No

Explain_____
_____

<u>19. If you receive information falling outside of your mandate...</u>
[ ] You follow your organization's policies and regulations on information sharing
[ ] It depends on the request, as there are no such policies

<u>20. Do you share more information when you know the recipient?</u>
[ ] Yes [ ] No

<u>21. How often do you keep information for yourself because you are uncertain of the security of the communication system used?</u>
[ ] Never [ ] Seldom [ ] Often [ ] Always

22. Do you trust law enforcement IT communication systems?
[ ] Never   [ ] Seldom   [ ] Often   [ ] Always

23. Do you trust the security of electronic mail?
[ ] Never   [ ] Seldom   [ ] Often   [ ] Always

For questions 24 to 32, check true or false to indicate whether you agree or disagree with the statement?

24. Sometimes I send information to colleagues ONLY to maintain a good trusting relationship
[ ] True   [ ] False

Explain_____

_____

25. If my organization provided me with better/more secure IT equipment, I would share more information.
[ ] True   [ ] False

Explain_____

_____

26. I share only the information that is no longer of value to me.
[ ] True   [ ] False

Explain_____

_____

27. I like to share my information to be more efficient
[ ] True   [ ] False

Explain_____

_____

28. If I had access to more data banks I would be more willing to share my information.
[ ] True   [ ] False

29. I share my information only if I trust the recipient.
[ ] True   [ ] False

Explain_____

_____

30. I share my information only if the recipient has already given me information or if I know he/she will in the future.
        [ ] True   [ ] False

        Explain_____
_____

31. I share my information only if I have the permission to do so.
        [ ] True   [ ] False

        Explain_____
_____

32. I share my information only when I receive a request
        [ ] True   [ ] False

        Explain_____
_____

33. Overall, how often do you share your information with (please check / the appropriate box)?

	Never	Seldom	Often	Always
Colleagues from my unit				
Colleagues from my organization				
Colleagues from outside my organization				
Colleagues that have a different expertise				
Analysts				
Colleagues that are civilian				
Other _____				

34. When you receive a request for information, what do you provide?
        [ ] Nothing
        [ ] Only that which is requested
        [ ] What you believe to be useful
        [ ] Everything you have

35. Overall what percentage of information do you share?
        a) with colleagues within your organization   _____%
        b) from colleagues outside your organization   _____%

36. Are there any interesting initiatives involving technology, partnerships and sharing of information underway in your region? If so, please provide some details.

_____ _____
_____
_____
_____

D) QUESTIONS FOR POLICE DEPARTMENTS ONLY

37. Which criminal/information databases does your department have access to:
    [ ] CPIC   [ ] Provincial information system   [ ] NCDB
    [ ] ACIIS
    [ ] Other_____

38. Does your department have mobile data computers or laptops in its vehicles?
    [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

    What are they used for at the present time?
    [ ] CPIC or provincial information system   [ ] Write reports
    [ ] Computer-assisted calls dispatch system [ ] Access criminal information databases
    [ ] Communication with other officers   [ ] Receive Mug shots
    Other_____

    What do you plan to use them for in two years?
    [ ] CPIC or provincial information system   [ ] Write reports
    [ ] Computer-assisted calls dispatch system [ ] Access criminal information databases
    [ ] Communication with other officers   [ ] Receive Mug shots
    Other_____

39. Does your department have vehicular camera systems
    [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

    When is the camera on?
    [ ] The camera has to be turned on manually by the officer
    [ ] The camera is always on, and cannot be turned off

    Your system features which of the following?
    [ ] Radar data   [ ] Roof light bar and sirens operational   [ ] Officer data
    [ ] Date and time   [ ] Department name and vehicle number   [ ] Fixed microphone
    [ ] Portable microphone
    [ ] Other_____

What do you plan to use it for in two years?
[ ] Radar data   [ ] Roof light bar and sirens operational   [ ] Officer data
[ ] Date and time   [ ] Department name and vehicle number   [ ] Fixed microphone
[ ] Portable microphone
[ ] Other_____

40. Does your department have a GPS System (global positioning system) in its patrol vehicles?
[ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

What is it used for at the present time?
[ ] Location of patrol vehicles [ ] Computerized dispatching of calls
[ ]Gather information on these vehicles (speed and/or roof light bar operational, etc.)
[ ] Other_____

What do you plan to use it for in two years?
[ ] Location of patrol vehicles [ ] Computerized dispatching of calls
[ ]Gather information on these vehicles (speed and/or roof light bar operational, etc.)
[ ] Other_____

41. Who in your department has cellular phones/pagers (check all that apply)?
[ ] Officers on patrol   [ ] Investigators   [ ] Management

What are the cellular phones used for (check all that apply)?
[ ]Traveling   [ ] Investigations   [ ] Human sources   [ ] Regular
[ ] Emergency situations   communication
        [ ] Other_____

Are the cellular phones encrypted (communication is secure)?
[ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

42. Does your department have printers in its vehicles?
[ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

What are they used for at the present time?
[ ] Tickets   [ ] Reports   [ ] Print data from databases [ ] Pictures
[ ] Other_____

What do you plan to use them for in two years?
[ ] Tickets   [ ] Reports   [ ] Print data from databases [ ] Pictures
[ ] Other_____

43. Does your department have a computerized fingerprint identification System (AFIS - RAFIAS)?

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

        What is it used for at the present time?
        [ ] Digital photography   [ ] Fingerprints   [ ] Live link to database
        [ ] Other_____

        What do you plan to use it for in two years?
        [ ] Digital photography   [ ] Fingerprints   [ ] Live link to database
        [ ] Other_____

44. Does your department have a night vision system?

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

        What kind?
        [ ] Binoculars [ ] Directly connected to the patrol vehicle
        [ ] Other_____

Please indicate which of the following tools your department has. For those not yet acquired, please indicate whether or not you plan to do so within two years.

45. Immobilizer in patrol vehicles (stop vehicles from a distance)

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

46. Laser radar

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

47. Electronic breath analyzer (e.g.: Intoxilyzer)

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

48. Taser gun (defence by electric current)

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

49. Panic button in vehicles

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

50. Infrared camera

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

51. Computerized composite picture

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

52. Photoradar

        [ ] Yes   [ ] No, but will within two years   [ ] No, and will not within two years

53. Does your department have other technological tools for operations? If yes, please list them, and explain what they are used for.

_____
_____
_____
_____

54. Does your department have a cybercrime unit?
     [ ] Yes   [ ] No   [ ] No unit, but someone is responsible for this

     Does your department investigate cybercrimes?
     [ ] Yes   [ ] No, it's not in our mandate[ ] No, we pass the information on to another
                                            department

55. Does your department have the expertise to analyze seized computer data?
     [ ] Yes   [ ] No, we don't do this   [ ] No, we get help from another department

E) QUESTIONS ON RECORDS MANAGEMENT SYSTEMS (RMS)

56. Is your department using a RMS (PROS, Prime-BC...)?
     [ ] Yes   [ ] No

     If yes, indicate which one.
     [ ] PROS   [ ] Prime-BC_[ ] Prime_____[ ] Niche_____[ ] Versadex [ ] PRC
     [ ] Other _____

     If not, does your department plan on implementing one in the next two years?
     [ ] Yes Name:_____
     [ ] No

     Is your organization willing to partner up with the RCMP in its national RMS (PROS)?
     [ ] Yes   [ ] No

     Explain_____
     _____

     Does your departmentcurrently have the capacity to conduct queries into other Police Departments's RMS ?
     [ ] Yes   [ ] No

     Explain_____
     _____

Does your Department have plans to implement a portal similar to the Law Enforcement Information Portal (LEIP) in BC to facilitate the ability to query other police RMS?

[ ] Yes   [ ] No

Explain_____

_____

Are you familiar with the Memoranda of Understanding which are in place between police agencies who currently provide each other with access to their respective RMS?

[ ] Yes   [ ] No

Explain_____

_____

Is your organization willing to partner with other police agencies in establishing information-sharing systems similar to LEIP ?

[ ] Yes   [ ] No

Explain_____

_____