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Ministry of Community Safety and Correctional Services (MCSCS) and Ontario Provincial Police (OPP) Municipal Engagement Sessions Municipal Response to Proposed Model for OPP Billing Executive Summary

Background:

The OPP held 14 municipal engagement sessions throughout the province in late 2013. Municipalities received an overview of the new billing model and provided valuable feedback about the proposed changes. Approximately 229 municipalities (out of the total 324) were represented by over 500 officials. This information will play an important role in refining the model and determining the criteria for successful change and implementation.

The engagement sessions were well-received and municipalities appreciated the opportunity to provide comments on the model and other related issues. Positive feedback included:

- Support for the principles of transparency and equity that are included in the proposed model, primarily from hub and high-cost communities, seconded by a number of other municipalities.
- Indication by municipalities that “enhanced reporting” of Calls for Service (CFS) would be helpful.
- Appreciation for detailed information on the OPP’s strategies to achieve cost-efficiency and the reduction of “flat line” costs.

However, there were recurring concerns expressed in the municipal feedback. These are captured as follows:

Municipal Feedback: Impact on Municipalities

- “Unaffordable” increases in policing bills will require significant increases in property taxes, in many municipalities.
- Reductions in the Ontario Municipal Partnership Fund (OMPF) are negatively affecting municipalities. The OMPF should be providing funds to offset costs for municipalities seeing an increase in policing costs under the proposed billing model. Some municipalities indicated that their potential policing bill decrease would be offset by the reduction in OMPF.

- Increase in OPP wages and general increases in the cost of policing, overall, are creating additional budgetary pressures.
- The province has a role to play in assisting municipalities with the increasing cost of policing, either through the OMPF, another funding stream or uploading some, or all, of the cost of policing.
- Some municipalities that would potentially see a bill decrease requested a freeze in costs for 2014 in light of the proposed change.
- Municipalities were concerned with shifting costs through a change in the billing model without addressing the broader issue of the increasing cost of policing.
 - Some felt the focus should be on arbitration/collective bargaining and finding operational efficiencies.
 - Others felt that billing should be linked to the work of the MCSCS's Future of Policing Advisory Committee.
- Difficult to justify an increase in policing costs to taxpayers without an increase in policing services.
- Smaller municipalities with a large proportion of designated farmland and protected areas cannot increase their property tax base because of restrictions in legislation.

Municipal Feedback: Proposed model – base level service

- Clear definition of what is actually included in the “base level service” cost is required. This is a key communication item for municipalities; some would like to know if an opportunity to influence the costs included in the base would be considered, in the future.
- Municipalities want more clarity around technical changes to overtime and Provincial Services Usage (PSU).

Municipalities had some concerns with the use of a province wide, per household measure to allocate base policing costs. Proposed technical adjustments are:

- Include commercial and industrial properties using “weighted assessment” instead of a “per household” measure to allocate base costs. Some municipalities think using this methodology would also address “ability to pay” issues.

- Commercial and industrial properties using some form of a 'property count' in the allocation measure for base costs since policing is delivered equally to the whole geographic area of a municipality.
- Model should consider regional variations in the cost of policing, particularly for the base costs (i.e. north / south, rural / urban).
- Model should consider whether municipalities with high CFS also have correspondingly high base costs.
- Re-examine whether a 73 per cent – 27 per cent split is appropriate. Seventy-three per cent for the base cost category may be too high.
- More clarity for situations where facilities or infrastructure related services (e.g. accommodations) are provided by the municipality and how that going is to be treated under the base service level cost.

Municipal Feedback: Proposed model - Calls for Service

- o Municipalities agreed with the principle of charging a fee for usage and indicated CFS may be the best approach.
- o Detailed reporting information of CFS would be very useful and improve the information flow between the Police Service Boards and Councils/Mayors.
- o Potential recommendations around implementation:
 - Consider a cap on CFS for municipalities with a high number of calls.
 - Recommend mental health calls to be paid by the Ministry of Health.

Municipal Feedback: Implementation

- o Many municipalities indicated that specific information on how the new model would affect each municipality is required in order to provide feedback around implementation.
- o Detailed information on both billing and OMPF is required to assess the overall impact of both changes. More clarity on how the new OMPF is allocated is required, particularly around support provided to mitigate policing costs.

- A range of views on implementation options included:
 - The proposed OPP billing model should not be implemented.
 - The proposed OPP billing model should be implemented in 2014 and decreases in costs should be effective immediately.
 - Implementation of cost increases should be mitigated by the province or phased in over a period of time (municipalities indicated a 3-5 year implementation range).
 - Proposed using the Municipal Property Assessment Corporation (MPAC) assessment model (i.e., decreases are effective in the first year and increases to be phased-in over four years).
 - One municipality indicated that decreases and increases should be phased in over the same period of time.

Municipal Feedback: Other issues/questions/recommendations

- In the absence of a 2014 implementation, transition funding should be available to mitigate the impact of the wage increase in 2014.
- Municipalities want more control over police staffing in their community.
- Municipalities in the north-east and north-west regions indicated that the province should charge unincorporated communities a portion of the workload from their municipalities. There should be a mechanism to recoup some costs from users that are not residents and do not provide support to the base cost.
- Throughout the session, municipalities asked how the proposed model would impact *Police Service Act* (PSA) Section 10 and PSA Section 5.1 municipalities. Better understanding of the difference between the options is required to make an informed decision.
- MCSCS/OPP should be more precise in the language it uses to request and interpret feedback from municipalities (e.g. agree vs. supportive, sustainable vs. affordable).

Municipal Engagement Sessions

Please note: these questions were posed and responses provided during the 14 municipal engagement sessions held in October and November of 2013. Some information may have changed since that time.

Session	Municipality	Question	Response
Dryden Oct 29	Sioux Lookout	We need to have a financial plan in place by the end of the year. How is this going to happen?	Estimates for 2014 are going out this year with the 8.55% salary increase
Dryden Oct 29	Ignace	Will any of the old “provincial responsibilities” be moving over to the municipal side of the equation?	No.
Dryden Oct 29	Red Lake	Can a lower base service level be considered since a small town may not be able to handle the mental health related calls?	The billing review is not examining what the police should or should not be doing. It is about billing for services. This is in the scope of the Future of Policing Advisory Committee (FPAC) work.
Dryden Oct 29	Kenora	Is the Ministry looking at changing the <i>Police Services Act (PSA)</i> ? Are there any inter-ministry discussions regarding other high cost areas i.e. Education?	Yes these kinds of discussions are occurring. The government has heard about the high cost of policing overall (municipal and OPP). That is one of a number of the reasons for the FPAC Committee and all its sub-committees.
Dryden Oct 29	Sioux Lookout	Is the number of Calls for Service (CFS) onerous for the officers to capture?	No, this is already done through the Daily Activity Reporting (DAR) system.
Dryden Oct 29	Kenora	Can there be a cap for the CFS portion to bring the “fairness” component more in line?	This question/concern is noted and will be forwarded to the Ministry of Community Safety and Correctional Services (MCSCS).
Dryden Oct 29	Kenora	Are animal incidents counted?	Yes.

Session	Municipality	Question	Response
Dryden Oct 29	Sioux Lookout	Why are there so many service codes?	We already use all these codes; we have simply expanded the ones reported on so we can be more confident in our information and so the municipality can drill down to see exactly where costs are incurred.
Dryden Oct 29	Ignace	Will the current CFS list, as presented, be changing?	The one currently presented will be part of the new list; it will just be more comprehensive.
Dryden Oct 29	Ignace	The previous model PSA (Sec. 10) had a cap on the number of officers. Will there be a cap with the new model?	The proposed model is not tied to staffing. All municipalities will pay the same base rate and hourly rate for CFS. Detachments will continue to be staffed based on the OPP deployment model.
Dryden Oct 29	Ignace	Can you provide more information about the 73% - 27% split and how it came about?	We looked at our overall costs – what it costs for infrastructure/admin/proactive policing, etc. the rest is reactive.
Dryden Oct 29	Kenora	Is there any way to reduce costs through the billing model?	No. The current model provides the basic needs for meeting Adequacy Standards and you can't go lower than that.
Dryden Oct 29	Sioux Lookout	Why does the variance differ from community to community?	It depends on the type of CFS you have, e.g. a traffic incident takes 3.3 hrs. but a drug occurrence takes 33.7.
Dryden Oct 29	Red Lake	Questioning the averages provided in the hand out.	These aren't actual/real numbers, they examples only.
Dryden Oct 29	Pickle Lake	We have had an adjustment because we are so small population wise, but our CFS are so high (2179 down to 340/ household). Are there any talks to keep our costs down?	Yes, but no definitive answer yet. We are aware of this unique situation.
Fort Frances Oct 30	Rainy River; Fort Frances	Is there going to be any cost attributed to unorganized areas?	The OPP have no authority to speak to this issue but will take the concerns forward to the MCSCS.

Session	Municipality	Question	Response
Fort Frances Oct 30	Fort Frances	When can we expect our 2014 estimate?	Same timeline as always.
Fort Frances Oct 30	Atikokan	Please provide scenarios on cost of CFS (historic incidents). What would this mean within the new model?	Work is ongoing on the new billing model. We anticipate that any modifications, adjustments, approvals will be completed by mid-2014.
Fort Frances Oct 30	Sioux Narrows	Is there any consideration being given to the anomaly where there are 1230 (1280) households, but the population is only 677 (570?) because of summer homes.	This question/concern is noted and will be forwarded to the MCSCS. If there were ongoing issues in a municipality that caused costs to rise, those issues could also be discussed with the Detachment Commander to develop solutions.
Fort Frances Oct 30	Lake of the Woods	Why is the OPP using per household (HH) as their billing method?	Currently, the OPP bills municipalities based strictly on workload resulting in a wide variance in costs across municipalities. The new model would reflect base costs (i.e. infrastructure, supervision, administration, proactive policing) plus CFS.
Fort Frances Oct 30	Rainy River	How often will we get updated on CFS?	Reporting to municipalities will continue. It is different in a non-contract Section 5.1 when there aren't regular Police Services Board (PSB) meetings
Fort Frances Oct 30	Lake of the Woods	In increases are phased in and decreases immediate, where will the province get the money to police until it all balances out?	Discussions are on-going between MCSCS and the Ministry of Finance (MOF)
Fort Frances Oct 30	Dawson Twp.	By implementing this new system over 2 or 3 or 4 year period, what formula are you going to use?	It will depend on your feedback. Most municipalities who will see a drop in policing want it immediately. Those who will see an increase want it gradually.
Fort Frances Oct 30	Fort Frances	Will our estimates still speak to Full-Time Equivalents (FTEs)?	No. There will be no reference to hours of service or FTEs under the proposed model.

Session	Municipality	Question	Response
Fort Frances Oct 30	Atikokan	With CFS, are there different levels? Is there a fluctuation in the cost?	CFS are based on 354 different call categories, broken down into ten general categories with specific time standards.
Fort Frances Oct 30	Lake of the Woods	Would island properties within this township have to pay the same rate as in town?	Yes. All municipalities would pay the same base rate.
Fort Frances Oct 30	Fort Frances	Currently contracts are for a set term. Will you look at ending that earlier?	As per the terms of the contract with a one year notice, the Ministry will send out letters terminating the current contracts, as of December 31, 2014.
Fort Frances Oct 30	Lake of the Woods	Does this base model take into account regional differences and the services that are readily available (dedicated service units) that are located further away?	With the base cost, specialized services are factored in.
Fort Frances Oct 30	Sioux Narrows	Would it be possible for you to provide us with cost estimates comparing Sec. 5.1 vs Sec.10 in time for budget?	Explanation regarding estimates provided. Further explanation regarding salary increase being included in the estimate.
Thunder Bay Oct 31	Greenstone	Everyone is wondering what the actual impact would be on each of us. Can this information be provided?	As above.
Thunder Bay Oct 31	Marathon	How is the cost per HH determined? [Where do these per HH numbers come from?]	From the Municipal Property Assessment Corporation (MPAC).
Thunder Bay Oct 31	Conmee	Why doesn't the province take over the cost of policing period?	The billing review is not examining these kinds of questions. The review is looking at the process of billing for policing services.
Thunder Bay Oct 31	Shuniah	Do some of the contracts have the OPP doing municipal by-law enforcement?	Currently, by-law enforcement is only conducted by the OPP under a Sec. 10 contract.

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Thunder Bay Oct 31	Richard Harvey	Are we going to see what everybody else is paying?	All municipalities will pay the same base rate and will be billed the same per hour rate for CFS. Municipalities may share their financial information should they choose to do so.
Thunder Bay Oct 31	Greenstone	Are you going to use the same type of model that determines resources to determine the base costs?	Staffing methodology will remain the same. We are separating billing from the deployment model.
Thunder Bay Oct 31	Greenstone	Some communities have detachments, offices, facilities, etc. I am struggling with how the base costs are going to be established.	Explanation regarding base costs provided.
Thunder Bay Oct 31	Terrace Bay	To go from a Sec. 10 to a Sec. 5.1, what kind of responsibility do you have to your community in that?	Explanation regarding differences provided.
Thunder Bay Oct 31	Shuniah	There are benefits of going to a Sec. 10 contract (grants). What will happen to those opportunities?	The grants are not currently available under Sec. 5.1 policing.
Thunder Bay Oct 31	Hornepayne	Is there an opportunity to get a northern exemption in this model (specifically related to unincorporated areas)?	This question/concern is noted and will be forwarded to the MCSCS.
Bancroft Nov. 4	Tweed	Why doesn't the OPP get rid of the 8.55% salary increase for next year and take 0%?	Explanation of bargaining provided. Negotiations occur between the Ministry of Government Services (MGS) and the Ontario Provincial Police Association (OPPA). The OPP must respect the collective bargaining process.
Bancroft Nov. 4	Carlow Mayo	The last agreement will put the OPP at parity with other provincial police services. Where does the OPP sit nationally?	With respect to salary, the OPP is currently in the mid "40's" in the salary rankings among all police services in the country.
Bancroft Nov. 4	Quinte West	Time standards... Are the averages used or actual time standards provided under each of the 10 categories?	Explanation of time standards provided.

Session	Municipality	Question	Response
Bancroft Nov. 4	Walston	Are there going to be higher time standards if the CFS is further away from the detachment?	Explanation provided regarding average.
Bancroft Nov. 4	Quinte	Vacancies – Will this now be absorbed into the overall base?	Explanation surrounding current contract hours vs. Provincial Services Usage (PSU) – based on only one credit which is more beneficial to the municipality. Under the proposed model, staffing is not directly tied to billing as is currently the case.
Bancroft Nov. 4	Quinte	How will this affect the PSU and how it is calculated?	Explanation of provincial average percentage being applied and the PSU
Bancroft Nov. 4	Quinte West	Will the PSB and the Detachment Commander have a say in when officers are called upon for provincial enforcement (e.g. Hwy 401)?	Explanation provided that detachment to detachment PSU will no longer exist.
Bancroft Nov. 4	Desoronto	There are a certain number of calls related to provincial land claims. What kind of assurances can we give our residents that they won't have to pay for matters outside of their control?	Explanation of provincial/municipal responsibility provided. Provincially mandated events and occurrences are coded by the officers on the DAR System and are not charged back to the municipality.
Bancroft Nov. 4	Desoronto	Is there a system in place where the province carries some of that cost?	Yes.
Bancroft Nov. 4	Faraday Twp.	What do you base HH on? How do you deal with business and commercial properties?	Explanation of the definition of HHs provided as per MPAC.
Bancroft Nov. 4	Bancroft	How are you looking at seasonal properties?	Explanation regarding seasonal properties included in the definition of HHs.
Bancroft Nov. 4	Laurentian Valley	Will they tell us where these CFS are occurring?	Explanation provided regarding details that can/can't be released through the Detachment Commander
Bancroft Nov. 4	Bancroft	Has the Association of Municipalities of Ontario (AMO) been consulted and is mitigation being considered?	Yes AMO was consulted. Mitigation is one strategy that is being brought forward to MCSCS.

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Bancroft Nov. 4	Walston	How will the resource funding work in a major occurrence?	The township would not be expected to pay for all of the specialized resources. They would just be charged for one CFS at the number of hours allotted for that type of call (e.g. drug occurrence).
Bancroft Nov. 4	Laurentian Valley	The policing model itself is being looked at by the other committee [FPAC] – What are the timelines?	FPAC is examining core functions in policing. We have no knowledge of the timelines.
Bancroft Nov. 4	Renfrew	CFS – three year rolling average - five year contracts... At what point will this be reconciled?	Explanation of the three year average and why it is done (to avoid spikes) and yes, as far as we know there will still be five year contracts under Sec. 10
Bancroft Nov. 4	Bancroft	The proposed billing model continues to have a cost for calls component. Is this in addition to the base amount?	Yes.
Bancroft Nov. 4	South Frontenac	Municipalities have a wide range of contracts; you are now bringing them up to the 2013 model. Was the current formula assumed?	Formula is now updated each year and the 2014 Cost Recovery Formula will be utilized in the proposed model.
Bancroft Nov. 4	South Algonquin	Is there a process in place if we dispute the billing?	Currently unknown but does exist in the current contract template.
Bancroft Nov. 4	Laurentian Valley	In Northern Ontario, the costs for vehicles and fuel are more. Has this been taken into consideration in this model?	Explanation regarding the province being looked at as a whole.
Bancroft Nov. 4	Faraday Twp.	What about those that will be getting an amount that will be almost double from what they currently pay?	Advised that today we are bringing back comments and not defending the billing. Some communities will go up and others will go down.
Kemptville Nov. 5	North Grenville	What fits into the time standards?	Should the proposed model be implemented, municipalities will have access to the time standard breakdown.
Kemptville Nov. 5	Stormont, Dundas & Glengarry	How will the PSU be calculated?	Explanation provided re: PSU for provincial duties/municipal police service support based on provincial average

Session	Municipality	Question	Response
Kemptville Nov. 5	North Grenville	What is going to happen with regard to overtime and time standards?	Explanation regarding overtime provided
Kemptville Nov. 5	Lanark Highlands	Will changes take place in the Ontario Municipal Partnership Fund (OMPF) funding for those who will pay more?	The OPP have no authority to speak to this issue but will take the concerns forward to the MCSCS.
Kemptville Nov. 5	Merrickville	Is there anything being done in the billing model to reflect communities with a high percentage of commercial and industrial properties?	Explanation regarding per HH definition provided. This question/concern is noted and will be forwarded to the Ministry of Community Safety and Correctional Services (MCSCS).
Kemptville Nov. 5	Montague	When are you going to stop doing things that don't really belong with policing? What jobs are police doing now you don't have to do (hospital security?, reporting?)	The billing review is not examining what the police should or should not be doing. It is about billing for services. This is in the scope of the FPAC work.
Kemptville Nov. 5	Tay Valley	Are we going to be surveyed again once this comes out now that we have the information?	Explanation provided regarding feedback opportunities.
Kemptville Nov. 5	North Grenville	What is the hourly rate for CFS? Clarification regarding hourly rate required.	At this time we are anticipating that the hourly rate for CFS will be between \$60 - \$80.
Kemptville Nov. 5	North Grenville	Can CFS be broken down into local statistics?	CFS are broken down by individual municipal codes in the DAR system.
Kemptville Nov. 5	North Grenville	Would municipalities be responsible for any shortfalls that can occur during the term of their contract?	Explanation provided regarding cost recovery.
Kemptville Nov. 5	Merrickville	How will this work out for municipalities that have already signed a new contract?	Explanation provided surrounding legal agreements and contract termination.
Kemptville Nov. 5	Mississippi Mills	Is there an ability to break down the base to not include those immediate supervisors whose numbers will fluctuate more based on CFS?	Explanation provided regarding inclusion in the base and the detailed billing to be provided in the proposed model.
Kemptville Nov. 5	McNab Braeside	At \$260 per HH, does that include the wage increase of 8.55%	Yes.
Kemptville Nov. 5	Admaston/Bromley	The \$260 base (67% vs 33%). Is the provincial component removed?	Explanation provided regarding provincial municipal split.

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Kemptville Nov. 5	Tay Valley	The base service level in rural areas should be different than in an urban area, shouldn't it?	Explanation provided regarding a consistent base and the principles/legislation.
Kemptville Nov. 5	Stormont, Dundas & Glengarry	Would amalgamating municipalities save money?	Explanation regarding upper tier vs. lower tier.
Kemptville Nov. 5	Tay Valley	How different will it be from the reporting we get already? I can look at the last five years already so how is this going to change?	Explanation surrounding billing being directly tied to CFS and costs associated to each one.
Kemptville Nov. 5	Tay Valley	Where is the rationale surrounding large municipalities subsidizing others?	Explanation regarding hub communities experiencing higher CFS.
Orillia Nov 12		How are the time standard averages calculated?	The number of hours to address specific categories of CFS is then divided by the number of overall CFS, to arrive at a provincial average or time standard.
Orillia Nov 12	Orillia	Is the municipality going to pay for all supervisors?	Currently, under the proposed model supervisors are included in the base cost.
Orillia Nov 12	Orillia	All supervisor costs should be shared by the Province and the municipality.	Supervisor costs are included in the base cost in the proposed model and municipalities only pay for the municipal portion(s).
Orillia Nov 12	Carling Twp.	The base is an 800% increase. Will we see more officers?	A number of municipalities' costs will go up while others will go down. There will be no change in service to municipalities across the province.
Orillia Nov 12	New Tecumseth	Requesting estimate and actual numbers so we can understand the financial impact.	Estimates will be provided. Model is still to be finalized upon receiving municipal feedback. Estimates should be available mid-2014.
Orillia Nov 12	Tiny Twp.	Many times we never have officers in our township. Will the refund still be available?	There will still be a PSU – when members are called to major occurrence (e.g. Elliott Lake mall collapse). Detachment to detachment will not be considered PSU under the proposed model. A provincial average will be applied to account for that.

Session	Municipality	Question	Response
Orillia Nov 12	Port Hope	When mutual aid occurs with neighbouring municipal police services, will those costs be charged?	Currently, there is no cost recovery for services provided to municipal police services.
Orillia Nov 12	New Tecumseth	Is there some thought that municipalities under contract will be able to participate in negotiations?	The billing review is not examining what the police should or should not be doing. It is about billing for services. This is in the scope of the FPAC work. They are looking at different models.
Orillia Nov 12	Orillia	What cost sharing or cost efficiencies have the OPP taken?	The OPP is always looking for and finding efficiencies – Cost Recovery Formula, vehicle purchasing, overtime, accountability.
Orillia Nov 12	Orillia	Provincial Auditor's report indicated that DAR is not as accurate as it could be. Have the provincial auditor's recommendations been implemented?	We are still working at tying two data bases together --DAR and Niche Records Management System (RMS). Monthly compliance audits are done in DAR.
Orillia Nov 12	Tiny Twp.	Will a municipality be charged for a CFS if no one attends?	It is still a CFS and still is assigned to a police officer where applicable to a Differential Response Unit (DRU) even if there is no attendance at the scene, the municipality will be charged for the CFS.
Orillia Nov 12	Orillia	Who is going to audit the CFS?	We already have checks and balances in place; Quality Assurance in our bureau, MOF, Auditor General (AG) and our own checks at the detachment and regional level.
Orillia Nov 12	Tiny Twp.	How is the OPP going to be proactive to reduce CFS?	Explanation surrounding the 27% and reactive CFS and the relationship with detachment to implement strategies to reduce crime.
Orillia Nov 12	Orillia	Calls that are being included e.g. drug calls, these are proactive calls – billing model is reactive. Will the proactive calls be included in CFS?	If the drug call is part of a Project then, no, they will not be added to the CFS. If the call is a regular drug call then, yes, it would be added.

Session	Municipality	Question	Response
Orillia Nov 12	Melancthon	Questions surrounding the CFS costs and the amounts.	In the categories on the invoice you will be able to see what you are being billed for and all municipalities will pay the same hourly rate for CFS.
Orillia Nov 12	Tay	When doing assessments, were there any obvious differences in areas of the province?	Provincial average only – different costs in different areas were not analyzed.
Orillia Nov 12	New Tecumseth	Will credits still be available if hours are not met as per the contract?	Overtime will be reconciled. It rarely happens in the current model that a rebate is given for hours under – we usually exceed.
Orillia Nov 12 ^t	Orillia	How will the new model address facilities and how costs are calculated?	An adjustment will be made on the base.
Orillia Nov 12	Carling	Does the base figure \$260 include the wage increase?	Yes and estimates for 2014 will also include the 8.55% increase.
Orillia Nov 12	New Tecumseth	Will base costs fluctuate?	Yes. Base costs will be updated annually and will reflect increases/decreases.
Orillia Nov 12	Orillia	How was the split arrived at?	Explanation surrounding base/CFS split.
Orillia Nov 12	New Tecumseth	Will PSBs still be in place?	Yes, if you are policed under a Sec. 10 contract.
Orillia Nov 12	Port Hope	Sec. 5 and Sec. 10... Will they be the same with the exception of enhancements?	Yes, enhancements are still an option under Sec. 10 contracts. Explanation surrounding variances between Sec. 10 and 5.1.
Orillia Nov 12	Collingwood	What is the difference between Sec. 10 (contract) and Sec. 5.1 (non-contract)?	Specific level of service in current model under Sec.10. Still will have that relationship with your board and community.
Orillia Nov 12	Tiny	Is Sec. 5.1 now redundant? We will be paying the base costs anyway? Why would anyone choose 5.1?	Explanation surrounding variances between Sec. 10 and 5.1 – governance in Sec. 10, PSBs, enhancements etc.
Orillia Nov 12	New Tecumseth	Under the new model, is it still possible to have more than one municipality contract and is it worthwhile?	Yes, it is still available. The decision regarding how worthwhile a joint PSB is up to the municipalities to decide

Session	Municipality	Question	Response
Orillia Nov 12	Orillia	Why not have the province pay the bill and deal with municipalities that can't afford to pay?	The OPP are service providers and cannot lobby government. This review is about the billing process for services provided.
London Nov 14	Wyoming/Plympton	Question regarding charges/base costs and CFS.	Time standards explained.
London Nov 14	Norfolk	When you say an incident takes five hours, when does the clock start and when does it stop?	Explanation surrounding on the average time it takes in the new model.
London Nov 14	Norfolk	Will there still be a guaranteed number of frontline officer hours per year and, if so, will it be higher or lower than 1467?	The deployment model will continue to be utilized to determine the number of frontline officers required, however, under the proposed model, billing is no longer tied to staffing.
London Nov 14	Wellington County	Can you take our charges now and compare with the new model?	Explanation provided regarding feedback, adjustments and next steps.
London Nov 14	Wellington County	How soon will we find out the new cost for our county?	Explanation provided regarding timing. By next fall we should have the information as per the Minister's statement.
London Nov 14	Haldimand County	Base costs and CFS... Is this modeled after the Royal Canadian Mounted Police (RCMP) or Quebec models?	Explanation provided regarding the proposed model – we are working within existing legislation.
London Nov 14	Wellington County	Curious what the OPP is doing about fiscal restraint and cost efficiencies in the OPP? What are you doing to cut costs?	Explanation regarding efficiencies: <ul style="list-style-type: none"> - memo about internal OPP constraints - Cost-Recovery Formula has gone down or stayed the same over the past three years - overtime costs down provincially - The OPP has had a two year wage freeze
London Nov 14	Point Edward	Asking for a definition of a HH?	Explanation provided that we use MPAC data and yes apartments/condos included.
London Nov 14	Tillsonburg	On a monthly basis, are the reports our Detachment Commander gives us at board meetings going to change?	The standardized reporting of data is still going ahead.

Session	Municipality	Question	Response
London Nov 14	South West Middlesex	Given the provincial concern of the cost of policing, why are we dealing with this prior to the completion of FPAC?	Explanation provided regarding Minister's commitment. We have been directed by the AG to look at the contract policing billing model.
London Nov 14	Wellington County	Is it possible to still get involved with FPAC?	Contact information provided.
London Nov 14	South Huron	How much is going to be saved administratively to use this base cost model? Are there no efficiencies?	The new model is a change in the way we do billing and does not impact the OPP's on-going efforts to create efficiencies (e.g. Cost-Recovery Formula gone down or stayed the same over the past three years).
London Nov 14	Point Edward	We are a small municipality that has a casino and international bridge. If there are CFS at these locations, will the municipality be charged?	If there is a gaming-related occurrence within the casino it would be part of the provincial mandate and would not be billed to the municipality. All other CFS within the casino and the surrounding parking lot would be billed to the municipality. CFS on the international bridge in Point Edward are coded on DAR specifically to Blue Water Bridge and are not billed to the contract.
London Nov 14	Point Edward; Norfolk	What is the hourly rate?	At this time we are anticipating that the hourly rate for CFS will be between \$60-\$80.
London Nov 14	Norfolk	Given that the total cost of the OPP is over one billion, is there any reasonable expectation that the percentage of recovery is going to change?	The percentage recovery is intended to be the same as before for the new model.
London Nov 14	Wellington County	We own our own buildings. Is this in the base?	Explanation provided regarding adjustment to the base costs.

Session	Municipality	Question	Response
London Nov 14	Petrolia	Does the \$260 base include the wage increase?	Yes. The estimates for 2014 will include the wage increase as well. PSU explanation provided. Provincial average, OPP to municipal police service and provincial events – no longer detachment to detachment.
London Nov 14	Petrolia	How will PSBs have input on the 73% base service level?	Explanation provided regarding governance of the PSB – the new model will not change that. Explanation provided regarding CFS and the time standards appearing on the bill.
London Nov 14	Thames Centre	Trying to understand the difference with the Sec. 5.1 provision vs Sec. 10.	Explanation provided regarding billing – current and new.
Chatham Nov 15	Kingsville	There is a reference to the time standards for the reactive calls and the categories – are we capped to this?	The new model has taken the current codes/categories and split them up into 10 time standards. These provide a standard time per call type and regardless of the length of the investigation is still one CFS based on the time standards.
Chatham Nov 15	Leamington	Request for estimates for comparison purposes.	See above
Chatham Nov 15	Lambton County	Is it possible under the new system to tell me what my bill would be in advance?	See above
Chatham Nov 15	Kingsville	The current contract has provision for PSU. How will that work in the new model?	Explanation surrounding PSU. PSU will no longer apply from OPP detachment to detachment. There will be PSU to assist a municipal police service and to address the provincial mandate. PSU will be calculated provincially and every municipality will receive the same percentage PSU.

Session	Municipality	Question	Response
Chatham Nov 15	Kingsville	With regard to base and per HH charges, how will staffing be calculated?	Explanation regarding staffing and how it can be quantified through relationship with the Detachment Commander. Billing not tied to staffing in the proposed model.
Chatham Nov 15	West Elgin	Was there any consideration given to changing that curve of per HH for northern Ontario for example? And rural vs urban?	Discussion held regarding other sessions where municipalities have referred to a cap or advocated for recognition of the differences between municipalities. This question/concern is noted and will be forwarded to the MCSCS.
Chatham Nov 15	Kingsville	Will we still get a report on what is happening in the region (with a reference to the hours) at monthly PSB meetings?	At your monthly PSB meetings you will still get a breakdown of CFS numbers. The hours of service provided to the municipality will still be available.
Chatham Nov 15	West Elgin	If the OPP decide they are going to target a town with a Project, does the municipality get charged?	Explanation regarding provincial/municipal and what is included in the base in the proposed model.
Chatham Nov 15	Leamington	Can we provide comments at a later date?	Yes – information provided.
Chatham Nov 15	Kingsville	In our negotiations we are talking about adding two enhancements. Would this be available under the new model?	Explanation regarding enhancements being available through a Sec.10 even with the new model. Further explanation provided regarding deployment model.
Chatham Nov 15	Tecumseh	So this doesn't change the cost of overall policing?	The proposed billing model does not address the overall policing cost. It addresses cost variances across the province and the AG's recommendations.
Chatham Nov 15	Lakeshore	How are you attaching a cost back to a particular municipality if duplicate calls have been placed for the same incident e.g. an impaired driver?	All the calls will collapse into one. The municipality that received the initial complaint will pay.
Chatham Nov 15	Leamington	When you have a severe CFS and you need to send 15 to 20 officers, is this one or 15 incidents?	This would be one CFS.

Session	Municipality	Question	Response
Chatham Nov 15	Leamington	When an officer responds to a CFS and finds multiple infractions – drugs, homicide etc. when does the provincial responsibility take over?	Explanation surrounding this being one CFS. Homicide is a provincial responsibility. If an officer responds where there are multiple infractions, the most serious would be counted as the CFS.
Chatham Nov 15	Lakeshore	In the future, will there be targeted quotas as you have made CFS a revenue generator for the OPP? Proactive = higher CFS=higher bill	Proactive policing falls under the base. If an officer writes a speeding ticket this is not a CFS and falls under the base. If an officer attends a Motor Vehicle Collision (MVC) this is a CFS.
Chatham Nov 15	Lakeshore	How often will the bill be generated? Is this not an onerous task?	There will be an annual reconciliation process.
Chatham Nov 15	Lakeshore	Is there opportunity for various councils to cost recover or provide a disincentive – for example false alarms?	Absolutely – implement noise bylaws or discuss changes with the Detachment Commander.
Chatham Nov 15	Leamington? West Elgin?	Comparison made with fire service - paying for service in the base and then paying more when there is an incident or CFS. We shouldn't pay for officers not doing anything.	Explanation provided regarding the PSA and required standards/core services and the need to be available 24/7.
Chatham Nov 15	Leamington	With regard to base services (slide 20), it doesn't include facilities, cleaning services that we provide at direct cost in our community.	Explanation provided regarding those specific locations where OPP policing is provided out of municipal buildings – these costs will be backed out of the base in these cases.
Chatham Nov 15	West Elgin	What is included in the base? Is the base the same for every HH? Is every detachment the same? Will they get the same service?	The base will include infrastructure, supervision and front-line proactive policing. It is the same for every municipality. Service will continue at the current level.
Chatham Nov 15	Leamington	If we educate the people, are we then encouraging them not to call if they want their taxes to go down?	Explained that under this model only 27% of the bill is based on CFS, not the entire bill.

Session	Municipality	Question	Response
Chatham Nov 15	Lakeshore	How will you introduce predictability into this model?	You will know the base costs and there will be rolling average utilized for CFS – PSU will be the same percentage for all – so there should be predictability and it should be more stable.
Chatham Nov 15	Leamington	Question surrounding estimates in 2014/15.	Reconciliation process in effect now. Explanation surrounding reconciliation process.
Sault Ste. Marie Nov. 19	MM Aberdeen	How can we be assured that the HHs in unincorporated areas are paying the same that we are?	Under the PSA, the OPP is authorized to recover costs from a municipality – does not speak to unincorporated. We do not bill them now either.
Sault Ste. Marie Nov. 19	Spanish	Is there a possibility of getting a draft bill to compare to what we are paying for now?	When we get closer to finalization, yes.
Sault Ste. Marie Nov. 19	Spanish	Requested clarification surrounding proactive and reactive policing.	Explanation provided regarding proactive being part of the base costs.
Sault Ste. Marie Nov. 19	Thessalon	Will overtime show up as a separate line item on the bill?	There is a component of overtime in the base. The majority of overtime is tied to CFS. You will be able to see what this will cost and relate it to your overtime costs.
Sault Ste. Marie Nov. 19	Spanish	Will the overtime be capped?	No. There will be an estimate and in most cases the estimate is adequate.
Sault Ste. Marie Nov. 19	Wawa	If our current costs are reduced, will our OMPF funding be affected?	We cannot speak to what the MOF will do. In all sessions there have been comments about funding and concerns about the OMPF being reduced. This question/concern is noted and will be forwarded to the MCSCS.
Sault Ste. Marie Nov. 19	Spanish	Can we use First Nation police services in our area as opposed to the OPP?	Municipalities can use any policing method approved by the commission. Currently the act does not allow for this.

Session	Municipality	Question	Response
Sault Ste. Marie Nov. 19	Wawa	Re: MPAC per HH – Is the OPP going to follow their three year cycle? Or do they produce a per HH assessment annually?	The understanding is that we are going to be looking at all of the factors, each year. We are not anticipating major changes in the base each year.
Sault Ste. Marie Nov. 19	Sables – Spanish River	When you figured out the \$260, did you talk about a combination of population/households/assessment?	We have heard from some municipalities that this would not work across the board. This question/concern is noted and will be forwarded to the MCSCS.
Sault Ste. Marie Nov. 19	Spanish River	Will there be a guarantee that we get the same number of hours in our community each year as we have under the current contract? Or could we have zero hours over and above CFS? Will we receive less service or the same?	Under the current model, a municipality contracts for a defined number of hours of service. The relationship with the Detachment Commander will remain and the information on the hours will still be available, however, it will not be tied to billing. Detachment resources will still be there and delivered to your municipality.
Sault Ste. Marie Nov. 19	Wawa	What is an example of an enhancement?	An enhancement is considered to be anything over and above minimum requirements to provide adequate and effective policing. The enhancement would be paid for and dedicated directly to the municipality.
Sault Ste. Marie Nov. 19	Elliot Lake	In our existing relationship we have enhancements. Do these duties transform into the duties of a full time constable?	We have to look at the enhancements across the province and what goes into the base. If you want something over and above that, it will be charged to the municipality
Sault Ste. Marie Nov. 19	Burpee Mills	I assume we are not paying for the provincial CFS.	Correct.

Session	Municipality	Question	Response
Sault Ste. Marie Nov. 19	Spanish River	Will CFS generated by commercial properties be included in the count?	Yes. The project team didn't include commercial and industrial for several reasons. The proposed model is based on per HH costs, which is how municipalities break down the cost of policing.
Sault Ste. Marie Nov. 19	Wawa	Because we are on the highway, suppose a drug occurrence is generated in our community at a hotel. Will that be a CFS in our municipality?	Yes.
Sault Ste. Marie Nov. 19	Spanish	Is it going to be every CFS regardless?	If the CFS fit into the appropriate categories as per the model then yes they will be included.
Sault Ste. Marie Nov. 19	Baldwin	With regard to CFS, for example, a drug call and follow-up investigation – Will all of these costs be borne by the township and on their bill?	No. Explanation surrounding specialized service and provincial responsibility.
Sault Ste. Marie Nov. 19	Spanish	Will you still enforce municipal bylaws?	Yes, we enforce bylaws in Sec. 10 contract situations.
Sault Ste. Marie Nov. 19	Spanish	Will the costs include support services?	A component of that is in the base.
Sault Ste. Marie Nov. 19	Spanish	Is this going to be known as Sec. 5.1 or Sec. 10 or is there a different designation?	Explanation surrounding Sec. 5.1 or Sec. 10 provided.
Sault Ste. Marie Nov. 19	Blind River	Our contract expired 01 Oct 2013. Can we go to a Sec. 5.1?	Yes.
Sault Ste. Marie Nov. 19	Wawa	Why should those municipalities who are paying more continue do so in the short term?	The billing model is not ready yet. MCSCS has directed these engagement sessions in advance of any changes.
Sault Ste. Marie Nov. 19	Northshore	Do detachments pay tax or get a payment in lieu for those properties?	Ministry of Municipal Affairs and Housing (MMAH) response provided: "yes".

Session	Municipality	Question	Response
Sault Ste. Marie Nov. 19	McDonald/Meredith Twp.	This new billing model sounds like an easy way of cutting services. Did this come from the OPP or from the Ministry?	Current level of service will continue. You are still going to have a relationship with the Detachment Commander where you sit down and discuss issues at the detachment and in your municipality.
North Bay Nov. 21	Macher	What is the policy position on unorganized townships?	The PSA doesn't authorize the OPP to recover costs from unorganized townships.
North Bay Nov. 21	Temiskaming Shores	Is this going to be a double-edged sword if police officers are cut across the province to reduce costs?	The OPP will be recovering the same amount of money. The OPP does not anticipate changes in staffing.
North Bay Nov. 21	Cobalt	Have you done modeling for different municipalities? We need to know the impact – we need more details and that is part of the difficulty today when we don't know what the end result would be.	We have heard this concern across the province. When the information is available, it will be provided. The Minister suggested at AMO perhaps by mid-year next year (2014) and prior to implementation.
North Bay Nov. 21	Seguin	Is there any help the OPP would give us to transition to our own police service?	We have to provide policing until you could transition – that is part of our mandate under the PSA.
North Bay Nov. 21	Cobalt	What is proactive policing? Patrols?	Yes, patrols – it is part of the base cost.
North Bay Nov. 21	French River	Did anyone look at the Quebec model or what is being done outside the province?	Yes, we looked at Quebec model but this would have required changes to the PSA. We also looked at the RCMP model which also would have required legislative changes. The FPAC is looking at policing models.
North Bay Nov. 21	Sundridge	With this new billing model will the government be taking away funding that will reduce that? (OMPF)	OMPF is driven by the MOF and we have heard across the province that funding is being reduced.

Session	Municipality	Question	Response
North Bay Nov. 21	Seguin	Why did you ignore commercial properties?	Municipalities use the per HH term in discussions with us. To improve consistency, the HH information from MPAC was utilized.
North Bay Nov. 21	McDougall (also via e-mail from District of Parry Sound on McDougall's behalf)	Can we have a list of the 65 communities who provided input and what input they provided?	This information will be made available on the OPP's website at opp.ca.
North Bay Nov. 21	McDougall	Has this formula been reviewed with senior government officials?	Yes. We have been given direction from the Minister. The MCSCS has asked us to take the proposed model to municipalities for feedback.
North Bay Nov. 21	Cobalt	Will there be a cost adjustment for reactive calls?	Response explaining consistent base cost and CFS fluctuating.
North Bay Nov. 21	McDougall	Re: slide 20 – Won't the OPP get twice as much money now by charging the municipality 2/3 and the province 1/3?	Explanation surrounding resources – provincial / municipal
North Bay Nov. 21	Cobalt	What would be the benefit now to have a contract?	Contract municipalities are eligible for grant money and there is a legislated reporting relationship with the Detachment Commander. This process is not about encouraging or discouraging contract or non-contract relationships.
North Bay Nov. 21	McDougall	How does the OPP justify this increase? Will there be an increase in policing?	Discussion surrounding the varying costs between municipalities and the inequities that exist. There will be increases and there will be decreases resulting in a levelling of costs. Service will not change.
North Bay Nov. 21	Seguin	We have been told there will be no increase in service with the increased cost – where can I say the money is going?	Policing costs are currently tied directly to police activity in a municipality. The proposed model will see all municipalities paying the same base rate and a portion for CFS.

Session	Municipality	Question	Response
North Bay Nov. 21	Temiskaming Shores	Breakdown of hours – Are there regional differences? Does that average amount of time have regional differences?	It is a provincial average.
North Bay Nov 21	Seguin	Is it correct that policing provincial highways will be financed by the citizens of Ontario via their provincial taxes?	Police activity that falls under the provincial mandate is not billed directly to the municipalities.
North Bay Nov 21	Seguin	Under the new billing model, is the OPP increasing the total amount collected from municipalities that you serve?	Cost recovery will not increase under the proposed model.
Russell Nov. 22	Champlain	One slide says ALL supervisor positions. Does that include provincial resources too?	Costs for supervisors are included in the base cost in the proposed model and municipalities only pay for the municipal portion(s).
Russell Nov. 22	Russell Twp.	Was the model developed using today's numbers? Would it be possible to have a sample bill so we can avoid having a big surprise at the other end?	When we have the numbers you will have them. We are not quite at that point.
Russell Nov. 22	Hawkesbury	Where do the collecting link roadways fit? How is policing managed with regard to that? Are they part of the highways?	Work completed on municipal roads has a specific DAR code and anything that is considered a provincial highway is a separate code. Provincial highways are a provincial responsibility.
Russell Nov. 22	Russell Twp.	Are major crime cases where specialized services are required, considered provincial responsibility?	Major crime would be treated the same as now. The majority of that work falls under provincial responsibility. You will pay for the overtime associated to the officers at our detachment. If it falls within the call categories, it will be counted as a CFS.
Russell Nov. 22	Hawkesbury	In the new model, will there be some control by municipalities on the FTE calculations?	The FTE calculations tied to your contract will not exist as all municipalities will pay the base costs, and costs based on CFS.
Russell Nov. 22	Hawkesbury	Is there an opportunity within the municipality to take the contracted hours and respond in a different way?	Explanation provided regarding FTE hours not part of the proposed model.

Session	Municipality	Question	Response
Russell Nov. 22	Russell Twp.	Is FPAC addressing the use of special constables?	FPAC is examining core functions in policing.
Russell Nov. 22	Champlain	Under the new formula, can everybody ask for enhancements?	Not 5.1. Must have a contract
Russell Nov. 22	Russell Twp.	What constitutes a CFS? Does it include office walk-ins?	Explanation provided re: CFS and three year rolling averages being used. If it falls within the call categories, it will be counted as a call – including office walk-ins.
Russell Nov. 22	Hawkesbury	On the proposed model, where you have Sec. 10 categories for CFS, where do bylaws fit?	We haven't found anywhere in the province that the bylaw enforcement component of what we do requires additional resources. This should not have a significant impact on CFS.
Russell Nov. 22	Russell Twp.	Slide 19 – Security detail - Can we use special constables and what is in security detail? Courts?	Security details at large events, homicide scenes would fit into that category – crime scene protection. Special constables will continue to be used for courts.
Russell Nov. 22	Russell Twp.	Could we provide a specialized person to fill that role (security details) and reduce costs?	Part of the FPAC working group responsibility is to examine core functions of police officers.
Russell Nov. 22	Russell Twp.	How did they determine the 73%?	Explanation surrounding how this percentage was arrived at.
Russell Nov. 22	Hawkesbury	Has the model been bounced against the overall taxation we ask of the tax payer? Ability to pay?	Discussion surrounding all municipalities having an equal level of policing. Cannot address the ability/inability to pay through existing legislation.
Owen Sound Nov 25	Amaranth Twp.	Can you provide a comparison with what we paid in the past and apply it so we could then see the difference?	When the information is available, it will be provided. The Minister suggested at AMO perhaps by mid-year next year and prior to implementation.
Owen Sound Nov 25	Amaranth Twp.	Will the detachment be up to strength all the time?	PSU will still exist and we are not anticipating a drastic change in personnel and staffing at detachments.

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Owen Sound Nov 25	South Bruce Peninsula	If the base is on per HH, how is the provincial portion assessed? Will there be a base charged back to the province?	We don't charge back to the province – provincial mandate makes up the remaining 2/3's of the OPP budget.
Owen Sound Nov 25	Georgian Bluffs	If cost recovery is 35% of your budget is the province picking up the remaining 65%?	Yes.
Owen Sound Nov 25	Wasaga Beach	Does the municipality pay for the CFS generated in the park?	There is no charge back to the municipality if a CFS occurs in a provincial park.
Owen Sound Nov 25	Georgian Bluffs	Is there any appetite to open up billing municipal police services for the services the OPP does provide to them?	Discussion surrounding our mandate and we do not currently bill for this. There are on-going discussions with regard to cost recovery for assistance to municipal police services.
Owen Sound Nov 25	Georgian Bluffs	I have never understood the minimum level of service. How does a municipal police service compare? A municipal police service level in terms of fairness, how do you compare those two?	Our organization is the only one in the province that has a staffing methodology. Municipal police services do not use the same methods. Policing Services Division (PSD) in MCSCS ensure adequacy among municipal police services.
Owen Sound Nov 25	Meaford	Where do you get the per HH definition?	MPAC.
Owen Sound Nov 25	Meaford	Have you looked at a hybrid model where per HH+ could be included?	It doesn't fit into the regulations of the PSA. We have heard that comment already and suggestion will go forward to MCSCS.
Owen Sound Nov 25 th	Amaranth Twp.	Do the commercial properties in our area get free policing?	Per HH costs is how the municipalities break down the costs of policing.

Session	Municipality	Question	Response
Owen Sound Nov 25	Meaford	Are you looking at methods of changing the face of policing and the core functions a police officer should or shouldn't do	The billing review is not examining what the police should or should not be doing. It is about billing for services. This is in the scope of the Future of Policing Advisory Committee FPAC work.
Owen Sound Nov 25	Georgian Bluffs	Out of the previous engagement sessions you have had, are there consistent themes?	Yes, on both sides. We have heard from every session a consistent theme regarding a fund to mitigate increase.
Owen Sound Nov 25	Meaford	What significant initiatives are being undertaken right now to reduce costs?	Explanation surrounding Other Daily Operating Expenses (ODOE) and annual updating of the Cost Recovery Formula to ensure efficiencies. For the past three years, it has either gone down or been the same. We can only control ODOE. The labour issue is negotiated between government (MGS) and the OPPA.
Owen Sound Nov 25	Georgian Bluffs	What is the OPP doing with civilian staff?	Discussion surrounding on-going civilianization of positions within the OPP where appropriate.
Owen Sound Nov 25	Amaranth Twp.	Could I get a timeline on your review of civilianization? Are you looking at that?	The OPP is always looking at efficiencies and the possibility of civilianization.
Owen Sound Nov 25	Town of Blue Mountains	How do we ascertain CFS and how we will be charged?	Discussion surrounding Detachment Commanders and the reporting to the municipality that exists and will continue. The invoice will contain detailed billing information.
Owen Sound Nov 25	Amaranth	Will we see a bill each month?	You will receive an estimate based on a rolling average of CFS and a monthly invoice based on the estimate.
Owen Sound Nov 25	Amaranth	Will any difference be carried over into the next year?	Reconciliations will be similar to the existing process.

Session	Municipality	Question	Response
Owen Sound Nov. 25	Southgate	On today's current statistics, what is the resolution going to be in the dollar amount? Have you calculated our HH average and have you calculated the actual dollar amount?	Detailed financial information for your municipalities is not yet available. The overall cost recovery will not increase for the OPP.
Owen Sound Nov 25	Amaranth	Are we going to be able to bill insurance companies like we can for fires? Could we move in that direction?	This question/concern is noted and will be forwarded to the MCSCS.
Owen Sound Nov 25	Georgian Bluffs	Will the Sec. 5.1 options still have the base rate? Is there an opportunity to look at CFS and bill totally on activity?	Both Sec. 5.1 and Sec. 10 contracts will pay the same base rate. Currently you are being billed on policing activity in your municipality.
Owen Sound Nov 25	Grey Highlands	Have you taken into account regional aspects in the base amount?	The base will be the same amount for all.
Owen Sound Nov 25	Amaranth Twp.	What is included in the base cost?	Explanation provided regarding infrastructure included.
Owen Sound Nov 25	Amaranth Twp.	If we need canine, Emergency Response Team (ERT), Tactics and Rescue Unit (TRU), forensics, etc... is that cost factored in the per HH rate?	The provincial component is taken out of the calculation of the base cost.
Owen Sound Nov 25	Georgian Bluffs	How will all the factors under the base be determined?	Provincial averages.
Owen Sound Nov 25	Amaranth Twp.	How do you arrive at an average cost when detachments vary greatly across the province?	Explanation provided regarding per HH used. To be consistent, the overall costs for the infrastructure were calculated across the province.
Owen Sound Nov 25	Meaford	Where are the defined levels of service? Will the OPP enter into a contract that is at a level of service we want?	Currently the contract is based on minimum requirement. Your municipality is required to have the service and as the service provider we must ensure adequate resources. We guarantee you hours of service in the current contract.

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Owen Sound Nov 25	Georgian Bluffs	If more communities went Sec. 5.1 or into the arms of a municipal police service, would that increase the base costs?	It is not a contract vs non-contract issue. If OPP-policed municipalities move to municipal police services it could impact overall costs. It could also impact costs for OPP policing.
Cochrane Nov. 27	Smooth Rock	Are unorganized areas being charged right now?	Unorganized townships fall under the provincial responsibility of the OPP and the PSA does not authorize the OPP to recover costs.
Cochrane Nov. 27	Cochrane	Pocket dials and 911 are under time standard operational 2. Can't that be done through administration – the base?	For now it is an hourly standard rate. The face of policing is changing. As we move forward, we may see changes. Meantime, we still have to attend as per policy.
Cochrane Nov. 27	Cochrane	How did you figure out the number of constables that are required for our detachment?	The OPP still utilizes the deployment model for staffing and this will continue under the proposed model. The staffing numbers at our OPP detachments are not anticipated to change under the proposed model.
Cochrane Nov. 27	Cochrane	Request for details on costs and an estimate.	When the information is available, it will be provided. The Minister suggested at AMO perhaps by mid-year next year (2014) and prior to implementation.
Cochrane Nov. 27	Cochrane	We get a lot of prisoners from coastal communities. Is prisoner security a CFS?	It is not part of your costs and this is being addressed through provincial responsibility.
Cochrane Nov. 27	Val Rita-Harty	Do calls at First Nation areas impact our numbers?	CFS on First Nation territories are coded as such on DAR and are not charged back to the municipality. These CFS are part of provincial responsibility.
Cochrane Nov. 27	Smooth Rock	Where do you get HH information?	MPAC.
Cochrane Nov. 27	Kapuskasing	What is an example of a security detail?	Security is when our officers are at a scene guarding the scene.

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Cochrane Nov. 27	Smooth Rock	Will the rate per hour be higher for smaller communities?	Explanation of a standard rate for all municipalities. Rate is not determined yet, but will likely be \$60 - \$80.
Cochrane Nov. 27	Iroquois Falls	If you have a specific incident – a violent crime taking more than average time, what are you billed?	As per the time standards only – based on provincial averages and updated annually.
Cochrane Nov. 27	Cochrane	Could there be caps on the amount being billed?	This question/concern is noted and will be forwarded to the MCSCS.
Cochrane Nov. 27	Kapuskasing	Question surrounding FTEs and hourly billing.	That relationship is different in the new model. Enhancements would be paid for at 100% in a contract, if requested, and would be dedicated to your municipality and the hours tracked.
Cochrane Nov. 27	Cochrane	Emergencies at hospitals including police protection, does the billing go to the town? Could this be negotiated that the Ministry of Health (MOH) pay for this?	Yes the bill goes to the town. This question/concern is noted and will be forwarded to the MCSCS.
Cochrane Nov. 27	Val Rita-Harty	With the base service at \$260, does that apply to contracts?	Yes, to all OPP-policed municipalities.
Cochrane Nov. 27	Cochrane	Are we charged for all vehicles that respond to one call?	Regardless of the number of resources that attend an incident, the municipality will be billed for one CFS.
Cochrane Nov. 27	Hearst	What system is in place to ensure the accuracy of records regarding officers related to First Nations and unorganized areas?	Audits, education, supervisor accountability for DAR are all part of quality control. Improvements have been made in this area to ensure accuracy.
Cochrane Nov. 27	Smooth Rock	I know a lot of OPP are deployed for mental health calls. Where is this reflected in the new model? Is there anything being done to alleviate this?	Occurrences under the Mental Health Act (MHA) are provincial statutes. This is an area FPAC is examining. Also some local protocols exist with some hospitals.
Cochrane Nov. 27	Kapuskasing	What do you mean by enhancements?	If a municipality wants a specific officer designated at a high school, the municipality will pay for the FTE.

Session	Municipality	Question	Response
Cochrane Nov. 27	Armstrong Twp.	I want to know if prevention, education at schools and to organizations, events, are they part of the base?	Yes.
Cochrane Nov. 27	Cochrane/Kapuskasing	Will there be compensation retroactively to those paying too much?	We've heard comments that should this move ahead and that if your municipality benefits, it should be immediate. Similarly heard that if your municipality has to pay more, it should be phased in over 2-4 years. This concern is noted and will be forwarded to the MCSCS.
Douro Nov 29	Smith Ennismore	Are estimates available now? Will they include the 8.55% wage increase?	The estimates for the new model will be provided as soon as we have them (mid 2014). The estimates will include the wage increase.
Douro Nov 29	Havelock-Belmont-Methuen	How will the PSU factor in the new model?	Explanation of the current method of calculating PSU as compared to the new structure. No detachment to detachment PSU, there will still be PSU if officers are going to assist municipal police services and any time members are assisting at a provincially mandated event. The percentage will be the same for all locations.
Douro Nov 29	North Kawartha	What changes to the PSU decision is being contemplated in this new model?	Discussions surrounding PSU and provincial mandate and how it will be applied in a consistent percentage across the province.
Douro Nov 29	Selwyn	Is there any part of this process that sets out what makes up the PSU component?	Section 19 of the PSA explains the mandate of the OPP and explains the provincial component.
Douro Nov 29	Havelock-Belmont-Methuen	Can you explain OMPF and what is going to occur?	The OPP have no authority to speak to this issue but will take the concerns forward to the MCSCS.

Session	Municipality	Question	Response
Douro Nov 29	Smith-Ennismore	The billing model and the time standards are very broad categories. We need a break down.	A breakdown of the time standards will be available to the municipality should the model proceed. Additional information may be available through reports.
Douro Nov 29	Douro-Dummer	How are we getting ahead of this issue to manage the future costs of policing in Ontario?	FPAC is examining core functions in policing. Information provided surrounding efficiencies within the OPP.
Douro Nov 29	Greater Napanee	Can you explain the technical review? In August when you announce what this is going to look like, how we are going to continue to have input?	There will opportunities for technical consultations, survey, and feedback.
Douro Nov 29	Stone Mills	How does the billing work with regard to the drug breakdown?	The most serious "incident type" would be the time standard utilized.
Douro Nov 29	Cavan-Monaghan	Who is responsible for the reporting of call and accuracy? Will the number of calls be based on actuals?	Discussion surrounding process of calls from the communications centre, checks and balances with our DAR.
Douro Nov 29	Caledon	Will the hourly rate be updated annually?	Yes. It will remain the same for the year.
Douro Nov 29	City of Kawartha Lakes	What will be the net revenue - current to proposed - be?	We will be collecting a little less with the new model – essentially the same amount. It is not a money maker.
Douro Nov 29	Cavan-Monaghan	Once we are billed based on the four years of data, if we have more than that, will it be reconciled?	The estimate is based on four years of data and the reconciliation will be based on actual CFS.
Douro Nov 29	Havelock-Belmont-Methuen	Was there any consideration given to the regions when the base was calculated?	It was looked at provincially only.
Douro Nov 29	Trent Lakes	Is there a possibility of dividing up the base and having a true user/pay system?	Explanation surrounding what is in the base vs. what is in the CFS portion. User pay is what you have now.
Douro Nov 29	Trent Lakes	Base costs? Please review. When will it be recalculated?	Explanation provided. It will be calculated annually.
Douro Nov 29	North Kawartha	What is the difference in billing between a Sec. 5.1 and Sec.10 in the proposed model?	There is no difference.

Session	Municipality	Question	Response
Douro Nov 29	Addington Highlands (Stone Mills?)	Is there consideration given to separating the CFS between provincial/municipal?	This is done now through our DAR system.
Douro Nov 29	Caledon	If we are moving to CFS and this new model, how does the deployment model play into the next round of negotiations with regard to staffing?	Under the proposed model, the municipality will pay a standard base rate as well as a standard hourly rate for CFS based on set time standards. The OPP will continue to use the deployment model for staffing; however, under the new model staffing is not tied to billing. A Sec.10 contract allows for a PSB and enhancements and this will not change under the proposed model. The method of tracking enhancements is still being finalized.
Douro Nov 29	City of Kawartha Lakes	Will Sec. 5.1 reconciliations be gone?	Reconciliations will be similar; however, the estimate will be closer to the actuals. Now the bill will be based on the actual bodies in the detachment.
Via e-mail	Marmora and Lake	Can you provide an estimate for the impact for Marmora and Lake?	Work is continuing on the proposed model. We anticipate that any modifications, adjustments or approvals should be completed by mid-2014, following technical consultations with municipal fiscal experts and a review of the feedback received during the municipal engagement sessions. When the information is available, it will be provided.
Via e-mail	Norwich Township	When in 2014 will our municipality be able to access information (your historical data) including the billing model for the 2015 contract?	As indicated at the information session, work is ongoing on the new model. We anticipate that any modifications, adjustments, approvals will be completed by mid-2014.

Session	Municipality	Question	Response
Via e-mail	Norfolk	Will there continue to be PSU in and out of a municipality or will it be buried within the per HH charge?	PSU will be based on provincial averages. PSU will no longer apply between OPP detachments, however, will apply when the OPP assists a municipal police service or to address the provincial mandate.
Via e-mail	Norfolk	What will be the source of data that determines the number of HH in a given municipality?	MPAC data.
Via e-mail	Marmora and Lake	Can you provide the MPAC codes you are using for HHs for Marmora and Lake?	The data utilized is from MPAC and the codes and HH numbers used were: RU-1789, RDU – 796, FRU – 64.
Via e-mail	Norwich Township	Will CFS be detailed each month and billed as proactive or reactive? (e.g. Suspicious vehicle – call in by public is reactive vs officer investigating while on patrol as proactive).	The CFS as indicated above will be reconciled at the end of the year. Your Detachment Commander would normally provide the board with a summary of police activity in the municipality when he/she reports to the Board. There may be a period of transition to ensure the data reported is consistent. As I indicated at previous sessions, this is still a work in progress so the model is not finalized.
Via e-mail	Norwich Township	Will the municipalities and PSBs have the opportunity to discuss ways to reduce calls for service with OPP (e.g. reduction of 911 hang-ups, false alarms, mental health issues)?	Yes, you will be able to see on your annual statement the number of CFS, in your municipality, the types of calls and the cost associated with those calls.
Via e-mail	Marmora and Lake	Will the total amount billed under the new model to the 324 municipalities be the same as it is under the existing model?	The OPP will still recover a percentage of costs from municipalities for services provided to them. The amount currently recovered is approximately 35% of total operating costs. This percentage is not expected to change with the proposed model.

Session	Municipality	Question	Response
Via e-mail	Norwich Township	Will the monthly billings that we will be responsible for change to reflect the variations in the CFS? [Will the monthly bill be adjusted to reflect major variations in CFS?]	The CFS will be estimated based on a four year rolling average. The estimate will include the base cost plus the cost for CFS divided by 12 months, and will be reconciled at the end of the year.
Via e-mail	District of Parry Sound (Township of Seguin on behalf of Archipelago, McKellar, McDougall, Whitestone, Carling)	A variable cost split of 73/27 is highly unusual. Who determined this cost split and what specific cost centres are included in the 73% base costs; and which in the 27% variable costs	Model is not complete and finalized at this time. There may be further adjustments made prior to finalization.
Via e-mail	District of Parry Sound (Township of Seguin on behalf of Archipelago, McKellar, McDougall, Whitestone, Carling)	We are requesting a list of all municipalities you served in 2013 and the annual estimate for services vs. the revised estimate under the new billing model broken down by base cost and CFS.	We can provide a list of the 324 municipalities we police. Will not provide individual municipalities' financial information.
Via e-mail	Calvin	Does the proposed funding model take into consideration the seasonal population fluctuation on provincially use lands such as provincial parks? Will we be paying for OPP response within provincial parks?	Police activity that falls under the provincial mandate is not billed directly to the municipality.
Via email	Calvin	Similarly for businesses and for industries - are they taken into consideration in the proposed billing model? Are these types of land uses included in the per HH costs of OPP policing?	Commercial and industrial properties are not currently taken into consideration in the proposed model.
Via email	Township of Dawn-Euphemia	The base level needs to be better defined with examples. There is a lack of understanding among municipalities of what exactly comprises the base service level.	Statement forwarded to MCSCS for consideration.
Via email	Township of Dawn-Euphemia	The 10 service types are comprised of up to 354 reactive calls. These reactive calls need to be identified for municipalities.	The proposed model is not finalized. This information will be made available should the model go forward.

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Via email	Township of Dawn-Euphemia	Council has concerns expressed about CFS that transcend municipal boundaries (call starts in one municipality and ends in another municipality) and the manner in which these calls will be billed out.	Statement forwarded to MCSCS for consideration.