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# 2011

# Annual Report

ONTARIO PROVINCIAL POLICE





## Vision

Safe Communities... A Secure Ontario

## Mission

Policing Excellence through our People,  
our Work, and our Relationships

## Values

Professionalism  
Accountability  
Diversity  
Respect  
Excellence  
Leadership

## The Promise

As an organization, the OPP commits to working continually to earn the confidence of the citizens of and visitors to Ontario - a confidence that will not be taken for granted. The OPP fulfills this commitment by providing the best and most professional service possible, and by striving to build a culture of trust, and open and honest dialogue, with the communities it serves and among the people it employs. The organization commits to creating and sustaining a positive working environment in which all employees have equal opportunity to fulfill their potential within the profession.

Each OPP employee and volunteer appreciates the vital role he/she plays in protecting the fundamental rights of all people in Ontario. As such, each commits to always put the interests of the public and the OPP's Vision and Mission before any personal and private interest, and to demonstrate pride in his/her profession and the OPP through personal conduct that reflects a belief in OPP values and ethics.



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## Programs and Services

24-Hour Proactive and Reactive Policing/Investigation  
Aboriginal Policing  
Auxiliary Policing  
Aviation  
Behavioural Sciences and Analysis  
Canine  
Chemical, Biological, Radiological, Nuclear and Explosive Response  
Child Exploitation Investigation  
Communications  
Community Policing  
Complaint Investigation  
Court Case Management  
Crime Prevention  
Crime Stoppers  
Crisis Negotiations  
Differential Response  
Drug Enforcement  
E-Crime (Electronic Crime)  
Emergency Planning and Response  
Forensic Identification  
Hate Crimes/Extremism Investigation  
Illegal Gaming Investigation  
Incident Command  
Intelligence  
Major Case Management  
Marine/Motorized Snow Vehicle/All-terrain Vehicle  
Media Relations  
Offender Transportation  
Ontario Sex Offender Registry  
Organized Crime Investigation  
Protective Services  
RIDE (Reduce Impaired Driving Everywhere)  
Search and Rescue  
Surveillance - Electronic and Physical  
Tactics and Rescue  
Technical Traffic Collision Investigation  
Traffic Safety  
Training  
Underwater Search and Recovery  
Urban Search and Rescue  
ViCLAS (Violent Crime Linkage Analysis System)  
Victim Assistance

The above list corresponds with *The Adequacy & Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.





# Message from the Commissioner

THE COST OF SUCCESS – SUSTAINING POSITIVE CRIME TRENDS

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I am proud to present the 2011 OPP Annual Report. This report tells the story of our organization in 2011, both in terms of ongoing achievements and our challenges. The year was a busy one for the OPP on many fronts, including the emergency management response to the Goderich tornado and the northern Ontario forest fires. I am proud to lead an organization that continues to demonstrate its value to Ontarians by providing a safe environment in which to flourish.

I can confidently say that this past year was very successful. Crime statistics in general continued to improve, as clearance rates increased by 3.3% from 2010 to 2011. Our effectiveness is demonstrated in these increased clearance rates across 17 of the 21 crime categories. The most significant increases involve incidents of sexual assault, robbery and “other violations causing death” which includes offences such as criminal negligence causing death. Improved clearance rates can be attributed to OPP members laying over 2,000 more criminal charges in 2011 than in 2010 or 2009, despite a decline in the number of incidents. These outcomes set the bar high for years to come.

On the traffic front, the year saw a decline in deaths and injuries on our roadways from the previous year. While the number of registered vehicles in Ontario has risen 35% from 2009 to 2011, the number of fatal collisions (OPP jurisdiction) decreased by 9.4%. While we have made notable achievements in traffic safety, reducing trauma on our roadways continues to remain a priority. Every life we save and injury we prevent saves a family grief and suffering.

When people think of the OPP, many often think of traffic enforcement, emergency response, investigative excellence, uniform policing and the highly-respected police service that has evolved over 100 years. Fewer people know the broader mandate of the OPP and the important proactive public safety initiatives helping Ontarians and Ontario to prosper, such as fighting organized crime. Our people work hard to ensure communities are safe in a number of ways that are not necessarily “top of mind” to the general public or media. It is difficult to report that the success of these ongoing efforts means a crime has not been committed, or personal property or a community’s safety are no longer in jeopardy.

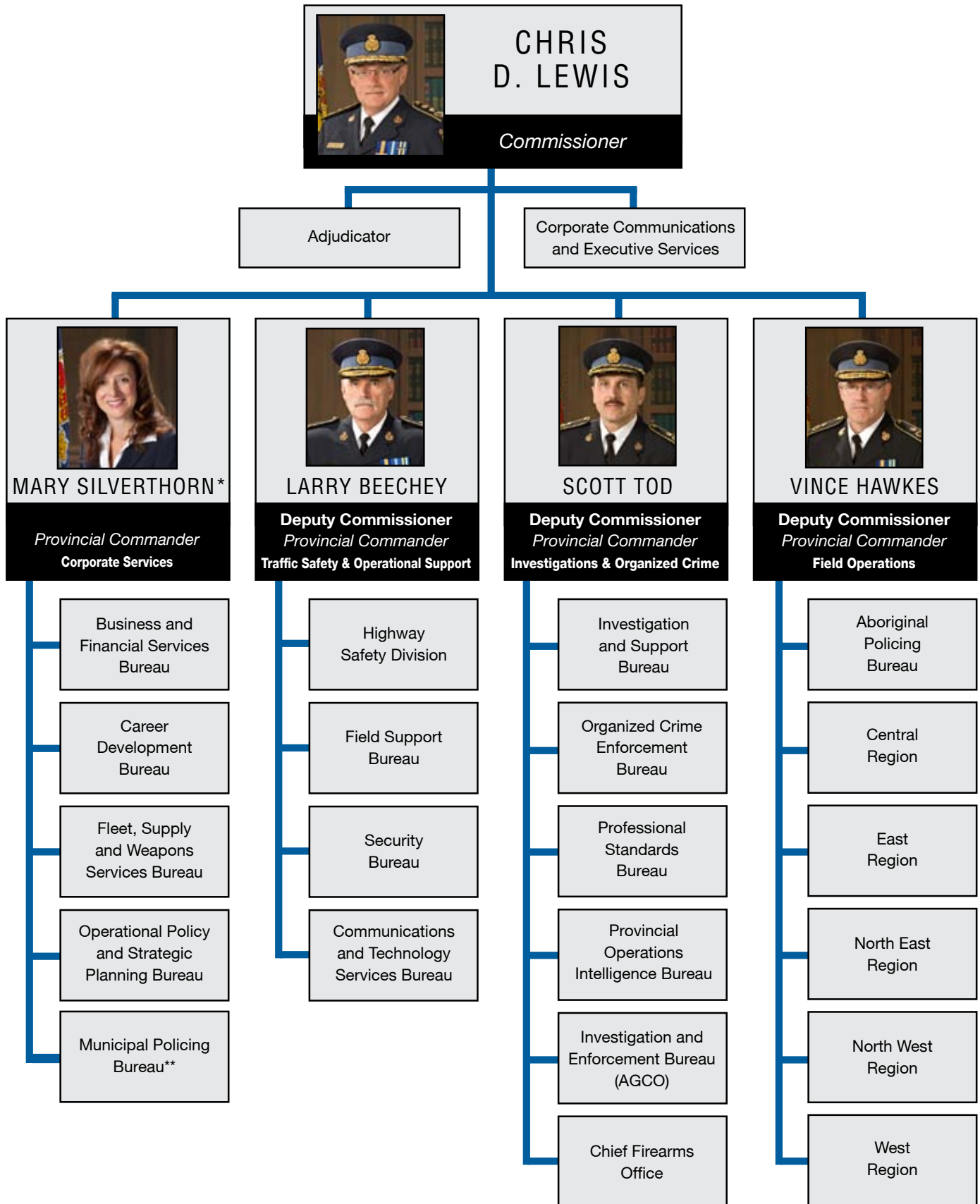
True measures of our success are reflected within our communities through the absence of crime, people feeling safer, and the reduction in victimization. We can attribute this success to the efforts of many, from local detachment personnel on the crime prevention and response fronts, to the amazing work of our personnel in the Investigations and Organized Crime Command. It will require continued hard work to sustain this environment in the future. The evolving complexities of crime require a significant and continued investment to ensure the current level of public safety. I know our people are up to the challenge.

For the OPP, the high standards set during this past year will challenge us to improve going forward. Our workforce is becoming more adaptable and our training is improving to match the changing dynamics, increasing population and shifting demographics of the Province.



**- CHRIS D. LEWIS, COMMISSIONER**  
ONTARIO PROVINCIAL POLICE

# Organizational Chart



\* Provincial Commander Noreen Alleyne retired 31 December 2011.

\*\* The Municipal Policing Bureau was formed in 2012.



# About the OPP

The OPP has shown remarkable resiliency as its unique policing mandate has evolved to meet the changing requirements and diversity of Ontario communities for over 100 years. The Province's police service that began with an Order-in-Council in 1909 has developed into a world class police service of distinction delivering policing excellence, 24/7, through its people, its work and its relationships.

Perhaps, most evident is the increasing array of programs and services delivered. Whether policing in communities across Ontario, including 19 First Nations; providing major case management expertise to support its municipal police partners; or leading provincial initiatives aimed at reducing victimization, the OPP is there.

Police services in Ontario are provided in accordance with six principles outlined in the *Police Services Act*:

1. The need to ensure the safety and security of all persons and property in Ontario.
2. The importance of safeguarding the fundamental rights guaranteed by the *Canadian Charter of Rights and Freedoms* and the *Human Rights Code*.
3. The need for co-operation between the providers of police services and the communities they serve.
4. The importance of respect for victims of crime and understanding of their needs.
5. The need for sensitivity to the pluralistic, multiracial and multicultural character of Ontario society.
6. The need to ensure that police forces are representative of the communities they serve.

These principles define the manner in which the OPP serves this Province's more than 13 million people and directly polices nearly one million square kilometres of land, over 90 thousand square kilometres of waterways and more than 125 thousand kilometres of provincial roadways.

Pursuant to the *Ontario First Nations Policing Agreement*, as well as providing policing services, the OPP also administers policing for 19 First Nations.

The *Police Adequacy and Effectiveness Standards Regulation* made under the *Police Services Act (Adequacy Standards) O.Reg.3/99* outlines five core policing services to be delivered in Ontario as well as the infrastructure and administration framework necessary to support the provision of these services.

1. Crime Prevention
2. Law Enforcement
3. Victim Assistance
4. Public Order
5. Emergency Response

These core services are provided to 322 of Ontario's 444 municipalities out of one provincial headquarters, five regional headquarters, one divisional headquarters, 165 detachments, numerous investigative/intelligence offices, provincial communications centres, academy and in-service training facilities, forensic identification laboratories, etc. The OPP also has access to 77 government-provided employee accommodations in 16 remote communities across the Province.

Both the obligation of municipalities to provide core police services and the methods by which a municipality may opt to have these services delivered are outlined in *Section 5* of the *Police Services Act*. If a municipality does not provide police services by one of the methods outlined, the Ontario Provincial Police is required to provide police services to the municipality.

Under the *Police Services Act*, the OPP is further mandated to deliver a wide array of specialized services, including criminal investigative and technical expertise and leadership, not only to OPP communities, but also in support of all municipal police agencies across Ontario, as required. Major case management, forensic identification, underwater search and recovery, search and rescue, aviation services, canine, tactics and rescue, provincial communications and dispatch, intelligence and behavioural sciences and analysis are a select few examples of this specialized and technical expertise.

Leadership of coordinated multi-jurisdictional initiatives is also within the OPP's purview including provincial leadership of the highly effective Provincial Strategy Against the Sexual Abuse and Exploitation of Children on the Internet, Ontario Sex Offender Registry and Provincial Asset Forfeiture Unit.

The complexities associated with being both a municipal and provincial police service are managed through the OPP's efficient organizational framework. Within this framework, the OPP can adapt and modernize to remain effective and responsive to that which threatens *Safe Communities... A Secure Ontario*.


## Quick Facts

- The OPP provided over 248,000 hours of specialized services to its municipal police partners in 2011. This included:
  - Over 6,100 hours for forensic identification services.
  - Over 2,700 hours for canine services.
  - Over 1,300 hours for underwater search and recovery services.
- In 2011, the OPP partnered with 118 Police Services Boards in its delivery of police services to municipalities across the Province.
- The OPP enjoys strong and effective working relationships with the Ontario Association of Police Services Boards, the Association of Municipalities of Ontario, Association française des municipalités de l'Ontario and the Rural Ontario Municipal Association.

# 2011-2013 Strategic Plan

The Ontario Provincial Police (OPP) develops a Strategic Plan every three years to help set organizational priorities and communicate how the OPP intends to work towards keeping "Safe Communities... A Secure Ontario." The year 2011 marked the first year of the 2011-2013 strategic planning cycle.

The Plan is constructed around four main categories: Public Safety, Relationships, Workforce, and Effectiveness. The Annual Report tells the story of the OPP in relation to its Strategic Plan achievements. For more information on the 2011-2013 Strategic Plan visit [www.opp.ca](http://www.opp.ca).

 <b>OPP Strategic Plan</b>		<b>VISION:</b> Safe Communities... A Secure Ontario		
<b>2011-2013</b>		<b>MISSION:</b> Policing excellence through our people, our work and our relationships.		
<b>GOALS</b>	<b>PUBLIC SAFETY</b>	<b>RELATIONSHIPS</b>	<b>WORKFORCE</b>	<b>EFFECTIVENESS</b>
		<b>Excellence in the delivery of core police services through Intelligence-Led Policing.</b>	<b>Strong, effective partnerships with our communities, stakeholders and colleagues.</b>	<b>A sustainable pool of members with expertise, pride and dedication.</b>
<b>STRATEGIES</b>	<ol style="list-style-type: none"> <li>1. Crime prevention and reduced victimization in our communities.</li> <li>2. Investigative excellence through Intelligence-Led Policing.</li> <li>3. Excellence in the response to and management of major investigations, critical incidents and emergencies.</li> <li>4. Save lives and reduce crime on our highways, waterways and trails.</li> </ol>	<ol style="list-style-type: none"> <li>1. Develop and implement a coordinated approach to internal communications.</li> <li>2. Focus external communications to increase awareness of the OPP's mandate, to our communities and stakeholders.</li> <li>3. Advocate for and support sustainable First Nations policing and safe communities.</li> </ol>	<ol style="list-style-type: none"> <li>1. Support and enable continuous training, learning and development opportunities for our employees.</li> <li>2. Foster a culture of recognition and accountability through meaningful performance management.</li> <li>3. Promote a healthy workforce and healthy workplaces.</li> </ol>	<ol style="list-style-type: none"> <li>1. Enhance information management with technology.</li> <li>2. Effective financial management and fiscal accountability.</li> <li>3. Embed environmental responsibility into our culture and our business practices.</li> <li>4. Continue to modernize equipment for all employees.</li> </ol>
<b>INDICATORS</b>	<ul style="list-style-type: none"> <li>• Crime Abatement Strategy statistics.</li> <li>• Crime and traffic statistics.</li> <li>• Street checks.</li> <li>• Major investigation debriefings.</li> <li>• Major event evaluations.</li> <li>• Framework for Police Preparedness for Aboriginal Critical Incidents application.</li> </ul>	<ul style="list-style-type: none"> <li>• OPP Community Satisfaction Survey results.</li> <li>• Ontario Public Service (OPS) Employee Engagement survey results.</li> <li>• Training opportunities provided to First Nations police services.</li> </ul>	<ul style="list-style-type: none"> <li>• OPS Employee Engagement survey results.</li> <li>• OPP member survey.</li> <li>• E-Learning statistics.</li> <li>• Human resource data systems.</li> </ul>	<ul style="list-style-type: none"> <li>• Uniform workload statistics.</li> <li>• Financial training opportunities.</li> <li>• Response to various inquests, inquiries and audits.</li> <li>• Integration of technology systems.</li> <li>• Infrastructure projects that meet environmental standards.</li> </ul>
<b>OPP VALUES:</b> PROFESSIONALISM • ACCOUNTABILITY • DIVERSITY • RESPECT • EXCELLENCE • LEADERSHIP				

# Results Achieved in 2011

## Public Safety

- Incidents of crime in OPP jurisdiction continue to decline. At the same time, overall clearance rates continue to climb (up 3.3% in 2011 over 2010 and 3.8% over 2009). *(Table 2-1, pg. 71)*
- The OPP provided over 248,000 hours of specialized police services to its municipal police partners.
- The Child Sexual Exploitation Unit collaborated with the Canadian Centre for Child Protection in the development of a 'self-peer exploitation' public education program anticipated to launch mid-2012.
- The OPP seized over \$154 million worth of drugs. *(Table 3-4, pg. 72)*
- There were fewer deaths and injuries on OPP policed roadways, waterways and trails in 2011 and alcohol was less of a contributor to those that did occur, compared to the previous year.
- Highway traffic enforcement charges increased again in 2011, for the third year in a row.
- Ontario Ministry of Transportation Road Safety Report 2009 recorded the lowest fatality rate ever for the Province – 0.62 per 10,000 licensed drivers. The fatality rate within OPP jurisdiction in 2009 was markedly lower than the provincial rate at 0.35 per 10,000 licensed drivers and in 2011, this number fell further to 0.31.
- The Marine Patrol Program logged 26,265 hours and checked 38,711 vessels.
- The number of fatal marine incidents dropped by over 30% in 2011 compared to 2010, from 26 incidents in 2010 to 18 in 2011. *(Chart 4-2, pg. 73)*
- In 2011, 22 individuals lost their lives on Ontario's waterways compared to 28 in 2010. *(Chart 4-2, pg. 73)*

## Workforce

- The OPP welcomed 182 new recruits while 156 uniform members retired.
- The Wawa Police Service amalgamated with the OPP; the organization was pleased to welcome one civilian and seven uniform members.
- An average of approximately 250 hours, per volunteer, was contributed by OPP Chaplaincy and Auxiliary Program volunteers in 2011.
- OPP personnel registered 28,000 online E-Learning course completions.
- The Frontline Winter Indoctrination Course was developed for officers at higher risk or performing duties on winter ice roads and piloted in January 2012.
- Annual block training was delivered to 6,052 regular uniform members.
- The OPP Accolade Awards program received 60 nominations.
- Commissioner's Citations were presented to 46 OPP members.
- There were four civilian and uniform members recognized for 40 years of service; 136 for 30 years of service; and, 119 for 20 years of service.

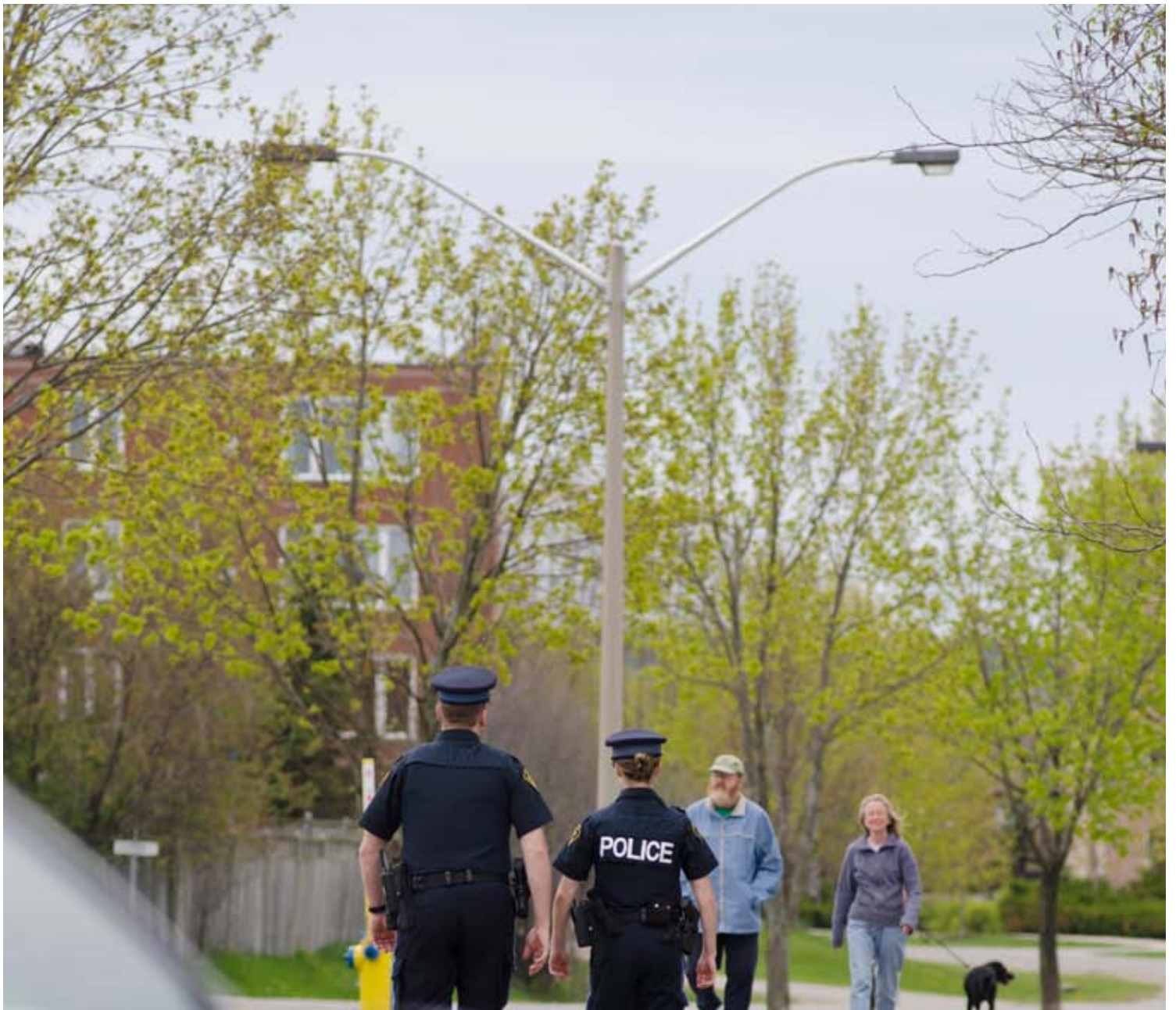
## Relationships

- The OPP partnered with 118 Police Services Boards in municipalities across Ontario in its delivery of police services.
- The OPP Threat Assessment Unit, which has developed and maintained many solid partnerships over the years in support of public safety, received the 2011 Accolade Award of Merit for Partnership.
- Provincial Liaison Team (PLT) members aided in the relief efforts to assist more than 3,600 fire evacuees from Ontario First Nation communities impacted by over 100 forest fires in the North West Region.
- The Aboriginal Policing Bureau delivered a seminar series exploring the history, traditions, teachings and challenges facing Aboriginal communities in Ontario. Delivered across the Province using virtual classroom technology, it was attended by a number of justice sector and education partners along with OPP members.
- Thirteen Moons, an OPP initiative to assist communities in the far north, raised more than 40 cartons of warm clothing, diapers and food basics for delivery to the coastal communities of Attawapiskat, Fort Albany, Kashechewan, Moosonee, Peawanuck and Fort Severn. Ontario Northland and the Nishnawbe-Aski Police Service partnered with the OPP to assist with logistics.
- Over \$108,000 was raised during the 2011 United Way Campaign, surpassing the goal of \$95,000.
- Since the introduction of the OPP Positive Ticketing Program in the summer of 2010, more than 300,000 Operation Freeze and Operation Heat coupons have been utilized to recognize youth for positive behaviour across Ontario. This represents a donation-in-kind commitment by Mac's Convenience Stores exceeding \$500,000.
- OPP Commissioner Lewis was honoured for his long-standing commitment to the Ontario Law Enforcement Torch Run for Special Olympics and inducted into the Special Olympics Ontario Hall of Fame.
- The OPP dedicated June 6, 2012 as OPP Veterans' Day, the first annual day of recognition for OPP Veterans.
- Throughout 2011, the OPP continued its collaboration with the Ontario Provincial Police Association and the OPP Commissioned Officers' Association to ensure the ongoing and effective identification of and response to member health, safety and wellness requirements.

## Effectiveness

- As part of its ongoing commitment to the Ontario Public Service Green Initiative, the OPP continued to introduce new transportation technologies helping to reduce fuel consumption and the OPP's carbon footprint.
- In late 2011, a number of fuel reduction strategies including OPP vehicle idling and enhanced fuel consumption monitoring initiatives were implemented and fuel consumption was reduced by 363,940 litres or \$429,447 between October and December.
- The OPP logged over 104 million kilometres on its frontline vehicles delivering policing excellence across Ontario.
- Over 296,000 kilometres of travel was saved through the virtual classroom platform utilizing video conference technology. This equates to over 4,000 hours of employee travel time.
- New equipment acquired by the OPP included: two Eurocopter EC135P2+ twin-turbine helicopters; two purpose-built Armoured Rescue Vehicles; ten multi-passenger vans and 27 purpose-built, centre-console vessels.
- The Electronic 8 Day Board (E8DB), a new communication technology, generated efficiency and cost savings through the timely and coordinated delivery of internal communications. Between May and December the OPP's E8DB registered 220,326 total document views.
- The Civilian Data Entry (CDE) project pilot concluded May 2011. In detachments piloted, statistics indicate on average an officer spends 12.5% of their day on report writing. Through the use of centralized technology CDE removes some of this burden enabling officers to spend more time providing frontline policing services.





# Public Safety

*“The men and women of the OPP are unparalleled in their commitment to ensuring the safety of Ontario’s residents and visitors. The increased clearance rates we achieved in 2011 are evidence of the expertise, investigative excellence and diligence with which our members approach policing.”*

**Deputy Commissioner Vince Hawkes**  
Field Operations





## Sustaining Success on our Highways, Waterways and Trails

Initiatives to save lives and reduce injuries on our highways, trails and waterways are developed and delivered at the local, regional and provincial level through the OPP's Provincial Traffic Safety Program, 24/7. Regardless of season, the OPP maintains its focus on education and enforcement activities under this program.

The Provincial Traffic Safety Program is an adaptable and multi-faceted framework incorporating the key elements of high visibility, public education and professional traffic stops. Initiatives under this unified methodology for saving lives are singularly and collectively effective when combined with an intelligence-led approach to identifying issues and areas of greatest risk. The analysis of traffic data and monitoring of measurable outcomes supports directed patrol and resource deployment to "target areas" for the purpose of reducing fatalities and injuries on Ontario roadways.

Traffic safety under the scope of the Provincial Traffic Safety Program refers to all facets of traffic and includes all roadways, trails and waterways, all road and off-road vehicles and marine vessels and those who use them.

### THE BIG FOUR

The OPP's focus on the "Big Four" – impaired driving, lack of/non or improper use of occupant restraint/safety equipment, aggressive driving and distracted driving – continues to be the most effective method in addressing high-risk behaviours resulting in fatalities and serious injury.

Heightened public awareness of the "Big Four" is achieved under the Provincial Traffic Safety Program through increased visibility and a focused approach with initiatives such as the spring and fall seatbelt campaigns,

Canada Road Safety Week, Operation Corridor, Operation Impact and the Festive RIDE Campaign.

To sustain continued success in targeting the "Big Four", the OPP remains committed to cultivating and maintaining relationships with its communities and its partners who share road safety mandates.

### TRAILS

Saving lives on Ontario's trails requires the strategic patrol of a vast network of public recreational trails. Ontarians use All Terrain Vehicles (ATV) and Motorized Snowmobile Vehicles (MSV) to enjoy a variety of outdoor activities throughout the year. Despite the increasing number of recreational trail vehicles seen annually, the number of fatalities continues to decrease year after year. In the 2011 season, there were 17 MSV and 14 ATV fatalities reported, compared to 23 MSV and 17 ATV in 2010.

Since one death is one too many, the OPP continues to work with the off-road vehicle industry and the Ministry of Transportation to review related legislation and implement changes to enhance trail safety.

*"Any loss of life on Ontario's roadways, waterways and trails is unacceptable. We achieved great success in 2011 with a reduction in overall traffic fatalities. Our traffic safety approach, which incorporates enhanced visibility, education and enforcement, must remain relentless."*

**Deputy Commissioner Larry Beechey**  
Traffic Safety and Operational Support

## Sustaining Success on our Highways, Waterways and Trails (cont'd)

### MARINE

Marine safety is a top priority for the OPP. Policing over 91,000 square kilometres of waterways is an enormous undertaking, and consequently, public education with respect to the use of personal floatation devices and lifejackets remains crucial to keeping Ontarians safe. The OPP has partnered with a number of national and international stakeholders specifically to support the increased use of these life saving devices.

In 2011, two thirds of all the fatal marine incidents involved vessels less than six metres in length. Of the people who lost their lives, more than three quarters (81%) were not wearing a lifejacket or personal floatation device. More than a quarter (27%) of the incidents involved alcohol. To avoid preventable deaths such as these, the OPP has called for mandatory-wear legislation relating to lifejackets and personal floatation devices for occupants of all vessels less than six metres, enforceable while vessels are underway.

### PEDESTRIANS

In addition to motorized and non-motorized vehicles, pedestrians are also users of Ontario roadways. In 2011, when the Office of the Chief Coroner announced it would conduct a review into the alarming number of pedestrian fatalities across the Province, the OPP strongly supported this timely announcement.

The purpose of the review was to identify common contributing factors that played a role in these tragedies and make recommendations to prevent similar deaths in the future. Sadly, the number of pedestrians killed in OPP jurisdictions increased from 21 in 2010 to 29 in 2011.

Pedestrians on highways are often unaware of the dangers of the speed and closing distances of passing motor vehicles when standing or stopping either in a live lane or on a shoulder. Drivers may be unaware of the presence of pedestrians on roadways; this coupled with distracted driving increases the risk to pedestrians and other road users. The OPP continues to work with stakeholders, including the Ontario Ministry of Transportation, to emphasize public education. The goal is to share safety messaging with drivers and vulnerable road users to enhance their awareness.

The OPP's continued strong presence on Ontario's highways, waterways and trails, will ensure they are safe for all users.



### Quick Facts

- The OPP enjoys effective road safety partnerships with the Ontario Association of Chiefs of Police Traffic Committee, Ministry of Transportation, Mothers Against Drunk Driving, Arrive Alive – Drive Sober, Canadian Automobile Association, Ontario Safety League and Students Against Drunk Driving.
- Roadside danger for pedestrians and bystanders are addressed through traffic incident-management training. Officers are educated about techniques and practices to employ when attending or investigating collisions to increase the safety of pedestrians and bystanders.
- The OPP supports the expansion of the Ontario Federation of Snowmobile Club's (OFSC) Snowmobile Trail Officer Patrol (STOP) Program. STOP volunteers are sworn as special constables and have the ability to enforce sections of the Motorized Snow Vehicle Act in relation to OFSC trails.
- Off-road vehicle operators are required to follow all motorized snowmobile and off-road vehicle laws and be familiar with local regulations and bylaws. They must also ensure they have proper documentation, such as ownership and insurance and have a valid drivers licence readily available.
- The OPP's ongoing support of the provincial marine patrol continued with the acquisition of 27 new police-specific vessels, as well as conducting an upgrade to its training fleet.

### Survey Results

ACCORDING TO THE 2011 OPP PROVINCIAL COMMUNITY SATISFACTION SURVEY:

- 91.3% of respondents felt "very safe" or "safe" when travelling on Ontario's provincial highways.
- 89.6% of respondents who said they were involved in ATV activities on Ontario's trails said they were "satisfied" or "very satisfied" with the visibility of the OPP's ATV patrols.
- 93.3% of respondents who said they were involved with marine activities on Ontario's waterways said they were "satisfied" or "very satisfied" with the visibility of the OPP's marine patrols.



## Emergency Response in Goderich

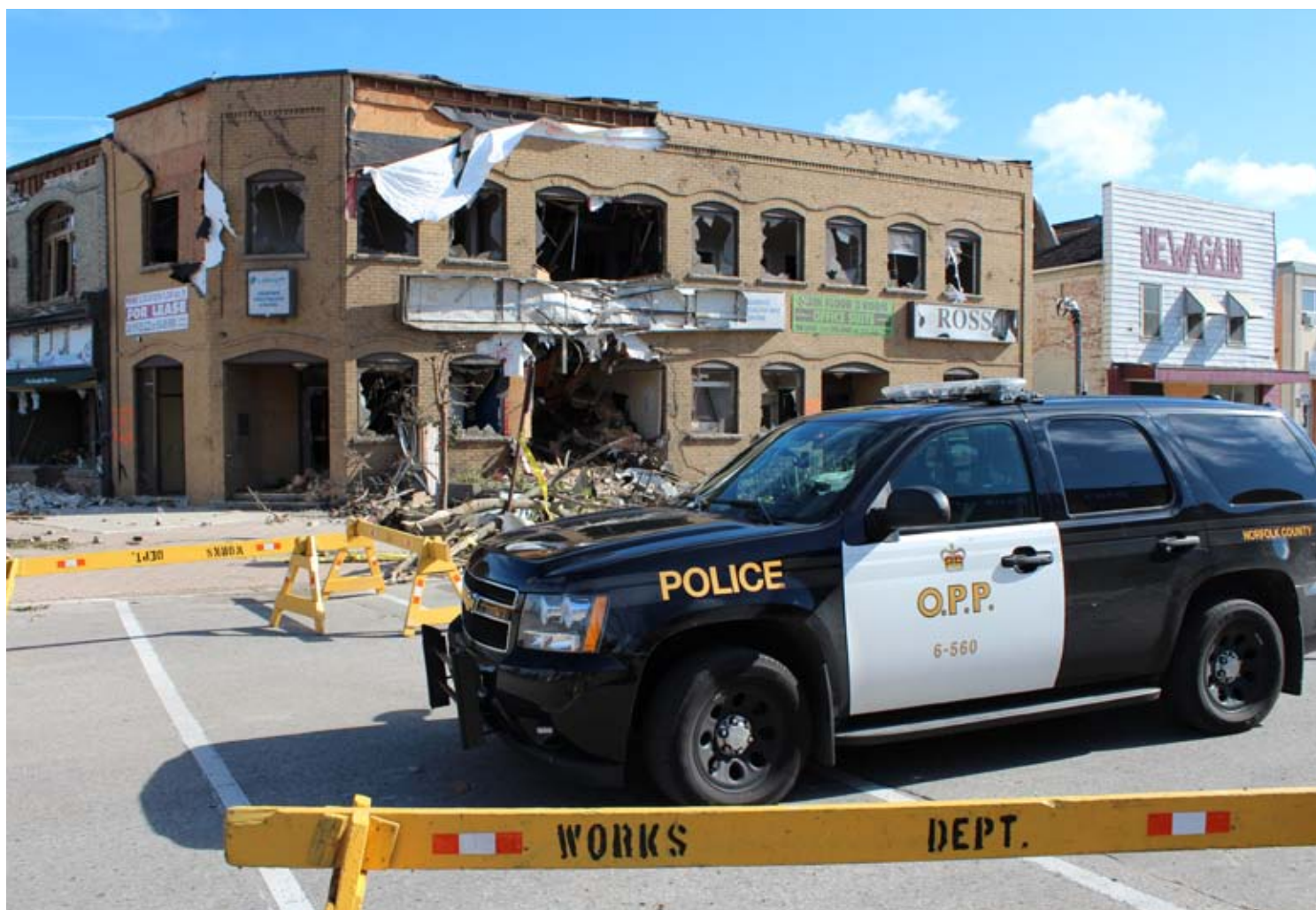
On August 21, 2011, the town of Goderich, Ontario was struck by a F3 Tornado. With winds between 250 and 320 kilometres per hour, the tornado track was approximately 20 kilometres long and approximately 457 metres wide when it hit. In less than two minutes the tornado wreaked havoc on the town, inflicting heavy damage to buildings, flattening vehicles, tearing up trees, downing power lines, rupturing gas lines, killing one person and injuring 37.

Due to the catastrophic scale of the disaster, a state of emergency was declared and, with public safety as priority one, the OPP immediately coordinated and mobilized a provincial response inclusive of its provincial emergency service partners. Expertise was provided by the highly specialized OPP Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear, Explosive Response Team, Emergency Response Team and Aviation Services. Members of the OPP Huron County and surrounding detachments and numerous OPP provincial support entities rallied alongside the community.

Ongoing emergency planning and the well-defined and established partnerships with its local, provincial and federal emergency services partners all contribute to the ongoing successful OPP response to emergencies in communities across Ontario.

### Quick Facts

- The Insurance Bureau of Canada estimated the insured damage for Goderich was in excess of \$100 million.
- The last confirmed F3 tornado in Ontario occurred 16 years ago, on April 20, 1996, when two F3 tornadoes touched down in Grey, Wellington and Dufferin counties, inflicting significant property damage and injuring nine people.
- Canada uses the Fujita Scale which rates tornadoes based on the damage caused by winds. Tornadoes can range from F0 (winds range from 64 to 112 kilometres) to F5 (winds range from 419 to 512 kilometres).
- The OPP Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear, Explosive Response Team is the only full-time team that trains and responds to Urban Search and Rescue and Chemical, Biological, Radiological, Nuclear, Explosive-related incidents throughout the Province.



## Suppression, Prevention and Intervention – Combating Organized Crime

The relevance of innovative enforcement strategies to suppress criminal organizations and the coordinated prevention and intervention techniques to address organized crime may not be immediately apparent to the general public. What did not happen or what may have been prevented is difficult to capture yet contributes to the OPP's ongoing success.

Organized criminal activity permeates local communities throughout Ontario. It manifests itself in a variety of criminal enterprises including: all aspects of the drug trade (production, importation, trafficking); child pornography/child sexual exploitation; smuggling and trafficking of people, firearms, tobacco and other illegal commodities; prostitution; money laundering; illegal gaming; auto theft; fraud and identity theft.

As defined under the *Criminal Code of Canada*, a criminal organization is three or more persons, within or outside Canada, whose main purpose is the facilitation or commission of serious criminal offences to derive financial benefit.

These criminals are not hampered by borders or jurisdiction. Their organizations are often global or transnational in nature. Technology is furthering their profit-driven activity and facilitating the ability to avoid detection. A number of criminal networks are exclusively "virtual", with illicit activities and communications occurring entirely online.

### ACHIEVEMENTS IN 2011:

- The framework of the OPP's Organized Crime Enforcement Bureau was re-engineered in 2011 to better sustain a tactical priority setting approach to reducing victimization. This enhanced structure ensures organized criminal activity within regions is targeted regardless of the commodity group. This is a philosophy of "criminals, not commodities" – bringing the criminals responsible to justice.
- This solid investigative framework will enhance the foundation for vitally important interagency relationships and information sharing among public safety partners at all levels.

### LOOKING FORWARD:

- Proactive efforts and partnerships will continue to support a seamless approach to addressing this insidious criminal activity across jurisdictions and international borders.

Recognized as a leader in Ontario's efforts to combat organized crime, the OPP remains committed in its unrelenting efforts to deliver specialized proactive strategies that disrupt and disable organized criminal activity ultimately saving lives and contributing to an overall reduction in related criminal activity. Strong partnerships and intelligence-based investigative expertise will combine to further OPP success in combating organized crime

### Quick Facts

- The OPP Organized Crime Enforcement Bureau is comprised of the following specialty units:
  - Organized Crime
  - Biker Enforcement
  - Drug Enforcement
  - Provincial Asset Forfeiture
  - Provincial Weapons Enforcement
  - Repeat Offenders Parole Enforcement
- There are more than 900 organized crime groups across Canada. Groups range from local street gangs to highly structured, well-financed organizations with national and international links.
- To safeguard against organized crime and cross-border smuggling the OPP works closely with the Royal Canadian Mounted Police and the Canada Border Services Agency.
  - The primary responsibility for border security lies with the Government of Canada and the Royal Canadian Mounted Police. However, the OPP plays a vital border integrity role through integrated enforcement and intelligence-sharing.
- The OPP also provides specialized support to border agencies in the United States to address a wide range of organized crime activities.





## Dismantling Organized Crime and Serious Criminal Activity



Tactical Priority Setting integrates intelligence, investigative expertise, partnerships and technology to prioritize operations and maximize limited police resources. The result is an effective, coordinated and intelligence-led OPP response to current and emerging organized and serious crime threats across Ontario.

Based on the concept of “operationalizing” intelligence, Tactical Priority Setting relies on the enhanced coordination, sharing and use of criminal intelligence. Leveraging intelligence is critical to OPP strategies for the dismantling and disruption of profit-driven organized criminal activity such as illegal gaming, money laundering, and the trafficking of drugs, firearms and persons.

The preliminary stage of Tactical Priority Setting begins with a Joint Analytical Working Group which is tasked with the gathering and analysis of information relevant to organized and serious criminal activity. The front-line plays a crucial role, as this stage is dependent on information that can often be linked to crime in local communities.

Resulting intelligence derived at this comprehensive stage is assessed by the Tactical Priority Setting Management Group. In turn, through intelligence-based assessments and stakeholder consultation the Management Group establishes investigative priorities at local, regional and provincial levels.



### HIGHLIGHTS OF 2011:

- Promising results arose from a Tactical Priority Setting Pilot Project incorporating investigative expertise from across the OPP and the broader justice sector.

### LOOKING FORWARD:

- The OPP will continue to embed this approach to enforcement planning with a goal of further enhancing the flow of information both to and from the frontline.

There is no doubt that Tactical Priority Setting to combat organized and serious crime enhances OPP effectiveness. It allows the organization to become more proactive rather than reactive, ultimately reducing victimization and demonstrating excellence in the delivery of core police services.

Tactical Priority Setting aligns with the Canadian Integrated Response to Organized Crime (CIROC). Senior leadership from the OPP as well as law enforcement agencies across Canada comprise CIROC membership. Recognizing that organized crime is larger than any one agency’s capabilities, CIROC integrates Canadian police efforts resulting in the efficient sharing of information to support informed decision-making. This concept provides a more comprehensive understanding of organized criminals, their criminal organizations and their criminal activities. The result of this national collaboration is far-reaching strategies that maximize resources and disrupt organized and serious crime in communities across Canada.



## Stemming the Flow of Crime

Lawful traffic stops may be the only contact most members of the public have with the police. It is at this moment that the all important first impression is made. The dedicated men and women of the OPP are committed to this interaction being professional and courteous.

Interestingly, first impressions during lawful traffic stops are also the focus of OPP Highway Enforcement Teams in their efforts to reduce crime and victimization. The “looking beyond the plate” approach to traffic stops employed by the OPP continues to present opportunities to identify individuals who may be involved in criminal activity.

It is fully recognized that traffic stops are an unpredictable aspect of policing and all OPP members are trained accordingly. Specialized Highway Enforcement Team members are further trained to make initial-contact observations often detecting deception and indicators of potential concealed criminal activity; thus thwarting the efforts of those criminals who aim to exploit Ontario’s highways, waterways and trails to further their illegal profit-driven activities. Success may be the apprehension of wanted persons or halting the smuggling of weapons, drugs and persons. Underpinning this success are effective internal and justice sector relationships predicated on information sharing and analysis. Highway Enforcement Teams work alongside members from OPP Drug Enforcement, Intelligence and Organized Crime Units.

### HIGHLIGHTS OF 2011:

- One incident resulted in the seizure of over \$3,000 Canadian, \$4,000 U.S., and \$13,000 worth of gift cards and merchandise purchased through the use of cloned credit and debit cards. Four persons were arrested, three of whom were known and wanted Canada-wide.
- Over \$7,000 Canadian, one cloned debit card and a 16GB USB drive were seized during a separate incident. The USB drive was found to contain information from over 700 cloned credit and debit cards.
- Through highway enforcement, the following were removed from the criminal economy and prevented from reaching local communities:
  - Over 400 pounds of marihuana.
  - Over 200 marihuana plants.
  - Over 200 grams of cocaine.
  - Over 16,000 ecstasy tablets.
  - Over \$375,000 in Canadian currency.

### LOOKING FORWARD:

- Highway Enforcement Teams will continue to uphold their mandate of public safety through proactive and highly-visible enforcement of the “Big Four”; the gathering and sharing of criminal intelligence; and the initiation of criminal investigations originating from lawful traffic stops as a result of Highway Traffic Act or other violations of the law, federal or provincial.
- Team members remain committed to working with external municipal, provincial and federal law enforcement partners in supporting public safety in our communities and along our highways.

Ongoing development, implementation and management of the OPP’s Highway Enforcement Program, specifically, its program strategies, is truly investigative excellence through intelligence-led policing.



## Increasing Awareness of Self-Peer Exploitation and Bullying

Self-peer exploitation (also known as “sexting”) and bullying have increased in prevalence amongst Ontario’s youth population. To increase awareness of the dangers of “sexting”, the OPP is exploring innovative ways to connect with youth. Teens seem unaware of the potential consequences when they share intimate images, and how the images often go viral across the Internet and other social media sites.

Training and community partnerships are being leveraged to reduce the victimization of Ontario’s youth. Currently a pilot project, with a Simcoe Muskoka Catholic District School Board high school, is underway. The “Youth Connected Program” pilot has an established committee of students who assist in the development of presentations and videos on Internet-related topics such as cyberbullying. This committee then attends “feeder schools” and presents these various topics. Often the student committee can better relate with Internet concepts and language and articulate the effects and risks of poor judgement when using digital media better than teachers and the police. Through the Cyber Awareness Protection Enforcement grant, the OPP provides comprehensive “Internet Exploitation and Threats” training for officers.

The OPP Crime Prevention Section hosts the Youth Advisory Committee. This committee forum brings together community services and school resource officers on a quarterly basis to discuss current and emerging issues identified across OPP Regions. Members of the committee share their insight, resources and best practices to address the needs of OPP communities and schools.



### HIGHLIGHTS OF 2011:

- The OPP had 75 officers trained through the “Internet Exploitation and Threats” course funded through the Cyber Awareness Protection Enforcement grant.

### LOOKING FORWARD:

- The OPP is aiming to have one “Internet Exploitation and Threats” trained officer in each OPP detachment.

### Quick Facts

- In November 2011, the Ontario Liberal government introduced Bill 13, the Accepting Schools Act (November 2011). The Act would introduce tougher consequences for bullying and hate-motivated actions within the school setting.
- The OPP is a partner with Common Sense Media and shares the resources available at [www.common sense media.org](http://www.common sense media.org). The curriculum includes Internet safety, bullying, social media, media violence, and many other topics. It is suitable for Kindergarten to Grade 12. This is an excellent tool from which officers can select appropriate material to address the needs of their communities.
- The Canadian Centre for Child Protection works closely with the OPP Child Sexual Exploitation Section. It offers programs and age-appropriate material for Internet-related topics. It also owns and operates [www.cybertip.ca](http://www.cybertip.ca), a site for reporting online abuse and issues, and is an excellent resource for information on Internet safety for Canadian families.





## Community Bear Program

HELPING US BE THERE FOR CHILDREN OF TRAGIC CIRCUMSTANCE  
The Ontario Provincial Police and Aviva Canada Inc. have teamed up to comfort distressed children.



## Partners in Crime Prevention

Implementation of Ontario's Mobilization and Engagement Model of Community Policing has been a priority for the OPP. The model defines "Community" as including "every person or organization that is affected by any real or anticipated threat to peace, safety, security and well-being." This "Community" can be comprised of private and corporate citizens; local groups and government; and municipal and non-profit agencies. The concept of "Community Policing" is realized when police mobilize, engage and partner with members of the "Community" to prevent crime and reduce victimization.

The intelligence-led and consultative approach to crime prevention employed by the OPP has resulted in effective and proactive programs for deterring and reducing crime, as well as fostering relationships necessary to aid in solving crimes that do occur. Research, development and implementation of various programs are collaborative processes with justice sector partners and the "Community."

### HIGHLIGHTS OF 2011:

Six provincial community-based crime prevention programs were initiated as follows:

- OPP Robbery Prevention Program - "Crime Prevention is Everyone's Business" in partnership with Ontario's Ministry of the Attorney General and Mac's Convenience Stores Incorporated.
- OPP SafeGuard Ontario Property Security Program - "Predictable is Preventable - Safeguard Your Property" and OPP Operation Identification Property Marking Program - "Make Your Mark", both in partnership with the Ministry of Community Safety and Correctional Services and Mac's Convenience Stores Incorporated.
- OPP Community Bear Victim Assistance Program - "Helping Us Be There for Children of Tragic Circumstance" in partnership with AVIVA Canada Incorporated.
- Community Watch Program - "Crime Prevention through Community Engagement" in partnership with Town of Blue Mountains OPP Community Policing Committee.
- OPP Junior Constable Program - "Building Tomorrow's Leaders, Today."

### LOOKING FORWARD:

- Development of crime prevention programs will continue as a key component in maximizing OPP resources and enhancing the capacity to deliver core police services.

Safe Communities... A Secure Ontario is the true measure of our success and can only be realized through a collective response to crime.

## A Decade of Safeguarding our Communities



A fundamental investigative support tool, the Ontario Sex Offender Registry (OSOR), marked its first decade milestone in April 2011. Integral to community safety in Ontario, the Registry is managed by the OPP, on behalf of the Ministry of Community Safety and Correctional Services (MCSCS), providing operational support (24/7) and training to all municipal police services, First Nation police services and OPP detachments in the Province.

Resulting from legislation ignited by the abduction and brutal murder of 11-year-old Christopher Stephenson at the hands of a convicted pedophile on federal statutory release in 1988, *Christopher's Law (Sex Offender Registry)*, 2000 was proclaimed on April 23, 2001. The OSOR exemplifies how maximizing technology may reduce victimization.

- An electronic interface to the National Sex Offender Registry (NSOR) facilitates the timely upload of sex offender data.
- Proactive notifications are provided to Ontario police services that sex offenders have been released into their respective community and, in the event of sex offender non-compliance, to the police agency of jurisdiction.
- An electronic link to Correctional Services Canada data enables the Ontario registry to track offenders in and out of institutions.

### HIGHLIGHTS OF 2011:

*Bill 163, Christopher's Law (Sex Offender Registry) Amendment Act, 2011* which received Royal Assent on May 4, 2011 has further entrenched the investigative support capabilities of the OSOR by:

- Aligning Ontario legislation with new federal legislation (*Bill S-2*) ensuring effective and efficient use of technology.
- Requiring offenders to report to an Ontario registry registration centre within seven days; previous legislation held a 15-day reporting requirement.
- Including sex offenders in the Ontario registry who have been convicted of a sex crime outside of Canada and who have been ordered to report to the NSOR.
- Including offender employment/volunteer type, name of employer or person engaging them as volunteer and position held.

A plaque acknowledging Christopher's legacy and inspiration was unveiled at a ceremony attended by Christopher's parents alongside family, police and dignitaries at OPP General Headquarters. It was the unwavering commitment of the Stephenson family, coupled with encouragement and support of victims' groups and law enforcement organizations that made the Registry the reality it is today; enhancing and ensuring a safer Ontario.

### Quick Facts

#### THE ONTARIO SEX OFFENDER REGISTRY:

- Allows police to perform comprehensive real-time OSOR queries utilizing any combination of over 240 variables to build the case-specific inquiry providing immediate assistance to investigators.
- Is an efficient, technology-based investigative tool with a 97% compliance rate, one of the highest rates of any sex offender registry in all of North America.
- Is the Ontario centre for the National Sex Offender Registry and maintains a strong relationship with the Royal Canadian Mounted Police.
- Continues to be the premiere model sex offender registry with Ontario's leadership.





# Relationships

*“The OPP’s policing philosophy remains highly collaborative. Recent successes have proven that everyone has a role in ensuring the safety and security of Ontario. We maintain many traditional partnerships within the justice sector, and continue to explore new opportunities with our communities and stakeholders to further prevent crime and reduce victimization.”*

**Deputy Commissioner Scott Tod**  
Investigations and Organized Crime

## 911 “Pocket Dials” Impacting Public Safety

Unintentional 911 calls or “pocket dials” continue to misdirect law enforcement resources in OPP communities throughout the Province. “Pocket dialling” refers to an accidental call to 911 from a mobile device, usually occurring when the number is pre-programmed into the device and/or it is stowed unlocked in a pocket or handbag.

Police in general have noticed an increase in the frequency of “pocket dials” with the growing application of mobile devices. The Ontario Association of Chiefs of Police and the Ontario 911 Advisory Board have partnered, to enhance public awareness about 911 usage and “pocket dials” through social and traditional media.

During a call to 911, if there is no voice contact with the caller because they are unable or do not respond, OPP Provincial Communications Centre operators call back to ensure the caller’s safety. If the call back is not answered, it is directed for immediate police response. It is the OPP’s policy to dispatch an officer to every identifiable location of every 911 call to ensure the safety of the person who has made the call. Unfortunately, a number of “no voice contact calls” are unintentional or “pocket dials”.

The response to “pocket dials” has negative implications on public safety. These calls tie up lines intended for emergencies only and can result in delays for people who require immediate police response and/or fire and medical services.

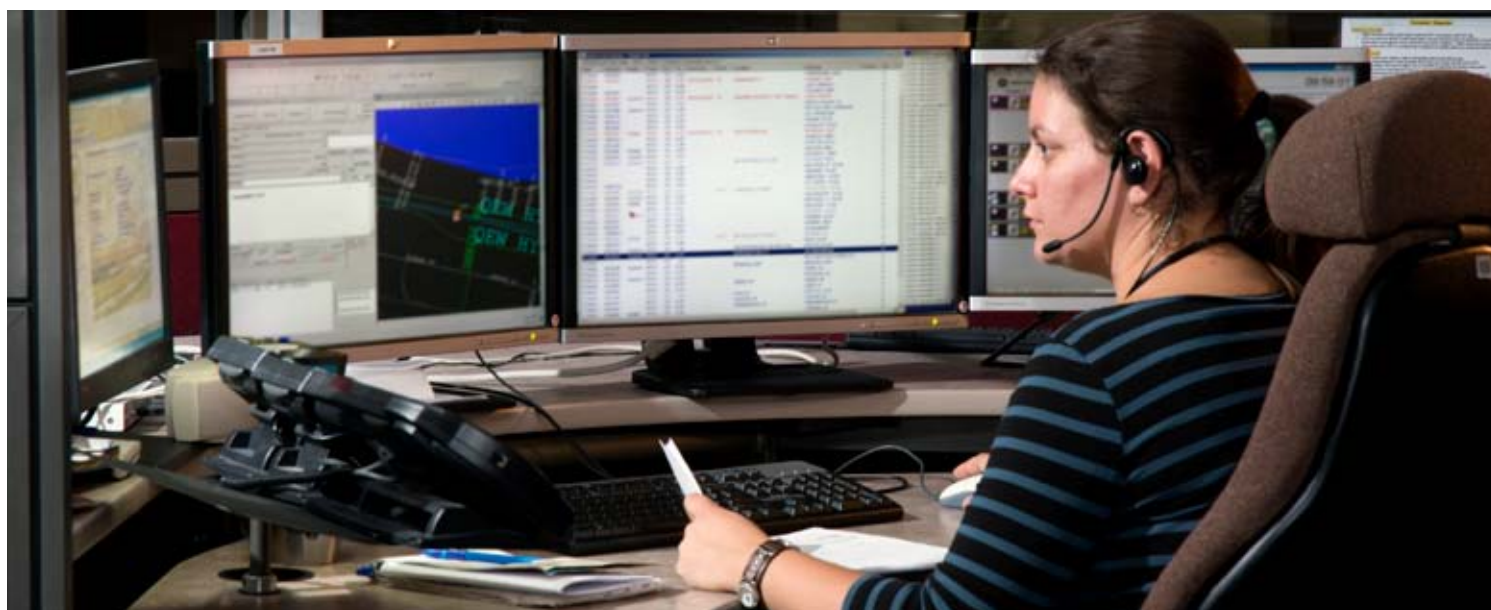
### HIGHLIGHTS OF 2011:

- One OPP Region tracked the hours attributed to unintentional 911 calls over an eight month period. This result was over 8,600 hours which equates to the equivalent of four full-time police resources during this same time.

The OPP continues to work with justice sector partners for a coordinated approach to public education on this issue that has negative implications for public safety.

### Quick Facts

- The OPP received a call at one of its Provincial Communication Centres. The call taker spent nine minutes attempting to track down the owner of the cell phone to determine the location of the caller and if assistance was required. The call was dispatched to an officer who also attempted to locate the caller for approximately an hour. The call was later determined to be a “pocket dial”.
- An emergency is any situation in which the safety of people or property is at risk and requires immediate assistance. Examples of 911 emergencies include a fire, a crime in progress or a medical emergency.
- 911 should never be called to obtain information about road conditions and closures.
- Motorists in Ontario can call 911 to report an emergency from their hand held devices while driving; they can also call to report suspected impaired drivers or any other motorists who display dangerous driving behaviour that places the safety of others at risk.
- To avoid “pocket dials”:
  - Carry mobile devices in a holster and use the keypad lock function.
  - Contact service providers to find out what options are available to “pocket dial” proof devices.
  - Read the mobile device user’s manual to become familiar with the options available.





## Collaboration Through “Project OPPortunity”

Launched in partnership with Environment Canada in 2003, Project OPPortunity” is a user-friendly Internet-based reporting system allowing staff, in all OPP Provincial Communication Centres across Ontario, to report officer observations of adverse or severe weather conditions direct to the Storm Prediction Centre of Environment Canada on a 24/7 basis.

Extreme or severe weather conditions can have disastrous impacts on communities and pose a serious threat to public safety. Early warning and/or confirmation of changing situations informs weather-related emergency planning and response decision-making. Poor visibility, dense fog, blowing snow, severe thunderstorms, intense lightning, damaging winds and flash freezes are a select few adverse conditions that can be reported through “Project OPPortunity”.

### HIGHLIGHTS OF 2011:

- In 2011, during the post-event investigation of the tornado that struck the Town of Goderich, Environment Canada concluded that the tornado likely started at 3:54 p.m. A “Project OPPortunity” message had been received at 4:01 p.m. truly providing real-time human verification to forecasters relying heavily on complex and technological based science.

This simple, effective technology-based initiative with Environment Canada signifies the OPP’s ongoing commitment to collaborative solutions for enhanced public safety.





## Partnerships in Learning

The OPP has long recognized that specialized police and civilian training is essential in supplying Ontarians with the best and most professional police service possible. The OPP provides leading-edge training and education at its own Provincial Police Academy in Orillia. Through a variety of delivery concepts, and also partnerships with post-secondary institutions, members are provided with the most current, relevant and essential law enforcement training and education to address current issues and challenges.

When the OPP and other police services recognized the increasing incidence of elder abuse in communities across the country, the outcome was an educational partnership. In partnership with the University of Ontario Institute of Technology, the OPP initiated research to create an effective and engaging police-oriented elder abuse e-learning course, designed to assist police officers in developing the knowledge, skills and judgement for an effective response.

The OPP is active on the Canadian Police Knowledge Network (CPKN), one of Canada's leading providers of online training solutions for law enforcement. Working with subject matter experts, CPKN develops e-learning courses to meet the needs of frontline officers. Similarly, the OPP maintains a working relationship with the Canadian Forces Military Police Academy supporting knowledge-sharing and best practices.

OPP members are active within the post-secondary community as well, teaching at various institutions, providing interested members of the community and potential new recruits with first hand, justice-related knowledge and expertise. The OPP's participation in research agreements related to law enforcement as requested by specific post-secondary institutions is further evidence of its commitment to higher learning.

Whether through educational partnerships enhancing organizational effectiveness in crime prevention or in investigation, the OPP is committed to developing its people and maintaining a sustainable pool of members with expertise, pride and dedication.



## Blogging with the Commissioner

In an effort to enhance organizational communication in a modern technical savvy era, Commissioner Lewis launched his internal blog in October 2011. This blog is intended to be a forum and opportunity for all OPP employees to engage with him in conversation about the OPP, issues in policing, and the meaning of OPP values. Employees have been encouraged to share their thoughts, suggestions or constructive criticisms regarding OPP happenings.

From its initial launch in October to the end of 2011, Commissioner Lewis posted four blogs which engaged many members in discussion. Commissioner Lewis always remembers the importance of making a personal connection with members and continues to demonstrate the importance of innovation in his leadership of such a large and deployed organization.





## Emergency Partnerships in the North

In July 2011, several remote northwestern Ontario First Nation communities were impacted by over 100 forest fires. A total of 21 fly-in First Nation communities declared a state of emergency with several communities forced to evacuate to several locations across Ontario.

More than 3,600 people were evacuated to community host locations such as Dryden, Kenora, Greenstone, Moosonee, Thunder Bay, Wawa, Kapuskasing, Matachewan First Nation, Arthur and Smiths Falls.

The top priority for the OPP during natural disasters is to ensure public safety. The OPP is a partner in the local emergency planning process and assists with relief efforts, where needed. Provincial Liaison Team members were deployed across the Province to host communities to assist the fire evacuees. Provincial Liaison Team members worked in partnership with local emergency management working groups and volunteers; local OPP detachments; and municipal and First Nations police services.

Provincial Liaison Team support provided a smooth transition for the evacuees while they were removed from their homes and placed in host communities, while reducing the overall operational impact on local OPP detachments.

*“The northern Ontario forest fires were certainly challenging highlights for us last year. First Nations communities were most greatly impacted by the fires and community evacuations. But like much of what we do, these events and challenges have been shining examples of detachment, regional and bureau uniformed folks pulling together, supported by committed civilian staff and Auxiliary personnel, all working with other agencies and community groups to keep communities safe. Nobody does it better than the OPP.”*

**- Commissioner Chris D. Lewis**



*Photo from MNR*

## A Restorative Community and Justice Sector Partnership

Restorative justice initiatives are growing in popularity as an alternative to the traditional justice system. Restorative justice principles aim to repair community relationships that are damaged when a crime is committed.

Launched in November 2011, the Lenape Justice Project, which is founded on restorative justice principles, addresses non-violent crimes in a way that is more culturally appropriate, searching for solutions that encourage offenders to take responsibility for their actions, and make amends with their victims and communities. The project also arranges support for offenders to help them in their healing and rehabilitation.

The project operates under a protocol between the Delaware Nation, Moravian of the Thames, the Crown Attorney for the Municipality of Chatham-Kent, the Chatham-Kent Police Service and the Ontario Provincial Police.

The OPP recognizes the diversity of approaches to community well-being, safety and security. Where feasible, it will continue to collaborate and support restorative initiatives in Ontario.

### HIGHLIGHTS OF 2011:

- The Lenape Justice Project was launched in November.
- Individuals redirected through the program have been involved in community enhancement initiatives and wellness circles, as well as research assignments geared to personal and community education.

### LOOKING FORWARD:

- Through ongoing monitoring, evaluation and consultation, the Lenape Justice Committee will build upon existing processes and examine the development of new strategies.
- The committee will focus on community outreach in 2012/2013 to enhance support for participants.

### Quick Facts

- Restorative justice initiatives are known to experience high compliance rates and lower recidivism rates.
- Restorative justice forms part of the OPP Youth Strategy and is recognized as part of the *Youth Criminal Justice Act*.
- Ontario currently supports 11 Aboriginal community justice programs in 23 communities across the Province.
- Community healing is the cornerstone of restorative justice.
- Effective restorative justice initiatives have the potential to reduce the burden on the court system, including reducing court costs.

## Law Enforcement Collaboration Supports Public Safety

The arrest of the so-called "Toronto 18" in June 2006 demonstrated that Ontario is not immune from terrorist activity. Elements of virtually every terrorist group are active within our borders, and they may be engaged in recruitment, training, intelligence-collecting, fundraising, weapons procurement, logistics and staging.

Situated within the Provincial Operational Intelligence Bureau, the OPP-led Provincial Anti-Terrorism Section (PATS) contributes to the safety of all Ontarians by identifying and gathering intelligence on these individuals and organized groups who jeopardize the security of our province and country.

PATS has developed strong working relationships with the Royal Canadian Mounted Police (RCMP) and its Integrated National Security Enforcement Team; supporting this lead agency responsible for investigating National Security issues by generating and sharing timely intelligence. PATS members include officers from the OPP, RCMP and municipal police services including Durham, Hamilton, London, Niagara, Peel, Waterloo, Windsor and York.

In addition to its anti-terrorism responsibilities, PATS oversees the operation of the OPP Hate Crime/Extremism Unit (HCEU). This specialized intelligence unit conducts multi-jurisdictional intelligence operations targeting individuals and groups engaged in hate crime activity, criminal extremism and hate/bias-motivated crimes. The HCEU has been involved in numerous high-profile cases.

HCEU members provide investigative support to OPP detachments and municipal police services across Ontario, and also deliver training to law enforcement officers on hate crime and emerging extremism movements. The work of the HCEU ensures that timely intelligence is provided to OPP Senior Management in order to plan for and respond to major events in the Province.

## Dam Safety – Stay Clear Stay Safe

For several years the OPP has worked in close partnership with Ontario Power Generation's (OPG) public safety program around dams and hydroelectric stations and in relation to external emergency preparedness and response planning associated with safety around dams.

Utilizing key messaging themes such as "Stay Clear Stay Safe" and "It's No Mystery (why water rises)" the initiative goes beyond traditional television and print ads, utilizing interactive websites, social media, environmentally-friendly tote bags and floating key chains. The goal is to educate as large and diverse an audience as possible.

To get the message out, television public service announcements (PSAs) have been aired during popular time slots such as National Hockey League playoffs and Winter Olympics. Print ads are included in local media, and OPP and OPG employees attend events ranging from annual boat shows to local events/schools. OPP marine officers have incorporated the messaging into their daily interactions with boaters, ensuring that while they reinforce the wearing of personal floatation devices and/or life jackets boaters are also educated on local dam hazards and safety tips.

OPG and the OPP public safety announcements are successful in raising awareness of the dangers near dams and hydro stations. A review of the effectiveness of the campaign indicates a high recall of dangers associated with the operation of hydroelectric stations, and an increase of over 10 % in all message areas (i.e., high currents, undertow, danger when water is released, stay clear stay safe) over the last two years.

Dam safety is important year round. The 2011 PSA shifted focus from summer to winter, highlighting the risks of thin ice around dams, particularly targeting motorized snow vehicle users.

The OPP and OPG also work with municipalities to ensure emergency response plans are up to date and tested. Mock table-top emergency exercises conducted in 2011 helped the OPP, OPG and municipalities test dam emergency preparedness and examine opportunities for improvement. Strong and effective partnerships, such as this, with a focused mandate continue to contribute to the safety of all Ontarians.

### Quick Facts

- Stay Clear Stay Safe PSA target audience reached: +10 million.
- Total current ad impressions, including PSAs, social media, local ads/print material and interactive website: +40 million.
- OPG and OPP members have distributed:
  - 70,000 Stay Clear Stay Safe floating key chains.
  - Over 20,000 Stay Clear Stay Safe tote bags.
  - 20,000 brochures and posters.
  - A number of children activity/colouring books.
- Ontario Power Generation operates 65 hydroelectric stations and 231 dams on 24 river systems. Most of these facilities are remotely controlled.
- As demand for electricity rises and falls throughout each day, operators stationed many kilometres away open and close dams, and start and stop generating units as needed.



More information, including water/dam safety posters, brochures, kids' guide, current and past PSAs, and an interactive webpage, is available at [www.stayclearstaysafe.ca](http://www.stayclearstaysafe.ca) and [www.opg.com](http://www.opg.com).

### HIGHLIGHTS OF 2011:

- The winter-based PSAs targeting motorized snow vehicle users were launched.
- "It's No Mystery" campaign was launched, along with PSA messages, interactive website, tote bags and posters.
- Website hits increased 650% with the introduction of interactive content.

### LOOKING FORWARD:

- The OPP and OPG will continue in their collaborative efforts to promote safety around dams and hydroelectric stations.

### Safety Tips Around Dams

- 1) Never swim alone.
- 2) Stay well back from the edge of waters above and below hydroelectric stations.
- 3) Stay off all dams and hydroelectric station structures, unless walkways or observation points have been clearly indicated.
- 4) Stay well back of dry riverbeds below dams. They can quickly change into rapidly flowing waterways. Be alert for changes in water levels.
- 5) When swimming, fishing, or boating, be aware of the water level and frequently check upstream for any sign of increasing currents. If the water level is rising or the flow is speeding up, get out of the water.
- 6) Stay well back from the edge of a waterway where footing may be slippery.



## The Ongoing Commitment to Public Service

Members of the OPP are sworn to protect the fundamental rights of all people in Ontario. Upholding organizational values and a dedication to public service inherent to policing doesn't stop at retirement. This is perhaps best demonstrated by the over 1,400 members of the OPP Veterans' Association.

Established on June 6, 1969, the OPP Veterans' Association is committed to promoting and advocating for the social, economic and physical well-being of its membership and Ontario's communities. OPP veterans are some of the strongest supporters of the OPP Youth Foundation whose mandate is to provide social and educational development opportunities for disadvantaged Ontario youth.

### HIGHLIGHTS OF 2011:

- With over 23 Chapters across the Province, OPP veterans were involved in a variety of local fundraising and charitable initiatives.

### LOOKING FORWARD:

- In honour of their valuable contributions, June 6, 2012 was announced as the first annual OPP Veterans' Day.

Membership in the OPP Veterans' Association offers a sense of camaraderie and fellowship while remaining informed and active within the policing community.

The OPP Veterans' Association truly embodies the lifetime commitment that policing is to public service.



VETERANS' ASSOCIATION

### Quick Facts

- As set out in the Letters Patent dated June 6, 1969, association objectives are:
  - To promote the best interests of Ontario and Canada
  - To be of service to the Ontario government
  - To cooperate with and render assistance to the Ontario Provincial Police in all matters of concern
  - To promote the social, physical and economic welfare of former members and the auxiliary
- In 1970, the first executive board was chosen at the inaugural meeting in Toronto.
- The original three Chapters totaling 150 members were formed in northwestern Ontario, southwestern Ontario and the Niagara Region.
- OPP Veterans' Association membership is open to:
  - Retired and active OPP uniform, civilian, special constable and auxiliary members
  - Aboriginal police service members
  - Members of the Office of the Fire Marshal (Ontario), Canadian National or Canadian Pacific Railway Police or other police services without a retired police officers' association or those who no longer reside in their service location

### Working Together for the Future of our Children

The OPP Youth Foundation is a registered charity, established in 2003 to provide social and educational development opportunities for disadvantaged youth across Ontario.

It continues to build sustainability in program delivery, revenue generation and board membership, key elements of the Foundation's continued commitment to the Province's disadvantaged youth.

The OPP Youth Foundation is dedicated, through funding and support, to provide opportunities for disadvantaged youth to participate in a number of cultural and sport programs and OPP Youth Summer Camps, as well as the opportunity to pursue post-secondary education through the Youth Bursary Program.

## Meeting the Mental Health Needs of Ontario's Communities



Policing excellence through our people, our work and our relationships is the OPP's mission in upholding Ontario's public safety mandate. Embedded in this mission is a commitment to treat all persons with compassion and respect.

As primary responders to emergency calls for service across the Province, police are often the first point of contact with individuals suffering from a mental health issue or in a state of transitory mental distress. With the advent of mental health reform, deinstitutionalization, increased community-based mental health services and *Ontario Mental Health Act* legislation, the role and authority of the police have greatly expanded. Officers must balance their obligation to ensure public, personal and officer safety while responding to the specific needs of these individuals. A Guideline Report by the Canadian Association of Chiefs of Police describes police as "de facto mental health providers" and "the frontline extension of the mental health system."

To augment current training (e.g. mandatory annual training), guidelines and resources provided for all members, an advanced Crisis Intervention Training course has been developed.

### HIGHLIGHTS OF 2011:

- The OPP began offering Crisis Intervention Awareness training as a pilot project in early 2011 to meet the needs of policing communities throughout the Province including those where supporting resources do not exist.
- This training evolved into a three-day Provincial Police Academy accredited Crisis Intervention Training course. It is tailored to support OPP frontline officers and provides additional tools, knowledge and expertise to enhance police response.
- In some cases, the Crisis Intervention Training course was delivered in partnership with Local Health Integrated Networks.
- Participants in this training said it is among the best and most important training frontline members can receive.

### LOOKING FORWARD:

- The OPP will continue to deliver Crisis Intervention Training and examine alternative course delivery methods, including virtual and e-learning to enhance training delivery capacity.
- The OPP has committed to having a Crisis Intervention trained member on each platoon in all detachments across the Province by 2013; an "on-shift" resource for occurrences involving persons with mental health issues.

Through increased mental health training of members and partnerships with local health care professionals and advocacy/support groups, the OPP continues to build strong and effective partnerships to sustain and affect change in its communities.

### Quick Facts

- All police officers in Ontario are provided with initial training at the Ontario Police College on the protocols to be used in all encounters with citizens, including those with mental health issues.
- The OPP regularly evaluates and amends policy, standard operating procedures and training to ensure relevance and compliance with current policing standards and requirements.
- The Provincial Police Academy also provides training for OPP crisis negotiators who work in situations involving hostage or barricaded subjects who may be suffering from mental health issues.
- The OPP participates in ministry and multi-ministry committees and is continually working with other stakeholder agencies to address the broader concerns related to mental health issues.

## Partnerships and Technology Enhance Effectiveness in Death Investigations



“The Ministry of Community Safety and Correctional Services is committed to ensuring that Ontario’s communities are supported and protected by law enforcement and that public safety and correctional systems are safe, secure, effective, efficient and accountable.” This mandate underpins a promising intra-ministerial initiative underway in northern Ontario. The Telemedicine Pilot Project is being led by the Office of the Chief Coroner and the Ontario Forensic Pathology Service in partnership with the OPP.

The goal of the Telemedicine Pilot Project is to overcome the challenges associated with conducting death investigations in remote, northern and First Nation communities in Ontario. Death investigation is one of the most complex investigations undertaken; it requires the coordinated efforts of police, the Office of the Chief Coroner and the Ontario Forensic Pathology Service. The remoteness of geography can present significant challenges to timely, on-scene attendance (e.g., accessibility, distances, travel logistics and weather) by Regional Coroners and/or Forensic Pathologists.

Telemedicine uses the integration of telecommunications and information technology to mitigate distance and time barriers while reducing associated costs. It leverages digital image capture, audio and video-conferencing technology to link investigators and to support seamless investigative decision-making.

Thanks to Telemedicine, interactive, virtual scene attendance, and real-time collaboration and consultation between death investigation professionals, previously not feasible, is now a reality for the OPP. This public safety partnership delivers investigative excellence along with effective time and cost management.

### Quick Facts

- On a case-by-case basis, the OPP can deploy a remote scene field camera for consultation on homicides, criminally suspicious deaths or multiple deaths in the same locations.
- The Northern Ontario Telemedicine Pilot Project was nominated for an Ontario Showcase Award in 2011.
- Similar technology embedded in Regional Forensic Pathology Units across the Province can be utilized during autopsies allowing for virtual attendance and peer consultation in more complex cases.
- Telemedicine concepts enhance the ability of police, coroners and pathologists to better meet the needs of our First Nation communities with respect to their diverse cultural, spiritual and religious beliefs and practices.
- Telemedicine was introduced in the Office of the Chief Coroner and the Ontario Forensic Pathology Service following recommendations from the 2008 Goudge Report on the Inquiry into Pediatric Forensic Pathology in Ontario. Along with enhancing death investigation, the Office of the Chief Coroner leverages the Ontario Telemedicine Network to deliver education and to promote educational teaching opportunities to remote locations.
- While the Ontario Provincial Police is a leader in major case management, under the *Coroner's Act*, the Office of the Chief Coroner works closely with the Ontario Forensic Pathology Service to provide dual leadership and ensure a coordinated and collaborative approach to death investigation.





# Workforce

*"Our members are pivotal in sustaining this modern and healthy policing organization. Expertise, pride and dedication are unmistakable among our workforce. These qualities are supported through continuous training, a culture of recognition, and a system of meaningful performance management."*

**Provincial Commander Mary Silverthorn**  
Corporate Services



# Civilian Training Strategy Moves Forward

Learning must be fair and accessible to all. Effective learning in any organization contributes to retention, morale and succession planning. The organizational commitment to advancing a training culture where people have the skills to do their jobs includes the over 1,800 civilian members of the OPP.

In 2011, in development of the OPP Civilian Training Strategy, a joint OPP/Ontario Provincial Police Association survey was conducted seeking input from civilian members to identify regional and provincial civilian training needs. The survey was sent to 2,614 civilian members of the OPP and the Ontario Police College. A total of 1,562 responses were received with an overall response rate of 67%.

Some of the key issues identified included:

- Access to job orientation training.
- Need for job specific training.
- Availability of a website dedicated to civilian training information.
- The need for timely completion of and feedback on Performance, Learning and Development Plans.

### HIGHLIGHTS OF 2011:

- 70% of respondents felt they had received adequate training to perform their job effectively.
- In order to address the issues identified above, the OPP Academy moved forward with the development of job specific training sessions, beginning with the administrative employee group.

### LOOKING FORWARD:

- Work is also underway to develop an OPP Employee Orientation e-learning course, to be available via OPPLearn.
- Content development and programming has commenced on a webpage to distribute civilian training information.

Implementation of the OPP Civilian Training Strategy supports and enables continuous training, learning and development opportunities for employees.



### Quick Facts

- Just over one quarter of all respondents have taken an external, self-funded job-related course while employed by the OPP.
- E-learning is the most frequent type of training experienced by civilian respondents; however, the preferred learning style is classroom training. Only 21% of respondents stated they would be able to work uninterrupted at their workstation on an online course.
- A vast majority of respondents (88%) indicated that they would use an OPP intranet site as a resource for civilian training information if one was available.
- A significant number of respondents (80%) said that their learning needs were identified in their Performance, Learning and Development Plan.

## Honouring the Fallen



While a secure Ontario is a collective responsibility, the level of safety experienced in many of our communities can be attributed to the unwavering commitment and dedication of police across the Province. Each day, members of the OPP protect the fundamental rights of all people in Ontario, placing the interests of others before their own.

Sadly, there are times when the price of this safety is the ultimate sacrifice paid in the line of duty. Aided by legislation passed in 2002, the OPP continues to remember those who selflessly gave their lives while serving the Province and its people. The *Highway Memorials for Fallen Police Officers Act, 2002* allows for the dedication of “bridges and other highway structures” in honour of fallen police officers.

### HIGHLIGHTS OF 2011:

- The courage and lives of 13 OPP officers were commemorated in bridge dedication ceremonies conducted in Kenora, Ear Falls, Elgin, Kingston, Tillsonburg, Dutton/Elgin, Woodstock, London, Norfolk County, Ingersoll and Grenville.

### LOOKING FORWARD:

- In 2012, bridge dedication ceremonies will be conducted in the OPP’s Central, North East and West Regions and the Highway Safety Division.



Police officers from services across Ontario are honoured on the first Sunday of May each year when the Ontario Police Memorial Foundation hosts the Ceremony of Remembrance, in Toronto. A similar ceremony is held on Parliament Hill on the last Sunday in September each year paying tribute to fallen police officers from services across Canada. We must always set aside to time to recognize and honour the fallen and pay our respects to their families, friends and colleagues.

### Quick Facts

- Since its inception in 1909, 103 OPP officers have died in the line of duty.
- Since 2002, over 30 provincial highway structures have been dedicated in honour of fallen OPP officers.

### A Community Honour

The Thames Valley District School Board paid tribute to OPP Constable Laurie Hawkins with the naming of a newly constructed public school in her honour. The school opened its doors to students in January 2012 with an official opening ceremony in May 2012.

In 2008, Constable Laurie Hawkins, her husband Richard, and the couple’s two children, Cassandra and Jordan succumbed to carbon monoxide poisoning that was attributed to a faulty flu vent in their gas fireplace in their north Woodstock home.

Constable Hawkins was well known by residents and students within the community and heavily involved with local schools and youth.



## The Commitment to Professionalism Extends to Driving

Collectively in 2011, the OPP logged over 104 million kilometres traversing the Province's complex system of roadways. Public and officer safety are paramount as members travel Ontario's multi-lane highways, city streets, rural and ice roads keeping communities secure.

The inherent nature of police driving greatly increases the risk of collisions. Whether answering an emergency call for service, involved in a pursuit or even on routine patrol, a multitude of factors vie for officer attention.

Responding to an emergency can require an officer to drive at a higher than normal rate of speed while balancing the sense of urgency to reach a specific location as quickly as possible with a combination of distractions foreign to the average driver:

- Listening intently to real-time information being dispatched over the police radio.
- Navigating various streets and roadways.
- Being on alert for pedestrians and any other vehicles that may or may not be aware of their presence.
- Adapting driving to changing and varied weather, road and lighting conditions
- With emergency lights flashing and sirens are blaring.

Getting there quickly and safely is embedded in effective police driver training programs. At the recruit level, driver training is tailored to focus on both psychomotor function skills (physical driving skills) and managing the cognitive aspects of driving. Ontario Provincial Police Academy driver training builds on these fundamentals and ensures that officers maintain the skills and techniques necessary for the unique type of driving undertaken on a daily basis.

### HIGHLIGHTS OF 2011:

- 36 officers from around the province attended the OPP "Suspect Apprehension Pursuit" workshop held at the Ontario Police College.
- 24 officers from around the province attended the OPP "Performance Driving Seminar" held at the Ontario Police College.
- 28 officers received one-on-one driving assessments and remedial training as required by regional OPP driving instructors.

### LOOKING FORWARD:

- An innovative new presentation by the Driver Training Unit is proving effective at further entrenching the need for a personal commitment to safe and professional driving among all OPP members. Holding each other accountable for safe driving behaviour is the key message. Early reports in 2012 indicate the OPP may experience dramatic reductions in OPP fleet collision rates as a direct result of the initiative.

The OPP continues to foster a culture of driving excellence while delivering some of the most critical services to the people of Ontario.

### Quick Facts

- Ontario Provincial Police Academy driver training features online video segments including insight from experts on: situational awareness and mental workload; perception, attention, reaction time and man-machine interfaces; risk management, traffic behaviour and collision causation.
- The Ontario Police College delivers police driver training to recruits including instruction in safe vehicle operation, suspect apprehension pursuit training, emergency response, collision avoidance and stopping violators on public roadways.

### Move Over Legislation

There is no higher priority than to save lives. This includes the lives of emergency services personnel, including the police, who often perform their duties on Ontario roadways.

"Slow down, proceed with caution and move over, if it can be done safely" ... is a message the OPP hopes will resonate with drivers across Ontario as a result of ongoing public education campaigns.

- "Move Over Legislation" in Ontario, Section 159 (2)(3) of the Highway Traffic Act requires drivers to slow down and proceed with caution when passing an emergency vehicle parked on the side of the highway with its lights activated. If the highway has more than one lane, the law requires the driver to move over and leave one lane between their vehicle and the parked emergency vehicle if it can be done safely. Failure to do so can result in fines starting from \$400 to \$2,000 and three demerit points.
- Since 1989, five OPP officers have been killed performing their duties on the sides of Ontario roadways and many more have been injured. Such tragic losses and injury have also been sustained across Ontario by OPP emergency services partners from municipal police, fire and ambulance services.

## The Spirit of Volunteerism in the OPP Auxiliary Program



The OPP is supported by a contingent of dedicated civilian volunteers through its Auxiliary Program which receives its mandate from Ontario's *Police Services Act*. The mission statement of the Auxiliary Program is:

"To provide fully trained volunteer Auxiliary members to assist in the delivery of traffic safety and community-based crime prevention initiatives and; to perform police duties only in special circumstances, including an emergency that the police officers of the OPP are not sufficiently numerous to deal with."

Members of the Auxiliary have no police authority/power and must rely on the same arrest provisions afforded regular citizens. They participate within those duties that enhance community-policing efforts, crime prevention programs and public service as opposed to direct police service delivery. Auxiliary members are often seen providing valuable support to regular uniform members during RIDE initiatives and participating in local seatbelt clinics, bicycle rodeos, charity fundraisers and ceremonies.

Should the need arise, in special circumstances or in an emergency, the Commissioner of the OPP may direct the mobilization of all or a significant number of auxiliary members to assist regular uniform members who are mass mobilized to deal with the emergency or special circumstance.

Within the Auxiliary Program contingent are civilian volunteers who serve as Ontario Provincial Police Chaplains. Appointed by the Commissioner, Chaplains must be ordained and have served a minimum of five years in pastoral ministry. In their role, as requested, they provide for the religious, spiritual and pastoral needs of members and their families as well as arrange for provision of multi-faith pastoral services as required.

An average of approximately 250 hours, per volunteer, was contributed by OPP Chaplaincy and Auxiliary Program volunteers in 2011.

## Effective Staffing

Determining the most efficient frontline detachment staffing levels across the Province continues to be an organizational priority and challenge. Over the years the OPP has evaluated different models to determine its staffing requirements. In today's fiscal environment, the OPP is cognizant of the importance of clearly articulating police resource requirements in a manner that is transparent and demonstrates the value of services.

Between 2000 and 2008, the OPP and the Royal Canadian Mounted Police worked cooperatively to conduct a variety of research methods to create the Police Resourcing Model (PRM). This model underwent comprehensive testing by the OPP to determine if it could be used as a quantitative and defensible methodology to accurately determine frontline staffing requirements. The evaluation concluded the PRM was not designed to model service provided to municipalities and provincial areas of responsibility in an integrated manner.

The OPP Deployment Model has been used by the OPP to adequately and effectively staff detachments since the late 1980s and remains the best staffing model for the OPP today. The Deployment Model was designed to reflect the integrated municipal/provincial service delivery model used by the OPP in most locations. The model includes a means to estimate police patrol requirements on provincial highways along with a statistical method to assess constable staffing requirements to meet all but the relatively few times when there is a large spike in Calls for Service (CFS).

After reviewing the available models, the OPP is committed to using the Deployment Model. The organization will continue to investigate alternative models and evaluate options which may enhance data accuracy within the Deployment Model.

### A Statistical Snapshot – Workforce “Then & Now”

DID YOU KNOW.....	1971	2011
Headcount		
• Uniform – actual	3,866	6,207
• Civilian - actual	965	1,881
Male officers %	100	80
Female officers %	0	20
Uniform Applications Received	3,107	2,766
Recruits		
• Male	186 Constables 31 Cadets	120
• Female	The first female OPP officer was hired in 1974	62
Retirements		
• Uniform	12	156
• Civilian	11	41
Promotions in 2011 (Commissioned officers and non-commissioned officers)	139	111
Auxiliary		
• Units	17	52
• Members	544	846
Population of Ontario (Census)	7,703,000	13,372,996



## Succession Management

The OPP is implementing a succession management program to identify future leaders and develop them for leadership roles.

The organization has seen a significant number of retirements over the past several years and anticipates even greater retirement numbers. In 2010, 128 uniform members retired and another 156 in 2011. By the end of April 2012, there were 147 submissions from uniform members for retirement in 2012 and even more are anticipated by the end of the year. Looking forward, retirement eligibility will see peaks in 2015, 2018 and 2024. Recent retirements and future eligibilities create the risk of critical staffing gaps, which must be mitigated.

The organization has an aggressive recruitment program including the enrolment of new recruits and experienced officers. Together these initiatives will help position the OPP for immediate and long-term staffing success.



## Amalgamation

In 2011, the Township of Wawa, with a population of approximately 2,975, entered into a five-year contract with the Province for OPP policing services. As a result, the existing Wawa Police Service amalgamated with the OPP and the organization was pleased to welcome one civilian and seven uniform members (five constables and two sergeants) sworn in as OPP members on February 25, 2011.

The years of valuable municipal policing experience brought to the organization through amalgamations enhance our workforce and are vital to the continued and seamless delivery of policing services in these communities.



# Protecting the Health of Our Employees

The OPP continues to uphold its commitment to promoting a healthy workforce and workplaces through continuous learning and research on topics essential to employee wellbeing. In late 2010, the OPP participated in a university study on "Professionalism in Policing," that explored the work-life conflict experienced by police officers. Members of the OPP were strongly encouraged to participate in the survey. Survey findings were analyzed in 2011 for release to law enforcement and the general public in early 2012.

Similarly, the OPP formed an Operational Stress Injury Working Group to evaluate stress-related studies of law enforcement personnel. This working group will provide valuable insight and assistance, corporately, to identify opportunities within the organization to enhance support for OPP members. The OPP is also an active participant in the Workplace Safety and Insurance Board (WSIB) "Road to Zero" initiative, designed to reduce the incidence of workplace illnesses and injuries through training and awareness.

### HIGHLIGHTS OF 2011:

- In 2011, the second annual Safety and Wellness Day at OPP General Headquarters was held; a venue for local guest speakers and organizations to highlight the benefits of their wellness-related services.
- Regional headquarters also delivered a Wellness Day and, where operationally feasible, employees across the organization were encouraged to attend sessions in their locality.

### LOOKING FORWARD:

- The results of the "Professionalism in Policing," study will assist the OPP in identifying areas where we can better support our employees.
- Acknowledging that communication remains vital to providing members with the information they need for health and wellbeing, the OPP will continue to produce "Tips of the Month" on timely health, safety and wellness-related topics. It will also maintain its intranet page for wellness, providing links to resources and services available to employees.

The OPP Wellness Strategy is now firmly entrenched in operations, training, business plans, performance management, and learning and development plans.

### Quick Facts

- As of December, 2011, the OPP formally adopted a "scent-sensitive" policy at General Headquarters.
- "Tips of the Month" sheets have been released on topics such as: Cold and Flu Season, Musculoskeletal Disorders, Scented Products in the Workplace, Heat Stress, Preventing Burnout, and Pressure Check (heart health).
- Wellness strategies are reflected in the development and application of protocols and practices guiding the OPP's administration of key safeguards for employee wellbeing, such as Occupational Health and Safety; Workplace Safety and Insurance; Injury, Illness and Employment Accommodation; and the Employee Assistance Program.







# Effectiveness

*“We’ve always done it that way” doesn’t fly with me. I am always open to change. As an organization, we should constantly be looking at ways to do things more efficiently and effectively. In short, I’m a firm believer in continuous improvement. We must be certain our limited funding is directed towards the things that count; ensuring the police can do what they do best, to keeping Ontario safe.”*

**Commissioner Chris D. Lewis**



## Civilian Data Entry – Positive Results from Pilot Project

The Ontario Provincial Police is committed to maximizing our current resources and productivity. Since our members are the organization's most important resource, it is imperative that we have the right people, in the right places, doing the right things. Civilian Data Entry (CDE) is an organizational project which operationalizes this belief. CDE allows police officers to spend less time in the office and more time providing frontline policing services.

The CDE pilot project, which concluded in May 2011, rigorously examined its benefits to the organization. In addition to confirming the ability to effectively utilize a centralized technology model, the pilot confirmed previous CDE review findings, that frontline officers:

- Spend less time on administrative activities, including report writing, after CDE is implemented
- Respond to more calls for service after CDE is implemented, and
- Lay more charges after CDE is implemented.

CDE is also ensuring important occurrence information is being transcribed into data systems faster – making it available earlier to support both public and officer safety and police investigations.

While CDE was being used in some OPP detachments for years, those systems operated independent of each other, varied in capabilities and lacked corporate support, leaving detachments with the burden of trying to operate and maintain these systems using their own resources.

A key part of the project was to pilot the use of centralized technology backed with both organizational and vendor support. The new technology model proved to be extremely efficient, while providing new opportunities to standardize data entry procedures, improve on data quality and make occurrence information available to support core policing activities in a more timely manner.

The new system now permits the OPP to route recorded dictations to any location for transcription. This is an extremely important capability during emergencies when work may need to be routed to unaffected areas. The ability to route work to various sites also allows the OPP to maximize the efficiency of its transcription resources. Testing of this new capability, which began in 2011 and is continuing into 2012, is helping the OPP develop a robust and flexible provincial CDE business model.

The new centralized CDE system is now being used by detachments in four regions across the Province. Those detachments, which continue to provide CDE through their own stand-alone systems, have now incorporated many of the standard practices and tools developed during the pilot, including the officer dictation guidebook and the CDE course training standard to improve efficiency and effectiveness locally.

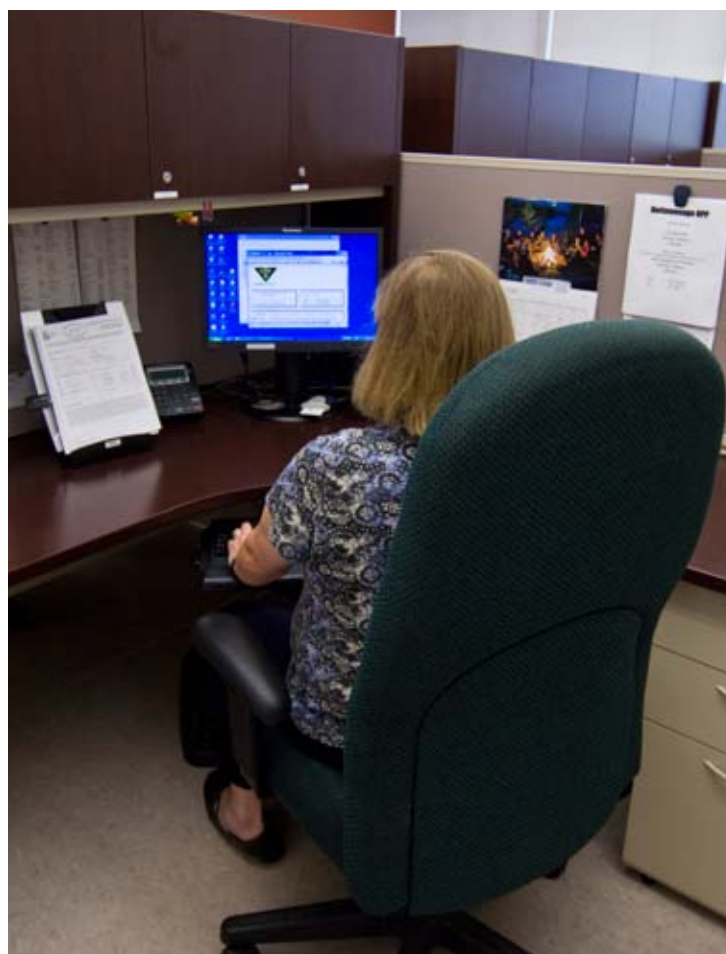
### LOOKING FORWARD:

Most detachments in the OPP do not have CDE services available to them. In those locations, officers are required to sit at computers and enter occurrence information themselves, unavailable for community patrol or crime prevention initiatives. The OPP has begun to plan for organization-wide implementation.

A project team is now examining the findings of the Central Region pilot project and developing business model options to support the expansion of CDE to support all detachments.

### Quick Facts

- Without CDE, officers spend an average of 12.5% of their day report writing.
- It takes CDE one-third of the time of an average officer to complete a report.
- Fifteen OPP detachments in four regions currently use CDE.
- As of Dec. 31, 2011 there were 65,000 dictations in the system (at an average of 6.4 minutes per dictation).



## Acquisition of New Equipment

It is essential that all OPP members are provided with the best possible equipment to effectively perform their duties. Patrol vehicles, communication devices, weapons, uniform items and investigative tools assist the OPP to protect and serve the public.

### NEW HELICOPTERS

On April 21, 2011, the OPP acquired two Eurocopter EC135P2+ twin-turbine helicopters. The OPP utilizes helicopters to fulfill its provincial mandate. Approximately 65% of all helicopter missions deal with search and rescue operations. The helicopters are also involved in operations such as surveillance; drug eradication; search and containment of wanted persons; evidence searches; as well as suspect apprehension pursuits and regional traffic/crime initiatives.

The EC135 is a light, multi-purpose engine helicopter particularly suited to law enforcement purposes. Its lower noise rating, reduced maintenance needs and efficiency in terms of operational costs were some of the reasons the OPP chose this helicopter.

The increased efficiency and reduced maintenance requirements of the EC135 helicopters will have a direct and significant impact on the availability of helicopters to respond to search and rescue requests and provide mandated aviation services for Ontarians.

### Quick Facts

- The former OPP Twin Star helicopters were 20 years old. They were used four years beyond their recommended lifecycle through an advanced maintenance program. Together, they had a total time of approximately 20,000 hours.
- Over a five-year period, it is expected that the new aircraft will increase operational capacity by 101 days/year (50.6 days/year per helicopter).
- Eurocopter Canada provided the two EC135s at a combined total cost of just over \$12.5 million plus HST.



## ARMoured RESCUE VEHICLES

In 2011, the OPP purchased two purpose-built Armoured Rescue Vehicles (ARVs) to be utilized where there is life endangerment. The vehicles will support the mandate of the OPP Tactical and Rescue Unit (TRU) teams' capacity to respond to serious incidents – officer/citizen rescues, situations involving armed and barricaded persons, high risk prisoner escorts, high risk warrant service, high risk arrests and support/cover vehicle for public order deployment. The ARVs will be used in any situation where, time permitting, police action is to take place in an environment where firearms or other tools harmful to human life are known to be present or are suspected of being present. The availability of ARVs will significantly improve both public and officer safety at critical incidents.

### Quick Facts

- The custom-built ARVs were assembled in Canada. One vehicle has been deployed to East Region and one to West Region.
- The fully armoured ARVs have off-road capability, water fording capability, a 10-person capacity, are capable of long distance, highway speed travel and employ OPP markings, emergency lighting and communications equipment.
- The ARVs will be utilized at a variety of critical incidents, such as barricaded persons, hostage rescue, execution of high risk warrants, officer/victim rescue and public order incidents.



### The 2011 OPP Fleet

4,055 vehicles were managed and deployed, throughout the OPP, by the Fleet, Supply and Weapons Services Bureau including:

- 1,551 Frontline Patrol Vehicles
- 117 All-Terrain Vehicles
- 129 Boats
- 145 Motorized Snow Vehicles
- 84 Motorcycles
- 2,209 "Other" Vehicles \*

\* "Other" includes leased, project, administrative, special purpose, investigative, and other vehicles.

Source: Ontario Provincial Police, Automotive Resources International (ARI) - Fleet management services and software



## Clearance Rates - Measuring our Effectiveness

The quest to continually improve requires some type of measure: where you were compared to where you are, and where you hope/strive to be.

Crime clearance rates, among various other measures, have long been indicators of police effectiveness. While the primary goal is to reduce crime and victimization, improving clearance rates is one indicator of how well police are at solving crimes that have occurred.

The clearance rate for violent crimes is one of the OPP's key public performance indicators. Each year targets are established, striving to improve the coming year's clearance rate compared to the previous three-year average. Monitoring clearance rates is valuable in assessing the cumulative effectiveness of OPP strategies.

The OPP consistently maintains high clearance rates for violent crime, achieving 92% in 2011.

### HIGHLIGHTS OF 2011:

- A number of OPP initiatives in 2011 were directly related to the goal of improving solvability of crimes including: reviewing Unsolved Homicide Investigative Team (UHIT) cases to stop victimization; re-visiting unsolved property crimes at 90 days to identify new information; and the implementation and enhancement of the Rapid Response Model (RRM) for major investigations, which recognizes the link between response time and solvability. These initiatives are intertwined with numerous other initiatives and activities which, when working together, provide greater potential for success in solving crimes.

### LOOKING FORWARD:

- Just as today's clearance rates are one indicator of the effectiveness of past initiatives and strategies to improve the solvability of crime, future clearance rates will be monitored for indications of effectiveness of initiatives and strategies implemented in 2011.

### Quick Facts

- Clearance rates for violent crime have been increasing in Canada since 2003.
- Clearance rates for violent crimes tend to be higher than clearance rates for property crimes, and are twice as likely to be cleared by police laying a charge rather than being cleared by another means.
- Clearance rates are generally higher in smaller communities.
- Clearance rates relate to when a crime is solved – not when it occurred.



## Greening Communication and Information Management

In 2011, the OPP took up the challenge to “green” its approaches to information sharing. A review of internal practices identified an opportunity to incorporate technology to achieve cost savings and efficiencies in an environmentally responsible manner. The solution further supported a commitment to the timely and coordinated delivery of communications and reintegration of good records-management practices.

The traditional distribution of information required print versions to be faxed, e-mailed or couriered to all OPP locations, posted manually and then filed and retained locally. By providing a central e-location to post information, e-mail and fax distribution has been discontinued eliminating all the paper and electronic resources dedicated to supporting the old traditional communication methods. Information is now instantaneously available to all members provincewide and with the filing and records retention managed corporately, duplication of associated efforts have been reduced and/or eliminated.



### HIGHLIGHTS OF 2011:

- The OPP implemented its “Electronic Eight-Day Board” (E8DB) supporting a coordinated approach to internal communications specifically for all corporate/administrative correspondence. It works to enhance information management by leveraging technology and embedding environmental responsibility in OPP business practices.
- The success of the E8DB initiative garnered the attention of other municipal services, as well as other entities within the Ministry of Community Safety and Correctional Services. The E8DB received a Ministry of Community Safety and Correctional Services Ovation Award in the Greening Category and was invited to present to the OPS Green Office - ADM Committee.
- The OPP frontline identified the need to reduce the volume of e-mails. Working with the Ontario Public Service Green Office and Ministry of Government Services, a weekly e-mail sent to over 9,000 employees is now one posting on the E8DB. Over 500,000 e-mails on an ongoing basis were eliminated, along with the associated time savings spent managing inboxes.

### LOOKING FORWARD:

- The next phase is to address operational communications. It is estimated that this type of communication makes up 60% of all OPP e-mail correspondence. The goal is to redirect all applicable operational correspondence under an “operations tab” to achieve similar success. This has been identified as a tool to frontline supervisors by providing a quick reference location for operational correspondence.

### Quick Facts

- Between May 2, 2011 and December 31, 2011, the OPP's E8DB registered 220,326 total document views.
- Reports into 2012 continue to show significant savings being achieved.

### Think Green

Based on the number of documents that have been viewed instead of printing as of December 31, 2011:



220,000 Papers Saved



440 Reams of Paper



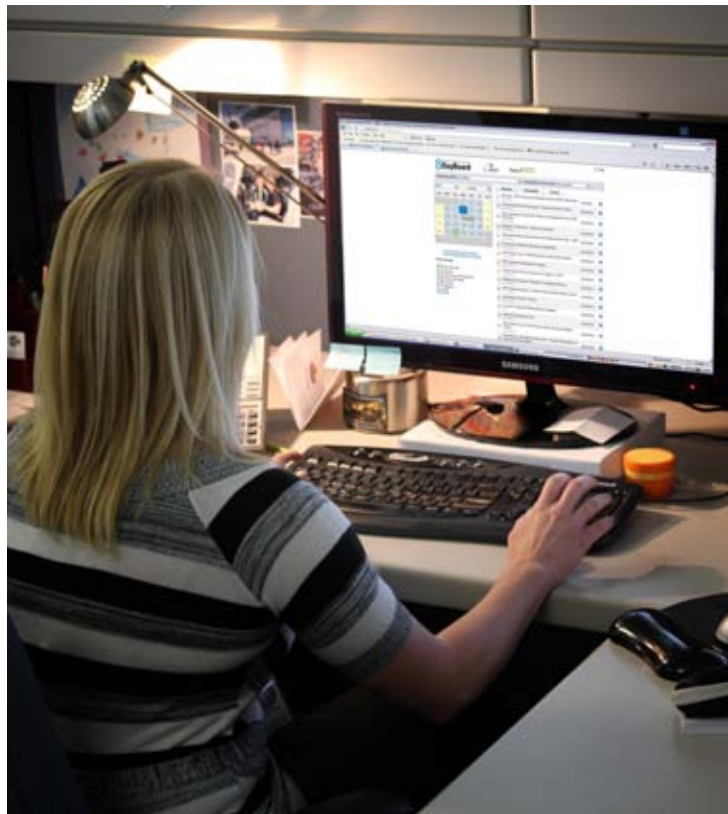
44 Boxes of Paper



26 Trees Saved



22,032.60 Cost Savings



## Automating and Greening through Asset Sharing

The 2011 OPS Green Ideas Campaign reported that creating an asset exchange forum was one of the top three ideas that employees felt would be beneficial to the Ontario Public Service. Currently within the Ontario Government, there are no web-based assets sharing tools. However, within the public realm, many “free sharing” websites enjoy enormous success.

In late 2011, the OPP undertook the challenge to increase its capacity to share assets while ultimately reducing costs and furthering a culture of environmental responsibility.

### HIGHLIGHTS OF 2011:

- The Movable Assets Recycling system (MARs) was conceptualized. This online tool promises to be transformational, supporting a more efficient means of managing and sharing existing assets while reducing operating expenses and the OPP’s carbon footprint.
- Early estimates indicate a potential savings in excess of \$240,000 annually, in perpetuity.

### LOOKING FORWARD:

- The initial goal is to recycle/redistribute up to 10% of all office supplies purchased on an annual basis with the hopes of increasing this target in the future.
- Release of the MARs application, for internal use, will be in Fall 2012.
- Ultimately, the OPP would like to make MARs available for use by its partners where possible.

The OPP continues to be resourceful and innovative in the development of strategies and tools to increase its efficiency.



### Quick Facts

- Potential exists to create an administrative efficiency by streamlining asset acquisition and redistribution processes.
- Further potential exists for cost savings if the MARs application is expanded beyond the current asset categories of office stationery and supplies.

## ViCLAS - A Non-Traditional Investigative Tool

The Violent Crime Linkage and Analysis System (ViCLAS) is designed to assist police agencies in identifying offenders committing violent crimes that may be serial in nature. A national database, ViCLAS was mandated in Ontario in response to the 1997 Campbell Inquiry to facilitate the analysis and linkage of cases based on physical, verbal and sexual behaviour. Police agencies in each province submit criteria cases on a standardized form using consistent language to their respective provincial Centre. The Ontario ViCLAS Centre, the busiest Centre in Canada, is managed provincially by the OPP with national oversight by the Royal Canadian Mounted Police (RCMP). With the exception of Ontario and Quebec, the RCMP operates all other provincial ViCLAS Centres in Canada.

To further maximize technology in support of investigative excellence, the Ontario ViCLAS Centre is eliminating hard copy versions of the ViCLAS forms and implementing electronic submission forms for use by all police services. This process will enhance efficiency and effectiveness by streamlining both the submission and processing of criteria case information. A pilot project involving the OPP Central Region, Toronto, York Regional and Belleville Police Services is underway to ensure a seamless transition with provincial roll-out expected late in 2012.

By enhancing investigative excellence and information management with technology, jurisdictional boundaries are surpassed at a regional, provincial and national level ceasing to provide any advantage for offenders.

### Quick Facts

- By the spring of 2014 the RCMP expects to implement ViCLAS Version 5, a web-based version which will allow police officers of any jurisdiction, municipal, provincial or federal, to upload submissions to the ViCLAS database via a secure internet connection.
- Ontario is the only province in which ViCLAS submission is mandated by legislation, *Ontario Regulation 550/96 of the Police Services Act*.
- Recently, several legislative amendments have been introduced to create more consistency with National ViCLAS Policy Centre and to allow a more focused effort on cases with a higher likelihood of linkage.
- It is expected that proposed amendments will be tabled at a Legislative Review Committee in the Fall of 2012.
- Proposed amendments to legislation include; most importantly, the addition of child luring as a criteria offence; changes to certain case submission criteria; and changes to follow-up and response timelines for submitting agencies.
- Since inception, the Ontario ViCLAS Centre has been comprised of members from the OPP and municipal police services across Ontario including, but not limited to: Toronto, Peel, Ottawa, York Regional, Nishnawbe-Aski and Barrie.



## The Voice of the Frontline

While various frameworks outline the financial, administrative and human resource skills necessary to succeed as a frontline supervisor in the OPP; it is leadership that underpins this most vital role. This supervisor is integral to the OPP's public safety mandate. These are the members who supervise daily operations at the frontline across Ontario on a 24/7 basis and oversee that most important, first response, to calls for service.

Officers fulfilling these duties are essential to enhancing internal communications and employee engagement. Frontline supervisors embody the dedication, commitment and professionalism crucial in guiding and supporting people.

In June 2011, the Frontline Supervisors Council held its inaugural meeting, acknowledging the unique perspective of this central role across the Province. Some of the organization's progressive thinkers at the frontline supervisory level from all Regions and the Highway Safety Division meet quarterly with a mandate of defining issues and affecting change. The evolving policing environment in Ontario necessitates a perpetual examination approach to frontline policing services delivery and Council members are the voice of the frontline. They are often the "early warning system" in identifying those issues which may hinder overall effectiveness.

Internal communication is often recognized as an ongoing challenge for this, one of the largest deployed police services in North America. The development of this Council recognizes that frontline supervisors are often the conduit for reporting up and back down through the chain of command. Council structure complements existing strategies aimed at enhancing the flow of solution-focused information between the Field and Senior Provincial Command. Direct reporting to the Deputy Commissioner of Field Operations, through the respective Executive Officer, facilitates and expedites the unimpeded exchange of information.

### HIGHLIGHTS OF 2011:

- Based on input from the Frontline Supervisors Council an audit of special equipment was conducted resulting in an enhanced allocation process and the identification of training needs across the Province.
- A pilot project was initiated by the Frontline Supervisors Council to assess the viability and application of Blackberry hand-held devices by supervisors in the Field. The objective is to create an operational efficiency by providing supervisors with the ability to coordinate a variety of tasks without having to return the Detachment in order to do so.
- Representatives from the Council now have a seat on various committees across the organization including the Provincial Clothing and Equipment, Equipment Review and Eight-Day Board Operational Committees.

### LOOKING FORWARD:

- The Frontline Supervisors Council is developing a coordinated approach to providing updates on current issues, resolutions and successes.

The exchange of meaningful dialogue coupled with the sharing of best practices facilitates this continuous improvement approach to frontline operations. The OPP will continue to surpass challenges and achieve policing excellence by capitalizing on the collective experience, critical thinking and leadership of its frontline supervisors.



## Reducing Fuel Consumption While Going Green



In 2011, the OPP purchased approximately two million litres of fuel per month in the delivery of its public safety mandate to more than 13 million Ontarians across this vast province.

Rising gas prices require the OPP to divert funds directly from its operating budget to manage fluctuations in fuel costs. The budget allocation for fuel consumption is not reflective of actual “at the pump” costs. Interestingly, the OPP approaches this funding shortfall as an opportunity to foster a culture of innovation and operational efficiency by continually seeking alternative service delivery options and fuel-efficient technologies. In late 2011, a number of fuel reduction strategies were implemented including reducing OPP vehicle idling and enhanced fuel consumption monitoring initiatives.

Efforts yielded early results with a savings of more than \$420,000, the equivalent of more than 360,000 litres of fuel between October and December, 2011. An equally important achievement was a reduction in emissions and pollutants associated with reduced fuel consumption.

This operational efficiency has positioned the OPP to meet its goal of reducing fuel consumption by \$1 million into 2012 while supporting broader Ontario government “green” strategies.





## Modernizing Our Communication Network

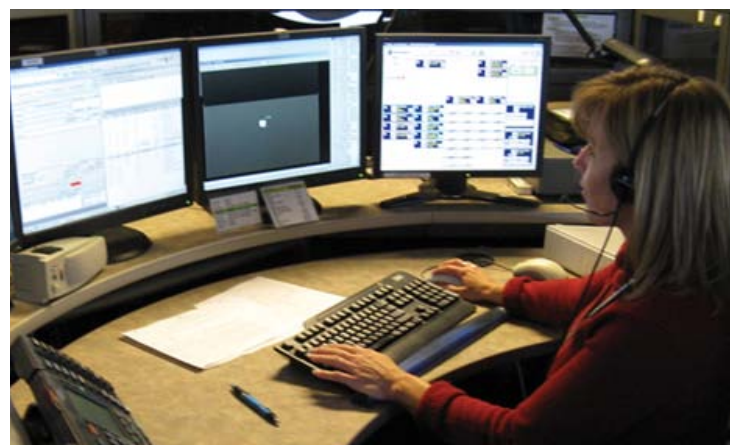
Modernizing law enforcement equipment to support effective public safety activities is a key priority for the OPP. Switching over to a new communication network is a monumental undertaking and requires significant preparation and research, all of which is presently underway.

The current police-trunked radio network operates off 176 towers, which are owned by the government and the private sector. This trunked network covers approximately 740,000 square kilometres out of 1.076 million square kilometres and is supplemented by the use of other infrastructure and technology to provide service for the remainder of the Province, primarily the far north.

The existing system supports over 36,000 users from multiple Ontario Public Service business lines, including the ministries of Health and Long Term Care, Transportation, Natural Resources, Environment, and Community Safety and Correctional Services, which includes the Fire Marshall and Emergency Management Ontario. The trunked call volume continues to grow year over year, from an annual volume of 71.7 million calls in 2009, to 73.5 million in 2010, to 76 million in 2011.

In response to these burgeoning numbers, the OPP is an active participant in the planning process for the new Mobile Communications Network. OPP participation includes providing detailed functional requirements, ensuring operational needs are met and all related logistics and transition planning needs are accounted for. The new network is designed to provide specific enhancements and benefits to Ontarians, including:

- Increased security and privacy
- Increased interoperability between agencies
- Leveraging common North American technology and standards
- Supporting the National Interoperability Strategy approved by all Federal – Provincial – Territorial Ministers in January of 2011







# Central Region



**Brad Blair**

CHIEF SUPERINTENDENT  
CENTRAL REGION COMMANDER

*\*C/Supt. Brad Blair replaced former Regional Commander  
C/Supt. Mike Armstrong in May 2011, now Bureau  
Commander of the Organized Crime Enforcement Bureau.*



## Regional Headquarters

Artist Rendering (*under construction*)

Orillia, Ontario

Tel: (705) 329-7400

Fax: (705) 329-7407

Central Region provides a four-season wealth of activities in an area encompassing nearly 30,000 square kilometres. Within its borders lie several well known vacation destinations, such as Muskoka, Haliburton and the Kawarthas. From the world's longest fresh water beach to the Trent-Severn waterway, to endless kilometres of ATV, snowmobile and ski trails, there lies a season for each person who lives within or visits the heartland of Ontario.

## 2011 Achievements:

### PUBLIC SAFETY

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Declining crime and traffic collision trends, compared to 2010, were achieved in the following areas:

- Property crime decreased 8%.
  - Theft from motor vehicle under \$5,000 declined 23%.
  - Mischief decreased by 13%.
  - Break and Enters were down by 9%.
  - Violent Crime Occurrences decreased by 3%.
  - Total motor vehicle personal injury collisions decreased 7%. This resulted in 203 less people being injured as a result of motor vehicle collisions in Central Region.
  - Alcohol-related collisions continue to decline, down 14%.
- 
- Marine patrol hours (6,243) increased by 12% over the previous year, the highest in the last seven years.
  - All detachments have implemented the Crime Abatement Strategy which focuses on monitoring individuals who are most likely to re-offend. This initiative has helped to reduce crime in communities and address a reduction of citizens being re-victimized by offenders. In 2011, the strategy resulted in 4,247 checks completed with a total of 700 charges being laid.
  - City of Kawartha Lakes and Haliburton Highlands Crime Units responded, investigated, and successfully solved two homicides and three home invasion robberies. During this time, the Regional Support Team provided support to those crime units and their investigations.

### RELATIONSHIPS

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- 167 auxiliary members provided a total of 37,394 hours of volunteer time to Central Region communities, a 4% increase in hours over 2010.
- During 2011 the Central Region Diversity Council, with representation from each detachment, convened to review their mandate and future initiatives.
- Central Region deployed 20 uniform members to assist the First Nations Policing Program in Pikangikum, North West Region.



## WORKFORCE

- Central Region provided 155 developmental opportunities both to uniform and civilian members, a 10% increase over the previous year.
- A total of 116 uniform, 12 civilian and 51 community members were recognized during the Central Region Awards Ceremony for their accomplishments, years of service and outstanding performance.

## EFFECTIVENESS

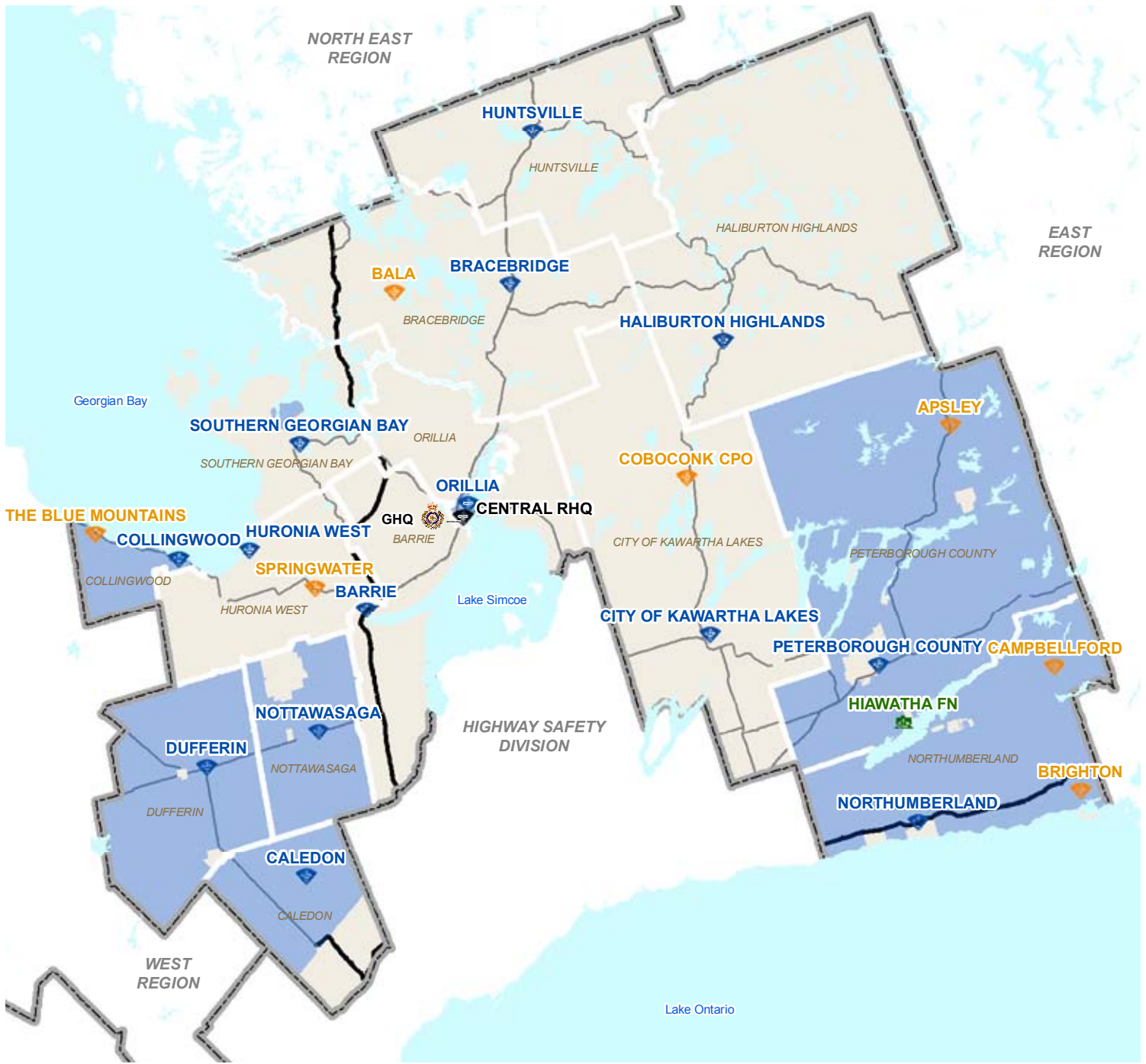
Central Region has initiated directed patrol which establishes patrol plans based on organizational priorities and crime analysis. Utilizing Emergency Response Team (ERT) members for directed patrol, the second half of 2011 proved to be a huge success resulting in:

- 3,412 patrol hours.
- 12,582 vehicles stopped.
- 377 Street Checks completed.
- 183 arrests made.
- 59 *Controlled Drugs and Substances Act* charges.
- 28 impaired/over 80 charges.
- 102 liquor charges.
- 1,167 *Highway Traffic Act* charges.
- 46 suspended drivers.
- 62 drug seizures.
- Five stolen autos recovered.

## LOOKING FORWARD:

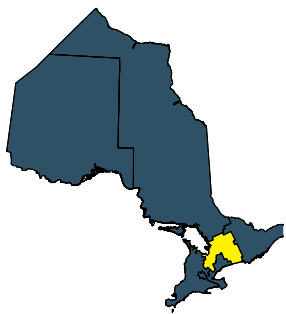
- The new Central Region Headquarters under construction in Orillia will soon house all Central Region Headquarters staff members. The new building will be comprised of: the Orillia Provincial Communications Centre; Central Region's Regional Support Team; Regional Crime members; Regional Traffic (Highway Safety Division Orillia Team); as well as the Central Region Snowmobile, All-Terrain Vehicle, and Vessel Enforcement (SAVE) Team.
- In 2012, Central Region will combine the former Major Incident Support Team and Rural Agricultural Crime Team into one Regional Support Team.
- A further reduction of fatal and personal injury motor vehicle collisions continues to be a major focus of Central Region's enforcement. The strict enforcement of the "Big Four" (lack of occupant restraint, aggressive driving including speeding, impaired driving, and distracted driving) remains the Region's best means in lowering these numbers.
- The success of the Central Region Civilian Data Entry (CDE) pilot project has paved the way for government support for organization-wide implementation. Beginning in 2012, the CDE system will be managed corporately and system capacity/usage will be expanded to support detachments in other regions.

# Central Region

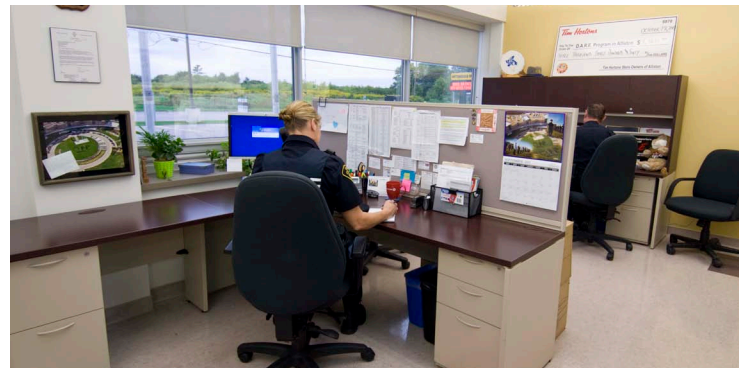
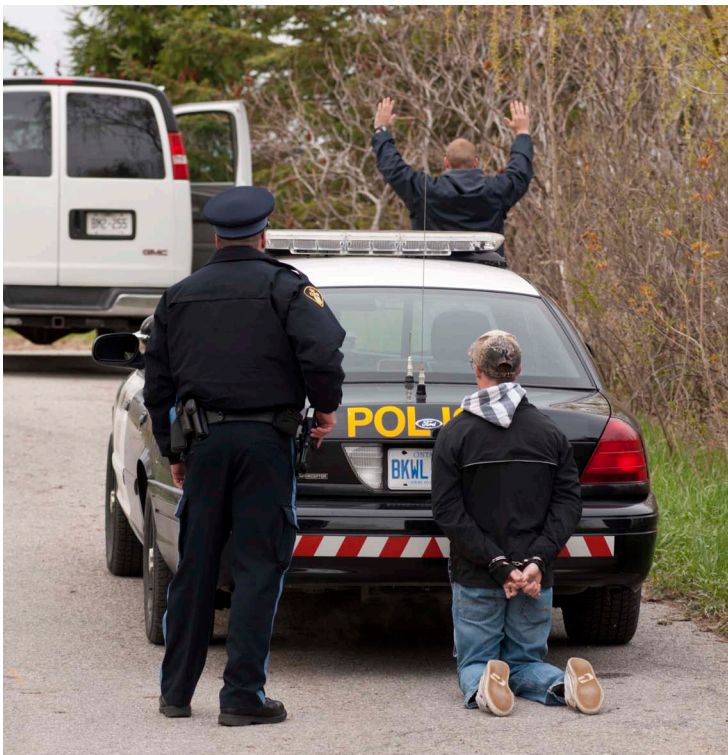


## Legend:

- |   |                                    |   |                     |
|---|------------------------------------|---|---------------------|
|  | GENERAL HEADQUARTERS (1)           |  | OPP AREA            |
|  | REGIONAL HEADQUARTERS (1)          |  | PROVINCIAL PARKS    |
|  | HOST DETACHMENT (14)               |  | NATIONAL PARKS      |
|  | SATELLITE (7)                      |  | REGIONAL BOUNDARIES |
|  | OPP ADMINISTERED FIRST NATIONS (1) |  | 400 SERIES HIGHWAYS |
|  | OPP CONTRACT LOCATIONS (28)        |  | PROVINCIAL HIGHWAYS |







## Statistiques pour la région du Centre, 2011

### Zones terrestres et maritimes patrouillées par la Police provinciale

TABLEAU RC-1

	Secteur patrouillé
<b>Zone terrestre patrouillée</b>	24 433 km <sup>2</sup>
<b>Zone maritime patrouillée</b>	5 280 km <sup>2</sup>

\*\* Le nombre de kilomètres des routes est établi en fonction des données du Réseau informatique routier pour l'administration de la justice (routes principales, classes 1 et 2 à l'échelle de la province, autres routes de classes 3 et 4, secteurs patrouillés par la Police provinciale seulement).

\*\*\*\* Le calcul des superficies patrouillées est fondé sur l'ensemble des données géographiques existantes de l'Unité de géomatique de la Police provinciale de l'Ontario, compilées à partir de l'information du ministère des Richesses naturelles sur les terres de la province. L'Unité de géomatique détermine et gère les limites du territoire de compétence de la Police provinciale. Toutes les données concernant les zones terrestres et maritimes couvertes ont été projetées dans les systèmes de coordonnées à projection conique Albers Equal Area du Canada, de l'Amérique du Nord et du continent aux fins de calculs. Il se peut que certains plans d'eau douce ne soient pas pris en compte.

### Collisions de véhicules motorisés (CVM) par type (comprend les collisions routières et celles de véhicules tout-terrain et de motoneiges)

TABLEAU RC-2

	2009	2010	2011
CVM mortelles	66	60	64
CVM ayant causé des blessures corporelles	1 838	1 697	1 595
CVM ayant causé des dommages matériels	10 663	10 270	10 686
<b>Total des CVM</b>	<b>12 567</b>	<b>12 027</b>	<b>12 345</b>
CVM où l'alcool était en cause	433	370	329

Source : Police provinciale de l'Ontario, Système de production de rapports sur les collisions

## Au sujet de la région du Centre

### La région du Centre, c'est :

- un secteur patrouillé par la Police provinciale d'environ 29 713 kilomètres carrés;
- 14 détachements et 7 bureaux satellites;
- une population d'environ 543 756 habitants;
- 1 874 kilomètres de routes principales;
- 22 190 kilomètres de routes secondaires patrouillées par la Police provinciale.

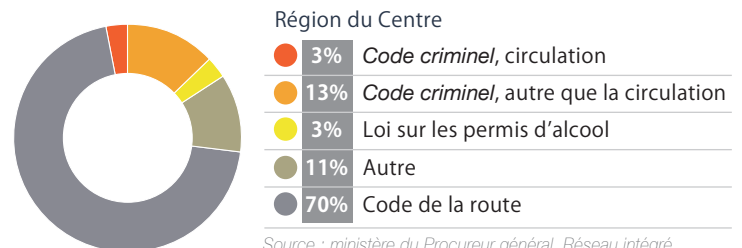
\* Les valeurs de la population sont établies en fonction des données de recensement de Statistique Canada de 2011.

\*\* Le nombre de kilomètres des routes est établi en fonction des données du Réseau informatique routier pour l'administration de la justice (routes principales, classes 1 et 2 à l'échelle de la province, autres routes de classes 3 et 4, secteurs patrouillés par la Police provinciale seulement).

\*\*\* Les renseignements concernant les détachements et les bureaux satellites ont été tirés du Système de production de rapports sur les activités quotidiennes, le 6 juillet 2012.

### Accusations portées en vertu du Code criminel et des lois provinciales (2011)

GRAPHIQUE RC-1



Source : ministère du Procureur général, Réseau intégré d'information sur les infractions

### Accusations portées en vertu du Code criminel et des lois provinciales

TABLEAU RC-3

	2009	2010	2011
Code de la route	88 243	88 930	89 862
Code criminel, circulation	3 628	3 519	3 273
Code criminel, autre que la circulation	17 642	17 366	17 106
Loi sur les permis d'alcool	4 220	4 089	4 416
Autre	11 921	13 451	13 978
<b>Total des infractions</b>	<b>125 654</b>	<b>127 355</b>	<b>128 635</b>

Source : ministère du Procureur général, Réseau intégré d'information sur les infractions



# East Region



**Gary Couture**

CHIEF SUPERINTENDENT  
EAST REGION COMMANDER



## Regional Headquarters

361 Queen St., P.O. Box 2020  
Smiths Falls, ON  
K7A 5K8  
Tel: (613) 284-4500  
Fax: (613) 284-4597

The OPP's East Region is an extremely diverse area, in the mix of its urban and rural communities, population and challenges. East Region stretches west from the Quebec border to the City of Quinte West and northwest to an area between Rolphton and Mattawa. This encompasses the nation's capital and seven other large municipalities such as Kingston, Cornwall and Belleville. East Region also covers the vast natural area of Algonquin Park and hundreds of waterways including the St. Lawrence and Ottawa rivers. These waterways separate East Region from the Province of Quebec and from the United States. OPP policing services are delivered through 17 detachments throughout East Region.

## 2011 Achievements:

### PUBLIC SAFETY

- East Region's focus on Intelligence-Led Policing has resulted in an outstanding increase in property crime clearance rates to over 25% in 2011. The clearance rate for violent crimes was above 90%.
- The East Region Highway Enforcement Team continues to excel. The unit seized over 203 kilograms of marijuana, over 700 cloned credit or debit cards, 64 pieces of false identification and over \$380,000 in cash in 2011. The unit has been enhanced through the addition of a detective constable to support additional follow-up on investigations.
- The Upper Ottawa Valley, Killaloe and Renfrew detachments, working with East Region Traffic and Marine, have formed a combined traffic unit to provide targeted enforcement in areas identified as high recurrence of serious collisions.

### RELATIONSHIPS

- The Mobilization and Engagement Model of Community Policing continues to evolve within East Region, developing and strengthening partnerships within the communities policed to tailor crime prevention measures that are effective and suitable to individual community needs.
- The dedicated efforts of the regional crime analyst have resulted in the development of new and stronger partnerships among the detachments, deployed units, other OPP resources and our policing partners.
- East Region renewed its commitment to the Cornwall Regional Task Force (RTF), which has a primary goal of cracking down on the pervasive issue of cigarette and tobacco smuggling. In 2011, the Cornwall RTF seized more than 3,500 cases of contraband tobacco products and nearly 2,800 kilograms of raw contraband tobacco. The OPP and Royal Canadian Mounted Police work side-by-side in this effective partnership, and maintain strong ties to the Ministry of Revenue and Canada Border Services Agency.





## WORKFORCE

- In an effort to promote and ensure a healthy workforce and workplace, East Region invited all civilian and uniform members to participate in one of four day-long sessions on emotional survival and mental health issues.

## EFFECTIVENESS

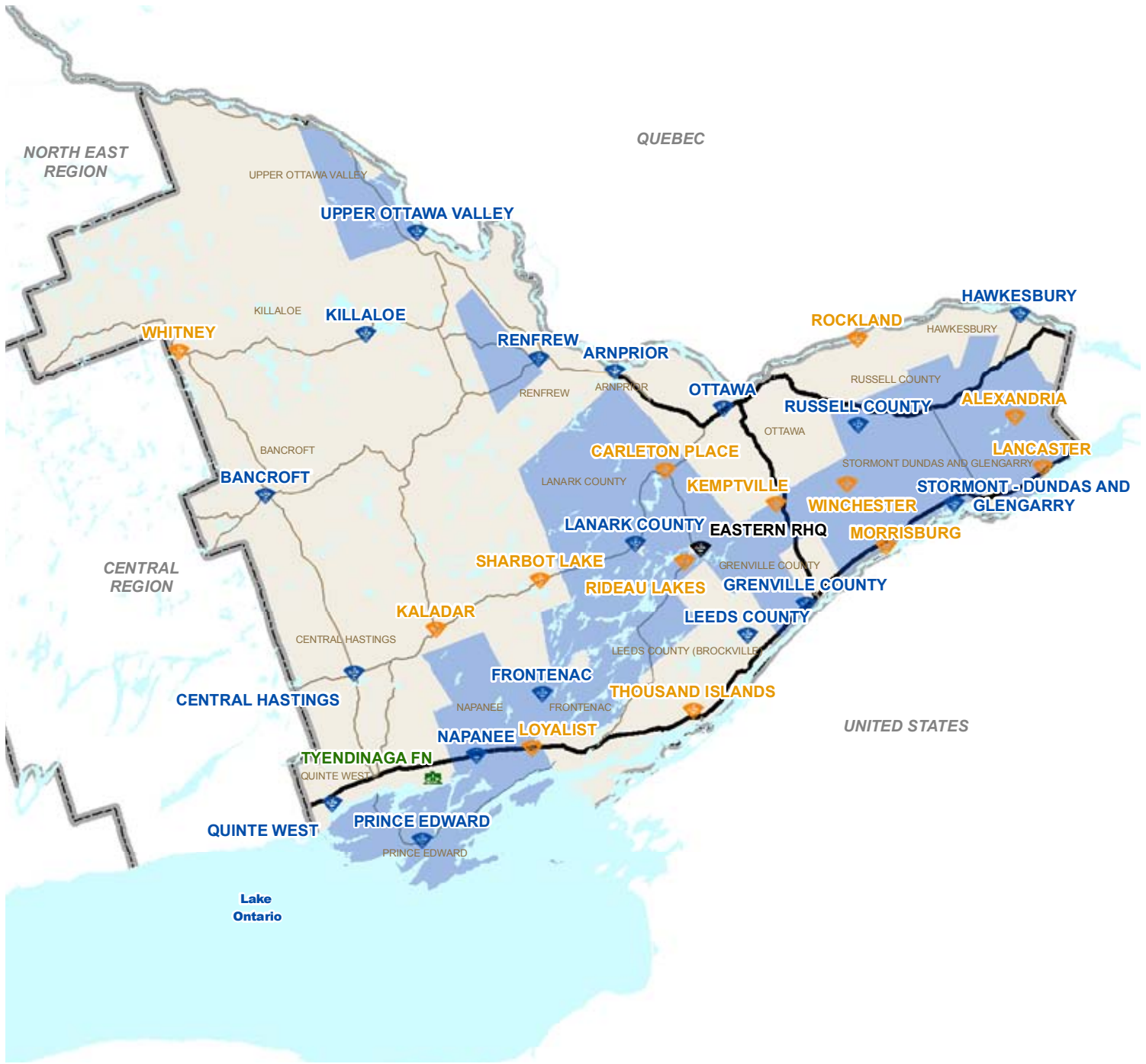
- East Region eliminated travel and other costs associated with eight annual meetings related to Results Driven Policing. These meetings are now conducted by teleconference.
- In order to improve data integrity and allow for greater use of that data, 92 members attended the Niche/Records Management System supervisor course, while an additional 32 members received training on extracting/understanding information contained in the Business Intelligence Cube.
- A 12-passenger bus, housed at East Region Headquarters, is now being utilized by detachments and specialized units, eliminating or reducing the number of vehicles required for training and other activities.

## LOOKING FORWARD:

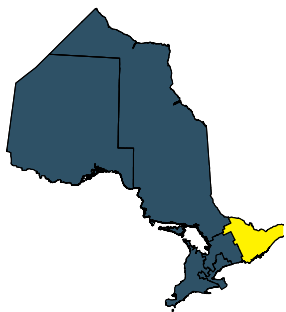
- East Region Headquarters staff will move into a new facility in September of 2012. The new building, which will also incorporate the current Perth Forensic Identification Unit and the East Region Snowmobile, All-Terrain Vehicle and Vessel Enforcement (SAVE) Unit, will result in increased efficiency, as well as provide a more centralized home for the two units.
- East Region's focus on Intelligence-Led Policing will be expanding and evolving, centred on the work of our crime analysts. The crime analysis area will expand from one to four full-time members. The focus will encompass traffic trends and Collision Prevention Through Environmental Design. The increased capacity for crime analysis will also lead to a greater focus on the Crime Abatement Strategy throughout East Region. The crime analyst role will continue to be refined and expanded as East Region responds to the needs of its communities.
- Intelligence-Led Policing will continue to result in focused resource deployment, as East Region ensures it is in a position to meet the current mandate of financial restraint while maintaining its commitment of ensuring service excellence.



# East Region



## Legend:



- REGIONAL HEADQUARTERS (1)
- HOST DETACHMENT (17)
- SATELLITE (13)
- OPP ADMINISTERED FIRST NATIONS (1)
- OPP CONTRACT LOCATIONS (35)
- OPP AREA
- PROVINCIAL PARKS
- NATIONAL PARKS
- REGIONAL BOUNDARIES
- 400 SERIES HIGHWAYS
- PROVINCIAL HIGHWAYS



## East Region Statistics, 2011

### OPP Patrolled Land and Water

TABLE ER-1

	Area Patrolled
Patrolled Land	38 995 km <sup>2</sup>
Patrolled Water	4,064 km <sup>2</sup>

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.

### Motor Vehicle Collisions by Type

(Included Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

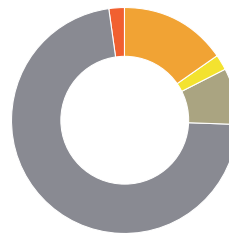
TABLE ER-2

	2009	2010	2011
Fatal MVCs	64	64	54
Personal Injury MVCs	1,721	1,768	1,620
Property Damage MVCs	10,741	10,529	11,081
<b>TOTAL MVCs</b>	<b>12,526</b>	<b>12,361</b>	<b>12,755</b>
Alcohol-related MVCs	477	447	379

Source: OPP Collision Reporting System, CRS

### Criminal Code & Provincial Statute Charges Laid - 2011

CHART ER-1



East Region

2%	Criminal Code Traffic
15%	Criminal Code Non-Traffic
2%	Liquor Licence Act
8%	Other
73%	Highway Traffic Act

Source: MAG, Integrated Court Offence Network (ICON)

### Criminal Code & Provincial Statute Charges Laid

TABLE ER-3

	2009	2010	2011
Highway Traffic Act	73,981	74,383	77,348
Criminal Code Traffic	2,547	2,505	2,370
Criminal Code Non-Traffic	15,730	14,930	15,862
Liquor Licence Act	2,322	2,256	1,949
Other	8,294	8,399	9,029
<b>All Violations</b>	<b>102,874</b>	<b>102,473</b>	<b>106,558</b>

Source: MAG, Integrated Court Offence Network (ICON)

## About the East Region

#### Regional information as follows:

- An OPP policed area of approximately 43,059 square kilometres.
- 17 detachments and 13 satellite offices.
- OPP policed population of approximately 530,616.
- 2,760 kilometres of King's Highway.
- OPP policed 26,489 kilometres of other roads.

\*Population values are based on Statistics Canada 2011 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*Detachment and Satellite info from DAR – July 6, 2012



# West Region



**John Cain**

CHIEF SUPERINTENDENT  
WEST REGION COMMANDER



## Regional Headquarters

6355 Westminster Drive,  
Box 57, Lambeth Station  
London, ON N6P 1T2  
Tel: (519) 652-4100  
Fax: (519) 652-4164

The OPP's West Region is responsible for policing many diverse communities, each with a distinct landscape and climate that presents many challenges. From urban centres to rural farmlands, West Region comprises 15 detachments that reach from the tip of the Bruce Peninsula to border communities in Sarnia and Windsor and as far east as Wellington County.

While the areas it services are varied and unique, the focus remains the same wherever we are: the members of West Region are dedicated to the safety of those who travel its highways and waterways, as well as those who live and work in the communities the OPP serve with distinction.

## 2011 Achievements:

### PUBLIC SAFETY

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- There were many accomplishments in West Region in 2011. However, one event stands out above all others in terms of the scale of the emergency and the success of the well-planned and executed response to the disaster – the Goderich Tornado. On August 21st 2011, a category F3 tornado with winds of up to 280 km/h tore across the town of Goderich, devastating the community's picturesque downtown core and surrounding neighbourhoods. One person was killed and another 37 were injured in the event. The OPP quickly re-established order and maintained security in the town, allowing search and recovery efforts to begin. The response to the crisis, especially in an area not known for severe wind events like tornadoes, was exemplary.
- Targeted traffic enforcement and the implementation of Collision Prevention Through Environmental Design (CPTED) principles in West Region have been instrumental in the substantial 10% decline in fatal collisions on highways patrolled by our members. Similarly, there has been an 8% decline in alcohol-related collisions on OPP-patrolled roads.
- There were significant strides made in West Region last year in the reduction of drug-related offences, specifically, trafficking and the importation and production of drugs. The violence and intimidation inherent in the illicit drug culture can have a profound effect on the perceived safety of a community. A continuing focus on targeted drug enforcement is playing a pivotal role in creating a safer environment for all.
- As part of the provincial Intelligence-Led Policing - Crime Abatement Strategy, West Region members conducted 2,499 compliance checks on offenders deemed to be high risk and on persons involved in recidivist criminal behaviour living in our communities, which resulted in 202 charges. The monitoring for compliance with these offenders is a deterrent in itself. Through constant monitoring, charges have only been laid in less than 10% of the cases, which indicates a compliance rate of more than 90%.





## RELATIONSHIPS

- Effective policing begins with fostering strong relationships with the communities we serve. In 2011, West Region OPP continued to build stronger ties with citizens in its detachment areas. Regional results from its Community Satisfaction Survey were highly positive, which is a testament to its strong community relationships.
  - 98.2 % of survey respondents said they felt safe in their community.
  - 90.5 % of respondents felt either satisfied or very satisfied with its efforts in solving individual community policing issues.
- In Essex County, ten members registered to learn basic Spanish as a way to better serve the approximately 4,000 members of the migrant agricultural worker community. Many other officers are awaiting an opportunity to take part in this new program.

## WORKFORCE

- West Region OPP continued to welcome new uniformed members in 2011 with 23 new direct hires, and 60 recruits, in addition to 32 Leamington Police Service members who amalgamated with the OPP in late 2010.

## EFFECTIVENESS

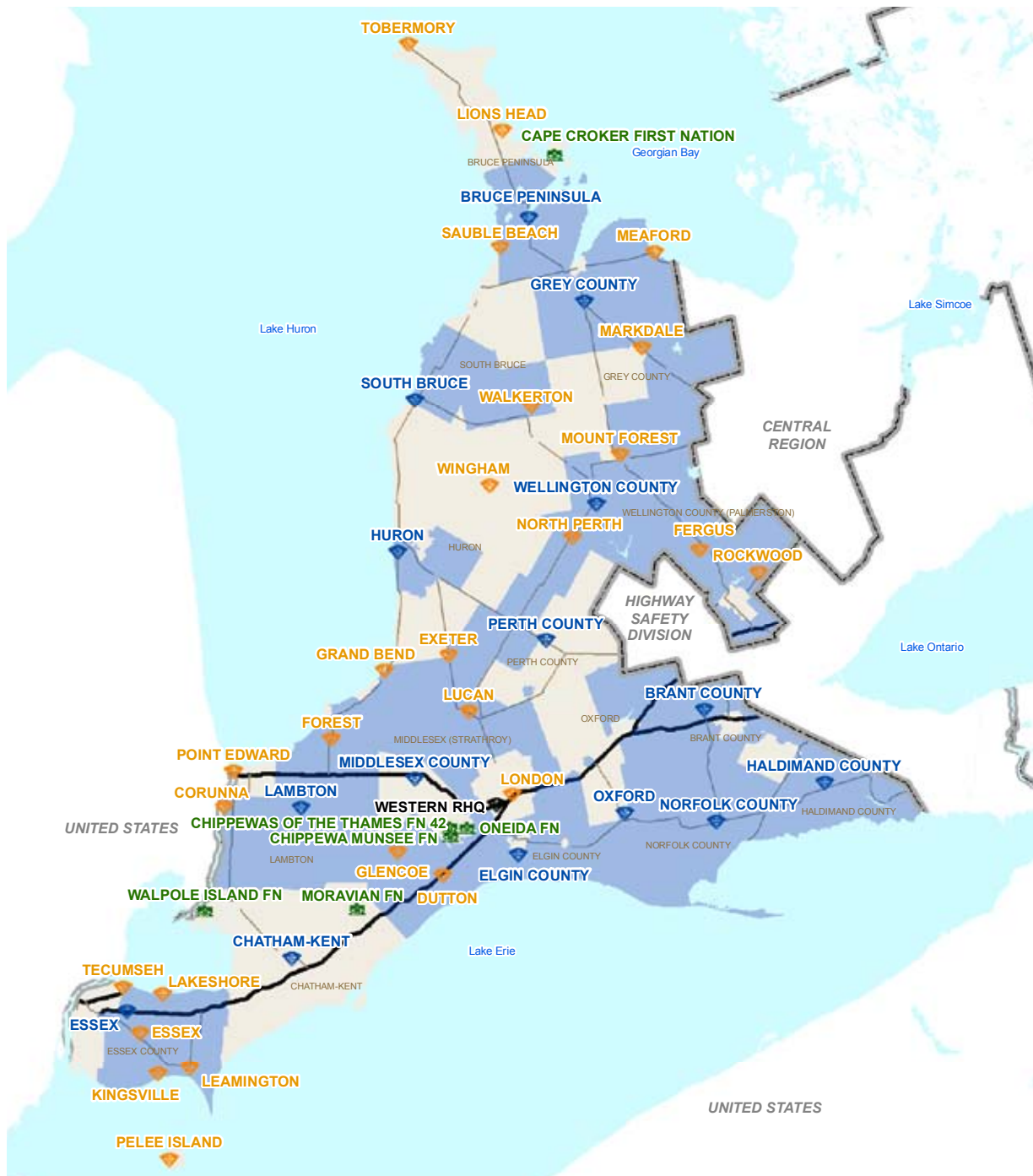
- New video conferencing equipment installed at West Region OPP Headquarters continues to demonstrate its value in training sessions and outreach courses. The equipment allows members in more remote detachment areas to participate in essential training seminars without leaving their home office. Cost savings gained through the elimination of travel and lodging usually associated with such programs allows the Region to extend training to a larger pool of members.

### LOOKING FORWARD:

West Region Command Staff extends its heartfelt thanks to community policing partners for their hard work and dedication in helping to create a safe and secure environment for all to enjoy. Members of West Region will continue efforts to strengthen the organization's contribution to public safety by forging effective partnerships with the communities served.

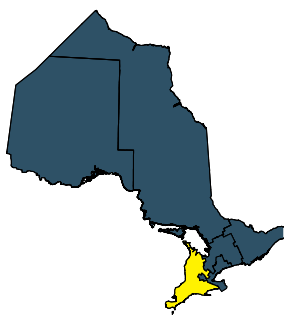
The ability to provide members with a healthy and effective workplace that creates opportunity for career development and advancement will ensure continued success in 2012 and beyond.

# West Region

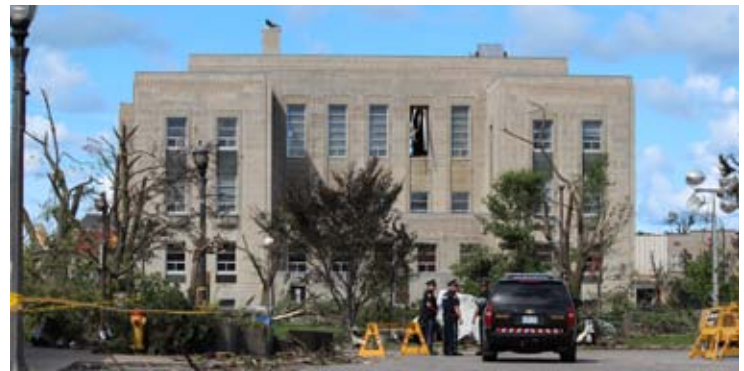


## Legend:

- |   |                                    |   |                     |
|---|------------------------------------|---|---------------------|
|  | REGIONAL HEADQUARTERS (1)          |  | OPP AREA            |
|  | HOST DETACHMENT (15)               |  | PROVINCIAL PARKS    |
|  | SATELLITE (27)                     |  | NATIONAL PARKS      |
|  | OPP ADMINISTERED FIRST NATIONS (6) |  | REGIONAL BOUNDARIES |
|  | OPP CONTRACT LOCATIONS (38)        |  | 400 SERIES HIGHWAYS |
|   |                                    |  | PROVINCIAL HIGHWAYS |







## West Region Statistics, 2011

### OPP Patrolled Land and Water

TABLE WR-1

	Area Patrolled
Patrolled Land	29,895 km <sup>2</sup>
Patrolled Water	30,944 km <sup>2</sup>

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).  
 \*\*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.

### Motor Vehicle Collisions by Type

(Included Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

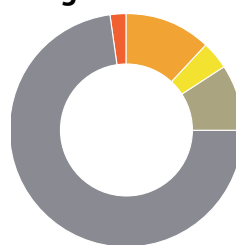
TABLE WR-2

	2009	2010	2011
Fatal MVCs	93	87	78
Personal Injury MVCs	2,021	1,961	2,045
Property Damage MVCs	12,049	12,658	13,564
<b>TOTAL MVCs</b>	<b>14,163</b>	<b>14,706</b>	<b>15,687</b>
Alcohol-related MVCs	567	497	457

Source: OPP Collision Reporting System, CRS

### Criminal Code & Provincial Statute Charges Laid - 2011

CHART WR-1



West Region

- 2% Criminal Code Traffic
- 12% Criminal Code Non-Traffic
- 4% Liquor Licence Act
- 9% Other
- 73% Highway Traffic Act

Source: MAG, Integrated Court Offence Network (ICON)

### Criminal Code & Provincial Statute Charges Laid

TABLE WR-3

	2009	2010	2011
Highway Traffic Act	98,744	101,241	100,884
Criminal Code Traffic	3,178	2,784	2,792
Criminal Code Non-Traffic	15,354	15,723	16,562
Liquor Licence Act	5,423	4,989	4,890
Other	11,569	8,399	12,750
<b>All Violations</b>	<b>134,268</b>	<b>136,822</b>	<b>137,878</b>

Source: MAG, Integrated Court Offence Network (ICON)

## About the West Region

#### Regional information as follows:

- An OPP policed area of approximately 60,839 square kilometres.
- 15 detachments and 27 satellite offices.
- OPP policed population of approximately 772,169.
- 2,431 kilometres of King's Highway.
- OPP policed 33,093 kilometres of other roads.

\*Population values are based on Statistics Canada 2011 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*Detachment and Satellite info from DAR – July 6, 2012





# North East Region



## Jeff Dupuis

CHIEF SUPERINTENDENT  
NORTH EAST REGION COMMANDER



## Regional Headquarters

875 Gormanville Road, Box 140  
North Bay, Ontario  
P1B 8G3  
Tel: (705) 475-2600  
Fax: (705) 475-2697

North East Region (NER) members work in a vast geographical area with pristine lakes and forests surrounding the communities it services. The area spans 491,000 square kilometres and has 285,000 permanent residents and 400,000 temporary/seasonal residents. There is a uniqueness and cultural character within this region. NER has a francophone population of just over 130,000 people and over half of Ontario's Aboriginal population lives in northern Ontario.

Members deliver policing excellence throughout NER from 13 detachments and 26 satellite offices from Moosonee in the north, Mattawa in the east, White River in the west and Parry Sound and Burk's Falls in the south. While the areas and communities serviced are diverse, the members of the North East Region continue to ensure the safety of everyone who travels on its highways, waterways and trails and those who live and work in its communities.

## 2011 Achievements:

### PUBLIC SAFETY

- Fatal motor vehicle collisions on NER roadways decreased by 31% in 2011 compared to 2010, and resulted in a 33% decrease in the actual number of deaths.
- Alcohol-related fatal motor vehicle collisions decreased 85% when compared to 2010.
- During 2011, members spent 3,790 hours patrolling the waterways and 2,622 hours patrolling on motorized snow vehicles and all-terrain vehicles.
- There was a slight decrease in overall major crimes in North East Region, with five of the major crime categories decreasing over 10% (Homicide, Auto Theft, Theft under \$5,000, Mischief and Impaired Driving).
- The overall property crime clearance rate exceeded the provincial average.
- As part of the provincial Intelligence-Led Policing – Crime Abatement Strategy, North East Region members conducted 2,580 compliance checks on offenders living in our communities that are deemed to be at a high risk to the community or involved in recidivist criminal behaviour. This proactive approach to maintain safe communities resulted in 131 charges.



## RELATIONSHIPS

- The North East Region Provincial Liaison Team (PLT) continued to work in partnership extensively throughout the Region with various municipal and First Nation police services.
- North East Region continued to support its First Nations policing partners by providing policing resources when requested.
- Community Services Officers presented the Drug Abuse Resistance Education (D.A.R.E.) program throughout the Region. In 2011, 1,500 students graduated the program. D.A.R.E provides participants the skills they require to avoid involvement in drugs, gangs and violence.
- North East Region and the Ministry of Transportation collaborated on Collision Prevention Through Environmental Design (CPTED). Enhancements were made to highways and construction zones throughout the region, resulting in dramatic decreases in fatal and personal injury collisions in these areas.
- There was an increased commitment to conduct joint patrols and traffic initiatives between the Sûreté du Québec and NER to increase the ability to apprehend offenders crossing provincial borders. All NER Snowmobile ATV and Vessel Enforcement (S.A.V.E.) Unit and North Bay traffic officers were sworn in as peace officers in Quebec to facilitate this commitment.

## WORKFORCE

- NER's commitment to continuous learning environment continued in 2011 with 232 members attending training courses, including 17 uniform members who attended Native Awareness Training. Over 40 developmental opportunities were also provided.
- The Region implemented a Staff Sergeant Mentoring Program for identified sergeants to develop their skills through targeted learning opportunities. Three of the participants in this program have already been promoted to the rank of staff sergeant within the region.

## EFFECTIVENESS

- Enhanced video technology was installed in three locations, which are now deemed virtual classrooms. This allows OPP Academy training courses to be taken without having to travel outside NER. These virtual classrooms are providing more opportunities to our members to obtain training at a significantly reduced cost.

## LOOKING FORWARD:

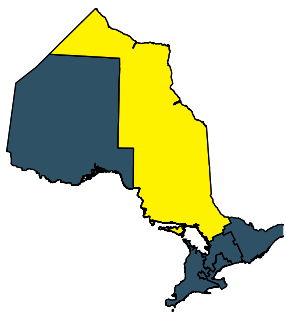
- The region will see six new buildings open in 2012:
  - North East Region Headquarters in North Bay.
  - Detachments in Almaguin Highlands, Iroquois Falls and Kapuskasing.
  - Forensic Identification Unit buildings in South Porcupine and North Bay.
- Community Services Officers will begin to implement training in relation to cyber awareness protection and enforcement to promote online and new technology safety.

# North East Region



## Legend:

- REGIONAL HEADQUARTERS (1)
- HOST DETACHMENT (13)
- SATELLITE (26)
- OPP ADMINISTERED FIRST NATIONS (4)
- OPP CONTRACT LOCATIONS (22)
- OPP AREA
- PROVINCIAL PARKS
- NATIONAL PARKS
- REGIONAL BOUNDARIES
- 400 SERIES HIGHWAYS
- PROVINCIAL HIGHWAYS







## North East Region Statistics, 2011

### OPP Patrolled Land and Water

TABLE NER-1

	Area Patrolled
Patrolled Land	459,244 km <sup>2</sup>
Patrolled Water	20,769 km <sup>2</sup>

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.

### Motor Vehicle Collisions by Type

TABLE NER-2

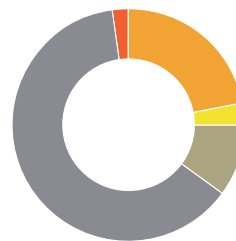
(Included Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010	2011
Fatal MVCs	48	60	43
Personal Injury MVCs	884	750	722
Property Damage MVCs	4,790	4,490	4,858
<b>TOTAL MVCs</b>	<b>5,722</b>	<b>5,300</b>	<b>5,623</b>
Alcohol-related MVCs	209	193	184

Source: OPP Collision Reporting System, CRS

### Criminal Code & Provincial Statute Charges Laid - 2011

CHART NER-1



North East Region

2%	Criminal Code Traffic
22%	Criminal Code Non-Traffic
3%	Liquor Licence Act
10%	Other
63%	Highway Traffic Act

Source: MAG, Integrated Court Offence Network (ICON)

### Criminal Code & Provincial Statute Charges Laid

TABLE NER-3

	2009	2010	2011
Highway Traffic Act	41,856	43,407	39,153
Criminal Code Traffic	1,561	1,648	1,485
Criminal Code Non-Traffic	11,951	13,486	13,483
Liquor Licence Act	2,056	2,035	1,951
Other	6,258	6,806	6,282
<b>All Violations</b>	<b>63,682</b>	<b>67,382</b>	<b>62,354</b>

Source: MAG, Integrated Court Offence Network (ICON)

## About the North East Region

#### Regional information as follows:

- An OPP policed area of approximately 480,013 square kilometres.
- 13 detachments and 26 satellite offices.
- OPP policed population of approximately 180,230.
- 6,511 kilometres of King's Highway.
- OPP policed 15,448 kilometres of other roads.

\*Population values are based on Statistics Canada 2011 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*Detachment and Satellite info from DAR – July 6, 2012



# North West Region



**Ron van Straalen**

SUPERINTENDENT  
NORTH WEST REGION COMMANDER



## Regional Headquarters

615 James St. South, 2nd Floor  
Thunder Bay, ON  
P7E 6P6  
Tel: (807) 473-2700  
Fax: (807) 473-2796

OPP North West Region (NWR) members are proud of their public safety contributions and achievements. Strong relationships with community members and partners continue to make NWR a safe place to both live and visit. NWR's commitment to continuous improvement was demonstrated through numerous technological initiatives in 2011. These efforts continue to improve the effectiveness of police services to the communities served and enhances the working environment for all members.

North West Region is the Province's most sparsely populated region and has the largest land base of all OPP regions in the Province.

## 2011 Achievements:

### PUBLIC SAFETY

Detachments have implemented the Crime Abatement Strategy which focuses on monitoring individuals who are most likely to re-offend. This initiative has helped to reduce crime in its communities and address a reduction of citizens being re-victimized by offenders. In 2011, the strategy resulted in:

- 5% increase in offender compliance checks.
- 5.6% increase in those who were found to be compliant.
- 21% increase in offender compliance charges.

The crime prevention campaign "Lock It Or Lose It", in comparison to 2010, resulted in:

- 36.4% increase in "sweeps".
- 38.8% decrease in unlocked vehicles.
- 567 fewer bikes found left unlocked.

Detachment Community Drug Action Team (CDAT) members, in partnership with Organized Crime Enforcement Bureau, seized over \$4.5 million in illegal drugs in 2011. Also recorded:

- 23.4% increase in charges (1,057) over 2010.
- 27.2% increase in arrests (439) over 2010.
- 77.7% increase in search warrants (176) over 2010.

Commercial Motor Vehicle (CMV) traffic continues to increase on the two-lane highways that are common to northwestern Ontario. Roadway safety efforts of NWR members, in partnership with the OPP Highway Safety Division, resulted in:

- 9,947 CMV stops - 33.4% of the provincial total.
- 51,624 CMV speeding charges - 9% of the provincial total.
- 343 CMV logbook charges - 47% of the provincial total.

Focusing on speed and logbook enforcement has reduced the number of serious CMV collisions. In 2011, there was a 9% decrease from the previous year of CMV collisions and a 50% decrease in CMV fatalities.



## RELATIONSHIPS

Relationships have been critical in 2011 in times of emergency. Across NWR, members work with community partners to identify and resolve community safety issues. North West Region also values non-traditional policing partnerships which enhance community well-being, often benefiting society's most vulnerable. The following are a few examples:

- In partnership with several First Nation communities and government agencies, NWR worked to ensure the safe evacuation and repatriation of thousands of people during an excess of a quarter of a million hectares of forest fires.
- The Uniform Deployment Program supports frontline policing in the northern communities of Pikangikum and Big Trout Lake. Seven NWR officers were deployed in 2011.
- NWR officers assisted with the Special Olympic Ontario Winter Games in Thunder Bay.
- NWR officers volunteered as mentors to 40 youths during the 5th annual OPP North West Region Youth Summer Camp.
- In partnership with the Northwestern Health Unit, Older Adults Mental Health and other community partners, NWR created the Seniors And Law Enforcement Together (SALT) committee in Rainy River District. This enables a communication link between seniors and services providers, providing an increased awareness of available services and support.
- NWR is a member of the Kenora Substance Abuse and Mental Health Task Force. This group, made of several community organizations, is committed to preventing substance abuse and the harmful effects associated with substance abuse.
- Source for Sports stores across northern Ontario teamed up with the OPP to gather donated hockey equipment for less fortunate children in our communities.
- Kenora, Sioux Lookout, Rainy River District, Greenstone and Marathon Detachments participated in Stuff-A-Cruiser campaign to support the less fortunate in our communities.

## WORKFORCE

- OPP Accolade Award regional recipients included Provincial Constable R.G. Bernie (Officer of the Year) and Detective Constable C.J. Pierce (Enforcement Award).
- The OPP, in partnership with the Ministry of Transportation held bridge dedications to honour three officers who lost their lives in the line of duty. Constable Peter R. Sebborn (July 1st, 1957), Constable Calvin Fulford (December 25, 1958) and Sergeant Tom. J. Cooper (July 25, 1991) were honoured with family and community members present.

## EFFECTIVENESS

Advancements in technology included the installation of:

- Video conference equipment throughout North West Region.
- A computer lab setting at Regional Headquarters.
- Mobile work stations.
- Use of bar coding for property and Records Management System inventory.

## LOOKING FORWARD:

North West Region has reviewed its public safety priorities and will be re-allocating resources to effectively respond. This includes the creation of a Regional Support Team and realignment of several members to be utilized in major criminal investigations. In addition, two more positions will be allocated to our Community Drug Action Team to target street level drug issues in our communities.

Completion of three new detachments is expected in 2012:

- Armstrong
- Nipigon
- Dryden

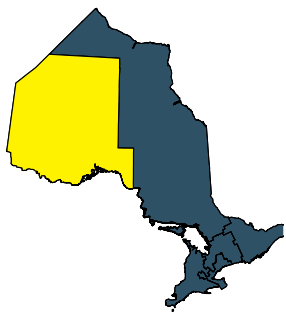


# North West Region



## Legend:

- |   |                                    |   |                     |
|---|------------------------------------|---|---------------------|
|  | REGIONAL HEADQUARTERS (1)          |  | OPP AREA            |
|  | HOST DETACHMENT (11)               |  | PROVINCIAL PARKS    |
|  | SATELLITE (12)                     |  | NATIONAL PARKS      |
|  | OPP ADMINISTERED FIRST NATIONS (6) |  | REGIONAL BOUNDARIES |
|  | OPP CONTRACT LOCATIONS (11)        |  | 400 SERIES HIGHWAYS |
|   |                                    |  | PROVINCIAL HIGHWAYS |





## North West Region Statistics, 2011

### OPP Patrolled Land and Water

TABLE NWR-1

	Area Patrolled
Patrolled Land	388,725 km <sup>2</sup>
Patrolled Water	30,909 km <sup>2</sup>

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).  
 \*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.

### Motor Vehicle Collisions by Type

TABLE NWR-2

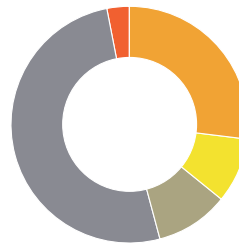
(Included Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010	2011
Fatal MVCs	16	24	14
Personal Injury MVCs	366	304	275
Property Damage MVCs	2,812	3,155	3,159
<b>Total MVCs</b>	<b>3,194</b>	<b>3,483</b>	<b>3,448</b>
Alcohol-related MVCs	104	89	89

Source: OPP Collision Reporting System, CRS

### Criminal Code & Provincial Statute Charges Laid - 2011

CHART NWR-1



North West Region

- 3% Criminal Code Traffic
- 27% Criminal Code Non-Traffic
- 9% Liquor Licence Act
- 10% Other
- 51% Highway Traffic Act

Source: MAG, Integrated Court Offence Network (ICON)

### Criminal Code & Provincial Statute Charges Laid

TABLE NWR-3

	2009	2010	2011
Highway Traffic Act	21,421	19,629	18,358
Criminal Code Traffic	842	845	920
Criminal Code Non-Traffic	8,503	9,098	9,567
Liquor Licence Act	1,683	3,111	3,221
Other	2,803	3,192	3,525
<b>All Violations</b>	<b>35,252</b>	<b>35,875</b>	<b>35,591</b>

Source: MAG, Integrated Court Offence Network (ICON)

## About the North West Region

#### Regional information as follows:

- An OPP policed area of approximately 419,634 square kilometres.
- 11 detachments and 12 satellite offices.
- OPP policed population of approximately 85,650.
- 4,445 kilometres of King's Highway.
- OPP policed 7,412 kilometres of other roads.

\*Population values are based on Statistics Canada 2011 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*Detachment and Satellite info from DAR – July 6, 2012



# Highway Safety Division



## Don Bell

CHIEF SUPERINTENDENT  
HIGHWAY SAFETY DIVISION COMMANDER

*\*C/Supt. Don Bell replaced former Regional Commander  
C/Supt. Bill Grodzinski (retired) in August 2011.*



## Divisional Headquarters

100 Bloomington Road West  
Aurora, Ontario  
L4G 6J8  
Tel: (905) 841-5777  
Fax: (905) 841-7888

Highway Safety Division (HSD) provides highway law enforcement to over 2,600 kilometres of highway throughout the Greater Toronto Area (GTA) and south-central Ontario. HSD also includes Provincial Traffic Operations (PTO), and full-time traffic units located in North West, North East, West, East and Central OPP regions.

The Provincial Traffic Operations (PTO) is located at OPP General Headquarters in Orillia and is responsible for the provincial coordination of the following OPP programs: Aircraft Enforcement; Breath Testing and Drinking and Driving; Drug Evaluation and Classification (DEC); Provincial Countermeasures – Speed; Provincial Marine/SAVE; Provincial Motorcycle; Provincial Off Road Vehicle; Provincial Technical Collision Investigation (TCI) and Reconstruction; Public Education and Training; Transportation of Goods Program; and Highway Enforcement Teams (Project Pipeline).

## 2011 Achievements:

### PUBLIC SAFETY

The HSD GTA and HSD Provincial units participated in all road traffic safety campaigns and laid over 23,914 charges. The HSD GTA saw an 18% increase in the number of *Criminal Code* charges laid in 2011, compared to 2010.

From 2010 to 2011 the following statistical changes were noted on Ontario's provincial highways:

- 21.74% decrease in number of persons killed.
  - 18.18% decrease in fatal MVCs.
  - 58% decrease in alcohol-related fatalities.
  - 11% decrease in speed-related fatalities.
  - 35.71% decrease in seatbelt-related fatalities.
  - 50% increase in distracted driving-related fatalities.
- 
- In 2011, Provincial Traffic Operations implemented a provincewide Distracted Driving Awareness campaign. The participation from frontline officers in every region resulted in an increase of 109% in distraction related charges.
  - The Aircraft Enforcement Program (AEP) has been operational since May 2008 and has produced over 25,000 *Highway Traffic Act* charges. For 2011, the AEP logged over 400 hours, and assisted in laying 5,474 charges.
  - The Marine Program provides training and promotes partnerships to promote safe boating activities. The program oversees 140 vessels and approximately 380 active members. In 2011, there was a 30% decrease in the number of fatal marine incidents.
  - The All-Terrain Vehicle (ATV) Program administers the snowmobile, ATV and Snowmobile Trail Officer Patrol (STOP) programs. There are approximately 150 snow machines and 130 ATVs deployed throughout the Province. In 2011, there was a 17.6% decrease in Off-Road Vehicle (ORV) fatal incidents, and a 37.5% decrease in ATV fatal incidents.
  - Transportation of Goods Program oversees the OPP Commercial Vehicle, Dangerous Goods, Highway Enforcement, and Towing programs. The OPP has 90 certified Commercial Vehicle Safety Alliance Inspectors and 112 Dangerous Goods Inspectors.





- The Highway Enforcement Team (HET) Program provides support and guidance to Regional Enforcement Teams specializing in “Looking Beyond the Plate.” The program ensures consistency in search and seizure, intelligence, and support to HET provincewide. For 2011, HET laid over 12,000 charges.
- The TCI and Reconstruction Program have 100 TCI members and 41 Collision Reconstructionists strategically deployed around the Province. In 2011, members attended 260 fatal MVC occurrences and approximately 700 operational calls.

## RELATIONSHIPS

- The HSD Diversity Advisory Council has ten members and is fully supported by all Divisional Command Staff and detachment commanders. The council attended ten events in 2011 including: Scotia Bank Caribbean Carnival, PRIDE Parade, ABLE and the Harry Jerome Awards.
- In 2011, the Golden Helmets attended 22 performances, ten displays, five parades, one police funeral escort and two memorials.
- The OPP is working with the Ontario Association of Chiefs of Police to initiate a program to ensure that all breath-testing practices and procedures are consistent throughout the Province. Network installation of the Cobra software for the Intoxilyzer 8000C began in 2011 and will continue into 2012. The Centre of Forensic Sciences has launched a one-week breath course, and the procurement process for the selection of a replacement approved roadside screening device has begun.

## WORKFORCE

- Since our people are our most important resource, HSD is committed to providing a fair and healthy workplace. To support physical fitness, members have full access to exercise facilities at each detachment and members who receive the Ontario Fitness Pin are recognized for their achievement. Additionally, HSD GTA detachments hosted a variety of Wellness Day activities during 2011.
- To recognize our members and their commitment to policing, HSD had 26 commendations and 61 awards presented at the Awards Ceremony held November 10, 2011.
- Drug Evaluation and Classification Program (DEC) trains officers on the techniques used to detect and prosecute drivers impaired by drugs. There are currently 61 certified DEC officers and the program is working towards certifying 200 members provincially. The number of drug-related impaired driving charges increased slightly in 2011 compared to 2010.

## EFFECTIVENESS

- Automated Licence Plate Recognition (ALPR) was introduced to HSD at Aurora, Highway 407 and Whitby detachments. The effectiveness of this technology in the detachment patrol environment was documented by trained members.
- Speed Management is responsible for the inventory of speed measuring equipment, Lidars and radar warning device detectors and the training of all members. For 2011, new equipment was purchased to support this program.
- HSD implemented green strategies to encourage fiscal and environmental efficiencies including: paper reduction, vehicle idling and fuel reduction.












## LOOKING FORWARD:

- Over the next year, HSD will continue to focus on the “Big Four” causation factors of motor vehicle collisions, and will lead the following enforcement initiatives for 2012: Winter Distracted Driving; Spring Seatbelt Campaign; Spring Distracted Driving; Canada Road Safety Week; Safe Boating Week; Operation Corridor; Canada Day Long Weekend; Civic Day Long Weekend; Labour Day Long Weekend; Fall Distracted Driving; Operation Impact; Festive RIDE and the Fall Seatbelt Campaign.
- A significant concern to the motoring public is the rapid clearance of highways during the investigation of major incidents. HSD remains committed to keeping Ontario highways open and safe to reduce the possibility of secondary collisions while ensuring minimal impact on the movement of goods and services, throughout the Province.
- As a result of *Bill 126*, police services across the Province, including the OPP, are now responsible for the towing and impoundment of motor vehicles specifically related to the impoundment authorities found in the *Highway Traffic Act*. A Towing and Impoundment RFP is now being developed for all OPP jurisdictions.
- HSD will continue to develop and promote Intelligence-Led Policing by focusing on looking “Beyond the Plate” and advancing “street checks.”
- HSD is committed to providing a fair and healthy workplace and it will strive to provide members with the necessary education and training to deal with the increased complexities of policing in today’s environment.



## Legend:



- |   |                                    |   |                     |
|---|------------------------------------|---|---------------------|
|  | REGIONAL HEADQUARTERS (1)          |  | OPP AREA            |
|  | HOST DETACHMENT (8)                |  | PROVINCIAL PARKS    |
|  | SATELLITE (2)                      |  | NATIONAL PARKS      |
|  | OPP ADMINISTERED FIRST NATIONS (1) |  | REGIONAL BOUNDARIES |
|  | OPP CONTRACT LOCATIONS (1)         |  | 400 SERIES HIGHWAYS |
|   |                                    |  | PROVINCIAL HIGHWAYS |



## Highway Safety Division Statistics, 2011

### OPP Patrolled Land and Water

TABLE HSD-1

	Area Patrolled
Patrolled Land	16km <sup>2</sup>
Patrolled Water	0 km <sup>2</sup>

*\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).*

*\*\*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.*

### Motor Vehicle Collisions by Type

TABLE HSD-2

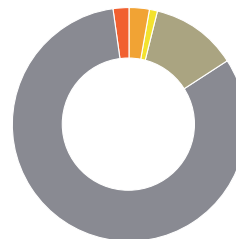
(Included Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010	2011
Fatal MVCs	33	45	35
Personal Injury MVCs	3,307	3,415	3,591
Property Damage MVCs	17,910	17,881	19,216
<b>Total MVCs</b>	<b>21,250</b>	<b>21,341</b>	<b>22,842</b>
Alcohol-related MVCs	515	509	494

Source: OPP Collision Reporting System, CRS

### Criminal Code & Provincial Statute Charges Laid - 2011

CHART HSD-1



Highway Safety Division

2%	Criminal Code Traffic
3%	Criminal Code Non-Traffic
1%	Liquor Licence Act
12%	Other
82%	Highway Traffic Act

Source: MAG, Integrated Court Offence Network (ICON)

### Criminal Code & Provincial Statute Charges Laid

TABLE HSD-3

	2009	2010	2011
Highway Traffic Act	77,310	78,680	87,707
Criminal Code Traffic	2,678	2,630	2,457
Criminal Code Non-Traffic	2,345	1,829	2,667
Liquor Licence Act	633	565	568
Other	9,027	9,566	12,321
<b>All Violations</b>	<b>91,993</b>	<b>93,270</b>	<b>105,720</b>

Source: MAG, Integrated Court Offence Network (ICON)

## About the Highway Safety Division

#### Divisional information as follows:

- An OPP policed area of approximately 16 square kilometres.
- 8 detachments and 2 satellite offices.
- OPP policed population of approximately 275 (Georgina Island First Nation).
- 2,659 kilometres of King's Highway.
- OPP policed 22 kilometres of other roads (Provincial Parks).

*\*Population values are based on Statistics Canada 2011 Census data.*

*\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).*

*\*\*\*Detachment and Satellite info from DAR – July 6, 2012*



# 2011 Provincial Year-End Statistics

## 2011 Provincial Community Satisfaction Survey Highlights

TABLE 1-1

The Community Satisfaction Survey is a tool for gathering public opinion on policing issues, perceptions of crime and ratings of OPP service delivery. The Provincial component of the Survey is conducted annually; Regional components are conducted once every three years.

Results from a representative sample of Ontarians indicated:

- 96.9% were “very satisfied” or “satisfied” with the OPP’s response time to violent crimes.
- 96.2% feel “very safe” or “safe” in their communities.
- 94.2% were “very satisfied” or “satisfied” with the quality of police service provided by the OPP.
- 91.3% felt “very safe” or “safe” when travelling on Ontario’s provincial highways.
- 86.2% of respondents were “very satisfied” or “satisfied” with the visibility of the OPP on the highways.

Source: Ontario Provincial Police Community Satisfaction Survey, 2011

## OPP Patrolled Land and Water

TABLE 1-2

### Area Patrolled

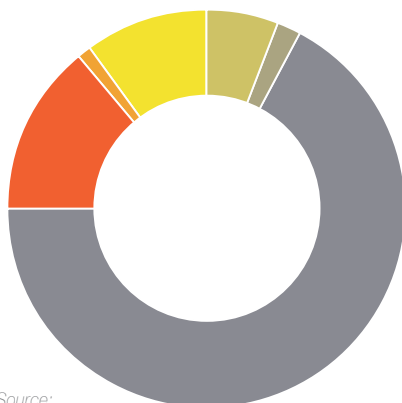
Patrolled Land	941,308 km <sup>2</sup>
Patrolled Water	91,966 km <sup>2</sup>

\*\*kilometres for roads are based on the Justice Road Network (King’s Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP police areas only).

\*\*\*Area calculations performed utilizing the OPP Geomatics existing Geo-warehouse compiled from Ministry of Natural Resources land base sources. All OPP jurisdictional boundaries are created and maintained by the Geomatics Unit. All Land and Water mass coverages have been projected to the Continental, North America, Canada Albers Equal Area Conic Coordinate System for these calculations. All bodies of Freshwater may not be represented.

Source: Ontario Provincial Police, Geomatics Unit, July 2012

## 2011-2012 Financial Results



Source: Ontario Provincial Police, Integrated Financial Information System, May 2012

● 14%	Corporate and Strategic Services	● 2%	Capital Asset (Minor)
● 1%	Chief Firearms Office	● 67%	Field and Traffic Services
● 10%	Investigations and Organized Crime	○ 0%	Statutory Appropriation (not including Amortization)
● 6%	Fleet Management		

CHART 1-1

Corporate and Strategic Services	\$ 144,496,295
Chief Firearms Office	\$ 6,288,087
Investigations and Organized Crime	\$ 101,919,882
Field and Traffic Services	\$ 664,932,269
Fleet Management	\$ 60,753,540
Capital Assets (Minor)	\$ 22,381,144
Statutory Appropriations (not including Amortization)	\$ 883,597
<b>Total OPP</b>	<b>\$ 1,001,654,814</b>

## OPP Staff Strength Headcount

TABLE 1-3

WIN Data as of December 30, 2011

### UNIFORM

Commissioner	1
Deputy Commissioners	3
Chief Superintendent	14
Superintendent	34
Inspector	148
Sergeant Major	7
Staff Sergeant	221
Sergeant	1,014
Constable	4,765
<b>TOTAL Uniform</b>	<b>6,207</b>

### CIVILIAN

Provincial Commander	1
Civilian Regular (previously “Classified”)	1,880
<b>TOTAL Civilian</b>	<b>1,881</b>

### OPP ADMINISTERED FIRST NATIONS

Civilian	48
Uniform	75
<b>Total OPP Administered First Nations</b>	<b>123</b>
<b>TOTAL OPP</b>	<b>8,211</b>

### NOTES:

- 1) Measure is Staff Strength Headcount
- 2) Includes employees on leave of absence except those on LTIP.
- 3) Excludes fixed term civilians (previously “Unclassified”) and Casual Part-Time Police (CPTP)

Source: Workforce Information Network (WIN) as of December 30, 2011

Created by: HR Recruitment, Staffing & HRIS Unit, Career Development Bureau on Jan 5, 2011.

## Public Complaints

TABLE 1-4

2009	2010	2011
478	592	593

Source: Ontario Provincial Police, Internal Affairs Professional (IAPRO) System, May 2012

### NOTES:

Includes all public policy, service and conduct complaints submitted to the Office of the Independent Police Review Director (OIPRD).

# Provincial Occurrences & Clearance Rates

TABLE 2-1

	2009		2010		2011	
	ACTUAL OCCURRENCES	CLEARANCE RATE	ACTUAL OCCURRENCES	CLEARANCE RATE	ACTUAL OCCURRENCES	CLEARANCE RATE
Homicide**	13	76.9	29	93.1	20	95.0%
Other Offences Causing Death	9	88.9%	8	125.0%	3	133.3%
Attempted Murder	34	100.0%	27	100.0%	25	88.0%
Sexual Assaults	1,650	86.2%	1,714	84.1%	1,886	90.8%
Assaults	12,991	94.8%	12,649	93.7%	12,706	95.0%
Abduction	258	96.5%	277	97.5%	193	99.5%
Robbery	257	70.8%	277	61.7%	286	69.2%
Other Crimes Against a Person	4,784	86.4%	5,231	87.3%	5,268	85.9%
<b>Total Violent Crimes</b>	<b>19,993</b>	<b>91.8%</b>	<b>20,212</b>	<b>90.9%</b>	<b>20,387</b>	<b>92.0%</b>
Arson	316	18.7%	296	24.0%	273	25.6%
Break & Enter	10,228	18.5%	9,664	19.9%	9,144	22.5%
Theft > \$5000	2,608	22.5%	2,394	22.2%	2,473	25.1%
Theft < \$5000	24,370	20.4%	23,882	20.4%	22,043	21.3%
Have Stolen Goods	1,165	91.8%	1,271	90.0%	1,297	93.8%
Fraud	4,331	41.9%	4,315	37.1%	4,525	35.1%
Mischief	16,598	18.6%	15,494	18.7%	13,798	20.1%
<b>Total Property Crimes</b>	<b>59,616</b>	<b>22.6%</b>	<b>57,316</b>	<b>22.8%</b>	<b>53,553</b>	<b>24.3%</b>
Offensive Weapons	823	74.6%	780	72.3%	759	75.4%
Other Criminal Code (Ex. Traffic)	13,040	80.3%	12,887	80.9%	13,269	84.4%
<b>Total Other Criminal Code</b>	<b>13,863</b>	<b>80.0%</b>	<b>13,667</b>	<b>80.4%</b>	<b>14,028</b>	<b>83.9%</b>
<b>TOTAL CRIMINAL CODE</b>	<b>93,472</b>	<b>45.9%</b>	<b>91,195</b>	<b>46.5%</b>	<b>87,968</b>	<b>49.5%</b>
Possession	4,579	94.9%	5,272	94.6%	5,593	95.2%
Trafficking	1,626	80.6%	1,633	78.8%	1,741	78.3%
Importation & Production	596	45.1%	636	42.8%	435	46.2%
<b>Total Drugs</b>	<b>6,801</b>	<b>87.1%</b>	<b>7,541</b>	<b>86.8%</b>	<b>7,769</b>	<b>88.7%</b>
Other Federal Statutes	2,578	99.5%	2,132	91.2%	2,486	97.1%
<b>TOTAL OFFENCES</b>	<b>102,851</b>	<b>50.0%</b>	<b>100,868</b>	<b>50.5%</b>	<b>98,223</b>	<b>53.8%</b>

Notes:

\*\* Homicide data was extracted from the Homicide Surveys.

\* Homicide occurring in OPP jurisdiction.

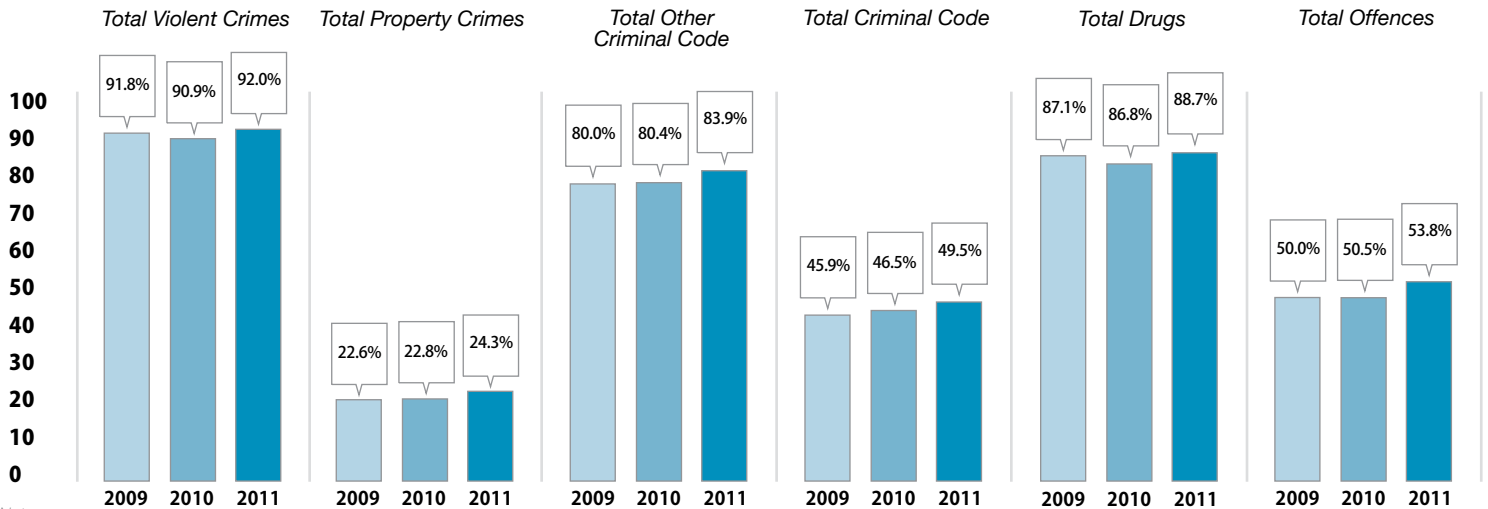
\* Includes Statistics Canada Valid Responses Only.

\* Includes data at the Most Serious Violation Code (First Level Offence).

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, June 2012

## Provincial Occurrence & Clearance Rates

CHART 3-1



Notes:  
 \*\* Homicide data was extracted from the Homicide Surveys.  
 \* Homicide occurring in OPP jurisdiction.  
 \* Includes Statistics Canada Valid Responses Only.  
 \* Includes data at the Most Serious Violation Code (First Level Offence).  
 Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, June 2012

## Uniform Crime Reporting Criminal Code Statistics

TABLE 3-1

VIOLENT CRIMES	2010	2011	% CHANGE
Homicide**	29	20	-31.0%
Other Offences Causing Death	8	3	-62.5%
Attempted Murder	27	25	-7.4%
Sexual Assaults	1,714	1,886	10.0%
Assaults	12,649	12,706	0.5%
Abduction	277	193	-30.3%
Robbery	277	286	3.2%
Other Crimes Against a Person	5,231	5,268	0.7%
<b>Total Violent Crimes</b>	<b>20,212</b>	<b>20,387</b>	<b>0.9%</b>
PROPERTY CRIMES	2010	2011	% CHANGE
Arson	296	273	-7.8%
Break & Enter	9,664	9,144	-5.4%
Theft > \$5000	2,394	2,473	3.3%
Theft < \$5000	23,882	22,043	-7.7%
Have Stolen Goods	1,271	1,297	2.0%
Fraud	4,315	4,525	4.9%
Mischief	15,494	13,798	-10.9%
<b>Total Property Crimes</b>	<b>57,316</b>	<b>53,553</b>	<b>-6.6%</b>
DRUG CRIMES	2010	2011	% CHANGE
Possession	5,272	5,593	6.1%
Trafficking	1,633	1,741	6.6%
Importation & Production	636	435	-31.6%
<b>Total Drugs</b>	<b>7,541</b>	<b>7,769</b>	<b>3.0%</b>

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, June 2012  
 \* 2011 Data Extracted from Niche - June 12 2012.  
 \* Niche RMS Report Generated: Occurrence Stats from January 1, 2011 to December 31, 2011

## Calls for Service

TABLE 3-2

	2009	2010	2011
<b>Total</b>	<b>704,315</b>	<b>715,728</b>	<b>716,501</b>
Criminal Code	110,951	110,332	103,230
Traffic	295,447	293,183	290,909
Other	297,917	312,223	322,362

Source: Ontario Provincial Police, Daily Activity Reporting System, June 2012

## Patrol and Obligated Duty Hours Worked (Field Personnel)

TABLE 3-3

	2009	2010	2011
<b>Total</b>	<b>5,569,450</b>	<b>5,914,294</b>	<b>5,834,629</b>
Criminal Code	1,314,781	1,337,857	1,324,445
Traffic	896,774	908,595	848,104
Other	1,656,571	1,864,959	1,766,766
Patrol	1,701,324	1,802,883	1,865,314

Source: Ontario Provincial Police, Daily Activity Reporting System, June 2012

## Drug Enforcement Unit Statistics

TABLE 3-4

	2010	2011
Number of Persons Charged	1,984	2,138
Search Warrants Executed	899	896
Total Weapons Seized	659	810
Total Marihuana Plants Seized (*no clones included)	218,168*	130,423*
Charges laid by OPP Drug Enforcement Unit/Section	5,506	4,778
Charges laid by Other Agencies	1,054	5,985
Marihuana Grow Ops Investigated & Dismantled	586	546
Total Value of Drugs Seized	\$257,845,699	\$154,941,488

Source: Ontario Provincial Police, Drug Enforcement Unit Data, June 2012



## Criminal Code & Provincial Statute Charges Laid

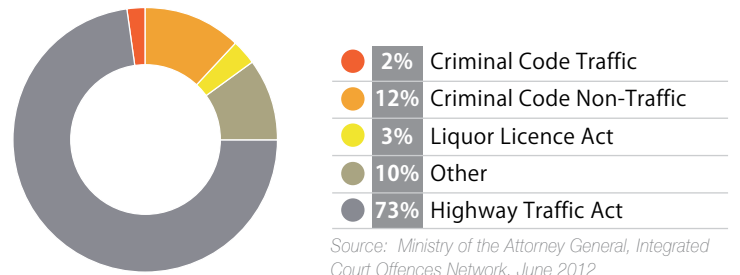
TABLE 4-1

	2009	2010	2011
Highway Traffic Act	445,618	455,672	461,744
Criminal Code Traffic	14,469	13,987	13,365
Criminal Code Non-Traffic	71,538	72,462	75,272
Liquor Licence Act	17,247	18,358	18,398
Other	53,723	58,353	62,205
<b>All Violations</b>	<b>602,595</b>	<b>618,832</b>	<b>630,984</b>

Source: Ministry of the Attorney General, Integrated Court Offences Network, June 2012

## Criminal Code & Provincial Statute Charges Laid - 2011

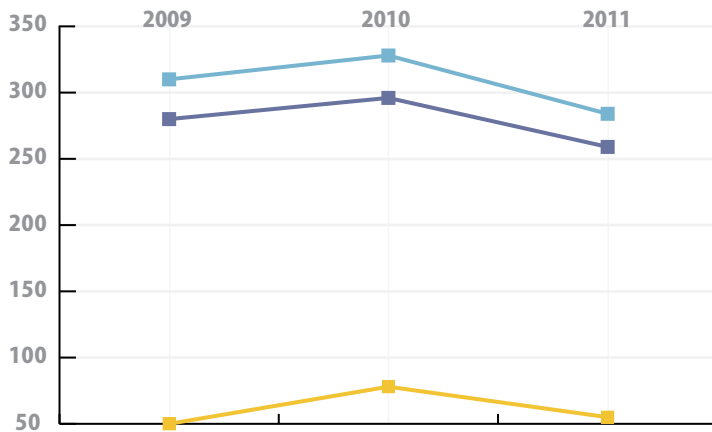
CHART 4-1



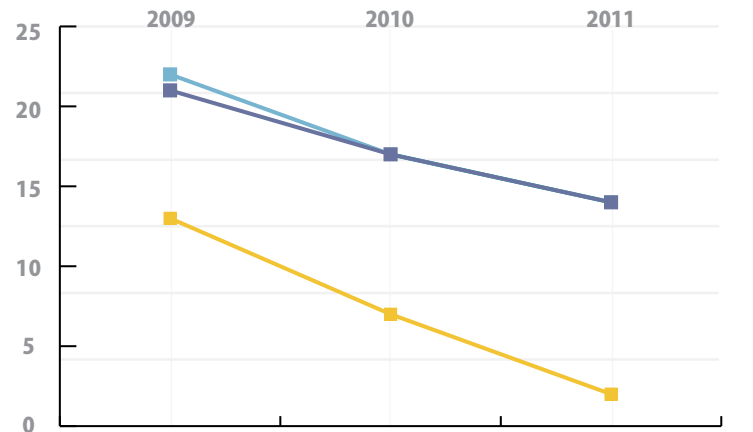
Source: Ministry of the Attorney General, Integrated Court Offences Network, June 2012

## Fatalities

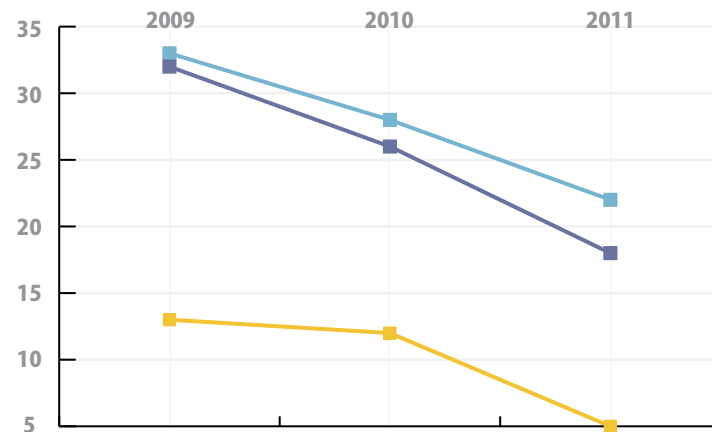
CHART 4-2



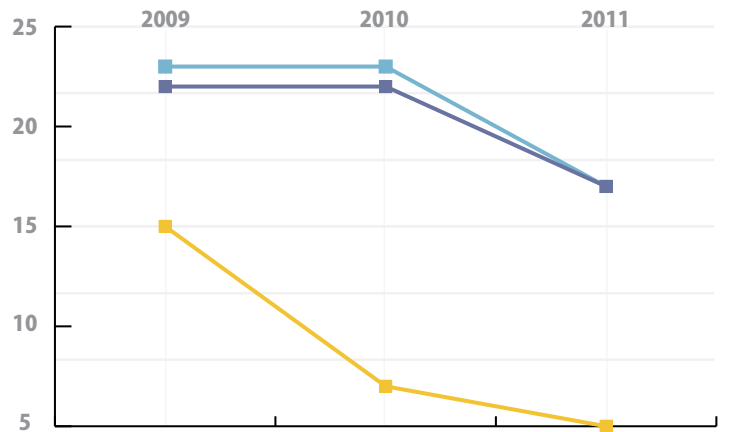
Roadway	2009	2010	2011
Fatal Incidents	280	296	259
Persons Killed	310	328	284
Alcohol-Related	50	78	55



Off-Road Vehicle	2009	2010	2011
Fatal Incidents	21	17	14
Persons Killed	22	17	14
Alcohol-Related	13	7	2



Marine	2009	2010	2011
Fatal Incidents	32	26	18
Persons Killed	33	28	22
Alcohol-Related	13	12	5

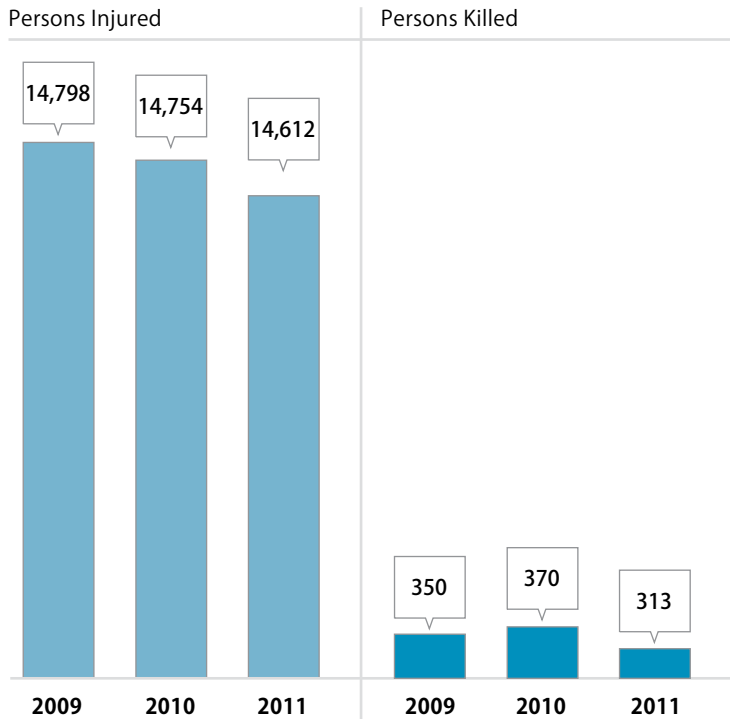


Motorized Snow Vehicle	2009	2010	2011
Fatal Incidents	22	22	17
Persons Killed	23	23	17
Alcohol-Related	15	7	5

Source: Ontario Provincial Police, Collision Reporting System, June 2012

## Persons Injured or Killed in MVCs, 2009 to 2011

CHART 5-1

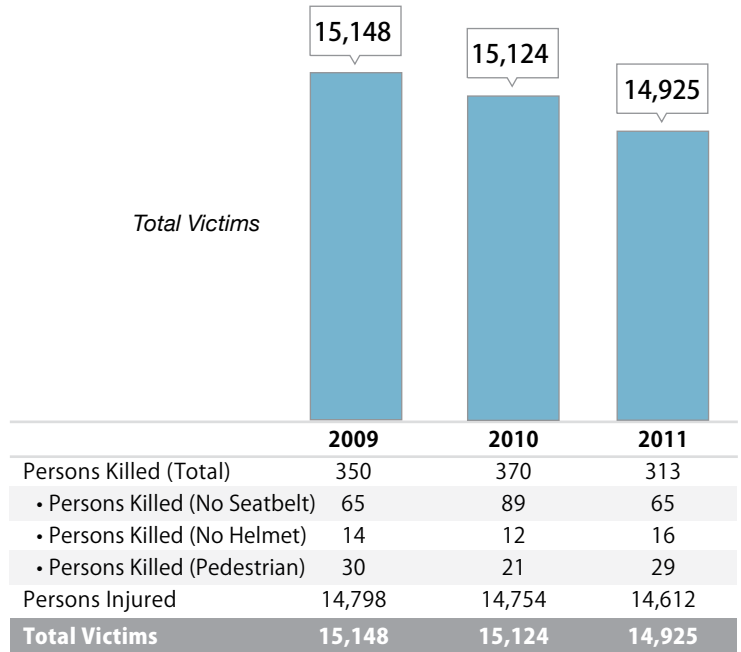


Source: Ontario Provincial Police, Collision Reporting System, June 2012

## Victims in Motor Vehicle Collisions

TABLE 5-1

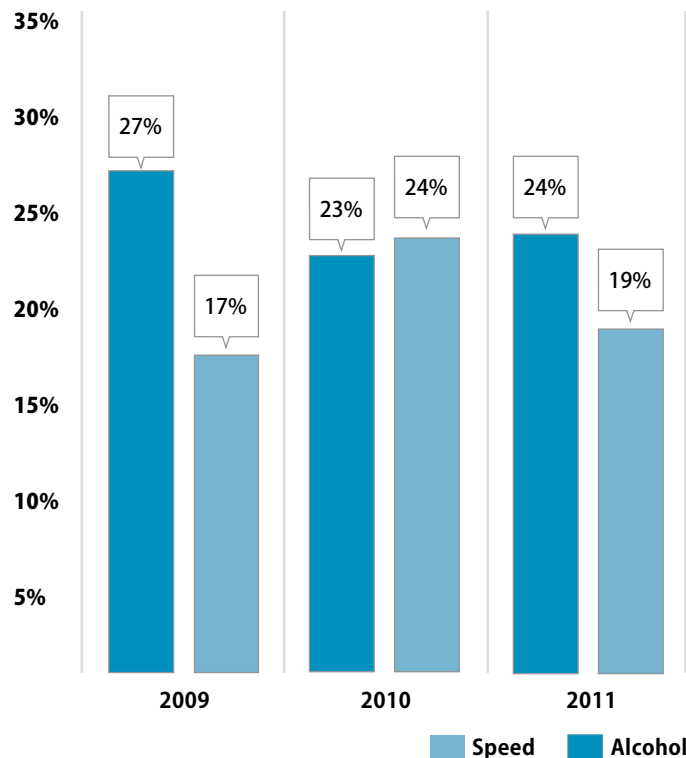
(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)



Source: Ontario Provincial Police, Collision Reporting System, June 2012

## Percentage of Fatal MVCs Where Speed or Alcohol was a Factor, 2009-2011

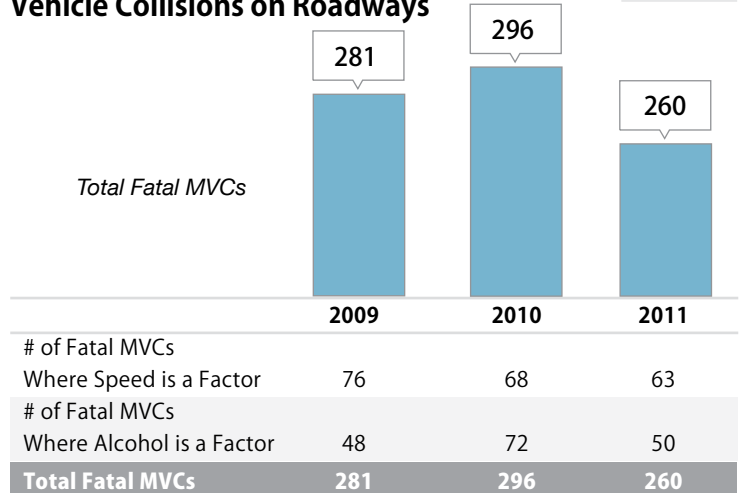
CHART 5-2



Source: Ontario Provincial Police, Collision Reporting System, June 2012

## Primary Causal Factors in Fatal Motor Vehicle Collisions on Roadways

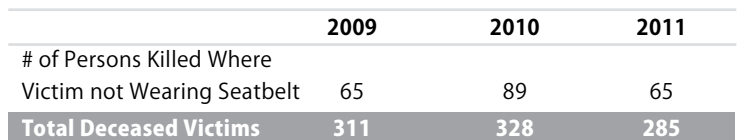
TABLE 5-2



Source: Ontario Provincial Police, Collision Reporting System, June 2012

## Victims in Motor Vehicle Collisions not Wearing Seatbelts

TABLE 5-3



Source: Ontario Provincial Police, Collision Reporting System, August 2012

## RIDE Activity

TABLE 6-1

	2009	2010	2011
Vehicles Checked	2,616,048	2,906,794	1,999,041
Roadside Tests *	14,093	13,788	10,444
Warn Range Suspensions**	3,127	2,918	2,107
Admin Licence Suspensions	911	970	749
Impaired/Exceed Charges+	1,326	1,658	1,485
Failure or Refusal++	215	244	209

Notes:

\* Includes Standard Field Sobriety tests (SFST) both for alcohol & drug; Roadside Alcotests; and Drug Influence Evaluations

\*\* In May 2009, Bill 203 – Safer Roads for a Safer Ontario Act implemented the new Blood Alcohol Content (BAC) warn range suspension. The new legislation introduced the new 3, 7 and 30 day suspensions replacing the previous 12 hour suspension.

+ Includes both alcohol and drug-related impaired charges

++ Includes both alcohol and drug-related impaired charges

Source: Ontario Provincial Police, Daily Activity Reporting System, June 2012

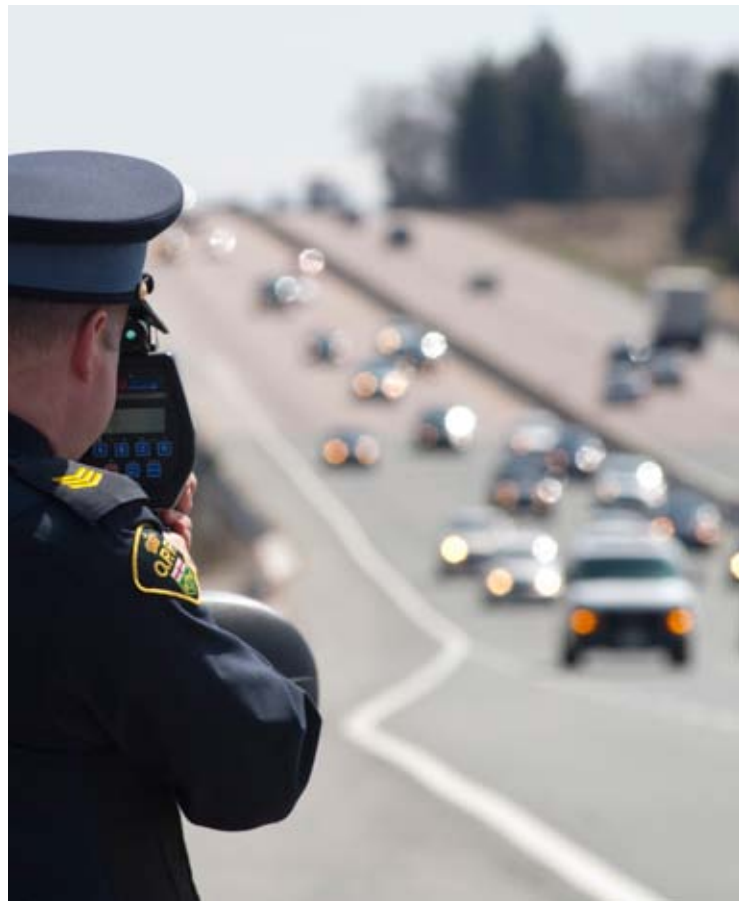
## Traffic Related Charges

TABLE 6-2

Provincial Totals

	2009	2010	2011
Speeding	283,622	279,896	268,513
Seatbelt	33,468	25,613	29,758
Impaired	11,333	10,651	10,141

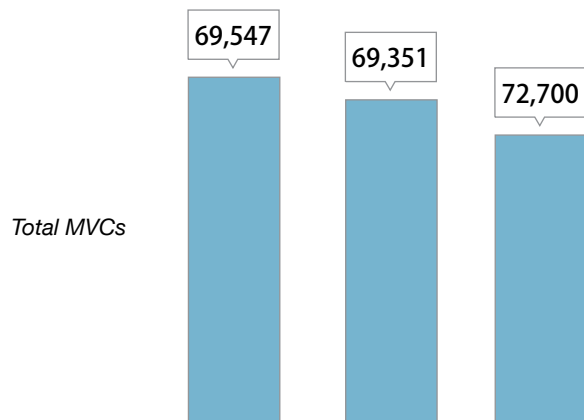
Ministry of the Attorney General, Integrated Court Offences Network, June 2012



## Motor Vehicle Collisions by Type

TABLE 6-3

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)



	2009	2010	2011
Fatal MVCs	318	337	288
Personal Injury MVCs	10,173	9,912	9,848
Property Damage MVCs	59,056	59,102	62,564
<b>Total MVCs</b>	<b>69,547</b>	<b>69,351</b>	<b>72,700</b>
Alcohol-related MVCs	2,312	2,115	1,932

Source: Ontario Provincial Police, Collision Reporting System, June 2012





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# 2011 Awards Winners

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## ONTARIO PROVINCIAL POLICE ACCOLADE AWARDS

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### Officer of the Year

Provincial Constable R.G. (Robert) Bernie

### Civilian of the Year

Mr. D.J. (Jeff) Willett

### Auxiliary Liaison Officer of the Year

Provincial Constable W.A. (Wendy) Burrow

### Jim Potts Award

Sergeant P.C. (Phil) George  
Detective Constable D.E. (Dave) Maddocks

### Valuing & Supporting People

Staff Sergeant A.E. (Audrey) Costello

### Enforcement

Detective Constable C.J. (Clarence) Pierce

### Investigation

Project Hatfield – Russell Williams Investigation (40 members)

### Innovation & Creativity

Mr. G.J. (Joseph) Versace

### Dedication

Detective Constable J.G. (Joel) Blacklock

### Team Achievement

Witness Protection and Informant Control Unit (6 members)

### Community Service

Sergeant L.J. (Laura) Nichols

### Humanitarian Excellence

Ms. A.M. (Amy) Laughlin

### Partnership

OPP Threat Assessment Unit (5 officers)



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# 2011 Awards Winners

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## MINISTRY OF COMMUNITY SAFETY AND CORRECTIONAL SERVICES OVATION AWARDS

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### Outstanding Achievement

Muskoka G8 Community Relations Group  
OPP and Royal Canadian Mounted Police (RCMP) (18 members)  
Moosonee Detachment (17 members)

### Leadership

Detective Inspector C.A. (Chris) Nicholas

### Innovation

Technology Trainers - Communications and Technology Services Bureau (5 members)

### Partnership

G8-G20 Summits Planning Team OPP and Communications (25 members)  
North East Region Provincial Liaison Team  
(12 members)

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## ONTARIO MEDAL OF POLICE BRAVERY

Provincial Constable K.L. (Ken) DeCloet  
Provincial Constable J.W. (Jacques) Thibeault

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## ONTARIO WOMEN IN LAW ENFORCEMENT

### Award of Valour

Provincial Constable K. (Kathryn) Moyer

### Law Enforcement Professional of the Year

Provincial Constable M. (Michelle) Haggerty

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## IODE - POLICE COMMUNITY RELATIONS AWARD

Inspector R.C. (Rob) McDonald

---

## ONTARIO ASSOCIATION OF CHIEFS OF POLICE - 2010 TORCH RUN COMMITTEE AWARD OF HONOUR

Provincial Constable R.W. (Russell) Nesbitt

---

## ONTARIO ASSOCIATION OF CHIEFS OF POLICE - TRAFFIC SAFETY INITIATIVE OF THE YEAR

### Collision Prevention Through Environmental Design (Middlesex Detachment)

Sergeant R. (Bob) Cottingham,  
Provincial Constable C. (Christina) Hunter &  
Provincial Constable D. (Doug) Graham

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## ONTARIO ASSOCIATION OF CHIEFS OF POLICE - COMMUNITY POLICING AWARD

Middlesex Collision Reduction Strategy – Community Policing Award

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## FEDERAL MEDAL OF BRAVERY

Sergeant J. (John) Potts  
Provincial Constable M. (Michelle) Potts

---

## INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE/MOTOROLA SOLUTIONS 2011 TROOPER OF THE YEAR

Provincial Constable D. (Dell) Mercey  
(The first Canadian to win the award since its inception in 2000).







**ONTARIO PROVINCIAL POLICE**

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