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# 2010 Annual Report

Ontario Provincial Police



## Vision

Safe Communities... A Secure Ontario

## Mission

Policing Excellence through our People,  
our Work, and our Relationships

## Values

- Professionalism
- Accountability
- Diversity
- Respect
- Excellence
- Leadership

## The Promise

As an organization, the OPP commits to working continually to earn the confidence of the citizens of and visitors to Ontario - a confidence that will not be taken for granted. The OPP fulfills this commitment by providing the best and most professional service possible, and by striving to build a culture of trust, and open and honest dialogue, with the communities it serves and among the people it employs. The organization commits to creating and sustaining a positive working environment in which all employees have equal opportunity to fulfill their potential within the profession.

Each OPP employee and volunteer appreciates the vital role he/she plays in protecting the fundamental rights of all people in Ontario. As such, each commits to always put the interests of the public and the OPP's Vision and Mission before any personal and private interest, and to demonstrate pride in his/her profession and the OPP through personal conduct that reflects a belief in OPP values and ethics.



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Message from the  
Commissioner



# Organizational Agility

*Our Evolution of Excellence*



My transition to Commissioner in the summer of 2010 came with a personal reaffirmation that success is not an end goal, but a journey, built on transformation and continuous improvement. Effective organizations build on achievements and seize opportunities. There is room still for improvement in the OPP, but as I travel around Ontario to meet with detachment, region and bureau personnel and speak with justice sector partners, I know we are moving on the right path.

This report tells the story of the OPP in 2010. It provides an evaluation of what was achieved and provides a glimpse into the organization's future. The report clearly communicates to our members, the public and justice sector partners the strategic direction we are taking, the work we are doing and the outcomes we are achieving. I hope that through these efforts there will be an enhanced understanding of the OPP and a trust, a sense of pride, in the work we do.

Going into 2010, we knew it would be a year filled with challenges and opportunities. Some of the challenges we had foreseen and planned for such as the largest security assignment in Canadian history, the G8/G20 Summits, as well as the Olympic Torch Run and Games. Other challenges were impossible to predict such as major case investigations and the most powerful winter storm in over 30 years which hit West Region, leaving hundreds of motorists stranded in their vehicles and in extreme peril.

The men and women of the OPP deliver some of the most critical services to the public. Our responsibilities range from traffic safety and community policing to combating organized crime, emergency response and crime prevention, just to name a few. While these are day-to-day activities, they are not stagnant. We continue to innovate and strive to find better ways for doing business such as implementing a Civilian Data Entry program where feasible. These initiatives serve to respond to the growing workload challenges placed on our members.

Our collective efforts in being prepared allow us to deal with events that might otherwise disrupt our ability to function and deliver the services our communities rely on receiving. The ability of the organization to create and accept change is a fundamental determinant of its success. Fortunately, the OPP has a history of not only embracing but also encouraging change, which gives our police service a tremendous advantage.

A handwritten signature in black ink, appearing to read 'C. Lewis', with a small dot at the end.

- **Chris D. Lewis, Commissioner**  
Ontario Provincial Police


# Organizational Chart




**CHRIS D. LEWIS**  
*Commissioner*

Adjudicator


Corporate Communications and Executive Services



**NOREEN ALLEYNE**  
*Provincial Commander*  
Corporate Services



**LARRY BEECHEY**  
Deputy Commissioner  
*Provincial Commander*  
Traffic Safety & Operational Support



**SCOTT TOD**  
Deputy Commissioner  
*Provincial Commander*  
Investigations & Organized Crime



**VINCE HAWKES**  
Deputy Commissioner  
*Provincial Commander*  
Field Operations

- Business and Financial Services Bureau
- Career Development Bureau
- Fleet, Supply and Weapons Services Bureau
- Operational Policy and Strategic Planning Bureau
- Strategic Initiatives Office
- Diversity, Equity & Ethics

- Highway Safety Division
- Field Support Bureau
- Security Bureau
- Communications and Technology Services Bureau

- Investigation and Support Bureau
- Organized Crime Enforcement Bureau
- Professional Standards Bureau
- Provincial Operations Intelligence Bureau
- Investigation and Enforcement Bureau (AGCO)
- Chief Firearms Office
- Project Support Centre

- Aboriginal Policing Bureau
- Central Region
- East Region
- North East Region
- North West Region
- West Region

# Programs & Services



- 24-Hour Proactive and Reactive Policing/Investigation
- Aboriginal Policing
- Auxiliary Policing
- Aviation
- Behavioural Sciences and Analysis
- Canine
- Chemical, Biological, Radiological, Nuclear and Explosive Response
- Child Exploitation Investigation
- Communications
- Community Policing
- Complaint Investigation
- Court Case Management
- Crime Prevention
- Crime Stoppers
- Crisis Negotiations
- Differential Response
- Drug Enforcement
- E-Crime (Electronic Crime)
- Emergency Planning and Response
- Forensic Identification
- Hate Crimes/Extremism Investigation
- Illegal Gaming Investigation
- Incident Command
- Intelligence
- Major Case Management
- Marine/Motorized Snow Vehicle/All-terrain Vehicle
- Media Relations
- Offender Transportation
- Ontario Sex Offender Registry
- Organized Crime Investigation
- Protective Services
- RIDE (Reduce Impaired Driving Everywhere)
- Search and Rescue
- Surveillance - Electronic and Physical
- Tactics and Rescue
- Technical Traffic Collision Investigation
- Traffic Safety
- Training
- Underwater Search and Recovery
- Urban Search and Rescue
- ViCLAS (Violent Crime Linkage Analysis System)
- Victim Assistance

The above list corresponds with The Adequacy & Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99). The list further provides an overview of various OPP programs and services but should not be considered complete.



# 2008-2010 Strategic Plan

The year 2010 marked the third and final year of the Ontario Provincial Police (OPP) 2008-2010 Strategic Plan. In response to consultation with internal and external stakeholders, the Plan identifies four priorities and 18 long-term strategies that guide how the OPP conducts its core business. All bureau, region, division and detachment business plans include commitments that are aligned with the Strategic Plan.

Last year, the OPP updated its Strategic Plan for the next three-year period (2011-2013). Extensive consultation and research were conducted to ensure the new Strategic Plan is aligned with current stakeholder, law enforcement, justice sector and government priorities.



# Results Achieved in 2010

## Public Safety *We ensure public safety is our core focus.*

- OPP members responded to 715,728 calls for service, an increase of 1.6% from the previous year. *(Table 3-3, p74)*
- The OPP Drug Enforcement Unit seized over \$257 million worth of drugs, a \$30 million increase over 2009. *(Table 3-2, p74)*
- The Provincial Organized Crime Enforcement Team, in collaboration with other enforcement agencies, seized over \$7 million worth of drugs and over \$63 thousand of cars and currency.
- The Provincial Weapons Enforcement Unit made over 150 seizures of crime guns.
- The Canadian Anti-Fraud Call Centre, a joint management initiative including the OPP received over 115,000 calls.
- The OPP completed a provincial roll-out of the Intelligence-Led Policing – Crime Abatement Strategy (ILP-CAS).
- In excess of \$41 million was extracted from the criminal economy during the past year by the OPP-led Provincial Asset Forfeiture Unit.
- Restitution ordered as a result of Anti-Rackets Branch investigations totaled over \$950,000.
- Provincial Repeat Offender Parole Enforcement Teams arrested/apprehended 677 federal parolees, unlawfully at large from a correctional facility and/or having an outstanding warrant for their arrest. 94% (642) were apprehended within the first ten days of their release.
- The Marine Patrol Program logged over 14,000 hours and checked over 38,000 vessels. Marine fatalities decreased by 19% over the previous year. *(Table 3-6, p74)*
- Off-road vehicle fatalities decreased by 19% over the previous year. *(Table 3-6, p74)*
- The number of vehicles checked in province-wide RIDE initiatives increased 11% from the previous year. *(Table 3-5, p74)*

## Relationships *We build trusting relationships with the public, our partners and stakeholders.*

- Over 227,000 volunteer hours were worked in communities throughout Ontario by 850 OPP Auxiliary members.
- The provincially funded and OPP led, Provincial Strategy Against the Sexual Abuse and Exploitation of Children on the Internet, has 56 investigators representing 18 law enforcement agencies.
- The Ontario Sex Offender Registry, managed by the OPP, listed 13,900 convicted sex offenders as of March 31, 2011. Approximately 1,000 newly convicted sex offenders were added to the Registry by police agencies across Ontario.
- A collaborative effort, led by the OPP, resulted in the rescue of 237 people during a massive snowstorm in West Region.
- All recommendations of the Ipperwash Public Inquiry directed to the OPP have been addressed.
- Organized Crime Enforcement Bureau members received the Jim Potts Award in recognition for their work, in partnership with numerous First Nations police services, in addressing and increasing public awareness of the destructive impacts of illegal drugs and prescription medication abuse.
- OPP members issued nearly 55,000 “Operation Freeze/Operation Heat” positive tickets (beverage coupons) to youth across Ontario.
- A total of 28 Commissioner’s Commendations were presented to members of the public; a further 18 to other police services.
- Commissioner’s Citations for “Bravery and Lifesaving” were presented to 115 members of the public.
- The 2010 United Way Campaign raised \$109,028.

## Workforce *We are a professional and diverse workforce that is the benchmark of excellence.*

- The OPP tipstaff was passed to Commissioner Chris D. Lewis by retiring Commissioner Julian Fantino.
- The Federal Medal of Bravery was presented to five OPP officers and the Ontario Medal for Police Bravery was presented to four OPP officers (one posthumously).
- The OPP Accolades Award Program received 55 nominations.
- Commissioner’s Citations were presented to 71 OPP members.
- A total of 117 uniform and civilian members were recognized for 30 years of service and over 275 members for 20 years of service.
- Annual block training was delivered to 6,111 regular uniform members and 764 auxiliary members.
- The organizational E-learning portal, OPP Learn, was launched on February 25th, 2010 with an average of 815 users per month.
- A total of 8,500 E-learning course completions were reported through OPP Learn.
- A total of 10,969 training opportunities were provided by the Ontario Provincial Police Academy.
- The OPP welcomed 216 new recruits and 43 experienced officers to the service.

## Effectiveness *We invest public resources wisely in support of front-line service delivery.*

- Over one million square kilometres of land and water was policed on a 24/7 basis.
- Over 123,000 hours of foot patrol in was conducted in communities across Ontario.
- Three OPP communities, Caledon, County of Wellington and Nottawasaga, were in the top five communities identified as being the safest in Canada by *Maclean’s* magazine.
- There were 380 Mobile Workstations deployed in the OPP’s West, East and Central Regions and the Highway Safety Division.
- A computer program developed, in-house, by the OPP Child Sexual Exploitation Section was shared worldwide to support child sexual exploitation investigations.
- Investigations conducted by the OPP Child Sexual Exploitation Section became more proactive in nature through technological advances and research and development.
- More than 31 employee discovery sessions were conducted across the province seeking the input and insight of OPP members towards the creation of the 2011-2013 OPP Strategic Plan.
- Results Driven Policing evolved to include accountability topics such as: financial reporting, fleet collisions and internal and external public complaints.
- New detachment buildings in Dufferin, Nottawasaga and Stormont, Dundas and Glengarry officially opened.
- Ground breaking ceremonies for the new Walkerton Detachment and Mount Forest Forensic Identification Unit were held in November.

# About the OPP



The *Police Adequacy and Effectiveness Standards Regulation* made under the *Police Services Act (Adequacy Standards) O.Reg.3/99* outlines six core activities and standards for policing services in Ontario.

As Ontario's provincial police service, the OPP's mandate is unique. In addition to delivering front-line policing services in numerous communities throughout Ontario, the OPP has provincial responsibilities as outlined in *Adequacy Standards*. These provincial responsibilities include the provision of a wide array of highly specialized programs and services to support OPP communities and all municipal police services across the province as required.

The OPP fulfills the six core policing activities stipulated by legislation in the following ways:

## Crime Prevention

- Successful crime prevention and deterrent programs in the OPP are developed based on continued analysis and sharing of information. Utilizing an intelligence-led policing approach, the OPP deters crime through the efficient deployment of its limited resources.
- In 2010, the OPP adopted Ontario's Mobilization and Engagement Model of Community Policing endorsed by the Ontario Association of Chiefs of Police. This model is a proactive approach to deterring and decreasing crime through the engagement and mobilization of the community at large.

## Law Enforcement

- The organization is divided into four commands under which the varied detachments, regions, division and bureaus operate. The OPP provides general law enforcement duties including community patrol and traffic management and responds to emergency calls for service on a 24/7 basis.
- Informed decision-making is supported through Intelligence-Led Policing. Results from the analysis of information gathered are applied to identify and target detachment-level crime and traffic issues, and often, issues at a provincial, national and even international level.
- Through its unique provincial mandate, the OPP provides:
  - Criminal investigative and technical expertise, and leadership not only in OPP communities, but also in support of municipal police agencies across Ontario. Major case management, forensic identification, behavioural sciences and analysis, provincial communications and dispatch, and intelligence are a few examples of this specialized expertise.
  - Direct policing to 19 First Nations while administering policing for 19 additional First Nations pursuant to the *Ontario First Nations Policing Agreement*.

## Victim Assistance

- While law enforcement and crime prevention initiatives are focussed on reducing victimization, people are still affected by crime daily in our communities. OPP front-line policing response to victims reflects and upholds the principles of the *Victim's Bill of Rights*.
- Relationships and partnerships with various agencies ensure persons affected by crime, tragic circumstances and disaster receive immediate support and assistance. These partnerships also facilitate the opportunity for police to focus their efforts on investigative procedures and respond to calls for service knowing a victim's emotional needs are being met.



## Public Order

- The OPP has long been recognized for its professional contributions in maintaining public order and providing crowd management in a safe, professional and peaceful manner. Often, the planning and coordination of multiple resources is required to successfully maintain public order at large-scale events. An intelligence based approach is employed and affords the identification of methods that are proactive in nature.
- Although police are not tasked with addressing the underlying issues prompting major events and civil incidents such as demonstrations and protests, they are responsible for addressing the resulting public order problems.
- The Provincial Liaison Team of the OPP works toward building relationships of trust, mutual understanding and respect to establish and maintain open and transparent lines of communication with all stakeholders (particularly First Nations leaders and their communities) who may be affected, directly or indirectly, by civil incidents and major events.



## Emergency Response

- The OPP is proud of its excellence and leadership in emergency response, planning and preparedness. Ontario communities depend on a comprehensive response in the event of an emergency. Success is achieved by working cooperatively with justice sector partners and stakeholders to develop prevention, mitigation, preparedness, response, and recovery strategies. Quite often, response requires the extensive coordination of combined efforts and resources.
- The OPP maintains significant technical expertise, modern equipment and technology, pivotal to ensuring the ongoing seamless delivery of emergency response capabilities across Ontario. Related procedures and policies continue to evolve to reflect operational experience, lessons learned and best practices.
- OPP capabilities for emergency response expertise include but are not limited to: incident command, containment, hostage rescue, crisis negotiations, canine, land and water search and rescue, as well as anticipating and responding to acts of terrorism, pandemic, disaster, extreme weather and the deployment of chemical, biological, radiological, nuclear and explosives devices.

## Administration and Infrastructure

- The OPP recognizes that openness, accountability and transparency are imperative to upholding the public trust.
- An integral component of the organization's relationship with its police services boards, communities and stakeholders is the adherence to established protocols and the commitment to a consultative business planning and public annual reporting process.
- An established quality assurance process is in place across the organization to ensure compliance with all legislative and regulatory, Ontario Public Service and OPP policies and procedures.

The OPP is committed to ongoing excellence in the delivery of policing services to all Ontarians. Seeking enhanced methods for operating efficiently in an increasingly complex justice system is vital for the continued success of the organization in helping to create "Safe Communities... A Secure Ontario".

### Quick Facts

- The OPP delivers front-line policing services to the province including 322 municipalities; of which 148 have established formal policing contracts for service delivery.
- The OPP operates out of 166 detachments, five regional headquarters, one divisional headquarters and a general headquarters in Orillia.
- OPP members are responsible for traffic safety on provincial roadways, waterways and trails, policing 969,064 square kilometres of land and 94,939 square kilometres of waterways.
- Provincial leadership is provided, by the OPP, for a number of joint-force and multi-jurisdictional initiatives aimed at coordinating law enforcement efforts to reduce victimization. These include: The Provincial Strategy Against the Sexual Abuse and Exploitation of Children on the Internet, the Ontario Sex Offender Registry and the Provincial Asset Forfeiture Unit.
- In 2010, the OPP provided more than 331,000 hours of specialized police services to its municipal partners. This included:
  - Over 6,000 hours for forensic identification services,
  - Over 2,100 hours for canine services,
  - Over 1,100 hours for underwater search and recovery services.



# Public Safety

“

*The overall 28% reduction in deaths resulting from fatal collisions speaks volumes about how effective our work is in saving lives on Ontario roads. Despite our continued success, we need to address emerging trends that may be contributing to increased road fatalities and injuries. As such, we will be developing our PTSP to include “distracted driving” as a fourth causation factor and we will continue to use our resources effectively so that we can achieve an even greater impact on the safety and security of the citizens of our province.*

”

**Deputy Commissioner Larry Beechey, 2010**  
OPP Traffic Safety and Operational Support





Commissioner Lewis & Deputy Beechey accept 2010 IACP Traffic Safety Award

## World Leader in Traffic Safety

Recognized internationally as a leader in traffic safety, the Ontario Provincial Police (OPP) continues to enhance its capacity to analyze its performance in traffic safety. For the third consecutive year, the OPP Provincial Traffic Safety Program (PTSP) was recognized by the International Association of Chiefs of Police (IACP) at its annual conference. The OPP received the IACP 2010 International Traffic Safety Award for leadership in promoting traffic safety programs.

The PTSP was implemented in 2007 as the OPP's approach to meeting the expectations of the Canada Road Safety Vision 2010. Canada's Road Safety Vision outlined the desire to reduce fatalities on Canada's roadways by 30% by the end of 2010. Since the introduction of the PTSP

program, an overall 28 % reduction in fatalities from the 2005-2007 three-year period prior to implementation of the PTSP has been realized. While the number of road fatalities were slightly higher in 2010 (330) than in 2009, (310), the overall reduction in fatalities prior to this program has led to hundreds of lives being saved on Ontario's roadways. Canada's Road Safety Vision 2010 was very successful. To sustain and build upon this success, Canada is extending the Road Safety Vision 2010 into a long-term strategy entitled Canada's Road Safety Strategy 2015.

Our success is largely due to an intelligence-led approach to addressing those areas of greatest risk. After achieving goals set out in 2010, the program will continue to utilize our intelligence

to identify traffic safety concerns and enhance OPP programs and initiatives. Our traffic focus and initiatives are solidly based on statistical data and experience. The OPP has seen dramatic results due to front-line officer initiatives which include increased visibility at high collision intersections and a focussed approach to impaired driving, aggressive driving and lack of seatbelt use. Collision data now illustrate we must include distracted driving as one of our primary causal factors.

### Distracted Driving

Distracted driving or inattention is a contributing cause of 20% to 50% of fatal collisions. A Canadian Automobile Association survey reports that texting and driving has become the top road safety issue for Canadian drivers. This is the first year in over a decade the top issue was not identified as impaired driving.

In April of 2009, *Section 78 of the Highway Traffic Act (HTA)* was passed. Section 78 amended the Act to prohibit the use of devices with display screens and hand-held communication and entertainment devices. On February 1, 2010, police began issuing tickets for using hand-held cell phones, BlackBerry smartphones, and communication and entertainment devices while driving in Ontario.

### Quick Facts

- Drivers caught using a hand-held device will be issued a \$155 ticket.
- All drivers may use hand-held devices to call 9-1-1.
- A driver who uses a cell phone is four times more likely to be in a crash than drivers who are focused on the road.
- Hands free use of hand-held devices is permitted.

## Increased Penalties

Effective August 1, 2010, a fully licensed driver who is 21 and under or a novice driver in the Graduated Licensing System (GLS) and is caught with any alcohol in his/her blood, will receive an immediate 24-hour roadside driver licence suspension and, if convicted, will face a fine of \$60-\$500 and a 30-day licence suspension. Novice drivers will also receive a suspension period as per the Novice Driver Escalating Sanction scheme, up to and including cancellation of the novice licence and will have to return to the start of GLS.

The impacts of this legislative amendment put additional safeguards in place for all of Ontario's roadways. However, it also puts additional pressures on the Ministry of Transportation and the OPP when it comes to towing vehicles and license suspensions. Public education is imperative to ensure drivers recognize not only the responsibility they have but also what the consequences of poor choices are.

## Collision Prevention Through Environmental Design

The OPP will continue to demonstrate leadership by implementing programs such as The Collision Prevention Through Environmental Design (CPTED) program. This program is designed to involve engineering, education, enforcement and the environment in a collision reduction strategy at high collision intersections. It began as a pilot project in 2005 and based on its success, is being implemented as a province wide program.

The CPTED program has shown significant results in Middlesex County, West Region. In 2005, there were 21 fatal collisions with 25 deaths as a result of those collisions. With the improvements made based on the CPTED strategy, by 2010 there were only eight fatal collisions with only eight deaths. Based on those results, the program is currently being rolled out throughout the Province with East Region already implemented and the other four Regions being trained throughout 2011.

### LOOKING FORWARD:

The OPP will continue to analyze traffic safety statistics and develop innovative approaches to reduce the number of collisions and save lives on Ontario's roadways. Research shows that although our enforcement and proactive policing continues to be an area of focus for our front-line members, there is still work to be done.

### 2010 ACHIEVEMENTS:

- As of January 2011, 92.8% of all Ontarians buckle up, compared to just 17.2% who wore seatbelts before the mandatory law came into effect in 1976.
- In 2010, the OPP laid 8,522 charges under the *Highway Traffic Act, Section 78*.
- OPP members stopped 30,336 Commercial Motor Vehicles in 2010.
- The Airforce Enforcement Program logged over 400 hours in 2010 which assisted in 4,339 speeding charges laid, 116 Stunt/street racing charges and 294 other HTA charges.
- There were 298 fatal motor vehicle collisions in 2010, resulting in 330 people losing their lives. Approximately one half of these incidents involved speed or alcohol.





## Trails and Waterways

Traffic safety not only encompasses our roadways, but Ontario's trails and waterways as well. Ontario's snowmobile trail system is the largest in the world, with more than 34,000 kilometres of maintained and interconnected trails. In addition the OPP polices 94,610 square kilometres of waterways.

### Quick Facts

- In 2010, Marine Patrol program logged over 14,000 hours and checked over 38,000 vessels.
- The number of marine fatalities declined in 2010 to 26 incidents, from 32 in 2009. Alcohol played a factor in 12 of these collisions.
- A total of 68 individuals lost their lives on Ontario's waterways and trails in 2010, compared to 78 in 2009.
- The OPP has 120 marine vessels, 184 all-terrain vehicles and 154 motorized snow vehicles.

### TRAILS

Snowmobilers ride over 150 million kilometres on Ontario trails each winter. Every winter, about 30 snowmobile drivers are killed and nearly 500 are injured while snowmobiling in Ontario.

OPP officers patrol our vast network of trails using 184 all-terrain vehicles (ATV) and 154 motorized snow vehicles (MSV). In addition, the OPP supports the Ontario Federation of Snowmobile Clubs (OFSC) volunteer "STOP" program. Nearly one hundred Snowmobile Trail Officer Patrol volunteers are designated as Special Constables with the authority to enforce the *Motorized Snow Vehicles Act* on OFSC trails. Our efforts to patrol these recreational trails in conjunction with our education and awareness campaigns are improving safety. Despite the number of recreational trail vehicles increasing annually, the number of fatalities continues to decrease year after year. In 2010, there were 25 fatalities on MSVs and 17 on off road vehicles.

Saving lives on the trails uses the same successful formula for saving lives on Ontario's highways - high visibility patrols that focus on high-risk behaviour. As a supplement to detachment efforts, the OPP engages 18 full-time Snowmobile, All-Terrain Vehicle, and Vessel Enforcement (SAVE) officers. The three teams are located in Orillia, Odessa and North Bay. The mandate of the SAVE program is to focus enforcement and education efforts on the trails and waterways to the extent possible.

### WATERWAYS

The OPP has over 120 vessels and an estimated 380 marine qualified members dedicated to marine enforcement and Search and Rescue duties throughout the Province. Patrol areas vary from the Great Lakes, to large interior bodies of water such as Lakes Simcoe, Nipigon and Lake of the Woods, the Trent-Severn and Rideau Systems as well as numerous smaller more remote lakes and rivers.

Innovative and award winning education programs such as the *"I got caught wearing my life-jacket!"* have been developed to encourage the wearing of personal floatation devices (PFDs). This program reinforces good behaviour and influences children's parents to change their boating safety habits. In 2010, approximately 2,800 t-shirts and 1,800 key chains were distributed through this program.





## State of Emergency: Highway 402

From December 12-15, 2010, a severe winter storm invaded the West Region of the OPP. Temperatures were reported as low as -27 Celsius with the wind chill. A progressive accumulation of snow and high winds in excess of 70 kilometres per hour created snow squalls and white-out conditions. The result was the emergency closure of Hwy 402 and the Bluewater Bridge, already covered with trapped vehicles and persons.

As the provincial police service with jurisdiction over provincial highways, the OPP immediately took action and initiated Command Posts and Emergency Operations Centres. A staging area to hand out resources along with nine warming Centres were established throughout Lambton and Middlesex Counties.

The OPP Emergency Response Teams (ERT) and Snow-Vehicle, All Terrain Vehicle and Vessel Enforcement (SAVE) teams posted throughout the province were directed to West Region to assist with rescue operations. These units provided the search expertise and motorized snow vehicle equipment to support the rescue operations. The West Region Emergency Operations Centre also mobilized the OPP's Traffic Units, Provincial Communications Centre London and Provincial Liaison Team.

The success of this operation depended on established partnerships. External support included Emergency Management Ontario, Ministry of Transportation, Victim Services and the Department of National Defence. The OPP contacted the Department of National Defence and formally requested assistance with the search and rescue of stranded motorists in Lambton and Middlesex Counties. The military immediately deployed a C130 Hercules aircraft and two Ch146 Griffon helicopters to rescue stranded motorists.

Every logistical challenge that could be posed at a tabletop exercise occurred during the course of this prolonged storm. Due to a jack-knifed tractor trailer, the number of stranded vehicles on Highway 402 began to build very quickly. At this point the only mechanism for rescuing the stranded parties was via motorized snow vehicles and four wheel drive trucks. Other challenges included: impassable roads, Red Cross officials stranded while trying to deliver supplies to warming centres, plowing equipment unavailable due to jurisdictional boundaries and legal hours of operation being reached, critical supplies of food and water, hospitals reaching capacity, medical emergencies and power outages.

## Assessing our success

Throughout this major event there was no loss of life or serious injury attributed to the storm and the closure of Hwy 402. Several police vehicles sustained minor damage as a result of non-preventable collisions. Considering the magnitude of the storm and number of stranded motorists, this is a positive outcome. The community including the Legion, personal homes, restaurants and community centres also contributed to the health and safety of both stranded motorists and OPP members. The success of this operation can be attributed to emergency planning, inter-agency cooperation, well-defined partnerships, and the hospitality of community members.

### Quick Facts

- Over 200 OPP members supported this operation.
- On December 13th 2010 the Provincial Communications Centre London received 3,900 calls for service (average calls per day is 1,200).
- There were 32 OPP snow vehicles and 14 four-wheel drive trucks utilized.
- The Military contributed 31 Army personnel, 60 air force personnel, one Hercules aircraft, seven Griffon helicopters, one Aurora aircraft, nine snow vehicles, and four tracked vehicles.
- Over 300 vehicles were trapped on Hwy 402.

## Criminal Interdiction

The Ontario Provincial Police (OPP) has leveraged traffic stops to interdict crime and reduce victimization on our highways. Criminal interdiction has been promoted as a “looking beyond the plate” approach to traffic. Officers engaged in this type of activity conduct a high volume of traffic stops in accordance with their public safety duties. These duties provide the opportunity to identify individuals who may be involved in criminal behaviour.

In conducting traffic stops for a variety of traffic violations, on occasion, an officer may detect stress or deception from a driver. This may be consistent with a person attempting to conceal an unknown substance or object, which may cause the officer to investigate further. Common criminal items discovered through criminal interdiction include wanted persons, large sums of money, drugs, illegal weapons, unstamped tobacco, victims of human trafficking, and equipment associated with fraud.

In 2010, the OPP delivered formalized training and dedicated resources throughout the province to enhance our ability to reduce crime on our highways. Officers who conduct criminal interdiction receive skill enhancement training in the areas of observation, conversation and investigation. The OPP has modeled its Highway Criminal Interdiction Course (HCI) on the RCMP’s Pipeline Convoy Program. Currently the RCMP program is the only accredited interdiction program recognized by the Canadian Association of Chiefs of Police. OPP members receive a five day HCI training course by trained OPP Pipeline Convoy Instructors.

Each OPP region has officers trained in HCI. Some regions have Highway Enforcement Teams and others operate as individually trained members. Teams identify targeted areas within their regions which present common routes for transporting illegal goods. The following are examples of success in 2010 from three of these teams:

- In West Region, there are 13 members on the different teams. By focusing on public safety on our highways, reducing transportation of illegal goods has been very successful. In one traffic stop alone, 210 cases (10,300 cartons) of cigarettes and over \$100,000 cash were seized. Other stops made throughout 2010 included the seizure of loaded handguns, approximately 500 lotto tickets and persons with outstanding warrants.



- The Highway Safety Division (HSD) team is comprised of 10 members representing eight different detachments. This team is supported by Automatic Licence Plate Recognition Vehicle (ALPR) technology capable of capturing and processing information obtained from 7,000 motor vehicle licence plates per hour. In 2010 this HET laid 456 criminal charges, 8,034 Provincial Offences Act charges, 104 Warn Suspensions, four tobacco related charges and conducted 353 Street Checks.
- The East Region Highway Enforcement Team (HET) has been recognized as being a very effective group of officers who consistently make seizures of marihuana, cocaine, hashish, ecstasy, Canadian and U.S. currency and untaxed tobacco products. Seizures in 2010 included two loaded handguns, 17 rounds of ammunition, over 147 kilograms (kg) of illegal drugs including 95.635 kg of marihuana and 36.994 kg of cocaine, and 198 cases contraband tobacco. Stolen property was also recovered including 128 cellular phones, high end clothing, 832 purses, 51 wallets and a stolen vehicle.

Highway Criminal Interdiction team members work closely with other OPP units. These include the Drug Enforcement Section, Field Intelligence Units, the Asset Forfeiture Unit, the Provincial Organized Crime Enforcement Team, the Provincial Weapons Enforcement Unit, Anti-Terrorism Section, and the Biker Enforcement Unit. They also have developed contacts with Canada Customs, RCMP, Canada Immigration and Crime Units in most major cities across Ontario.

### LOOKING FORWARD:

While criminal interdiction is not new to the OPP, a formalized program is. In 2011 a criminal interdiction provincial coordinator will be appointed to coordinate and review the training standards, statistical reporting and initiatives of each of the regional teams. Those regions without a current team, will adopt this approach of traffic investigation. By focusing members and teams across the Province, members will be able to spend more time focusing on “looking beyond the plate” in order to further reduce criminal activity on our highways.

### Quick Facts

- The HSD HET team was the first of these teams. In 2009, this HET was recognized with the Accolade Award for Enforcement, after only six months of operations.
- All regions have members trained in criminal interdiction.
- In 2010, the East Region HET was recognized by the Canadian Association of Chiefs of Police with the 2009 Pipeline/Convoy “Deputy Commissioner’s Highway Interdiction TEAM Award.”
- East Region’s Constable Rob Sinclair was recognized nationally as the “Passenger Vehicle Interdiction Officer of the Year”.



## Major Case Management

The OPP has long been recognized as a centre of excellence for major case investigations. This is most evident where both the multi-jurisdictional nature and complexities of a serious crime necessitate the coordination of multi-disciplinary investigative expertise.

In Ontario, when similarities in serious crimes are identified that link cases between two Ontario police agencies, a multi-jurisdictional Major Case Management (MCM) approach to an investigation is triggered. The MCM approach in Police Orders is defined as, "a consistent case management system for use by all Ontario police services, to raise the standard across the province, allow linked cases to be integrated more easily, and to promote cooperation and information sharing between law enforcement agencies". In the interest of public safety, this consistent and structured approach to investigations is also provided by the OPP to any municipal police service that may not have the resources or capacity to coordinate a response to major and/or serial crimes.

### ACHIEVEMENTS IN 2010:

- In 2010, the OPP Criminal Investigation Branch (CIB) continued to provide Major Case Management expertise and leadership for various Ontario municipal police agencies in high-profile investigations such as the abduction and murder of Tori Stafford and the murders of Jessica Lloyd and Marie-France Comeau. The CIB Case Manager assumed overall responsibility and accountability for these investigations. Effective coordination of a rapid response included identifying, accessing and deploying all necessary investigative and support resources by leveraging all of the organization's assets, including uniform and civilians.
- A supporting framework for logistics and administration including information technology, communications, transportation and equipment to support these large-scale investigations was also established.
- Responding to intense media scrutiny surrounding these major and serial crimes required the development of a strategy to provide a unified response to inquiries. This is critical to maintaining the effectiveness and integrity of an investigation.

### LOOKING FORWARD:

- As the OPP provides expertise in the investigation of major and serious crimes throughout the Province, it will do so employing a continuous improvement approach. This approach involves the ongoing identification of best practices through a structured operational and administrative debriefing process. This commitment to continuous improvement ensures coordination and management processes and procedures are refined to ensure maximum effectiveness.

What are perhaps, most significant in these, and all multi-jurisdictional investigations are the partnerships established. Collaborative and effective relationships with our municipal partners in seeking justice for victims surpass jurisdictional boundaries. We all play a role in maintaining the safety and security of Ontario.

### Quick Facts

- Specialized investigative resources include but are not limited to:
  - Criminal Behavioural Analysis Section - Coordinated Response including Criminal Profiling, Forensic Psychiatry, Threat Assessment, Polygraph, Child Sexual Exploitation Section, Violent Crime Linkage Analysis System (ViCLAS) and the Ontario Sex Offender Registry (OSOR).
  - Forensic Identification and Technical Services.
  - Electronic Crime Section.
- Support resources include but are not limited to:
  - Communications and Technology Services Bureau
  - Fleet, Supply and Weapons Services Bureau
  - Corporate Communications Bureau
- The MCM System includes a common automated case management software application (PowerCase), mandated by regulation, for use in the investigation of homicides and sexual assaults.
- Criminal Investigation Services are available to all areas policed by the OPP and upon request to other Ontario Government Ministries, other Federal or Provincial Governments, Municipal Police, First Nation Police Services, Crown Attorneys, and the Office of the Chief Coroner.



## Celebrating Half a Century of Policing Excellence

The Ontario Provincial Police (OPP) Anti-Rackets Branch (ARB) was established in June, 1960 to focus on fraudulent criminal activity in Ontario. In 2010, the Branch celebrated its half century milestone of policing excellence and leadership in economic crime investigation. The ARB mandate has expanded over the past 50 years to meet changing and evolving demands for skilled investigative expertise in today's complex policing environment.

Technology and e-commerce have presented new opportunities for criminals to commit fraud with relative ease. These opportunities can result in complex multi-jurisdictional and transnational fraudulent schemes creating significant financial losses to individuals, corporations and government. Anonymity for offenders, increased speed and proliferation of illicit activity are also further enabled by technology.



### ACHIEVEMENTS IN 2010:

- Restitution ordered in 2010 as a result of ARB investigations totaled over \$950,000.
- The Private Security and Investigation Services Unit initiated 190 investigations conducted over 1,200 site and proactive field inspections.
- In June 2010, Private Security Enforcement Unit (PSEU) commenced an investigation into a security company. The investigation found that a security company offered to sell the service of providing security guards while it was not licensed to provide this service. The OPP investigation also found several violations by security guards. The PSEU have charged a private security company following an investigation into licensing offences contrary to the *Private Security Investigation Services Act* (PSISA).
- Allegations related to three Ontario government ministries and a service provider who committed a criminal breach of trust, fraud over \$5000, uttering forged documents and secret commissions were investigated. The investigation resulted in evidence of on-going alleged criminal offences occurring. The total monetary loss was \$393,000.

Continuing to excel in the battle against economic crime and fraudulent criminal activity requires the continued development of investigative expertise. Perhaps just as important is the ongoing collaboration and partnership with a wide range of justice sector, government and private sector personnel to further reduce victimization.

### Quick Facts

- The Canadian Anti-Fraud Call Centre (CAFC - formerly PhoneBusters) is jointly managed by the OPP, RCMP and the Competition Bureau Canada. The CAFC and its mandate have expanded to include Mass Marketing Fraud (MMF). MMF often involves identity crime, which includes identity theft and identity fraud. As a result, the CAFC also accepts these reports. With the Competition Bureau as a partner, the CAFC deals with deceptive marketing practices and with spam issues related to fraud.
- ARB also investigates cases involving:
  - Allegations of fraud and other criminal activities related to municipal and provincial government officials;
  - Many versions of MMF schemes target many victims at the same time whether by telephone, facsimile, postal mail or the internet.
  - Multi-jurisdictional fraudulent schemes targeting seniors.
- In partnership with the Ontario Ministry of Health, the Branch investigates fraudulent health care related claims to the Ontario Health Insurance Plan (OHIP) and other provincial programs.
- Anti Rackets Branch is responsible for the investigation and enforcement of the *Private Security Investigation Services Act*.
- ARB has formed many traditional and non-traditional partnerships. Expertise and assistance has been provided to Canadian Bankers Association, the United States Secret Service and the Federal Bureau of Investigation (FBI).

## Amber Alert Modifications

Time plays a critical role in the search for and safe return of an abducted child. It is vital to the search and investigation that critical information about the missing child is relayed to the public as quickly as possible.

The Ontario AMBER Alert program is a voluntary cooperative plan between Broadcast media including radio/television and text media outlets the Ministry of Transportation and Ontario law enforcement agencies. The program is designed to locate abducted children within hours of the abduction.

In 2009, the program was the subject of a review by the provincial Steering Committee. During 2010, review recommendations resulted in the development of standardized guidelines, training and a dedicated AMBER Alert Coordinator within the OPP. In addition a number of enhancements to communications were made.

### ENHANCEMENT TO COMMUNICATIONS IN 2010:

- The communication of AMBER Alert through social media has become one of the fastest ways to spread the message. An Ontario AMBER Alert Facebook Project was initiated in 2010. To date the page has over 135,000 fans, the largest following in all North America for all AMBER Alert pages. The fans of the page receive AMBER Alert information automatically in their news-feed when a child goes missing.
- Text messaging capability was also enhanced in partnership with the Canadian Wireless Telecommunication Association. This new agreement allows Canadians to sign up for Short Message Service (SMS) text messaging for alerts all across Canada.
- The OPP has been working with the Ontario Public Service (OPS), Ontario Power Generation and Hydro One to encourage employees to sign up for the service at [wirelessamber.ca](http://wirelessamber.ca). Articles have been included in OPS publications to promote the wireless program.
- As of September 2010, Mac's Convenience Stores across Ontario featured AMBER Alert activation information on their LCD screens.
- Front-line tools were also developed such as notebook inserts and information flyers.



### LOOKING FORWARD:

- A National Amber Alert Working Group has been formed. Opportunities in the areas of standardizing guidelines, training, and partnership across Canada will be explored.
- A new partnership with Emergency Management Ontario and potential linkages with the National Alert Aggregation and Dissemination (NAAD) System, managed through the Weather Network, will be explored.
- An Ontario Operations Committee made up of the Ontario Police Services that utilize the system has been established to assist in determining the effectiveness of the program. The committee will make recommendations to the Steering Committee for potential changes and enhancements to the program.

The Ontario Amber Alert Program has been acknowledged as a progressive program by other provinces. The OPP in partnership with the provincial steering committee representatives will continue to review the program's effectiveness and explore new communications methods to sustain its excellence.

### Quick Facts

- There have been 21 activations since the program was created in 2003, six in the last two years.
- The Ontario AMBER Alert Facebook page has over 135,000 fans. This is the largest following for any North American AMBER Alert Facebook page.
- The AMBER Alert Provincial Steering Committee is comprised of the OPP, Ontario Association of Broadcasters (OAB), Toronto Police Service, Child Find, and Missing Children Services. Other partners include the Ministry of Transportation (MTO), Bell Canada and Ontario Lottery & Gaming (OLG), the Ministry of Community Safety & Correctional Services (MCSCS) and the Ontario Association of Chiefs of Police (OACP).

## Preventing Offenders from Re-Offending

In our ongoing efforts to reduce victimization and criminal recidivism in our communities, the OPP completed a provincial roll-out of the Intelligence-Led Policing – Crime Abatement Strategy (ILP-CAS) in 2010. Prior to this, variations of the crime abatement concept or offender accountability programs had been exercised at select locations with great success.

The ILP-CAS Program is a proactive approach to deterring and reducing crime by targeting offenders most likely to participate in recidivist behaviour. The ILP-CAS is designed to assist offenders in remaining compliant with conditions through the court process, while on a judicial release and when a court imposed term of probation or parole is in effect. This program is also designed to protect victims through the enforcement of non-association and other conditions.

With the current workload experienced by our front-line members, it is important, now more than ever, to ensure that any crime prevention activity is based on efficient processes. Effective management/compliance strategies for each offender in the program are developed, with this mind, by the designated ILP-CAS Coordinator in each detachment.

- Identifying those offenders that contribute to a rise in crime statistics and meet criterion for inclusion (e.g. those involved in drugs, theft, theft of auto, break and enter and violent crimes including domestic assault).
- Prioritizing offenders who are believed to be at the greatest risk to re-offend. This assists in mitigating the workload impact on front-line members
- Information sharing with detachment members and assigning and tracking of compliance checks
- Developing collaborative relationships with Crown Attorneys, municipal policing partners and Provincial Probation and Parole Office personnel.

### LOOKING FORWARD:

- To further enhance accountability and analysis of the ILP-CAS program, the OPP will be modifying its current information management systems to better capture monitoring and compliance information and data.

By holding offenders, involved with the justice system, accountable to the police and the community the OPP is furthering Ontario's public safety agenda.





## Combating Crime in First Nation Communities

Prescription drug abuse, including OxyContin, is exploding in some First Nation communities. According to the Chiefs of Ontario prescription drug abuse is an epidemic in their communities. The use of these drugs destroys individual lives and communities, undermines human and social development, and generates crime. The Ontario Provincial Police (OPP) works closely with First Nation Police Services, municipal police services and community stakeholders to proactively address debilitating crime issues in First Nation communities.

In response to the Ipperwash Public Inquiry, the OPP created an Aboriginal Issues Unit (AIU), within the Provincial Operations Intelligence Bureau (POIB) in 2008. The mandate of this Unit is to gather intelligence and information as it relates to organized crime operating on and around First Nation communities. Members are deployed across the province and embedded within the Organized Crime Enforcement Bureau (OCEB) and Field Intelligence Units.

### 2010 ACHIEVEMENTS:

- A Native Street Gang Intelligence Working Group was developed with the Thunder Bay Integrated Gang Unit, NAPS Gang Unit, Treaty Three and several other law enforcement partners. The objective of this working group is to conduct investigations and gather intelligence as it relates to the migration of native street gangs operating in and around First Nation communities as well as major cities in Ontario.
- The Aboriginal Issues Unit (AIU) provided intelligence which led to 34 investigations. This resulted in over 181 charges being laid. In addition stolen property, firearms, and drugs on and around First Nation communities were seized.
- An unprecedented amount of search warrants were executed on Walpole Island resulting in numerous arrests and the dismantling of criminal networks. The Walpole Island Chief and Council highly commended the OPP and the Walpole Island Police Service for their professionalism and dedication to duty and to their people, families, community, and nation.
- To proactively address the concerns raised by the Native Women's Association of Canada, POIB initiated a probe to gather information on missing and murdered Aboriginal women in Ontario. AIU conducted a review of homicides and missing person reports for the past 40 years. Upon conclusion it was determined the majority of homicides were investigated by OPP and were solved with the offender being known to the victim. In 2011, an overview of missing and murdered Aboriginal men will be conducted.

The OPP will continue to combat the spread of organized crime within First Nation communities including the expansion of native street gangs. The OPP recognizes Trafficking in Persons (TIP) as an emerging issue in Ontario and is currently conducting an intelligence probe to identify organized crime groups involved. The OPP has partnered with Anishnabek Police Service (APS) and Nishnawbe-Aski Police Service (NAPS) and Treaty Three Police Service (TPS) to gather intelligence as it relates to Aboriginal communities being vulnerable to recruitment and victimization in this area.



# Relationships

“

*Our successes have been forged on strong partnerships, making connections across the organization and with external justice partner stakeholders. This is precisely the time when integrated planning and delivery should be of the highest priority.*

**Deputy Commissioner Scott Tod, 2011**  
OPP Investigations & Organized Crime

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## Olympic Pride



In February, 2010, the city of Vancouver, British Columbia hosted the Winter Olympic and Paralympic Games, an international celebration of athleticism and culture. Such large scale and high profile events demand significant planning and collaboration to ensure a safe and secure environment for all. As an organization, the Ontario Provincial Police (OPP) views events of this magnitude as an excellent opportunity for law enforcement personnel from across Canada to work in partnership. The OPP provided a senior commander to participate on the Event Planning Command Team, led by the Royal Canadian Mounted Police.

For 106 days leading up to the Games, the Olympic Torch Relay traveled across Canada. On 21 of these days the Torch was travelling through various OPP jurisdictions. Again, the OPP responded by ensuring the safety of both relay participants and enthusiastic onlookers for the duration of this event. It was a proud moment for the organization when an OPP officer was identified as one of just five Olympic Torch Commanders to travel across Canada with the flame. Four other OPP officers participated as Torch security runners across five provinces.

Pride in our people and our partnerships resulted from the participation in such an historic event.

### Quick Facts

- Over 150 OPP officers were deployed to perform uniform duties including: perimeter security, traffic control and explosives disposal.
- Some OPP members resided on cruise ships anchored in the Vancouver Harbour during their deployment.
- The OPP received the Heroes and Rescue Award from the Justice Institute of British Columbia in recognition of their significant contribution to planning and security for the 2010 Winter Olympic and Paralympic Games.
- In total, the Olympic flame traveled through more than 230 Ontario communities.
- OPP members designated as Olympic Torch Security Runners accompanied the flame through Quebec, Ontario, Manitoba, Saskatchewan and Alberta.
- The Olympic Flame was relayed over 6,350 kms by over 2,900 participants.
- The Vancouver Olympic Committee presented the OPP with an Olympic Torch that had been lit during the Ontario portion of the relay. This honour was not bestowed upon any other police service in Canada.

## Running for the Special Olympics

The Ontario Law Enforcement Torch Run is one of the most significant fundraising events for the Special Olympics. The Special Olympics provide athletic training and competition for children and adults with intellectual disabilities.

At the 2010 Special Olympics National Summer Games opening ceremonies in London, Ontario, Ontario Provincial Police (OPP) members were a highly visible contingent of nearly 500 law enforcement participants who completed the final leg of the Torch Run carrying the "Flame of Hope".

OPP members partner with athletes and volunteers to run and walk throughout Ontario in numerous Torch Run events to raise not only funds but awareness of the Special Olympics. It is through this participation that we enhance our community understanding, respect and acceptance.

### Quick Facts

- OPP Commissioner Chris D. Lewis is honoured to be the current Chair of the Ontario Association of Chiefs of Police (OACP) Torch Run Committee.
- In Ontario, a sum in excess of \$26 million has been raised since 1987.
- Nationally, law enforcement torch run events are held in ten provinces and the Northwest Territories.
- The final leg of the 2011 Torch Run will end in Sudbury at the 2011 Provincial Floor Hockey Championships.
- The 2012 Spring Special Olympic Games will be co-hosted by the Kingston Police Service and the OPP.



## Security of the Summits

In June of 2010, the culmination of nearly two years of planning resulted in the successful execution of security operations for the 2010 Muskoka G8 and Toronto G20 Summits. These monumental events, held consecutively during the same weekend, represented the largest policing operation in Canadian history. Providing security for Internationally Protected Persons, and ensuring public safety and security required the unprecedented mobilization of nearly 21,000 police and security personnel from across Canada.

The incredible ability of Canadian policing and security agencies to work in unison, to fulfil a common objective was demonstrated at both the G8 and G20 Summits. Planning involved the close integration of numerous law enforcement partners including the Royal Canadian Mounted Po-

lice (RCMP), Toronto Police Service, Peel Regional Police, Canadian Forces and the Ontario Provincial Police (OPP). The OPP Planning Team not only capitalized on, and enhanced existing traditional partnerships, but also fostered partnerships with other agencies, including Health Canada, the Ontario Fire Marshall, the Ministry of Health and Long-term Care, the Ministry of the Attorney General, and the Ministry of Transportation Ontario.

The OPP was the police service of jurisdiction for the G8 Summit and was responsible for securing the "Interdiction Zone", providing perimeter security, crowd, crime, and traffic management, and liaison with the local community. Motorcade escort and route security, accreditation (security clearances), marine operations, and intelligence operations were also supported by OPP members.

In January 2009, the OPP dedicated five members to the RCMP-led G8 Integrated Security Unit (ISU). The total number of dedicated resources from the OPP increased to 109 as the event neared. The OPP Planning Team developed strong relationships with community representatives, leaders, and emergency responders. These relationships ensured seamless safety and security planning between the Integrated Security Unit and the communities affected by the Summit.

A "Community Relations Group" within the G8 Summit area was established by the OPP Planning Team. This group conducted hundreds of presentations and meetings with community members and groups, to answer questions, clarify misinformation, and create an atmosphere of community inclusiveness. The "Community Relations Group"





also worked closely with the activist community to ensure open and transparent lines of communication, and foster an atmosphere of trust and respect between the police and this community.

Overall the G8 Summit security operation was a success. There was minimal protest activity associated with the G8, no acts of violence occurred, and no G8-related arrests were made. The community has been left with a positive image of the Summit, and confidence in the OPP's ongoing commitment to public safety and security.

The G8 Summit represents a significant milestone in the history of the OPP. During the operation, over 2,400 members including police officers, civilian support staff, and auxiliary members were mobilized and deployed 24 hours a day, seven

days a week for the duration of the G8 and subsequently the G20 Summits. The OPP is proud that during this mass redeployment of resources it continued to meet the needs of Ontario communities with the seamless delivery of policing services.

The success of the established partnerships during the Summits will continue to position Ontario as a leader in hosting international events. Future events, such as the 2015 Pan and Para Pan American Games, will reap the benefits of the inter-agency cooperation, integration, and respect that were achieved.

### Quick Facts

- Planning for the 2010 Muskoka G8 Summit commenced two years prior to the event.
- During the G8 Summit security operation, the OPP deployed a total of 2,488 members in the following functions: Site Operations, Traffic Operations, Crime Management, Communication Relations Group, Specialized Field Resources, Marine Operations, Logistics Operations, Public Affairs Communications, Intelligence Operations and Command and Control.
- On the heels of G8 success, the OPP again rose to the challenge when escalating violent activity during the G20 Summit required the deployment of over 1,300 officers to support the Toronto Police Service.

## The New Ontario Mobilization & Engagement Model of Community Policing

Ontario's Police Services Act states that crime prevention is the first duty of police services. The new "Mobilization & Engagement Model of Community Policing" was launched by the Ontario Association of Chiefs of Police (OACP) and adopted by the Ontario Provincial Police (OPP) in 2010.

Like the Use of Force Model, this new Mobilization and Engagement Model of Community Policing suggests a continuum of service. The Model distinguishes relatively safe neighbourhoods, the "green zone" being the safest, where situational crime prevention measures such as target hardening and community watch strategies work; and the top left "red zone" where broader social problems make such measures impracticable. It guides all community partners to select crime prevention measures that are effective and suitable to their communities.

The Intelligence-Led Policing – Crime Abatement Strategy, Lock It or Lose It, Safeguard Ontario and

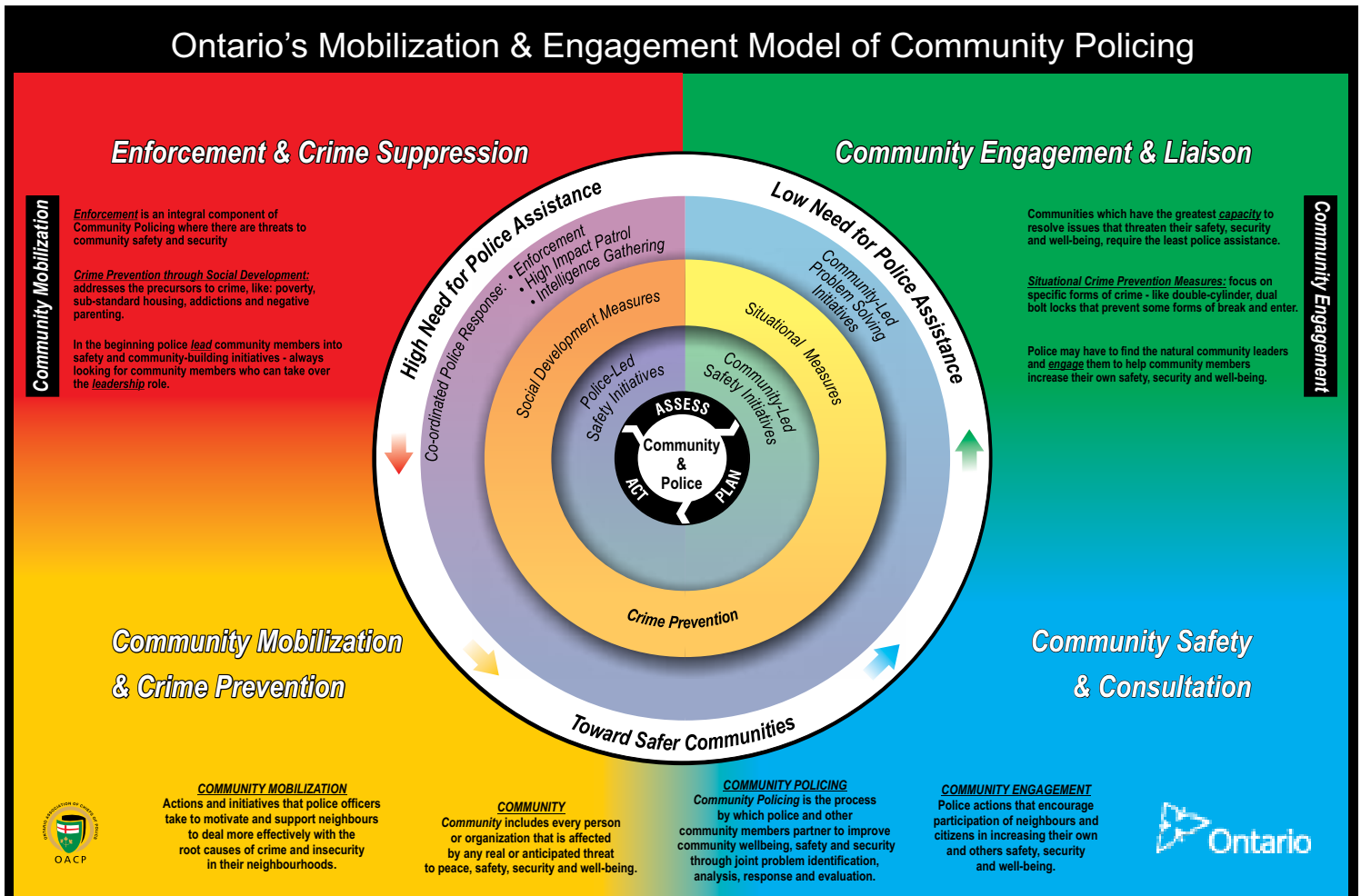
Cottage Watch are just a few successful OPP crime prevention programs from which communities can choose. Numerous other programs have been developed to tackle issues such as youth crime, elder abuse, fraud and identity theft.

The OPP recognizes it cannot create safe communities alone. The new model stresses non-police community members partnering with police in making and keeping their neighbourhoods safe and secure. It highlights police tactics for stimulating and supporting community members to do this. Such tactics require police services to add skills and capabilities and, reconsider how they organize and operate.

To build awareness of the new model, in 2010, several presentations were made to OPP members and community groups across the province. In addition all recruits are now receiving training on the Model while attending the Ontario Police College.

### LOOKING FORWARD:

The Crime Prevention Section and the Provincial Police Academy are developing resources to support OPP members and to facilitate implementation. The Model will also be used as a communications tool to explain to Ontario's communities how "police work" is done and their role as partners in community safety.



## Post-Ipperwash Relationships with First Nation Communities

Continued relationship building with First Nation leadership and communities throughout Ontario is essential to the Ontario Provincial Police's ability to respond appropriately to Aboriginal issues and to provide the kinds of support that contribute to effective local policing and healthy First Nation communities. The work to build and maintain relationships continues with a strong reliance on the findings of the Ipperwash Inquiry.

Since the Ipperwash Inquiry released its recommendations in 2007, the OPP has diligently reviewed its practices and processes, and is proud to report that all recommendations directed to the OPP have been addressed. The following are examples of current programs that support the safety and well-being of First Nations communities in Ontario.

### CONNECTING WITH YOUTH

Perhaps most importantly, the positive ongoing relationships between First Nations and the OPP have been based on consensual approaches to issues of concern that go beyond traditional policing matters. Such issues include increased awareness and attention being given to First Nation youth health and welfare. OPP youth empowerment programs, such as Walking the Path and Niigan Mosewak, are designed to help young people to understand and embrace their history and traditional teachings, and to promote a positive self-concept and respect for self and others. These programs are vital to enhancing our capacity in meeting the needs of the communities we serve.

Demand for Walking the Path is increasing, particularly in the north, as schools and Friendship Centres with youth programming recognize its benefit for those at risk. In response to the increasing demand, the OPP is working to build capacity by training local facilitators to deliver the program. Currently, 88 officers, educators and community workers have received the week-long training to become Walking the Path facilitators. A number of schools and community organizations have included Walking the Path as part of their curriculum.

Feedback from Walking the Path facilitators consistently articulates the value of the program in developing positive social attitudes and behaviours while promoting a mutual understanding and pride of First Nations culture. The OPP will continue to further the partnerships that have been forged with school boards, schools and community organizations to implement its Walking the Path program.



### THE PROVINCIAL LIAISON TEAM (PLT) PROGRAM

The Provincial Liaison Team (PLT) Program is another key factor in sustaining meaningful relationships with First Nations communities. PLT provides a vital asset to police planning and response to major events and incidents, including First Nations issues. In 2010, a variety of issues raised concern within First Nation communities, including the introduction of the Harmonized Sales Tax, land claim issues and resource development activity in the north. The PLT Program focuses on proactive relationship building as a means to assist in resolving issues. PLT members are active in all OPP Regions, working to establish and maintain open communications with all constituents who may be affected, directly or indirectly, by major events.

In 2010, training was provided to increase PLT capacity within OPP and offered to policing partners interested in the program; a program review was completed and PLT officers participated in several major events, including the G8 and G20 summits. PLT will continue to work with internal stakeholders to support informed involvement with issues impacting Aboriginal communities.



### 2010 ACHIEVEMENTS:

- There were 397 participants in Walking the Path courses, 40 of those were teens, and the remaining were elementary school age.
- The OPP supported three youth camp programs: Niigan Mosewak in East Region, North of 50 in North West Region and Niigan Mosewak in North East Region. The North East Region Niigan Mosewak included nine youth and 13 mentors.
- Forty-eight officers received PLT training to become PLT members.
- PLT members visited First Nation communities 83 times.
- There were 104 OPP members deployed to Pikangikum First Nation, on a two-week rotational basis. Policing needs in the community are being supplemented by the OPP while officer vacancies remain. The OPP officers are making a positive impact on the community and are gaining valuable experience.
- A new detachment facility with sleeping quarters for officers in Pikangikum First Nation was occupied in December.

The OPP through developed and ongoing relationships will continue providing policing assistance to First Nations communities and supporting First Nations Police Services.





## Combating Organized Crime through Border Partnerships

Border enforcement in Ontario is built upon partnerships. One of these partners is the Provincial Organized Crime Enforcement Team (POCET). These Ontario Provincial Police teams were created in 2007 to suppress organized criminal activity by strengthening the linkages between the border security framework and the Organized Crime Enforcement Bureau (OCEB). POCET targets organized crime activities at, or linked to the border, including smuggling of drugs, weapons, ammunition, explosives, and human smuggling.

A total of five dedicated OPP POCET teams are deployed at various locations at or near border crossings across the province. These teams work closely with specialized enforcement units from various Ontario Police Services, the Canadian Border Services Agency, and the RCMP Integrated Border Enforcement Teams. They also work closely with American counterparts including the United States Immigration and Customs Enforcement's Border Enforcement and Security Team (BEST) located in Buffalo and Detroit. BEST involvement amplifies the scope, effectiveness and operational capacity of POCET.

These international partnerships have been further enhanced with members of the OPP seconded to BEST. Participation in these teams eliminates many information sharing challenges and enhances POCET's ability to further cross-border investigations.

### ACHIEVEMENTS IN 2010:

- POCET made a total of 57 arrests, and laid 240 charges.
- The value of the 39 seizures made in 2010 included \$7,447,722.00 worth of drugs, \$21,500.00 of cars and \$42,640.00 of Canadian currency.
- Currently four OPP members are seconded to BEST. With the success of the program, three additional OCEB officers have received U.S Title 19 training and the necessary credentials to assist if required.
- Given the nature of the cases many commence in one year and end in another. The following is one example of their 197 case load occurrences in 2010.
  - Project Verwood commenced in August 2010 and did not conclude until March 2011. The project was an undercover agent led drug investigation focused on three groups known to be involved in drugs and firearms smuggling. The police agent purchased cocaine, ecstasy, marijuana, and oxycodone from ten identified individuals. This resulted in nine search warrants and three arrest warrants executed along with the seizure of seven vehicles, one restricted firearm and \$16,500 in Canadian currency. The total street value of drugs seized and purchased was \$2,065,440.00.

POCET was designed to provide a provincial intelligence led and strategic response to border related illegal commodity investigations in Ontario. Success of POCET is attributed to the ability to collaborate with other units within the OPP as well as Canadian, American and other international enforcement agencies. This ongoing collaboration will continue to improve our ability to combat organized crime and improve the safety and security of the residents and visitors within the Province of Ontario.



## Offender Transportation Program

The Ontario Provincial Police (OPP) Offender Transportation Program (OTP) was formed in 2001. It was established when the super jails were constructed and small, local jails were closed. The Program is responsible for the transportation of male and female, youth and adults, between secure institutions and the courts. This service is provided on behalf of municipal police services as well as the OPP.

OPP Offender Transportation Officers are appointed as special constables. Their training includes courses such as use-of-force, radio procedures, search of persons, prisoner care and control and professional driving.

Special constables are appointed with the authorities of a peace officer under the *Criminal Code of Canada* and *The Controlled Drugs and Substances Act* for the purpose of searching, guarding and controlling prisoners; providing security at premises or places occupied or utilized as courts or police facilities; service and execution of legal documents; transportation of prisoners.

While offender transportation is the primary responsibility of these members, it is not their only function. Commencing 2007, a Memorandum of Understanding (MOU) was approved to allow the OTP members to assist in both OPP and municipal police forces to undertake other support functions such as:

- Fingerprinting
- DNA sample collection and
- Prisoner guard at detachments.



### Quick Facts

- The annual operating budget is approximately \$18 million.
- More than 200 OPP employees support the program.
- In 2010, the OTP transported 102,743 prisoners. That is an average of 281 prisoners a day 365 days a year.
- There are five Units across the province supporting 10 locations.
- Of all of the prisoners transported by this program, 56% are adults and 44% are youth.
- The OTP fleet includes 35 cube vans and 13 extended vans. Each of the cube vans can carry up to 23 prisoners and up to 12 prisoners in the extended vans.



## Giving Back - Charitable Campaigns

The commitment to the well-being of Ontario's communities has once again been demonstrated through the generosity of Ontario Provincial Police (OPP) members. Employees are proud to serve Ontario's communities and continuously look for opportunities to support them beyond the scope of their jobs. Many local sports teams and charities are supported by OPP members. Listed below are just a few of the charitable initiatives the OPP undertook in 2010.

### United Way

The 2010 United Way Campaign raised an astonishing \$109,028, building on the impressive \$101,000 raised in 2009. Of the total amount raised, 85% came from payroll deductions. Other events which raised money for the United Way included:

- Two successful pasta dinners for General Headquarters (GHQ) employees, netted over \$2,500.
- A Ministry-wide, online silent auction, raised almost \$13,000.
- An extremely popular GHQ Idol contest raised over \$2,000. After two separate qualifying rounds in the GHQ auditorium, the finalists performed before a dinner audience at a local restaurant.

For the second year in a row, S/Sgt Leslie Craig received the United Way's campaign coordinator of the year award. The OPP is proud to have such a dedicated leader amongst its members.



### OPP Christmas Food and Toy Drive

All five Regions from across the province along with the Highway Safety Division, participated in the OPP Food and Toy Drive in November and December 2010. The drive provides food and toys to Ontario families in need of assistance during the holiday season. The results were once again exceptional. Donations included 199,035 lbs of food, 26,627 toys, and \$79,248.

### Gilda's Club

An "Awareness Event" was launched in January 2010 at the OPP GHQ in support of Gilda's Club Simcoe Muskoka. Gilda's Club offers support and social programs and activities for those diagnosed with cancer as well as their family members, friends and caregivers. The event gave Gilda's Club the opportunity to bolster fundraising events such as raffle ticket sales. The efforts and support brought in over \$8,000.

### First Nations Communities

The OPP continues to be innovative in its support of Ontario's First Nations communities. Regular travel to and contact with these communities provides the OPP with opportunities to deliver charitable donations. Many deliveries require members to persevere through bad weather and treacherous road conditions to ensure donations arrive safely. Some of the deliveries included:

- The OPP was contacted by the Vanier Centre for Women and requested assistance with items to be transferred north to the community of Big Trout Lake. Donated items included diapers, mitts, hats and clothing.
- A second collection of approximately 150 boxes/bags was made. The clothing and equipment were delivered to Fort Hope and Pikangikum by officers of the Aboriginal Policing Bureau.
- The town of Burlington donated and collected \$100,000 worth of sporting equipment which filled more than 100 hockey bags. This donation of equipment was delivered to the Aroland First Nation and distributed to youth throughout the reserve.



The OPP will continue its generous support of community giving. OPP members have demonstrated their commitment to support the well-being of not only their individual communities but all communities across Ontario. As long as there is a need, OPP members will continue to give.





## Partnering for a Secure World

For the past 20 years, police officers from Canada have participated in Civilian Policing Program (CIVPOL) international missions. OPP members are no exception and proudly participate in this voluntary program advancing international peace and security.

Civilian police missions require officers to work closely with domestic and international partners to rebuild and strengthen local police services in countries that, most often as a result of conflict or upheaval, do not have the capacity to maintain law and order. In some cases, these environments present opportunities for organized criminal activity, such as the trafficking of drugs and weapons, to proliferate on a global scale.

Theoretical and practical training is provided by OPP members in CIVPOL. Numerous aspects of policing are addressed from general law enforcement, investigative processes and procedures, human resource and gender issues, and leadership development to policy and program development.

### LOOKING FORWARD:

- In early 2011, four more OPP uniform members were deployed on CIVPOL missions.
- A new applicant selection pool process will be implemented.
- The International Peace Operations Branch of the RCMP, that coordinates the CIVPOL participation for all police officers in Canada, is encouraging police agencies to share their expertise through continued participation in the CIVPOL Program.

By empowering police agencies in these countries through mentoring and training programs we are creating a foundation of stability. Upon this safe and secure foundation, social and economic development may flourish and sustainable peace may ensue.

The OPP also benefits in the development of its workforce, as participating members return with an enriched understanding of international conflict, cultural awareness and leadership experience. The OPP is optimistic it will continue to maintain a presence reflective of Canada's focus in peace missions around the world.

### ACHIEVEMENTS IN 2010:

- A total of 11 OPP uniform members were deployed on CIVPOL missions in four locations:
  - Afghanistan,
  - Kosovo,
  - Haiti, and the
  - Sudan.

### Quick Facts

- Candidate selection is based on an intense and rigorous set of qualifications.
- Canada has deployed more than 2,500 police officers to 50 peace missions around the world.
- Since 1995 the OPP has deployed 63 officers on 82 missions.
- The OPP Field Support Bureau coordinates the OPP participation in CIVPOL programs.
- Today, Canadian police officers are serving in Asia (e.g. Afghanistan), Africa (e.g. Sudan), the Middle East, Eastern and Western Europe, and the Americas (e.g. Haiti).



## Positive Ticketing Program

The Ontario Provincial Police (OPP) Positive Ticketing Program is a community-based crime prevention program which promotes positive encounters between youth and OPP members. "Positive Tickets" are used to initiate relationships with youth by rewarding them for good behaviour.

In 2010, the positive ticketing concept was researched and developed into a provincial program. It was launched by the OPP in partnership with over 800 Mac's Convenience Stores. An electronic poster highlighting the program is displayed on in-store LCD monitors in over 800 Mac's locations across Ontario. In addition to its public education benefits, the OPP Positive Ticketing Program initiatives have proven that innovative partnerships can help prevent crime.

The OPP Positive Ticketing Program utilizes two initiatives:

- Operation Freeze: designed for summer and fall activities providing frosty beverages for youth good deeds; launched annually for Canada Day; and

- Operation Heat: designed for winter and spring activities providing hot chocolate beverages for youth good deeds; launched annually for Ontario's Family Day.

A young person may receive a "Positive Ticket" for any number of positive behaviours such as:

- practicing personal safety such as wearing bicycle helmets;
- doing various good deeds;
- participating in community activities;
- demonstrating community pride e.g. picking up litter;
- deterring crime or observing school crossing rules; or
- acting as an "icebreaker" to establish a rapport with kids in their patrol areas.

By recognizing good behaviour, positive ticketing offers opportunities for our officers to interact with youth in a less authoritative manner. In 2010, OPP members gave 55,000 "Positive Tickets".

Evaluations of both "Operation Heat" and "Operation Freeze" were completed in 2010 through an analysis of community based media coverage and a "Front-line Feedback" report. Based on the success of both initiatives, planning is underway for Operation Freeze 2011 and Operation Heat 2012 in support of the OPP Positive Ticketing Program.



## Unlawfully at Large Federal Parolees

Offenders completing Federal terms of incarceration represent some of the most dangerous offenders in society. Federal inmates released into our communities on parole that become unlawfully at large do not have any means of subsistence and will likely resort to crime.

The aggressive pursuit of offenders on the run contributes to crime prevention. Unlawfully at large parolees gain distinct advantages as time passes. This allows them to connect with criminal and family contacts offering possible advantages in avoiding detection such as obtaining financial assistance. In many cases, when these offenders are not from the area and cannot connect with associates or friends, they resort to committing crimes for financial benefit. A majority of these offenders are also drug dependent, increasing the potential to re-offend.

In response to these trends a multi-agency provincial team was established in 2001 entitled

the Repeat Offender Parole Enforcement (ROPE) Squad. This Squad is mandated "To locate and apprehend parolees unlawfully at large in the Province of Ontario, and to locate and apprehend anyone who: escapes from secure custody, escapes from or walks away from non-secure custody or becomes unlawfully at large by violating bail, parole or intermittent sentence terms." The Provincial ROPE Squad also assists police services in locating and apprehending high risk dangerous offenders in Ontario.

A unique aspect of the ROPE Squad is it provides a provincially coordinated response to Offender Management, addressing the difficulties in a large multi jurisdictional province. The ROPE Squad multi-agency structure allows for a seamless and continuous hunt for wanted persons, thus mitigating any possible delays that can occur when investigations cross jurisdictional borders.

The success of the ROPE Squad and the impact on the safety of our communities is illustrated by the 677 arrests made in 2010. The timely, well coordinated pursuit across policing jurisdictions ensures an efficient and effective process in putting persons unlawfully at large back into custody prior to them re-offending.

### Quick Facts

- The ROPE Squad is comprised of 38 police officers and two civilian members representing 15 different police agencies at the Municipal, Provincial, Regional and Federal level.
- ROPE Team members arrested 677 federal parolees in 2010. 94% (642) were apprehended within the first ten days of them becoming unlawfully at large.







# Workforce

“ Policing excellence requires the collective effort of all members. Our uniform and civilian personnel are highly committed and engaged in their work - which is the measure of success for any police agency. The OPP is recognized internationally as a progressive and innovative police agency, a reputation earned through the accomplishments of our people. ”

**Deputy Commissioner Vince Hawkes, 2011**  
OPP Field Operations



## Change of Command - A Legacy of Leadership

A Change of Command Ceremony, in honour of Commissioner Chris D. Lewis, was held on August 31, 2010. Commissioner Lewis became the 13th Commissioner and 14th leader of the Ontario Provincial Police (OPP).

During the Change of Command Ceremony, Commissioner (Retired) Julian Fantino presented Commissioner Lewis with the "Tipstaff" – an item historically associated with carrying out the law enforcement function and the symbol of the Office of the Commissioner. The presentation of the OPP "Tipstaff" to the newly appointed Commissioner by his/her predecessor is an important and meaningful tradition within the OPP.

Throughout Commissioner Fantino's 40-year career in policing, including as Commissioner of the OPP from 2006-2010, he led with commitment and vision, transformed accountability processes and helped set the stage for continued growth for the organization. He is leaving a legacy of achievement.

Commissioner Lewis will build on this legacy for continued success. Lewis, a 32-year member of the OPP and the former Deputy Commissioner of Field Operations, always remembers the importance of making a personal connection with members, justice partners and the communities we serve. Commissioner Lewis' innovative and determined leadership to the organization, coupled with his compassionate and effortless personal style, has led to an outstanding record of support and organizational cohesiveness.

This support was demonstrated at the Change of Command Ceremony when OPP uniform and civilian personnel, members of other police services and dignitaries attended. All came to honour Fantino for his service and to support Lewis as he began his tenure as the leader of one of North America's largest deployed police organizations.



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*It's my job to ensure that the men and women of the OPP, uniform and civilian, are the best-trained, best-equipped and best-led to face the challenges of modern-day policing.*

- Commissioner Chris D. Lewis, 2010

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## OPP Future Leaders

Today's recruits represent the future of the Ontario Provincial Police (OPP). During 2010, the OPP welcomed 216 new recruits, assigned to detachments in each region and division of the Province. These recruits bring with them a vast range of life experience and achievements valuable to the OPP. Fluency in different languages, private sector and military backgrounds and leadership qualities are just some of their attributes.

In 2010, OPP recruiters attended numerous outreach events and coordinated several focussed programs that were developed to attract and

inform prospective recruits. Our changing communities present the compelling case for ensuring representativeness in our recruiting efforts. Some of the OPP's outreach programs targeted Ontario's Aboriginal, Lesbian Gay Bisexual Transgender (LGBT) and Asian communities.

Expertise, experience and enthusiasm are also valuable attributes brought to the OPP through its Experienced Police Officers. These members have been hired with previous policing experience and offer an immediate and direct benefit to front-line service delivery.

## Quick Facts

- In total, 251 outreach events were attended by members of the OPP's Recruitment Section.
- 2010 marked the eighth year of the OPPBound Program, a recruiting initiative for women and men interested in exploring a career in policing. In total, 61 participants were selected from 1,355 applications received from around the Province and beyond.
- Applicants to the OPP increased from 2,202 in 2009 to 2,284 in 2010, an increase of approximately 3%.
- Outreach recruitment initiatives hosted included: OPPBound, the Women's Symposium in both the Greater Toronto Area and in the North West Region, the West Region Diversity Symposium, the LGBT Symposium in Toronto and the OPP Youth Calendar event.
- The OPP hired 43 Experienced Police Officers in 2010.

## Amalgamations

The municipality of Leamington, with a population of approximately 30,000, entered into a five-year contract for OPP policing services with the province in 2010. As a result, the existing Leamington Police Service amalgamated with the OPP and the organization was pleased to welcome 38 officers and ten civilians to the rank and file.

The years of valuable municipal policing experience brought to the organization through amalgamations enhance our workforce and are vital to the continued and seamless delivery of policing services in these communities.





## Working towards Wellness

Through the OPP's commitment and sustained efforts, it has created an organizational culture which places a high value on wellness which is integral to all aspects of our operations. The OPP Wellness Vision is an integrated and strategic approach for achieving the following priorities: healthy living, safe and healthy workplace and supportive workplace culture.

What is a healthy workplace? For some, it may mean accessibility to gym equipment, a walking program or feeling safe in their work environment. Others might say it is about flexible workplace practices, such as compressed work week schedules, that allow employees to effectively manage their job and non-work responsibilities. Or, maybe it is about having an empathetic manager who treats them fairly and with respect. All of these examples contribute to a healthy workplace. More importantly, the OPP can take pride in adopting this balanced approach to creating healthy workplaces.

### ACHIEVEMENTS IN 2010:

- The OPP implemented a new Workplace Violence Prevention policy and program. Together they support the control, prevention, reporting and investigation of all workplace violence incidents.
- Many regions/bureaux planned wellness awareness sessions on a variety of topics, such as:
  - Stress and Post-Traumatic Stress Disorder
  - Eating Healthy
  - Mental Health in the Workplace
  - Managing Conflict in the Workplace
  - Managing Workplace Stress
- The Provincial Occupational Health & Safety Committee organized a General Headquarters Health & Safety/Wellness Day.
- The Communications & Technology Services Bureau's Wellness Committee produced monthly tip sheets and provided regular awareness sessions for members working within the Provincial Communications Centres.
- Increased accessibility and improvements to gym equipment for members was made.

### LOOKING FORWARD - "HEALTHIER AND SAFER IN 2011"

- The OPP will be participating in a Work-Family and Lifestyle National Study, giving the organization access to valuable benchmark information on the health and well-being of our workforce.
- The 2011 Business Plan for every Bureau/Region/Detachment includes a workforce activity to support, contribute to and/or participate in the delivery of an annual Wellness Day at the local level.
- The OPP will continue to explore options to improve and increase accessibility to gym equipment for members.

The OPP has a strong and resilient history of providing a supportive workplace culture for its members, especially in a time of need, whether it is as a result of an operational incident or personal crisis. In addition to the internal/external Employee Assistance Program (EAP), members can rely on caring managers and coworkers to pull together and support one another.



## "Safeguarding" Our People

The OPP's balanced approach to employee well-being includes providing programs to meet the unique needs of specific units or sections. The Safeguard Program, developed by the OPP in 2002, is a confidential assessment, counselling and support program. It was originally implemented to mitigate work-related stress for members engaged in undercover operations. These members are involved in activity that is both high risk and stressful.

The unique stresses faced by officers who investigate child sexual exploitation prompted the OPP to expand the program in 2006 to support the Child Sexual Exploitation Section (CSES). Due to the nature of the related investigative activities associated with these cases, work demands can have a psychological toll.

### ACHIEVEMENTS IN 2010:

- Safeguard is now a formalized multi-modal program. Members are engaged from the candidate pre-selection phase through the duration of their role and for a specified time following completion of roles meeting program criteria.
- The Safeguard Program for CSES members was enhanced based on research and the evaluation of best practices in other law enforcement agencies.
- Although accountability and compliance for participation in the Safeguard Program are embedded in Standard Operating Procedures for both areas, participation and compliance became mandatory for CSES members through amendments to OPP Police Orders.

A key component in the integrated and strategic approach to a healthy workplace includes identifying and implementing programs that focus on protecting our members' general health and well-being as well as the early detection and treatment of work-related distress symptoms.

## OPP Auxiliary Program

The OPP Auxiliary Program, which was originally formed in 1960 with 544 volunteers, has evolved over the past 50 years to become a provincial complement of 1,002 members. Deployed from 52 units across the Province, the OPP Auxiliary Program is the largest of its kind in Canada. These professional volunteers contributed over 227,000 hours of service in 2010.

A comprehensive training program ensures that Auxiliary personnel are provided the necessary skills to safely fulfill the requirements of their mandate under the Police Services Act. Their annual training includes powers of arrest, use of force, firearms, telecommunications and note taking.

Auxiliary members assist in duties which enhance community policing efforts and crime prevention programs. These duties include, but are not limited to: patrol with regular members, seatbelt clinics, assisting with RIDE initiatives, bicycle rodeos and ceremonial duties.



## Focused Mandate for Specialized Team

In 2010 recommendations from the Provincial Emergency Response Team Review were implemented. This resulted in not only a name change to the Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear, Explosive Response Team (UCRT) but also a change in mandate. The removal of the Emergency Response Team mandate from this program allows UCRT to focus resources both human, and equipment, as well as training on the specialized areas for which they are tasked.

The change in UCRT's mandate greatly clarified the type of incidents the Team is responsible for including: Urban Search and Rescue (USAR), Chemical, Biological, Radiological, Nuclear and Explosives (CBRNE), and Public Order Unit (POU) support. Within the Team there are three canine handlers, each with two canines. Their services are used in urban search and rescue, cadaver, explosives and firearms detection, and supplement regional canine operations.

UCRT has a provincial mandate as an entity of the Field Support Bureau and is deployed to assist where and as needed to supplement front-line resources. The Team is the primary police response entity within Ontario for this specialized work due to the extensive training requirements and the inordinately expensive equipment required to safely perform its roles.

With new clarity and direction, UCRT is poised to effectively respond to challenging incidents in 2011, and beyond.

### ACHIEVEMENTS IN 2010:

- UCRT was deployed to the G8/G20 Summits as both an Obstruction Removal Team and Urban Search and Rescue.
- The Team mitigated a Hydrogen Sulphide suicide attempt in the Orillia area following a pursuit involving an OPP member.
- UCRT assisted the Town of Midland following a Tornado that had heavily damaged the town.
- The Team attended the structural collapse of a parking structure in Windsor.
- UCRT members assisted the Sûreté du Québec by utilizing Ground Penetrating Radar (GPR) and unit K9 members to locate the body of a buried murder victim.
- In high winds and a challenging environment, UCRT rescued a suicidal male from a 152' tall decommissioned water tower in St. Thomas (Elgin Detachment).

### Quick Facts

- In 2010 UCRT attended to 148 calls for service including 42 Canine, one Public Order, 40 USAR, 28 CBRNE, four ORT, and 33 other.
- The team consists of 23 members.





## Dedicating Resources to the Emergency Response Teams

A review of the Emergency Response Team (ERT) program in 2008 resulted in a recommendation to assign dedicated Full-Time Equivalent (FTE) positions to the program. These positions would enhance leadership, accountability and the capacity of the program. In 2010, the reallocation of funding for this transition was completed resulting in 66 dedicated ERT positions. Within these resources, a number of team leader positions were identified and included in the permanent allocation.

This dedicated leadership reduces workload challenges of supervisors who are multi-tasked with the functions of supervising ERT members as well as running detachment platoons. Dedicated ERT team leaders provide the proper dedication and supervision required within the ERT program. Under the new structure, leadership positions include one Inspector, five Staff Sergeant, and 13 Sergeant positions.

As part of the reallocation, there were 48 Constable FTE positions deployed to detachments within Central, East and West Region. Dedicated member resources benefit the front-line by appropriately staffing and reallocating FTEs as necessary to ensure that a dedicated pool of officers is available to respond to critical incidents anywhere in the province. These positions are a reallocation of members and are not an increase in the total ERT complement.

ERT duties are clearly articulated in Ontario Provincial Police (OPP) Police Orders and include responsibility for:

- Canine tracking back-up,
- Search and rescue for missing persons and searches for evidence,
- Containment of barricaded persons,
- Public order at events such as protests, riots, strikes and major events,
- VIP security, and
- Witness protection.

### Quick Facts

- Whether the ERT member is dedicated or part-time, he/she will assist with detachment duties when not engaged in ERT mandated duties.
- In 2010, ERT members were deployed to over 2,000 operational calls for service. Some of the most high profile and resource intensive calls for service included:
  - G8/G20
  - Drug Eradication
  - Port Dover Event Management
  - Missing persons and searches for evidence



## Innovative Approaches to Training

The Ontario Provincial Police (OPP) is recognized as a leading edge police service, providing continuous learning opportunities to its members. Since 1920, the OPP Provincial Police Academy (PPA) has promoted and provided both traditional and innovative learning methods and approaches in response to employee developmental needs.

In 2010, the Academy's service delivery was enhanced with a robust E-Learning Unit and an E-learning online training portal – Ontario Provincial Police (OPP) Learn. OPP Learn provides access to online training and course calendars serving over 3,000 OPP users per month. The use of this platform will continue to expand as the benefits of using this training medium are realized.

Accessibility to courses was also improved through innovative training delivery methods. The Academy expanded its use of the "virtual classroom" method of training delivery. Six 'virtual classrooms' have been installed across the Province to allow for more effective local training delivery. In addition, learning mentors were identified in the Regions and Bureaus to support outreach courses delivered in the virtual learning format.

The Academy also implemented a Solution Based Learning Model into its curriculum in 2010. This approach promotes enhanced student engagement through critical and analytical thinking exercises. Solution based learning requires participants to think and identify solutions on their own. Courses using this approach challenge participants to develop their skills of inquiry – to ask questions, find and analyze information, and communicate their results.

### LOOKING FORWARD:

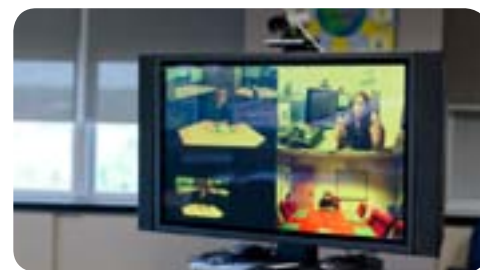
- The virtual classroom network will be expanded to an additional five locations. Approximately 11 courses, an increase from six in 2010, will be offered in 2011 using this training method. New virtual courses will include Major Case Management and Homicide Investigations.
- The capacity for the production and delivery of e-learning elements for existing or new courses will be expanded.
- With an increase in anticipated retirements over the next five years, the PPA will continue to support the organization by ensuring members are trained and able to provide service excellence. Efforts to increase leadership and executive training opportunities will be made.
- A Working Group will be created to implement a "rotational assignments" initiative.
- The OPP/Ontario Provincial Police Association Civilian Training Needs Analysis Survey will be conducted in 2011. The results of the Civilian Survey will inform the ongoing development of a Civilian Training Strategy.



### Provincial Police Academy Quick Facts

#### By the end of 2010:

- A total of 10,969 training opportunities were provided by the PPA.
- Over 17,117 individual nights of accommodation were provided at O'Grady Hall (Academy Residence).
- The PPA provided 465 courses with 113 of these provided onsite.
- Onsite and outreach courses were provided to 4,626 students.
- Annual in-service "Use of Force" training was provided to 6,111 uniform members and 764 auxiliary members.
- Training was provided to 305 new OPP officers including recruits and direct hires.
- The PPA launched OPP Learn, the organizational E-learning portal on February 25th, 2010. There was an average of 815 users per month during 2010. A total of 8,500 E-learning courses were completed through OPP Learn.
- The PPA and its associated E-learning training partners provided 6,343 online training opportunities.
- The following courses were delivered in 2010 using virtual classrooms: Adobe Electronic-brief, Blood Stain Analysis, Payroll Modernization/Workforce Information Network, Security Clearance, Professional Development Workshop and Managing for Financial Results.



### Professional Driving Habits

It is the responsibility of all OPP employees to provide a positive example of safe driving habits to the citizens of Ontario, which, in turn, will positively enhance the credibility of front-line officers when promoting safe driving habits and enforcing *Highway Traffic Act* legislation. The PPA continues to work closely with the Highway Safety Division to identify and implement training that will promote safety on roadways, waterways and trails.

In 2010 it was mandatory for all OPP uniform members to complete the *Preventing Officer Involved Collisions* E-learning Course. The e-learning course focuses on risk management techniques, human factors and improving self-awareness. It was designed to teach front-line police personnel how to recognize when they are at the greatest risk while driving. A 97% compliance rate for completion was tracked through OPP Learn. To ensure long-term success, the Recruit Program also implemented driving training presentations.





# Effectiveness

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*In an era of shrinking resources, we must be efficient and effective in our pursuit of business excellence. The OPP has done a lot of great work to find efficiencies through technology and by focusing our service delivery relying on the methods of results-driven policing. We are committed to continuously reviewing our practices to ensure we are not only working harder, but working smarter.*

”

**Provincial Commander Noreen Alleyne, 2011**  
OPP Corporate Services



## The New Strategic Plan

The Ontario Provincial Police (OPP) develops a Strategic Plan every three years to help set the organizational priorities and explain to others how the OPP intends to work towards keeping "Safe Communities...A Secure Ontario." The year 2010 marked the final year of the 2008-2010 strategic planning cycle. To facilitate the creation of the new OPP Strategic Plan (2011-2013), a consultative approach for gathering information was undertaken.

Over the summer of 2010, an employee survey and more than 31 discovery sessions were conducted seeking the perspectives of OPP members from across the province. In addition, external stakeholders such as the Ontario Association of Police Services Boards (OAPSB) and the Ontario Provincial Police Association (OPPA) provided valuable feedback.

This consultative approach accessed a goldmine of information about what the OPP could do to bring out the best in its members and how to continue to uphold excellence in policing. The new strategic plan is responsive to a number of external and internal changes around us and incorporates the feedback received from across the province.


The 2011-2013 OPP Strategic Plan was constructed again around four main categories: *Public Safety, Relationships, Workforce, and Effectiveness*. Strategic goal statements were attributed to each as follows:

- **Public Safety:** Excellence in the delivery of core police services through Intelligence-Led Policing.
- **Relationships:** Strong, effective partnerships with our communities, stakeholders and colleagues.

- **Workforce:** A sustainable pool of members with expertise, pride and dedication.
- **Effectiveness:** Demonstrated efficiency and effectiveness operating in an increasingly complex and challenging policing environment.

These four strategic goals are supported by 14 customized policing strategies that address the organizational concerns and public safety requirements of the communities we serve.

Each member who took the time to participate invested in our collective future. Together with our stakeholders and communities, we will work towards fulfilling the commitments articulated in the new OPP Strategic Plan.

 <b>OPP Strategic Plan</b> 2011-2013		<b>VISION:</b> Safe Communities... A Secure Ontario  <b>MISSION:</b> Policing excellence through our people, our work and our relationships.		
<b>GOALS</b>	<b>PUBLIC SAFETY</b>	<b>RELATIONSHIPS</b>	<b>WORKFORCE</b>	<b>EFFECTIVENESS</b>
	Excellence in the delivery of core police services through Intelligence-Led Policing.	Strong, effective partnerships with our communities, stakeholders and colleagues.	A sustainable pool of members with expertise, pride and dedication.	Demonstrated efficiency and effectiveness operating in an increasingly complex and challenging policing environment.
	<b>STRATEGIES</b>	<ol style="list-style-type: none"> <li>1. Crime prevention and reduced victimization in our communities.</li> <li>2. Investigative excellence through Intelligence-Led Policing.</li> <li>3. Excellence in the response to and management of major investigations, critical incidents and emergencies.</li> <li>4. Save lives and reduce crime on our highways, waterways and trails.</li> </ol>	<ol style="list-style-type: none"> <li>1. Develop and implement a coordinated approach to internal communications.</li> <li>2. Focus external communications to increase awareness of the OPP's mandate, to our communities and stakeholders.</li> <li>3. Advocate for and support sustainable First Nations policing and safe communities.</li> </ol>	<ol style="list-style-type: none"> <li>1. Support and enable continuous training, learning and development opportunities for our employees.</li> <li>2. Foster a culture of recognition and accountability through meaningful performance management.</li> <li>3. Promote a healthy workforce and healthy workplaces.</li> </ol>
<b>INDICATORS</b>	<ul style="list-style-type: none"> <li>• Crime Abatement Strategy statistics.</li> <li>• Crime and traffic statistics.</li> <li>• Street checks.</li> <li>• Major investigation debriefings.</li> <li>• Major event evaluations.</li> <li>• Framework for Police Preparedness for Aboriginal Critical Incidents application.</li> </ul>	<ul style="list-style-type: none"> <li>• OPP Community Satisfaction Survey results.</li> <li>• Ontario Public Service (OPS) Employee Engagement survey results.</li> <li>• Training opportunities provided to First Nations police services.</li> </ul>	<ul style="list-style-type: none"> <li>• OPS Employee Engagement survey results.</li> <li>• OPP member survey.</li> <li>• E-Learning statistics.</li> <li>• Human resource data systems.</li> </ul>	<ul style="list-style-type: none"> <li>• Uniform workload statistics.</li> <li>• Financial training opportunities.</li> <li>• Response to various inquests, inquiries and audits.</li> <li>• Integration of technology systems.</li> <li>• Infrastructure projects that meet environmental standards.</li> </ul>
<b>OPP VALUES:</b> PROFESSIONALISM • ACCOUNTABILITY • DIVERSITY • RESPECT • EXCELLENCE • LEADERSHIP				



## Modern Facilities

Residents of three Ontario Provincial Police (OPP) detachment areas – Dufferin, Nottawasaga and Stormont, Dundas and Glengarry, are benefiting from new detachment buildings, which officially opened in 2010.

The new facilities feature up-to-date amenities to better support the demands of modern police operations and meet the needs of the community. The new buildings ensure officers and civilian employees have improved working conditions so they can continue to provide the effective professional policing services these communities have come to expect. The new detachments are part of Ontario's commitment to replace or upgrade OPP facilities for front-line officers, helping them keep Ontario's communities safer.

With 166 detachments across the province, sustaining modern working environments is a long-term organizational priority. Ground breaking ceremonies were held for an additional two facilities in November 2010 - Walkerton Detachment and the Mount Forest Forensic Identification Unit. These facilities are part of a larger OPP Modernization Project.

The OPP Modernization Project will add significant resources to the OPP through the addition of 17 new facilities in 16 communities across the Province. The new facilities will consist of over 300,000 square feet of new space. These facilities include new detachments, Forensic Identification Units and Regional Headquarters. This Project represents one of the largest increases in facility renewal in support of the OPP in the history of the service.

The new facilities will demonstrate environmental sustainability by having each facility meet the "Leadership in Energy and Environmental Design" (LEED) "Silver" standard at a minimum. While construction is underway on two of the 17 new facilities, the remaining will commence in the spring of 2011. The completion for all locations is slated for late fall 2012.



### Quick Facts

- Through the OPP Modernization Project, facilities across Ontario will receive \$292.7 million dollars in 2010 (\$ 548.5 million nominal) in upgrades, which includes 30 years maintenance. This will include eight Forensic Identification Units, seven detachments, three Regional Headquarters and a Provincial Communications Centre.
- The OPP is working with Infrastructure Ontario, Ontario Realty Corporation and the Ministry of Community, Safety and Correctional Services.
- In addition to the three new detachments, another three locations underwent extensive renovations in 2010 – Essex, Aurora and the Gravenhurst K-9 Facility.
- Since 2001, the OPP has amalgamated 11 communications centres into five, resulting in a more efficient and cost effective level of service to the people of Ontario.

## The "New" Results Driven Policing Process

The Ontario Provincial Police (OPP) implemented Results Driven Policing (RDP) in 2006. Since this time it has proven to be an excellent accountability process and remains an important tool in improving community safety through targeted crime and traffic enforcement initiatives.

RDP is based on timely and accurate statistical information which is reported monthly at the detachment and regional RDP meetings. This information is then consolidated into an executive RDP meeting. In 2010, the RDP evolved to include accountability topics such as: financial reporting, fleet collisions and internal and external public complaints.

The RDP process itself has also been modified. While regions and detachments will continue their monthly meetings, the executive RDP meeting will now occur on a quarterly basis. Most of the discussion at the RDP meetings is based on statistical presentations and focuses on regional and detachment statistics.

To ensure organizational topics are discussed regularly, a monthly executive meeting will also be held. A standing agenda will be established and prior to each meeting, Bureau/Regional Commanders can add agenda items as required. In addition, at each meeting, one or two Regional and Bureau Commanders will be scheduled to

do a presentation on an issue that is current or emerging within their area.

This is a positive step in terms of the OPP leadership team better communicating and being more aware of challenges and trends facing the organization. It provides a valuable opportunity to collaborate and share best practices and lessons learned - information not traditionally captured in statistical reports.

## Diversity in Action

Imagine a police service where all members contributed the same skills, held the same views, and maintained the same community relationships? The result would be a stagnant, inefficient organization lacking the wide-ranging skills, community trust and support necessary to policing.

Valuing diversity and inclusion is the job of everyone at the Ontario Provincial Police (OPP). It is the way we work and the way we do business, day in and day out. This organizational practice is the key to our success as leaders in policing, as well as individually, leaders in the communities we serve.

This year, the OPP continued to demonstrate its commitment to diversity and inclusion by integrating these values into all that we say and do.

### Learning & Awareness

- Our Regional Diversity, Equity and Ethics Councils ("DEE Councils") partnered with community groups to raise awareness and learn together.
- Lunchtime learning sessions were held on topical issues.
- Articles were featured in the OPP Review by the Director of Diversity, Equity and Ethics.
- Several courses at the Academy were updated to include diversity related scenarios in the problem-based learning curriculum.



### Inclusive Work Environment:

- Supporting the Career Development Bureau and its work with the Workplace Discrimination and Harassment Prevention Policy was a focus in 2010.
- Outreach efforts to recruit individuals from traditionally under-represented communities continued in earnest.
- In record-high numbers, the OPP participated in a nation-wide study on ethics and professionalism in policing.

### Operational Policies:

- The Operational Policy and Strategic Planning Bureau (OPSPB) adopted the Ontario Public Service (OPS) Diversity & Inclusion Lens for use when reviewing policy.

### Looking Forward:

- In 2011 the OPP will publish a report entitled "Destination Diversity" The Ontario Provincial Police Diversity Journey.
- The OPSPB will conduct a review of the OPP Police Orders, utilizing the OPS Diversity & Inclusion Lens.

Staying true to our values is crucial to ensuring we remain the police employer of choice and the benchmark of excellence for the delivery of policing services in Ontario.





## Policing Going Green

Being resourceful and innovative in the development of strategies to work within budget allocations and fiscal constraints also includes minimizing practices that adversely affect our natural surroundings.

The Ontario Provincial Police (OPP) is continuing to work greener, smarter... better. The organization's approach to going green ensures that practices adopted are sustainable and do not interfere with the continued effective delivery of policing services to our communities.

For example, Differential Response Units and bicycle and foot patrol are effective as investigative, officer visibility and crime prevention programs which also yield environmental benefits. These initiatives reduce fuel consumption and lessen the organization's carbon footprint.

In addition, advanced technology in the form of Mobile Workstations is being expanded. They allow officers to access critical information and complete operational reporting from within their vehicles. This technology not only enhances officer safety and visibility, but contributes to a reduction in travel to and from detachments, decreasing emissions and fuel consumption.

The concept of excellence extends well beyond policing practices to business practices. The OPP is constantly seeking efficiencies and greening opportunities through its fleet management, the introduction of technology and facilities management.

### ACHIEVEMENTS IN 2010:

- The OPP General Headquarters in Orillia, Ontario operates on "Combined Heat and Power" (CHP cogeneration) four days per week. This process captures the wasted heat from electrical generation and utilizes it for other purposes such as building heating and cooling.
- The second generation in-car computer environment has evolved and is being piloted in select locations.
- Two pilot projects were initiated to examine options for engine idle management. This is a significant issue especially in far north communities as the OPP must maintain a constant state of readiness to respond to calls for service in extremely cold temperatures.

### LOOKING FORWARD:

- Increasing fuel costs have a significant impact on the OPP's budget allocation. There is no increase in funding to meet higher fuel costs. Capital expenditures such as the replacement of many older, inefficient vehicles with fuel efficient and hybrid vehicles may have to be deferred.
- The OPP has worked closely with automobile manufacturers to enhance the design of police package vehicles without compromising safety or performance. The results are vehicles that offer V8 performance from a V6 engine and a forecasted 20-25% fuel consumption reduction. New police package vehicles will be released by three manufacturers in 2012.
- Deployment of Mobile Workstations is being expanded in the OPP to the North East and North West Regions of the province, as well as to under-serviced detachments in southern Ontario. It is anticipated that approximately 500 Mobile Workstations will be in service by the end of June 2011.
- All new OPP facilities will be constructed to meet the "Leadership in Energy and Environmental Design" (LEED) Silver standard. The LEED rating system provides options for "green" building design, construction, operations and maintenance solutions aimed at reducing CO2 emissions and energy consumption, improving water efficiency and improving indoor air quality.
- Exploration of mobile device options for members continues. A mobile device solution may provide officers with crucial real-time information while reducing paper consumption.

### Quick Facts

- The OPP polices over one million square kilometres of land and water with 3,700 different vehicles, on a 24/7 basis.
- In 2010, the OPP consumed over 23 million litres of fuel.
- The OPP has the largest fuel consumption budget in the Ontario Public Service.
- Through vehicle lifecycle replacement, 25 hybrid vehicles were added to the OPP fleet in 2010.
- The OPP conducted over 123,000 hours of foot patrol in communities across Ontario in 2010.



## Fleet Innovation and Technology

Technology is evolving at an unprecedented pace. The Ontario Provincial Police (OPP) is continually identifying innovative technological devices in an effort to improve front-line service delivery.

By the end of 2010, the OPP had over 350 Mobile Workstations deployed throughout the province. Mobile Workstations are in-car computer terminals which provide information sources allowing officers to access and retrieve necessary information on the roadside or at the scene of an occurrence. By providing this technology and database information, officers are provided with access to real time data enabling informed decisions and awareness when approaching a vehicle and/or persons.

In 2010, the Automated License Recognition Program (ALPR) pilot project was launched. The project utilizes cameras that recognize license characters and compares them to data extracted from a Ministry of Transportation (MTO) database, containing over four and a half million license plates registered in the Province of Ontario that are of special interest to police. A second data set is uploaded from the Canadian Police Information Centre (CPIC) which includes stolen vehicles and vehicles of interest to a police investigation. Information reported from the MTO data extract includes expired plate validation and license plates reported as missing or unattached to a vehicle. Information from the MTO and CPIC databases are uploaded daily to ensure accuracy. Currently cameras have been installed in four vehicles in various areas across the Province. This pilot project concludes in August of 2011. Results will be evaluated to determine the effectiveness of ALPR in improving road safety.

The ALPR works in combination with Mobile Workstations. With the MTO and CPIC data files generated for Mobile Workstations to query, this data can be searched to produce immediate results.

Equipment supporting policing initiatives on Ontario's roadways is evolving and these are examples of the tools the OPP is utilizing to combat crime. The benefits of this technology in vehicles are clarity of information being disseminated and a reduction of time spent roadside with offenders improving officer safety. Roadside stops can be dangerous for an officer, so every opportunity to limit the time at the roadside with a violator is a welcome outcome.

### LOOKING FORWARD:

Focusing on the North East Region and the North West Region of the OPP, 100 more Mobile Workstations will be deployed in 2011. Of these, 70 are the first being deployed on a permanent basis in these northern regions. The remaining 30 will be deployed across the southern part of the province.

The MTO is working on increasing the numbers of police officers who have access to driver photos to expand the data they are capable of accessing for investigative purposes. This will allow officers to determine, with certainty, the identity of the person in possession of the driver's license. Currently there are only 500 officers with the appropriate permissions to access these photos.

### Quick Facts

- By December 31, 2010, there were 380 Mobile Workstations deployed in the OPP's West, East and Central Region and the Highway Safety Division.
- The four ALPR systems are located in West Region, East Region, the Greater Toronto Area of the Highway Safety Division and General Headquarters.
- In compliance with the new distracted driving legislation, the OPP is removing unnecessary programs on Mobile Workstations that may contribute to distracted driving. Further initiatives will be conducted to minimize driver distraction while providing access to necessary data to the officer in the vehicle. Translating text to a spoken message by the computer is one such initiative that will be examined.



## Enhanced Sex Offender Information Management

Ontario's Sex Offender Registry (OSOR) was sparked by the brutal 1988 abduction and murder of 11-year-old Christopher Stephenson at the hands of a convicted pedophile on federal statutory release. At the inquest into Christopher's death, the coroner's jury recommended creating a national registry for convicted sex offenders, requiring them to register with their local police service.

Christopher's death highlighted the need to provide police services with greater ability to monitor convicted sex offenders in our communities. Agreeing with the jury's recommendations, the Government of Ontario took the initiative and introduced legislation to create Canada's first provincial registry of convicted sex offenders on April 23, 2001.

The Ontario Provincial Police (OPP) manages the OSOR for the Ministry of Community Safety and Correctional Services (MCSCS) and is the provincial centre for the National Sex Offender Registry (NSOR).

### LOOKING FORWARD:

- In 2011 Christopher's Law will recognize its tenth anniversary.
- The OSOR is developing an accredited investigator's course for front-line officers to better utilize the OSOR for law enforcement and crime prevention.
- Ontario is proposing changes to the OSOR which will align the provincial registry with recent changes to the federal registry.

### HIGHLIGHTS OF 2010:

In 2010, the OPP worked with the Royal Canadian Mounted Police (RCMP) to create an interface which can electronically update the national database with information already keyed into the OSOR database. Prior to this project, the OPP OSOR Unit had been manually updating the NSOR application.

This 20 month project resulted in the re-launch of the OSOR-NSOR electronic interface on May 16, 2010. The key objective of the OSOR-NSOR interface is to create a cost effective, error-free, method of updating both OSOR and NSOR registries. The project won the 2010 Ministry of Community Safety and Correctional Services Ovation and Merit awards in the Partnership Category.

The OSOR-NSOR interface supports the government priority of creating safer communities. This interface meets legislative requirements and allows both registries to act in tandem which results in faster information sharing and ultimately more effective use of police resources. The new OSOR-NSOR interface reduces input time and improves accuracy of data, thereby providing the following improvements:

- Improved safety of not only the citizens of Ontario but all Canadians;
- Reduced OSOR and NSOR operating costs; and,
- Improved quality of information.

The outcome of the OSOR-NSOR interface is a secure Web Service Electronic Interface between OSOR and NSOR systems that electronically provides accurate data of Sex Offender registrants living in Ontario who must also be included in the NSOR.

This initiative has exceeded business expectations as it not only enhances the information available to police services across Ontario but Canada as a whole. The dramatically improved accuracy and timeliness of the information supplied to front-line members by these registries is mission critical. Real time information on the whereabouts of convicted sex offenders contributes to a reduction in investigative resources. These registries are vital tools in fighting crime, protecting vulnerable children and adults and safeguarding our communities.

### Quick Facts

- OSOR was the first of its kind in Canada, and is the only provincial registry.
- A conviction for any criteria sex offence as legislated in *Christopher's Law (Sex Offender Registry), 2000*, means an offender is automatically mandated to register.
- The OSOR is administered by the OPP's OSOR Unit. It is mandated with overseeing training, registry management and providing police services with operational support when requested (24/7).
- The OSOR allows for combining 246 search parameters. Every Ontario Municipal and First Nation police service, as well as the OPP, has local access to the OSOR.
- Access to the NSOR is only available through a provincial or territorial centre. For Ontario this is the OPP OSOR Unit. Ontario uploads in excess of 40% of all offenders on the NSOR.
- The OSOR:
  - contains 13,900 convicted sex offenders as of March 31, 2011. There were 1000 new convicted sex offenders added to the OSOR in 2010.
  - has a compliance rate of more than 97%. It is not accessible to the public. This contributes to the high offender compliance rate.
  - is accessed by Ontario police services more than 745 times every day on average.







## Civilian Data Entry - A Proven Effective Business Model

Eliminating inefficiencies while protecting public safety and upholding high service standards at times requires fundamental reforms to the way the Ontario Provincial Police does business. The need to find innovative solutions to address growing front-line administrative reporting requirements led to the Civilian Data Entry (CDE) Pilot Program initiated in 2009.

Reform is about achieving better value for money through improved efficiencies and greater productivity. Civilian data entry allows police officers to spend less time in the office and more time providing front-line policing services.

In 2009, the eight detachments using CDE operated as stand alone systems. The program did not have centralised corporate direction or policies and each detachment used different software/hardware. In 2010, the OPP's Central Region, with five detachments using CDE, implemented a CDE expansion project. The project focused on establishing standardized CDE practices, policies and acquiring new technology.

The new CDE technology system was launched in June 2010, at which time all existing CDE sites within Central Region began using the new system. Before the end of 2010 CDE was expanded to include three more Central Region detachments.

What is unique about this CDE configuration from an OPP perspective is that it is integrated into our IT Network, improving performance, efficiencies and security. One of the key advantages of this configuration is that it is not location dependent at either end of the process. The officer

can be anywhere in the province when making the call and the transcriptions can be anywhere in the province.

A standardized dictation booklet was also developed along with supporting resources and enhanced training.

### LOOKING FORWARD:

- Planning is underway to expand CDE into other detachments.
- The CDE pilot project officially ends in May 2011. At this time the OPP will explore expanding this business model into new business areas.
- A formal Course Training Standard for CDE is currently under development.

### Quick Facts

- Without CDE, Officers spend an average of 12.5 % of their day report writing.
- It takes CDE one-third of the time of an average officer to complete a report.
- Fourteen OPP detachments currently use CDE in the OPP.
- The new CDE system currently has over 24,000 dictations in the system (at an average length of 6.6 minutes per dictation).

## How does the OPP rank?

Near the top, every time. Of the top five communities identified as being the safest in Canada by *Maclean's* magazine in 2010, three are policed by the Ontario Provincial Police (OPP) - Caledon, County of Wellington and Nottawasaga Detachments. These Detachments reference strong community partnerships, crime prevention initiatives, and enforcement strategies guided through intelligence-led policing, as being key to their continued success.

*Maclean's* obtained annual crime data from Statistics Canada for municipal police services serving the nation's 100 largest populations, each encompassing a city or town of at least 10,000 people. Using 2009 rates per 100,000 people for six crimes - homicide, sexual assault, aggravated assault, vehicle theft, robbery plus breaking and entering - in each area, *Maclean's* calculated the percentage difference from the national rate. The overall crime score ranking for the 100 communities was created in consultation with Statistics Canada, using its Crime Severity Index (CSI) score and calculating the percentage difference from the national CSI score.

Whether through enforcement measures, crime prevention initiatives, administrative and support services or partnerships with our communities, the citizens of Ontario are very satisfied with the service they are receiving from the OPP. The 2009 OPP Provincial Community Satisfaction Survey identified that 95.4% of Ontarians felt safe or very safe in their communities. The OPP looks forward to the results of the 2011 Provincial Survey.



## Central Region

Within the heartland of Ontario, Central Region spans over 30,000 square kilometres, extending from the District of Muskoka in the north to Lake Ontario in the south and from Dufferin County in the west to Northumberland County in the east. Policing is provided on the busiest inland water system in Ontario, the world's longest fresh water beach, the province's most extensive snowmobile trail network and some of the most heavily traveled multi-lane 400 series highway in Canada.

### Brad Blair

CHIEF SUPERINTENDENT  
CENTRAL REGION COMMANDER

*\*C/Supt. Brad Blair replaced former Regional Commander C/Supt. Mike Armstrong in May 2011, now Bureau Commander of the Organized Crime Enforcement Bureau.*



### Regional Headquarters

777 Memorial Avenue, 3rd Floor  
Orillia, Ontario  
L3V 7V3  
Tel: (705) 329-7400  
Fax: (705) 329-7407

### 2010 Achievements:

#### Public Safety

- Total motor vehicle collisions decreased 7.2% in 2010 compared to 2009 and by 13% compared to the five-year average. Personal injury collisions in 2010 decreased 29.1% in comparison to the five-year average as did fatal collisions (-24%), and the number of actual deaths (-27.3%).
- Alcohol related collisions continued to decline, down 24.8% compared to the five-year average. In comparison to 2009:
  - Vehicles checked during RIDE programs increased by 15.5%.
  - Roadside tests increased by 22.4%.
  - 90 day Automatic Driver's Licence Suspensions increased by 25.8%.
  - Impaired/Exceed charges increased by 23.8%.
  - Failure/Refuse charges increased by 21.2%.
- Total motorized snow vehicle (MSV) collisions decreased in 2010, down 8.6% compared to 2009, however the number of fatal MSV collisions increased from three in 2009 to six in 2010.
- Alcohol related MSV collisions have remained stable over the last three years, but account for 66% of all fatal MSV collisions.
- MSV hours (2,699) exceeded the five year average and are the highest in the last six years.
- Marine patrol hours (5,934) are at the highest level since 2005.
- There were two all terrain vehicle fatalities in 2010, a decrease of one from 2009.



- Violent crimes and property crimes continued to decline in 2010. Property crime has been dropping steadily since 2004.
- The clearance rate for drug occurrences (88%) exceeds the five year average and is well above the Provincial average of 82.6%.
- The property crime clearance rate (20.0%) increased in 2010 and was slightly higher than the five year average.

## Relationships

- The total number of auxiliary members within Central Region, and their volunteer hours, increased in 2010 compared to the previous year.
- During 2010 the Central Region Diversity Council hosted educational events including a diversity seminar and a Muslim mosque tour and education session.
- With over 200 attendees, the 2010 Central Region Awards Ceremony recognized employee and community member accomplishments.

## Workforce

- During 2010 substantiated public complaints compared to the total number of complaints were down 5% across Central Region compared to 2009.
- Over 140 developmental opportunities were provided to Central Region employees in 2010.

## Effectiveness

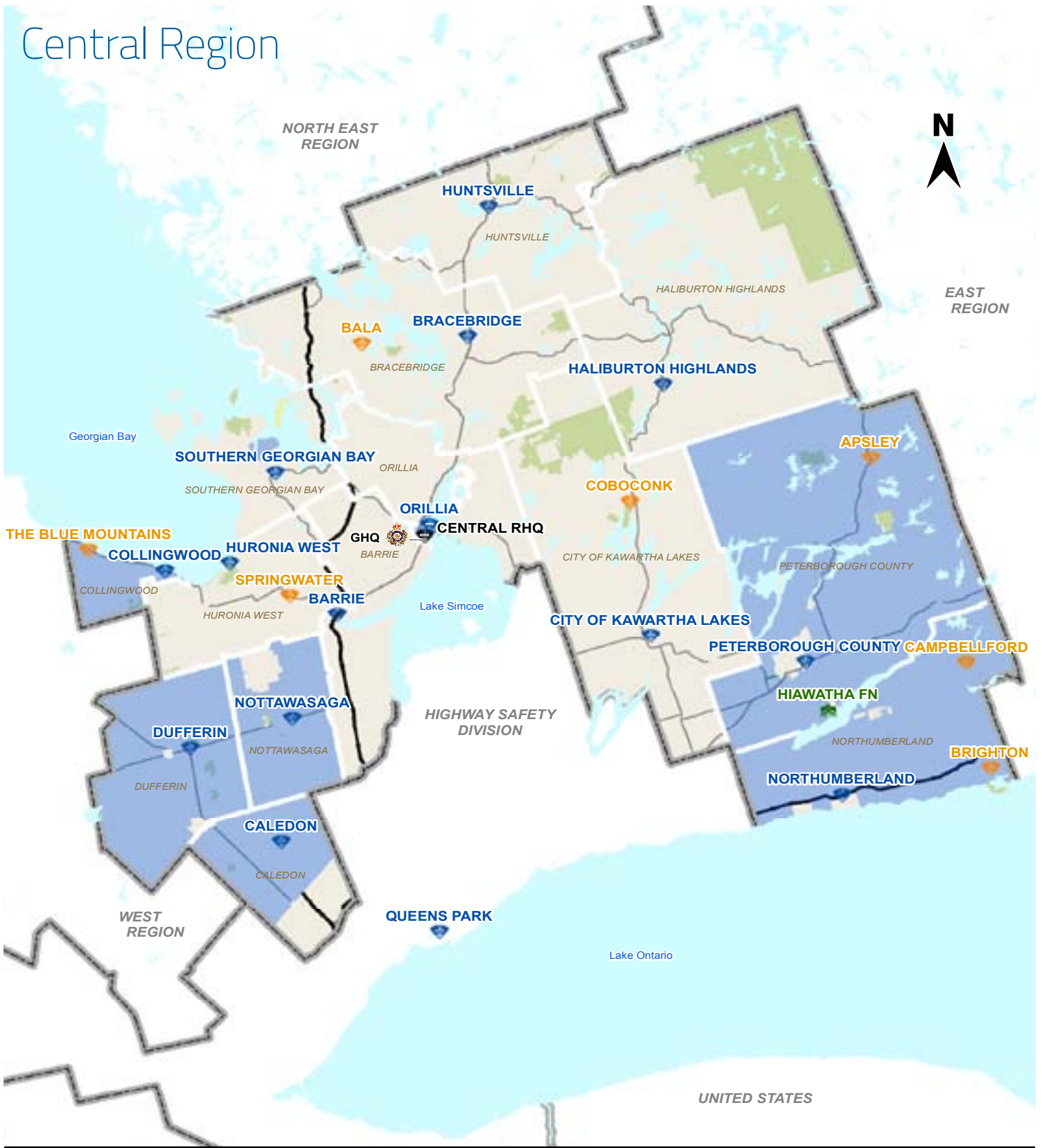
- Central Region acquired new Civilian Data Entry (CDE) technology in 2010, capable of meeting the needs of the entire region. CDE was expanded to three additional detachments (Northumberland, Peterborough, and Collingwood). By the end of 2010 eight of fourteen detachments in Central Region utilized CDE.

## Looking Forward:













- Speed, Seat Belts and Drinking and Driving continue to be the primary contributing factors to collisions. Distracted driving has emerged as another significant factor in collisions, causing governments to enact distracted driving legislation. These "big four" factors will continue to be the focus of Central Region enforcement.
- To ensure employees are prepared to respond to all types of emergencies, Central Region has begun an expansion of Incident Management System training to all front-line operational staff.
- Central Region has adopted Ontario's Mobilization and Engagement Model of Community Policing. Promotion, education and implementation of this model will take place during 2011.
- Central Region will continue to expand Civilian Data Entry (CDE) to improve efficiencies and ensure officers have more time to respond to calls for service, undertake crime prevention activities and proactive enforcement.
- Construction on a new Central Region Headquarters in Orillia will begin in 2011.

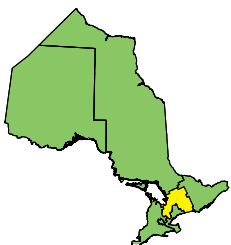


# Central Region



## Legend:

-  General Headquarters (1)
-  Regional Headquarters (1)
-  Host Detachment (14)
-  Satellite (7)
-  OPP Administered First Nations (1)
-  OPP Contract Locations (28)
-  OPP Area
-  Provincial Parks
-  National Parks
-  Regional Boundaries
-  400 Series Highways
-  Provincial Highways





# Central Region Statistics, 2010

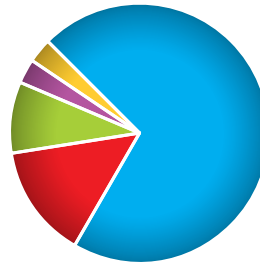
## OPP Patrolled Land and Water

TABLE CR-1

### Area Patrolled

Patrolled Land	24,510 km <sup>2</sup>
Patrolled Water	5,280 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011



## Criminal Code & Provincial Statute Charges Laid - 2010

Central Region

CHART CR-1

- 69% Highway Traffic Act
- 14% Criminal Code, Non-Traffic
- 11% Other
- 3% Liquor Licence Act
- 3% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Motor Vehicle Collisions by Type

TABLE CR-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	66	60
Personal Injury MVCs	1,838	1,697
Property Damage MVCs	10,663	10,270
<b>Total MVCs</b>	<b>12,567</b>	<b>12,027</b>
Alcohol-related MVCs	433	370

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Criminal Code & Provincial Statute Charges Laid

TABLE CR-3

	2009	2010
Highway Traffic Act	88,243	88,930
Criminal Code Traffic	3,628	3,519
Criminal Code Non-Traffic	17,642	17,366
Liquor Licence Act	4,220	4,089
Other	11,921	13,451
<b>All Violations</b>	<b>125,654</b>	<b>127,355</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the Central Region

### The Central Region is comprised of:

- An OPP policed area of approximately 29,790 square kilometres.
- 14 detachments and seven satellite offices.
- OPP policed population of approximately 523,000.
- 1,874 kilometres of King's Highway.
- 22,188 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data. \*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).



## Gary Couture

CHIEF SUPERINTENDENT  
EAST REGION COMMANDER

# East Region

East Region is draped in natural splendor including Algonquin Park and an abundance of lakes, rivers, waterways and trails. It is separated from the United States from Lake Ontario and the St. Lawrence River, and from the Province of Quebec by the Ottawa River. The Region encompasses the area from the City of Quinte West to the Quebec border in the southern end, north along the Ottawa River to an area between Rolphton and Mattawa, and stretches to Bancroft again in the west. In addition to the beautiful natural landscapes, the region offers a mix of rural and municipal living, with eight major municipalities, many rural villages and farming communities. OPP policing services are delivered from 17 Detachments throughout the Region.

## 2010 Achievements:

### Public Safety

- East Region took a firm stand against graffiti by developing and implementing the "ER Graffiti Reduction Strategy". Regional Crime Analysts assisted with analysis of regional graffiti issues and a regional protocol was developed for graffiti investigations.
- Alcohol was identified as a contributing factor in personal injury and fatal motor vehicle collisions. In response, the Region held 7,042 RIDE initiatives, totaling 22,199 hours which is an increase of more than 1000 hours over 2009. The Region also conducted 1,906 licensed premises checks and released 669 media releases. In 2010, of the 55 people killed in motor vehicle collisions, seven were alcohol related. In comparison in 2009, 62 people lost their lives in collisions, 12 were alcohol related.
- The East Region Highway Enforcement Teams, who conduct criminal interdiction, were expanded. Their successful year resulted in the following:
  - \$627,130.00 seized
  - \$ 201,288.00 United States currency seized.
  - Total drugs seized included 391.44 kg marijuana, 37 kg cocaine and 328 pills (Oxycontin, Percocet & Methamphetamine).



## Regional Headquarters

361 Queen St., P.O. Box 2020  
Smiths Falls, ON  
K7A 5K8  
Tel: (613) 284-4500  
Fax: (613) 284-4597





## Relationships

- The Region continued to work on enhancing and strengthening its relationships with Aboriginal communities. The Provincial Liaison Team (PLT) was engaged during the Harmonized Sales Tax (HST) dispute with First Nation communities. PLT members also assisted Akwesasne Mohawk Police Service in its recruitment efforts.
- Community Services Officers (CSO) offered bullying presentations to students in Grades four to six. They also offered Internet Safety and Bullying presentations to parents and guardians.
- The Regional Diversity Council met with representatives from the Ottawa Islamic Centre and community members from the Sikh Gurdwara in Ottawa. This Council also participated in "Victim's Voices", a project sponsored by Ottawa Police and the Gay, Lesbian, Bisexual and Transgendered (GLBT) Committee of Ottawa-Region.
- The Region greatly appreciates the support it receives from its numerous Police Services Boards and Community Policing Advisory Committees. Numerous meetings were held between East Region Detachment Commanders, their members and these Boards and Committees.

## Workforce

- Workplace Discrimination and Harassment Prevention and Diversity presentations were delivered at the Non-Commissioned Officers meeting.
- The Region is committed to continuous learning. In excess of 430 Regional staff attended training courses, including 15 uniform members who attended Native Awareness Training.
- In excess of 150 members received the "2010 Police Fitness Award".

## Effectiveness

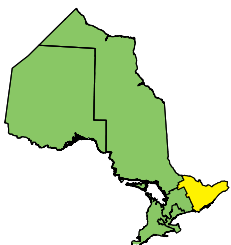
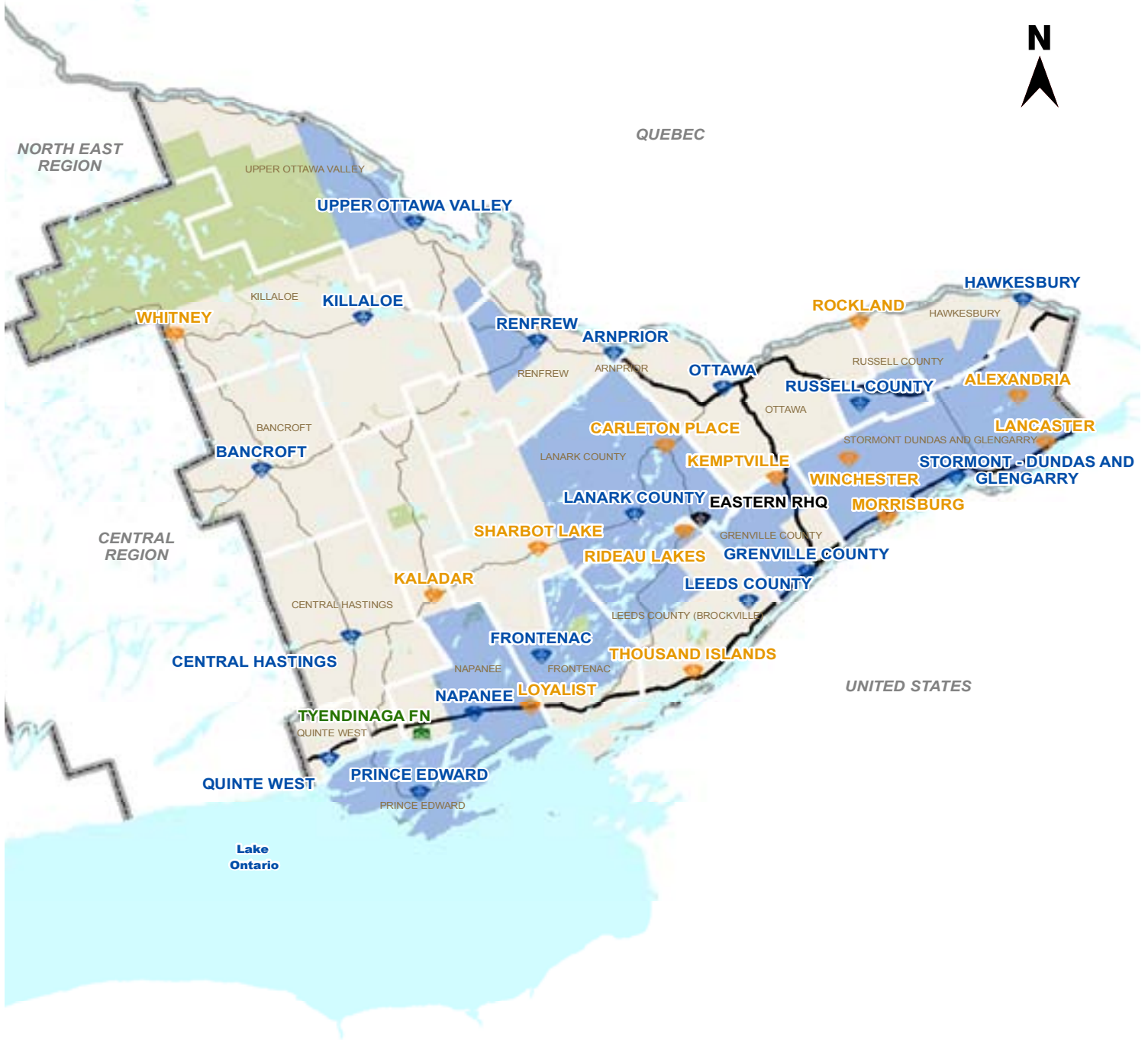
- A virtual classroom has been relocated to Regional Headquarters from Belleville. Consequently less money is spent on accommodation, travel and related expenses as the new location is centrally located in the Region.

## Looking Forward:












- As we move forward in 2011 our work will continue to base our policing services on an intelligence-led and community consultative approach. The recently adopted Ontario's Mobilization and Engagement Model of Community Policing will be shared with our members and community partners.
- In 2011 each Detachment in East Region will identify a Detachment Property Crime Plan. The Plans will assist with our continued successes in combating property crime.
- We will continue to focus on the major factors in deaths and injuries on our roadways including lack of occupant restraint, impaired driving and aggressive driving. We will expand our traffic focus to include distracted driving.

The members, uniform, civilian and auxiliary, who make up East Region have achieved incredible successes in recent years in traffic, crime, partnerships, crime prevention and many other areas. These countless successes are a testament to their professionalism and our continued commitment to service excellence.

# East Region



## Legend:

-  Regional Headquarters (1)
-  Host Detachment (17)
-  Satellite (13)
-  OPP Administered First Nations (1)
-  OPP Contract Locations (35)
-  OPP Area
-  Provincial Parks
-  National Parks
-  Regional Boundaries
-  400 Series Highways
-  Provincial Highways



# East Region Statistics, 2010

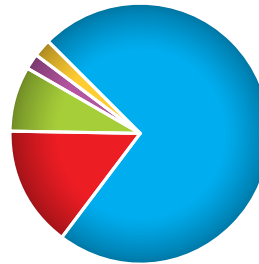
## OPP Patrolled Land and Water

TABLE ER-1

### Area Patrolled

Patrolled Land .....	39,087 km <sup>2</sup>
Patrolled Water .....	4,064 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011



## Criminal Code & Provincial Statute Charges Laid - 2010

East Region

CHART ER-1

- 73%** Highway Traffic Act
- 15%** Criminal Code, Non-Traffic
- 8%** Other
- 2%** Liquor Licence Act
- 2%** Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Motor Vehicle Collisions by Type

TABLE ER-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	64	64
Personal Injury MVCs	1,721	1,768
Property Damage MVCs	10,741	10,529
<b>Total MVCs</b>	<b>12,526</b>	<b>12,361</b>
Alcohol-related MVCs	477	447

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Criminal Code & Provincial Statute Charges Laid

TABLE ER-3

	2009	2010
Highway Traffic Act	73,981	74,383
Criminal Code Traffic	2,547	2,505
Criminal Code Non-Traffic	15,730	14,930
Liquor Licence Act	2,322	2,256
Other	8,294	8,399
<b>All Violations</b>	<b>102,874</b>	<b>102,473</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the East Region

### The East Region is comprised of:

- An OPP policed area of approximately 43,151 square kilometres.
- 17 detachments and 13 satellite offices.
- OPP policed population of approximately 511,000.
- 2,750 kilometres of King's Highway.
- 26,518 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data. \*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).





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## John Cain

CHIEF SUPERINTENDENT  
WEST REGION COMMANDER

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*\*C/Supt. John Cain replaced former Regional Commander C/Supt. Ron Gentle in January 2011, now Bureau Commander of the Investigation and Support Bureau.*



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## Regional Headquarters

6355 Westminster Drive,  
Box 57, Lambeth Station  
London, ON N6P 1T2  
Tel: (519) 652-4100  
Fax: (519) 652-4164

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# West Region

The Ontario Provincial Police's West Region is responsible for policing many diverse communities, each with a distinct landscape and climate that presents many challenges. From urban centres to rural farmlands, the West Region comprises 15 detachments that reach from the tip of the Bruce Peninsula to border communities in Sarnia and Windsor and as far east as Wellington County.

While the areas we service are varied and unique, our focus remains the same wherever we are: the members of West Region are dedicated to the safety of those who travel our highways and waterways, as well as those who live and work in the communities we serve with distinction.

## 2010 Achievements:

### Public Safety

While West Region Command Staff is proud of the accomplishments in this area in 2010, one event stands above all others:

- The unprecedented rescue of 247 stranded motorists from the snow-choked Highway 402 in December. With the help of the Canadian Forces, members plucked motorists from their frozen vehicles and transported them to the safety of warming centres. This action stands as a testament to West Region's planning and execution in a time of crisis.

Another incident exemplified members' professionalism and dedication.

- In March, West Region members were forced to come to terms with the loss of one of our own when a routine traffic stop in Huron County escalated into a shootout with a suspect. Thousands lined the streets of the small town of Wingham to honour Constable Vu Pham, who died of injuries sustained during the incident. Decisive and courageous action prevented the suspect from posing a further threat to the public.



## Relationships

- The Muskoka G8 Summit in Huntsville showcased the excellent training and impressive abilities of our members. The event also provided a global stage to highlight our organizational skills. West Region OPP members worked tirelessly with other policing partners and government ministries to ensure the Summit concluded without incident. Our members played a vital role in the success of this multi-jurisdictional operation.

## Workforce

- In December, the Municipality of Leamington joined a growing list of communities who now call upon the services of the OPP. The members of the former Leamington Police Service have combined their extensive experience and invaluable local knowledge with the resources of the OPP, as they continue to provide the municipality with trusted and reliable service.

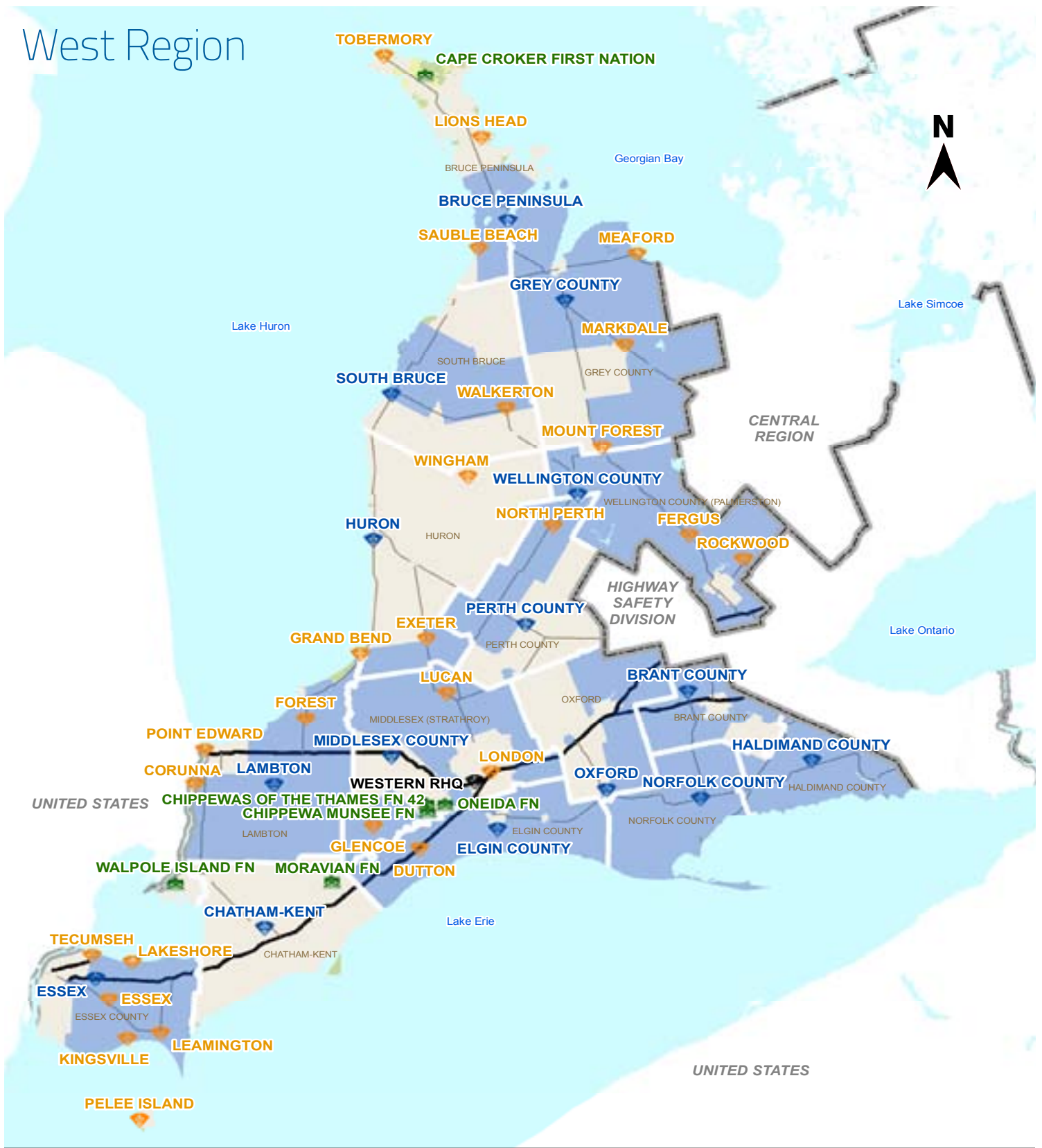
## Effectiveness

- West Region OPP is moving ahead with plans to enhance video conferencing abilities at Regional Headquarters, which will allow the organization to improve internal communications, bolster training and create additional career development opportunities. This is doubly important as the organization prepares for the looming retirement of senior members.












West Region Command Staff would like to extend their heartfelt thanks to community policing partners for their hard work and dedication in creating a safe and secure environment for all to enjoy. Members of West Region will continue efforts to strengthen the organization's contribution to public safety by forging effective partnerships with the communities served. The ability to provide members with a healthy and effective workplace that creates opportunity for career development and advancement will ensure continued success in 2011 and beyond.



# West Region



## Legend:

-  Regional Headquarters (1)
-  Host Detachment (15)
-  Satellite (28)
-  OPP Administered First Nations (6)
-  OPP Contract Locations (37)
-  OPP Area
-  Provincial Parks
-  National Parks
-  Regional Boundaries
-  400 Series Highways
-  Provincial Highways







## West Region Statistics, 2010

### OPP Patrolled Land and Water

TABLE WR-1

#### Area Patrolled

Patrolled Land .....	30,234 km <sup>2</sup>
Patrolled Water .....	31,157 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011

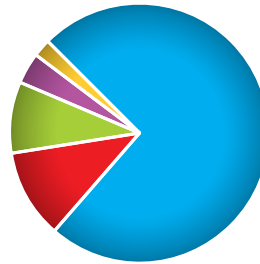
### Motor Vehicle Collisions by Type

TABLE WR-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	93	87
Personal Injury MVCs	2,021	1,961
Property Damage MVCs	12,049	12,658
<b>Total MVCs</b>	<b>14,163</b>	<b>14,706</b>
Alcohol-related MVCs	567	497

Source: Ontario Provincial Police, Collision Reporting System, March 2011



### Criminal Code & Provincial Statute Charges Laid - 2010

West Region

CHART WR-1

- 74% Highway Traffic Act
- 11% Criminal Code, Non-Traffic
- 9% Other
- 4% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

### Criminal Code & Provincial Statute Charges Laid

TABLE WR-3

	2009	2010
Highway Traffic Act	98,744	101,241
Criminal Code Traffic	3,178	2,784
Criminal Code Non-Traffic	15,354	15,723
Liquor Licence Act	5,423	4,989
Other	11,569	8,399
<b>All Violations</b>	<b>134,268</b>	<b>136,822</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the West Region

#### The West Region is comprised of:

- An OPP policed area of approximately 61,391 square kilometres.
- 15 detachments and 28 satellite offices.
- OPP policed population of approximately 769,938.
- 2,431 kilometres of King's Highway.
- 33,615 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).



## North East Region

An annual review of regional achievements inevitably comes down to the contributions of the men and women working at the front-line. Our success depends upon individual employees who, while working together, successfully achieve common goals. This is indeed the case for the North East Region.

### Jeff Dupuis

CHIEF SUPERINTENDENT  
NORTH EAST REGION COMMANDER

*\*C/Supt. Jeff Dupuis replaced former Regional Commander Scott Tod in January 2011, now Deputy Commissioner of Investigations & Organized Crime.*

### 2010 Achievements:

#### Public Safety

North East Region Detachments were successful in implementing Intelligence-Led Policing strategies that met with impressive outcomes.

- In the summer of 2010, Kirkland Lake Detachment seized \$2.5 million worth of cocaine. Another successful result from this Detachment was \$150,000 in stolen property recovered by officers. This led to several suspects being arrested and charged following numerous reports of stolen recreational vehicles.
- Property and violent crime decreased 34% within the Almaguin Highlands Detachment area. Despite the reduction in reports of crime, the clearance rates remained higher than the provincial average. Three hundred Crime Abatement Strategy checks were also completed by this Detachment.
- North East Region issued in excess of 31,000 speeding charges and over 66,000 charges in 2010. This was 2,000 more charges than in 2009.
- Over 900 persons had their vehicles impounded due to drinking and driving offences.

#### Relationships

- In Sault Ste. Marie, the Let Them Be Kids Organization and the OPP Youth Foundation partnered along with the Tarentorous Public School and School Committee to dedicate a playground in memory of fallen OPP officer Eric Nystedt. Members of the OPP, RCMP, and the Sault Ste. Marie Police Service helped build the Eric Nystedt Memorial Playground.
- Thirty Grade 10 and 11 students from across the Region participated in a week-long crime prevention and recruitment camping experience entitled "OPP Recruit Boot Camp". This camp was funded through partnerships with North East Region DARE Board and the OPP Youth Foundation.
- Several Detachments in the Region participated in charitable community efforts at Christmas. Many organized 'Stuff-a-Cruiser' campaigns, partnering with other emergency services, local service clubs and social services.



### Regional Headquarters

875 Gormanville Road, Box 140  
North Bay, Ontario  
P1B 8G3  
Tel: (705) 475-2600  
Fax: (705) 475-2697



## Workforce

- OPP North East Region Diversity Council continued to develop and support members. A diversity workshop entitled *Creating an Inclusive Workforce Workshop* was hosted in North Bay. The event was sponsored by North Bay Newcomer Network, the City of North Bay, and our Region.
- Moosonee Detachment members received an Accolade Award for Team Achievement. Teamwork is essential in this remote location and the employees continued to work off-duty by organizing and running an indoor soccer league. Given the issues of alcohol/drug abuse, family violence and youth suicide, positive engagement with youth is a vital component of community policing.
- Members of the Region's Emergency Response Team pulled together in memory of fallen OPP Constable Vu Pham and competed in Voyageur Class of the North Bay - Mattawa Canoe Race. The team members not only paddled the 64 kilometre route in fine time, they raised \$5,425 for the Pham family. A commemorative paddle, embedded with an ERT coin, was presented to Heather Pham.

## Effectiveness

The Region implemented green strategies at both the detachment and regional levels to encourage fiscal and environmental efficiencies. These included:

- Targeted patrols were incorporated in detachment plans to ensure policing energy was expended in problem areas. Patrol visibility increased and fuel economies improved.
- Efficient training methods were investigated and resulted in a solid business case for the purchase of five video-conferencing units. The video-conferencing implementation will result in more training to more employees at significantly reduced costs.

## Looking Forward:

- Six Media Workshops will be delivered in 2011 to enhance external communications capabilities in the Region.
- North East Region will implement a Staff Sergeant Mentoring Program. This Program is in preparation for an increase in staff sergeant retirements and subsequent vacancies. Sergeant candidates are being identified and will be given opportunities to develop their skills through targeted learning opportunities.
- The Region is actively implementing the new Ontario Mobilization and Engagement Model of Community Policing.
















# North East Region



**Legend:**

-  Regional Headquarters (1)
-  Host Detachment (13)
-  Satellite (26)
-  OPP Administered First Nations (4)
-  OPP Contract Locations (22)
-  OPP Area
-  Provincial Parks
-  National Parks
-  Regional Boundaries
-  400 Series Highways
-  Provincial Highways



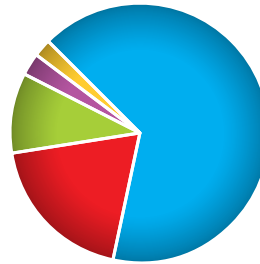
# North East Region Statistics, 2010

## OPP Patrolled Land and Water

TABLE NER-1

Area Patrolled	
Patrolled Land	483,658 km <sup>2</sup>
Patrolled Water	23,463 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011



## Criminal Code & Provincial Statute Charges Laid - 2010

North East Region

CHART NER-1

- 65% Highway Traffic Act
- 20% Criminal Code, Non-Traffic
- 10% Other
- 3% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Motor Vehicle Collisions by Type

TABLE NER-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	48	60
Personal Injury MVCs	884	750
Property Damage MVCs	4,790	4,490
Total MVCs	5,722	5,300
Alcohol-related MVCs	209	193

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Criminal Code & Provincial Statute Charges Laid

TABLE NER-3

	2009	2010
Highway Traffic Act	41,856	43,407
Criminal Code Traffic	1,561	1,648
Criminal Code Non-Traffic	11,951	13,486
Liquor Licence Act	2,056	2,035
Other	6,258	6,806
<b>All Violations</b>	<b>63,682</b>	<b>67,382</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the North East Region

### The North East Region is comprised of:

- An OPP policed area of approximately 483,658 square kilometres.
- 13 detachments and 26 satellite offices.
- OPP policed population of approximately 186,000.
- 6,513 kilometres of King's Highway.
- 15,277 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data. \*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).



## Ron van Straalen

SUPERINTENDENT  
NORTH WEST REGION COMMANDER



# North West Region

OPP members in the North West Region continue to work diligently towards excellence in crime reduction; traffic enforcement; respectful relationships with our communities and stakeholders; and the delivery of professional and effective police services. The North West Region has the largest land base of all OPP regions in the province. It is comprised of approximately 421,000 square kilometres and 107,000 residents. We are responsible for 4,500 kilometres of King's Highway and 7,000 kilometres of other roads. Policing excellence is delivered from 11 detachments and 13 satellite offices.

## 2010 Achievements:

### Public Safety

North West Region has an active RIDE/Traffic Management Team that is fully engaged and responsible for provincial, regional and detachment traffic and marine commitments. The following are examples of regional successes.

- The number of alcohol related collisions declined in 2010, down 14.42% compared to the previous year. Success can be attributed to the following activities:
  - Drivers charged with impaired during RIDE stops increased 28.5%.
  - 90 day Automatic Driver's Licence Suspensions were issued to 211 drivers.
  - 411 drivers were charged with impaired driving.
- 13,096 drivers were charged with speeding related offences.
- 744 seatbelt tickets were issued.
- 1378 motorized snow vehicles (MSV) were checked and 2400 kilometres were patrolled.
- 378 all-terrain vehicles (ATV) were stopped and checked in 2010, resulting in 67 charges.
- There was one all terrain vehicle fatality in 2010, a decrease of one from 2009.
- Local and regional safe boating campaigns were instituted in 2010 featuring a local sport fisherman icon and radio personality with the slogan "Get It On", highlighting the importance of personal floatation devices.



## Regional Headquarters

615 James St. South, 2nd Floor  
Thunder Bay, ON  
P7E 6P6  
Tel: (807) 473-2700  
Fax: (807) 473-2796





## Relationships

- With the support of North West Region, Crime Stoppers implemented a campaign to heighten awareness of their program in First Nation Communities. Crime Stoppers continues to enhance education in our First Nation northern communities and strengthen partnerships.
- The Couchiching First Nation near Fort Frances erected a toll booth for ten days near the west entrance of the Noden Causeway on Highway 11. The North West Region Provincial Liaison Team (PLT) was an integral part of police planning and response in relation to this event. PLT members are active across the Region. They work to establish and maintain open lines of communication with all communities who may be affected, directly or indirectly, by major events.
- North West Region continued to support its First Nation Policing partners. In 2010, policing resources were provided to Pikangikum, Fort Hope, Aroland, Long Lake 58 and Michkeegogamang First Nations.
- On August 4, 2010 the Bounty sailed into Thunder Bay under a flotilla escort including the OPP marine unit, RCMP, MNR, Canada Border Services Agency, and Canada Coast Guard. The Bounty was open for public tours the following day and close to 5,500 people attended. OPP members assisted by providing security and marine details, traffic control and hosted a recruitment booth.

## Workforce

- Ten officers from the Region joined 6000 other police officers from across Canada at the 2010 Winter Olympics in Vancouver to assist with security and ensure the games ran smoothly.
- Awards ceremonies were held in Kenora and Thunder Bay. Commissioner Lewis attended the ceremonies, awarding numerous distinguished service recipients and members of the public for their bravery.

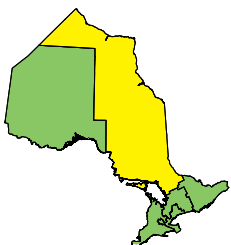
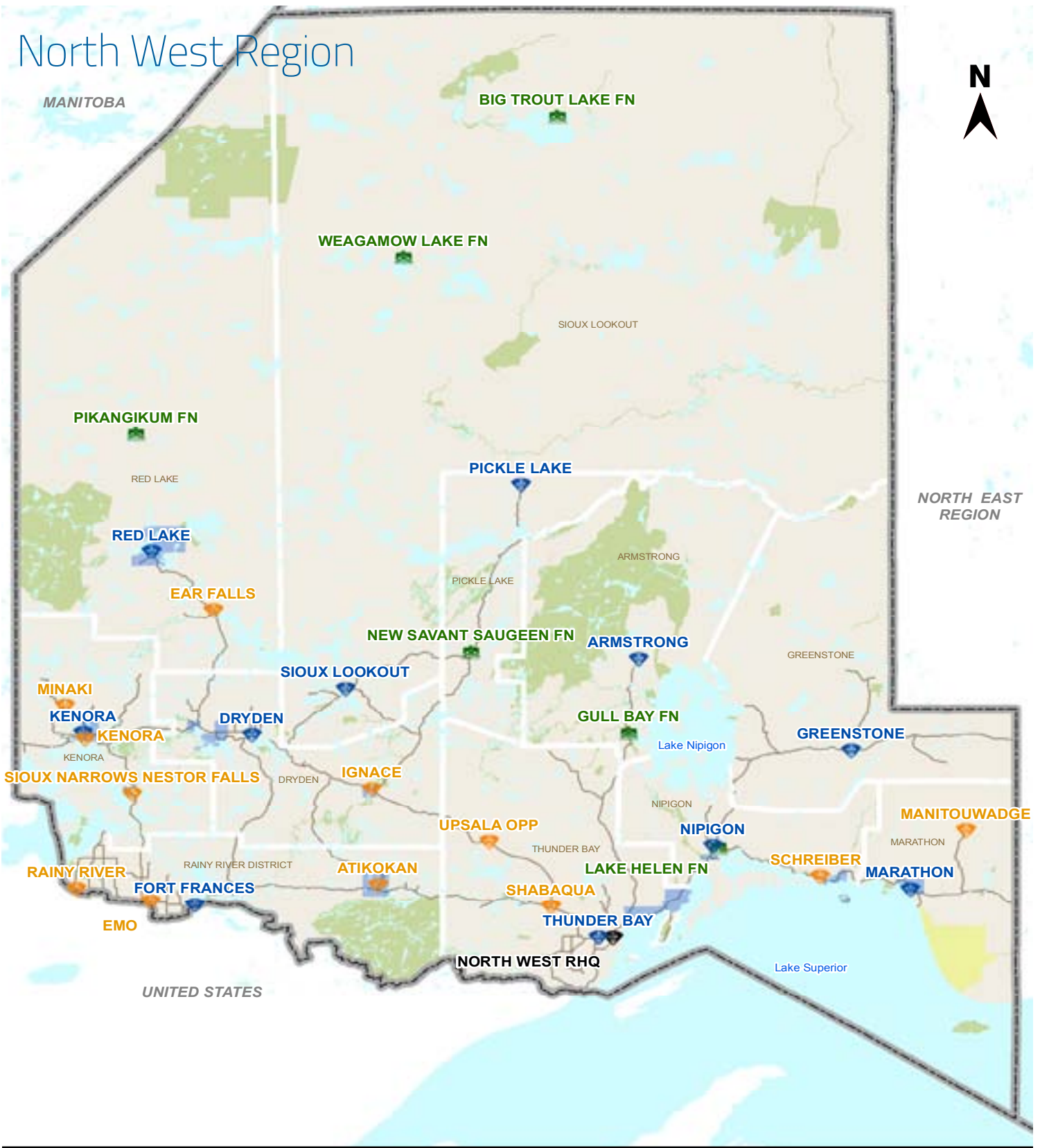
## Effectiveness

- North West Region continues to provide expertise and training to other regions and policing partners in the use of the Touratech Mapping Software. This software program was first pioneered by Region's Emergency Response Team (ERT). It is now being utilized for all areas of ERT duties, from search management, evidence search, to containment.

## Looking Forward:

- Construction will begin on several new detachments in the Region: Nipigon, Armstrong and Dryden.
- Our statistical analysis of 2010 illustrated an increase in motor vehicle collisions including fatal collisions. Speed, seat belts and impaired driving continue to be the primary contributing factors to collisions. Distracted driving has emerged as another significant factor in collisions, causing governments to enact new legislation. These "big four" factors will continue to be a focus of our enforcement.
- An additional 35 Mobile Workstations are designated for the Region late spring/early summer 2011.

# North West Region



## Legend:

- Regional Headquarters (1)
- Host Detachment (11)
- Satellite (12)
- OPP Administered First Nations (6)
- OPP Contract Locations (11)
- OPP Area
- Provincial Parks
- National Parks
- Regional Boundaries
- 400 Series Highways
- Provincial Highways





## North West Region Statistics, 2010

### OPP Patrolled Land and Water

TABLE NWR-1

#### Area Patrolled

Patrolled Land .....	391,524 km <sup>2</sup>
Patrolled Water .....	30,975 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011

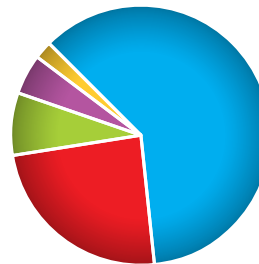
### Motor Vehicle Collisions by Type

TABLE NWR-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	16	24
Personal Injury MVCs	366	304
Property Damage MVCs	2,812	3,155
<b>Total MVCs</b>	<b>3,194</b>	<b>3,483</b>
Alcohol-related MVCs	104	89

Source: Ontario Provincial Police, Collision Reporting System, March 2011



### Criminal Code & Provincial Statute Charges Laid - 2010

North West Region

CHART NWR-1

- 61% Highway Traffic Act
- 24% Criminal Code, Non-Traffic
- 8% Other
- 5% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

### Criminal Code & Provincial Statute Charges Laid

TABLE NWR-3

	2009	2010
Highway Traffic Act	21,421	19,629
Criminal Code Traffic	842	845
Criminal Code Non-Traffic	8,503	9,098
Liquor Licence Act	1,683	3,111
Other	2,803	3,192
<b>All Violations</b>	<b>35,252</b>	<b>35,875</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the North West Region

### The North West Region is comprised of:

- An OPP policed area of approximately 422,499 square kilometres.
- 11 detachments and 12 satellite offices.
- OPP policed population of approximately 107,000.
- 4,447 kilometres of King's Highway.
- 7,124 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).





## Bill Grodzinski

CHIEF SUPERINTENDENT  
HIGHWAY SAFETY DIVISION COMMANDER



# Highway Safety Division

The Highway Safety Division (HSD) provides highway law enforcement in the south central and Greater Toronto Area (GTA). Members patrol over 2,600 kilometres of King's Highway. The Division also incorporates the Provincial Support Unit as well as full-time dedicated traffic units located in North West, North East, West, East and Central OPP Regions.

The Provincial Support Unit located at OPP General Headquarters in Orillia is responsible for the provincial coordination of a wide range of OPP programs including:

- Aircraft Enforcement;
- Provincial Countermeasures including Speed and Impaired Driving;
- Provincial Marine;
- Provincial Off-Road Vehicle, All Terrain Vehicle and Motorized Snow Vehicle;
- Provincial Motorcycle;
- Dangerous Goods and Commercial Motor Vehicles;
- Provincial Technical Traffic Collision Investigator and Reconstruction; and
- Drug Recognition Expert and Standard Field Sobriety Testing.

## 2010 Achievements:

### Public Safety

- HSD Detachments and Provincial units conducted Long Weekend Traffic Initiatives every long weekend, from May until September, resulting in:
  - 5,054 patrol hours
  - 6,501 speeding charges
  - 718 seatbelt charges
  - 105 racing charges
  - 95 impaired charges
- The Aircraft Enforcement Program logged 405 enforcement flying hours resulting in over 4,700 traffic charges, averaging 12 charges per flying hour.
- In support of speed management, 122 outdated radar units were replaced. In addition, radar training was provided to 224 new recruits.
- In support of alcohol countermeasures, 125 new Alcotest Units were provided to detachments, 60 new Breath Technicians were trained, 22 members were trained as Drug Recognition Experts and 18 members trained in Standard Field Sobriety Testing.



## Regional Headquarters

100 Bloomington Road West  
Aurora, Ontario  
L4G 6J8  
Tel: (905) 841-5777  
Fax: (905) 841-7888



- The HSD (GTA and Provincial) RIDE program conducted 694,991 vehicle checks in 2010.
- The Marine Program delivered a number of safety initiatives including “Stay Clear – Stay Safe” and “I Got Caught Wearing My Life Jacket”. In 2010 the Marine Patrol program logged over 14,000 hours and checked over 38,000 vessels.
- Over 30,000 Commercial Motor Vehicles were inspected by OPP members, 42% were conducted by HSD members.
- The HSD Divisional Crime Unit investigated 95 benchmark occurrences including attempted murder, manslaughter, bomb investigation and G20 deployment.
- The HSD Provincial Highway Criminal Interdiction program resulted in the following:
  - 21,676 patrol hours
  - 30,171 contacts
  - \$517,560 cash seizures
  - 321 *Controlled Drugs and Substances Act* seizures
  - 490 Criminal Code Charges
- The Provincial HSD Regional Traffic Units in each of the five Regions had a very successful year with a total of 51,323 charges.
- Two officers from Aurora Detachment were recognized for investigative excellence for their Staged Collision Investigation that resulted in 70 charges.

## Relationships

The Highway Safety Division is rich in diversity. Members work together with the communities served to achieve common goals and the vision of the OPP. The HSD Diversity Advisory Council continued to be proactive and committed to supporting a culture of trust, open and honest dialogue with our communities and employees. Events supported included the Toronto PRIDE parade and Caribana.

## Workforce

The Division supports fair and rotational learning and development opportunities provided both internally and externally. Developmental opportunities were provided to 67 members.

HSD Auxiliary Members conducted their Annual Cram the Cruiser events, which is a food and toy drive program that supports GTA families. The events collected over 113,000 pounds of food, over 15,000 toys and over \$44,000 in cash donations.

## Looking Forward:

In 2011, the Provincial Traffic Safety Program will be focusing on the “Big 4” which includes Impaired Driving, Lack of Occupant Restraint, Aggressive Driving and Distracted Driving. Divisional goals for all members will include high visibility, professional traffic stops, criminal traffic interdiction (looking beyond the plate), measurable objectives and collision prevention through intelligence led results driven policing. The OPP will also be introducing the award winning Collision Prevention Through Environmental Design (CPTED) program approach to traffic safety developed by Middlesex detachment and will be expanding the program provincially. The ultimate Divisional goal is to continue to reduce traffic fatalities, through all of the above efforts.

# Highway Safety Division



## Legend:

- Regional Headquarters (1)
- Host Detachment (11)
- Satellite (12)
- OPP Administered First Nations (6)
- OPP Contract Locations (11)
- OPP Area
- Provincial Parks
- National Parks
- Regional Boundaries
- 400 Series Highways
- Provincial Highways







# Highway Safety Division Statistics, 2010

## OPP Patrolled Land and Water

TABLE HSD-1

### Area Patrolled

Patrolled Land .....	51 km <sup>2</sup>
Patrolled Water .....	0 km <sup>2</sup>

Source: Ontario Provincial Police, Geomatics Unit, May 2011

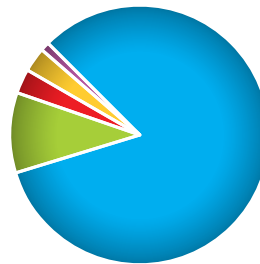
## Motor Vehicle Collisions by Type

TABLE HSD-2

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

	2009	2010
Fatal MVCs	33	45
Personal Injury MVCs	3,307	3,415
Property Damage MVCs	17,910	17,881
<b>Total MVCs</b>	<b>21,250</b>	<b>21,341</b>
Alcohol-related MVCs	515	509

Source: Ontario Provincial Police, Collision Reporting System, March 2011



## Criminal Code & Provincial Statute Charges Laid - 2010

Highway Safety Division

CHART HSD-1

- 84% Highway Traffic Act
- 10% Other
- 2% Criminal Code, Non-Traffic
- 3% Criminal Code, Traffic
- 1% Liquor Licence Act

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Criminal Code & Provincial Statute Charges Laid

TABLE HSD-3

	2009	2010
Highway Traffic Act	77,310	78,680
Criminal Code Traffic	2,678	2,630
Criminal Code Non-Traffic	2,345	1,829
Liquor Licence Act	633	565
Other	9,027	9,566
<b>All Violations</b>	<b>91,993</b>	<b>93,270</b>

Source: Ministry of the Attorney General Integrated Court Offence Network, March 2011

## About the Highway Safety Division

### The Highway Safety Division is comprised of:

- An OPP policed area of approximately 51 square kilometres.
- Eight detachments and two satellite offices.
- OPP policed population of approximately 2,100.
- 2,647 kilometres of King's Highway.
- 45 kilometres of other roads (Provincial Parks).

Source: Ontario Provincial Police Geographical Information System. Note: \*Population values are based on Statistics Canada 2006 Census data. \*\*kilometres for roads are based on the Justice Road Network (King's Highway – class 1 and 2, entire province – other roads class 3 and 4, OPP policed areas only).

# 2010 Provincial Year-End Statistics

## OPP Personnel (Staff Strength Headcount)

TABLE 1-1

### UNIFORM

Commissioner	1
Deputy Commissioner	3
Chief Superintendent	13
Superintendent	36
Inspector	142
Sergeants Major	6
Staff Sergeant	217
Sergeant	999
Constable	4,735
Uniform Total	6,152

### CIVILIAN

Provincial Commander	1
Classified Civilians	1,861
TOTAL Civilian	1,862

### OPP ADMINISTERED FIRST NATIONS

Civilian	55
Uniform	68
OPP Administered First Nations Total	123

**TOTAL OPP** ..... **8,137**

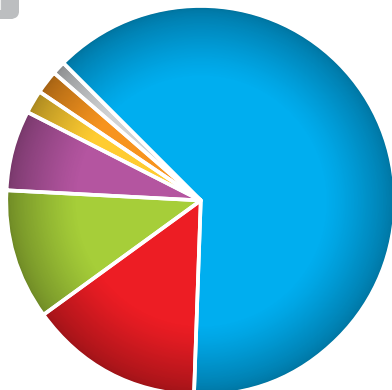
#### NOTES:

- 1) Measure is Staff Strength Headcount.
- 2) Includes employees on leave of absence except those on Long Term Income Protection.
- 3) Excludes Unclassified Civilians and Casual Part-Time Police.

Source: Workforce Information Network (WIN) Extract as of December 31, 2010, Career Development Bureau.

## Financial Results 2010-2011

CHART 1-1



Source: Ontario Provincial Police, Integrated Financial Information System, March 2011

## 2009 OPP Provincial Community Satisfaction Survey Highlights

TABLE 1-2

- 95.4% of Ontarians felt 'safe' or 'very safe' in their community.
- 86.8% of Ontarians were 'satisfied' or 'very satisfied' with the visibility of the OPP on the highways.
- 85.2% of Ontarians felt 'safe' or 'very safe' travelling on Ontario's highways.
- 82.8% of Ontarians are 'confident' or 'very confident' in the OPP's ability to handle major occurrences such as large scale demonstrations, natural disasters or major transportation incidents.

Note: This survey was conducted among Ontarians who reside in areas where the OPP is the primary police service, as well as those who said they did not (60.3%).

Note: The 2011 Provincial Survey ran from January - March 2011. Results will be included in the 2011 Annual Report.

Source: Ontario Provincial Police Provincial Community Satisfaction Survey, 2009

## OPP Patrolled Land and Water

TABLE 1-3

### OVERALL TOTALS PATROLLED BY OPP

Area of Land Patrolled	969,064 km <sup>2</sup>
Area of Water	94,939 km <sup>2</sup>
<b>Total Area Land and Water</b>	<b>1,064,003 km<sup>2</sup></b>

**HIGHWAY SERVICED** ..... **20,662 km**

Source: Ontario Provincial Police, Geomatics Unit, March 2010

## Public Complaints

TABLE 1-4

	2008	2009	2010
	411	478	592

Source: Ontario Provincial Police, Professional Standards Bureau, March 2011  
Note: The Office of the Independent Police Review Director (OIPRD) opened on October 19, 2009. 2010 marked the first full year it was operational.

- |   |   |
|---|---|
| <b>67%</b> Field and Traffic Services         | <b>1%</b> Chief Firearms Office                                 |
| <b>15%</b> Corporate and Strategic Services   | <b>1%</b> Capital Assets (Minor)                                |
| <b>10%</b> Investigations and Organized Crime | <b>0%</b> Statutory Appropriations (not including Amortization) |
| <b>6%</b> Fleet Management                    |   |

Field and Traffic Services	\$ 669,798,519
Corporate and Strategic Services	\$ 149,229,816
Investigations and Organized Crime	\$ 101,059,413
Fleet Management	\$ 64,306,093
Capital Assets (Minor)	\$ 7,330,561
Chief Firearms Office	\$ 6,426,007
Statutory Appropriations (not including Amortization)	\$ 462,079
<b>Total OPP</b>	<b>\$ 998,612,487</b>

# Provincial Occurrences and Clearance Rates

2010 Provincial Year-End Statistics

2008 | 2009 | 2010

TABLE 2-1	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate
Homicide*	16	100.0%	13	76.9%	29	93.1%
Other Offences Causing Death	12	108.3%	9	88.9%	8	125.0%
Attempted Murder	39	84.6%	34	100.0%	27	100.0%
Sexual Assaults	1,669	89.2%	1,650	86.2%	1,714	84.1%
Assaults	12,837	93.6%	12,991	94.8%	12,649	93.7%
Abduction	256	94.1%	258	96.5%	277	97.5%
Robbery	283	64.7%	257	70.8%	277	61.7%
Other Crimes Against a Person	4,724	84.0%	4,784	86.4%	5,231	87.3%
<b>Total Violent Crimes</b>	<b>19,836</b>	<b>90.5%</b>	<b>19,993</b>	<b>91.8%</b>	<b>20,212</b>	<b>90.9%</b>
Arson	296	20.3%	316	18.7%	296	24.0%
Break & Enter	9,922	22.6%	10,228	18.5%	9,664	19.9%
Theft > \$5000	2,730	20.8%	2,608	22.5%	2,394	22.2%
Theft < \$5000	23,855	19.3%	24,370	20.4%	23,882	20.4%
Have Stolen Goods	1,389	91.2%	1,165	91.8%	1,271	90.0%
Fraud	4,241	41.8%	4,331	41.9%	4,315	37.1%
Mischief	16,755	17.5%	16,598	18.6%	15,494	18.7%
<b>Total Property Crimes</b>	<b>59,188</b>	<b>22.7%</b>	<b>59,616</b>	<b>22.6%</b>	<b>57,316</b>	<b>22.8%</b>
Offensive Weapons	907	69.1%	823	74.6%	780	72.3%
Other Criminal Code (Ex. Traffic)	14,648	73.4%	13,040	80.3%	12,887	80.9%
<b>Total Other Criminal Code</b>	<b>15,555</b>	<b>73.2%</b>	<b>13,863</b>	<b>80.0%</b>	<b>13,667</b>	<b>80.4%</b>
<b>TOTAL CRIMINAL CODE</b>	<b>94,579</b>	<b>45.2%</b>	<b>93,472</b>	<b>45.9%</b>	<b>91,195</b>	<b>46.5%</b>
Possession	4,440	93.2%	4,579	94.9%	5,272	94.6%
Trafficking	1,448	74.4%	1,626	80.6%	1,633	78.8%
Importation & Production	527	34.0%	596	45.1%	636	42.8%
<b>TOTAL DRUGS</b>	<b>6,415</b>	<b>84.1%</b>	<b>6,801</b>	<b>87.1%</b>	<b>7,541</b>	<b>86.8%</b>
Other Federal Statutes	1,973	92.7%	2,578	99.5%	2,132	91.2%
<b>TOTAL OFFENCES</b>	<b>102,967</b>	<b>48.6%</b>	<b>102,851</b>	<b>50.0%</b>	<b>100,868</b>	<b>50.5%</b>

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, May 2011

\* Homicide occurring in OPP jurisdiction



## Uniform Crime Reporting Criminal Code Statistics

TABLE 3-1

VIOLENT CRIMES	2009	2010	% Change
Homicide*	13	29	123.1%
Other Offences Causing Death	9	8	-11.1%
Attempted Murder	34	27	-20.6%
Sexual Assaults	1,650	1,714	3.9%
Assaults	12,991	12,649	-2.6%
Abduction	258	277	7.4%
Robbery	257	277	7.8%
Other Crimes against a Person	4,784	5,231	9.3%
<b>Total Violent Crimes</b>	<b>19,993</b>	<b>20,212</b>	<b>1.1%</b>
PROPERTY CRIMES			
Arson	316	296	-6.3%
Break & Enter	10,228	9,664	-5.5%
Theft > \$5,000	2,608	2,394	-8.2%
Theft < \$5,000	24,370	23,882	-2.0%
Have Stolen Goods	1,165	1,271	9.1%
Fraud	4,331	4,315	-0.4%
Mischief	16,598	15,494	-6.7%
<b>Total Property Crimes</b>	<b>59,616</b>	<b>57,316</b>	<b>-3.9%</b>
DRUG CRIMES			
Possession	4,579	5,272	15.1%
Trafficking	1,626	1,633	0.4%
Importation & Production	596	636	6.7%
<b>Total Drugs</b>	<b>6,801</b>	<b>7,541</b>	<b>10.9%</b>

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, May 2010

\* Homicide occurring in OPP jurisdiction

## Drug Enforcement Unit Statistics

TABLE 3-2

	2009	2010
Number of Persons Charged	2,435	1,984
Search Warrants Executed	799	899
Total Weapons Seized	490	659
Total Marihuana Plants Seized	195,957	218,168
Charges laid by OPP Drug Enforcement Unit/Section	6,487	5,506
Charges laid by Other Agencies	2,028	1,054
Marihuana Grow Ops Investigated & Dismantled	490	586
<b>Total Value of Drugs Seized</b>	<b>\$227,659,891</b>	<b>\$257,845,699</b>

Source: Ontario Provincial Police, Drug Enforcement Unit Data, March 2011

## Calls for Service

TABLE 3-3

	2008	2009	2010
Criminal Code	113,335	110,951	110,332
Traffic	305,853	295,447	293,183
Other	297,313	297,917	312,223
<b>TOTAL</b>	<b>716,501</b>	<b>704,315</b>	<b>715,728</b>

Source: Ontario Provincial Police, Daily Activity Reporting System, March 2011

## Patrol and Obligated Duty Hours Worked (Field Personnel)

TABLE 3-4

	2008	2009	2010
Criminal Code	1,281,816	1,314,781	1,337,857
Traffic	857,687	896,774	908,595
Other	1,553,245	1,656,571	1,864,959
Patrol	1,549,395	1,701,324	1,802,883
<b>TOTAL</b>	<b>5,242,143</b>	<b>5,569,450</b>	<b>5,914,294</b>

Source: Ontario Provincial Police, Daily Activity Reporting System, March 2011

## RIDE Activity

TABLE 3-5

	2008	2009	2010
Vehicles Checked	1,958,039	2,616,048	2,906,794
Roadside Tests *	12,007	14,093	13,788
Warn Range Suspensions**	3,249	3,127	2,918
Admin Licence Suspensions	882	911	970
Impaired/Exceed Charges+	1,259	1,326	1,658
Failure or Refusal++	167	215	244

Notes:

\* Includes Standard Field Sobriety tests (SFST) both for alcohol & drug; Roadside Alcotests; and Drug Influence Evaluations.

\*\* In May 2009, Bill 203 – Safer Roads for a Safer Ontario Act implemented the new Blood Alcohol Content (BAC) warn range suspension.

The new legislation introduced the new 3, 7 and 30 day suspensions replacing the previous 12 hour suspension.

+ Includes both alcohol and drug-related impaired charges.

++ Includes both alcohol and drug-related impaired charges.

Source: Ontario Provincial, Daily Activity Reporting Systems, March 2011

## Fatalities

TABLE 3-6

ROADWAY	2008	2009	2010
Fatal Incidents	287	280	298
Persons Killed	322	310	330
Alcohol Related	57	51	68

### MARINE

Fatal Incidents	26	32	26
Persons Killed	30	33	28
Alcohol Related	8	13	12

### OFF-ROAD VEHICLES

Fatal Incidents	17	21	17
Persons Killed	17	22	17
Alcohol Related	7	13	6

### MOTORIZED SNOW VEHICLES

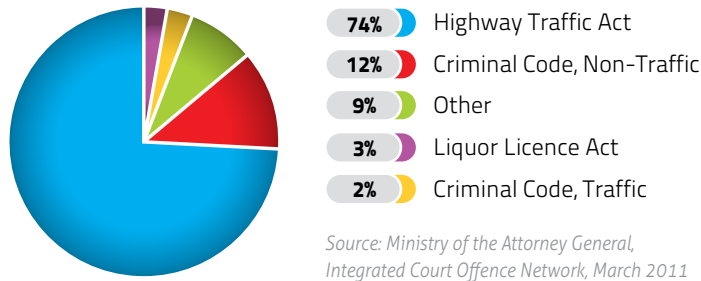
Fatal Incidents	16	22	22
Persons Killed	18	23	23
Alcohol Related	6	15	7

Note: Motorized Snow Vehicles statistics are reported seasonally from October 1st to March 31st each reporting period.

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Criminal Code & Provincial Statute Charges Laid

CHART 4-1



## Criminal Code & Provincial Statute Charges Laid

TABLE 4-2

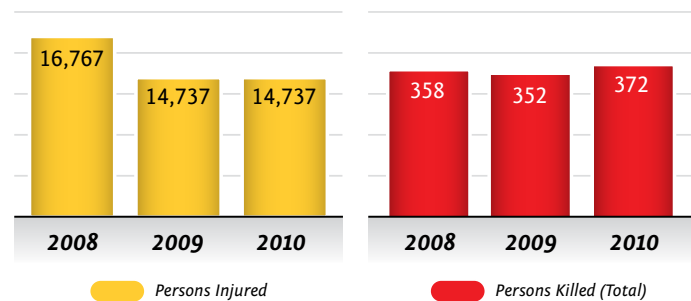
	2008	2009	2010
Highway Traffic Act	441,807	445,618	455,672
Criminal Code Traffic	15,506	14,469	13,987
Criminal Code Non-Traffic	70,857	71,538	72,462
Liquor Licence Act	18,663	17,247	18,358
Other	49,347	53,723	58,353
<b>All Violations</b>	<b>596,180</b>	<b>602,595</b>	<b>618,832</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Persons Injured or Killed in Motor Vehicle Collisions (2008-2010)

CHART 4-2

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Collisions)



## Victims in Motor Vehicle Collisions

TABLE 4-3

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Collisions)

	2008	2009	2010
Persons Killed (Total)	358	352	372
- Persons Killed (No Seatbelt)	76	65	89
- Persons Killed (No Helmet)	9	14	12
Persons Injured	16,767	14,737	14,737
Total Victims	17,125	15,089	15,109

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Motor Vehicle Collisions by Type

TABLE 4-4

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Collisions)

	2008	2009	2010
Fatal MVCs	321	319	340
Personal Injury MVCs	11,472	10,163	9,895
Property Damage MVCs	62,403	59,078	58,983
<b>Total MVCs</b>	<b>74,196</b>	<b>69,560</b>	<b>69,218</b>
Alcohol-related MVCs	2,415	2,313	2,105

Source: Ontario Provincial Police, Collision Reporting System, March 2011

## Traffic Related Charges

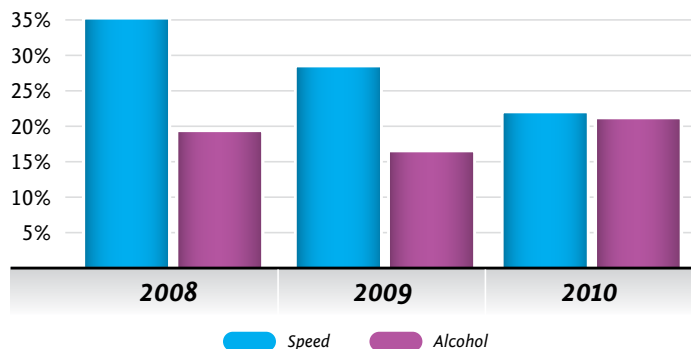
TABLE 4-1

	2009	2010
Speeding	283,622	279,896
Seatbelt	33,468	25,613
Impaired	11,333	10,651

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2011

## Percentage of Motor Vehicle Collision Fatalities where Speed or Alcohol was a factor (2008-2010)

CHART 4-3



## Primary Causal Factors in Fatal Motor Vehicle Collisions on Roadways

TABLE 4-5

	2008	2009	2010
# of Fatal MVCs			
Where Speed is a Factor	112	81	69
# of Fatal MVCs			
Where Alcohol is a Factor	57	51	68
<b>Total Fatal MVCs</b>	<b>287</b>	<b>280</b>	<b>298</b>

Source: Ontario Provincial Police Collision Reporting System, March 2011

# 2010 Award Winners

## Ontario Provincial Police Accolade Awards

---

### Officer of the Year

Staff Sergeant C.R. (Chuck) Kaizer

### Civilian of the Year

Ms. D. (Diandra) Shukaris

### Auxiliary Liaison Officer of the Year

Provincial Constable A. (Angela) Atkinson

### Jim Potts Award

Organized Crime Enforcement Team – North  
(65 officers)

### Valuing & Supporting People

Ms. L.M. (Laura) Young

### Enforcement

Sergeant R.K. (Bob) Cottingham  
Provincial Constable D.P. (Doug) Graham  
Provincial Constable C.L. (Christina) Hunter

### Investigation

The T.L. Smith Funeral Home Investigation  
Team (4 members)

### Innovation & Creativity

Provincial Constable G.T. (George) Taylor

### Dedication

Sergeant L.K. (Kris) Rae

### Team Achievement

Moosonee Detachment members  
(15 members)

### Community Service

Provincial Constable H.J. (Harvey) Milne

### Humanitarian Excellence

Mr. L.J. (Lawre) Pietras

### Partnership

Hawkesbury Crime Unit (9 officers)

## Ministry of Community Safety and Correctional Services Ovation Award

---

### Outstanding Achievement

Provincial Constable Jacqueline Winand-Bacon  
Ken Hogg and Lynette D'Souza,  
Legal Services Branch

### Leadership

Commissioner Julian Fantino

### Innovation

Orillia and Area Portable Safety Village (group)

### Partnership

Ontario/National Sex Offender Registry (group)  
Lock It or Lose It Auto Theft Crime  
Prevention Program (group)

## Order of Merit of the Police Forces

Deputy Commissioner L.G. (Lawrence) Beechey  
Deputy Commissioner J.V.N. (Vincent) Hawkes  
Deputy Commissioner C.D. (Christopher) Lewis  
Superintendent W.B. (Bradley) Blair  
Detective Sergeant J.A. (James) Arthur Van Allen

## Ontario Medal of Police Bravery

Provincial Constable Dell Mercey  
Provincial Constable Vu Pham (posthumously)  
Sergeant J.K. (John) Potts  
Provincial Constable M.L. (Michelle) Potts

## Ontario Public Service Amethyst Awards

---

Sergeant Michael Price  
Sergeant (Retired) Dave Fletcher – TEAM Award  
submitted by Ministry of Health Promotion for  
Ontario Trails Organizing Committee.

## Ontario Homicide Investigator's Association - Major Case Management Award

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Project Octagon

## Ontario Women in Law Enforcement Excellence in Performance

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Detective Constable Tracy Acres

## IODE - Police Community Relations Award

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Provincial Constable William Watts  
Auxiliary Constable John Jameson  
(Cram the Cruiser)

## Ontario Association of Chiefs of Police Police Led Crime Prevention Award

---

Lock it or Lose It

## Ontario Association of Chiefs of Police - 2010 Torch Run Committee Award of Honour

---

Provincial Constable John Reurink  
Provincial Constable Adam Belanger

## Ontario Association of Chiefs of Police - Excellence in Media Relations for Police

---

Sergeant Dave Rektor

## Canadian Association of Chiefs of Police Highway Interdiction Award

---

"2009 Passenger Vehicle Interdiction"

## International Association of Chiefs of Police - August Vollmer Excellence in Forensic Science Award

---

Detective Inspector Dave Quigley – "Project Royale"  
Pipeline/Convoy National Award

## Officer of the Year

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Provincial Constable Rob Sinclair -  
East Region Highway Enforcement Team

## International Association of Chiefs of Police / Motorola Trooper of the Year Award

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Constable D.W. (Dell) Mercey

## Deputy Commissioners Highway Interdiction TEAM Award

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Ontario Provincial Police East Region  
Highway Enforcement Team

## Federal Medal of Bravery

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Provincial Constable Daniel W. Bailey  
Provincial Constable Gino Nolet  
Provincial Constable James D. Orser  
Provincial Constable Bruce A. Thompson  
Provincial Constable Darrell Wagner

## Quarter Century Club - Community Service Award

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Staff Sergeant Rob McDonald

## Ministry of Citizenship & Immigration - June Callwood Award

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Staff Sergeant Rob McDonald

## US Customs and Immigration Awards

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### Border Enforcement Smuggling Task Force Narcotics Smuggling Award

This award was presented to the Buffalo BEST office  
for Operation "First Strike".

This investigation targeted the Gambino Crime Fam-  
ily. The award recognized all partners within the Task  
Force including The OPP's POCET and POIB.

Detective Constable Carl Tomlinson represented the  
OPP when then the award was presented.



## In Tribute to the Fallen



### *Constable Vu Pham* # 8783



On March 8, 2010, the Ontario Provincial Police was deeply shocked and saddened by the tragic death of OPP Constable Vu Pham #8783. While upholding the safety and security of the people of Ontario, Vu was fatally wounded by a suspect in a roadside shooting.

Pham is fondly remembered and admired by all who knew him. Vu and his wife, Heather, were raising their three children, Tyler, Jordan and Joshua, in Wingham, Ontario. Born in Vietnam, Vu joined the OPP in 1995, and served in Cochrane and West Parry Sound prior to his posting at the Huron County Detachment.

Constable Pham's funeral was attended by an estimated 8,000 police officers from across North America. Vu's life and service to Ontario were honoured in 2010 at the Ontario Police Memorial, the Ontario Provincial Police Association Wall of Honour Dedication, the Canadian Police Memorial in Ottawa and as far away as the Canadian Embassy in Afghanistan.

Premier Dalton McGuinty said Pham's death is a reminder "that our safety and security sometimes comes at a high price."



O.P.P.



777 Memorial Avenue  
Orillia, Ontario  
L3V 7V3

**1-888-310-1122**  
[www.opp.ca](http://www.opp.ca)



Ontario Provincial Police

