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ONTARIO PROVINCIAL POLICE  
2009 Annual Report



## Vision

*Safe Communities... A Secure Ontario*

## Mission

*Policing Excellence through our People,  
our Work, and our Relationships*



## Values

*Professionalism  
Accountability  
Diversity  
Respect  
Excellence*

## The Promise

As an organization, the OPP commits to working continually to earn the confidence of the citizens of and visitors to Ontario - a confidence that will not be taken for granted. The OPP fulfills this commitment by providing the best and most professional service possible, and by striving to build a culture of trust, and open and honest dialogue, with the communities it serves and among the people it employs. The organization commits to creating and sustaining a positive working environment in which all employees have equal opportunity to fulfill their potential within the profession.

Each OPP employee and volunteer appreciates the vital role he/she plays in protecting the fundamental rights of all people in Ontario. As such, each commits to always put the interests of the public and the OPP's Vision and Mission before any personal and private interest, and to demonstrate pride in his/her profession and the OPP through personal conduct that reflects a belief in OPP values and ethics.



# Table of Contents



<b>1</b>	Table of Contents
<b>2</b>	Message from the Commissioner
<b>4</b>	Commissioner's Committee
<b>5</b>	Programs and Services
<b>6</b>	2008-2010 Strategic Plan
<b>7</b>	Results Achieved in 2009
<b>8</b>	About the Ontario Provincial Police
<b>10</b>	Public Safety
<b>20</b>	Relationships
<b>30</b>	Workforce
<b>36</b>	Effectiveness
<b>44</b>	Regional / Divisional Overviews
<b>68</b>	2009 Provincial Year-End Statistics
<b>72</b>	2009 Award Winners



Message from the  
**COMMISSIONER**



## *Effectiveness Exemplified*



**Over the last hundred years**, the OPP has established a proud history of evolving and responding to changing times. Given today's fiscal environment, now more than ever, increased focus and discipline has been placed on exemplifying effectiveness and productivity in the pursuit of our vision "Safe Communities...A Secure Ontario". The 2009 Annual Report highlights some of the ways the OPP is delivering on its priorities; aligning to achieve results; organizing ourselves and our work differently to deliver better police services; and continuously improving to exemplify effectiveness.

Ontario's economic future is at the forefront of the public agenda. The people of Ontario invest considerable public resources in the OPP and they expect us to use those resources wisely in support of front-line policing with demonstrable results. The OPP has navigated tough economic times before; we understand that today's challenges provide opportunities to deliver innovative approaches in policing. The OPP is committed to sustaining excellence in its delivery of policing services to Ontario's communities, while maximizing value from every taxpayer dollar.

The 2008-2010 OPP Strategic Plan identifies four strategic priorities: *Public Safety*; *Relationships*; *Workforce*; and *Effectiveness*. The establishment of *Effectiveness* as an organizational strategic priority has elevated the importance of demonstrating our ability to operate efficiently and effectively in an increasingly complex and challenging policing environment. The OPP has made real progress on its strategic priorities for Ontarians and their communities as illustrated throughout this report.

Since I have been Commissioner, I have led a number of initiatives in the achievement of the strategic priority: *Effectiveness*, including the introduction of Results Driven Policing (RDP) principles. RDP principles include: having focused crime and traffic objectives; the use of timely and accurate statistical information; using police strategies and tactics that can be measured and demonstrated to be effective; the rapid deployment of personnel and resources; and relentless follow-up, reaction and re-assessment.

I am pleased to report that these principles now influence everything we do in the OPP. The result has been an increased emphasis on front-line service delivery and a renewed focus on crime and traffic enforcement. This new emphasis has improved public safety and confidence and built an enhanced accountability framework for OPP strategic planning.

I could cite many examples of how RDP principles have changed our organization, but one of the best is the development of our Provincial Traffic Safety Program (PTSP). The PTSP uses RDP principles to address what we have identified as the “Big Three” causal factors in Ontario highway deaths and injuries: excessive speed; lack of driver and passenger restraint; and impaired operation.

Our continued focus on Public Safety, Relationships, our People and our *Effectiveness* has resulted in unprecedented results. We saw a significant drop in the number of lives lost and personal injuries from crashes on OPP-patrolled roads in 2008. In 2009, we consolidated these reductions and the death and injury toll was even brought down a little lower! These improvements were accomplished on roads that statistics indicated were already the safest in North America in 2006.

Every year we reproduce these lower death and injury rates on our highways, we demonstrate an estimated saving to the provincial economy of over \$2-billion a year. Highway deaths and injuries are expensive when you factor in things like traffic delays, health care, tow trucks, police, fire and emergency services, lost productivity and victim suffering. By applying RDP principles to traffic safety, we have saved lives, produced measurable results and demonstrated effectiveness.

I am also excited about our new Intelligence-Led Policing - Crime Abatement Strategy which is also based on RDP principles and aimed at improving effectiveness. Instead of investigating crime after the fact, this program places the emphasis on monitoring and managing those individuals who are most likely to commit a crime. Positive results have been obtained simply by holding offenders accountable for their release conditions, thereby reducing crime.

Crime abatement programs like ours have proved effective in other police jurisdictions and in the OPP detachments where they have been implemented. I am confident that further gains will be made when it is implemented in all OPP operations.

How we use and deploy our workforce is also a key component of effectiveness. A few years ago, we set out to find a computerized human resource program that would anticipate our staffing needs in advance through analysis of service calls. Unfortunately, we were unable to find an existing computer program that met our needs, a situation that became an opportunity. Partnering with the Royal Canadian Mounted Police (RCMP), we began to develop a sophisticated Police Resourcing Model. Once approved, this computerized model will be implemented to determine front-line staffing requirements.

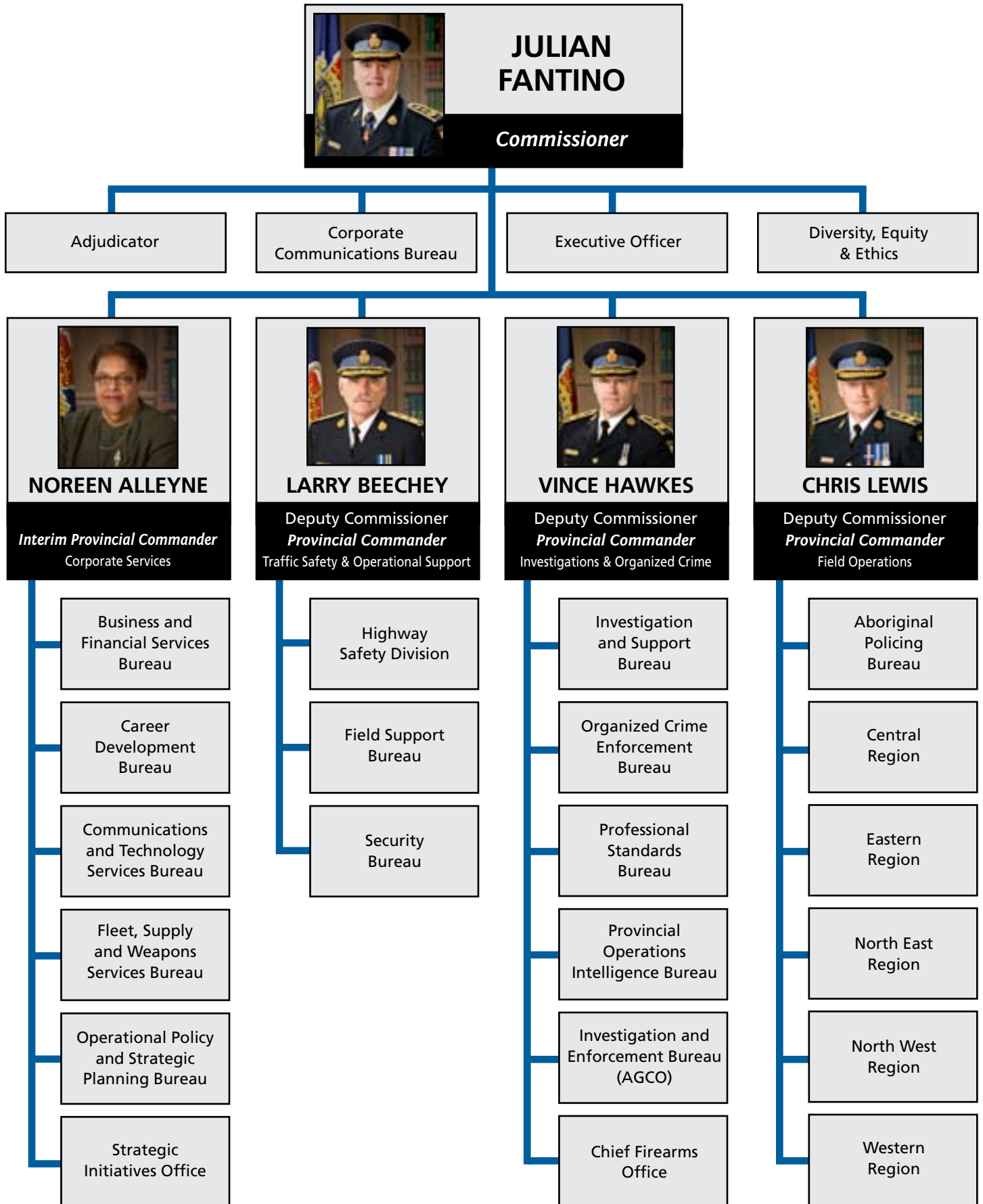
Part of being an effective police service is being ready for special assignments. The OPP devoted considerable resources in 2009 preparing for two extraordinary events that require exceptional security: the 2010 Winter Olympics and the 2010 G8/G20 Summits in Huntsville and Toronto. Planning and delivering security at two massive events while maintaining regular police service levels requires a high level of efficiency.

Now, and increasingly in the future, we will need police programs with measurable goals and we need to collect quality data so we can demonstrate our effectiveness. I am excited about all we have accomplished to exemplify effectiveness to date. In the future we will build on these successes; to get better at calculating and tracking efficiency in all our programs and operations.

I am extremely proud of the unwavering commitment and excellence of the men and women of the OPP to the people of Ontario. We have demonstrated the capacity to innovate and work together to tackle complex issues. That experience will serve the OPP well as we manage current and emerging economic, environmental, social and fiscal pressures.

**- Julian Fantino**  
*Commissioner*

# Commissioner's Committee





# PROGRAMS AND SERVICES

24-Hour Proactive and Reactive Policing/Investigation  
Aboriginal Policing Services  
Auxiliary Policing Program  
Aviation  
Behavioural Sciences and Analysis  
Canine  
Chemical, Biological, Radiological,  
Nuclear and Explosive Response  
Child Exploitation Investigation  
Communications  
Community Policing  
Complaint Investigation  
Court Case Management  
Crime Prevention  
Crime Stoppers Program  
Crisis Negotiations  
Differential Response Program  
Drug Enforcement  
E-Crime (Electronic Crime)  
Emergency Planning and Response  
Forensic Identification  
Hate Crimes/Extremism Investigation  
Illegal Gaming Investigation

Incident Command  
Intelligence  
Major Case Management  
Marine / Motorized Snow Vehicle /  
All-terrain Vehicle  
Media Relations  
Offender Transportation  
Ontario Sex Offender Registry  
Organized Crime Investigation  
Protective Services  
RIDE (Reduce Impaired Driving Everywhere)  
Search and Rescue  
Surveillance - Electronic and Physical  
Tactics and Rescue  
Technical Traffic Collision Investigation  
Traffic Safety  
Training  
Underwater Search and Recovery  
Urban Search and Rescue  
ViCLAS (Violent Crime Linkage Analysis System)  
Victim Assistance

*The above list provides an overview of OPP Programs and Services and should not be considered complete.*





# OPP STRATEGIC PLAN

The OPP developed a 2008-2010 Strategic Plan, a framework to focus organizational activity for the three-year period. In response to consultation with internal and external stakeholders, the plan identifies four priorities and 18 long-term strategies that guide how the OPP conducts its core business. All bureau, region, division and detachment business plans include commitments that are aligned with the Strategic Plan.

In 2010, the OPP will update its Strategic Plan for the next three-year period (2011-2013). Extensive consultation and evaluation will be conducted to ensure the new Strategic Plan is reflective and aligns with current stakeholder, law enforcement, justice sector and government priorities.

## *Our Vision: Safe Communities... A Secure Ontario*

### *Our Values: Professionalism, Accountability, Diversity, Respect and Excellence*



# RESULTS ACHIEVED IN 2009

## **Public Safety:** *We ensure public safety is our core focus.*

- The number of vehicles checked in province-wide RIDE initiatives increased 34% from the previous year. (Table 3-5, P70)
- There was a 4% decrease in the number of persons killed in motor vehicle collisions on roadways. (Table 3-6, P70)
- In motor vehicle collisions where speed was a factor the number of persons killed decreased 28%. (Table 4-5, P71)
- OPP drug enforcement initiatives removed over \$227 million worth of drugs from circulation. (Table 3-2, P70)
- Drug trafficking and importation/production charges increased 12% and were laid against over 2,400 people. (Tables 3-1 and 3-2, P70)
- The OPP Aircraft Enforcement Program logged 639 flying enforcement hours.
- Over 7,200 Highway Traffic Act charges, 164 street racing charges and 20 Criminal Code charges were laid by the OPP Aircraft Enforcement Program.
- Traffic patrol hours worked, increased by 4.5% over the previous year. (Table 3-4, P70)
- The OPP Child Sexual Exploitation Section identified 59 children.
- In excess of \$44 million was extracted from the criminal economy during the past year by the OPP-led Asset Forfeiture Unit.
- There was a 23% increase in the submission of provincial street-check information from front-line members in 2009 compared to 2008.

## **Relationships:** *We build trusting relationships with the public, our partners and stakeholders.*

- Over 228,000 volunteer hours were worked by Auxiliary members in communities throughout Ontario.
- Regional Diversity Councils were formalized in each OPP Region.
- An OPP "Diversity Strategy" was developed.
- An OPP "Strategy for the Delivery of French Language Services" was developed.
- The OPP provided a total of 378,463 hours of specialized policing services to its municipal partners in 2009.
- The OPP Aboriginal Policing Bureau continued to be responsible for administering the Ontario First Nations Policing Agreement which is the federal/provincial agreement that funds 19 First Nations police services in Ontario.
- OPP detachments provided policing services directly to 18 First Nations communities in 2009.

## **Workforce:** *We are a professional and diverse workforce that is the benchmark of excellence.*

- The OPP Provincial Traffic Safety Program received top recognition by the International Association of Chiefs of Police by receiving the 2009 Webber Seavey Award for Law Enforcement Excellence.
- Applicants to the OPP increased by 5% from the previous year.
- A number of outreach recruitment initiatives were hosted including OPPBound, the Francophone Symposium, the Family Symposium and the Eastern Police Experience. The OPP assisted in hosting the Asian Experience.
- An OPP employee "Wellness Strategy" was developed.
- There were 56 Cadets who successfully transitioned to the OPP regular workforce in 2009.
- In total, 201 outreach events were attended by members of the OPP. This included activities and events in diverse communities as well as OPP specific events relating to the 100th Anniversary celebration.
- The OPPBound program and a series of Police Experiences and Symposiums attracted approximately 1,500 applications, an increase from the previous year.

## **Effectiveness:** *We invest public resources wisely in support of front-line service delivery.*

- At the beginning of the 2009–10 fiscal year, the OPP faced a large budget deficit of over \$20 million. By the end of the year, the OPP had reduced this deficit to almost zero.
- The International Association of Chiefs of Police recognized the OPP for the unique research partnership with the Royal Canadian Mounted Police in the development of a police resourcing model.
- Ongoing implementation of Efficiency Review recommendations continued, including a standardized annual detachment shift scheduling review process.
- Results Driven Policing continued to be one of the OPP's most effective tools in ensuring accountability and effectiveness in public safety service delivery.
- Both the renovation/expansion of the Essex Detachment and the construction of the new Dufferin Detachment were completed.
- The Fleet Services Section launched a new process to eliminate the backlog for replacement vehicles that has shown significant savings in production time.



*Since its inception in 1909, the OPP has continuously evolved to meet the changing needs of the communities it serves to ensure service excellence. The following facts provide an overview of the OPP as it is today and highlights anticipated challenges and opportunities which may shape its future.*

## Now . . .

- The OPP has a proud history of public service not only within Ontario but nationally and internationally. This past year alone, OPP officers provided law enforcement expertise in the form of training, mentoring and leadership in countries including Lebanon, Kosovo, East Timor, Haiti and the Sudan.
- The OPP is one of North America's largest deployed police services, with more than 5,900 uniform, 1,852 civilian and 833 auxiliary members.
- The OPP provides a wide array of policing services to the province and 316 municipalities, of which 112 have established formal policing contracts for service delivery.
- The OPP provides specialized services to support municipal police services as required and has a unique provincial role in areas including public order maintenance, emergency management and response, major case management and forensic identification.
- The OPP operates out of 163 detachments, five regional headquarters, one divisional headquarters and a general headquarters in Orillia.
- OPP members are responsible for traffic safety on Ontario's roadways, waterways and trails, policing 942,405 square kilometres of land and 94,610 square kilometres of waterways.
- Advancing and supporting effective First Nations policing in Ontario is an OPP priority. The OPP provides direct policing to 18 First Nations and administers policing for 19 more First Nations pursuant to the *Ontario First Nations Policing Agreement*.
- The OPP has strong operational relationships with federal policing services and provides provincial leadership in a number of multi-jurisdictional policing initiatives aimed at coordinating law enforcement efforts to reduce victimization and/or to investigate sophisticated criminal activity.



## In the Future . . .

### Public Safety:

- As crime evolves and criminals adapt, so must police services. Canada's police officers must continue to seek enhancements to their investigative capacity, powers and technology. These tools are vital to maintain a proactive response to the tactics adopted by criminals.

### Relationships:

- The OPP will continue to deliver leading-edge investigative excellence by examining new opportunities for law enforcement and justice sector partnerships in combating crime.
- Police services must continue to engage and enhance the role of the local communities in determining priorities and approaches to law enforcement.

### Workforce:

- While there is no mandatory retirement age, between now and 2014, over 900 OPP officers will pass their earliest retirement date. One in six of our officers will be eligible to retire in the next five years.
- Recruiting qualified candidates will continue to be an extremely competitive activity for all police services in the decade to come. An accelerated program of learning and development will be necessary for new members.
- The average age of a police officer is likely to be younger in 2020. They are also more likely to come from a broader variety of cultures and backgrounds. More qualified women are likely to choose policing as a career over the next few years.

### Effectiveness:

- Continuous legislative change will continue to directly increase the time required for police officers to investigate offences and deliver on their work. Such continuous legislative amendments create an increasingly complex justice system and strains available resources from delivering front-line police service to communities. To ensure continued law enforcement and public safety excellence, the OPP will be engaged proactively in the area of legislative change with other public safety and justice partners.
- The provincial and federal governments continue to project financial deficits into 2012 and beyond. In response, the OPP will continue maximizing the deployment of resources and identifying further innovative approaches to ensure the effective and efficient delivery of policing services without compromising public safety.

The OPP's current operating environment is in a constant state of change. It is imperative to maintain a strategic approach to achieving organizational priorities by constantly examining the trends and issues which impact policing in the 21st century. It is only with a future-oriented approach that the OPP will continue to achieve its vision of "Safe Communities... A Secure Ontario".





## *Public Safety*

*“Public safety is the top priority of every OPP member, whether it is on our highways or in the communities for which we are the police service of jurisdiction. Partnerships with our communities are essential to prevent crime and keep our citizens and visitors safe.”*

*- Commissioner Julian Fantino, 2009*





## A PREVENTATIVE APPROACH

The Intelligence-Led Policing - Crime Abatement Strategy (ILP-CAS) was introduced as a mandatory crime prevention program in November 2009 at all OPP detachments. This proactive Strategy is designed to suppress crime by deterring the criminal activities of repeat offenders. The Strategy targets those offenders deemed to be a high risk to the community and those persons involved in recidivist criminal behaviour. ILP-CAS is based on the principle that the offender, once involved with the justice system now becomes accountable to the community and to the police. Presently, the Strategy encompasses all offenders involved in drug, theft, theft of auto, break and enter offences as well as violent crimes including domestic assault and persons entered on the Ontario Sex Offender Registry.

This Strategy is intended to reduce the likelihood that repeat offenders already bound by court imposed conditions will participate in further criminal acts. Police provide close supervision and monitoring of individuals on judicial release in our communities. Monitoring activity includes ensuring compliance with release conditions, curfew checks and a strict charge policy for any violation of the terms of release. The ILP-CAS is designed to assist offenders to remain compliant, and not re-offend.

Prior to November 2009, similar offender accountability initiatives were implemented in several OPP detachments across the province. In 2009, the ILP-CAS was formalized into a provincial strategy to promote consistency throughout the province.

The OPP-led Repeat Offender Parole Enforcement Unit and the OPP Risk Offender Enforcement Unit currently provide investigative support, enforcement and monitoring based on their respective mandates. The Repeat Offender Parole Enforcement Unit focuses on fugitives/parole violators that have been identified as being unlawfully at large, are an escapee from a correctional facility, have breached a condition of their parole, or have an outstanding

immigration warrant for their arrest. The Risk Offender Enforcement Unit focuses on high risk offenders that are subject of long term supervision orders, Criminal Code Section 810 Peace Bonds, Warrant Expiry Federal Offenders deemed likely to re-offend, along with any other person considered to be a high-risk to the community. The ILP-CAS procedures ensure that enforcement or investigative assistance is secured by these Units when an offender is identified as falling within their mandate.

### **Looking Forward:**

Detachments that previously applied crime abatement concepts experienced a significant decline in their crime rates. For example, Sioux Lookout Detachment in northwestern Ontario implemented a crime abatement program in March 2007. Since then they have seen a 12% reduction in violent crime and an 18% reduction in property crime. The goal of the ILP-CAS is to achieve similar, if not greater, results across Ontario. The true test of success will begin in May 2010. A crime rate analysis and comparison study will be conducted to evaluate the first six months of organizational implementation.

The ILP-CAS is an effective use of police resources focused on proactive and preventative activities. The goal of this strategy is to reduce victimization and recidivism, in turn, enhancing public safety across the province of Ontario.

**“Police need to adopt an intelligence-led, strategic approach to policing that better enables police services to fight organized crime and apply resources appropriately.”**

*- Deputy Commissioner Vince Hawkes, 2009*

## LEVERAGING INTELLIGENCE

The OPP Provincial Operations Intelligence Bureau through intelligence gathered, anticipates, monitors and prevents criminal activities with respect to an identifiable person or group involved in organized or sophisticated and professional crime. The Bureau investigates source information and collects, analyzes and disseminates the resulting intelligence data. This contributes to the ongoing safety and security of Ontarians by ensuring essential resources are secured and aligned to effectively combat criminal activity.

### **2009 Achievements:**

- By leveraging the internal expertise of Provincial Operations Intelligence Bureau members in providing officer education, the OPP enhanced the quality and increased the volume of information being received. There was a 23% increase in the submission of provincial street-check information from front-line members in 2009 compared to 2008. Further, the numbers of sources developed and utilized to assist with organizational priorities has significantly increased from 2008.
- The Analysis and Information Section is responsible for the analysis and safe storage of intelligence supplied by the Field Intelligence Section, front-line officers and members of the Organized Crime Enforcement Bureaus. This section disseminated a significant number of intelligence products reporting on emerging issues, current events and new crime trends/groups.
- The Field Intelligence Section is mandated with gathering actionable intelligence information on organized crime and extremist groups. Unit members continued to work diligently to ensure command staff had concise information with which to make informed decisions.

- The Provincial Anti-Terrorism Section is an OPP-led intelligence joint forces operation established to conduct multi-jurisdictional strategic intelligence investigations on matters involving international, domestic, and issue specific terrorism. Section members delivered training sessions to over 700 police officers from various police services and produced a number of terrorism-related bulletins for OPP front-line officers.
- The Hate Crime/Extremism Unit prepared a training video to provide front-line members with information on the identification and investigation of hate-motivated incidents and crimes of extremism. Unit members participated in a number of investigations including two high profile incidents. The first involving Asian-Canadian anglers in central Ontario, and the second the locating of a white-supremacist wanted on a Canada-wide warrant.

### **Looking Forward:**

- In 2010, the Hate Crime/Extremism Unit will be reviewing recommendations from the Hate Crimes Community Working Group to improve services for victims, prevent further victimization, identify ways to educate police and the public and better address hate crimes.
- The delivery of timely and effective intelligence products relating to identified priorities and investigative initiatives will continue to be a priority.

Criminal organizations and terrorist/extremist groups continuously adapt within new law enforcement environments. The OPP will continuously adapt to combat these groups and facilitate informed, strategic decision making for optimal deployment of investigative resources.



## AN INTELLIGENCE-LED APPROACH TO ORGANIZED CRIME

Significant activity facilitating the ongoing Ontario Provincial Police province-wide transition to Intelligence-Led Policing was undertaken in 2009. Building on this momentum, the Organized Crime Enforcement Bureau will implement Tactical Priority Setting Committees and regional Joint Analytical Working Groups in the upcoming year. This initiative will ensure an effective approach to all operations through informed, knowledge-based decision making. Investigations will be focused on identified intelligence priorities and resources will be deployed accordingly for maximum benefit.

This partnership-based initiative aligns with the Canadian Integrated Response to Organized Crime (CIROC) Committee mandate; to provide a balanced and intelligence-led approach to combating organized crime in Canada. Senior law enforcement officials form this National Committee whose structure consists of a Chair, co-Chair, National Coordinator, representatives for each of the ten provinces and a representative for the three territories. Membership also includes the Director General, Criminal Intelligence Service Canada and the Director General, Royal Canadian Mounted Police Criminal Intelligence Program. The Committee is designed to coordinate organized crime perspectives and priorities nationally based upon local and provincial/territorial issues, concerns and inputs.

A Tactical Priority Setting Committee will be established in each of the regional Organized Crime Enforcement Bureau Centres and will be comprised of senior police officers from the OPP, municipal police services and the Royal Canadian Mounted Police. Provincial governance will be provided by the Criminal Intelligence Service Ontario (CISO) governing body executive membership. The goal of these provincial level committees is to engage local, internal and external partners to assess and identify tactical priorities focussing on the disruption and dismantling of local organized and serious crime threats. As indicated, the Tactical Priority Setting Committee concept is predicated on intelligence-based partnerships. It is these justice and policing partners that will form the basis of the regional Joint Analytical Working Groups. These local-level working groups will prioritize organized and serious crime targets and identify vulnerabilities that will have the greatest impact in their communities. Resulting intelligence will then be presented to the respective Tactical Priority Setting Committee for operational planning and implementation.

The CISO governing body executive which provides the provincial governance of the Tactical Priority Setting Committees will report to the CIROC National Committee. A Provincial Coordinator will serve as a conduit for the justice sector stakeholders connecting provincial initiatives to the National Committee agenda. This formalized reporting relationship will sustain the ongoing dissemination and exchange of law enforcement and intelligence information.

As a key stakeholder in this cooperative and concerted effort, the OPP along with its policing partners, will advance efforts to combat organized crime in the interests of public safety across Ontario and Canada.



## FOCUSING ON IDENTITY THEFT

Identity theft has emerged as one of the dominant crime problems of the 21st century. Identity crimes are organized crimes, having a tremendous pervasive impact on our communities. In addition to the significant harm caused to the victims of monetary frauds, the individual victim of the identity theft may experience a severe loss in their ability to utilize their credit and financial identity.

Illegal profits derived from identity thefts are commonly funneled to finance organized crime activities and terrorism. In 2008, the total credit card fraud losses to all financial institutions in Canada amounted to approximately \$410 million, while total debit card fraud losses amounted to more than \$104 million.

### **2009 Achievements:**

- The Identity Crime Unit continued to focus on the organized crime groups who are responsible for the majority of identity theft.
- The work of the Identity Crime Unit identified and prevented the potential loss of \$2.5 million to the citizens of Ontario.
- Efforts also resulted in the seizure of many devices used to either capture or compromise card data or to remanufacture fraudulent identity and payment cards.
- The Identity Crime Unit partnered with other police agencies throughout the province on a case by case basis. They were successful in dismantling three major crime cells resulting in the arrests of several persons involved in the manufacturing of fraudulent identification and payment cards.

Current investigative partnerships are informal, but remain effective in our efforts against identity crimes. These successes provide a strong indicator of the benefits that may be derived from a formalized provincial joint forces operation in an effort to deliver policing excellence to the citizens of Ontario.





## REDUCING THE CRIMINAL ECONOMY

The tentacles of organized crime have a negative impact on every citizen of this province. One of the primary motivators of criminal activity is profit. The criminal economy is the lifeline of crime and it is paramount that a comprehensive crime reduction strategy encompasses an asset forfeiture enforcement component.

Depriving criminals of their wealth acquired through crime, and property utilized to facilitate crime, is proven as an efficient tactic to reduce crime in our communities.

### **2009 Achievements:**

The OPP-led Asset Forfeiture Unit, a joint forces operation, worked hand-in-hand with the substantive investigative teams and front-line officers to remove ill-gotten gains and offence-related property, valued in excess of \$44 million, from criminals and criminal organizations. For example:

- The year was a landmark one for the Eastern Region Highway Enforcement Team where \$1.67 million in currency reconciliations was conducted by the Asset Forfeiture Unit;

- A commercial property, valued in excess of \$9 million and utilized to conceal stolen property was restrained pending the outcome of charges against the owner;
- A 1970 Piper Navajo plane, utilized to transport drugs from British Columbia to Ontario and seized in 2008, was forfeited.

The \$44 million extracted from the criminal economy during the past year are sources of funding no longer available to criminals to finance their criminal activities and their lifestyles; a deterrent to commit crime; and above all, monies returned to victims of crime.

The potential to generate profit is never the driving force behind the provincial asset forfeiture strategy. Its convincing role in reducing the criminal economy is well documented and justifies its merit in a crime reduction strategy designed to make our communities safe and secure. However, an added benefit of assets/property seized or restrained, and not returned to legitimate third party interests or victims of crime, is that the assets/property are forfeited to the Crown and re-invested in law enforcement initiatives.





## BEHAVIOURAL EXPERTISE IN SUPPORT OF INVESTIGATIVE EXCELLENCE

In today's complex policing environment, a collective expertise is required to fulfill the vision of "Safe Communities...A Secure Ontario." The Criminal Behaviour Analysis Section falls under the Behavioural Sciences and Analysis Services and promotes a collaborative culture by employing a multi-disciplinary approach to requests for service. Front-line members of the OPP and other police services at a municipal, provincial, national and international level are supported in a multitude of criminal investigations by the Section.

This specialized section is comprised of five units: criminal profiling, threat assessment, polygraph, forensic psychiatry and research. Expertise is provided by request for services such as criminal investigative analysis, psychiatry, statement analysis, interview and interrogation strategies and threat assessment.

As a centre of excellence for behavioural analysis, the Section contributes to the effectiveness and timely resolution of investigations. In conjunction with the provision of services, the members provide a number of learning opportunities to over 2000 police officers annually. The goal is to enhance the front-line investigative skill set. Specialized training provides the practical foundation to contend

with the behavioural complexities of investigations. Interviews and interrogation, assessment of risk in relation to domestic, school and workplace violence are addressed in classroom training and scenarios.

Requests for investigative support continue to increase and 2009 was no exception. The Section is maximizing its resources by formalizing a framework for delivery of a coordinated response to requests for service. This comprehensive and focused methodology will support a multitude of criminal investigations that can be defined as major, serious, serial and multi-jurisdictional.

It is through this teamwork and cooperative relationships with law enforcement and justice sector partners that the OPP can further reduce victimization and enhance public safety.

### Quick Facts

**From 2008 to 2009 Criminal Behaviour Analysis Section requests for service increased.**

- Polygraph Services increased by 33%.
- Forensic Psychiatry increased by 30%.
- Threat Assessment Services increased by 10%.
- Criminal Profiling Services increased by 6%.

Polygraph Setup





## 2010 G8/G20 SUMMIT PLANNING

Throughout 2009, the Ontario Provincial Police continued to fulfill its role in planning for the 2010 G8 Summit in Huntsville, Ontario on June 25-26. This role was augmented by the addition of the G20 immediately following in Toronto, Ontario. Despite this, the Integrated Security Unit, of which the OPP is a member, has risen to this challenge.

The G8 Integrated Security Unit is comprised of members from the Royal Canadian Mounted Police, Ontario Provincial Police, Canadian Armed Forces, Peel Regional Police Service and the Toronto Police Service. This member group has a long history of dealing with security at major events and collaborating with partner agencies on public safety issues. All law enforcement partners, within their respective mandates, are responsible for providing security for internationally protected persons, conference delegates, visitors, peaceful demonstrators and members of the community.

The Integrated Security Unit has developed a comprehensive series of security and operational plans for the Summit that will be coordinated across departments and agencies. Plans define the roles and responsibilities, the number of personnel, equipment and assets

required for the event as well as the processes around procedure and the inter-agency cooperation. Furthermore, plans were developed based on identified needs to augment the limited infrastructure within the Huntsville area to support the telecommunication, accommodation and transportation requirements for such a high-profile major event.

The G8, now combined with the G20, is unprecedented in the world as the largest security event ever held. The OPP will see the largest movement of officers, equipment and vehicles in its history. Approximately 2,800 OPP officers will be deployed from every region in the province. They will be joined by an additional 250 officers from our municipal police partners. Combined with the Royal Canadian Mounted Police and the Canadian Armed Forces, the security workforce will be approximately 10,000 members.

The goal of the OPP and that of our partners is to provide a safe environment for this international meeting through enhanced emergency preparedness, investigative excellence and cooperative relationships.

## H1N1 / PANDEMIC PLANNING

In 2009, the Emergency Management Unit, in collaboration with virtually all areas of the OPP ensured the organization and its members weathered the onset of the H1N1 virus. Educational material, training aids and personal protective equipment were distributed to OPP members. The Unit will continue to work with their partners within the Ministry of Community Safety and Correctional Services and the Ministry of Health on pandemic planning utilizing best practices and lessons learned from H1N1.



## COLLISION PREVENTION THROUGH ENVIRONMENTAL DESIGN

A key objective of the Provincial Traffic Safety Plan is to reduce injuries and save lives. Historically, Middlesex County has had the highest number of fatal collisions per year in OPP policed areas. In January 2008, members of the Middlesex OPP detachment initiated a collision analysis project to address this issue.

Proven crime prevention techniques, such as Crime Prevention through Environmental Design (CPTED: the design and effective use of the *built* environment to reduce the incidence of crime), were adapted into an innovative new approach coined *Collision Prevention through Environmental Design*. The principle focus of the project was on the "Four E's": Enforcement, Education, Engineering, and the Environment.

Traditionally, police have relied on enforcement and public education to target drivers. Roadway design, an environmental factor in collisions, is the responsibility of engineers. The *Collision Prevention through Environmental Design* project is unique as it brings together police, engineers and community partners with a common goal of reducing collisions.

### Findings:

It was determined that drivers must be responsible for their own actions. Inattentiveness of at-fault drivers was the main causal factor in the collisions studied. In order to address this issue, the project concluded that motorists required continual focus and guidance on the highway. By using environmental cues including road signage, pavement markings, vegetation and plant placement, driver behaviour can be manipulated to create safer roadways.

All roadways met the minimum standards as set out by legislation in relation to signage and pavement markings. However, many of these technologies could be improved. For example, the current standard for stop sign sheeting is high intensity. There is currently no standard for maintaining a sign's retro-reflectivity once it is posted.

A critical component in the success of this collision reduction plan is to continually monitor and analyze target locations, and implement change in a strategic manner. Individual enhancements need to be implemented independently in order to determine their effectiveness.

### Achievements:

- Middlesex County has had great success in reducing the number of fatal collisions. From 2003 to 2007 the average number of fatalities per year was 24. Over the past two years, that average has dropped to eight, a 67% reduction. This success shows how the "Four E's" have made a difference compared to traditional methods of analysis and response.
- Effective partnerships were formed with local agencies including: the London Middlesex Road Safety Committee; 3M Canada; the Ministry of Transportation; Middlesex-London Emergency Medical Services; Middlesex-London Health Unit; the Middlesex County engineer; municipal road supervisors; and municipal councils.
- Community based surveys were conducted with local citizens to determine their opinion as to why collisions were occurring in Middlesex County. The citizens were eager to actively participate with the police in collision reduction strategies. This strengthened the relationship between the police and the community.

### Looking Forward:

- The OPP Western Region has already trained officers in each detachment on how to effectively analyze and evaluate the individual concerns in their detachment areas. Each officer was trained in data collection and traditional CPTED principles. The officers were further trained by 3M Canada representatives on new technologies relating to pavement markings and signage. This training will allow detachments to create better, more effective enforcement strategies, directed patrols and educational programs.
- The exploration of a provincial application of this project to further enhance efforts to reduce collisions and save lives will continue.

This innovative approach to collision reduction, *Collision Prevention through Environmental Design*, reinforces the OPP's commitment to reduce injuries, save lives and make Ontario roadways safer.



## LIVES SAVED

The Provincial Traffic Safety Program continues to be a proactive, sustainable approach to traffic safety directed at high-risk behaviours. Occupant restraint, impaired driving and aggressive driving (the “Big Three”) represent the major causal factors in fatal and serious injury collisions. Legislative changes in 2009, the continued efforts of the Aircraft Enforcement Program, and the introduction of the Highway Enforcement Team have complemented the Provincial Traffic Safety Program Strategy. With enhanced enforcement and new techniques we can strive to prevent further motor vehicle collisions that unnecessarily impact or take lives of Ontarians and burden the health-care system.

Research shows that drivers who speed are more likely to kill or injure someone. Drivers speeding 50 kilometres/hour or more over the speed limit are at least 10 times more likely to kill or injure someone when a collision occurs. Aside from the devastating emotional impact of deaths and injuries, the financial impact to Ontario taxpayers is enormous. According to a 2008 Transport Canada report, reductions in OPP fatal and injury collisions calculates to a \$2.3 billion dollar cost savings in associated societal costs (health care, out of pocket expenses, traffic delays, police, fire, ambulance).

The OPP is committed to the continued delivery and development of traffic enforcement initiatives with a front-line focus on the “Big Three.” Deterring the driving behaviours that cause collisions is paramount in saving lives and reducing the economic and societal costs of traffic collisions.

### 2009 Achievements:

- The number of fatalities fell in 2009 by 4%, compared to 2008. *(Table 3-6, P70)*
- Personal injuries were reduced by 2,030 fewer than in 2008. *(Chart 4-2, P71)*

### New Legislation

- The “Anti-Racing Legislation”, Section 172 of the *Highway Traffic Act* was proclaimed on September 30th, 2007. To combat extreme aggressive driving, the OPP has laid over 13,000 charges.
- Bill C-2 Legislation was proclaimed on July 2, 2008. This federal legislation impacts on two specific components of traffic safety: changes to alcohol impaired driving legislation and the addition of legislative tools to enforce alcohol/drug impaired driving - Drug Recognition Expert Training and Standard Field Sobriety Training.
  - The OPP completed the replacement of existing breath testing instruments with the Intoxilyzer 8000C in 2009.
  - Since the introduction of Bill C-2 the OPP has trained 37 members as Drug Recognition Expert officers. These officers are qualified to identify possible drug impairment related to the use of illegal, prescription and over-the-counter drugs which impair driving abilities.
  - Since the introduction of Bill C-2 the OPP has trained 56 officers with Standard Field Sobriety Training. These officers are qualified to determine if impairment is due to alcohol which can lessen a driver’s ability to concentrate and react suddenly, reduce concentration levels and the ability to judge distances and blur vision.



***“The Provincial Traffic Safety Program has been an unqualified success. The Program uses high police visibility, public education and focused enforcement to reduce unnecessary injury and death on Ontario highways. The downward trend in lives lost on Ontario highways has continued in 2009.”***

*– Deputy Commissioner Larry Beechey, 2009*

### **Aircraft Enforcement Program**

- The Aircraft Enforcement Program has been operational since May 2008. Since the initial launch the OPP has laid almost 300 street racing charges and 44 Criminal Code charges.
- Over 7,200 *Highway Traffic Act* charges, 164 street racing charges and 20 Criminal Code charges were laid by the OPP Aircraft Enforcement Program in 2009.
- The aircraft has been utilized in searches for missing persons and has been successful in safely apprehending motorists who refused to stop for police.

### **Highway Enforcement Team**

- Cooperative relationships and operational partnerships are a necessity in the shared responsibility of traffic safety. 2009 successes included the formation of the OPP Highway Enforcement Team.
- The OPP Highway Enforcement Team has a mandate to remove impaired, suspended, dangerous and aggressive drivers from roadways and to remove travelling criminals from our highways. The Highway Enforcement Team has a number of collaborative relationships within the OPP enhancing highway criminal interdiction activity. These relationships contribute to increased criminal and drug enforcement levels.
- The Highway Enforcement Team won an OPP Accolade Award for enforcement.

### **Relationships**

- The OPP and the Ministry of Transportation continued their ongoing joint enforcement partnership which has spanned the past decade.
- The OPP and the Ministry of the Environment continued to work together to decrease the amount of time required to clean up hazardous materials from our busy highways.
- Information sharing pertaining to highway enforcement and criminal activity was ongoing between the OPP and our policing partners across Ontario.

### **Looking Forward:**

The OPP, in partnership with justice sector stakeholders, will continue to take a proactive approach to traffic enforcement. Practices have been instituted in support of the OPP's ability to police the roadways more effectively.

OPP traffic enforcement efforts toward reducing motor vehicle deaths and injuries, combined with the strategic forward-looking provincial plan for highway safety, support the OPP priority of ensuring that public safety is our core focus and that it remains aligned with the OPP's Vision of "Safe Communities... A Secure Ontario".



## Relationships



*“The police services that will be positioned to thrive in 2020 will be the ones who know how to work formally and informally with other police partners. They will be the ones that have shown flexibility and adaptability, a willingness to adopt new models and partners. This will not be limited to effective cooperation with adjacent jurisdictions.”*

*- Commissioner Julian Fantino, 2009*



## THE ABORIGINAL POLICING BUREAU: BUILT ON CREATIVE AND CONTEMPORARY RELATIONSHIPS

Advancing effective First Nations (FN) policing in Ontario is a priority for the Ontario Provincial Police (OPP). The establishment of the Aboriginal Policing Bureau (APB) in 2007 reflects the high priority the OPP places on its Aboriginal policing responsibilities. Over the years, the foundation of APB's work and success has been building upon current relationships and establishing new ones with the communities we serve.

The Provincial Liaison Team (PLT) established in early 2009, provides on the ground capacity to assist in resolving issues through relationships that are in place in communities across the province. PLT officers proactively work with communities to understand issues that may become the subject of tensions or conflict. By offering to mediate with all parties where such situations arise, conflict is often avoided. If members of a community wish to exercise their rights to peaceful assembly, PLT members work with local detachments to advise on a plan that ensures public safety. The success of such work relies entirely on relationship building and information sharing.

The PLT mandate reinforces the planning and response approach defined in the "OPP Framework for Police Preparedness for Aboriginal Critical Incidents". The Framework approach became an integral part of the operational security plan for the June 2010 G8 Summit in Huntsville. As part of the preparations for this significant security event, the OPP is providing training in the Framework approach to police partners.

Native Awareness Training (NAT) is a flagship of APB. Tasked through the Ipperwash Inquiry recommendations to ensure all OPP officers and Ontario Police College (OPC) recruits receive training in First Nations history, culture and current issues, APB staff provided nine one week-long training sessions for OPP officers in 2009. Each class of recruits at OPC also received a half day training session and this training will continue throughout 2010.

Youth empowerment is a significant focus of APB, especially in response to the high number of youth suicides occurring in the northern First Nation communities. Youth programs are designed to help young people understand and embrace their history and

traditional teachings, and to promote a positive self-concept and respect for self and others. In 2009, more than 400 youths participated in Walking the Path, Niigan Mosewak (which means 'walking forward' in their lives, being inspired and looking to a healthy future) or North of 50 Cops and Kids in Pikangikum. Sustainability of these programs is ensured through the use of peer mentors, community involvement and partnership, and hosting facilitator training for community partners so they can continue to offer programs within their own communities. This work will continue in 2010.

APB is responsible for administering the Ontario First Nations Policing Agreement (OFNPA) which is the federal/provincial agreement that funds 19 First Nations police services in Ontario. Working together APB coordinates with region and detachment personnel to provide administration using OPP systems and guidance in support to community Chiefs and council as they work to attain the policing that meets their community needs. In 2010, APB will continue its community relations work and will update Police Orders to reflect recent changes.

The milestone relationship event for APB took place in July, 2009 when it hosted the first ever OPP Traditional POW WOW at General Headquarters. Celebrating the 100th Anniversary of the OPP provided the opportunity to highlight relationships – past, present and future, with Ontario's First Nations leadership, police services and communities. Celebrating Aboriginal teachings, culture and tradition and a century of policing in Ontario, the PowWow theme was: *Dancing, Listening, Laughing and Learning .... Coming Together in Friendship*. More than 600 dancers, drummers, vendors and spectators came together that day.

This historic event captured the ongoing work of the APB and the OPP to establish and maintain understanding and trusting relationships, within the OPP and beyond. It reinforced that the OPP's approach to building and maintaining relationships is grounded in support, understanding and respect for history, tradition and the aspirations of all for a healthy future in Ontario.





## HONOURING OUR TRADITIONS - 100 YEARS IN THE MAKING

In 2009, the Ontario Provincial Police (OPP) celebrated its 100th Anniversary; a significant milestone in its history. On October 13, 1909, the Ontario legislature provided for the establishment of the OPP through an Order-in-Council. At that time the OPP had an authorized complement of 45 officers. Today, the OPP is world renowned as a high-quality, innovative, diverse and inclusive police service. Its dedicated members, currently 7,967 strong, have consistently shown their commitment to serving the people and communities of this province.

The 100th anniversary provided an opportunity for the OPP to share in celebrations with communities across Ontario. Numerous regional events were held at venues such as Niagara Falls, Caledon, Kenora, Maxville, London and Cobalt. These and many other local centenary activities allowed the OPP to showcase the diversity and skills of its employees as well as profile the many facets and multiple policing mandates of the modern OPP.

Celebratory highlights throughout the year included:

- the presentation of the OPP Tartan to Commissioner Fantino by Her Royal Highness The Countess of Wessex in a ceremony at Queen's Park;
- the Centennial Tattoo in Oshawa;
- the Black and White Gala; and
- a commemorative book depicting photos from "a century of policing".

The OPP honoured its past, its proud heritage and all the fine men and women who have served with distinction to help make our great province a safe and wonderful place to live. The past year will be remembered with great pride and as a year of reflection by all members of the OPP and its communities. As the OPP prepares to meet the challenges of its second century, the same foundational priorities will continue to influence its organizational direction: public safety, relationships, workforce and effectiveness.





## BLACK & WHITE GALA

On May 23, 2009, nearly 1,600 OPP supporters attended a Black & White Gala held in recognition of the 100 years of provincial police service to the people of Ontario. The evening was organized by a Friends of the OPP committee and featured entertainment along with an impressive array of culinary delights.

An auction and raffle raised funds for the OPP Youth Foundation, Friends of The OPP Museum and various 100th anniversary initiatives.

*“The Ontario Provincial Police is widely known as a first class police service and this amazing evening of tribute to the OPP made me realize again just how proud I am of our organization. It was inspiring. I believe the evening impacted everyone in attendance.”*

*- Commissioner Emeritus  
Thomas B. O’Grady, 2009*





The **Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear Response Team** is comprised of experienced officers with the scientific and analytical thinking required to conduct chemical and biological analysis and explosive disposal along with the strength and stamina necessary to work in a structural collapse environment.

## EFFICIENCIES THROUGH INTERNAL PARTNERSHIPS

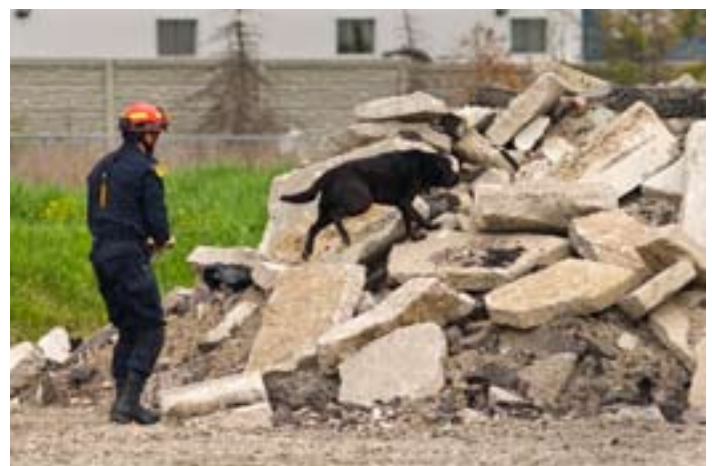
The Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear Response Team (UCRT), formerly designated as the Provincial Emergency Response Team, is a unit of highly trained specialists. This team responds to new and emerging threats of terrorism, disasters and other critical incidents.

In 2009, in addition to maintaining the rigorous and intensive training and qualification requirements, the Unit focused its resources toward enhancing internal relationships in order to support investigations. Various unique and innovative applications of existing equipment, training and skills were identified and implemented, including:

- Ground penetrating radar equipment, hand-held infrared devices and x-ray equipment were utilized to assist investigators during evidence searches for concealed weapons, drugs, money and human remains.
- Concepts and equipment related to structural collapse were applied to safely and effectively remove protestors from direct action devices.
- High angle rope rescue techniques were implemented in missing person investigations to search terrain that would be otherwise inaccessible (e.g. cliffs, gorges, mines and caves).
- Decontamination was provided for members exposed to hazardous environments, such as: clandestine drug labs; landfills during evidence searches; and to public order units exposed to potentially harmful substances.

Implementation of approved recommendations resulting from a comprehensive program review is currently underway. An amended mandate has renewed focus on the core unit function of providing a specialized response to chemical, biological, radiological, nuclear, explosive disposal and urban search and rescue incidents.

In order to recognize and acknowledge this mandate change the team celebrated a re-designation to the Urban Search and Rescue, Chemical, Biological, Radiological, Nuclear Response Team (UCRT). Members will continue to set the standard of excellence in providing specialized response to ensure "Safe Communities... A Secure Ontario".





## COMBATING ORGANIZED CRIME

The Provincial Organized Crime Enforcement Team mandate is to provide a provincial strategic response to border-related organized crime enforcement in Ontario. Organized crime often employs cross-border networks to transport illicit commodities thereby maximizing profitability.

Ontario is the home to five of the seven busiest border crossings between Canada and the United States (U.S.). In the past, the Organized Crime Enforcement Bureau was participating in ad hoc border enforcement strategies with a multitude of stakeholders, including the Royal Canadian Mounted Police, Canada Border Service Agency, Immigration Canada and local municipal policing services. These initiatives were undertaken to identify persons involved in the smuggling of illicit commodities such as: firearms, ammunition, explosives, currency and drugs, as well as those involved in human trafficking. Such ad hoc enforcement initiatives, while effective, were not an adequate and permanent means of protecting Ontario borders and ensuring safe communities. Law enforcement was compelled to respond to the increasing sophistication of organized crime by adopting more innovative and aggressive strategies to combat these illicit activities.

In response, the Provincial Organized Crime Enforcement Team has partnered with the Cornwall Regional Task Force (RTF). Along with the OPP, the RTF is comprised of members from the Royal Canadian Mounted Police, the Cornwall Police Service, the Canada Border Service Agency and the Ontario Ministry of Finance. This collective effort combines the uniform enforcement of contraband tobacco

smuggling with the investigative enforcement of ancillary criminal activities and associated criminal organizations.

A further unique and cooperative partnership has also been formalized with the U.S. Immigration and Customs Enforcement in their Border Enforcement Security Teams (BEST). Provincial Organized Crime Enforcement Team members are embedded in the BEST at the Buffalo and Detroit border crossings. These officers are designated under *U.S. Title 19* as Federal Immigration and Customs Enforcement Agents which grants them the same law enforcement authorities as their U.S. counterparts.

These teams lead enhanced border enforcement operations based on intelligence generated by justice sector partners from Canada and the U.S., including the Provincial Weapons Enforcement Unit, the Provincial Auto Theft Team, the Drug Enforcement Unit and the Asset Forfeiture Unit. This informed approach positions the OPP to provide the investigative coordination to crack down on organized criminal activities.

Collaborative partnerships like the Cornwall RTF and BEST demonstrate the strong commitment of Canadian and American law enforcement agencies to thwart illegal activity and protect law-abiding citizens from threats to health, safety and security. The Provincial Organized Crime Enforcement Teams enhance public safety at a provincial and national level while augmenting Ontario's law enforcement capacity to investigate and suppress organized crime.



## SUPPORTING OUR MUNICIPAL POLICING PARTNERS

The Ontario Provincial Police has an extensive history of providing specialized policing services to assist and support its municipal policing partners throughout the province. This ongoing support is pursuant to the *Police Services Act* – Section 19 and the Adequacy and Effectiveness of Police Services, Ontario Regulation 3/99.

A framework exists to ensure the professional delivery of specialized services. The delivery of these services supports investigative excellence and crime prevention across Ontario.

### Quick Facts

The OPP provided a total of 378,463 hours of specialized policing services to its municipal partners in 2009. This included providing:

- 6,752 hours for Forensic Identification Services.
- 2,876 hours for Canine Services.
- 906 hours for Underwater, Search and Recovery Services.

## WORKING WITH THE ONTARIO ASSOCIATION OF POLICE SERVICES BOARDS

The OPP continues to deliver professional policing services across Ontario based on many factors including, trusting and cooperative relationships with external stakeholders such as the Ontario Association of Police Services Boards (OAPSB).

The OAPSB is committed to excellence in civilian police governance and is comprised of local Police Services Board members from communities across the province.

With an ongoing commitment to enhance communication and relationships with its municipal stakeholders, steps have been taken to ensure that OPP senior management is represented at OAPSB working group meetings. This mutually beneficial relationship facilitates the open and honest exchange of information with respect to a number of issues including: contract policing formulae; technology; community concerns; and strategic priorities.

As this partnership continues to develop and evolve, the OPP is committed to the ongoing exchange of ideas and perspectives towards enhancing its role in providing effective and efficient policing services to the communities of Ontario.

***“It is by working together that we can jointly meet our collective current and future challenges.”***

*- Commissioner Julian Fantino, 2010*



## VALUING DIVERSITY - AS AN EMPLOYER AND SERVICE PROVIDER

The Ontario Provincial Police (OPP) is committed to valuing diversity and ensuring diversity is integral to all aspects of our operations. This commitment has become increasingly evident in every aspect of how the organization conducts its wide-ranging businesses, recruits and manages its dedicated and multi-skilled workforce and serves many diverse communities. Through the OPP's sincere commitment and sustained efforts, it has created an organizational culture which places a high value on diversity.

### **2009 Achievements:**

- The Commissioner's Diversity Council led the development of an OPP organizational Diversity & Inclusion Strategy. This strategy is aligned with the overarching Ontario Public Service Diversity Strategy and is built upon past organizational diversity initiatives and successes. The vision of the OPP strategy is to be "A diverse and inclusive organization that sets the benchmark of excellence in policing and supports all employees to achieve their full potential". The goals of the strategy are:
  - Embed diversity in all policies and processes.
  - Build an inclusive workplace free from harassment and discrimination.
  - Reflect the communities we serve, at all levels of the OPP.
  - Develop responsive public safety programs through relationships with our diverse communities.
- An Intranet site, entitled "Diversity in the OPP", has been established to support education and awareness for our employees on a variety of diversity initiatives.
- A retrospective timeline was created entitled "OPP Diversity Initiatives" which highlights external impacts, initiatives and awards received to date related to diversity.

- Diversity training sessions continued to be delivered in the Supervisor and Coach Officer courses, and mainstreamed throughout many other courses offered by the Provincial Police Academy.
- The OPP reported compliance with the Accessibility Standards for Customer Service regulation under the *Accessibility for Ontarians with Disabilities Act*. OPP members completed the "May I Help You?" online training to improve their awareness of important accessibility issues that affect our work.
- For the first time in OPP history, all six regions have a Regional Diversity Council in place. These councils provide a local forum for issue identification, information sharing and solution oriented discussion. Challenges and achievements are shared with the Commissioner's Diversity Council, established in 2008.

### **Looking Forward:**

- A retrospective report is currently under development to document the journey the OPP has taken over the course of its history to value diversity.
- The OPP Commissioner's Diversity Council will monitor the work plan in support of the strategy and assign areas of accountability.
- A "diversity scorecard" will be explored to report on progress annually.

Demonstrating the value of respectful relationships and diversity is fundamental within our workforce and with our increasingly diversified community base. The OPP understands the organizational necessity of valuing diversity for the success of community-oriented policing and offering an inclusive work environment where all members feel valued for the skills and perspectives they bring.



## RESPONDING TO FRANCOPHONE COMMUNITIES

The OPP vision for providing French language services is to ensure that every person can receive services in French as guaranteed by the *French Language Services Act*. To realize this vision, a 2009-2011 Strategy for the Delivery of French Language Services was created and is currently being implemented. The strategy represents a framework of commitments for the OPP to fulfill and provides a mechanism for regular progress updates to our French language services partners and stakeholders.

### 2009 Achievements:

- A standing committee structure has been established to enable key representatives from across the OPP to work together for the achievement of the strategic goals.
- Progress has been made toward the goals of enhancing organizational awareness, and developing policies and skills to support the provision of French language services.
- Key policies have been created for the provision of French language services for frontline staff and for the effective, timely resolution of complaints.
- An English/French translation card has been introduced to frontline staff to assist Anglophone members in offering services in French.

### Looking Forward:

- A review is currently underway of all French language service designated positions within the OPP. This work is anticipated to be completed in 2010.
- The focus for 2010 will be to develop awareness strategies to:
  - Ensure French language designated positions are clearly identified and an appropriate number of these positions exist to meet operational needs.
  - Ensure the OPP has clear and effective processes for recruiting staff to fill designated French language positions.

This strategy is just one example of the OPP's commitment to continuous improvement in meeting the needs of the varied communities it serves and fulfilling legislative requirements of the *French Language Services Act*.

## GENEROSITY ABOVE AND BEYOND

In 2009, OPP employees continued to demonstrate their connection and commitment to the health and wellbeing of Ontario communities.

Traditionally, the OPP has been very supportive of the United Way and its annual campaigns held across the Province. The OPP plays a significant role as advocates in communities for local fundraising. Through the United Way, the OPP contributes to inspiring, building and changing the lives of many. The 2009-2010 campaign proved no different and was the most successful, and in many ways, the most important campaign conducted to date.

The OPP United Way Campaign began in the fall of 2009. The OPP set their sights high with a lofty goal of \$80,000 in contributions. Once concluded an impressive \$102,000 had been raised.

- Payroll deductions and one-time donations contributed to approximately 88% of the total.
- Two successful pasta dinner fundraisers held for employees at GHQ Orillia netted over \$2,000.
- A ministry-wide, on-line silent auction raised over \$8,500.
- An extremely popular "GHQ Idol" contest raised nearly \$1,500.

Trying economic times will continue to cause hardships for many across Ontario. OPP employees have proven, time and again, that in difficult times such as these, they always dig a little deeper. There is no doubt that with next year's 2010-2011 United Way campaign, they will once again, set their sights high.



## OLYMPIC TORCH RELAY

For 26 days beginning December 11th, 2009, the Olympic Flame was carried through more than 230 Ontario communities by 2,900 torchbearers on a route that covered 6,350 kilometres. The OPP was tasked with ensuring a safe environment for the entire Olympic Torch Relay convoy and the public who came out to celebrate the journey through OPP-policed communities. Hundreds of OPP uniform, auxiliary and civilian personnel contributed to the safe passage of the Olympic flame during the 21 days it travelled through OPP jurisdictions.





Photo courtesy of Bracebridge Examiner

# Workforce

“If I had to describe the OPP in just a few words, I’d say that we are a police service of ‘great people doing great things.’”

- Deputy Commissioner Chris Lewis, 2009





## MAXIMIZING EMPLOYEE ENGAGEMENT

The impact of an engaged workforce on organizational performance is compelling and very real. Through employee engagement, the OPP can sustain a high level of individual commitment and productivity that contributes to meeting organizational priorities and objectives. All OPP employees had the opportunity to participate in the Ontario Public Service 2009 Employee Survey. Employee feedback is invaluable to any organization as it indicates what is working, what is not, and how we can continue to improve employee job satisfaction and commitment.

The overall response rate for the OPP was 37%, a significant increase from the 2007 survey response rate of 21%.

The OPP results, released in November 2009, identified four key areas for improvement:

- Leadership practices;
- Fair human resource practices;
- Organizational communication; and
- Opportunities for growth and advancement.

While the overall OPP results were encouraging, there is room for improvement. The OPP is committed to valuing employee input and will be responding through the development of action plans to address the areas for improvement. The next Ontario Public Service Employee Survey will take place in 2011; at which time we look forward to assessing our progress.

## DEDICATED VOLUNTEERS

The OPP Auxiliary Program, formed in 1960 with 544 volunteers, has evolved to incorporate a provincial complement of 833 volunteers. These highly trained and professional volunteers contributed over 228,000 hours of service in 2009.

Auxiliary members are deployed from 52 units across the province. Working in a highly structured environment, these members are expected to maintain the high standards of the OPP, sometimes working under very difficult situations. The program includes ranks, positions and a promotional process that mirrors the regular OPP uniform structure.

A comprehensive training program ensures that auxiliary personnel are provided the necessary skills to safely fulfill the requirements of their mandate under the *Police Services Act*. They assist in fulfilling duties which enhance community policing efforts, crime prevention programs and public service. These duties include, but are not limited to: traffic control; ground security at major events; conducting seat belt clinics; assisting on RIDE initiatives; bicycle inspections and rodeos; accompanying regular members on marine and snow vehicle patrol; tagging evidence; and ceremonial duties.

The 50th anniversary of Auxiliary Program was celebrated on April 1, 2010. Volunteers were acknowledged for their continued dedication and commitment contributing to the safety and security of the communities served by the OPP.

***“Almost 50 years ago, the OPP Auxiliary was formed and has become one of the biggest and undoubtedly the greatest police auxiliary program anywhere in the world.”***

*- Deputy Commissioner Chris Lewis, 2009*



## ENHANCING HUMAN RESOURCE SERVICES

The Career Development Bureau undertook a review of its structure in order to meet the organization's present and impending needs. Systems were examined to enhance sharing corporate knowledge and best practices within the organization. Services were also examined to ensure support is delivered at the highest standard across the organization. The resulting realignment provided the necessary framework for the Bureau to support current operational and corporate priorities and be prepared for the future.

### 2009 Achievements:

- A single performance management system for all staff sergeants, sergeants major and commissioned officers was launched in support of talent management, employee leadership and development. This system combines data about a member's performance, readiness and willingness. The latter two ratings refer to a member's readiness and willingness to assume a new role with additional challenges and/or broader scope. OPP talent management data is used by individuals to plan their career development and target learning strategies; as well as informing the Bureau of organizational development priorities.
- In April, the Workplace Discrimination and Harassment Prevention function moved from the Professional Standards Bureau, and is now coordinated through the Human Resources Section of the Career Development Bureau. This approach is based on three fundamental beliefs: all employees have the right to work in an environment free of harassment and discrimination; all employees are responsible for their own behaviour and conduct; and managers are responsible for creating workplace environments that support respect and inclusion. To support this approach, various tools, templates and resources have been developed to promote information sharing within the organization.
- The OPP Wellness Strategy was launched in support of the organization's commitment to the strategic priority "Workforce", focusing on employee and organizational health and well being. Many elements are already in place that reinforce a wellness culture in the OPP, such as: the health and safety committee structure; collision reduction initiatives; the Workplace Discrimination and Harassment Prevention program; employee assistance programs;

and the OPP Diversity Strategy. The Wellness Strategy builds on these efforts by targeting three priority areas over the next two years: healthy living; safe and healthy workplace; and supportive workplace culture. Achievement of the wellness vision "Healthier and Safer in 2011" will require the efforts of individual employees (responsibility for practicing healthy choices) and the organization (ensuring optimal working environment for promoting and maintaining health and safety) partnering together to create a workplace wellness culture.

### Looking Forward:

- As a result of a review of the merit-based uniform selection process, a number of changes will be implemented in 2010. This will include the development of additional tools for hiring managers engaged in the selection process.
- To support transparency and fairness of staffing decisions, the development of a uniform clearance process is underway. This process for prioritizing and placing members who have fulfilled duration detachment posting requirements, are available for redeployment or who have requested a lateral transfer, will be articulated in 2010.
- Bill 168, *Occupational Health and Safety Amendment Act* (Violence and Harassment in the Workplace) requires employers to develop workplace violence and harassment policies and programs by June 15, 2010. Compliance with Bill 168 will be achieved by revising the existing Workplace Discrimination and Harassment Prevention policy, creating a new Workplace Violence Prevention policy; and revising/developing related programs and tools to support this new legislation.

The OPP will continue to support employees by promoting a healthy, diverse and committed organization reflecting organizational values in the delivery of policing excellence to the varied communities we serve.

## SUPPORTING WORKFORCE EXCELLENCE THROUGH LEARNING

In 1920, the “School of Instruction” provided the foundation for what is now known as the Ontario Provincial Police Academy (PPA), a centre for police training excellence in the province of Ontario. The mission of the PPA is to provide current, relevant and essential law enforcement training, education and development from basic to advanced levels. Today’s law enforcement professional is challenged in the acquisition of a wide variety of skills necessary in a rapidly changing society. The PPA provides the means to obtain these necessary skills.

A variety of specialized police and civilian training are provided to the law enforcement community across Ontario, Canada and abroad including:

- Recruit, cadet and auxiliary orientation training for OPP, First Nations and other police agencies.
- Training for OPP Experienced Officer recruitment and amalgamation programs.
- Police leadership and management development programs for front-line officers, supervisors, managers and police executives.

The PPA provides leading-edge training and education through a variety of innovative delivery concepts:

- Practical, traditional, problem based and solution based concepts.
- An extensive catalogue of online and blended learning opportunities.
- Opportunities to network and share leading practices and ideas.

### 2009 Achievements:

- A virtual classroom delivery method has been tested using video conferencing technology to deliver training to remote locations. The approach was very well received and work is underway to expand the use of virtual classroom delivery method in 2010/2011 fiscal.
- The PPA began offering General Investigative Training (GIT) in a blended-learning format in 2009. The Academy offered four blended courses to a total of 96 students, resulting in significant efficiencies over the traditional two-week classroom-based delivery model.
- A civilian training strategy was developed to address issues of civilian training in the OPP. A committee consisting of civilian training representatives from various regions and bureaus has been established.
- New training sessions were introduced to address the shortage of management and supervisory training within the OPP. These sessions include, Managing for Financial Results and Managing for Human Resource Results.
- The centralization of in-service training (IST) from regions to the PPA commenced in 2008, and continued in 2009. This has

provided the opportunity to address the findings of the 2005 Annual Report of the Office of the Auditor General of Ontario. As of September 14, 2009, the OPP centralized program has achieved a 98% compliancy rate in relation to the use of force and firearms training requirements, as set out in the *Police Services Act*.

- Representatives from the Hong Kong Police College visited the PPA to share best practices in the delivery of police education with a focus on intelligence gathering and rackets investigation.

### Looking Forward:

- The PPA will be implementing “OPP Learn”, an online web portal in 2010. Through “OPP Learn”, members will be able to access an interactive course calendar of all PPA-administered courses, their own personal training schedule and individual training history. “OPP Learn” will also become the platform for the delivery of internal online learning within the OPP.
- The PPA will continue to explore and implement alternative training delivery methods in 2010. These will include online, blended and virtual classroom alternatives to GHQ/PPA classroom delivery. Increased partnerships with the Ontario Police College, Corrections Services Canada and other agencies will provide greater alternatives and resource sharing opportunities.
- The committee consisting of civilian training representatives from various regions and bureaus will continue to identify needs and solutions for civilian training issues.

### Provincial Police Academy Quick Facts

#### At the end of the 2009 fiscal year:

- Over 16,900 individual nights of accommodations were provided at O’Grady Hall (PPA Residence).
- More than 12,000 members received training/development.
- Annual in-service “Use of Force” training was provided to 5,750 members.
- The PPA and its associated e-learning training partners provided online training to 1,222 members of the OPP.
- Training was provided to 447 new recruits, direct hires, and cadets.
- Over 430 courses were offered, provided and/or coordinated through the PPA with 175 of these provided onsite annually.



## REGIONAL EMERGENCY RESPONSE TEAMS

The OPP has a number of Emergency Response Team members that, in addition, to their front-line duties, have specialized training. They provide: public order at occurrences such as protests, riots, strikes and major events; search and rescue; evidence search; VIP security; witness protection; containment of barricaded persons; and canine tracking back-up services provincially.

### **2009 Achievements:**

- The Emergency Response Teams responded to over 1800 operationally mandated occurrences across the province in 2009. Two major, resource intensive, occurrences included the Tori Stafford investigation in Western Region and the provision of security for the trial of outlaw motorcycle gang members dubbed Project Octagon in London, Ontario.
- In response to a recommendation from the 2008 Emergency Response Teams program review and the OPP's continued commitment to ensure public safety is a core focus, a 160 member enhancement was implemented. This particular enhancement addressed an identified requirement for the OPP to expand its capacity in relation to the Public Order Unit component of the Emergency Response Teams. In 2009, 123 front-line members were appropriately equipped and trained for the Public Order Unit enhancement.
- Another recommendation to emerge from the 2008 program review was to develop a full-time, dedicated member Emergency Response Teams program. In the fall of 2009, the government approved the reassignment of existing full-time members to facilitate this recommendation.

### **Looking Forward:**

- The remaining number of members approved for the Public Order Unit enhancement for Emergency Response Teams will be trained and outfitted in the spring of 2010.
- The implementation of a full-time, dedicated member Emergency Response Team program will continue to be phased in during 2010.

The Emergency Response Teams are an effective and valuable resource of the OPP and provide a rapid and professional response to local emergencies in support of "Safe Communities... A Secure Ontario".





## DRIVING EXCELLENCE STRATEGY DELIVERS EXCELLENT RESULTS

Driving is one of the significant risks encountered daily by OPP officers as they travel more than 145 million kilometres annually providing policing services to communities throughout Ontario.

The OPP Driving Excellence Strategy is the result of an in-depth research project completed in consultation with stakeholders which examined officer-involved collision data, current research and private industry best practices. In 2007, an industry-leading risk management agency was hired to review the results and make recommendations. All but one of the original recommendations were implemented as of 2009 and successes are being realized.

Recommendations included a number of proactive initiatives aimed at prevention and ultimately the elimination of on-duty vehicle collisions and the ensuing life-altering and financial impacts. The strategy promotes officer and public safety through increased training and awareness of safe driving.

### **2009 Achievements:**

- The OPP achieved a reduction of 26% or 136 fewer preventable collisions province wide compared to 2008. This reduction translates into significant human and cost savings for Ontarians.
- Extensive messaging has, and continues to be delivered across the OPP aimed at creating and sustaining a culture of safe and professional driving.
- The delivery of training is ongoing and aimed at equipping OPP members with the driving skills and awareness necessary to perform their duties in a safe, effective and professional manner.

### **Looking Forward:**

- Research and development initiatives will continue to design ergonomically friendly and driver safety oriented in-vehicle technologies (e.g. mobile workstations, in-car video, license plate recognition systems, etc.) for integration into police vehicles. Driver safety oriented technology will reduce multi-tasking requirements and driver distraction.
- The Provincial Police Academy in collaboration with the Canadian Police Knowledge Network is developing the “Reducing Officer Involved Collisions” training program which, upon completion, will be available to police services across Canada in 2010.



## Effectiveness



*“The economic situation in the province of Ontario continues to be a challenge. During the last fiscal year all OPP members stepped up and acknowledged their responsibility as good corporate citizens and at the end of the year the outcome was positive. Thank you to the members for playing their part in confronting these issues. The year ahead will be equally difficult and I am confident that once again we will all work together to mitigate the hardship while ensuring minimum impact on the quality of the OPP’s services to the citizens of Ontario.”*

*- Provincial Commander Noreen Alleyne, 2010*



## OPTIMAL FLEET MANAGEMENT

With one of the largest budget allocations in the Ontario Provincial Police, the Fleet, Supply & Weapons Services Bureau is continuously seeking efficiencies through innovation, process analysis and partnerships. Fleet management is an internal support function whose immediate clients are fellow OPP members. The contribution of the Fleet, Supply & Weapons Services Bureau to the fulfillment of the OPP-wide priorities is integral to the success of the organization. In 2009, the Bureau undertook a number of successful efficiency projects and initiatives.

### ***Pre-Built Cruiser Project***

This project was launched to reduce the production time required to “upfit” a front-line cruiser. Due to technologies and additional equipment being added to cruisers, the time to produce a vehicle for front-line service had increased to between 25 to 30 hours. This created a significant backlog in vehicle replacements.

The objective of this project involved having vehicles pre-wired and equipment, such as push bumpers, window bars and a rear gun mount, installed by the manufacturer prior to delivery. Preliminary analysis has shown a significant savings in time of over 50%. This has resulted in being able to upgrade vehicle equipment and reduce production times, without incurring additional costs. There is currently no vehicle replacement backlog.

### ***General Headquarters Centralized Motor Pool***

All program vehicles assigned to General Headquarters Bureaus in the Corporate Services Command and some Investigative Bureaus have been recalled to be managed within the central motor pool. Analysis of the vehicles identified that a number were under utilized. Due to mileage targets, aging inefficient vehicles were being left in-service.

Fewer vehicles will be required to effectively operate this pool. When possible, additional vehicles will be transferred to front-line locations in order to assist in alleviating a significant front-line vehicle shortage. In addition, the inefficient aged vehicles have been replaced with new hybrid vehicles. The Ford Fusion Hybrid has delivered up to 800 kms per tank of fuel. This will allow us to recognize savings.

The pool also incorporates a software system that allows for 24/7 booking of vehicles and ensures effective management and maintenance of these vehicles. Internal client response has been excellent. The reduction of vehicles at General Headquarters will also assist in relieving parking pressures that have been an issue for several years.

### ***Ford North American Police Advisory Board***

The Bureau continues to maintain and search for effective partnerships both internal and external to the OPP. It is currently a member of the Ford North American Police Advisory Board. This board is made up of representatives from 22 police agencies across North America. The main objective of this board is to work with Ford to design and introduce a purpose built police vehicle to replace the Ford Crown Victoria. The OPP has provided meaningful input into the interior design and performance of the new vehicle, production of which will begin in December 2011. The new vehicle promises fuel savings of approximately 25% while also providing superior performance and efficiencies. These savings promise to be significant for the OPP with an approximate \$23 to \$25 million dollar fuel budget. These partnerships along with the dedication of personnel will ensure that Fleet, Supply & Weapons Services Bureau continues to provide the highest level of service possible to the OPP.

Fleet, Supply & Weapons Services Bureau will continue to explore efficiencies in 2010. It has launched an overall process review with the objective to improve effectiveness and efficiency. Improvements to the financial management of the Bureau’s over \$80 million dollar budget will be integral to this review. This includes a major review of all procurement processes with the aim of ensuring compliance and expediting the process for major procurements.





## INNOVATION THROUGH TECHNOLOGY

The OPP's deployment of its resources over the land, water and skies of Ontario presents a set of technology issues that are often unique, in comparison to many municipal police services throughout the province. While the OPP always works to leverage lessons learned by our municipal counterparts in the field of technology, the ability to design solutions that can be universally implemented in numerous OPP settings is a challenging effort. The following successes were realized in 2009, in support of the organizational priorities:

### **Public Safety**

- In 2009, significant planning was undertaken to position the OPP to provide a reliable communications and technology infrastructure to support the June, 2010 G8 Summit in Huntsville. Those efforts will continue into the early part of 2010.
- Four test vehicles have been equipped with an Automated Licence Plate Recognition system, and deployed strategically across the province. This technology captures licence plate images, queries the plate against various databases, and audibly alerts the patrol officer to any identified violations. Initial feedback from field officers has been very positive. During 2010, a comprehensive evaluation of these test vehicles will be conducted in all types of weather conditions, to determine how this technology can best support the OPP's diverse traffic enforcement service delivery model, and specifically, on high volume, multi-lane roadways.

### **Relationships**

- The installation phase of the detachment telephone replacement project is complete. All detachments across the province now have a new Voice over Internet Protocol (VoIP) phone system installed. The new system provides callers with a greeting from an automated attendant which offers call routing choices, and gives a member of the public the ability to leave administrative voicemail messages during non-business hours. This service allows the OPP to standardize the way in which calls at detachments are answered, thereby aligning the OPP with the principles of the Common Service Standards of the Ontario Public Service.

### **Effectiveness**

- The OPP commenced refurbishment of its mobile workstation infrastructure this past year. Significant advances in technology since the original project was implemented in 2002 allow officers to benefit from a more efficient work flow process when dealing with violators. This includes being able to automatically populate and print offence notices through the use of driver licence card readers and on board printers. As well, ergonomic considerations for officer comfort and safety were identified as a top priority during the evaluation period of the new mobile workstation configuration.
- Ten vehicles at Caledon OPP Detachment have been equipped with Digital Dispatch functionality. During 2010, they will be part of a pilot project designed to evaluate the advantages and disadvantages of enhancing the current radio voice dispatch system with in-car, on-screen dispatch. The new types of functionality include voiceless dispatch, status updates, messaging and queries to the Canadian Police Information Centre (CPIC), the federal law enforcement database. Automatic Vehicle Location functionality will also be implemented, allowing a police vehicle's whereabouts to be tracked and displayed on a communications centre dispatch console.

The ongoing exploration and implementation of technology solutions to maximize effectiveness and enhance the delivery of policing services is paramount for the OPP in ensuring the safety and security of the communities served.



## GOING GREEN

In support of an overarching Ontario Government Green Strategy, the OPP is committed to creating a more sustainable way of working. The OPP is promoting behavioural changes in the organizational culture that will assist employees in making “greener” choices on both an individual and organizational level.

In 2009, the OPP implemented dual-sided printing practices in an effort to decrease paper, consumables and energy consumption. In relation to green fleet management, the OPP is exploring opportunities to add hybrid vehicles, where appropriate.

In 2010, the OPP will establish a multi-disciplinary OPP Green Strategy Working Group to: provide input and advice; assist with information/data collection; conduct research; provide progress reports; support policy development; and develop communication and action plans.

Through “greening” initiatives the OPP continues to demonstrate its ability to operate efficiently while promoting sustainable practices of broader government strategies aimed at improving the life of Ontarians.

## A TARGETED APPROACH TO ACCOUNTABILITY AND EFFECTIVENESS

Results Driven Policing (RDP) continues to be one of the OPP’s most effective tools in ensuring accountability and effectiveness in public safety service delivery. The program uses the principles of timely statistical information and rapid response to target specific crime, traffic and business issues. This analysis provides superior support to front-line officers and ensures senior level commanders have the necessary information to make informed decisions.

Since its inception in 2006, the RDP program has expanded from a small number of focused crime and traffic issues to include a variety of “front burner” issues such as: OPP fleet vehicle collisions; financial forecast summaries; internal and public complaints; and effectiveness in current programs such as Intelligence-Led Policing.

As RDP evolves, the value to the OPP continues to be proven. The corporate model, where the Commissioner holds a monthly meeting of Regional and Bureau Commanders to discuss the statistical reports, has been adopted, in varying forms, by all six Regions and Divisions. Regional Commanders meet with their Detachment Commanders to discuss their operational successes, share information and develop a team environment that fosters a greater level of community safety.

Finally, RDP dovetails neatly with the Intelligence-Led Policing as an important forum for evaluating performance and ensuring responsibility for superior crime and traffic law enforcement results. The end result, as always, is safer communities and increased public confidence.



## PARTNERING WITH OUR COMMUNITIES

The OPP has provided municipal policing services to Ontario's municipalities since the 1940s. Today, a total of 316 municipalities receive municipal policing services from the OPP, 143 on a Section 10 *Police Services Act* contract basis and 173 municipalities on a Section 5.1 *Police Services Act*, non-contract basis.

The Contract Policing Section continues to support municipal policing in the province of Ontario by providing client-focused costing proposals to requesting municipalities as the OPP moves into its second century of policing excellence, proudly serving the people and communities of Ontario.

### *The mandate of the Contract Policing Section:*

- Develop client focused policing proposals for municipalities and private consortiums who have requested a costing for OPP contract policing services, on the approval and direction of the Ministry of the Community Safety and Correctional Services, and pursuant to the *Police Services Act*.
- Provide support to regional and detachment commanders to facilitate maintenance of existing Section 10 *Police Services Act* contracts through regular liaison with municipal authorities, provision of guidance and advice, policy direction and training in regards to contract requirements.
- Serve as the centre of excellence respecting the Contract Policing Program and respond to requests for information from municipalities, civilian governance authorities (e.g. Ontario Association of Police Services Boards), ministries, regions and detachments in regard to issues related to both the provision of contract and non-contract OPP municipal policing services.
- In response to municipal police services, develops and tracks specialized services contracts and reciprocal Framework Agreements in support of adequate and effective policing across Ontario.

### **Achievements:**

The OPP provides policing services to 316 municipalities on a cost recovery basis. The recovery of these costs is critical to ensuring that the OPP has the capacity to provide adequate and effective policing services that the municipalities and citizens of Ontario have come to expect. Increasing fiscal accountability led to the application of the updated costing formula on January 1, 2009. Although the OPP is mandated by Management Board of Cabinet to review the costing formula every two years and continues to meet that requirement, the final application of the costing formula continues to rest with the government of the day. The formula, since development in 1996 by Management Board of Cabinet, had previously been updated only three times; 1998, 2001, and 2004. The adoption of the current formula better reflects the current cost of providing policing services to municipalities.

This past year also brought considerable change to our contracts. As of September 2009, OPP contracts no longer incorporated the advantage of "service at a defined cost" over the five year term of a contract and appropriately adopted a more fair and equitable application of the formula equally to both our contract and non-contract municipalities. Previously our contracts were able to "lock in" a cost applying the approved formula as it stood at the time of contracting with the OPP over the five year period of the contract. This was not the case with non-contract municipalities policed by the OPP. The most recently approved costing formula shall now apply in the calendar year following its approval to both our contract and non-contract locations in a fair and equitable way.

### **Looking Forward:**

The high cost of delivering municipal policing services continues to stimulate municipalities to request OPP costing proposals. Essex Police Service was amalgamated on March 27, 2009, and the Kenora Police Service on July 17, 2009. Wawa and Leamington have both decided to disband their municipal police services in favor of OPP contract policing. These amalgamations are expected to be complete in 2010. Sarnia is currently going through an OPP costing process.



## THE POLICE RESOURCING MODEL

Determining the most efficient front-line detachment staffing levels across the province continues to be an organizational priority.

The Royal Canadian Mounted Police and the Ontario Provincial Police (OPP) entered into a partnership in early 2000, conducting comprehensive research into the existence of a resourcing model, working through to the development of a modern resourcing methodology. Between 2000 and 2008, both agencies worked cooperatively to conduct a variety of research methods to create and defend what is now the Police Resourcing Model. This detailed and collaborative research project was recently awarded the 2009 International Association of Chiefs of Police (IACP) Excellence in Law Enforcement Research Award.

The Police Resourcing Model is an innovative and statistically based staffing model which estimates the number of operational, front-line police officers for a given detachment, based on events of that particular area over multiple years. The Police Resourcing Model utilizes technology that is available to track officer activity, calls for service and unique travel time by detachment area. The Model considers a large number of elements in determining the appropriate resources which include, but are not limited to: the distribution of events; investigative time standards; officer travel time including back-up and assistance; local shift schedules; the current number of hours that officers are available to work; core and proactive service times to support visibility; administrative time; and crime prevention and traffic strategies.

The Police Resourcing Model is presently undergoing comprehensive testing in order to ensure it can be ultimately approved as a quantitative and defensible methodology to accurately determine front-line staffing requirements.

***“The RCMP and OPP committed to cooperating to develop and implement a new human resource methodology to enhance front-line service delivery. A key aspect of this commitment was built upon our existing partnership to create the staffing model that ensures we can best allocate our limited human resources.”***

*- Commissioner Julian Fantino, 2009*



## BUILDING FOR THE FUTURE

The OPP had continued success in infrastructure renewal in 2009. The Facilities Section ensured the organization's challenging and complex infrastructure requirements were met.

### 2009 Achievements:

- 2009 saw the opening of Nottawasaga and Bruce Peninsula Detachments along with the Thunder Bay Forensic Identification Unit.

Many renovation and expansion projects were completed, as follows:

- Renovations to the Orillia Forensic Identification Support Services/ Forensic Identification Unit facility saw the amalgamation of Orillia, Barrie and Bolton Units.
- Both the renovation/expansion of the Essex Detachment and the construction of the new Dufferin Detachment.
- Renovations to the Central Organized Crime Enforcement Bureau Office.
- New staff housing in Upsala.
- Barrie Detachment underwent extensive renovations to ensure compliance with *Ontarians with Disabilities Act* requirements.

### Looking Forward:

Scheduled for completion in 2010 are:

- Construction of the new, approximately 10,000 square foot, detachment and sleeping quarters in Pikangikum First Nation.
- Conversion of the former firing range in Aurora for in-service training and other Highway Safety Division Headquarters requirements.
- Construction of the new Stormont, Dundas and Glengarry Detachment in Long Sault as a municipal partnership opportunity.
- The grand opening ceremonies for the Dufferin and Essex Detachments.

Work will continue on the OPP Modernization project in partnership with Infrastructure Ontario. These projects include replacing: several detachment and regional headquarter facilities; the Orillia Provincial Communications Centre; and remaining Forensic Identification Units across the province.

Strategic planning work will continue in partnership with Ontario Realty Corporation regarding the OPP facility replacement strategy for the next several years. This replacement strategy is focused on ensuring infrastructure requirements are met in a way which best serves effective service delivery and meets legislative requirements under the *Police Services Act* and the *Ontarians with Disabilities Act*.



## KEEPING THE POLICE POLICING

Civilian data entry systems are being used in policing jurisdictions around the world as a cost effective way for police services to meet their administrative report writing requirements. The increasing complexity of investigations, combined with increasing demands for public accountability and transparency are only a few of the factors that continue to escalate the number of hours police spend on report writing. Computerization of occurrence reporting has allowed police to capture and better utilize occurrence and intelligence related information but it has not been successful in reducing officer report writing time.

Civilian data entry allows police officers to spend less time in the office and more time providing front-line policing services. Many studies, including the OPP review of civilian data entry as part of the Efficiency Review Project (2007), have concluded that adding one civilian data entry person is equivalent to putting two to three front-line officers back on the road.

In addition to freeing up front-line officer time, civilian data entry can significantly improve the quality and timeliness of occurrence and intelligence related information. One of the OPP's goals with civilian data entry is to provide officers with an environment where they focus more on using the data than entering it - "keeping the police policing".

The OPP has been using civilian data entry in some of its detachments for a number of years (currently at least eight detachments - four of which are in Central Region). To date, they have not been able to harness the full potential which a fully integrated system, using the latest software and hardware, could offer.

### **Looking Forward:**

- Central Region has committed to expand civilian data entry rapidly in 2010. Seen as an organizational pilot, this expansion of civilian data entry throughout the region will allow the OPP to examine this process on a much larger scale, fully integrated into its existing IT network and using standardized policy, procedures and training.
- A comprehensive project team that includes representatives from Communications and Technology Services Bureau, Business and Financial Services Bureau and Central Region detachment commanders is working hard to prepare for its implementation.

A provincial civilian data entry system for all OPP detachments would meet the needs and concerns of many municipalities who have inquired about civilian data entry as an efficient and effective way to manage costs and improve officer availability. The knowledge that has been acquired through the use of civilian data entry at various OPP detachments over the years, combined with the evaluation of a fully integrated region wide program in 2010 is guiding the OPP closer to the optimal provincial civilian data entry model.



**MIKE  
ARMSTRONG**

*Chief Superintendent  
Central Region Commander*

The OPP's Central Region patrol area spans over 30,000 square kilometres, extending from the District of Muskoka in the north to Lake Ontario in the south and from Dufferin County in the west to Northumberland County in the east. Policing is provided on the busiest inland water system in Ontario, the world's longest fresh water beach, the province's most extensive snowmobile trail network and some of the most heavily traveled multi-lane 400 series highway in Canada.

For Central Region, 2009 was a year of meeting challenges.

**2009 Achievements:**

**Safer Highways**

- Motor vehicle collisions decreased 13.2% in 2009 compared to the five year average. In addition, there was a consistent decline in the total number of personal injury and fatal collisions.
- Collisions involving pedestrians increased, which is consistent with the provincial and national experience.
- Speed, aggressive and impaired driving continued to be the primary factors contributing to collisions, while failure to use seatbelts continued to contribute to injuries and fatalities. As a result, these factors remained the focus of enforcement activities throughout the Region.
- The Aircraft Enforcement Program continued to play a key role in ongoing traffic management initiatives within the Region.





### **Investigative Excellence**

- Central Region offered Domestic Violence Investigator Courses throughout 2009 to enhance investigative response. Domestic violence continued to be a focus in Central Region.
- The clearance rate for drug related investigations was 6.5% above the five year average and is indicative of proactive enforcement activities.
- DNA collection continued to be a valuable tool in helping police solve various types of crimes. Success stories included break and enter crimes, robberies, assaults and thefts where suspects were later identified through the databank and charged accordingly.

### **Relationships**

- The OPP Community Satisfaction Survey was completed for all of Central Region in the fall of 2009. Results indicated regional stakeholders, overall, were very satisfied with OPP visibility in the community and on the highways.
- Respondents also indicated they felt safer in their communities than what was reported in previous surveys. Individual detachment survey results assisted detachment commanders in developing priorities for 2010.

### **Effectiveness**

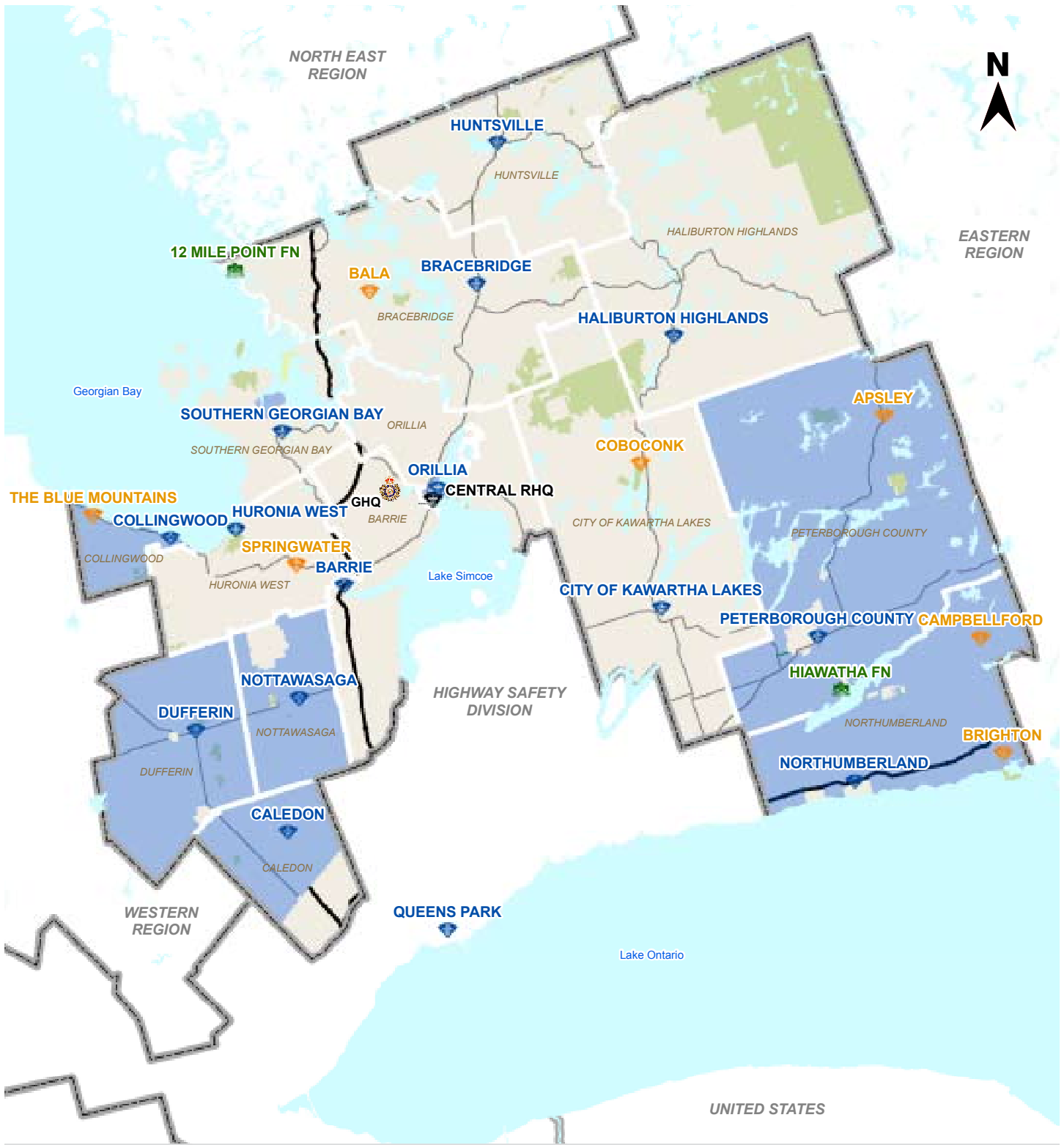
- Region members worked hard to maximize resources to ensure individual and collective efforts toward public safety and crime prevention were more effective than ever.
- Regional headquarters was reorganized to ensure regional resources were clearly aligned to support detachment needs/priorities and to enhance emergency response management capabilities.

- Detachment facilities in both Nottawasaga and Dufferin were completed. The official grand opening ceremonies will be held in the spring 2010.













### **Looking Forward:**

- During 2010 work will continue on a new facility for Regional Headquarters.
- The focus of 2010 will continue to be enforcement and education initiatives pertaining to the Provincial Traffic Safety Program, as well as the continued provision of core regional traffic programs aimed at ensuring safer highways.
- Central Region, Huntsville OPP Detachment and various OPP provincial support programs, in partnership with the Royal Canadian Mounted Police and the Canadian Forces, are actively involved in major event planning for the upcoming 2010 G8 Summit. This international event, at Deerhurst Resort in Huntsville, Ontario, will attract worldwide media attention and will have significant impacts on the surrounding communities.
- Civilian data entry has been shown to be a cost effective way to address police administrative report writing requirements; allowing police officers to spend less time in the office and more time providing front-line policing services. Central Region has committed, during 2010, to replace existing civilian data entry systems in the Region with newer technology and to expand this to other detachments.
- Central Region continues to move forward on its commitment to valuing diversity through the Regional Diversity Council. In March 2010, Central Region hosted a very successful workshop in Orillia which included topics such as mental health and senior issues and a presentation by Deaf Access Simcoe. Diversity training will continue with a planned tour of a Mosque in June for members of the Central Region Management Team.





**LEGEND:**

- |   |                                    |   |                     |
|---|------------------------------------|---|---------------------|
|  | GENERAL HEADQUARTERS (1)           |  | PROVINCIAL PARKS    |
|  | REGIONAL HEADQUARTERS (1)          |  | NATIONAL PARKS      |
|  | HOST DETACHMENT (14)               |  | REGIONAL BOUNDARIES |
|  | SATELLITE (7)                      |  | 400 SERIES HIGHWAYS |
|  | OPP ADMINISTERED FIRST NATIONS (2) |  | PROVINCIAL HIGHWAYS |
|  | OPP CONTRACT LOCATIONS (29)        |   |                     |
|  | OPP AREA                           |   |                     |



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

Central Region

TABLE CR-1

#### Area Patrolled

Patrolled Land .....	24,499 km <sup>2</sup>
Patrolled Land & Water .....	29,784 km <sup>2</sup>
Highway Serviced .....	1,868 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

Central Region

TABLE CR-2

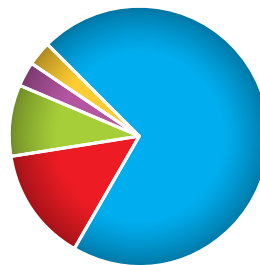
	2009
Fatal MVCs	66
Personal Injury MVCs	1,838
Property Damage MVCs	10,663
<b>Total MVCs</b>	<b>12,567</b>
Alcohol-related MVCs	433

Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Criminal Code & Provincial Statute Charges Laid - 2009

Central Region

CHART CR-1



- 71% Highway Traffic Act
- 14% Criminal Code, Non-Traffic
- 9% Other
- 3% Liquor Licence Act
- 3% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

Central Region

TABLE CR-3

	2009
Highway Traffic Act	88,243
Criminal Code Traffic	3,628
Criminal Code Non-Traffic	17,642
Liquor Licence Act	4,220
Other	11,921
<b>All Violations</b>	<b>125,654</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL INFORMATION

The Central Region is comprised of:

- An OPP policed area of approximately 30,000 square kilometres.
- 14 detachments and seven satellite offices.
- OPP policed population of approximately 523,000.
- 1,900 kilometres of King's Highway.
- 22,000 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.  
 Note: \*Population values are based on Statistics Canada 2006 Census data.  
 \*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)

## REGIONAL HEADQUARTERS



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 Orillia, Ontario  
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Tel: (705) 329-7400  
 Fax: (705) 329-7407



**GARY  
COUTURE**

*Chief Superintendent  
Eastern Region Commander*

Eastern Region encompasses an area from the City of Quinte West to the Quebec border in the southern end, north along the Ottawa River to an area between Rolphton and Mattawa, includes all of Algonquin Park and stretches to Bancroft again in the west. It is a mix of municipal and rural policing with eight major municipalities, many rural villages and farming communities, along with sparsely populated parks and undeveloped wilderness. The area is diverse both in geography and its communities served.

**2009 Achievements:**

**Public Safety**

- The Eastern Region Highway Enforcement Team continued to excel. Members seized contraband tobacco, illegal drugs and the proceeds of crime on a daily basis. These materials were destined for various areas of the country, via Highway 401.
- Leaving no stone unturned, Eastern Region Crime Unit members, working in conjunction with the OPP Criminal Investigations Branch, resolved several homicide “cold cases”, providing closure for victim’s families and communities.

**Relationships**

- Youth continued to be a focus in Eastern Region. OPP members in partnership with CFB Petawawa Military Police Officers and Security Officers from Atomic Energy Canada Limited have successfully led a truly inspirational program in the Upper Ottawa Valley area. The Youth Leadership Program is a camp held over four days each summer. Local teens are challenged to become community leaders by building on the skills they learn there. Instruction includes adventure team building and mentorship exercises combined with afternoons spent performing service hours within the community. The youth return the following year and act as mentors for the next group. Another local youth event





is the annual Flotilla for Friendship. OPP members and First Nations youth paddle through the nation's capital along the Ottawa River on a day long excursion, building positive relationships between OPP officers and teens.

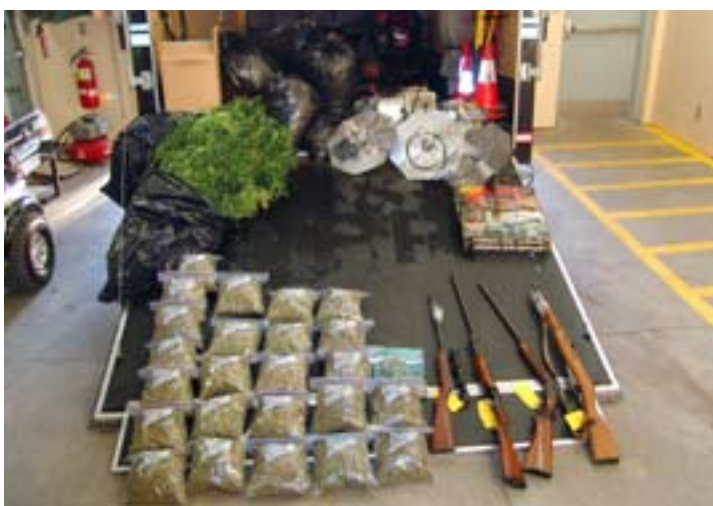
- Regional resources also maintained a strong focus at the opposite end of the spectrum. Our members employed the DriveWise program to ensure older drivers maintain their safety on highways.
- A key priority was the continued work to enhance and strengthen our relationship with Aboriginal communities. This was not only the responsibility of the Provincial Liaison Team, but of every member of the OPP's Eastern Region.

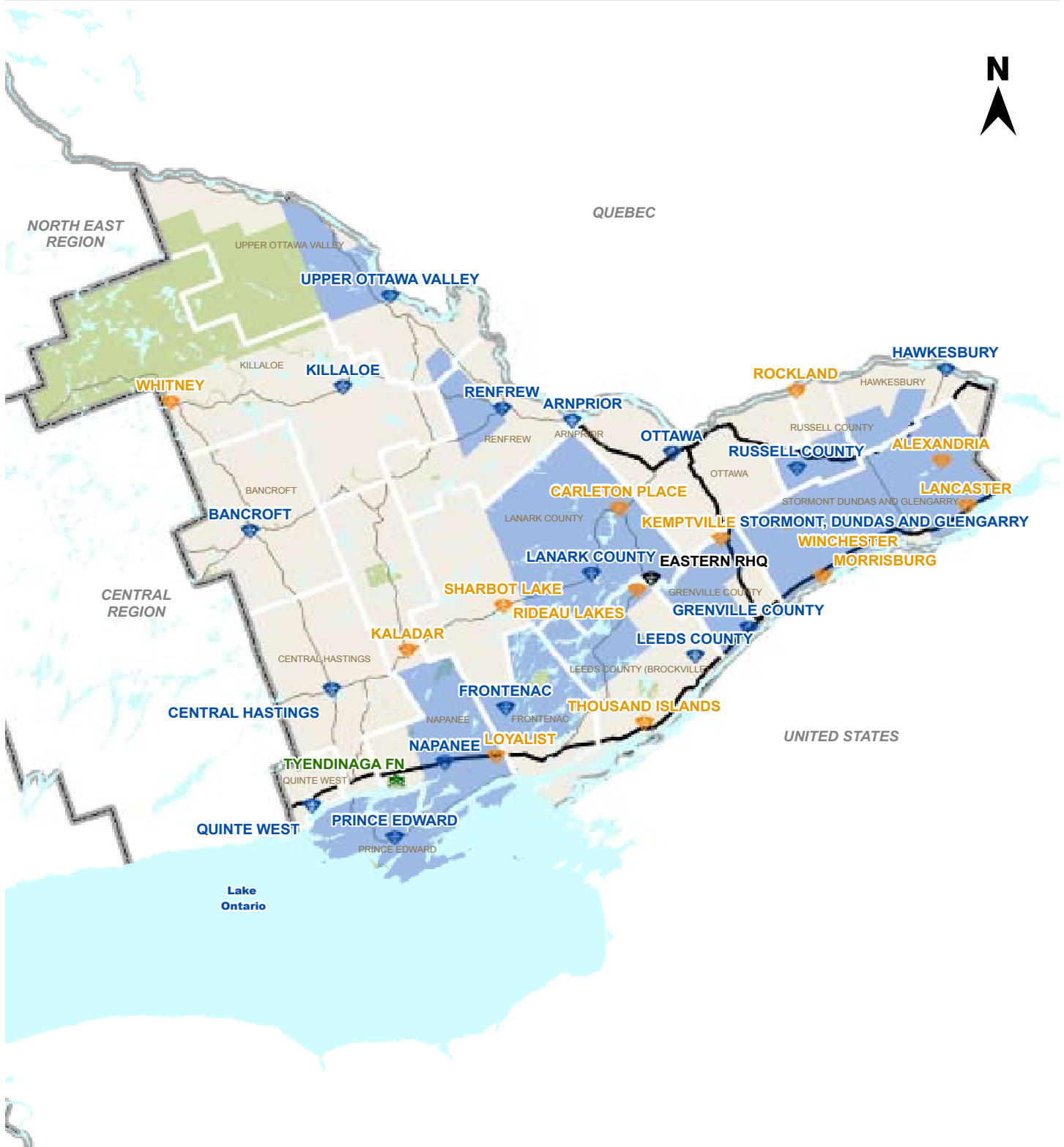
#### **Looking Forward:**

- Eastern Region is taking a firm stand against graffiti in 2010. This vandalism is not only a blight on the beauty of our communities, but costs businesses and municipalities thousands of dollars for removal.












- The Region will continue to work on enhancing and strengthening the relationships with Aboriginal communities.
- A goal has been established to work with marginalized groups to identify their needs and expectations.
- Alcohol has been identified as an increasing contributing factor in personal injury and fatal motor vehicle collisions. In 2010, Eastern Region will continue to increase RIDE programs and identify and target problem traffic areas.

The members of Eastern Region, both civilian and uniform, are proud of the roles they play in the support and enhancement of public safety. Crime prevention and traffic safety initiatives, combined with ongoing efforts to combat illegal drugs, are at the forefront of the OPP's commitment to our communities in 2010.





**LEGEND:**

-  REGIONAL HEADQUARTERS (1)
-  HOST DETACHMENT (17)
-  SATELLITE (13)
-  OPP ADMINISTERED FIRST NATIONS (1)
-  OPP CONTRACT LOCATIONS (35)
-  OPP AREA
-  PROVINCIAL PARKS
-  NATIONAL PARKS
-  REGIONAL BOUNDARIES
-  400 SERIES HIGHWAYS
-  PROVINCIAL HIGHWAYS



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

Eastern Region

TABLE ER-1

Area Patrolled	
Patrolled Land .....	39,029 km <sup>2</sup>
Patrolled Land & Water .....	43,099 km <sup>2</sup>
Highway Serviced .....	2,737 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

Eastern Region

TABLE ER-2

2009	
Fatal MVCs	64
Personal Injury MVCs	1,721
Property Damage MVCs	10,741
<b>Total MVCs</b>	<b>12,526</b>
Alcohol-related MVCs	477

Source: Ontario Provincial Police, Collision Reporting System, March 2010

## REGIONAL INFORMATION

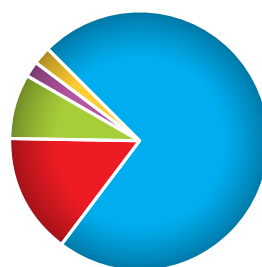
The Eastern Region is comprised of:

- An OPP policed area of approximately 43,000 square kilometres.
- 17 detachments and 13 satellite offices.
- OPP policed population of approximately 511,000.
- 2,700 kilometres of King's Highway.
- 26,400 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.

Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)



### Criminal Code & Provincial Statute Charges Laid - 2009

Eastern Region

CHART ER-1

- 73% Highway Traffic Act
- 15% Criminal Code, Non-Traffic
- 8% Other
- 2% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

Eastern Region

TABLE ER-3

2009	
Highway Traffic Act	73,981
Criminal Code Traffic	2,547
Criminal Code Non-Traffic	15,730
Liquor Licence Act	2,322
Other	8,294
<b>All Violations</b>	<b>102,874</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL HEADQUARTERS



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**RON  
GENTLE**

*Chief Superintendent  
Western Region Commander*

The Western Region services a number of diversified communities in Southwestern Ontario. The activities within its geographical boundaries are as varied as the needs and expectations of the people it serves. Western Region boundaries span from the industrial Chemical Valley and the international borders of Sarnia and Windsor to the sparsely populated rugged landscape of the Bruce Peninsula.

Western Region was presented with many challenges and successes in 2009.

**2009 Achievements:**

**Public Safety**

- Two major cases that established themselves as significant pressures on resources came to an end.
- The conviction of eight persons related to the Bandido Bikers for first degree murder was a significant success for the investigative team and everyone who worked tirelessly on the case.
- The Region also experienced bitter-sweet success in finding and charging two suspects with first degree murder and kidnapping in the case involving eight year-old Victoria Stafford from Woodstock, Ontario. This is a testament to the thorough and professional work of everyone involved in the case.
- Western Region Drug Enforcement Units along with the Organized Criminal Enforcement Branch continued to target criminals; execute warrants and make seizures across the Region. Many detachments dedicated resources and personnel to deal with the escalating incidents attributed to the widespread abuse of Oxycontin.





### **Relationships**

- As 2009 came to an end and ventured into the early weeks of 2010, OPP members, along with other police partners, successfully escorted the Olympic Torch across Western Region. The success of this endeavour rested on the shoulders of the men and women who gave their all to ensure the Flame's journey was uninterrupted.

### **Workforce**

- The number of officers assigned to Haldimand County Detachment has been reduced and members have resumed a presence conducive to normal detachment operations. Responsibility for policing the 6th Line has resumed and members continue working with the Six Nations Police Service in providing security and safety for all citizens. To date, Western Region has been able to successfully manage all related issues as they arise and maintain law and order in Caledonia.

### **Looking Forward:**

- The 2010 International Ploughing Match will be held in Elgin County this year. Western Region is pleased to host this international event and preparations to ensure community safety are well underway.
- Western Region is committed to creating a culture in which every employee is valued. Viable succession planning and professional development opportunities are ongoing and implementation will continue. Regional management will facilitate compliance with employee performance management policies and ensure developmental plans are in place and supported.
- Region members will continue to combine efforts and work with our policing and community partners to deal with the widespread abuse of Oxycontin to better address the issues surrounding this growing trend.












Western Region Command staff appreciates all those who have contributed to the safety and security of Ontario citizens and guests with professionalism, dedication, a strong work ethic and a positive outlook. Western Region members will continue to lead by example in achieving OPP commitments to the communities served for a safe 2010.

Over the course of 2009 and early 2010, Western Region lost two OPP police family members in work related deaths. Constable Alan Hack and Constable Vu Pham paid the ultimate sacrifice while serving the citizens of Ontario. Our people remain our organization's most valuable resource; we truly have experienced significant loss.





**LEGEND:**

-  REGIONAL HEADQUARTERS (1)
-  HOST DETACHMENT (15)
-  SATELLITE (26)
-  OPP ADMINISTERED FIRST NATIONS (5)
-  OPP CONTRACT LOCATIONS (35)
-  OPP AREA
-  PROVINCIAL PARKS
-  NATIONAL PARKS
-  REGIONAL BOUNDARIES
-  400 SERIES HIGHWAYS
-  PROVINCIAL HIGHWAYS



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

Western Region

TABLE WR-1

Area Patrolled	
Patrolled Land	29,455 km <sup>2</sup>
Patrolled Land & Water	60,704 km <sup>2</sup>
Highway Serviced	2,370 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

Western Region

TABLE WR-2

2009	
Fatal MVCs	93
Personal Injury MVCs	2,021
Property Damage MVCs	12,049
<b>Total MVCs</b>	<b>14,163</b>
Alcohol-related MVCs	567

Source: Ontario Provincial Police, Collision Reporting System, March 2010

## REGIONAL INFORMATION

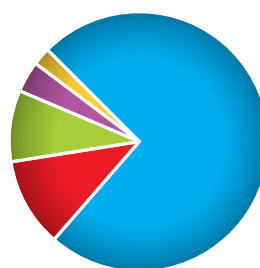
The Western Region is comprised of:

- An OPP policed area of approximately 61,000 square kilometres.
- 15 detachments and 26 satellite offices.
- OPP policed population of approximately 727,000.
- 2,500 kilometres of King's Highway.
- 33,000 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.

Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)



### Criminal Code & Provincial Statute Charges Laid - 2009

Western Region

CHART WR-1

- 74% Highway Traffic Act
- 11% Criminal Code, Non-Traffic
- 9% Other
- 4% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

Western Region

TABLE WR-3

2009	
Highway Traffic Act	98,744
Criminal Code Traffic	3,178
Criminal Code Non-Traffic	15,354
Liquor Licence Act	5,423
Other	11,569
<b>All Violations</b>	<b>134,268</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL HEADQUARTERS



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# NORTH EAST REGION



SCOTT  
TOD

*Chief Superintendent  
North East Region Commander*

The boundaries of the OPP's North East Region stretch from Parry Sound and Burk's Falls in the south, to Moosonee and Hearst in the north, and from Mattawa in the east to White River in the west. The Region encompasses a vast geographical area of over 480,000 square kilometres of land and water.

The North East Region was proud to celebrate the OPP's 100th Anniversary with special events throughout the year. Two of those events ran concurrently, the award ceremony in historic Cobalt and the opening of the International Plowing Match in Earleton. At the award ceremony many OPP civilian and uniform members were recognized as well as those deserving within the community. Accolades were given for bravery and lifesaving efforts. It was a busy time for the Temiskaming Detachment from a planning and operational perspective. Both events were very successful and many memories were created.

#### **2009 Achievements:**

##### **Public Safety**

- The Region maintained an impressively high clearance rate of 94.5% for violent crime and 31.3% for property crime, both of which exceeded provincial and federal averages.
- Project Tribute, an investigation into the 1970 Kirkland Lake abduction and homicide of 12 year old Katherine Wilson, led to the arrest of an individual who, on March 11, 2009, appeared in Haileybury Superior Court and entered a guilty plea to an agreed statement of facts of the abduction, sexual assault and murder. The accused was convicted of non-capital murder and sentenced to a life sentence with parole eligibility in 10 years.
- A high profile double homicide case in Sudbury was solved when the investigative team doggedly pieced together an entirely circumstantial case that successfully identified the individual responsible for this violent crime. At trial, the accused was found guilty of two counts of first degree murder.





### Relationships

- For the first time in OPP history the Inspector-Detachment Commander position in James Bay became a bilingual designation. This was in response to the large Francophone population within the James Bay Detachments area. This designation met the requirements of the *French Language Services Act* and the OPP Delivery of French Language Services Strategy.
- Provincial Liaison Team members continued to conduct relevant Aboriginal Framework presentations to Region personnel. Presentations were also delivered to First Nation band councils and municipal police service partners in an effort to enhance existing relationships and foster new ones within the communities.
- North East Region Protocol Agreements with four stand-alone First Nations Police Services were in the renewal process. Following in depth consultation with these policing partners, the working protocols have been updated to reflect current operational needs.

### Workforce

- The 85 members of the North East Region Auxiliary Unit delivered over 12,000 hours of valued volunteer service to regional communities.

### Effectiveness

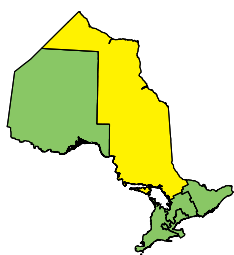
- After a year in the planning, the James Bay Detachments was officially formed in November 2009. This clustering of the Kapuskasing and Cochrane Detachments includes the work locations of Kapuskasing (administrative centre), Hearst, Cochrane, Smooth Rock Falls and Moosonee. The new organizational structure includes an Inspector-Detachment Commander, and two Staff Sergeant - Program Managers, who are strategically placed in the east and west ends of the detachment area. This new command structure better positions the OPP to address the complexities in the north, and is more financially viable for the northern municipalities served by this Detachment.

- Several initiatives were launched to enhance accountability in overtime management and other daily operating expenses. Targets were established and written guidelines were developed from best practices as a tool for supervisors' consideration.
- Greater accountability for all officers with regard to Provincial Offence Notice enforcement was established. Increased member accountability resulted in a 5% increase in Provincial Offence Notices per officer compared to 2008 totals.
- Enhanced visibility and traffic management, at a detachment level, has been renewed with detachment traffic sergeants identified and engaged in problem solving and creating traffic management plans. The North East Region has experienced a 4% decrease in personal injury collisions in 2009 from 2008.

### Looking Forward:

- The Auxiliary Unit has an authorized strength of 115 members and currently there are 30 vacancies. This relatively high vacancy rate may prove to be an opportunity to expand the Auxiliary Program to another detachment area. The region is currently analyzing the merits of establishing a new Auxiliary Unit in East Algoma Detachment which includes Blind River, Elliot Lake and Thessalon work locations.
- The protocol agreements with four stand-alone First Nations Police Services are reaching completion and official signing is anticipated in 2010.

Members of the North East Region will continue their commitment to meet the needs of the varied communities and enhance public safety through crime prevention and investigative excellence.



**LEGEND:**

-  REGIONAL HEADQUARTERS (1)
-  HOST DETACHMENT (13)
-  SATELLITE (25)
-  OPP ADMINISTERED FIRST NATIONS (4)
-  OPP CONTRACT LOCATIONS (21)
-  OPP AREA
-  PROVINCIAL PARKS
-  NATIONAL PARKS
-  REGIONAL BOUNDARIES
-  400 SERIES HIGHWAYS
-  PROVINCIAL HIGHWAYS



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

North East Region

TABLE NER-1

	Area Patrolled
Patrolled Land .....	459,299 km <sup>2</sup>
Patrolled Land & Water .....	482,521 km <sup>2</sup>
Highway Serviced .....	6,309 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

North East Region

TABLE NER-2

	2009
Fatal MVCs	48
Personal Injury MVCs	884
Property Damage MVCs	4,790
<b>Total MVCs</b>	<b>5,722</b>
Alcohol-related MVCs	209

Source: Ontario Provincial Police, Collision Reporting System, March 2010

## REGIONAL INFORMATION

The Northeast Region is comprised of:

- An OPP policed area of approximately 483,000 square kilometres.
- 13 detachments and 25 satellite offices.
- OPP policed population of approximately 186,000.
- 6,500 kilometres of King's Highway.
- 15,200 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.

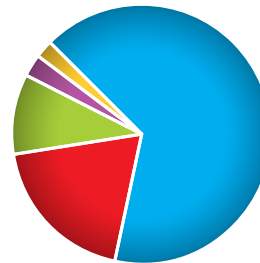
Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)

### Criminal Code & Provincial Statute Charges Laid - 2009

North East Region

CHART NER-1



- 66% Highway Traffic Act
- 19% Criminal Code, Non-Traffic
- 10% Other
- 3% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

North East Region

TABLE NER-3

	2009
Highway Traffic Act	41,856
Criminal Code Traffic	1,561
Criminal Code Non-Traffic	11,951
Liquor Licence Act	2,056
Other	6,258
<b>All Violations</b>	<b>63,682</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL HEADQUARTERS



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**RON  
VAN STRAALEN**

*Superintendent  
North West Region Commander*

OPP members in the North West Region continue to work diligently towards excellence in crime reduction; traffic enforcement; respectful relationships with our communities and stakeholders; and the delivery of professional and effective police services. The North West Region has the largest land base of all OPP regions in the province. It is approximately 990 kilometres from Kenora, the most westerly OPP detachment, to the most easterly detachment in Marathon. OPP policing services are delivered from 11 detachments and 13 satellite offices throughout the Region.

**2009 Achievements:**

**Public Safety**

- Offender accountability checks continued with great success. Offenders are monitored for compliance while on judicial release. The goal of this initiative was to reduce the likelihood that offenders, already bound by court-imposed conditions, would participate in further criminal acts. As a result reported rates of property and violent crime have not increased and regional clearance rates are above the OPP and national levels. This effective crime reduction program evolved into the Intelligence-Led Policing – Crime Abatement Strategy, implemented in all OPP detachments.
- Various coordinated investigative initiatives combined the expertise of OPP members from the North West Region, the Drug Enforcement Unit and the Organized Crime Enforcement Bureau, along with external policing partners and resulted in a number of seizures of contraband tobacco, illegal drugs, weapons and money.





- On July 9th, 2009 a deadly tornado, with an Environment Canada rating of F2, touched down approximately 15 kilometres south of Ear Falls with wind speeds reaching from 180 to 240 kilometres per hour. The prompt emergency response to this incident included OPP members from Marine Units and Emergency Response, Canine and Underwater Search and Recovery Teams. This coordinated response served to minimize further risk, injuries and fatalities in the community.

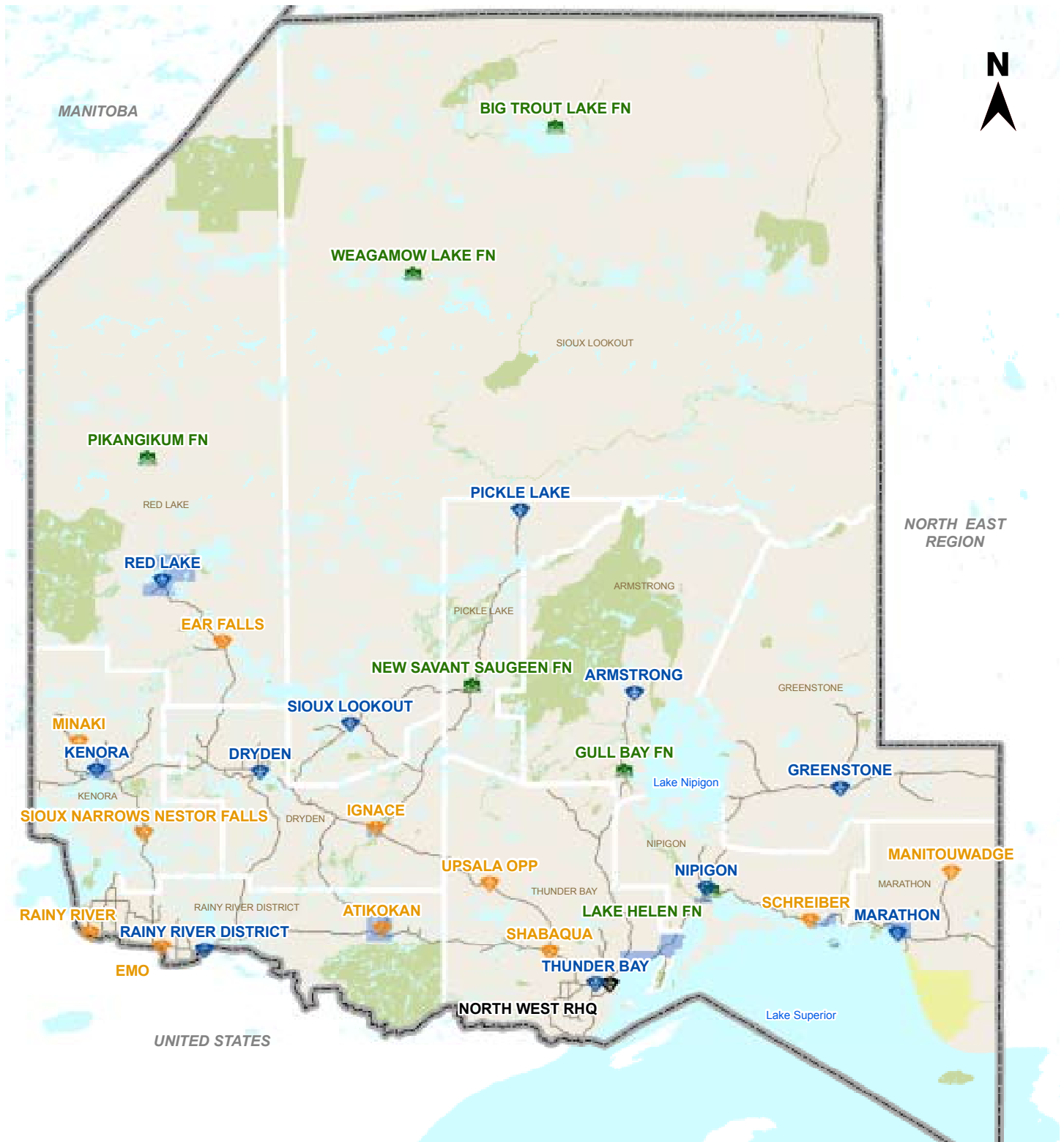
### **Relationships**

- The city of Kenora selected the OPP as its police service. Former Kenora Police Service members were sworn in and celebrated in conjunction with the North West Region signature 100th Anniversary Celebration on July 18, 2009. A number of OPP speciality units were represented and Commissioner Julian Fantino attended the ceremonies and cake cutting.
- Between July 17th and 19th, 2009, the OPP Commissioner's Own Ceremonial Pipes and Drums played scheduled events throughout the Region.
- A celebration of 100 years of flight took place on July 21st in Marathon marking where pilots, flying across Canada, stopped to refuel.
- The official opening of the Greenstone OPP Detachment took place on May 15, 2009.
- The OPP "mini cruiser" has been a popular attraction at parades and other OPP functions in the North West Region for over 15 years. Originally donated by Bombardier, the "mini cruiser" was in need of some "TLC", including fresh paint. Two officers from Marathon and Manitouwadge Detachments worked diligently to repair and repaint the "mini cruiser". It was also refitted with new decals and LED lights. Supplies required to refurbish this unique community vehicle were donated by a local hardware store in Marathon.
- In response to a plea for emergency relief supplies in 2009, approximately 8000 pounds of items for the children of Pikangikum was delivered to the First Nation community in January 2010. Regional OPP members transported donations via regional winter roads.
- A meaningful partnership was developed with the Alcohol and Gaming Commission of Ontario to reduce the frequency of violent crimes involving alcohol through effective enforcement action.
- Relationships with stakeholders in the Rainy River area were initiated toward the development of a pilot project addressing repeat offenders of domestic violence.

### **Looking Forward:**

The North West Region is committed to continuing the development of strong relationships with all of the communities it serves, including strong partnerships with First Nations communities. These relationships will continue to be fostered by trust, understanding, cultural sensitivity and open communications.





**LEGEND:**

-  REGIONAL HEADQUARTERS (1)
-  HOST DETACHMENT (11)
-  SATELLITE (12)
-  OPP ADMINISTERED FIRST NATIONS (6)
-  OPP CONTRACT LOCATIONS (10)
-  OPP AREA
-  PROVINCIAL PARKS
-  NATIONAL PARKS
-  REGIONAL BOUNDARIES
-  400 SERIES HIGHWAYS
-  PROVINCIAL HIGHWAYS



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

North West Region

TABLE NWR-1

Area Patrolled	
Patrolled Land	390,072 km <sup>2</sup>
Patrolled Land & Water	420,856 km <sup>2</sup>
Highway Serviced	4,428 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

North West Region

TABLE NWR-2

2009	
Fatal MVCs	16
Personal Injury MVCs	366
Property Damage MVCs	2,812
<b>Total MVCs</b>	<b>3,194</b>
Alcohol-related MVCs	104

Source: Ontario Provincial Police, Collision Reporting System, March 2010

## REGIONAL INFORMATION

The Northwest Region is comprised of:

- An OPP policed area of approximately 421,000 square kilometres.
- 11 detachments and 12 satellite offices.
- OPP policed population of approximately 107,000.
- 4,500 kilometres of King's Highway.
- 7,000 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.

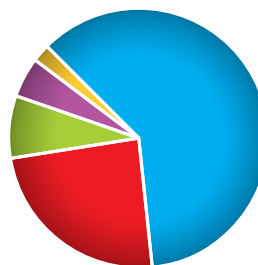
Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)

### Criminal Code & Provincial Statute Charges Laid - 2009

North West Region

CHART NWR-1



- 61% Highway Traffic Act
- 24% Criminal Code, Non-Traffic
- 8% Other
- 5% Liquor Licence Act
- 2% Criminal Code, Traffic

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

North West Region

TABLE NWR-3

2009	
Highway Traffic Act	21,421
Criminal Code Traffic	842
Criminal Code Non-Traffic	8,503
Liquor Licence Act	1,683
Other	2,803
<b>All Violations</b>	<b>35,252</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL HEADQUARTERS



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# HIGHWAY SAFETY DIVISION



**BILL  
GRODZINSKI**

*Chief Superintendent  
Highway Safety Division Commander*

The Highway Safety Division provides highway law enforcement in the south-central and Greater Toronto Area. Members patrol over 2,600 kilometres of King's Highway. The Highway Safety Division also incorporates the Provincial Support Unit as well as full-time dedicated traffic units located in North West, North East, Western, Eastern and Central OPP Regions.

The Provincial Support Unit located at OPP General Headquarters in Orillia is responsible for the provincial coordination for a wide range of OPP programs such as: the Aircraft Enforcement Program, Provincial Countermeasures – Speed and Impaired Driving, the Provincial Marine and Snowmobile Program, the Provincial Off-Road Vehicle Program, Dangerous Goods/Commercial Motor Vehicles, the Provincial Motorcycle Program, and the Provincial Technical Traffic Collision Investigator /Reconstruction Program.

**2009 Achievements:**

**Safer Highways, Waterway and Trails**

- The OPP Aircraft Enforcement Program logged a total of 639 flying enforcement hours. Additionally, the OPP aircraft was utilized in missing and wanted person searches and provided assistance to other police services.
- In support of speed management, over 300 new radar units, 30 Lidars and 35 radar warning device detectors were deployed to the front-line.
- The Marine Program delivered a number of safety initiatives such as "Stay Clear – Stay Safe" messaging in partnership with Ontario Power Generation. This promoted awareness surrounding the dangers of recreational activities around hydroelectric facilities.





- The new speed limiter legislation became effective in Ontario on January 1, 2009. Since July 1, 2009, following a 6-month educational period, the OPP in partnership with the Ministry of Transportation, have conducted 5,596 speed limiter inspections and laid 868 charges.
- In May, the new “warn range” suspensions came into effect. First offence for registering a “warn” on a roadside alcohol screening device for drivers called for an immediate 3-day licence suspension, with a 7-day suspension for a second offence and a 30-day suspension for subsequent offences. Over 12,000 “warn range” suspensions were issued across the province, with 173 suspensions for repeat offenders.
- During the 2009 Festive RIDE, OPP officers checked over 1,199,280 vehicles.
- The OPP laid 233 impaired by drug charges and continues to work with the Royal Canadian Mounted Police to further develop the provincial Drug Recognition Expert Program.
- Members of the Provincial Technical Traffic Collision Investigator/ Reconstruction Program attended 280 fatal motor vehicle collisions and approximately 800 calls for service including serious personal injury collisions, Special Investigation Unit investigations, assisting Forensic Identification and other high profile cases.

### **Investigative Excellence**

- The Highway Enforcement Team provides criminal interdiction and highway enforcement. Partnerships with stakeholders facilitate successful investigations both on and off the highways. The Highway Enforcement Team has initiated investigations involving drugs, firearms, frauds and thefts across the Greater Toronto Area and into the United States.

### **Relationships**

- The Highway Safety Division is rich in diversity. Members work together with the communities served to achieve common goals and the vision of the OPP. The Highway Safety Division Diversity Advisory Council continued to be proactive and committed to supporting a culture of trust and open and honest dialogue with our communities and employees.

### **Workforce**

- The Highway Safety Division Auxiliary Program continued to provide direct support to the front-line. Member hours are consistently amongst the highest across the OPP. Participating auxiliary members donated their time to our communities by supporting OPP Food Drives and “Cram the Cruiser” events.

### **Looking Forward:**

Highway Safety Division members will continue to contribute to saving lives across the province with the professional delivery of effective traffic strategies.



**LEGEND:**

- REGIONAL HEADQUARTERS (1)
- HOST DETACHMENT (8)
- SATELLITE (2)
- OPP ADMINISTERED FIRST NATIONS (1)
- OPP CONTRACT LOCATIONS (1)
- OPP AREA
- PROVINCIAL PARKS
- NATIONAL PARKS
- REGIONAL BOUNDARIES
- 400 SERIES HIGHWAYS
- PROVINCIAL HIGHWAYS



## REGIONAL STATISTICS, 2009

### OPP Patrolled Land and Water

Highway Safety Division

TABLE HSD-1

Area Patrolled	
Patrolled Land	51 km <sup>2</sup>
Patrolled Land & Water	51 km <sup>2</sup>
Highway Serviced	2,644 km

Source: Ontario Provincial Police, Geomatics Unit, March 2010

### Motor Vehicle Collisions by Type

(Includes Roadway, All-Terrain Vehicles and Motorized Snow Vehicles)

Highway Safety Division

TABLE HSD-2

	2009
Fatal MVCs	33
Personal Injury MVCs	3,307
Property Damage MVCs	17,910
<b>Total MVCs</b>	<b>21,250</b>
Alcohol-related MVCs	515

Source: Ontario Provincial Police, Collision Reporting System, March 2010

## REGIONAL INFORMATION

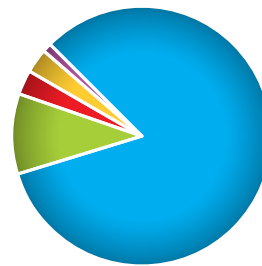
The Highway Safety Division is comprised of:

- An OPP policed area of approximately 51 square kilometres.
- Eight detachments and two satellite offices.
- OPP policed population of approximately 2,100.
- 2,600 kilometres of King's Highway.
- 45 kilometres of other roads.

Source: Ontario Provincial Police Geographical Information System.

Note: \*Population values are based on Statistics Canada 2006 Census data.

\*\*Kilometres for roads are based on the Justice Road Network (King's Highway – class 1 & 2, entire province – other roads class 3 & 4, OPP policed areas only)



### Criminal Code & Provincial Statute Charges Laid - 2009

Highway Safety Division

CHART HSD-1

- 83% Highway Traffic Act
- 10% Other
- 3% Criminal Code, Non-Traffic
- 3% Criminal Code, Traffic
- 1% Liquor Licence Act

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Criminal Code & Provincial Statute Charges Laid

Highway Safety Division

TABLE HSD-3

	2009
Highway Traffic Act	77,310
Criminal Code Traffic	2,678
Criminal Code Non-Traffic	2,345
Liquor Licence Act	633
Other	9,027
<b>All Violations</b>	<b>91,993</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

## REGIONAL HEADQUARTERS



100 Bloomington Road West  
Aurora, Ontario  
L4G 6J8

Tel: (905) 841-5777  
Fax: (905) 841-7888

# 2009 PROVINCIAL YEAR-END STATISTICS

## OPP Personnel

TABLE 1-1

### Staff Strength Headcount

#### UNIFORM

Commissioner	1
Deputy Commissioner	3
Chief Superintendent	13
Superintendent	34
Inspector	143
Sergeants Major	6
Staff Sergeant	222
Sergeant	998
Constable	4,576
<b>Uniform Total</b>	<b>5,996</b>

#### CIVILIAN

Provincial Commander	1
Classified Civilians	1,851
<b>TOTAL Civilian</b>	<b>1,852</b>

#### OPP ADMINISTERED FIRST NATIONS

Civilian	45
Uniform	74
<b>OPP Administered First Nations Total</b>	<b>119</b>

**TOTAL OPP** ..... **7,967**

#### NOTES:

- 1) Measure is Staff Strength Headcount.
- 2) Includes employees on leave of absence except those on Long Term Income Protection.
- 3) Excludes Unclassified Civilians, Casual Part-Time Police and Cadets.

Source: Ontario Provincial Police, Staffing and Workforce Planning Unit, Career Development Bureau, February 2010

TABLE 1-2

## 2009 OPP Provincial Community Satisfaction Survey Highlights

- 95.4% of Ontarians felt 'safe' or 'very safe' in their community.
- 86.8% of Ontarians were 'satisfied' or 'very satisfied' with the visibility of the OPP on the highways.
- 85.2% of Ontarians felt 'safe' or 'very safe' travelling on Ontario's highways.
- 82.8% of Ontarians are 'confident' or 'very confident' in the OPP's ability to handle major occurrences such as large scale demonstrations, natural disasters or major transportation incidents.

**Note:** This survey was conducted among Ontarians who reside in areas where the OPP is the primary police service, as well as those who said they did not (60.3%).

Source: Ontario Provincial Police Provincial Community Satisfaction Survey, 2009

## OPP Patrolled Land and Water

TABLE 1-3

#### OVERALL TOTALS PATROLLED BY OPP

Area of Land Patrolled	942,405 km <sup>2</sup>
Area of Water	94,610 km <sup>2</sup>
<b>Total Area Land and Water</b>	<b>1,037,015 km<sup>2</sup></b>

**HIGHWAY SERVICED** ..... **20,356 km**

Source: Ontario Provincial Police, Geomatics Unit, March 2010

## Public Complaints

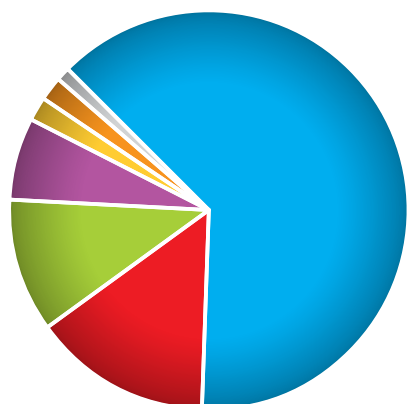
TABLE 1-4

2007	2008	2009
411	434	478

Source: Ontario Provincial Police, Professional Standards Bureau, March 2010

# FINANCIAL RESULTS 2009-2010

CHART 1-1



65%	Field and Traffic Services	1%	Chief Firearms Office
15%	Corporate and Strategic Services	1%	Capital Assets (Minor)
11%	Investigations and Organized Crime	0%	Statutory Appropriations (not including Amortization)
7%	Fleet Management		

Field and Traffic Services	\$611,630,704
Corporate and Strategic Services	\$143,965,282
Investigations and Organized Crime	\$100,025,712
Fleet Management	\$60,893,407
Capital Assets (Minor)	\$11,416,103
Chief Firearms Office	\$6,475,623
Statutory Appropriations (not including Amortization)	\$868,219
<b>Total OPP</b>	<b>\$935,275,050</b>

Source: Ontario Provincial Police, Integrated Financial Information System, March 2010

# PROVINCIAL OCCURRENCES AND CLEARANCE RATES

TABLE 2-1

	2007		2008		2009	
	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate	Actual Occurrences	Clearance Rate
Homicide*	16	88%	16	100.0%	13	76.9%
Other Offences Causing Death	13	108%	12	108.3%	9	88.9%
Attempted Murder	36	94%	39	84.6%	34	100.0%
Sexual Assaults	1,615	85%	1,669	89.2%	1,650	86.2%
Assaults	12,697	94%	12,837	93.6%	12,991	94.8%
Abduction	266	96%	256	94.1%	258	96.5%
Robbery	277	62%	283	64.7%	257	70.8%
Other Crimes Against a Person	4,477	85%	4,724	84.0%	4,784	86.4%
<b>Total Violent Crimes</b>	<b>19,397</b>	<b>91%</b>	<b>19,836</b>	<b>90.5%</b>	<b>19,993</b>	<b>91.8%</b>
Arson	344	22%	296	20.3%	316	18.7%
Break & Enter	10,579	20%	9,922	22.6%	10,228	18.5%
Theft > \$5000	2,802	22%	2,730	20.8%	2,608	22.5%
Theft < \$5000	23,928	18%	23,855	19.3%	24,370	20.4%
Have Stolen Goods	1,606	94%	1,389	91.2%	1,165	91.8%
Fraud	3,947	42%	4,241	41.8%	4,331	41.9%
Mischief	17,941	17%	16,755	17.5%	16,598	18.6%
<b>Total Property Crimes</b>	<b>61,147</b>	<b>22%</b>	<b>59,188</b>	<b>22.7%</b>	<b>59,616</b>	<b>22.6%</b>
Offensive Weapons	903	71%	907	69.1%	823	74.6%
Other Criminal Code (Ex. Traffic)	14,060	73%	14,648	73.4%	13,040	80.3%
<b>Total Other Criminal Code</b>	<b>14,963</b>	<b>73%</b>	<b>15,555</b>	<b>73.2%</b>	<b>13,863</b>	<b>80.0%</b>
<b>TOTAL CRIMINAL CODE</b>	<b>95,507</b>	<b>44%</b>	<b>94,579</b>	<b>45.2%</b>	<b>93,472</b>	<b>45.9%</b>
Possession	4,255	90%	4,440	93.2%	4,579	94.9%
Trafficking	1,467	71%	1,448	74.4%	1,626	80.6%
Importation & Production	600	0%	527	34.0%	596	45.1%
<b>TOTAL DRUGS</b>	<b>6,322</b>	<b>80%</b>	<b>6,415</b>	<b>84.1%</b>	<b>6,801</b>	<b>87.1%</b>
Other Federal Statutes	1,778	90%	1,973	92.7%	2,578	99.5%
<b>TOTAL OFFENCES</b>	<b>103,607</b>	<b>47%</b>	<b>102,967</b>	<b>48.6%</b>	<b>102,851</b>	<b>50.0%</b>

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, May 2010

\* Homicide occurring in OPP jurisdiction



## Uniform Crime Reporting Criminal Code Statistics

TABLE 3-1

VIOLENT CRIMES	2008	2009	% Change
Homicide*	16	13	-18.8%
Other Offences Causing Death	12	9	-25.0%
Attempted Murder	39	34	-12.8%
Sexual Assaults	1,669	1,650	-1.1%
Assaults	12,837	12,991	1.2%
Abduction	256	258	0.8%
Robbery	283	257	-9.2%
Other Crimes against a Person	4,724	4,784	1.3%
<b>Total Violent Crimes</b>	<b>19,836</b>	<b>19,993</b>	<b>0.8%</b>
PROPERTY CRIMES			
Arson	296	316	6.8%
Break & Enter	9,922	10,228	3.1%
Theft > \$5,000	2,730	2,608	-4.5%
Theft < \$5,000	23,855	24,370	2.2%
Have Stolen Goods	1,389	1,165	-16.1%
Fraud	4,241	4,331	2.1%
Mischief	16,755	16,598	-0.9%
<b>Total Property Crimes</b>	<b>59,188</b>	<b>59,616</b>	<b>0.7%</b>
DRUG CRIMES			
Possession	4,440	4,579	3.1%
Trafficking	1,448	1,626	12.3%
Importation & Production	527	596	13.1%
<b>Total Drugs</b>	<b>6,415</b>	<b>6,801</b>	<b>6.0%</b>

Source: Ontario Provincial Police, Uniform Crime Reporting Criminal Code Data, May 2010  
\* Homicide occurring in OPP jurisdiction

## Drug Enforcement Unit Statistics

TABLE 3-2

	2009
Number of Persons Charged	2,435
Search Warrants Executed	799
Total Weapons Seized	490
Total Marihuana Plants Seized	219,480
Charges laid by OPP Drug Enforcement Unit/Section	6,487
Charges laid by Other Agencies	2,028
Marihuana Grow Ops Investigated & Dismantled	490
<b>Total Value of Drugs Seized</b>	<b>\$227,659,891.15</b>

Source: Ontario Provincial Police, Drug Enforcement Unit Data, March 2010

## Calls for Service

TABLE 3-3

	2007	2008	2009
Criminal Code	117,249	113,335	110,951
Traffic	305,417	305,853	295,447
Other	308,209	297,313	297,917
<b>TOTAL</b>	<b>730,875</b>	<b>716,501</b>	<b>704,315</b>

Source: Ontario Provincial Police, Daily Activity Reporting System, March 2010

## Patrol and Obligated Duty Hours Worked

(Field Personnel)

TABLE 3-4

	2007	2008	2009
Criminal Code	1,302,360	1,281,816	1,314,781
Traffic	848,183	857,687	896,774
Other	1,679,967	1,553,245	1,656,571
Patrol	1,479,973	1,549,395	1,701,324
<b>TOTAL</b>	<b>5,310,483</b>	<b>5,242,143</b>	<b>5,569,450</b>

Source: Ontario Provincial Police, Daily Activity Reporting System, March 2010

## RIDE Activity

TABLE 3-5

	2007	2008	2009
Vehicles Checked	1,686,227	1,958,039	2,616,048
Roadside Tests	11,042	12,007	14,093
12-hr Licence Suspensions	3,291	3,249	3,127
Admin Licence Suspensions	879	882	911
Impaired/Exceed Charges	1,249	1,259	1,326
Failure or Refusal	143	167	215

Source: Ontario Provincial Police, Daily Activity Reporting System, March 2010

## Fatalities

TABLE 3-6

ROADWAY	2007	2008	2009
Fatal Incidents	395	287	280
Persons Killed	451	322	310
Alcohol Related	72	57	51

## MARINE

Fatal Incidents	28	26	32
Persons Killed	28	30	33
Alcohol Related	9	8	10

## OFF-ROAD VEHICLES

Fatal Incidents	25	17	21
Persons Killed	26	17	22
Alcohol Related	10	7	14

## MOTORIZED SNOW VEHICLES

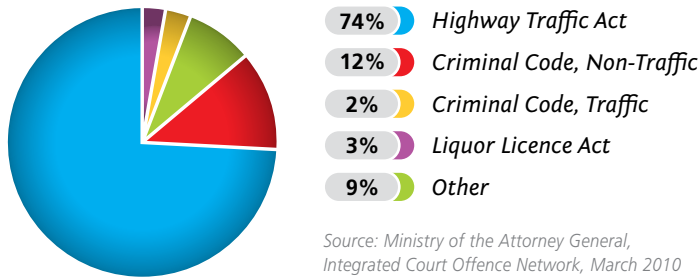
Fatal Incidents	14	16	22
Persons Killed	16	18	23
Alcohol Related	9	6	13

Note: Motorized Snow Vehicles statistics are reported seasonally from October 1st to March 31st each reporting period.

Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Criminal Code & Provincial Statute Charges Laid

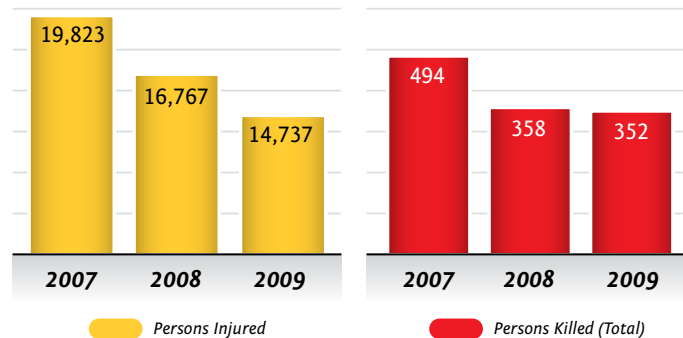
CHART 4-1



### Persons Injured or Killed in Motor Vehicle Collisions (2007-2009)

CHART 4-2

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Crashes)



Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Traffic Related Charges

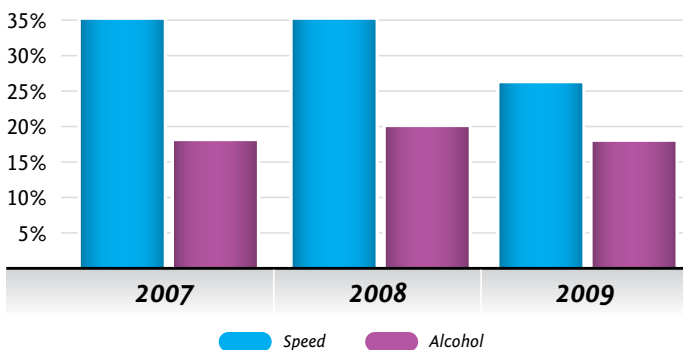
TABLE 4-1

	2009
Speeding	283,622
Seatbelt	33,468
Impaired	11,333

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Percentage of Motor Vehicle Collision Fatalities where Speed or Alcohol was a factor (2007-2009)

CHART 4-3



Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Criminal Code & Provincial Statute Charges Laid

TABLE 4-2

	2007	2008	2009
Highway Traffic Act	467,678	441,807	445,618
Criminal Code Traffic	14,997	15,506	14,469
Criminal Code Non-Traffic	67,281	70,857	71,538
Liquor Licence Act	17,956	18,663	17,247
Other	45,939	49,347	53,723
<b>All Violations</b>	<b>613,851</b>	<b>596,180</b>	<b>602,595</b>

Source: Ministry of the Attorney General, Integrated Court Offence Network, March 2010

### Victims in Motor Vehicle Collisions

TABLE 4-3

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Crashes)

	2007	2008	2009
Persons Killed (Total)	494	358	352
- Persons Killed (No Seatbelt)	110	76	65
- Persons Killed (No Helmet)	20	9	14
Persons Injured	19,823	16,767	14,737
<b>Total Victims</b>	<b>20,317</b>	<b>17,125</b>	<b>15,089</b>

Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Motor Vehicle Collisions by Type

TABLE 4-4

(Includes Roadway, All-Terrain Vehicle and Motorized Snow Vehicle Crashes)

	2007	2008	2009
Fatal MVCs	435	321	320
Personal Injury MVCs	14,039	11,472	10,137
Property Damage MVCs	60,798	62,403	58,965
<b>Total MVCs</b>	<b>75,272</b>	<b>74,196</b>	<b>69,422</b>
Alcohol-related MVCs	2,199	2,415	2,305

Source: Ontario Provincial Police, Collision Reporting System, March 2010

### Primary Causal Factors in Fatal Motor Vehicle Collisions on Roadways

TABLE 4-5

	2007	2008	2009
# of Fatal MVCs Where Speed is a Factor	160	112	81
# of Fatal MVCs Where Alcohol is a Factor	72	57	51
<b>Total Fatal MVCs</b>	<b>397</b>	<b>287</b>	<b>280</b>

Source: Ontario Provincial Police Collision Reporting System, March 2010

# Awards and Recognition 2009 Winners

## **Ontario Provincial Police Accolade Awards**

### **Officer of the Year**

Sergeant S.E. (Scott) Taylor

### **Civilian of the Year**

Ms. D.A. (Deborah) Percival

### **Auxiliary Liaison Officer of the Year**

Provincial Constable D.G. (David) Hackney

### **Jim Potts Award**

Provincial Constable M.M. (Monty) Kohoko

### **Valuing & Supporting People**

Staff Sergeant M.G. (Mike) Demeules

### **Enforcement**

Highway Safety Division-Highway Enforcement Team (15 members)

### **Investigation**

"Project Eliminator" (7 members)

### **Innovation & Creativity**

Orillia Civil Remedies Act Investigation (4 members)

### **Dedication**

Staff Sergeant S.R. (Rod) Case

### **Team Achievement**

North of 50 Cops and Kids Youth Program (5 members)

### **Community Service**

Staff Sergeant R.C. (Rob) McDonald

### **Humanitarian Excellence**

Ms. C.A. (Catherine) King

### **Partnership**

Missing Persons & Unidentified Bodies Unit

"Resolve Initiative" (8 members)

## **Ministry of Community Safety and Correctional Services Ovation Awards**

### **Outstanding Achievement**

A/Inspector G. (Greg) Sweeney and Caledon

Ontario Provincial Police Detachment

Ontario Provincial Police United Way Campaign

Ontario Provincial Police Museum

### **Leadership**

Niigan Mosewak Youth Program

"OPP Bound" Team

## **Order of Merit of the Police Forces**

Deputy Commissioner L.G. (Lawrence) Beechey

Deputy Commissioner J. V. N. (Vincent) Hawkes

Deputy Commissioner C.D. (Christopher) Lewis

Superintendent W.B. (Bradley) Blair

Detective Sergeant J.A. (James) Arthur Van Allen

## **Ontario Medal for Firefighter Bravery**

Provincial Constable J.P.J. (Jean-Phillipe) Mathieu  
(Responded as a volunteer firefighter)

## **Ontario Homicide Investigator's Association – Lynda Shaw Award**

Detective Inspector K. (Ken) Leppert – "Project Tribute"

## **Ontario Homicide Investigator's Association – Mike Matthews Award**

Detective Inspector I. (Ian) Grant – "Project Double-Take"

## **Ontario Public Service Amethyst Award**

Sergeant R. (Robyn) MacEachern

## **Ontario Women in Law Enforcement – Medal of Valour**

Detective Constable S. (Sue) Storey

## **Ontario Women in Law Enforcement – Leadership**

Inspector S. (Sandy) Thomas

## **Ontario Women in Law Enforcement – Community Service**

Provincial Constable A. (Athena) Lacarte

## **Imperial Order of the Daughters of the Empire (IODE)**

Provincial Constable L. (Laurie) Hawkins (posthumously)

## **Chinese Law Enforcement Police Service Member Award**

Inspector S. (Sandy) Thomas

## **International Association of Chiefs of Police (IACP)**

### **Webber Seavey Award**

Provincial Traffic Safety Program

## **IACP International Law Enforcement Challenge (Speed Awareness)**

Ontario Provincial Police

## **IACP Looking Beyond the License Plate**

Eastern Region Highway Enforcement Team

## **IACP Excellence in Law Enforcement Research**

The Police Resourcing Model

(Ontario Provincial Police in partnership with the RCMP)

## **IACP Indian Country Award**

Sergeant J. (Jeff) Simpkins

## **IACP Survivors' Club**

Sergeant B. (Brian) Eadie

Provincial Constable J. (Jeremy) Falle

## **International Association of Women in Policing – Medal of Valour**

Detective Constable S. (Sue) Storey



*This publication is dedicated  
to the memory of*

## **Mr. Ray Kolly**

*November 16, 1951 – February 01, 2010*

Ray captured the essence of the OPP through his unique and remarkable images. His legacy of creativity remains with us and is reflected throughout this publication. This Report pays tribute to his talent and commitment to the OPP.

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Safe Communities... A Secure Ontario.



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