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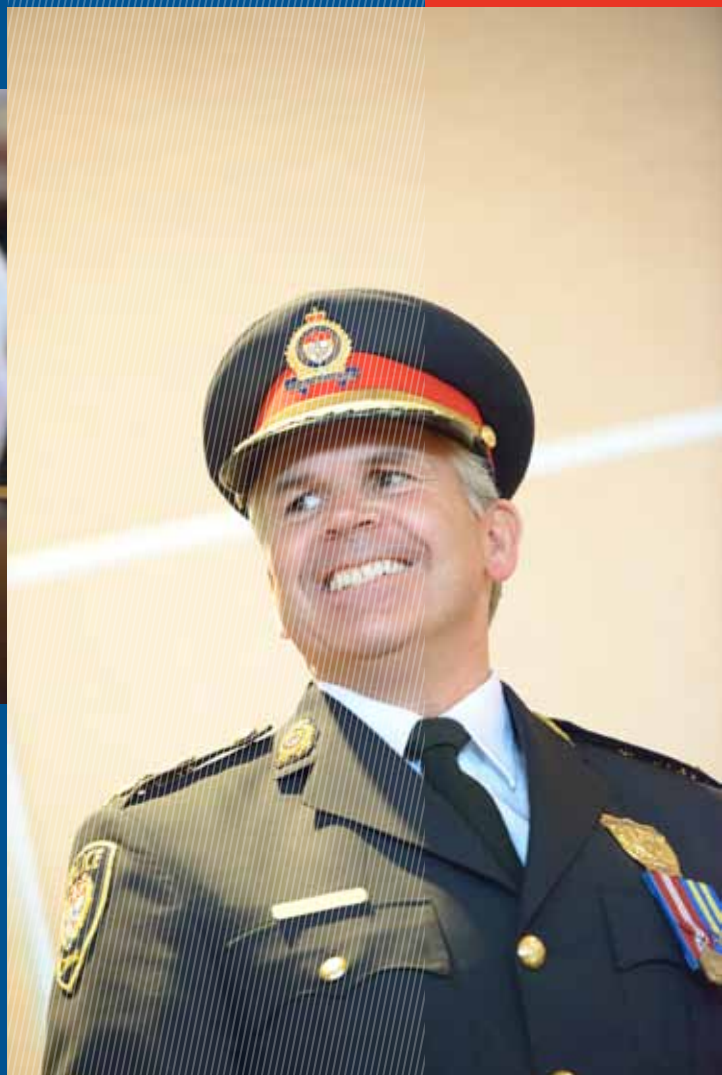
**OTTAWA POLICE SERVICE**  
**SERVICE DE POLICE D'OTTAWA**  
*The Trusted Leader in Policing*  
*Le chef de file de confiance dans la police*

# 2013 ANNUAL REPORT

Ottawa Police Service | [ottawapolice.ca](http://ottawapolice.ca)



WELCOME



# WELCOME

## MESSAGE FROM CHAIR, OTTAWA POLICE SERVICES BOARD, COUNCILLOR ELI EL-CHANTIRY

On behalf of the Ottawa Police Services Board, I am pleased to welcome you to the 2013 Annual Report of the Ottawa Police Service.

Throughout the year, my Board colleagues worked hard to provide good governance and strategic direction for the Police Service to ensure Ottawa continues to be one of the safest cities in the world. Early in 2013 the Board approved a new Business Plan for the Ottawa Police Service: “A Plan Where Everyone Matters” which establishes the priorities, goals and outcomes needed to successfully achieve legislated responsibilities and address community needs for the next three years, and will shape the direction of the Ottawa Police Service over this time frame. I am very thankful for what each member of the Board brings to the table and I look forward to what we can accomplish together in 2014 as we continue to move toward the goals and objectives set out in our 2013-2015 Business Plan, and beyond.

During the year we said farewell to Deputy Chief Gilles Larochelle who moved on from his 32 year career of dedicated service with the Ottawa Police Service to lead one of our neighbouring and respected police services in Kingston, Ontario, as their new Chief. On May 31, the Board was thrilled to announce that Jill Skinner would step into the role of Deputy Chief with her wealth of experience and years of service to the community.



Additionally, the Board had the opportunity to approve a Facilities Strategic Plan that takes us until 2031 – the longest plan of its kind in the history of the Ottawa Police Service. The investment and care taken in planning for the future will position the Service to better serve the city’s residents into the future and allow us to continue to serve our growing city.

I would like to finish by taking a moment to thank our sworn and civilian members who continue to serve our community, day and night, with dedication, compassion and courage. Thank you.

I look forward to serving as Chair throughout 2014 and continuing to serve the interests of the community.

Sincerely,

Councillor Eli El-Chantiry  
Chair, Ottawa Police Services Board

# WELCOME

## A MESSAGE FROM THE CHIEF OF POLICE



### I am pleased to present the Ottawa Police Service 2013 Annual Report.

This report provides us with the opportunity to report back to the Ottawa Police Services Board and the community we serve on our performance, special initiatives and the day to day work of our dedicated and professional members.

I am proud of the work our members do keeping this community safe. I have been a police officer in this community for more than 30 years and whether as a constable or now as Chief, I know that our strength is found in the partnerships and trusts we build in our community.

We are accomplishing great things together.

Our vision is to be the trusted leader in policing. That means always looking for ways to improve service to Ottawa residents.

There were 259,000 calls in 2013 that required an on scene police presence. From these calls, nearly 5,000 were assessed as Priority 1 (imminent danger to life), we achieved the response performance standard, responding within 15 minutes 95 percent of the time.

We can achieve this is by monitoring our performance and crime statistics. Performance indicators help us direct our members to where they are needed the most in the community.

This package also includes information about Criminal Code of Canada (CCC) offences for the City of Ottawa and 23 City Wards. The information provides residents and visitors with a better understanding of crime and road safety in Ottawa.

The level of reported crime in Ottawa dropped by 11 percent in 2013 to 32,472 offences (excl. traffic), reinforcing Ottawa as one of the safest large urban centres in Canada. A 16 percent decline in property related offences (Theft \$5,000 and under (-16%), Break and Enter (-20%), Fraud (-13%), and Mischief (-14%)) drove the decline last year. The solvency rate for all reported offences remained at 38 percent in 2013.

This report also takes us past the numbers and allows us to focus on individual members of our service and the excellent work they do.

The report also reviews the priorities our service is focusing on including Guns and Gangs, Road Safety and Violence against Women. Working with our partners we have been addressing these issues through enforcement, community outreach and prevention strategies.

We are now well into 2014 and I look forward to what the remainder of the year has in store for us as a police service. I am honoured to continue to serve as Chief of Police.

Charles Bordeleau  
Chief of Police



# PART OF OUR COMMUNITY



# PART OF OUR COMMUNITY

## FINDING SUPPORT FOR COMMUNITY MEMBER FACING DEMENTIA

Earlier this year, the West District Community Police section facilitated information sessions for front-line officers by working collaboratively with the Western Ottawa Community Resource Centre (WOCRC). Patrol officers, who respond to a wide variety of calls for service, were provided an overview of community programs and services that focus on crisis prevention and longer-term services available to the public by the Community Resource and Community Health Centres in West Ottawa, including referral numbers.

After having heard WOCRC Director Larissa Silver's presentation, Cst. John Webster, West B Platoon, responded to a reported incident of damage to private property in a residential neighbourhood in July. Cst. Webster soon determined through investigation that the woman

responsible was in fact a resident suffering from a form of dementia and consequently was acting out of character. Cst. Webster took a number of steps to provide the individual with assistance, including facilitating the aid of supportive neighbours, contacting the Ottawa Police Service's Mental Health Unit and by speaking with an intake counselor at the WOCRC to seek out any available professional help. The WOCRC is now attempting to identify support for a community member facing a difficult situation.

Constable Webster has worked very hard to provide support to this woman in a tough situation. Our police service continues to strengthen partnerships between our members and other service providers to achieve a safe and healthy community.



# PART OF OUR COMMUNITY



## Youth Net Cheque Presentation

The Joe Mac basketball tournament is an annual event for police services in Ontario. The tournament was named in memory of Cst. Joseph MacDonald, a Sudbury police officer who was killed on duty on October 7, 1993.

Ottawa Police had the honour of hosting the 2013 event with 12 teams participating. Youth Net, a charity chosen by Ottawa Police as hosts of this year's tournament, was presented with a donation of \$5,000.

Youth Net is a mental health promotion and intervention program run by youth for youth. Youth Net reaches out and helps youth develop and maintain good mental health, as well as healthy coping strategies for dealing with stress, while decreasing stigma around mental illness and its treatment, through education and intervention.

## Special Olympics Torch Run

Ottawa Police members, along with members of the OPP, RCMP, Corrections Canada and other law enforcement agencies joined local Special Olympians for the Law Enforcement Torch Run on June 17, 2013.

The Law Enforcement Torch Run is the largest source of funds for Special Olympics Ontario. It

supports more than 18,000 athletes. Money raised from this event goes toward buying uniforms and equipment for the athletes and helps to pay for the games they play.

## YIPI Graduation

On June 11, 2013, 39 young people graduated from our YIPI (Youth in Policing Initiative) Program. This was the first group to complete our first ever non-summer, after-school version of YIPI. It is clear that this initiative creates ripple effects in the community at large and helps shape how young people perceive law enforcement.

## Community Police Awards

Significant contributions and achievements, community service and bravery were recognized on June 18, 2013, at the Community Police Awards ceremony hosted by the Ottawa Police Service and Ottawa Police Services Board.

More than two dozen awards were presented during the ceremony. Police officers, civilians and retirees with Ottawa Police, paramedics and members of the public were among the honourees.





# PART OF OUR COMMUNITY

## Ottawa Police Goes Green... Or is it Gold?

Our West Division patrol facility at 211 Huntmar Drive has achieved a Gold rating level with LEED (Leadership in Energy and Environmental Design) Canada.

LEED is an internationally known green building program, which has recognized the Huntmar Station's efficient design and low environmental impact.



## 13th Annual Flotilla for Friendship

On July 17, six police services and five Aboriginal youth groups spent the day together in the annual canoeing event aimed at helping improve relations between Aboriginal youth and the police.

On board the 37 canoes this year were more than 50 kids from the Wabano Centre for Aboriginal Health, Odawa Native Friendship Centre and the Ottawa Inuit Children's Centre, as well as youth from Lac Simon and other communities. The kids paired up with over 30 officers from the O.P.P., S.Q., R.C.M.P., Akwesasne Mohawk, Lac Simon and the Ottawa Police Service.



## Police Week

The Ministry of Community Safety and Correctional Services designated May 12-18, 2013, as Police Week in Ontario with the theme focused on social media, "Walk the Digital Beat ... A New Era in Engagement".

As you know, we have been increasingly using social media as a part of our day-to-day business. Social media provides an important and direct link between the community and our Service, with an opportunity for ongoing communication and engagement. Throughout 2013 we hosted tweet chats and had police officers tweeting live throughout a regular shift -- #OPSLive.

## Human Library



As much as policing is a part of our every day mission, so are partnerships.

Ottawa Police members are routinely involved in a number of community initiatives that allow them to engage with the very people they serve.

Two of our members participated in a program put on by the Ottawa Public Library, in partnership with CBC Ottawa, called "Human Library".

Cst. Jeffrey Eva-Gonzalez and Staff Sergeant Kal Ghadban volunteered themselves as "books" allowing themselves to be checked out by a member of the public who then had 20 minutes to talk with them and ask questions, all to gain a better understanding of who they are as individuals and as officers.

This is a great way to connect with our community and build relationships and we look forward to the opportunity to continue to take part in this innovative program.

# PART OF OUR COMMUNITY

## Boston Tragedy

Our thoughts and prayers are with the victims of the senseless bombing in Boston last year, as well as their families.

Whenever our Service plans for a major event, for example the National Capital Race Weekend, we work closely with organizers to ensure the safety and security of participants and spectators. Immediately after the incident, our Special Events Advisory Team, in concert with City partners, reached out to the National Capital Marathon organizers to offer our ongoing support.

We continuously monitor other investigations for the purposes of learning, reviewing and assessing our security plans for any major event.

## Canada Day

While residents and tourists flocked to the downtown core to celebrate Canada Day 2013, Ottawa Police were busy with not only the downtown area, but also with Canada Day festivals in outlying areas. The largest being in Kanata, Barrhaven and Petrie Island – all of which required dedicated officers.



Canada Day is a large event for the Nation's Capital and one that requires the participation and cooperation of many services, including the RCMP, Paramedics, Fire, Ottawa City Traffic, City of Ottawa Emergency Management, OC Transpo and several Federal Government departments.

On the ground, Ottawa Police handled all issues effectively through the day and into the night, including the safety of the Prime Minister and Governor General during the day time activities.

## Crime Prevention Week

Crime Prevention Week ran from November 3 - 9th. Planned largely by our Community Police Centre officers, community partners, and their volunteers, last year's Crime Prevention events focused on the theme "Personal Safety – Reduce the Risk".

## Ottawa's 2013 Community Safety Awards

During Crime Prevention Week, the winners of the 5th annual Community Safety Awards were announced. The awards recognize the people and programs that have made a difference in preventing crime and making communities safer across the city.

### Some of the award winners this year included:

- Pete Weston, Volunteer Award for 29 years of volunteering with OPS Crime Prevention Programs
- Constable Ryan Pierce, Enforcement Professional Award
- Youth in Policing Initiative (YIPI), Youth Engagement Award

### 2013 finalists were:

- Kristin MacKey, for her work with the Ottawa Police Service's Street Proofing for Women Workshop
- Marg O'Brien and Vic McNabney, for their work in the Kanata and Stittsville Neighbourhood Watch.

# PART OF OUR COMMUNITY

## Ottawa Police Fourth Annual Gala Supporting Christie Lake Kids

The Ottawa Police Gala is a great opportunity to raise funds for important causes in our community. Following the fourth annual Gala, we were able to present a cheque totaling \$105,000 to *Christie Lake Kids*.

The Ottawa Police has been hosting the Gala since 2010 and has raised \$372,000 to date.

The OPS would like to acknowledge last year's Gala sponsors for their commitment and leadership, particularly the three Platinum Sponsors Adobe, TELUS, and Valley Associates.

The fifth annual Police Gala will be held on Saturday, October 25, 2014 at the Ottawa Convention Centre.



## Police Equipment Donated to Islands Police Force

Throughout last Spring, we collected a number of items for donation to the Royal Turks and Caicos Islands Police Force (RTCIPF).

The equipment being donated had reached the end of its lifecycle with the OPS, but still had life left for additional use.

Items donated were: 120 sets of Body Armour, 29 26" (Armament Systems and Procedures) ASP batons, eight 21" ASP batons and 59 pairs of handcuffs.

"Our Islands Police Force is most appreciative of the Ottawa Police donations and Chief Bordeleau," added Colin Farquhar, Commissioner of the RTCIPF. "Ensuring officers' safety and giving them the tools they need is always top of mind. These 'gently used' items will help us do that."

The donation was achieved at no cost to the Ottawa Police, including the transport of these items to Turks and Caicos.

# PART OF OUR COMMUNITY

## KOSMACK AND LAWSON MURDERS SOLVED

On February 7, 2013, Ottawa Police Chief Charles Bordeleau announced first degree murder charges against a 56-year-old Ottawa man in relation to two unsolved homicides.

In 2008, Pamela Kosmack, age 39, was found murdered near a bicycle path in Lincoln Heights Park. Leanne Lawson was found in a parking lot in Lowertown in 2011.



"Pamela and Leanne were members of this community and they were the victims of senseless homicides," said Chief Bordeleau. "Our service is committed to ending violence against women and ensuring there is justice for victims and their families."

The charges are the result of a long and difficult investigation. Investigators and supporting sections worked tirelessly and diligently to solve these homicides.

Marc Leduc has been remanded in custody since his arrest and is awaiting his Preliminary Hearing, which is set to begin in the Fall of 2014.

Police continue to investigate other unsolved homicides while promoting safety and vigilance for women.

"If you don't feel safe, please reach out to us," said Chief Bordeleau. "Your safety is important to us and we can help."

## PARTNERSHIPS MAKE A DENT IN DOWNTOWN NUISANCES

In partnership with the Alcohol and Gaming Commission of Ontario, City of Ottawa By-Law and OC Transpo Special Constables, Ottawa Police conducted a Nuisance Enforcement Project in the communities of the Byward Market, Lowertown, Vanier, Sandy Hill and Centertown on weekends in September and October 2013.

The effort was designed to address ongoing community concerns in the downtown core associated with disturbances, noise, public intoxication, drug use, aggressive driving and property damage.

"The goal of the Nuisance Enforcement Project is to promote the safe and lawful enjoyment of downtown streets, sidewalks, parks, Transitway properties and businesses," said Inspector Chris Rhéaume, Central District. "We are working with the local community and residents to address their concerns regarding nuisance offences. Our approach to violators is education through the enforcement of Municipal By-laws, Provincial Statutes and Criminal Code offences."

Over the course of the two months, the combined agencies laid a total of 1,607 Provincial Offence Notices under different acts such as the Liquor Licence Act, Safe Streets Act, Trespass to Property Act, Highway Traffic Act, Compulsory Automobile Insurance Act, Smoke-Free Ontario Act and Ottawa Bylaws.

Six charges were laid under the Controlled Drug and Substances Act, and 24 charges under the Criminal Code. Seven arrest warrants were also executed over the course of the weekend.

Thanks go out to our partners from the Alcohol Gaming Commission of Ontario, OC Transpo, and Ottawa Bylaw Services for their assistance in ensuring the safety and security of all members of our community who choose to enjoy the downtown entertainment areas.

# PART OF OUR COMMUNITY

## VIOLENCE AGAINST WOMEN #VAW

Violence against women is one of our top priorities.



Throughout 2013, Ottawa Police continued to engage community partners, such as Crime Prevention Ottawa, to help promote and raise awareness regarding violence against women.

Statistics Canada reports that 1 in 3 Canadian women have experienced sexual assault or psychological, emotional or physical abuse from men. Think about the women and girls who live daily with the threat of violence, as well as those who have died as a result of deliberate acts of gender-based violence.

We looked at business practices in response to VAW, both internally and external to our Service. This included looking at how our Service allocates resources to address VAW.

Additional prevention strategies will be developed in consultation and cooperation with the community and our partners.

We all have a role to play in ending the violence. The collaborative work we, as a police service, do with the community is important in meeting these challenges.

### Remembering Women in History

The flags at all Ottawa Police and City of Ottawa sites always fly at half mast on December 6 to commemorate the National Day of Remembrance and Action on Violence Against Women.

Established in 1991 by Parliament, this day marks the anniversary of the murders in 1989 of fourteen young women at L'École Polytechnique de Montréal.

***They were killed because they were women.***

### Guilty Verdict in Death of Donna Jones

On June 7, 2013, Mark Hutt was found guilty of first-degree murder in the December 2009 death of Donna Jones.

This was a terrible case of domestic violence that ended in homicide. Ottawa Police is grateful for the tireless work of the entire investigative team and the support of Donna's family and friends. Through their professionalism and dedication they brought justice for Donna.

### Women Abuse Prevention Month

With November being Women Abuse Prevention Month, OPS was proud to participate in two very important community initiatives.

### White Ribbon Campaign

The White Ribbon Campaign is Canada's largest organization of men working to end men's violence against women.

Running from November 25 - December 6, 2013, the goal of the White Ribbon Campaign was to end violence against women by:

- Challenging everyone to speak out
- Educating young people, especially young men and boys, on the issue
- Getting people to think about their own beliefs, language and actions on this issue

Wearing a white ribbon is a personal pledge to never commit, condone or remain silent about violence against women and girls.

Together, we can work to reduce and eliminate violence against women in the home, in the workplace and in our community.

# PART OF OUR COMMUNITY

## Shine the Light Campaign

Ottawa Police was proud to participate in a very important community initiative called “Shine the Light”, which focuses on domestic violence.

Led by the Ottawa Coalition To End Violence Against Women (OCTEVAW), the campaign ran from November 25 to December 5, 2013.

Shine the Light is about engaging people in breaking the silence. Domestic violence can affect anyone, regardless of their social or economic status, race or age group.

The aim is to build awareness and show the community that domestic violence is not acceptable, not tolerated and there is help available.

Throughout the campaign, the colour purple was showcased through light bulbs, posters, ribbons and window decals in local businesses on Elgin Street.

***We all have a responsibility to end violence against women. If you see it, report it.***



# OUR PEOPLE



# OUR PEOPLE

## CANINE UNIT

The Canine Unit currently has fourteen working dogs in service. Each dog is thoroughly tested before being accepted into the program and is expected to perform at a high level each and every day they come to work.

Often police officers, as do members of the public, find themselves in harmful situations. Our service dogs provide an additional level of protection to our officers and the public when called upon to apprehend offenders.

Our canines are trained for the most physically demanding tasks expected of a police dog:

- They locate lost or missing people;
- Track wanted persons and potentially dangerous individuals; and
- Are called upon to provide support during tactical operations.

The Unit also has several detector dogs in service. This specialized group, mostly Labs, is trained to detect items such as: controlled drugs and substances, firearms and ammunition, and explosives.

Although it is not as physically demanding as the German Shepherds' tasks, detection is every bit as important for the safety of our community. Our detector dogs train in two courses which run approximately ten weeks, followed by weekly training to maintain their skills and proficiency levels.

We normally look at retiring our detector canines around the age of ten but it is a case-by-case evaluation. We will usually continue to work a Lab as long as they are physically able to do the job since the tasks are not as physically demanding. Labs usually have a much longer working life than our German Shepherds.

Our canines provide support to all sections within the Ottawa Police Service. When they're not busy with day-to-day operations, the officers and their canine partners are often seen at community events, giving everyone a chance to see the dogs in action.





# OUR PEOPLE

## COMMENDATIONS

### Chief's Commendations:

1. Demonstrating outstanding skill, judgment or dedication;
2. Demonstrating a high standard of police conduct or humanitarianism;
3. Diligent and sustained effort (significantly exceeding normal);
4. Developing a method or program with substantial effect.

### ***2013 recipients of Chief's Commendations were:***

#### **Constable Paul Stam**

On Friday, March 15, 2013 at approximately 8 a.m., motorists noticed a woman behaving in an irregular manner on the Hunt Club Bridge, near Prince of Wales. When police arrived, the woman was already hanging over the far side of the guard rail, supported by only one hand. Cst. Paul Stam engaged the female who was in crisis in conversation, but she was confused and crying. He was able to approach close enough to grab her in a bear hug and pull her to safety. The woman subsequently revealed she intended to commit suicide and has ongoing mental health issues. Cst. Stam understanding the gravity of the situation and potentially limited time frame he had to bring the distraught female to safety, put his own safety at risk to save her life.

Cst. Stam is to be commended for demonstrating outstanding skill, judgment and dedication in the execution of his duties.

#### **Pipe Sergeant Matthew Yuen**

Pipe Sergeant Matthew Yuen has been a civilian volunteer member of the Ottawa Police Service Pipe Band since 1994. He has demonstrated an outstanding leadership, work ethic, and commitment. Even with his hectic professional schedule, he has devoted over 6,000 hours of his

own personal time over the years towards improving the Band through his leadership in performances, parades, and weekly rehearsals. His humility, dedication, and leadership in helping others as an ambassador for this Service has made the Band's senior leadership proud. Pipe Sergeant Yuen's extreme devotion to the Band even led him to take up drumming and he is now developing the skills of other drummers. Over the years, his unbridled passion, dedication, and professionalism as a volunteer has had an immense positive impact on the Ottawa Police, other Police Services, and the community.

#### **Marine Dive and Trails Unit**

**Sergeant Marc-André Sheehy, Constables Martin Dompierre, Neil Lockwood, Raphael Millaire, Alana Fong, Walter Lushman, and Shyldon Safruk**

Between January 18 and 22, 2013, the Marine, Dive and Trails Unit conducted several underwater searches for a vehicle with two occupants in the Ottawa River. The search efforts were particularly difficult and dangerous due to freezing temperatures, high winds and the risk of equipment freezing. No previous operation by this Unit involving such extreme conditions had ever been undertaken. Divers were faced with such fatigue and stress due to nature of river ice dives, that searches were twice suspended due to safety concerns for the officers.

Despite these conditions, the officers succeeded in the difficult task of recovering the vehicle and two family members who had perished in the incident.

Members of the Marine, Dive and Trails Unit are to be commended for their dedication and professionalism.

# OUR PEOPLE

## Senior Officer Commendations:

1. Demonstrating exceptional skill, judgment or dedication;
2. Demonstrating a high standard of police conduct or humanitarianism;
3. Diligent and sustained effort (exceeding normal);
4. Developing a method or program with significant effect.

### 2013 recipients of Senior Officer Commendations were:

Cst. Steven Lewis	Sgt. Tara Helmer
Sgt. Calvin Goble	Cst. Paul Cahill
Kristin Chamaillard	Andrea Boulton
Owen Bell	Anne Joly
Pamela Mills	Cst. Stephane Fournier
Cst. Peter McKenna	Cst. Jim Mulligan
Alissa Morrison	Cst. Quan McHenry
Cst. Shawn Graham	Cst. Sean Kay
Cst. Mike Salinas	Cst. Nicolas St. Pierre Babin
Cst. Keith Hihnala	Sgt. Richard Giroux
Cst. Martin Code	Cst. Mark Bouwmeester
Cst. Henry Matamoros	Cst. Guy Lacelle
Cst. Julie Richer	Cst. Philip Kane
Cst. Wendy Marcuccio	Cst. Jérôme Bélanger
Cst. Jamie Pardy	Cst. Jacky Lord
Cst. Anne Julie Villeneuve	Cst. Greg Bell

## Manager/NCO Commendations:

1. Demonstrating notable skill, judgment or dedication;
2. Demonstrating a high standard of Police conduct or humanitarianism;
3. Diligent and sustained effort (well above normal);
4. Developing a method or program with positive effect.

### 2013 recipients of Manager/NCO Commendations were:

Cst. Michel Vandal	Cst. Christopher Spriggs
Cst. Ken Bruce	Cst. Troy Forgie
Cst. David Weir	Cst. Shawn Cormier
Cst. Bettina Schmidt	Cst. Matthew Caldwell
Cst. Trevor Tippins	Natalie Lacasse
Cst. Scott Handler	Cst. Jonathan Gardiner

Cst. Aristidis Tasoulis	Cst. Derek Van Zutphen
Cst. Richard Lemay	Cst. Mike Bellefeuille
Cst. Edward Cristina	Sgt. Marty Rukavina
Cst. Taryne Smith	Sgt. Aasim Ansari
Cst. Mike Donald	Cst. Scott Pearce
Cst. Luc Durocher	Cst. Aaron Casselman

### ***Congratulations to all who received Commendations in 2013!***

## FASTER THAN THE SPEED OF LIGHT

Ottawa Race Weekend is a popular event for local, national and international runners. Hundreds of Ottawa Police members joined in the efforts by either working with organizers on the security and safety of the event, or running the races.

Our very own Constable Andrew Armstrong came in 13th place in the half marathon at 1 hour and 18 minutes!



# OUR PEOPLE

## GOVERNOR GENERAL'S ORDER OF MERIT OF THE POLICE FORCES AWARD

Staff Sergeant Pierre Gauthier and Sergeant Charles Momy became honoured members of the Order of Merit of the Police Forces, presented by the Governor General of Canada in May 2013.



Staff Sergeant Gauthier was recognized for his 31-year career, including his work on drug prevention in the community, and outreach efforts with the Aboriginal community. He has volunteered countless hours towards these causes both in Ottawa and abroad.



Sergeant Momy was nominated for his achievements and contributions in the field of policing, as well as his work with both the Ottawa Police Association and Canadian Police Association.

This is a great honour for both officers and speaks to the quality of the individuals who make up this Service.

## TRAFFIC STOP LEADS TO DISCOVERY OF COCAINE

On March 27, 2013, Constable Paul Cahill of our Central Traffic Enforcement Team initiated a traffic stop at the intersection of Isabella Street and Metcalfe Street. After talking to the driver of the vehicle and smelling the strong odor of marijuana, the driver was subsequently detained until K9 arrived on scene. The K9 officer was able to uncover 57 grams of cocaine (\$5500 street value) and \$1200 dollars leading to charges against the driver.

Constable Cahill was awarded a Senior Officers Commendation for a job well done.



## Two suspects unable to slip away

Constable Curtis Hebert noted a suspicious van behind a restaurant on Bank Street in April 2013, just before 11 pm. He performed a traffic stop and



identified the two occupants of the van as being responsible for a number of grease thefts in the south end of the city. The

suspects were arrested, had their vehicle seized and were charged with three counts of theft and one count of possession of property obtained by crime. Montreal Police have been in contact with us since to assist them with similar investigations in their jurisdiction.

# OUR PEOPLE

## Significant number of arrests for street-level robberies

Every year during the warm weather months we see an increase in the number of street level robberies across Ottawa. These crimes take up a great deal of our Robbery Unit's caseload.

The most frequently targeted items continue to be newer smartphones like iphones.

Many of our robberies have been occurring in high traffic areas such as near school campuses, near bus routes and schools, where people often check, or use, their devices.

Varying levels of violence are used to obtain the devices, ranging from simple assaults up to, but infrequently, something as severe as a stabbing, which happened in late February in Beacon Hill.

The Robbery Unit, lead by Staff Sergeant Mike Haarbosch, made a significant number of arrests of individuals associated to those robberies, as well as the stabbing.

This unit continues to work closely with the Crown's Office, OC Transpo Security, and our Neighbourhood Officers to increase information sharing and is also using social media to raise awareness.

## Patrol and Break & Enter Unit provide excellent response

Between June 27 and July 9, 2013, a number of commercial break and enters targeting churches and community centres took place in the Bronson/Somerset Street area. On July 9, 2013 Constable Chelsea Bull searched the area in question and located the accused. He was arrested and charged with four of the break and enters, and released July 11, 2013 with numerous conditions.

On July 12, 2013 within 24 hours of his release, the accused broke into an occupied residence, through an unlocked door. He was observed stealing money from the victim's purse while she slept on the couch. He was chased from the residence where he was subdued by the victim, family members and a neighbour until police arrived. He was arrested still holding onto the money stolen from the purse.

This is an example of excellent Patrol response, followed up by the Break and Enter Unit who met with the Crown to articulate why the accused should not be released again.



# OUR PEOPLE

## **Infant held hostage and saved by Tactical Unit**

On July 26, 2013, Ottawa Police were requested to assist Children's Aid Society who had an apprehension order for a 7-month old baby. After initial occupants were arrested for obstructing police, a man barricaded himself in the basement with the infant. The first officers on the scene contained and provided support to Tactical officers.

Negotiators attempted to peacefully resolve the issue, but did not make positive progress. Partner Assault members provided investigative support and gathered key information on the radical group to which the subject claimed to be a member.

After a number of hours of tense negotiations, Tactical Officers noted that the father had put the child to bed in another room and requested permission to forcefully enter the residence. The Incident Commander approved the operation and the male was subsequently arrested without incident. The infant did not suffer any physical injuries.

Calls such as this can end in many ways, but the training, professionalism and commitment to service by Ottawa Police members ensured a safe and positive outcome.

## **Construction Site Break & Enters**

Between July 26 and 28, 2013, at the request of the Break and Enter Unit, members of our Surveillance Unit conducted surveillance on two individuals in relation to break, enter and thefts of construction material in south Ottawa.

Both accused were observed attending various construction sites and stealing material from the

sites, as well as entering new homes under construction and stealing bags of insulation.

The accused persons were arrested by the Surveillance Unit and charged with numerous criminal code offences.

## **Communication and training leads to peaceful outcome of a high risk call**

On August 1, 2013, Constable Wendy Marcuccio responded to a call in the west end where a man armed with a knife was confronting an ex-girlfriend. Constable Marcuccio intercepted the man and was able to talk him down. As a result, he was arrested and thankfully there were no injuries to anyone involved.

Using skills gained during training is a vital part of successful calls for service. Constable Marcuccio's actions are a good example of how our officers' training pays off on the street.

## **Guilty verdicts in murder of Michael Swan**

In October 2013, a jury returned guilty verdicts in the 2010 murder of Michael Swan.

A great deal of effort and dedication is required to affect these types of arrests, investigations and courtroom results. All the members involved in the case -- from Patrol to Major Crime to Forensic Identification and the Communications Centre -- put in a great deal of effort and dedication.

Even with the guilty verdicts for first and second degree murder, two more men are still expected to stand trial on first degree murder charges in the case.



# OUR PEOPLE

## Residents saved from Lebreton Avenue fire

Staff Sergeant Sam Fawaz and Acting Sergeant Marc Levesque were on patrol on Somerset Street the morning of November 10, 2013. They noticed smoke billowing from the roof of a Lebreton Avenue building.

They called the Communications Centre to notify Ottawa Fire Services and immediately entered the building to evacuate the tenants.

Three upstairs tenants were successfully evacuated, along with the three tenants on the main floor area. With heavy smoke in the building, they breached a door where there was no answer and found a man asleep. He was brought outside safely and Ottawa Fire Services arrived to deal with the fire.



## Close call during John sweep

Central Neighbourhood officers were conducting a John Sweep on Gladstone when they arrested a man for Communicating for the Purpose of Prostitution.

After the suspect's vehicle was moved to a secure location, Cst. Aristides Tasoulis observed the butt end of a loaded handgun sticking out from underneath the seat. The man faces various weapons related charges.

## Robbery suspects apprehended moments later

On November 13, 2013, at about 5 p.m. a call was received from a bank on Montreal Road saying they had just been robbed by a lone man. He had fled the bank with cash and several units were sent to the area.

Constable Wendy Lee observed a man matching the description in a nearby parking lot. The man was arrested for the robbery and all of the stolen cash was recovered.

On November 16, 2013, a caller phoned 911 to state that he was witnessing a robbery in progress at a retail location on Innes Road. The witness could see a masked suspect who was apparently having the store employee put cash into a bag.

As the witness was informing the 911 operator that the suspect was walking out of the store, East Patrol NCO Sergeant Damien Laflamme was arriving. He engaged in a short foot pursuit with the suspect and subsequently apprehended him single-handedly.

## *All in a day's work on patrol.*

## Cellblock Prisoner Search

An adult prisoner was brought into Central Cellblock on drug related charges in December 2013.

During the course of the intake, the prisoner was found to be wearing several layers of clothing and was deceptive in his interaction with Cellblock personnel.

Veteran Special Constable Kirt Peterson performed what began as a routine body search but later turned into a full detailed search after a folding knife was found inside the waistband of a second pair of pants.

The location and size of the knife made it difficult to initially locate. However, Special Constable Peterson's experience and professional training led him to locate the knife.

Central Cellblock personnel are charged with a duty of care to ensure the safety of all (prisoners and police personnel) in the cellblock.

It is their professionalism and consistent attention to detail that keeps people safe while they are temporarily detained with our police service.

# OUR PEOPLE

## Thwarted Suicide Attempt

In the early morning of December 8, 2013, a suicidal man was threatening to jump off the fourth floor balcony of his apartment building.

Sergeant Paul McIntyre arrived to find the man hanging on the exterior side of the balcony holding the guardrail of the balcony while his wife held onto his shirt. Sergeant McIntyre pulled the man back onto the balcony. Afterwards, the man became emotional and was appreciative of the efforts of police in rescuing him and was later hospitalized.

## OPS Pipe Band plays with Sir Paul McCartney

The OPS Pipe Band had the unique opportunity to perform at Sir Paul McCartney's concert on July 7th, at the Canadian Tire Centre. 26 members of the band took the stage to play Mull of Kintyre which brought the house to its feet.

The band's track record bodes well; it has won first place showings at every competition it has attended in Ontario last year. Though the OPS Pipe Band didn't win in the World Pipe Championships in Glasgow, Scotland, it was a great opportunity to gain international exposure.



## Annual Canadian Police and Peace Officers' Memorial Service

The Annual Memorial was held on Sunday, September 29, 2013. Ottawa Police members gathered in strong numbers to demonstrate our resolve to remember those colleagues who have fallen in the line of duty.



## Ontario Police Memorial

On Sunday, May 5, 2013, at 11:00 a.m., police officers, families and friends gathered at the Ontario Police Memorial at Queen's Park for the 14th Annual Ceremony of Remembrance. The Memorial honours sworn police officers who have died in the line of duty, and recognizes the tremendous sacrifice police officers and their families endure to keep our communities safe.

## Sleep Out for Youth Ottawa

Between February 4 and 5, 2013 Chief Bordeleau (also Chair of the Youth Services Bureau of Ottawa) participated in Sleep Out for Youth Ottawa to raise awareness around youth homelessness and raise much needed funds for solutions. This was a worthwhile event to lend a deep appreciation for the work of our partner agencies.

## Conviction in Human Trafficking

In August 2011, Ottawa Police Central District investigators began investigating a tip that an underage girl (17 years old) was involved in prostitution at an Ottawa area hotel. Detectives located and rescued the girl, who was taken to a place of safety and put in contact with proper support groups.

# OUR PEOPLE

The ensuing multi-jurisdictional investigation enabled investigators to obtain extensive evidence corroborating the victim's story, resulting in an arrest and a Montreal man being found guilty of nine charges, including human trafficking, assault and living off the avails of a prostitute under the age of 18.

This is the first conviction in Ottawa for domestic human trafficking.

This conviction sends a strong message that Human Trafficking is a serious crime that we will fully investigate and won't tolerate.



## D. Roy Kennedy Public School

On September 26, 2013, OPS members dealt with a difficult call involving a man with a gun at D. Roy Kennedy Public School on Woodroffe Avenue.

The suspect pulled the fire alarm and children and staff were evacuated to a nearby church. Within minutes, patrol officers arrived on scene where the man was taken under control with the combined efforts of Tactical, School Resource Officers and the Duty Inspector.

Thankfully, the gun was not real and none of the children were injured.

It is a fact of policing that the next call you take may be incredibly dangerous and this incident is a perfect example of the importance of training, vigilance and knowing how to work together in difficult situations.

## Project Spade

On November 14, 2013, Toronto Police Service (TPS) Chief William Blair announced the results of Project Spade, a three-year international investigation involving the making and selling of child exploitation videos and images over the internet. In October 2010, undercover officers with the Toronto Police Service Child Exploitation Section made contact with a Toronto man allegedly sharing images of child sexual abuse.

The investigation revealed that this person may have been operating a child exploitation movie production and distribution company. TPS was able to determine the identities of customers of this website from around the world and, with the assistance of the National Child Exploitation Coordination Centre, provided intelligence to over 50 Law Enforcement agencies.

The Ottawa Police Service Internet Child Exploitation Unit (ICE) and Computer Forensics Unit played an integral part in the 3 year project. The ICE Unit arrested 8 Ottawa men, resulting in 20 criminal charges, the seizure of 2 firearms and a quantity of drugs. Further, in a related investigation with the US Postal Service, Project Spade led to the identification of 10 Ottawa victims and an additional 64 criminal charges against Scott Waldo FRASER, who will be subject of a Dangerous Offender hearing.



*Detective Constable Lisa Belanger addresses media as more than 30 police officers from around the world gather to announce the end of a 3-year child pornography investigation, Project Spade, at Police Headquarters in Toronto, November 14, 2013.*



# OUR PEOPLE

## UN MISSIONS



Sergeant Martin Leblanc was completing a nine month United Nations (UN) mission in Haiti when a 7.2 magnitude earthquake struck on January 12, 2010. Martin and his coworkers bravely rescued five people in the hours following the earthquake.

As a result of his actions, Sgt. Leblanc received the Commissioner's Commendation for Bravery from the RCMP on January 10, 2013.

"Everyone at Ottawa Police is so proud of all of our officers serving overseas," said Chief Charles Bordeleau. "In the case of Sgt. Leblanc, he was presented with an even greater challenge than the original purpose of the UN mission and he responded bravely and admirably."

The Commissioner's Commendation for Bravery is awarded to those who demonstrate outstanding courage in the face of extremely dangerous and volatile circumstances not commonly encountered in routine police work, and which pose an imminent threat of grievous harm, personal injury or death.

Sgt. Leblanc was one of 15 Canadian officers to receive the award.

Ottawa Police officers Constable Mehdi Khalid and Constable Jean-Luc Bonin were awarded the Commissioner's Certificate of Appreciation for their service in Haiti at the time of the earthquake.

Since 1995, Ottawa Police officers have been serving in United Nations missions around the world and making a difference in people's lives.

Constable Umer Khan recently served in Kunduz, Afghanistan where he mentored Afghanistan Police officers. Temperatures in that region frequently fall below 0 Celsius during the winter. As a result, local officers purchased wood in order to heat an orphanage in the community.

"Shockingly, many of the children are barefoot and without coats," said Cst. Khan, "it was heartbreaking to see them without proper clothing."

Cst. Khan organized a collection of winter clothing through the Ottawa Police in order to provide warmth for the orphans, who range in age from 4-16.

It is always important we remember that a number of our officers are serving overseas and doing great work. With Cst. Khan's Afghan heritage, his ability to communicate directly in Pashtu with the children gave them further respect, understanding and appreciation for Canada.

We are very proud of the officers work with the UN and the incredible impact these initiatives have in the lives of individuals, families and communities in Afghanistan.

# OUR PEOPLE

## STAFF COMPLEMENT / AUTHORIZED STRENGTH

The Ottawa Police Service has a statutory requirement to comply with the Police Services Act and all regulations, including Provincial Adequacy Standards that mandate the provision of policing services to the community. Those services include: responding to emergencies, enforcing the law, crime prevention, investigating crime, maintaining public order, and assisting victims of crime. Every municipality in the Province must have a civilian board to govern that police service. The Ottawa Police Services Boards is an independent body established by the *Police Services Act*.

To comply with these legislative responsibilities, the Ottawa Police's has a service delivery model that is highly adaptable in which to deal with emerging policing and community concerns. The model is delivered by a complement of 1,935 members, of which 1,339 are sworn and 596 civilian members, allocated in nine directorates. The highest proportion of officer's work in a frontline policing role, in the Patrol and District Directorates. Greater detail on the functions and responsibilities of the Directorates can be found at [ottawapolice.ca](http://ottawapolice.ca).

### OTTAWA POLICE SERVICE 2013 STAFF COMPLEMENT SUMMARY

Directorate	Sworn	Civilian	Sub Total	Total
Police Services Board				
Subtotal	–	2.0	2.0	2.0
Executive Services Directorate				
Subtotal	23	51.0	74.0	74.0
Corporate Support				
Subtotal	27	187.2	214.2	214.2
Resourcing and Development Directorate				
Subtotal	64	28.9	92.9	92.9
Operations Support - Emergency Operations				
Directorate Subtotal	134	7.0	141.0	141.0
Operations Support - Support Services Directorate				
Subtotal	26	272.6	298.6	298.6
Operations Support - Criminal Investigative Directorate				
Subtotal	247	36.6	283.6	283.6
Operations - District Directorate				
Subtotal	293	8.0	301.0	301.0
Operations - Patrol Directorate				
Subtotal	525	3.0	528.0	5 28.0
<b>Grand Total</b>	<b>1,339</b>	<b>596.3</b>	<b>1935.3</b>	<b>1,935.3</b>

Note: Civilian staffing numbers include: full-time, full time terms and casual  
Source: OPS, Financial Services



**MAKING A  
DIFFERENCE**

# MAKING A DIFFERENCE

## ACTION ON HUMAN TRAFFICKING



The Ottawa Police Service is taking action to prevent the trafficking of underage girls.

A study found that the human trafficking industry in Ottawa alone is worth \$26 million. Further, it's estimated that 150 people are currently

being trafficked into the sex trade in Ottawa. 90 per cent of those trafficked are Canadian citizens.

Violence against women is a priority for Chief Charles Bordeleau, and the OPS is dedicated to combating this issue.

In order to rescue trafficked girls under the age of 18, a unit was formed with one sergeant and four detectives.

Rescuing the women is not easy. Detectives pose as Johns in order to find the trafficked girls. Many of these girls are trained by their traffickers to believe that the police can't help them. Once a detective finds a trafficked girl, it can take months for the detective to gain her trust and convince her to leave their trafficker.

"We speak in plain terms, make sure they understand we care, that we are here to genuinely care and get them out," said Inspector Paul Johnston.

The Ottawa Police also helps people who have been trafficked recover from the trauma. Victim Services helps people find a safe environment, get counseling, receive medical care and more.

"Our focus is to target pimps and controllers," said Johnston. "We're after human trafficking. We're not after those women that are involved in the sex trade industry. We're there to help them and support them."

## DNA DATA BANK HELPS CRACK UNSOLVED CASES

In 1997, an 11 year old girl was grabbed off of a bike path in the Hampton Park area by a man who was later identified through the DNA Data Bank and subsequently charged with numerous sexual related offences in August 2013.

The Robbery Unit was able to close the books on a purse snatching from 2004 based on DNA evidence.

On August 31, 2004, a mother and daughter were walking when a man came up behind the mother, knocked her to the ground, and attempted to take her purse. She tried to hang on to her purse and was dragged across a roadway until the man threatened to hurt her and demanded she let go of the purse.

He fled with the purse, but left behind a DNA profile which resulted in a match and a man being charged with robbery in 2013.

As the DNA databank continues to grow, we expect more cold cases to be solved using DNA evidence.



# MAKING A DIFFERENCE

## GUNS AND GANGS



A rising trend in gun violence across Canada has been a continuous motivator to put an end to violent crime in our Nation's Capital. A number of initiatives, along with every day

policing, is helping to curb this trend in our region for the better.

### Project Apache

Project Apache was an extensive operation targeting street gang members involved in the trafficking of drugs and firearms. The investigation completed in April 2013 and resulted in several items being seized, including two firearms, drugs and Canadian currency.

We received assistance by Gatineau Police Service and the Toronto Police Service as the investigation lasted six months and targeted street gang members' activity in Ottawa and surrounding areas.

Firearms seized by the Ottawa Police undergo ballistic testing. The results of the ballistic testing are sent to Ontario Centre for Forensic Sciences in Toronto and uploaded into a system that compares the results to evidence gathered in other unsolved shootings and murders to see if there is a match.

The drugs seized included seven kilograms of powder cocaine, marijuana and oxycodone tablets. The street level value is estimated to be approximately \$700,000. Also seized was \$34,145 in Canadian currency.

Working with our partners, we have been tackling the issue through enforcement and community outreach and prevention. Project Apache is a perfect example of the excellent investigative work being accomplished by our members.

## PROJECT APACHE RESULTS

- 6 adult persons charged
- 26 criminal charges laid (following up with Federal Crowns on laying Criminal Organization and Conspiracy charges)
- 7 kilograms of cocaine (street value of \$700,000.00)
- 10 tonne hydraulic press
- Approx. \$30,000.00 in Canadian Currency
- .45 caliber LLAMA MAX handgun
- Box of .45 caliber ammunition

### Pixels for Pistols Program

A gun amnesty program headed by the Guns & Gangs Unit gave a new meaning to the term 'photo finish', as they handed out cameras to people who turned in operational firearms to police, courtesy of Henry's and Olympus.

The campaign, called Pixels for Pistols, was created by Henry's in 2008, following a robbery at gunpoint at one of their stores in Toronto. Thankfully no one was hurt, but following this incident, Henry's owner, Ian Landy, decided to partner with police in a program that would remove guns from our streets.

"The program gave gun owners the opportunity to turn in unwanted or unlicensed firearms. In return, we gave them an Olympus digital camera," said Staff Sergeant Mark Patterson, head of the Guns and Gangs Section.

Successfully running in other Canadian cities like Halifax, Winnipeg and Toronto, the Ottawa campaign ran for the first time from October 7 to November 3, 2013.

Open only to residents of Ottawa, participants were asked to call Ottawa Police to arrange for the Direct Action Response Team to collect the firearm(s). Residents were offered the choice of calling our Call Centre or sending an email request.

# MAKING A DIFFERENCE

While surprised by the tremendous response during the campaign, the officers were able to attend every residence to pick up firearms in a timely fashion.

“We knew from feedback from other police services who have participated in Pixels for Pistols programs that it was important to participants that the guns be picked up quickly,” said Staff Sergeant Patterson. “Our call takers and officers did such a good job managing the requests; it was definitely key to the success of the campaign.”

All types of firearms, like shot guns, rifles and handguns were collected. Once the guns were tested to ensure they were not used in a crime, the owner received a voucher for a digital camera and an imaging course, courtesy of Olympus Cameras and Henry’s.

There were several interesting stories behind the guns turned in. One caller was a friend of the late Constable David Kirkwood, who was shot when he attended a residence to make an arrest. Wishing to remain anonymous, she said, “If even one more tragedy like David’s could be prevented, then the Pixels for Pistols program is certainly worth the effort.”

“The purpose of this program was to increase the safety of our community,” said Mark. “The Guns & Gangs Unit thanks everyone for their support and dedication to the program.”

***A total of 1,035 firearms were turned in to Ottawa Police.***

## DID YOU KNOW?

**In Ontario, there were 36% more firearms reported stolen in 2012 than in 2011.**

**In Ontario, 918 firearms were reported stolen in 2012, 94% of which were long guns. Potentially, these firearms can end up in the hands of criminals.**



### Targeting Street Gang Criminal Activity

Ottawa Police Service conducted a three-week enforcement campaign targeting street gang criminal activity in September 2013. The Direct Action Response Team (DART) Unit and West Neighborhood Officers (NHO) focused in the west end of Ottawa, specifically Dumaurier, Ritchie, Ramsay, Michelle Heights, Meadowlands, Lepage and Morisset streets.

This Project Sunset initiative resulted in 13 arrests, 51 charges, 18.55 grams of crack cocaine with a street level value of \$3,700, 61.45 grams of marijuana with a street level value of \$921.75, two (2) large knives, one machete, and one replica handgun.

This investigation proved successful when it came to addressing community safety concerns.

# MAKING A DIFFERENCE

## Lowertown Foot Patrol makes dramatic reduction in crime

No one knows their community better than the people who live, work, and play there. When community members with special knowledge and commitment joined in partnership with Ottawa Police, it meant a noticeable drop in crime.

Two pilot programs were run in 2013 by the Lower Town Foot Patrol (LTFP) to address community safety and security concerns in the By Ward Market, Rideau Street and Sandy Hill areas.

With community partnership and constant police presence, there were less disorder problems and increased public safety.

The presence of highly visible uniformed officers was imperative, along with focusing on high call volume areas; early intervention of crime and disorder issues; targeting known drug trafficking locations; as well as enforcing provisions of Municipal, Provincial, Criminal and Federal Statutes while creating a safe atmosphere for residents, businesses and tourists.

Several key partners were involved with the team through the summer months including Rideau BIA, By Ward Market BIA, Rideau Center Security, OC Transpo, City Bylaw, Chateau Laurier Security and the Market Ambassadors.

Choose to make a difference in your community. It takes everyone.



## Service Initiative

The Ottawa Police Service launched an organizational review called the Service Initiative (SI) to take a look at how it delivers programs and services to the residents of the City of Ottawa.

The SI will help the OPS enhance service to the public by highlighting opportunities that allow the organization to reinvest in service to citizens and meet its policing responsibilities in an era of constrained budgets.

A number of SI projects are underway that will improve service, produce quantifiable person hour or real dollar efficiencies, create cost recovery opportunities, and enhance partnerships. These include the Collision Reporting Centres, Online Reporting, and Online Background Checks.

A number of other, large-scale projects are currently being developed for delivery in 2015.

The OPS has long been recognized as a leader in policing and we want to continue to build on our foundation of change and evolution.

## Marine, Dive, Trail Unit

Since e-ticketing was installed on all OPS vessels, the Marine, Dive, Trail Unit has increased its output by 48% compared to all of last season (May to September). The overall goal of this enforcement is to increase water safety education for boaters on topics such as Liquor Licence Act offences and unsafe boating equipment. The MDT Unit also works closely with our Fire and Paramedic partners on drowning prevention awareness.



# MAKING A DIFFERENCE

## CREATIVE TRAFFIC ENFORCEMENT

Throughout the summer months, three four-person traffic enforcement teams worked at various locations in Ottawa, focused on natural choke points in traffic, with the observing officers dressed as either construction workers or buskers.

The target of enforcement was on lack of seat belt use, and use of mobile devices while driving. Hundreds of tickets were issued, totaling almost \$10,000 in fines.

Ottawa Police traffic units will continue with these types of initiatives, focusing on various traffic enforcement themes.



### Traffic Safety results from "Operation Impact"

#### REMEMBER

**Slow down, use vehicle restraints, use hands free communication devices, don't drink and drive, don't text and drive... BE MINDFUL OF school buses, pedestrians, cyclists, students, increased traffic around schools...**

The Traffic Section participated in the national traffic safety program, called "Operation Impact" October 11 to 14, 2013 where officers conducted enforcement focusing on the "Big 4".

- Aggressive Driving
- Use of seat belts and child restraints.
- Distracted Driving (Hands Free)
- Drinking and Driving

Four days of enforcement resulted in 20 Criminal Code Drinking and Driving offences and over 361 traffic tickets.

### Back to school is a reminder to adjust your driving habits

A three-day Back to School Traffic Enforcement Blitz was designed to remind motorists to follow the rules of the road and make the return to school safe for students.

Targeted initiatives like these help ensure a safe environment for small children, students, parents, school staff and local residents living near school zones.

Officers from East and West District Traffic, along with members of the Traffic Escort and Enforcement Sections, Community Police Centres, Neighborhoods, School Resources and Patrol monitored driving behaviour in front of or close to school zones at over 30 locations.

In accordance with the zero tolerance in school zones policy, a total of 582 Provincial Offence Notices were issued for things like cell phone use, equipment infractions, failure to stop for a school bus and rolling through or not stopping for stop signs. As well, 20 parking bylaw tickets were given out.

***"Distracted driving and failure to park or stop properly in school zones puts the younger and more vulnerable members of our community at risk," said Sgt. Mark Gatien. "Always ensure that you are paying attention and driving appropriately so that kids can get to school safely."***

The Traffic Section is committed to the safety of its citizens and will continue to conduct traffic enforcement initiatives in school zones throughout the year.



# MAKING A DIFFERENCE

## IMPORTANT

You must stop when school bus lights are activated, whether you are meeting, following or overtaking a bus. The fine for failing to stop for a school bus is \$490 fine and six demerit points.

## MORE INFORMATION

Want to know more about Traffic initiatives? Connect on Twitter...  
 @OttawaPolice  
 @OPSEASTTRAFFIC  
 @gationmc

## 2013 RESULTS

Throughout 2013, Highway 174 netted a total of 90 Provincial Offence Notices for speeding, seatbelt and cell phone violations. The speeding rate captured during one blitz ranged from 125 kph to 142 kph. Another blitz yielded 46 of the 90 PONs in only 1 hour and 30 mins.

### Traffic Stops Recorded for Further Analysis

Since June 2013, Ottawa Police officers have collected their perception of driver race (by observation only) at all traffic stops. Now part of regular duties, officers have recorded over 60,000 traffic stops – a number that is in line with the last two years of traffic stops.

The recorded data will be analyzed after the two-year study period is complete as part of the Traffic Stop Race Data Collection Project.

*“We are pleased with the progress of the study and are very confident about the reliability of the data,” said Dr. Lesley Jacobs, a member of the York University Research Team that is leading the study.*

The project team regularly report to the Police Services Board to provide updates on the data collection, quality control measures, and the ongoing engagement plans for the collection period.

*“We continue to work with police and community members, the Ontario Human Rights Commission, and the York Research Team to improve the project and discuss how we can analyze the data in the future,” said Insp. Pat Flanagan, project lead for the OPS.*

The Ontario Human Rights Commission (OHRC) and York Research Team agree that significant quality assurance measures have been taken to help ensure meaningful data collection.

*“Race-based data collection is an important tool that can help police both respond to allegations of racial profiling and provide bias-free services,” said OHRC Chief Commissioner Barbara Hall. “This in turn can lead to stronger relationships between the OPS and the many communities they serve.”*

We continue to collaborate with partners to build on the community-police dialogue strengthened by this project.

The Traffic Stop Race Data Collection Project is the result of an agreement between the Ontario Human Rights Commission and the Ottawa Police Services Board.

The largest study of its kind in Canada, the OHRC and the Ottawa Police believe that race-based data collection is an important tool to support bias-free policing services. Full information, updates and opportunities to stay engaged are available online at [ottawapolice.ca/race](http://ottawapolice.ca/race).

*\*As of January 23, 2014*



# OUR PERFORMANCE



# OUR PERFORMANCE

## 2013 OUR PERFORMANCE

The Ottawa Police Service is always looking for ways to improve service to Ottawa residents. One of the ways we can achieve this is by monitoring our performance and crime statistics. Performance indicators help us direct our resources to where they are needed most in the community.

### Calls for Service

The Service received nearly 854,000 calls in 2013, which included info-desk enquiries, call centre communications, switchboard, as well as 911 and 613-230-6211 emergency calls. Out of this total, 354,450 calls were entered into the OPS dispatch system (CAD), a decline of five percent (5%) between 2012 and 2013.

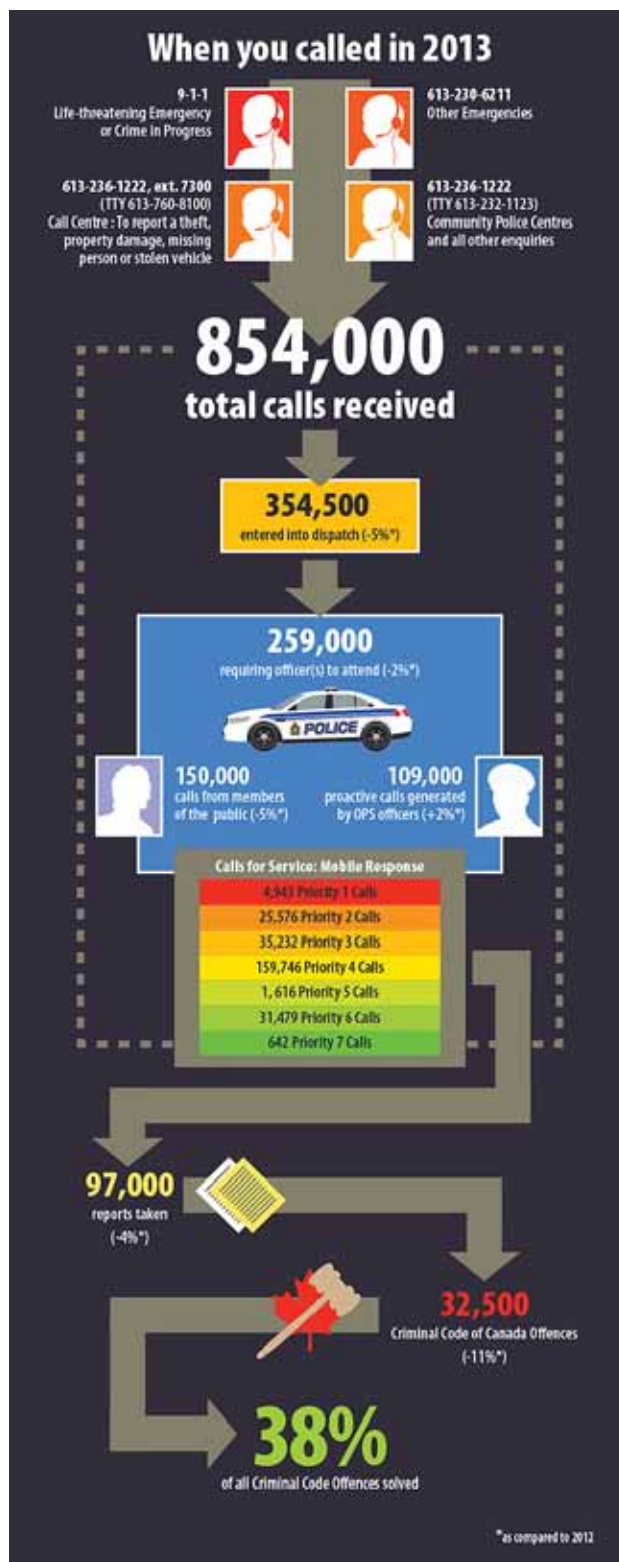
There were also 259,000 calls in 2013 that required an on scene police presence. From these calls, nearly 5,000 were assessed as Priority 1 (imminent danger to life), in which the organization achieved the response performance standard, responding within 15 minutes 95 percent of the time.

### Crime Statistics

This section presents Criminal Code of Canada (CCC) offences for the City of Ottawa and 23 City Wards. The information contained has been categorized according to the Uniform Crime Reporting (UCR) Survey 2.2, which is consistent with the methodology used by the Canadian Centre for Justice Statistics (CCJS). The information provides residents and visitors with a better understanding of crime and road safety in Ottawa.

The level of reported crime in Ottawa dropped by 11 percent in 2013 to 32,472 offences (excl. traffic), reinforcing Ottawa as one of the safest large urban centres in Canada. A 16 percent decline in property related offences (Theft \$5,000 and under (-16%), Break and Enter (-20%), Fraud (-13%), and Mischief (-14%)) drove the decline last year. The solvency rate for all reported offences remained 38 percent in 2013.

Information specific to your Ward can be found at [ottawapolice.ca/crimestats](http://ottawapolice.ca/crimestats).



# OUR PERFORMANCE

The OPS monitors and evaluates information on a variety of performance metrics. These are presented to the Ottawa Police Services Board and forwarded to the City of Ottawa for inclusion in its Quarterly Performance Reports. The Service also contributes data to local and provincial initiatives, including the Ontario Municipal Benchmarking Initiative (OMBI) and the Municipal Performance Measurement Project (MPMP).

## PROFESSIONAL STANDARDS



The OPS prides itself on serving residents in a professional manner. We emphasize the value of courteous, respectful and effective service to residents. One of the ways we seek to earn public trust is by ensuring we have levels of police oversight that hold our Service, and our members, accountable.

Our Professional Standards Section (PSS) is one such level of oversight. PSS investigates complaints about policies and service to residents, in addition to investigating and resolving complaints about member conduct. PSS is responsible for investigating internally generated complaints (Chief's complaints) and public complaints generated through the Office of the Independent Police Review Director.

PSS holds sessions to raise awareness and educate officers about the most frequently received complaints, the public complaint process and alternative dispute resolution with the aim of reducing complaints.

As seen in the table below, there were 380 complaints about the OPS in 2013, a decrease of three percent (-3%) from 2012. This may be in part due to the aforementioned awareness efforts made by PSS.

In addition, significant portions of the public complaints (43%) were screened out as frivolous or vexatious by the OIPRD at intake. There were nine complaints in 2013 that resulted in formal discipline.

Table A

COMPLAINTS RECEIVED				
	2012	2013	Actual Change	% Change
Public Complaints	207	218	11	5.3%
Chief's Complaints	186	162	-24	-12.9%
<b>Total</b>	<b>393</b>	<b>380</b>	<b>-13</b>	<b>-3.3%</b>

Source: OPS Professional Standards

Table B

COMPLAINTS RECEIVED BY CATEGORY				
	2012	2013	Actual Change	% Change
Excessive Force	22	26	4	18.0%
Improper Conduct	302	280	-22	-7.0%
Neglect of Duty	52	57	5	9.0%
Firearms Discharge	2	4	2	50.0%
Policy and/or	15	12	-3	-20.0%
Service Complaints				
<b>Total</b>	<b>393</b>	<b>380</b>	<b>-13</b>	<b>-3.3%</b>

Source: OPS Professional Standards

***The Professional Standards Section investigates and facilitates the resolution of all complaints related to the policies, services provided and/or conduct of members of the Ottawa Police Service in an impartial and professional manner. The Professional Standards Section is increasingly working in a positive way on personnel issues through case conferences and policy issues through risk management meetings.***

***Further information on all PSS activities and how to make a complaint can be accessed at [ottawapolice.ca](http://ottawapolice.ca).***

# OUR PERFORMANCE

## USE OF FORCE

In the course of their duties, our officers are sometimes faced with situations where they must use force in the interests of safety for the public and themselves.

In order to assist our officers in properly assessing and acting with a use of force that is relevant to the situation and individual officer, our members undergo annual training that follows Ontario's legislated Use of Force Response Options Model.

This sets out how officers respond to an individual or group's actions, whether that is simply making their presence known or having to use verbal and/or physical control to diffuse a situation. The use of communication throughout is highly important alongside any of the use of force options. During the year, research was conducted and lesson plans were prepared to provide enhanced training in communication and de-escalation skills which will be presented to officers beginning in 2014.



**More information on our legislated Use of Force options is provided in Section 9.26 - Equipment and Use of Force – of the Police Services Act**

**The Ottawa Police Service has 126 qualified CEW operators and 18 qualified instructors.**

Use of force reports must be submitted by every officer when a firearm is drawn in the presence of a member of the public, when a firearm is discharged, or when any other weapon other than a firearm is used by a police officer on a person. A report is also required when a Conducted Energy Weapon is pointed or discharged at a person, or when physical force is used causing injury.

Ottawa Police Service members filed 443 Use of Force Reports in 2013 which represents a three percent (3%) decrease from the 458 reported in 2012. The five-year pattern in Use of Force Reports is shown in the accompanying table. The change over time is reflective of a diverse range of factors, including the number of major incidents in the city each year.

### USE OF FORCE REPORTS

	2012	2013	Actual Change	% Change
Calls entered into dispatch	374,409	354,450	-19,959	-5.3%
Use of Force Reports	458	443	-15	-3.3%
Use of Force Report/ 10,000 Calls	12	12	–	–

Source: OPS Professional Development Centre

A single team report may be submitted for members of a specialist team involved in the same incident. Therefore, on occasion, several Tactical team members may have reported an incident but only one report would have been submitted.

Importantly, a single Use of Force report often includes more than one application of force if the officer reacted to an ongoing situation that required several different, and possibly escalating, options to resolve it. With this in mind, the number of individual Use of Force options that were used over the past two years is shown on the next page.

# OUR PERFORMANCE

## OPS USE OF FORCE REPORTS

	2012	2013	Actual Change	% Change
Handgun Drawn	212	252	40	18.9%
Firearm Pointed	163	204	41	25.2%
Firearm Discharged	52	47	-5	-9.6%
Aerosol Weapon	24	23	-1	-4.2%
Impact Weapon Soft	1	5	4	-400%
Impact Weapon Hard	10	12	2	20.0%
Empty Hand Soft	33	34	1	3.0%
Empty Hand Hard	21	30	9	42.9%
Other	162	125	-37	-22.8%

*Source: OPS Professional Development Centre*

The frequency of firearms being drawn and pointed has increased since 2012, and of the 47 times firearms were discharged by officers in 2012, all were to put down animals, except one. One subject was shot in 2013 however, the injuries were not fatal. The Tactical Unit operations accounted for 98 Use of Force Reports in 2013.

Aerosol spray and impact weapons (soft and hard) are used to assist in restraining an individual who resists arrest or when the safety of the officer or a member of the public is at risk. The use of all these 'intermediate weapons' has remained stable over 2012 and 2013.

Physical control (soft and hard) is any physical technique used to control a subject that does not involve the use of a weapon. The use of hard physical control has increased by 30% since 2012.

The 'Other' category includes use of Conducted Energy Weapons, occasions when carbines have been readied for use (but not necessarily engaged) and actions by the canine section. The use of 'Other' options has decreased by 30% since 2012.





**OTTAWA POLICE SERVICE**  
**SERVICE DE POLICE D'OTTAWA**

*The Trusted Leader in Policing*  
*Le chef de file de confiance dans la police*

