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# Canadian Association of Chiefs of Police



"...Leading progressive change in policing"



THE 10<sup>TH</sup> ANNIVERSARY OF THE ORDER OF MERIT OF THE POLICE FORCES The 5<sup>th</sup> Canadian Public Safety Interoperability Workshop: A CITIG National Forum

"From Results to Successes!"









Date: December 4 - 7, 2011 (Sunday evening to Wednesday afternoon) Location: The Fairmont Château Laurier, Ottawa, ON Registration Cost: \$450 + HST (\$508.50), includes Sunday evening meet and greet, all plenary sessions, Monday evening exhibitors reception, 3 breakfasts, 2 lunches and 5 refreshment breaks

The Fifth Canadian Public Safety Interoperability Workshop aims to again bring together a broad base of public safety and emergency management practitioners to develop a mutual understanding of the key voice and data interoperability issues facing today's public safety sector. With a focus on information exchange, topic-specific discussion and interactive break-outs, the fifth national workshop aims to support and promote the transfer of best practices and experience, and the development of a more unified approach to public safety interoperability across the country, between nations and internationally.

Once again delegates can expect to be "put to work" in extensive break-out sessions. While some of these sessions are designed to continue the implementation of the Communications Interoperability Strategy for Canada, others will focus on providing support and assistance to regional delegates as they begin, or further, the development of local, regional, provincial and inter-provincial Communications Interoperability Plans. Additional break-outs will explore other aspects of the SAFECOM Interoperability Continuum such as creating governance models, SOPs, training and exercises and usage.

Delegates will come away with real-world insights, practical knowledge, and a common sense approach to moving forward. They will also be provided with numerous tools they can take home and begin working with immediately. The Workshop will also have hands-on sessions designed to help gain an understanding of, or work toward making progress on, key issues, including:

- National and cross-border interoperability planning
- Provincial, regional and local interoperability strategic planning
- Interoperability and the challenge of governance
- Trends in interoperability technology, including both voice and data related issues
- Practical advice on running interoperability training & exercises
- Spectrum management and issues related to the digital economy
- Situational awareness, common/user defined operating pictures, GIS systems and blue force tracking
- 700 MHz Broadband for Mission Critical Public Safety Data
- Converging Mission Critical voice and data networks

#### **Target Audience: Conference Accommodation The Fairmont Château Laurier** Interoperability leaders & practitioners from: **1 Rideau Street** First-responder agencies (law enforcement, Ottawa, ON fire, paramedics, emergency managers) Other public safety providers (federal, • • CACP – CITIG Conference Rate: \$155 plus provincial, territorial, municipal) taxes per night **Military & Coast Guard** . Room block held until November 3, 2011 **Government agencies & utilities** • Direct Hotel Reservations: (613) 241-1414 Non-governmental organizations in the Toll Free: (800) 441-1414 emergency response and humanitarian aid sphere Academic and research institutions Industry

**Conference Registration** 

Registrations must be made in advance, online at <u>www.cacp.ca</u>. For those without Internet access please call (613) 595-1101 for further assistance.

For more information about the Canadian Interoperability Technology Interest Group, please visit the CITIG website @ www.citig.ca

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#### **ON THE COVER...**

Commanders of the Order of Merit of the Police Forces, from left to right Chief Mike Boyd (Rtd), Edmonton Police Service; Director General Normand Proulx (Rtd), Sûreté du Québec; Commissioner William Elliott, RCMP; His Excellency the Right Honourable David Johnston, Governor General of Canada; Sgt. Tony Cannavino, Sûreté du Québec; Deputy Commissioner Terry Ryan (Rtd), RCMP, and Chief Larry Gravill (Rtd), Waterloo Regional Police Service

> Photo credit: MCpl Dany Veillette, Rideau Hall © 2011 Office of the Secretary to the Governor General of Canada

#### **Canadian Association of Chiefs of Police**

#### Fall 2011



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#### Publications Mail Agreement No.40065059

#### Return undeliverable canadian addresses to: Canadian Association of Chiefs of Police

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## PRESIDENT'S MESSAGE

Colleagues and Friends,

I am honoured and excited to be serving as the new President of the CACP. I thank Bill Blair for his leadership over the past two years. He crisscrossed the country to enhance linkages between the CACP and provincial associations, and promote partnerships to strengthen our efforts. He established a government relations position to give CACP's issues and concerns a higher profile. He brought us together, and encouraged us to speak with a common voice nationally on important issues ranging from the retention of the long gun registry to supporting the 700MHz initiative. He not only challenged us to think more critically about leading police organizations in our new economic reality, but also promoted opportunities to for us to work with a diverse group of stakeholders to ensure the current quality of services can be sustained. Thank you Bill Blair.



To our departing Board members, Steven Chabot, Jean-Guy Gagnon, Raf Souccar, Edgar MacLeod, and Tom Kaye – thank you for your commitment and your contributions. I would also like to recognize the significant contributions of Myles Burke, who passed away unexpectedly in April. To our new Board members, Serge Belisle, Dan Parkinson, Peter McIsaac, Troy Hagen, Paul Smith and Bob Paulson, welcome, and I look forward to working with you.

I would like to extend a special thank you to the Committees and the CACP National Office staff for working on such a broad range of issues important to policing and public safety. You are the core business of this Association, and I am committed to recognizing and supporting you in your efforts.

I look forward to building on initiatives introduced by our past presidents – revitalizing National Police Services, improving voice and data interoperability, and working collaboratively to ensure our policing and service delivery models can be sustained in uncertain economic times. I strongly believe that fostering innovation and working closely with you and our partners will prepare all of us to better address the challenges we are facing, and to help each other advance professionally. I look forward to working with you to make that a reality.

Your's truly

Chief Dale McFee, President

## CALENDAR OF EVENTS

COMGIC – Educational Workshop Combating the Evolution of Outlaw Motorcycle Gangs Date: November 13-16, 2011 Location: Fairmont Château Laurier, Ottawa, ON The Fifth Canadian Public Safety Interoperability Workshop: A CITIG National Forum Date: December 4-7, 2011 Location: Fairmont Château Laurier, Ottawa, ON

Maximizing Technology Partnerships in Challenging Economic Times – CACP Informatics Workshop Date: February 22-24, 2012 Location: Fairmont Royal York, Toronto, ON SMILE Conference – Social Media, the Internet and Law Enforcement Date: March 25-28, 2012 Location: Fairmont Hotel Vancouver, Vancouver, BC

CACP Traffic Symposium Date: May 2012 Location: Vancouver, BC

## THE CACP WELCOMES NEW MEMBERS

The CACP is pleased to announce that the following persons have joined the Association this year. Welcome to all new members, and congratulations to those who have achieved Life Member status.

#### **ACTIVE MEMBERS**

Mr. Stuart Moir, Peel Regional Police Service D/Chief Bruce Carlson, Barrie Police Service C/Supt. Gaétan Courchesne. RCMP/GRC Supt. Michael Moore, Peel Regional Police Insp. William Renton, Woodstock Police Service D/Chief Sherry Whiteway, Durham Regional Police Service Supt. Mark Grant, York Regional Police Supt. Ed Keeley, Ottawa Police Service Comm. Costa Labos, Service de police de la Ville de Montréal Chef Josée Perreault, Service de Police de la Ville de Montréal Supt. Stephen Rooke. Ontario Provincial Police Insp. Mike Sanford, Ottawa Police Service Dir. adj. Jacques Robinette, Service de police de la Ville de Montréal Supt. Jean-Michel Blais, RCMP Dir. Gen. Joe Oliver, RCMP A/Commr. Daniel Dubeau, RCMP Deputy Chief Daniel Rioux, West Grey Police Service Mr. Martin McCulloch. York Regional Police Ms. Kathleen Wunder, Vancouver Police Department Supt. Hugh Stevenson, Ontario Provincial Police Supt. Curtis Zablocki, RCMP C/Supt. Antoine Babinsky, RCMP D/Chief Stephen Beckett, Waterloo Regional Police Service Chief Tim Berthiaume, Amherstburg Police Service Insp. Michael Barnhart, Peel Regional Police D/Chief Michael Federico. Toronto Police Service Insp. Christopher McCord, Peel Regional Police Insp. Greg Alcorn, Edmonton Police Service Insp. Joseph Maiorano, Durham Regional Police Service C/Const. Wayne Holland, Nelson Police Department A/Commr. Alphonse MacNeil, RCMP D/Chief Brent Shea. London Police Service D/Commr. Scott Tod, Ontario Provincial Police Supt. Janek Bilinski, RCMP A/Supt. Gavin Francis, Peel Regional Police C/Supt Pierre Giquere, RCMP A/S/Supt. Randall Patrick, Peel Regional Police Supt. Gary Askin, Waterloo Regional Police Service Supt. Kevin Chalk, Waterloo Regional Police Service Supt. Adrian Darmon, Waterloo Regional Police Service Supt. Patrick Dietrich, Waterloo Regional Police Service Supt. Robert Gould, Waterloo Regional Police Service Supt. Anne McConnell, Waterloo Regional Police Service Supt. Barry Zehr, Waterloo Regional Police Service Insp. Shane Genoway, CN Police Supt. Yves Lacasse, RCMP C/Const. Robert Rich, Abbotsford Police Department

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## elebrating

### THE 10<sup>th</sup> ANNIVERSARY OF THE ORDER OF MERIT OF THE POLICE FORCES

is Excellency the Right Honourable David Johnston, Governor General of Canada accompanied by RCMP Commissioner William Elliott, presided over the investiture of the Order of Merit of the Police Forces on June 8, 2011 at Rideau Hall. Governor General Johnston spoke of the pleasure he felt in being able to honour members of police services from across Canada at this 10th anniversary of the Order. But he hearkened even further back in Canadian history to talk about what has been so important in policing throughout the years - the idea of service, not just when responding to incidents, but to building relationships and working with people to prevent crime before it happens. He thanked the recipients for their leadership and exceptional service, and their contributions to making Canada a safe place to live, work, and play. It was with obvious pride that he congratulated the men and women being invested into the Order, and challenged them to leave the ceremony with a renewed sense of pride in their work, and in what they do for Canada.

Commissioner of the RCMP and Principal Commander of the Order of Merit, William Elliott, acknowledged the commitment and contribution of award recipients to policing in Canada and thanked family members for the sacrifices they made to support the policing careers of their loved ones.

#### The CACP congratulates all recipients of the 2011 Order of Merit.

#### **Officer** Level

A/Commr. Line Carbonneau, RCMP, Westmount, QC Chief Robert Herman, Thunder Bay Police Service, ON D/Chief Cst. Warren Lemcke, Vancouver Police Department, BC Chief Dale McFee, Prince Albert Police Service, SK (advancement within the Order) Supt. Brian Simpson, RCMP, Red Deer, AB Chief Paul Smith, Charlottetown Police Service, PEI Chief Wendy Southall, Niagara Regional Police Service, ON

#### **Member Level**

D/Chief Danny Aikman, Cornwall Community Police Service, ON Directeur Serge Bélisle, Service de police de la Ville de Québec. QC D/Chief Gary C. Broste, Saskatoon Police Service, SK A/Commr. Michel Cabana, RCMP, Ottawa, ON S/Sgt. Jean-Marc Collin, RCMP, Moncton, NB D/Chief Troy Cooper, Prince Albert Police Service, SK Supt. Robert Davis, RCMP, Newmarket, ON Chief Glenn De Caire, Hamilton Police Service, ON Chief Henry DeLaronde, Treaty Three Police Service, Kenora, ON Chief Frank J. Elsner, Greater Sudbury Police Service, ON Deputy Chief Eric Girt, Hamilton Police Service, ON Chaplain Robert (Bob) Harper, RCMP, Edmonton, AB Supt.Timothy Head, RCMP, Ottawa, ON

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D/Chief Eric Girt, Hamilton Police Service with Governor General David Johnston, and his son, Benjamin



D/Chief Robert Napier, Kingston Police with the Member of Parliament for Kingston and the Islands, Ted Hsu



Sgt. John Burchill, Winnipeg Police Service with Aaron Hywarren, National Defense



Back row: Chief Dale McFee, Prince Albert Police Service, with (L-R) daughter Kacey, wife Leanne, D/Chief Troy Cooper, Prince Albert Police Service, and daughters Meghan and Jayde. Front row: Troy Cooper's daughters, Kelly and Khia





Commissioner Chris Lewis, Ontario Provincial Police, Commissioner William Elliott, RCMP, and Chief Dan Parkinson, Cornwall Community Police Service



A/Commr. Line Carbonneau, RCMP with husband Gaeten Carom and nephews, Eric Bernatchaz and Martin Lapointe



Sgt. Michel Berube, RCMP, Inspector Robert Kempf, RCMP; and Cpl. Sylvain L'Hereux, RCMP



Chief Wendy Southall, Niagara Regional Police Service, with (L-R) Rick Dykstra, Member of Parliament for St. Catharines, Governor General of Canada, David Johnston, and Dean Allison, Member of Parliament for Niagara and West Glanbrook

## **BEYOND BRUNSSUM:** Why small investment and unity of effort are necessary to preserve the significant progress achieved in Afghan National Police development

By Supt. K. L. Shourie, RCMP

#### Introduction

On January 25, 2011, the Strategic International Afghan National Police Development Symposium (SIADS) took place in Brunssum, Netherlands. At the close of the conference, it was acknowledged that while "significant progress had been made in the development of the Afghan National Police (ANP) in a difficult security situation...there is a recognized need to balance the immediate security imperatives with the enduring requirements for a responsive, accountable and capable policing institution that can support and sustain the rule of law in Afghanistan."<sup>1</sup> As the Senior Police Advisor to the Deputy Commander Police at the NATO Training Mission – Afghanistan (NTM-A), I believe that this symposium was a very positive step towards highlighting to the international community a new spirit of cooperation. In order for continued, irreversible progress to occur, it is essential to maintain momentum by improving unity of effort and a commitment of all stakeholders to collaborate and coordinate on an enduring policing agenda.

By way of background, I am a Canadian police officer, and a member of the Royal Canadian Mounted Police (RCMP), deployed to Afghanistan to support the Afghan police institutional development program. Since arriving in Afghanistan last September, I have had the unique opportunity to work as part of the NTM-A command staff as Police Advisor to Major General Stuart Beare, the Deputy Commander of the NTM-A for the Afghan National Police (DCOM-P). I have regular interaction with both ANP training and the development of the Ministry of Interior's (MOI). Having this insight has allowed me to observe the significant change that has occurred within the MoI and ANP. Additionally, as the only police officer on the DCOM-P command staff, I am often the point of contact to many of the stakeholders and partners in the policing agenda, including the European Union Police (EUPOL) mission and German Police Project Team (GPPT).

#### The Path to Brunssum

While there have been many challenges to overcome, and much success achieved since the activation of NTM-A in November 2009, the most important development to future ANP development efforts has been change in relationships between NTM-A and other stakeholders, particularly between NTM-A, EUPOL and the GPPT. As a police officer, I recognize that it is important that EUPOL and the GPPT are working in collaborative efforts with NTM-A because they provide the police-centric professional skill sets that the primarily military members of NTM-A lack. By working in partnership the small community of police professionals can focus primarily on ensuring their knowledge and expertise will be employed to the maximum benefit.

To capture the increased cooperation and build upon it in the future, Joint Forces Command (JFC) Brunssum hosted an opportunity for NTM-A and the Afghan Mol to harness this international commitment and focus on helping to build the systems and institutions that the ANP needs to continue its considerable progress. The aim of the symposium was to highlight ANP reform efforts and identify the challenges that remain on the path to sustainable transition.

To inform and educate attendees of the symposium with current efforts in Afghanistan, the symposium was addressed by the leaders of key stakeholder agencies, including the EU Civilian Operations Commander, Mr. Kees Klompenhouwer, Brig. Gen. Jukka Savolainen, EUPOL Head of Mission, Lt. Gen. William B. Caldwell IV, Commander of NTM-A, and even the Afghan Minister of Interior (MoI), his Excellency Bismillah Khan Mohammadi. Together with many plenary and discussion sessions, the conference led to a pledge to "improve unity of effort and a commitment to coordinate, collaborate and cooperate across all stakeholders."<sup>2</sup> There was agreement that significant progress was made in the development of the MoI and ANP and that it will be important to maintain this momentum.

<sup>1</sup> Statement of the Strategic International Afghan National Police (ANP) Development Symposium – JFC Brunssum 26-27 Jan 2011.

<sup>2</sup> Statement of the Strategic International Afghans National Police (ANP) Development Symposium – JFC Brunssum 26-27 Jan 2011.

#### **Beyond Brunssum - What does this mean for the future?**

Leveraging the good will and understanding that came from Brunssum, the next year will see NTM-A focus efforts in close cooperation with all of our partners in the following areas; "Afghan 'Train the Trainer' program; accelerated leader development; building literacy and "vocational skills" within the ANP; inculcate an ethos of stewardship and develop enduring institutions, systems and enablers."<sup>3</sup>

I have already observed indications of this renewed unity of effort. In ANP development, the Police Professional Development (PD) Board is an example of this collaboration and involves representation from the Mol Training Command, NTM-A, EUPOL and GPPT. The PD Board approved two very significant steps towards ANP development. The first is endorsement and approval of a standard Basic Police Training Program. This curriculum is unique in that it is a departure from the old lecture style courses that were brought over from the Kosovo mission experience and involves practical, hands on lessons. Working with all of these partners, the curriculum has also been tailored specifically to the Afghan context with a strong effort to incorporate more policing skills.

Another significant milestone in the PD endorsed training agenda was the new "train the trainer" program developed by MoI in partnership with GPPT. This will become the standard for training a cadre of Afghan trainers and setting them on a course for developing long term, sustainable training capacity. These trainers will undergo a phased program that will allow them to develop their trade towards a master trainer or academy trainer level which will likely include some form of incentive pay. NTM-A has set in motion a course that will, if successful, add 900 more trainers to the training base by the end of 2011. This would place Afghans predominantly in the lead for ANP tactical training. This is a strong move towards a self-reliant ANP.

#### Conclusion

To continue building an enduring policing institution, we need to collectively focus international efforts on improving the criminal justice system. Police cannot function effectively in the absence of courts and prisons. With the police stakeholders pledging cooperation, coordination and communication in ANP development, the next step is to attain the same vision and collaboration with rule of law efforts in Afghanistan through a comprehensive approach of reforming the criminal justice system.

While Brunssum recognized unity of effort amongst all partners in ANP development, to accelerate progress towards a sustainable transition to the Afghans requires continued investment in subject matter experts and specialized trainers from the international community. Investment comes with a cost and can be dangerous, but the end result is a safe and secure Afghanistan with a sustainable police force on the road to professionalism.

#### About the author:

Superintendant K.L. Shourie is a serving member of the Royal Canadian Mounted Police. Prior to joining the RCMP in 1990, he spent two years in the Canadian Armed Forces Infantry Reserves. He moved through the non-commissioned police ranks and received a Queen's commission in 2007. He has worked in a variety of policing functions including: Counter Narcotics, Anti-Smuggling, Organized Crime and Anti-Terrorism. He has served on one previous international mission in Kosovo with UNMIK. He volunteered to work on assignment in Afghanistan.

> His awards include the Medal of Bravery, the Canadian Peace Keeping Medal, and the UNMIK. He also has a UN Commendation for Bravery.

3 CTAG-P - Navy Captain A. Topshee Canadian Forces – NTM-A Deep Dive February 11, 2011.



By Fern Breau, Senior Security Advisor, VIA Rail Canada

n the fast-paced world of transportation, vigilance and attentiveness are key, and at Canada's national passenger rail service, security is everyone's business. Employees at every level of the company are provided with security awareness training, and frontline, public-facing employees are further schooled in the *Keep an Eye Open* approach, which teaches them how to recognize suspicious persons and packages, and how to handle such situations when they arise.

VIA's corporate security team, part of the Safety, Security and Risk Management group (SSRM), have also received training in basic police skills from the RCMP's National Law Enforcement Training Unit, as well as Level I and II of the Investigators course.

But the VIA team could not do it alone. With 503 intercity, regional and transcontinental trains linking 450 communities across a 12,500-kilometre rail network, there is a lot of ground to cover to ensure the security of the four million passengers VIA carries each year. This is why VIA's security team values its partnerships with various law enforcement agencies across the country.

Since its inception in 1977, VIA has worked closely with the security forces of its host railways, such as the CN Police. Since then, these partnerships have grown to include the RCMP Jetway Program, in which officers are present at VIA stations and in some cases on board VIA trains. VIA's security team has also participated with various Joint Intelligence Units, and is a member of several secure information sites, such as the Integrated Threat Assessment Centre (ITAC) and the Suspicious Incident Reporting project (SIR).

Through its Police Partnership Program, VIA has worked to establish protocols and letters of agreement with many police agencies across Canada. These agreements allow local police officers to visit VIA facilities and enforce all Trespass to Property Acts, legally authorizing them to request trespasser identification, and to determine a trespasser's criminal history through the Canadian Police Information Center (CPIC).

The letters of agreement also allow law enforcement agencies to use VIA facilities for training purposes. Specialized units, including canine and SWAT units, have held exercises in VIA stations and train equipment, thereby enhancing their knowledge of these environments and their operational awareness.

When Canada's police officers are not only familiar with the passenger rail network, but are also present and visible, the end result is a safer transportation system and increased security for rail travellers, employees, and the general public. It's a win-win for everyone involved.

#### About VIA Rail Canada

As Canada's national rail passenger service, VIA Rail Canada's mandate is to provide efficient, cost-effective and environmentally sustainable



passenger transportation in the country's two official languages. Each week, VIA operates 503 intercity, regional and transcontinental trains linking 450 communities across a 12,500kilometre network. VIA safely transports over four million passengers annually.

#### VIA Rail Security Contacts

Should the police community wish to discuss police investigations, policing agreements or training venues with the VIA Rail Security Department, please contact:

Marc Tessier Director – Security and Regulatory Affairs 514-871-6116

Fern Breau Senior Advisor – Security 514-871-6244

Nicolas Panetta Senior Advisor – Regulatory Affairs 514-871-6977



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## **Crisis and Opportunity:** The Duality of Recession in Policing

#### By Sandy Sweet – President, Canadian Police Knowledge Network

t first glance, most would readily agree that the recent slew of cuts to policing budgets constitutes a crisis in the sector. For all intents and purposes, they would be right. But on the other side of the coin, there's opportunity. There's nothing like a recession to bring out the best in innovative thinking to streamline and recharge the way policing is delivered.

Historically speaking, the police sector has always been somewhat shielded from episodic slumps of the economy. As an essential service for public safety, police budgets were typically considered invulnerable to the ups and downs of the fiscal environment. But during the most recent economic meltdown, as public funding continued to shrink so too did that security.

Though we're now on the mend from the 2008-2009 recession, the impact of that event is still clearly evident. Like many sectors, police are feeling the pinch. Law enforcement agencies around the globe have experienced unprecedented cuts to their budgets, often resulting in reductions in frontline and civilian personnel, freezes on recruitment, elimination of special units, and general cutbacks in all areas of operation. The Canadian police sector is no exception. While some agencies have managed to make do with the status quo, many others are wrestling with very tough decisions that directly impact their frontlines.

The reality of present day policing demands more people who are more skilled and more educated to tackle an increasingly complex criminal element. Human resources make up the greatest proportion – as much as 90% – of a typical police budget. For obvious reasons, many services will first sacrifice other areas before they take officers off the street. Training can often be one of the first casualties. In a 2010 survey of American police agencies by the Police Executive Research Forum, nearly 70% of agencies cut back or eliminated training programs as part of local government budget reductions. These tactics may provide short term savings, but certainly not without a long term cost.

Training is the key to officer safety and the ability to do the job effectively and efficiently. It is also a primary component of any police service's risk reduction strategy. Despite retaining the core elements of basic training, suspending supplemental training can leave significant gaps in an officer's development, impacting both the officer and an organization's ability to develop a succession of future leaders. It can also leave an organization open to legal liabilities in the wake of unfortunate, but inevitable, incidents. In these terms, training is not something to skimp on. In the current economic climate, it means that police services must become that much more efficient in delivering training.

With all that said, many would find it difficult to see the upside of an economic downturn. But if there is a positive side to the story, it's that recessions are often the breeding ground for innovation. That old adage that necessity is the mother is invention rings very true when we're pushed

to the wall. In a June 3, 2011 article in the Toronto Star Mitch Potter outlined some innovative initiatives being used in the USA, including the introduction of civilian investigators, and new technologies like license-plate reading cameras and gunshot detection sensors. These examples have helped American police departments spread sworn officers a little thinner without seriously compromising the service they provide in their communities. When it comes to training, e-learning can also play a role in stretching hard-to-find dollars.

When the Canadian Police Knowledge Network was established in 2004, the Canadian policing community embarked on a collective, collaborative approach to e-learning. The CPKN model promotes sharing knowledge and best practices among police services across the country and works with the sector to identify, develop, and deliver priority training for a national police audience. The advantages of this approach are well documented. Apart from reducing duplication of effort among training units and increasing access to a wider variety of training events, the use of technology enhanced learning reduces training time – by up to 75% in fact. At a time when every hour of an officer's shift is more valuable than ever, this ensures more time is allocated to operations, not the classroom. The flexibility of e-learning also ensures it can be developed and rolled out to individuals, specific units, or across an entire service, in any location, much faster than traditional models.

In terms of cost, online delivery enables organizations to provide more training to more officers for less cost. For example, in a recent review of suspects apprehension pursuits recertification training the Ottawa Police Service (OPS), opted to replace its 6 hour classroom/practical recertification course with a 2 hour online course. This allowed the Service to reassign 3 full-time SAP instructors to other training areas, re-deploy 3 training vehicles back into the fleet, and recover more than 5000 hours of training time. Using the online course ensures OPS can recertify all sworn members and dispatchers on a bi-annual basis, meet provincial legislation requirements, and maximize time and cost efficiencies. When you consider that this example represents only one small component of that organization's overall training curriculum, the benefits of an integrated learning model, which makes the best use of classroom, practical, and online elements, are significant. The savings associated with time and cost aside, we know that e-learning works: in a recent survey of CPKN learners, 88% agreed that e-learning is an effective way to provide training.

There's no denying that we're in the midst of a very challenging time. In spite of that, many acknowledge the opportunity for the police sector to adapt and innovate to this new reality. Every day, CPKN is finding new ways to collaborate with the Canadian police community to create solutions that improve efficiencies and meet the needs of the sector. And chances are, on the other side of this recession, we'll all be the better for it.

## TARGETING METAL THEFTS IN NORTH AMERICA

By Gary Bush, ISRI's National Law Enforcement Liaision

ver the last several years, metal theft has become a growing concern for law enforcement in Canada and the U.S. law enforcement officers and recyclers have seen a dramatic rise in metal theft, particularly copper, in tune with the rise of commodity prices. Already overburdened law enforcement is now dealing with an increasing number of metal theft reports from individuals, businesses, and scrap yards. Commodity prices are cyclical: thefts go down when prices are lower, but that decline is only temporary. The cost of these thefts is far greater than the scrap value of the metal. Thieves have also targeted electric and telecommunications utilities, causing service disruptions, health and safety issues, and sometimes resulting in deaths.

It might seem as though the simple solution is to shut down the recyclers who are buying stolen material. In truth, a legitimate recycler would never intentionally accept stolen material, but it is nearly impossible for a legitimate recycler to distinguish the small amount of stolen material from the vast amount of scrap they receive daily. The recycling industry wants to put an end to metal theft more than anyone. Recyclers embrace the chance to work with law enforcement to stop metal theft, and such partnerships are proven to have good results.

The Canadian Association of Recycling Industries (CARI), the Institute of Scrap Recycling Industries (ISRI), and their members are working hard to combat metal theft. CARI is an industry association representing over 260 companies in the recycling sector. Many of its members operate facilities that process, broker, or consume scrap commodities. CARI's American counterpart, ISRI, is the trade association for scrap recyclers across North America. It currently has over 1,500 member companies.

To facilitate the partnership between recyclers and law enforcement, CARI and ISRI launched www.ScrapTheftAlert.com in mid-December 2008. This website is a free metal theft reporting tool available to law enforcement officer, recyclers, and other stakeholders. It allows law enforcement officers to alert recyclers of reported stolen material in their area, and allows recyclers to alert area law enforcement if they receive material they suspect was stolen. Users complete a form describing the theft and the stolen material, and an alert is broadcast to all subscribers within a 160-kilometer radius of the theft location. Information on reported thefts remains active on the website for 14 days.

When contacted with the details of a metal theft, CARI will complete an online report on behalf of its members, their associates, or law enforcement officers. However, law enforcement officers who choose to register as users may post the information themselves. Registration is simple: visit www.ScrapTheftAlert.com, click on "First Time User," and complete the registration form.

For best results, users should post information to the site as soon as possible; the faster a report is circulated, the greater the chance of the materials being recovered. Thieves unload stolen material quickly, and they do not respect jurisdictional borders. ISRI has noted that thieves will travel over 300 kilometers to sell their material, as it is less likely to be identified as stolen.

Time is of the essence, but so is specificity. Canadian recyclers process between 16 and 18 million tonnes of scrap metal per year. Identifying stolen goods in such vast quantities of material is not easy, so it is important to give as much detail as possible. Providing serial numbers and listing identifiable markings will help the stolen material stand out. For greater detail, up to four photos (each 2MB or less) may be included in a report.

Recyclers can query active alerts by Province/State, Postal/Zip Code, or material type, allowing them to contact a law enforcement officer directly if they come across material similar to that described in a report. Recyclers can also post information to the website about suspicious materials brought to them for sale, so users should also check the site regularly to see if material matching theirs has been reported as found.

The system reaches a substantial number of users across North America. To date, over 10,000 users are registered on ScrapTheftAlert.com, and over 3,000 of these are law enforcement officers. There are 470 Canadian registrants, and 35 of those are law enforcement officers. These numbers are growing rapidly, as new alerts are issued and new registrants sign up daily. The site can be a valuable law enforcement tool; ISRI regularly hears success stories from law enforcement and recyclers. CARI and ISRI believe the Scrap Theft Alert website is of great benefit to their members, and to the law enforcement community.

Gary Bush is ISRI's National Law Enforcement Liaison. He spent almost 33 years as a law enforcement officer in Florida. He has been a patrol officer, Property Crimes Detective, Major Crimes Detective, Sergeant and Field Training Supervisor, and in his last two and a half years in law enforcement, he was a metal theft investigator. For more information about this topic, contact Gary at garybush@isri.org or (352) 433-2477. Designed and Published by:



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